

Cellular Telephone Subpoena Guide

The chart below contains the contact information for the Subpoena Compliance Centers for various cell phone companies and social media networks.

Provider	Address	Phone Number	Fax Number	Notes
AT&T	AT&T Wireless* 208 South Akard, 10 th Floor Dallas, Texas 75202 *AT&T says they cannot accept any service by mail.	(800) 291-4952	<u>Wireless</u> (877) 971-6093 <u>Online Tool</u> (248) 552-3233	<ul style="list-style-type: none"> - www.att.com/subpoena - Can fax subpoena to them - GoPhone prepaid service = AT&T - AT&T will not provide cell site/tower location / phone location without a court order <p><u>Information Required for Subpoena</u></p> <ul style="list-style-type: none"> • Address subpoena to the proper AT&T legal entity / affiliate • Include a full description of information requested using the same wording as the On Line form whenever possible for requested account information (i.e. subscriber information, usage records for outgoing calls, timeframes) • Include a complete listing of target telephone numbers; including area code • Include an electronic method for return of records produced (i.e. email address / fax number) • Use the corresponding AT&T legal entity/affiliate fax number <p><u>Procedure for Service of Process</u></p> <ul style="list-style-type: none"> - Can use “online tool” for certain requests - Is used to expedite subpoena requests - Go to www.att.com/subpoena

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				<ul style="list-style-type: none"> - Use corresponding AT&T legal entity fax - Or “online tool” fax if applicable
Cricket	Cricket Communications Subpoena Communications 10307 Pacific Center Court San Diego, CA 92121	(858) 882-9301	(571) 434-3401	<ul style="list-style-type: none"> - Roaming partner with MetroPCS <p><u>Information Required for Subpoena</u></p> <ul style="list-style-type: none"> - Phone number - Timeframe - Requested information <p>As of April 2nd, 2012, Neustar is providing records production for Cricket. Please send your subpoenas and court orders for records production to email (preferred method) FiduciaryServicesFax@neustar.biz Or Fax: 571.434.3401. Please make sure to make out all your requests to “Cricket Communications, Inc. in C/O/ Neustar” and include all information that you are seeking, and method to return information.</p> <p>If possible, when you send your requests, please send on ly one case at a time instead of sending them all together at once, to minimize any confusion.</p>
MetroPCS	MetroPCS Attn: Custodian of Records 2250 Lakeside Boulevard Richardson, TX 75782	(800) 571-1265	(972) 860-2635	<p><u>Information Required for Subpoena</u></p> <ul style="list-style-type: none"> - Phone number - Timeframe - Requested information <p><u>Email - subpoenas@metropcs.com</u></p> <p><u>Procedure for Service of Process</u></p> <ul style="list-style-type: none"> - Via fax or email is preferred <p>* Call records are kept for 6 months * Text records are kept for 60 days</p>

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Sprint / Nextel	Subpeona Compliance Center Sprint/Nextel 6480 Sprint Parkway Overland Park, KS 66251	(800) 877-7330	(816) 600-3111	- Virgin Mobile prepaid service = Sprint - Boost Mobile prepaid service = Nextel After regular business hours call Sprint Subpoena Compliance Immediate Response Team at (855) 560-7690.
T-Mobile	Subpoena Compliance Department 4 Sylvan Way Parsippany, NJ 07054	(973) 292-8911	(973) 292-8697	<p><u>Information Required for Subpoena</u></p> <ul style="list-style-type: none"> - Phone number - Timeframe - Requested information <p><u>Procedure for Service of Process</u></p> <ul style="list-style-type: none"> - Via U.S. mail or fax <p>They require a scanned or digital copy of a company letterhead fax cover sheet with the requested numbers, the type of response you are looking for and the scanned court order/subpoena.</p>
TracFone Wireless	TracFone Wireless, Inc. d/b/a Simple Mobile Subpoena Compliance 9700 NW 112 th Avenue Miami, FL 33178	(800) 810-7094	(305) 715-6932	<ul style="list-style-type: none"> - Also sold as Net10 and SafeLink <p><u>Information Required for Subpoena</u></p> <ul style="list-style-type: none"> - Phone number - Timeframe - Requested information <p><u>Procedure for Service of Process</u></p> <ul style="list-style-type: none"> - Via fax is preferred <p>subpoenacompliance@tracfone.com</p> <p>All subpoenas and court orders must be addressed to TracFone Wireless, Inc. d/b/a Simple Mobile or they will be returned for revision.</p>

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U.S. Cellular	U.S. Cellular Subpoena Compliance Department One Pierce Place, Suite 800 Itasca, IL 60143	(630) 875-8270	(866) 669-0894	<p>- Roaming partner with Verizon</p> <p><u>Information Required for Subpoena</u></p> <ul style="list-style-type: none"> - Phone number - Timeframe - Very specific details re: requested information <p><u>Procedure for Service of Process</u></p> <ul style="list-style-type: none"> - Via U.S. mail or fax
Verizon	Cellco Partnership d/b/a Verizon Wireless Custodian of Records 180 Washington Valley Road Bedminster, NJ 07921	(800) 451-5242 Option 1 for subpoenas Or Option 4 for court orders	(888) 667-0028	<ul style="list-style-type: none"> - INpulse is Verizon prepaid service - Alltel is also a Verizon company - AirTouch is also a Verizon company - Jitterbug is also a Verizon company <p><u>Information Required for Subpoena</u></p> <ul style="list-style-type: none"> - Phone number - Timeframe - Detailed description of information requested <p><u>Procedure for Service of Process</u></p> <ul style="list-style-type: none"> - Via fax is preferred