### **Condition of Confinement Inspection Worksheet**

(This document must be attached to each G-324A Inspection Worksheet)

This Form is to be used for Inspections of Facilities Used Over 72 Hours with 2011 SAAPI



# ICE Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

Inspection Team Use: (Edits Permitted, ALL FIELDS REQUIRED)

Facility Information							
Facility Name: Clay County Justice Center In				Insp	nspection Purpose: Follow-up		
Facility Type: IGS		IGSA) ICF Service	e Processing Center	(SPC) ICE C	ontrac	t Detention F	acility (CDE)
Address:	611 East Jack	•		(0. 0)) .02 0			, (02.)
City: Brazil				State: II	N		Zip: 47834
County:	Clay		'				
CEO Name: Paul H	Harden				C	EO Title: S	heriff
Inspection Inform	nation (Use fol	llowing format f	or dates: mm/dd/yy	уу)			
Start Date: 12/07/2021 End Date: 12/9/2021 Inspe			ectio	on Type: S	pecial Assessment		
Lead Name: Inspector 3 Lead Title: LCI				LCI			
Recommended Inspection Rating: Meets Standard							
Review Document Issue Summary (See Document Check Section to Review/Update)							
Error(s) Found: 0 Items Not Rat		ted:		0			

ICE HQ USE ONLY: (DO NOT EDIT)			
Form Key:	46	Revision Date:	10/18/2020
Notes:			

<sup>\*</sup>Only one G324 per inspection is to be used, if you do not have the inspection form required, contact ICE HQ.

<sup>\*</sup>If edits are required, to any part of this form, to conduct the inspection being performed, contact ICE HQ.

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## INTRODUCTION TO THE G-324A OVER 72 HOUR FACILITY DETENTION INSPECTION WORKSHEETS

The Performance-Based National Detention Standards (PBNDS 2008) were designed to better address the needs of ICE's detainee population while maintaining a safe and secure detention environment for staff and detainees. The revised PBNDS 2008 builds on the requirements of NDS to more clearly delineate the results or outcomes to be accomplished by adherence to their requirements. The PBNDS 2008 prescribe both the expected outcomes of each detention standard and the expected practices required to achieve them. During development four new standards were added to include standards on Searches of Detainees, Sexual Abuse and Assault Prevention and Intervention, News Media Interviews and Tours, and Staff Training, while the two National Detention Standards regarding Special Management Units standards were condensed into one standard in PBNDS 2008.

#### WHAT IS "PERFORMANCE-BASED"?

Unlike "policy and procedures" that focus solely on what is to be done, performance-based policy starts with a focus on the results or outcomes that the required procedures are expected to accomplish. Each performance-based standard has been revised to produce Expected Outcomes that are clearly stated. Each standard reflects the overall mission and purpose of the agency and contributes to the goal that has been articulated.

Expected Practices found in the PBNDS represent what is to be done to accomplish the Expected Outcomes that will meet the Purpose and Scope of the detention standard.

### **WORKSHEET OVERVIEW**

Detention Inspection Worksheets are used to assess facility compliance with ICE detention standards. This set of worksheets is derived from the policies and procedures set forth in the PBNDS 2008. The G-324A is for use with facilities that house detainees for over 72 hours.

Various line items in the worksheets have been designated as "Priority." Priority components replace mandatory components in earlier PBNDS 2008 worksheets, and represent those PBNDS requirements that ICE deems of critical importance for ensuring adequate conditions of confinement and the safety and security of detainees and staff at all ICE authorized detention facilities.

Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### WORKSHEET COMPLETION

Reviewers are required to complete each item within each section of the G-324A Detention Inspection Worksheets. Worksheets are in a uniform format with three columns, with PBNDS purpose and scope stated at the top of the worksheet. Column one contains the relevant standard line item. Column two contains a dropdown menu for each row where a rating can be assigned to a given line item. In addition to rating options for "Meets Standard" and "Does Not Meet Standard," there is an option for the review team to select "N/A." The "N/A" rating should be used only rarely and where applicable. In addition, the remarks section for each line item should be filled out in as much detail as possible. If the review team fails to assign a rating to a given line item, the default rating and thus the assigned rating on the worksheet will show as "Not Rated."

There is also a summary remarks and rating section at the end of each standard that must be completed by the assigned reviewer. The remarks should be filled out with sufficient detail to assist the Review Authority in accurately assessing overall facility compliance to the PBNDS.

## Section I: SAFETY

Emergency Plans
Environmental Health and Safety
Transportation (By Land)

## PART 1 - 1. EMERGENCY PLANS (Key: A)

This Detention Standard ensures a safe environment for detainees and employees by having in place contingency plans to quickly and effectively respond to any emergency situations that arise and to minimize their severity.

	Components	Rating	Remarks (1000 Char Max)
1.	Staff are trained to identify signs of detainee unrest.	Meets Standard	Training records verified staff are trained to identify detainee unrest to include distress and unusual behavior.
2.	All staff receive training in the emergency plans during their orientation training as well as during their annual training.	Meets Standard	Training records confirmed employees receive training in emergency preparedness during initial training and annually, thereafter.
3.	PRIORITY: The facility shall have in place contingency plans for responding to emergencies, including a locally approved and annually updated evacuation plan.	Meets Standard	Documentation confirmed the facility has contingency plans for emergency response. The emergency plans include a locally approved evacuation plan that is updated annually. The plan was approved on 05/19/2021.
4.	The facility conducts emergency exercises to test specific emergency plans to assess their effectiveness.	Meets Standard	
5.	(SPCs/CDFs) Each SPC and CDF shall develop contingency plans with local, State, and Federal law enforcement agencies and formalize those agreements with Memoranda of Understanding (MOUs). The facility administrator shall review and approve contingency plans at least annually.	Meets Standard	This IGSA facility has developed contingency plans with local state and federal law enforcement. Memoranda of Understanding Agreements include Clay Community School Corporation and the City of Brazil, Indiana. The OIC reviews and approves the contingency plan at least annually.
6.	Every plan that is being developed or is final must include a statement prohibiting unauthorized disclosure.	Meets Standard	The Safety and Emergency Procedures policy includes a statement prohibiting unauthorized use.
7.	The facility shall establish written policy and procedures addressing, at a minimum: chain of command, command post/center, staff recall, staff assembly, emergency response components, use of force, video recording, records and logs, utility shutoff, employee conduct and responsibility, public relations, facility security, etc.	Meets Standard	The Safety and Emergency Procedures policy addresses all items listed in the standard.
8.	(SPCs/CDFs) The facility shall set up a primary command post outside the secure perimeter that is equipped as per the Emergency Plan standard.	Meets Standard	At this IGSA facility, the command post is located in the Clay County Justice Center training room, outside the secure perimeter.
9.	At least one video camera shall be maintained in the Control Center for use in emergency situations.	Meets Standard	The video camera was observed in the control center. The video

## PART 1 – 1. EMERGENCY PLANS (Key: A)

This Detention Standard ensures a safe environment for detainees and employees by having in place contingency plans to quickly and effectively respond to any emergency situations that arise and to minimize their severity.

Components	Rating	Remarks (1000 Char Max)
		camera was tested for operability.
10. Emergency plans include emergency medical treatment for staff and detainees during and after an incident.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because emergency medical treatment for staff and detainees was not included in the emergency plan. Emergency plans include the required information.
11. The FSA shall make contingency plans for providing meals to detainees and staff during an emergency, including access to community resources, which the FSA shall negotiate during the planning phase.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because food service had no written plans for providing meals to detainees and employees during an emergency. The food service department had not developed plans to access community resources.  Community resources include B and B Foods and Save-A-Lot.
12. The plan shall include post-emergency procedures.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because post-emergency procedures were not included in the emergency plan. Emergency plans include the required information.

#### PART 1 – 1. EMERGENCY PLANS (Key: A)

This Detention Standard ensures a safe environment for detainees and employees by having in place contingency plans to quickly and effectively respond to any emergency situations that arise and to minimize their severity.

Components	Rating	Remarks (1000 Char Max)
13. Written procedures cover:		
Work/Food Strike		
• Fire		
<ul> <li>Environmental Hazard</li> </ul>		
<ul> <li>Detainee Transportation System Emergency</li> </ul>		
ICE-wide Lockdown		
<ul> <li>Staff Work Stoppage</li> </ul>		
<ul> <li>Disturbances</li> </ul>		Emergency Plans include each
• Escapes	Meets Standard	contingency required by this component.
<ul> <li>Bomb Threats</li> </ul>		
Adverse Weather		
<ul> <li>Internal Searches</li> </ul>		
Facility Evacuation		
<ul> <li>Detainee Transportation System Plan</li> </ul>		
<ul> <li>Hostages (Internal)</li> </ul>		
Civil Disturbances		

#### PART 1 - 1. EMERGENCY PLANS - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.)(5000 Character Max)

Emergency Plans ensure a safe environment for detainees and employees by having in place contingency plans to quickly and effectively respond to emergency situations and to minimize their severity. The plans are considered confidential and include a statement prohibiting unauthorized disclosure. Officers receive training on the facility's emergency procedures.

Contingency plans include language regarding confidentiality, accountability, review, and revision. The emergency plans address the chain of command, staff recall during emergencies, utility shutoffs, and facility security. The OIC reviews and approves contingency plans annually. Annual review and approval of the plans are recorded on the master copy of the Emergency Plans, even if the review resulted in no change.

Plans do not include procedures for assisting detainees with special needs during emergency or evacuation. In an emergency, the facility ensures detainees with disabilities and detainees who are limited in their English proficiency (LEP) will be provided with effective communication by as many means as possible.

Evaluation of this standard was based on review of the Safety and Emergency Procedures policy, Emergency Plans manual, emergency response drills, training files and Memoranda of Agreements; interviews with Officer Bryce Barnes, Sergeants Jase Glassburn and Albert Waters; and observation of the control center, command center, video camera operability and perimeter security.

Overall Rating: Meets Standard		
Reviewer Name (Printed): Inspector 3	Completion Date: 12/9/2021	

Reviewer Signature (for printed form submission):

Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with

**2011 SAAPI** 

Components	Rating	Remarks (1000 Char Max)
1. Environmental health and safety conditions shall be maintained at a level that meets recognized standards of safety and hygiene, including those from the:  • American Correctional Association,  • Occupational Safety and Health Administration,  • Environmental Protection Agency,  • Food and Drug Administration,  • National Fire Protection Association's Life Safety Code, and  • National Center for Disease Control and Prevention.	Does Not Meet Standard	During the last inspection this component was found Does Not Meet Standard because Environmental health and safety conditions were not always maintained at a level consistent with the recognized safety and hygiene standards of the organizations listed in this component. Specifically, sanitation levels were not consistent in some areas. Additionally, observation of fire extinguishers in several areas did not support monthly inspection, although a master monthly reports indicates otherwise. During this inspection, observation revealed sanitation levels are not always maintained at a level consistant with the recognized safety and hygiene standards of the organizations listed in this component. This is a repeat deficiency.
2. A housekeeping plan will be developed for detainee living areas noted in the standards. The facility appears clean and well maintained.	Does Not Meet Standard	During the last inspection this component was found Does Not Meet Standard because, the captain, who is charged with overseeing the safety program at this facility, stated there is no formalized housekeeping plan. Sanitation levels were noted as inconsistant throughout the facility. Specifically, shower and bathroom areas were not clean and free of clutter. Similarly, a property storage area was unkempt to include boxes blocking electrical panels. During this inspection, a housekeeping plan was available for review. Housing unit shower and bathroom areas were observed as not clean and well maintained. This is a repeat deficiency.

Components	Rating	Remarks (1000 Char Max)
The facility has a system for storing, issuing, and maintaining inventories of hazardous materials	Meets Standard	During the last inspection this component was found Does Not Meet Standard because staff stated "hazardous materials are not maintained within the secure perimeter"; however, hazardous materials were observed in the facility in various quantities and locations, which does not support a viable chemical control program. During this inspection, a chemical control program was identified. The facility properly stores hazardous chemicals and had accurate inventory logs.
<ul> <li>4. The Maintenance Supervisor shall compile:</li> <li>An up to date master index of all hazardous substances in the facility and their locations;</li> <li>A master file of MSDSs; and</li> <li>A comprehensive, up-to-date list of emergency phone numbers (fire department, poison control center, etc.).</li> </ul>	Meets Standard	During the last inspection this component was found Does Not Meet Standard because a review of chemical storage areas indicated several chemicals did not have an SDS. Additionally, chemicals were observed throughout the facility in other than recognized storage areas. Emergency numbers were included in the SDS book; chemical locations were not. During this inspection, a review of chemical storage areas indicated all chemicals have an SDS. Additionally, emergency numbers and locations were included in the SDS book.
All personnel using flammable, toxic, and/or caustic substances follow prescribed safety procedures.	Meets Standard	During the last inspection this component was found Does Not Meet Standard because interviews and personal observations indicate there is no training provided to staff on chemical safety and/or use.  During this inspection, training documentation confirmed staff are receiving training for prescribed safety procedures.

	Components	Rating	Remarks (1000 Char Max)
6.	The MSDS are readily accessible to staff and detainees in the work areas.	Meets Standard	SDS manuels were observed in storage and work areas.
7.	Hazardous materials are always issued under proper supervision.	Meets Standard	During the last inspection this component was found Does Not Meet Standard because hazardous materials were observed in various areas other than designated storage areas, suggesting a lack of adherance to issue/return procedures. Specifically, a partial five-gallon bucket of cautic stripper was stored in the control room hallway and a partial gallon of liquid labeled as poison was observed on top of a file cabintet in the ICE office.  During this inspection, hazardous materials were issued under proper supervision.
8.	All toxic and caustic materials stored in their original containers in a secure area.	Meets Standard	Chemicals were observed in original containers.
9.	Excess flammables, combustibles, and toxic liquids are disposed of properly in accordance with MSDS.	Meets Standard	Excess flammable, combustible, and toxic liquids are disposed of in accordance with the SDS.
10.	The facility program will be supervised by a person who has been trained in accordance with OSHA standards.	Meets Standard	The captain is charged with administering the safety program and he has received hazardous chemical training and OSHA training as a volunteer firefighter. He has received additional training in his current position.

Components	Rating	Remarks (1000 Char Max)
11. PRIORITY: A qualified departmental staff member shall conduct weekly fire and safety inspections.	Meets Standard	During the last inspection this component was found Does Not Meet Standard because although the captain conducted weekly fire and safety inspections for the facility, there were no discrepancies noted in any of the inspections reviewed. This condition is not supported by personal observations of the facility's cleanliness and santation, nor the reviews of operational practices during this inspection. During this inspection, documentation confirms that qualified staff conduct weekly fire and safety inspections for the facility.
12. Facility maintenance (safety) staff shall conduct monthly inspections.	Meets Standard	The facility conducts monthly inspections of the facilty and completes a report indicating the condition of fire equipment.
13. The facility maintains files of inspection reports, including corrective actions taken.	Meets Standard	Inspection reports are maintained in the captains' office including corrective actions taken.
14. PRIORITY: The facility has an approved fire prevention, control, and evacuation plan.	Meets Standard	The facilty has an fire prevention, control, and evacuation plan that has been approved by the local fire authority on 05/19/2021.

Components	Rating	Remarks (1000 Char Max)
<ul> <li>15. The plan requires:</li> <li>Monthly fire inspections.</li> <li>Fire protection equipment strategically located throughout the facility.</li> <li>Public posting of emergency plan with accessible building/room floor plans.</li> <li>Exit signs and directional arrows.</li> <li>An area-specific exit diagram conspicuously posted in the diagrammed area.</li> </ul>	Meets Standard	The fire prevention, control and evacuation plan includes all of the bulleted requirements except the required exit signs and directional arrows. A waiver, approved by Jay M. Brooks, ICE Deputy Assistant Director, Detention Management Division on 12/12/2018 regarding evacuation diagrams in areas where detainees could use the for escape purposes remains in force. A "work around" solution was developed which required evacuation plans to be posted and maintained in the facility control room and the housing unit control rooms.
16. Fire drills are conducted and documented quarterly in all facility locations including the administrative area.	Meets Standard	A review of fire drill documentation confirmed drills are conducted in all areas and all shifts and include the drawing of emergency keys.
17. PRIORITY: The facility administrator shall ensure licensed pest-control professionals perform monthly inspections to identify and eradicate rodents, insects and vermin, including a preventative spraying program for indigenous insects.	Meets Standard	A review of documentation confirms Ecology Pest Control, a licensed pest control company performs monthly spraying at the facility.
18. At least annually, a state laboratory shall test samples of drinking and wastewater to ensure compliance with applicable Standards.	Meets Standard	Water is supplied by a the City of Brazil which conducts testing of water and waste water to ensure compliance with applicable standards.
19. Emergency power generators are tested as required by emergency plans and manufacturer's recommendations.	Meets Standard	A review of logs indicates the generator is tested as required by the manufacturers recommendations. The McCallister Energy company performs the maintenance on the generator.
20. (Medical Operations) Written procedures, to include an exposure-control plan in the event of a needle stick, regulate the handling and disposal of used needles and other sharp objects.	Meets Standard	Health care is provided by Quality Correctional Care, and includes a policy on needle sticks. The handling/disposal of sharps is outlined in training as indicated in training curriculum.

Components	Rating	Remarks (1000 Char Max)
<ul> <li>21. (Medical Operations) Standard cleaning practices include:</li> <li>Using specified equipment; cleansers; disinfectants and detergents.</li> <li>An established schedule of cleaning and follow-up inspections.</li> </ul>	Meets Standard	Standard cleaning practices are used in the medical area. The area is cleaned daily with chemicals supplied by security staff.
22. (Medical Operations) Spill kits are readily available.	Meets Standard	Spill kits were observed in serveral areas of the facility and are available as needed.
23. (Medical Operations) A licensed medical waste contractor disposes of infectious/bio-hazardous waste.	Meets Standard	Medical waste is disposed of through a contract with Stericycle.
24. (Medical Operations) Staff are trained to prevent contact with blood and other body fluids and written procedures are followed.	Meets Standard	A review of training materials confirms training is provided to staff to prevent contact with blood and other body fluids.
25. (Medical Operations) The Health Services Administrator conducts medical-facility inspections daily.	Meets Standard	During the last inspection this component was found Does Not Meet Standard because interviews with an RN indicated inspections were performed daily and were documented on a check list. However, the documentation reflected the office is cleaned weekly with no mention of other areas in health services. There are two rooms utilized by health services and both appeared to be in need of routine cleaning and organizing. During this inspection, an inspection of the health services area revealed adequate sanitation levels, supported by documentation provided by the HSA.
26. A qualified staff member shall: conduct special investigations and comprehensive surveys of environmental health conditions, and provide advisory, consultative, inspection, and training services regarding environmental health conditions.	Meets Standard	The captain investigates and conducts surveys of environmental health conditions if required and provides required advisory, consultive, inspections and training as necessary.
27. The assigned staff member is responsible for developing and implementing policies, procedures, and guidelines for the environmental health program.	Meets Standard	The captain reviews policy annually, or as needed, and recommends changes as needed.

## Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 1 – 2. ENVIRONMENTAL HEALTH AND SAFETY – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

The safety program is administered by Captain Brandon Crowley, with some components assigned to other qualified staff on a collateral basis. The captain was provided OSHA training as a former volunteer firefighter, and has completed additional OSHA training in his current position.

Environmental health and safety conditions are not always maintained at a level consistent with the recognized safety and hygiene standards of the organizations listed in this component. Specifically, sanitation levels were not consistent in some areas. Toilet and shower areas in the housing units were not clean and were cluttered with various items.

A inspection of the facility confirms that fire extinguishers are checked monthly in all areas of the facility.

The overall sanitation in the detainees housing units was found to be below average. The showers and bathroom areas were not clean.

On 12/9/2021, at 10:24 a.m., the facility performed a fire drill in the J-unit housing unit. Staff responded to the area with fire extinguishers and other emergency equipment. Emergency keys were drawn to be utilized on a secondary exit not normally used. The detainees were evacuated from the housing unit into the recreation area and counted.

Testing and and maintenance of the facility sprinkler system was current for 2021.

Reviewer Signature (for printed form submission):

The fire prevention, control and evacuation plan includes all of the requirements except the required exit signs and directional arrows. A waiver, approved by Jay M. Brooks, ICE Deputy Assistant Director, Detention Management Division on 12/12/2018, regarding evacuation diagrams in areas where detainees could use the for escape purposes remains in force. The "work around" solution was to ensure that evacuation plans were posted and maintained in both the facility control room and housing unit control rooms.

Hazardous materials were observed to be in approved containers, with SDS's and accuate inventories being reflected.

Evaluation of this standard was based on inspection of the facility; review of policies, documentation and procedures; and interviews with detainees, Captain Brandon Crowley, Cook Tammie Fagg, Officer Bryce Barnes, Officer Kristin Bonnell and HSA Stan Roark.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 32

Completion Date: 12/9/2021

#### PART 1 – 3. TRANSPORTATION (BY LAND) (Key: C)

This Detention Standard prevents harm to the general public, detainees, and staff by ensuring that vehicles are properly equipped, maintained, and operated and that detainees are transported in a secure, safe and humane manner, under the supervision of trained and experienced staff.

Standard N/A

Click the above button if all ICE Transportation is handled only by the ICE Field Office or Sub-Office in control of the detainee case. (All Line Items and standard will be rated "N/A")

	Components	Rating	Remarks (1000 Char Max)
1.	The Facility Administrator shall develop and implement written policy, procedures and guidelines for the transportation of detainees.	Meets Standard	The Security and Control policies and Transport Post Order address the transportation of detainees.
2.	Documentation indicating annual inspection of vehicles and annual inspection in accordance with state statutes is available for review.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because documentation was not available to verify that annual inspections were conducted on all vehicles in accordance with state statutes. During this inspection, vehicle inspection documents were provided.
3.	To be assigned to a bus transporting detainees, an officer must have successfully completed the ICE/ERO bus-driver-training program or a comparable approved training program and all local state requirements for a Commercial Driver's License (CDL).	Meets Standard	Documentation confirmed all bus drivers have completed required training and have been issued current commercial driver's licenses.
4.	Supervisors maintain records for each vehicle operator. This includes certificate of completion from bus training program, most current physical exam used to obtain the CDL, and a copy of the CDL.	Meets Standard	The chief deputy maintains a file for required documents.
5.	Maximum driving time (time on the road), for CDL operators, is governed by USDOT.	Meets Standard	
6.	The transporting officer inspects the vehicle before the start of each detail.	Meets Standard	The Use and Security of Facility Vehicles policy requires vehicles be inspected before each detail. Documentation confirmed practice.
7.	Positive identification of all detainees being transported is confirmed.	Meets Standard	Positive identification is confirmed with a picture of the detainee, face sheet, I-203 form and photo ID wristband.
8.	The facility ensures that the number of detainees transported does not exceed the vehicle manufacturer's occupancy level.	Meets Standard	The administrative sergeant ensures the number of detainees transported does not exceed occupancy levels. Trip sheets confirmed practice.

#### PART 1 - 3. TRANSPORTATION (BY LAND) (Key: C)

This Detention Standard prevents harm to the general public, detainees, and staff by ensuring that vehicles are properly equipped, maintained, and operated and that detainees are transported in a secure, safe and humane manner, under the supervision of trained and experienced staff.

Standard N/A

Click the above button if all ICE Transportation is handled only by the ICE Field Office or Sub-Office in control of the detainee case. (All Line Items and standard will be rated "N/A")

Components	Rating	Remarks (1000 Char Max)
Policies and procedures are in place addressing the use of restraining equipment on transportation vehicles.	Meets Standard	The Use and Security of Facility Vehicles policy includes language regarding use of restraining equipment on transportation vehicles.
10. Meals are provided during long distance transfers. The meals meet the minimum dietary standards, as identified by dieticians utilized by ICE.	Meets Standard	Documentation confirmed sack meals meet minimum dietary standards. Observation confirmed a sack meal was prepared for the detainee transport.
11. The facility administrator shall establish the procedures and schedule for sanitizing facility vehicles.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because procedures and schedule for sanitizing facility vehicles were not available. During this inspection the documentation of procedures and schedule were observed. Vehicles were observed to be clean and sanitized.
<ul> <li>12. Personal property of a detainee transferring to another facility:</li> <li>Is inventoried.</li> <li>Is inspected.</li> <li>Accompanies the detainee.</li> </ul>	Meets Standard	Documentation and observation confirmed personal property of a detainee transferring to another facility is inventoried, inspected and accompanies the detainee.

#### PART 1 – 3. TRANSPORTATION (BY LAND) – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Detainees are transported safely and humanely under the supervision of trained staff with required qualifications. Policy requires escorting officers to properly identify the detainee they are transporting. Currently, the facility is not housing any detainees with disabilities. The transportation supervisor is responsible for accommodating transports that include a detainee with a disability. Sack meals are provided for transfers that occur during meal time. The facility prohibits one-on-one opposite gender transports.

As reported by the OIC, officers are required to secure a vehicle before leaving it unattended including removing keys from the ignition immediately upon parking the vehicle. Officers avoid parking in areas that may attract undue attention or be vulnerable to vandalism or sabotage. Transportation officers are instructed to contact local law enforcement for advice if they cannot locate parking with adequate security. There have been no such events during the inspection period.

## Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 1 – 3. TRANSPORTATION (BY LAND) – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Policy requires an armed officer to be posted whenever detainees enter or exit a vehicle outside a secure area. A complete set of keys for every lock located in or on the vehicle travels with the vehicle at all times in a secure place known to every transporting officer. An armed officer may not enter the secure area of the vehicle. If he/she must enter that area, the officer shall first leave the weapon(s) with another officer for safekeeping.

Evaluation of this standard was based on review of the Use of Security of Facility Vehicles policy, Inmate Transports policy, trip sheets, Transport Post Order, CDL's and training documents; observation of a transportation vehicle which was observed to be clean; and interviews with Chief Deputy Josh Clarke, Sergeant Jase Glassburn and Captain Brandon Crowley. One detainee was transferred during the inspection. The process was observed. Standard guidelines were observed to be followed.

**Overall Rating:** Meets Standard

Reviewer Name (Printed): Inspector 3 Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

## Section II: SECURITY

Admission and Release
Classification System
Contraband
Facility Security and Control
Funds and Personal Property
Hold Rooms in Detention Facilities
Key and Lock Control
Population Counts
Post Orders
Searches of Detainees
Sexual Abuse and Assault Prevention and Intervention
Special Management Units
Staff-Detainee Communication
Tool Control
Use of Force and Restraints

## PART 2 - 4. ADMISSION AND RELEASE (Key: D)

This Detention Standard protects the community, detainees, staff, volunteers, and contractors by ensuring secure and orderly operations when detainees are admitted to or released from a facility.

	Components	Rating	Remarks (1000 Char Max)
1.	The facility has implemented written policies and procedures for the intake and reception of newly arrived detainees and provided them with information about facility policies, rules and procedures.	Meets Standard	Per the ICE coordinator sergeant, written policies and procedures address the intake and reception of newly arrived detainees.  Detainees are provided a paper copy of the local detainee handbook which provides information regarding facility policies, rules and procedures.  Detainees are also provided the National Detainee Handbook.  The local detainee Handbook is available on kiosks in the housing units and on electronic tablets provided to the detainees.  Documentation confirmed that an orientation to the facility, which includes a local orientation video, is provided in the booking area. Documentation that detainees received the handbooks was reviewed in detention files.
2.	At intake, detainees are searched, and their personal property and valuables checked for contraband, inventoried, receipted, and stored.	Meets Standard	Per the ICE coordinator sergeant, newly arriving detainees are searched using the Tech 84 Body Scanner. Documentation confirmed that personal property and valuables are searched for contraband, inventoried, receipted, and stored.
3.	Each detainee's identification documents are secured in the detainee's A-file.	Meets Standard	According to the DSCO, component requirements are followed. A-files are maintained in the field office.

## PART 2 - 4. ADMISSION AND RELEASE (Key: D)

This Detention Standard protects the community, detainees, staff, volunteers, and contractors by ensuring secure and orderly operations when detainees are admitted to or released from a facility.

	Components	Rating	Remarks (1000 Char Max)
4.	A medical screening will be conducted to protect the health of the detainee and others in the facility, and the detainee shall be given an opportunity to shower and be issued clean clothing, bedding, towels, and personal hygiene items.	Meets Standard	Per the sergeant, if medical staff is not available, detention officers conduct an intake screen. They will contact the RN either on-site or call them at home. The RN will contact the physician to review the screen over the phone and get orders. Detainees are required to shower prior to changing into issued color coded shirt and pants, and a wrist band noting their classification level. Clean clothing, bedding, towels, linens and gender specific items are issued during the intake process. Documentation of specialized training for detention officers in medical screening was confirmed.
5.	Staff shall not routinely require a detainee to remove clothing or require a detainee to expose private parts of his or her body to search for contraband.	Meets Standard	Policy addresses component requirements.
6.	Staff shall issue those clothing and bedding items that are appropriate for the facility environment and local weather conditions.	Meets Standard	Detainees are issued clothing and bedding as appropriate for the facility's environment and local climate conditions, per the sergeant.
7.	Staff shall use the documentation accompanying each new arrival for identification and classification purposes. If the classification staff is not ICE/ERO employees ICE/ERO shall provide the information needed for classification. Under no circumstances may non-ICE/ERO personnel have access to the detainees A-File.	Meets Standard	Documentation from detention files confirmed that detainees are identified and classified by ICE/ERO prior to their admission. Documentation is provided to identify each newly arriving detainee by ICE/ERO. Detainee A-files are not maintained at the facility. Non-ICE/ERO personnel do not have access to the detainee's A-file.
8.	An Order to Detain or Release the detainee (Form I-203 or I-203a), bearing the appropriate ICE/ERO Authorizing Official signature, must accompany each newly arriving detainee.	Meets Standard	A review of detention files confirmed that a signed I-203 form with the authorizing signature accompanies each detainee admitted to the facility.

## PART 2 - 4. ADMISSION AND RELEASE (Key: D)

This Detention Standard protects the community, detainees, staff, volunteers, and contractors by ensuring secure and orderly operations when detainees are admitted to or released from a facility.

Components	Rating	Remarks (1000 Char Max)
9. PRIORITY: Facilities shall have a method to provious ICE/ERO detainees an orientation to the facility as social as practicable, in a language or manner that detained can understand.	on	An orientation program is delivered to all new detainees during booking. Orientation materials are presented by booking officers in a manner and/or language the detainee can understand. Documentation was provided, signed by the detainee, acknowledging receipt of the orientation.
10. The facility shall issue to each newly admitted detained copy of the ICE National Detainee Handbook and loc supplement that fully describes all policies, procedure and rules in effect at the facility.	al	Documentation confirmed that the National Detainee Handbook and the local handbook are provided to detainees. The handbooks inform detainees of the programs, services and activities available. Detainees sign a receipt for both handbooks; these forms are filed in the detainee's detention file.
11. All releases are coordinated with ICE.	Meets Standard	According to the DSCO, component requirement is followed. Documentation from the detention files confirmed requirement.
12. Staff complete paperwork/forms for release as required	d. Meets Standard	A review of five inactive detention files confirmed component requirements.
13. The facility returns each detainee's property upon release, and each detainee receives a receipt for person property secured by the facility.		A review of inactive detention files of detainees no longer at the facility confirmed the requirements of component.
14. PRIORITY: The facility has a system to maintain accurar records and documentation for admission, orientatio and release.		A review of detention files confirmed component requirements. A detention file is maintained for each ICE detainee and contains accurate records pertaining to admission, orientation, and release.
15. ICE staff enter all information pertaining to releas removal, or transfer of all detainees into the Enforce Alien Detention Module (EADM) within 8 hours of action	ce	According to the DSCO, all information relative to a detainee's release, removal or transfer is entered into the ICE automated recordkeeping system (EADM) within eight hours of the action.

#### PART 2 – 4. ADMISSION AND RELEASE (Key: D)

This Detention Standard protects the community, detainees, staff, volunteers, and contractors by ensuring secure and orderly operations when detainees are admitted to or released from a facility.

Components	Rating	Remarks (1000 Char Max)
16. All orientation material shall be provided in English, Spanish, and other language(s) as determined by the Field Office Director.	Meets Standard	All orientation materials are delivered in a manner and/or language a detainee can understand. English and Spanish versions of the handbook and orientation video were reviewed.

#### PART 2 - 4. ADMISSION AND RELEASE - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

This was a hybrid inspection due to COVID-19 protocols. Evaluation of this standard included review of policy, the local handbook, and fifteen detention files; observation of the booking area and property rooms by the on-site inspectors; and interviews with DSCO Tashi Tillman and ICE Coordinator Sergeant Jase Glassburn.

The community, detainees, staff, volunteers, and contractors are protected by ensuring secure and orderly operations when detainees are admitted, transferred, and released from the facility. Communication assistance is provided to LEP detainees when explaining admission and release policies, rules, and procedures through the use of bilingual staff, translation services, or other means or in the form of auxiliary aids for other detainees including, but not limited to, those listed in the standard.

Training documents confirmed that staff is provided with training on the intake process. Documentation confirmed that each detainee is provided the opportunity to place a telephone call during the admission process. An observation of the change out room confirmed that detainees are permitted to change clothing without being visually observed by staff. An officer is present immediately outside the change room to maintain security and be responsive when necessary.

In order to provide access to programs and services, the facility provides communication assistance to LEP detainees and detainees with minor disabilities. This is achieved via bilingual staff, a translation service, or other means for LEP detainees; or in the form of auxiliary aids for detainees with disabilities including, but not limited to, those aids listed in the standard. The facility does not house detainees with significant physical or mental disabilities. Detainees requiring special housing accommodations or special care due to a disability are not assigned to this facility.

During the Office of Detention Oversight (ODO) inspection on 05/13/2021, it was found that some of the Form I-203's did not have the appropriate ICE/ERO authorizing signature. Per the ICE coordinator sergeant this has been corrected and all files reviewed did have the signature during this review.

Overall Rating: Meets Standard	
Reviewer Name (Printed): Inspector 11	Completion Date: 12/9/2021
Reviewer Signature (for printed form submission):	

## PART 2 - 5. CLASSIFICATION SYSTEM (Key: E)

This Detention Standard protects the detainees, staff, contractors, volunteers, and the community from harm, and contributes to orderly facility operations, by requiring a formal classification process for managing and separating detainees that is based on verifiable and documented data.

OII	on verifiable and documented data.				
	Components	Rating	Remarks (1000 Char Max)		
1.	PRIORITY: SPC and CDF facilities use the required Objective Classification System. IGSAs use an objective classification system or similar system for classifying detainees.  Staff shall use facts and other objective, credible evidence documented in detainee's A-file, criminal history checks, or work-folder during the classification process.  The classification process includes reassessment/reclassification.	Meets Standard	Detention files confirmed that detainees are identified and classified by ICE prior to their admission. At this IGSA facility, the initial classification completed by ICE staff is used. The ICE coordinator sergeant will conduct a reclassification after a detainee is in custody for ninety days or if he/she is placed in SMU.		
2.	<ul> <li>The facility classification system includes: Classifying detainees upon arrival.</li> <li>Separating individuals who cannot be classified upon arrival from the general population.</li> <li>The first-line supervisor or designated classification specialist reviews every classification decision.</li> </ul>	Meets Standard	ICE/ERO ensures that all detainees are classified prior to their arrival at the facility. ICE/ERO supervisory reviews are in place to endorse all completed classification scoring, as confirmed by the RCA documents.		
3.	The intake/processing officer reviews work-folders, A-files, etc., to identify and classify each new arrival.	Meets Standard	Only ICE/ERO staff have access to the A-files. Intake staff review documents provided by ICE/ERO to identify each newly arriving detainee. All detainees are classified by ICE prior to admission.		
4.	In SPCs and CDFs detainees are assigned color-coded uniforms and IDs to reflect classification levels. In IGSA's a similar system is utilized for each level of classification.	Meets Standard	At this IGSA facility, ICE detainees are assigned color-coded uniforms identifying them as ICE detainees and wrist bands reflecting their classification level, per the ICE coordinator sergeant.		
5.	PRIORITY: Housing assignments are based on classification-level. Level 1 detainees may not be commingled with Level 3 detainees in housing, recreation and feeding.	Meets Standard	Housing assignments are based on classification levels. Level One and Level Three detainees are not commingled in housing or during recreation or feeding, per the ICE coordinator sergeant.		
6.	PRIORITY: Level 1 detainees may not have felony convictions that included an act of physical violence, and may not be housed with any Level 2 detainee with a history of assaultive or combative behavior.	Meets Standard	Detention files and objective classification instruments reviewed confirmed that Level one detainees did not have a history of assaultive or combative behavior.		

#### PART 2 – 5. CLASSIFICATION SYSTEM (Key: E)

This Detention Standard protects the detainees, staff, contractors, volunteers, and the community from harm, and contributes to orderly facility operations, by requiring a formal classification process for managing and separating detainees that is based on verifiable and documented data.

	Components	Rating	Remarks (1000 Char Max)
7.	Detainee work assignments are based upon classification designations.	N/A	ICE detainees do not participate in the voluntary work program.
8.	The classification process includes reassessment/ reclassification. The first reassessment is to be completed 60 days to 90 days after the initial assessment.	Meets Standard	Per the ICE coordinator sergeant, the first reassessment is scheduled ninety days after the initial assessment.
9.	(SPCs/CDFs) Subsequent classification reassessments are completed at 90 day to 120 day intervals. Special reassessments are completed within 24 hours.	Meets Standard	Subsequent reassessments occur at ninety to 120-day intervals. Special assessments are completed within 24 hours.
10.	The facility classification system shall include procedures for detainees to appeal their classification levels.	Meets Standard	Classification appeals are permitted. Appeal procedures are explained in the local handbook.
11.	The Detainee Handbook or equivalent for IGSAs explains the classification levels, with the conditions and restrictions applicable to each.	Meets Standard	The local handbook explains classification levels including conditions and restrictions applicable to each.

#### PART 2 – 5. CLASSIFICATION SYSTEM – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

This was a hybrid inspection due to COVID-19 protocols. The evaluation of this standard included review of policy, detention files, classification documents, housing unit rosters, and the local handbook; interviews with ICE Coordinator Sergeant Jase Glassburn and DSCO Tashi Tillman.

Community, staff, contractors, volunteers, and detainees are protected from harm by a documented and formal classification process that manages and separates detainees into appropriate custody levels. Detainees are classified by ICE officers prior to their arrival at this facility. Custody classification determinations are based on verifiable and documented data.

Medium-low custody detainees have not been convicted of assault on a correctional officer while in custody nor have a previous institutional record suggesting a pattern of assaults while in custody. High custody, level three detainees are considered a high-risk category and are housed in maximum security cell housing. They are always monitored and escorted when moving outside of the housing unit. High custody detainees may be housed with medium-high custody detainees.

In order to provide access to programs and services, the facility provides communication assistance to LEP detainees and detainees with disabilities. This is achieved via bilingual staff, translation services, or other means for LEP detainees; or in the form of auxiliary aids for detainees with disabilities including, but not limited to, those aids listed in the standard. Decisions regarding detainees with disabilities, LEP detainee, and/or detainees included under any SAAPI/DHS PREA protection or category will be made only after consideration of the disability, language difficulty, or SAAPI/PREA condition.

Overall Rating: Meets Standard	
Reviewer Name (Printed): Inspector 11	Completion Date: 12/9/2021

Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 2 - 5. CLASSIFICATION SYSTEM - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Reviewer Signature (for printed form submission):** 

#### PART 2 - 6. CONTRABAND (Key: F)

This Detention Standard protects detainees and staff and enhances facility security and good order by identifying, detecting, controlling, and properly disposing of contraband.

	Components	Rating	Remarks (1000 Char Max)
1.	PRIORITY: The facility follows a written procedure for disposition and handling contraband to include proper destruction of contraband and return of property not needed as evidence.	Meets Standard	The Control of Contraband/Searches policy includes the process for disposition and handling of contraband to include the destruction of contraband and the return of property not needed as evidence.
2.	Contraband is retained as evidence for potential disciplinary action or criminal prosecution.	Meets Standard	According to the Control of Contraband/Searches policy, contraband is retained as evidence for potential disciplinary action or criminal prosecution. Contraband retained as evidence for criminal prosecution is turned over to the appropriate law enforcement authority. There has been no such contraband discovered during the inspection period.
3.	(SPCs/CDFs) Before confiscating religious items, the Facility Administrator or designated investigator contacts a religious authority.	Meets Standard	At this IGSA facility, the OIC or designee, consults with the on-call chaplain before confiscating religious items.
4.	Facilities with canine units only use them for contraband detection and not in the presence of ICE detainees.	Meets Standard	The sheriff's office has a canine unit which is used for contraband detection. The canine unit is not used in the presence of ICE detainees. The canine unit has not been deployed during the inspection period.
5.	Detainees receive notification of contraband rules and procedures in the Detainee Handbook.	Meets Standard	Documentation confirmed detainees are provided a handbook during admission. The handbook includes contraband rules and procedures.

#### PART 2 - 6. CONTRABAND - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

This facility is preserving, inventorying, controlling, and disposing of seized contraband according to standard guidelines and policy.

Policy does not include contraband language regarding controlled substances not dispensed or approved by the medical department. According to the captain, medication dispensed or approved by the medical department is considered hard contraband if found in the possession of a detainee for whom it was not prescribed, or if not used as prescribed. Hard

## Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 2 - 6. CONTRABAND - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

contraband, which is criminal in nature, is collected, processed and disposed of by the OIC. Hard contraband that is illegal is turned over to the sheriff's department for storage, prosecution and disposal. There has been no discovery of hard contraband during the inspection period.

Property that is not illegal under criminal statutes, and does not pose a security threat is inventoried, receipted and either mailed to a third party or stored with the detainee's other property. Contraband that is government property is retained as evidence for possible disciplinary action or criminal prosecution. A copy of the property disposal record is placed in the detainee's detention file. There has been no such discovery during the inspection period.

Evaluation of this standard was based on review of the Control of Contraband/Searches policy, detention files, activity logs and handbook; observation of property storage room; and interviews with Sergeant Jase Glassburn and Captain Brandon Crowley.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 3

Completion Date: 12/9/2021

## PART 2 - 7. FACILITY SECURITY AND CONTROL (Key: G)

This Detention Standard protects the community, staff, contractors, volunteers, and detainees from harm by ensuring that facility security is maintained and that events that pose a risk of harm are prevented.

	Components	Rating	Remarks (1000 Char Max)
1.	At least one male and one female staff are on duty where both males and females are housed.	Meets Standard	The master roster confirmed at least one male and one female are on duty at all times. The facility houses males and females.During the inspection, no female ICE detainees were housed.
2.	Comprehensive annual staffing analysis determines staffing needs and plans and is reviewed and updated annually.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because a staffing analysis was not available. A staffing analysis was provided during this inspection.
3.	Essential posts and positions are filled with qualified personnel.	Meets Standard	Training documentation confirmed that essential posts are filled with qualified personnel.
4.	(SPCs/CDFs) Detainees do not have access to the Control Center.	Meets Standard	At this IGSA facility, post orders confirmed detainees do not have access to the control center. Observation confirmed practice.
5.	Facility security and safety will be monitored and coordinated by a secure, well-equipped, and continuously staffed control center.	Meets Standard	The Correctional Officer Assignment policy specifies "the control center is to be continuously staffed, secure and well equipped". Observation confirmed documentation.
6.	(SPCs/CDFs) The facility administrator shall establish procedures to implement the following Control Center requirements:  Communications center;  Maintenance of a list of the current home and cellphone number of every officer, administrative/support services staff, Situation Response Teams (SRTs), Hostage Negotiation Teams (HNTs), and law enforcement agencies.  Watch calls (officer safety checks) to the Control Center by all staff ordinarily shall occur every half-hour between 6:00 P.M. and 6:00 A.M. Individual facility policy may designate another post to conduct watch calls. Any exception for staff to not make watch calls as described requires approval of the facility administrator.	N/A	At this IGSA facility, there are no procedures in place requiring component actions.

## PART 2 - 7. FACILITY SECURITY AND CONTROL (Key: G)

This Detention Standard protects the community, staff, contractors, volunteers, and detainees from harm by ensuring that facility security is maintained and that events that pose a risk of harm are prevented.

	Components	Rating	Remarks (1000 Char Max)
7.	The front-entrance officer checks the identification of everyone entering or exiting the facility.	Meets Standard	Documentation and observation confirmed the front entrance officer checks the identification of everyone entering or exiting the facility.
8.	All visits are officially recorded in a visitor logbook or electronically recorded.	Meets Standard	Documentation and observation confirmed all visits are officially recorded.
9.	The facility has a secure visitor pass system.	Meets Standard	Documentation and observation confirmed the facility has a secure visitor pass system.  Visitors are required to wear a badge indicating escort status.
10.	Information about routine procedures, emergency situations, and unusual incidents will be continually recorded in permanent post logs and shift reports.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because documentation was not available to confirm that routine procedures, emergency situations and unusual incidents are continually recorded in permanent logs and/or shift reports. During this inspection, documentation and observation confirmed required information is recorded in JailTracker and/or shift reports.
11.	(SPCs/CDFs) Housing unit Post Orders in SPCs and CDFs shall follow the event schedule format, for example, "0515 Lights on" and shall direct the assigned officer to maintain a unit log of pertinent information regarding detainee activity. The shift supervisor shall visit each housing area and initial the log on each shift.	N/A	At this IGSA facility, housing unit post orders do not follow the event schedule format.
12.	Security officer posts shall be located in or immediately adjacent to detainee living areas to permit officers to see or hear and respond promptly to emergency situations.	Meets Standard	Roving posts are located near detainee living areas permitting officers to see or hear and respond promptly to emergency situations. The control center (tower) officer is located above the housing unit with good line of sight.

## PART 2 – 7. FACILITY SECURITY AND CONTROL (Key: G)

This Detention Standard protects the community, staff, contractors, volunteers, and detainees from harm by ensuring that facility security is maintained and that events that pose a risk of harm are prevented.

Components	Rating	Remarks (1000 Char Max)
13. Detainee movement from one area to another area is controlled by staff.	Meets Standard	The Inmate Movement policy and observation confirmed that detainee movement from one area to another area is controlled by staff.
14. PRIORITY: No detainee may ever be given authority over, or be permitted to exert control over, any other detainee.	Meets Standard	The Supervision of Inmates policy includes component language.
15. The facility administrator, designated assistant facility administrator, security supervisors, and others designated by the facility administrator shall be required to visit all housing units at least weekly to observe living conditions and interact informally with detainees.	Meets Standard	Electronic logs verified supervisory staff visit each housing unit at least weekly to observe living conditions and interact with detainees.
16. The facility has a comprehensive security inspection policy.	Meets Standard	The Permanent Log policy requires security inspections be conducted on each shift.
17. Documentation of security inspections is kept on file.	Meets Standard	Inspection reports were observed to be filed in the administrative lieutenant's office.
<ul> <li>18. Daily procedures include:</li> <li>Perimeter alarm system tests.</li> <li>Physical checks of the perimeter fence.</li> <li>Documenting the results.</li> </ul>	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because documentation was not available to confirm perimeter checks.  During this inspection, documentation and observation confirmed perimeter checks are conducted on each shift and recorded electronically. The facility does not have a fence or an alarm system.

#### PART 2 - 7. FACILITY SECURITY AND CONTROL - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Policies are in place to protect detainees, employees, and the community from harm by initiating operating procedures and hiring a trained work force necessary to prevent events which create risk of harm and to ensure security is always maintained.

While in the facility, employees must always have the identification card in their possession. For tracking the arrivals and departures of contract employees, the contract employee identification card must be presented upon entering and upon exiting the facility.

The central control center coordinates all vehicle traffic entering the sally port. Law enforcement vehicles are permitted entry inside the sally port. No other vehicles enter the secure perimeter. No documentation was available to confirm that officers check the inventory of tools entering and leaving the booking station (which is currently housing detainees in special

## Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 2 - 7. FACILITY SECURITY AND CONTROL - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

management status). The facility does not have a special management unit (SMU) at this time. No detainees were housed in SMU during the inspection period.

To provide detainees with meaningful access to its programs and activities, the facility ensures that detainees with disabilities and detainees who are limited in their English proficiency (LEP) are provided with effective communication by as many means possible through a language line translation service.

Policy requires that unannounced security inspections are conducted by housing officers on both shifts to control the introduction of contraband, identify and deter sexual abuse of detainees; ensure facility safety, security and good order; prevent escapes; maintain sanitary standards; and eliminate fire and safety hazards.

Evaluation of this standard was based on review of the Control of Contraband/Searches policy, Security and Control policy, inspection reports and training records; observation of housekeeping practices; and interviews with Sergeant Jase Glassburn and Captain Brandon Crowley. The housing units were observed to be unclean and cluttered. Walls were observed with graffiti; dirt and grime was observed in the dayroom areas; and bunks were observed with trash and commissary debris. Sheets were hung in the toilet/shower area. Shower curtains were observed to be ripped and stained.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 3

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

#### PART 2 - 8. FUNDS AND PERSONAL PROPERTY (Key: H)

This Detention Standard ensures that detainees' personal property is safeguarded and controlled, specifically including funds, valuables, baggage and other personnel property, and that contraband does not enter a detention facility.

#### Standard N/A

Click the button above (IGSA ONLY) if all ICE detainee Funds, Valuables and Property are handled only by the ICE Field Office or Sub-Office in control of the detainee case. (All Line Items and standard will be rated "N/A")

	Components	Rating	Remarks (1000 Char Max)
1.	<ul> <li>All detention facilities are required to have written policies and procedures to:</li> <li>Account for and safeguard detainee property from time of admission until date of release;</li> </ul>		
	<ul> <li>Inventory and receipt detainee funds and valuables;</li> <li>Inventory and receipt detainee baggage and personal property (other than funds and valuables);</li> <li>Inventory and audit detainee funds, valuables and</li> </ul>	Meets Standard	Written policies address the elements of this component.
	<ul> <li>Provide a way for a detainee to report missing or damaged property.</li> </ul>		
2.	<ul> <li>A secured locker for holding large valuables, that can be accessed only by designated supervisor(s); and</li> <li>A baggage and property storage area that is secured when not attended by assigned admissions processing staff.</li> </ul>	Meets Standard	A secure storage room is maintained for holding large valuables. This area is only accessible to designated supervisors.
3.	The detainee handbook or equivalent shall notify the detainees of facility policies and procedures concerning personal property.	Meets Standard	The policies and procedures regarding personal property are addressed in the local handbook.
4.	At admission, staff search and inventory detainee property only in the presence of the detainee, unless instructed otherwise by the facility administrator.	Meets Standard	Generally, detainee's property is searched and inventoried only in their presence.
5.	The facility administrator shall establish whether and, how much cash each detainee may have in personal possession while in detention.	Meets Standard	Detainees are not allowed to possess cash.
6.	Identity documents, such as passports, birth certificates, are held in each detainee's A-file but, upon request, staff shall provide the detainee a copy of a document, certified by an ICE/ERO official to be a true and correct copy.	Meets Standard	Identity documents are removed from detainees by ICE prior to intake into the facility. These documents are maintained in the detainees A-file. Certified copies may be obtained by the detainee upon request.

#### PART 2 - 8. FUNDS AND PERSONAL PROPERTY (Key: H)

This Detention Standard ensures that detainees' personal property is safeguarded and controlled, specifically including funds, valuables, baggage and other personnel property, and that contraband does not enter a detention facility.

#### Standard N/A

Click the button above (IGSA ONLY) if all ICE detainee Funds, Valuables and Property are handled only by the ICE Field Office or Sub-Office in control of the detainee case. (All Line Items and standard will be rated "N/A")

	Components	Rating	Remarks (1000 Char Max)
7.	(SPCs /CDFs) Every housing area shall have lockers or other securable space for storing detainees' authorized personal property. The amount of storage space shall correspond to the number of detainees assigned to that housing area.	N/A	At this IGSA facility, detainees are not provided a securable locker or other form of securable space for storing their personal property.
8.	Property discrepancies are immediately reported to the Chief of Security or equivalent.	Meets Standard	Property discrepancies are immediately reported to the captain.
9.	<ul> <li>PRIORITY: Procedure ensures that:</li> <li>Detainee funds and small and large valuables are placed in a secure location;</li> <li>Medical staff determine the disposition of all medicine accompanying an arriving detainee</li> <li>Detainees are able to keep a reasonable amount of personal property in their possession, provided it poses no threat to detainee safety or facility security; and</li> <li>Facilities return funds and valuables to detainees being transferred or released.</li> </ul>	Meets Standard	A review of policy and personal observations indicated intake and release procedures address the elements of this component.
10.	. (SPCs/CDFs) For recordkeeping and accounting purposes, use of the G-589 Property Receipt form is mandatory to inventory any funds removed from a detainee's possession, and a separate form G-589 is required for each kind of currency and negotiable instrument.	N/A	At this IGSA facility, an automated, facility specific form, is used to inventory any funds removed from a detainee. Noncash negotiable instruments are only excepted for deposit into the detainees commissary fund when they are issued from another facility or in the form of certified funds or money orders.

#### PART 2 - 8. FUNDS AND PERSONAL PROPERTY (Key: H)

This Detention Standard ensures that detainees' personal property is safeguarded and controlled, specifically including funds, valuables, baggage and other personnel property, and that contraband does not enter a detention facility.

Standard N/A

Click the button above (IGSA ONLY) if all ICE detainee Funds, Valuables and Property are handled only by the ICE Field Office or Sub-Office in control of the detainee case. (All Line Items and standard will be rated "N/A")

Components	Rating	Remarks (1000 Char Max)
<ul> <li>11. (SPCs/CDFs) The supervisory security officer or equivalent shall remove the contents of the drop safe during his or her shift and initial the G-589 accountability log. The supervisor shall: <ul> <li>Verify the correctness of all G-589s;</li> <li>Record the amount of cash and describe each item in the supervisors' property log; and</li> <li>Verify the proper disposition of funds and valuables by checking the sealed envelopes in the cash box, the property envelopes in the safe, and the safekeeping of all large valuables in the designated secured locked area.</li> </ul> </li> </ul>	N/A	At this IGSA facility, an automated, facility specific, form is used to inventory any funds removed from a detainee. Cash and negotiable instruments are inventoried, receipted (the detainee is provided a copy) and placed in a safe in the ICE office until they can be delivered to finance personnel for deposit. Large valuables are maintained in a locked cabinet in the ICE office.
12. The Facility Administrator has established quarterly audits of baggage and non-valuable property.	Meets Standard	Monthly audits of baggage and non-valuable property are conducted and documented.
13. All facilities shall report and turn over to ICE/ERO all detainee abandoned property.	Meets Standard	Abandoned or forgotten property of detainees is turned over to ICE personnel.
14. PRIORITY: Facilities have and follow procedures for reporting and investigating incidents of detainee property loss or damage, and for reimbursing detainees for all validated property losses caused by facility negligence. The senior contract officer immediately notifies the designated ICE/ERO officer of all claims and outcomes.	Meets Standard	Policy and procedures address the process for reporting and investigation incidents of detainee property loss or damage. Reimbursement to the detainee for property losses caused by the facility is addressed in this policy. ICE is notified by the facility of claims of this nature.

#### PART 2 - 8. FUNDS AND PERSONAL PROPERTY - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Facility practices are sufficient to ensure detainee property is safeguarded and controlled under conditions that enhance the security of the property. Each detainee and their property are searched for contraband. Property and valuables are inventoried and stored in a secure area. Each detainee is treated with respect and dignity.

Detainees are permitted to keep in their possession reasonable quantities of personal property if the particular items do not pose a threat to the security or good order of the facility. The local handbook notifies the detainees of the policies and procedures concerning items they may retain in their possession, rules for storing or mailing unauthorized property, the procedures for claiming property, and the procedures for filing a property claim.

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 2 - 8. FUNDS AND PERSONAL PROPERTY - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

A detainees' abandoned or forgotten property is forwarded to ICE for final disposition or disposed of at the direction of ICE.

Detainees may purchase store items from the commissary.

Evaluation of this standard was based on review of policy, procedures and documentation; and interviews with detainees, Captain Brandon Crowley, Officer Bryce Barnes and Sergeant Jase Glassburn.

**Overall Rating:** Meets Standard

Reviewer Name (Printed): Inspector 32 Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

# PART 2 - 9. HOLD ROOMS IN DETENTION FACILITIES (Key: I)

This Detention Standard ensures the safety, security, and comfort of detainees temporarily held in Hold Rooms pending further processing. The maximum aggregate time an individual may be confined in a facility's Hold Room is 12 hours.

pro	processing. The maximum aggregate time an individual may be confined in a facility's Hold Room is 12 hours.				
	Components	Rating	Remarks (1000 Char Max)		
1.	(SPCs/CDFs) Each Hold Room shall contain sufficient seating for the maximum room-capacity but shall contain no moveable furniture.	Meets Standard	At this IGSA facility, hold rooms contain sufficient seating for the maximum room capacity and contain no moveable furniture.		
2.	(SPCs/CDFs) Each Hold Room shall be equipped with stainless steel, combination lavatory/toilet fixtures with modesty panels, in compliance with the Americans with Disabilities Act of 1990.	N/A	At this IGSA facility, hold rooms used to process ICE detainees are equipped with a stainless-steel combination lavatory/toilet. However, hold rooms do not have modesty panels.		
3.	PRIORITY: Detainees are not held in hold rooms for more than 12 hours.	Meets Standard	Logs confirmed that detainees are not held in the hold rooms for more than twelve hours.		
4.	Male and females detainees are segregated from each other at all times.	Meets Standard	According to the shift supervisor, males and females are segregated from one another. No detainees were observed in a hold room during the inspection.		
5.	Unaccompanied minors (under 18) and parent(s) or legal guardians accompanied by minor children shall not be placed in Hold Rooms, unless they have shown or threatened violent behavior, have a history of criminal activity, or have given staff reasonable grounds to expect an escape attempt.	Meets Standard	According to the shift supervisor, juvenile detainees are not housed at this facility.		
6.	Persons exempt from placement in a Hold Room due to obvious illness, special medical, physical and or psychological needs, or other documented reasons shall be seated in an appropriate area designated by the facility administrator outside the Hold Room, or in separate rooms, under direct supervision and control, barring an emergency.	Meets Standard	No detainees were observed in a hold room during the inspection. According to the shift supervisor, detainees who are exempt from placement in a hold room, due to illness, special medical, physical or psychological needs or other documented reasons, are placed in a medical observation cell under direct supervision guidelines.		
7.	To the extent practicable in a hold room situation, detainees with known or readily apparent disabilities, including temporary disabilities, shall be housed in manner that accommodates their mental and/or physical condition(s) and provides for their safety, comfort and security.	Meets Standard	No detainees were observed in a hold room during the inspection. According to the shift supervisor, detainees with known or readily apparent disabilities are placed in a medical observation cell and are where they are under direct supervision.		

## PART 2 – 9. HOLD ROOMS IN DETENTION FACILITIES (Key: I)

This Detention Standard ensures the safety, security, and comfort of detainees temporarily held in Hold Rooms pending further processing. The maximum aggregate time an individual may be confined in a facility's Hold Room is 12 hours.

processing. The maximum aggregate time an individual may be <b>Components</b>	Rating	Remarks (1000 Char Max)
8. Detainees are provided with basic personal hygiene items such as water, soap, toilet paper, cups for water, feminine hygiene items, diapers and wipes.	Meets Standard	Detainees are provided personal hygiene items. The hygiene items were observed and found to include required items.  Detainees use a fountain for water. Detainees may purchase a cup in commissary. There were no admissions during the inspection.
9. If the hold room is not equipped with toilet facilities, an officer is posted within visual or audible range to allow detainees access to such on a regular basis.	N/A	All hold rooms are equipped with toilet facilities.
All detainees are given a pat down search for weapons or contraband before being placed in the hold room.	Meets Standard	According to the shift supervisor, all detainees are given a pat search for weapons and contraband prior to being placed in a hold room. Additionally, detainees are observed with a full body metal detector.
11. Before placing a detainee in a room, an officer shall observe each individual to screen for obvious mental or physical problems.	Meets Standard	According to the shift supervisor, detainees are initially observed by transportation officers and then by the facility custody officers to screen for obvious mental or physical problems.
12. Each detention facility maintains a detention log for each detainee placed in a hold cell.	Meets Standard	Documentation confirmed that booking officers maintain a log for each detainee placed in a hold cell. Officers use an electronic log to document hold room placement.
13. Officers provide a meal to any detainee detained in a hold room for more than six hours. Pregnant women have access to snacks, milk or juice.	Meets Standard	According to the shift supervisor, detainees held in a hold room for more than six hours are provided a meal. There were no admissions during the inspection. No pregnant detainees were admitted during the inspection period.
14. Staff shall ensure that sanitation, temperatures and humidity in Hold Rooms are maintained at acceptable and comfortable levels. Pregnant women and others with evident medical needs will have temporary access to temperature appropriate clothing and blankets.	Meets Standard	The hold rooms were observed to be maintained at acceptable and comfortable levels. Detainees are provided blankets upon request. There were no admissions during the inspection.

G-324A PBNDS 2008 with 2011 SAAPI Detention Inspection Worksheet

#### PART 2 – 9. HOLD ROOMS IN DETENTION FACILITIES (Key: I)

This Detention Standard ensures the safety, security, and comfort of detainees temporarily held in Hold Rooms pending further processing. The maximum aggregate time an individual may be confined in a facility's Hold Room is 12 hours.

Components	Rating	Remarks (1000 Char Max)
<ul> <li>15. PRIORITY: Officers closely supervise hold rooms through direct supervision, to ensure:</li> <li>Continuous auditory monitoring,</li> <li>Visual monitoring at irregular intervals at least every 15 minutes,</li> <li>Constant surveillance of any detainee exhibiting signs of hostility, depression, or similar behaviors.</li> </ul>	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because staff are required to make rounds to the hold rooms at least every fifteen minutes. However, documentation indicated gaps in the fifteen-minute observation period. During this inspection, documentation confirmed fifteen-minute checks were conducted in accordance with standard guidelines. Constant surveillance is provided for any detainee exhibiting signs of hostility, depression or other unusual behavior. Observation confirmed that officers are stationed so they can hear detainees held in hold rooms. Each hold room is equipped with a camera allowing staff to view activity in the room.
16. The maximum occupancy for the hold room will be posted.	Meets Standard	
17. When the last detainee has been removed, officers shall ensure the Hold Room is thoroughly cleaned and inspected.	Meets Standard	Documentation confirmed that staff inspect the hold rooms and have the rooms cleaned when detainees have been removed.
18. (SPCs/CDFs) Evacuation procedures shall include posting the evacuation map and advance designation of the officer responsible for removing detainees from the Hold Room(s) in case of fire and/or building evacuation.	N/A	This IGSA facility received a waiver suspending the requirement to post evacuation procedures. Waiver was issued 08/21/2018 by Jay M. Brooks.

## PART 2 – 9. HOLD ROOMS IN DETENTION FACILITIES – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Hold rooms consist of multiple occupancy rooms equipped with metal bunks. The hold rooms are located within the secure perimeter of the facility and possess adequate footage for the number of detainees held.

A review of randomly selected logs verified that no detainee was kept in a hold room for over twelve hours during the inspection period. As reported by the shift supervisor detainees may be issued a mattress and a blanket, upon request, for comfort. Detainees identified as high risk are placed on one-to-one supervision until they are seen be mental health staff. The shift supervisor stated that whenever there is a need to enter a hold room, two officers are required to enter the room.

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

# PART 2 – 9. HOLD ROOMS IN DETENTION FACILITIES – Reviewer Summary (Use following format for dates: mm/dd/yyyy) Evaluation of this standard was based on review of the Reception and Orientation policy, Holding Room Fifteen Minute Checks logs and detention files; interviews with Sergeant Jase Glassburn and Lieutenant Richard Eder; and observation of the hold rooms, hygiene items and required postings. There were no admissions during the inspection. Overall Rating: Meets Standard Reviewer Name (Printed): Inspector 3 Completion Date: 12/9/2021 Reviewer Signature (for printed form submission):

This Detention Standard maintains facility safety and security by requiring that keys and locks be properly controlled and maintained

ша	maintained.			
	Components	Rating	Remarks (1000 Char Max)	
1.	All staff shall be trained and held responsible for adhering to proper procedures for the care and handling of keys, including electronic key pads where they are used. Initial training shall be accomplished before staff is issued keys, and key control shall be among the topics covered in subsequent annual training.	Meets Standard	Training records confirmed that all staff are trained in proper procedures for care of handling keys. The Clay County Justice Center Training Plan records confirmed that new employees completed the initial key control training. The Law Enforcement Training includes annual key control training.	
2.	Each facility administrator shall establish the position of Security Officer, or at a minimum, assign a staff member the collateral security officer. The Security Officer shall have a written position description that includes duties, responsibilities, and chain of command.	Does Not Meet Standard	During the previous inspection, this component was rated Does Not Meet Standard because the position of security officer had not been established. During the inspection, the administrative lieutenant was assigned the key control responsibilities. During this inspection, a written position description was not available. This is a repeat deficiency.	
3.	The Security Officer is responsible for all administrative duties, including recordkeeping, concerning keys, locks, and related security equipment.	Does Not Meet Standard	During the previous inspection, this component was rated Does Not Meet Standard because recordkeeping of keys, locks and related security equipment was not available. During this inspection, component requirements were not available. This is a repeat deficiency.	
4.	The Security Officer shall train and direct employees in key control, including electronic key pads where they are used.	Meets Standard	The training officer trains and directs employees on key control, including the electronic key pads.	

This Detention Standard maintains facility safety and security by requiring that keys and locks be properly controlled and maintained.

	Components	Rating	Remarks (1000 Char Max)
5.	The facility maintains inventories of all keys, locks and locking devices. Lock shop inventories include a secure master-key cabinet containing at least one pattern key.	Does Not Meet Standard	During the previous inspection, this component was rated Does Not Meet Standard because documentation was not available to include all keys, locks and locking devices. The facility does not have a lock shop. Security keys are maintained in a locked cabinet in the booking area. During this inspection, component requirements were not available. This is a repeat deficiency.
6.	Facility policies and procedures address the issue of compromised keys, locks, and to ensure safe combination integrity.	Does Not Meet Standard	The Controlled Access and Use of Keys policy addresses compromised keys. During the previous inspection, this component was rated Does Not Meet Standard because no safe combination integrity was available. A safe is located in the medical room. The staff was not sure who had the combination to the safe. There was no system in place to govern the safe combination integrity. This is a repeat deficiency.
7.	Either deadbolts or deadlocks shall be used in detainee-accessible areas. Grand master-keying systems are not authorized. A master-keying system may be used only in housing units where detainees have individual room keys.	Does Not Meet Standard	During the previous inspection, this component was rated Does Not Meet Standard because grand master-keys are authorized in the facility.  Detainees do not have room keys. Electronic deadlocks are used in detainee accessible areas. Grand-master keying is till permitted. This is a repeat deficiency.

This Detention Standard maintains facility safety and security by requiring that keys and locks be properly controlled and maintained.

	Components	Rating	Remarks (1000 Char Max)
8.	The Security Officer shall implement a preventive maintenance program. The Security Officer shall maintain all preventive maintenance records.	Does Not Meet Standard	During the previous inspection, this component was rated Does Not Meet Standard because documentation of a preventive maintenance program was not available. During this inspection, component requirement documentation was not available. This is a repeat deficiency.
9.	The Security Officer shall implement procedures for identifying every key ring and every key on each key ring, and for preventing keys from being removed from key rings, once issued.	Does Not Meet Standard	During the previous inspection, this component was rated Does Not Meet Standard because observation confirmed all key rings were not identifiable. The number of keys was not identified on the ring. Keys were easily removed on four sets of keys. During this inspection, documentation was not available to identify every key ring and every key on each ring. This is a repeat deficiency.
10.	Emergency keys shall be on hand for every area to or from which entry or exit might be necessary in an emergency.	Meets Standard	Emergency keys are located in the intake unit. Emergency keys were used during the simulation of a fire drill.
11.	The facility has a written policy and implementation procedures to ensure key accountability. Facilities shall use standard system for the issuance and accountability of key rings.	Does Not Meet Standard	During the previous inspection, this component was rated Does Not Meet Standard because Controlled Access and Use of Keys policy includes key accountability requirements. However, there was no practice or documentation to confirm accountability. Keys were issued and not recorded as to time, date and employee issued the key ring. During this inspection, component requirement documentation was not available. This is a repeat deficiency.

This Detention Standard maintains facility safety and security by requiring that keys and locks be properly controlled and maintained.

	Components	Rating	Remarks (1000 Char Max)
1	The facility administrator shall establish rules and procedures for authorizing use of restricted keys.	Does Not Meet Standard	During the previous inspection, this component was rated Does Not Meet Standard because Controlled Access and Use of Keys policy includes restricted key language. However, practice was not in place to ensure restricted key accountability. During this inspection, component requirements were not available. This is a repeat deficiency.
13. F	Pharmacy keys shall be strictly controlled.	Does Not Meet Standard	There is no pharmacy at this facility. The keys to the medication cart are restricted. During the previous inspection, this component was rated Does Not Meet Standard because when observing the key issuance procedure, it was discovered that the nurse did not log the pharmacy key in and out. Practice was not in place to ensure restricted key accountability. During this inspection, documentation was not available to confirm component requirement. This is a repeat deficiency.
F r	Keys to ICE and EOIR (Executive Office for Immigration Review) office and courtroom areas shall similarly be restricted and controlled. If a key is authorized for emergency withdrawal, a copy of the Restricted Key form s to be provided to ICE.	N/A	ICE officials do not have an office. The facility does not have a courtroom. The ICE DSCO is issued an electronic key fob. He has access to the administrative areas. He keeps the key fob 24 hours a day.
k	Officers shall store all their weapons in individual lockers before entering the facility. The facility administrator shall develop and implement site-specific procedures for controlling gun-locker access.	Meets Standard	Weapons are stored in individual lockers outside the secure perimeter. Site-specific procedures for controlling gunlocker access has been implemented through sheriff's office procedures.

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 2 - 10. KEY AND LOCK CONTROL - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

A review of policy, procedure, logs, staff interviews and observation confirmed that keys and locks are not properly controlled and maintained.

The shift supervisor is responsible for the issuance of all security keys located in the master control key box. According to the Controlled Access and Use of Keys policy, the shift supervisor is responsible for the issuance of all security keys located in the key box. Documentation was not available to confirm key accountability. Three rings were observed in service and not logged in and/or out.

The standard required language (in the following paragraph) is not practiced, including, but not limited to:

Evacuation keys are only issued when a complete or partial evacuation of the facility is required or if it should become necessary for assisting officers to come into the facility unaided. Operational keys are issued in the event of total or partial power outage in the facility. No two sets of operational keys shall be in any confinement area at the same time. All security keys issued shall be returned to master control before person possessing said key(s) leaves the facility. No security keys shall be passed directly from person to person without first going to the supervisor to have the key reissued.

Missing, broken, and/or malfunctioning keys shall be reported immediately to the shift supervisor. All broken or malfunctioning keys or parts thereof shall be returned to the shift supervisor who shall notify maintenance. The shift supervisor shall conduct an immediate search and/or investigation for missing key(s). If the key(s) cannot be found the shift supervisor shall notify the jail commander.

Evaluation of this standard was based on review of the Controlled Access and Use of Keys policy, key logs and training records; interviews with Sergeant Jase Glassburn and Captain Brandon Crowley; and observation of the key box, key rings, medication cart, combination safe and issuing of keys. Observation of the key box revealed that three keys were issued and not logged. No key chit was placed on the key posts. No record of who was issued the key rings was documented. A beginning of shift accountability was not available.

Overall Rating: Does Not Meet Standard

Reviewer Name (Printed): Inspector 3

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

#### PART 2 – 11. POPULATION COUNTS (Key: K)

This Detention Standard protects the community from harm and enhances facility security, safety, and good order by requiring that each facility have an ongoing, effective system of population counts and detainee accountability.

	Components	Rating	Remarks (1000 Char Max)
1.	Staff conduct a formal count at least once each 8 hours (no less than three counts per day). At least one of these counts shall be a face to photo count.	Does Not Meet Standard	Two formal counts are conducted every 24 hours. A third count will be added, according to the captain.
2.	Each officer shall make irregular but frequent checks to verify the presence of all detainees in his or her charge.	Meets Standard	Staff are required to make irregular checks to verify the presence of detainees. Observation confirmed practice.
3.	The facility Control Center shall maintain a master count.	Meets Standard	Observation confirmed that officers in the control center maintain the master count.
4.	The control officer (or other designated position) maintains an "out-count" record of all detainees temporarily out of the facility.	Meets Standard	The control center and booking officers maintain the official "out-count" record of all detainees temporarily out of the facility.
5.	An emergency count shall be conducted when there is reason to believe a detainee is missing, or after a major disturbance has occurred.	Meets Standard	According to Emergency Plans, an emergency count will be taken whenever there is reason to believe a detainee is missing or after a major disturbance.

#### PART 2 – 11. POPULATION COUNTS – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

The count process accounts for all detainees and includes a daily face-to-photo count. However, only two formal counts are conducted. Other counts are informally coinducted during meal times, recreation and during shift change. The officers work twelve hour shifts.

During observation of the afternoon count, two officers entered each housing unit and physically observed each detainee. While conducting the count, the officer looked into showers and behind sheets on bedding to assure every detainee in the housing unit was counted.

Detainees do not participate in the count nor the preparation of documentation of the count process. No detainee movement is allowed during the count process without the approval of the captain or designee. The intake officer is responsible for maintaining an out count.

Evaluation of this standard was based on review of the Inmate Counts (lockdown) policy, training records, count sheets and JailTracker; interviews with Captain Brandon Crowley, Officer Zakry Little and Officer Noah Morris; and observation of count procees.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 3

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with

**2011 SAAPI** 

#### PART 2 - 12. POST ORDERS (Key: L)

This Detention Standard protects detainees and staff and enhances facility security and good order by ensuring that each officer assigned to a security post knows the procedures, duties, and responsibilities of that post.

	Components	Rating	Remarks (1000 Char Max)	
1.	<ul> <li>The facility administrator shall ensure that:</li> <li>There are written Post Orders for each security post,</li> <li>Copies are available to all employees,</li> <li>Written facility policy and procedures:         <ul> <li>Provide official on-duty time for officers to read the applicable Post Orders when assigned to a post, and</li> <li>Ensure that officers read those applicable Post Orders prior to assuming their posts.</li> </ul> </li> </ul>	Meets Standard	Post orders are available for each security post. Staff are provided time to read the post orders. Staff sign a log to acknowledge reading the post orders. Documentation confirmed practice.	
2.	Supervisors shall ensure that officers understand the Post Orders, regardless of whether the assignment is temporary, permanent, or due to an emergency.	Meets Standard		
3.	Anyone assigned to an armed post qualifies with the post weapons before assuming post duty.	Meets Standard	Training records confirmed that each officer assigned to an armed post qualifies with the post weapons before assuming the position.	
4.	Post Orders for armed posts, and for posts that control access to the institution perimeter, clearly state that:			
	Any staff member who is taken hostage is considered to be under duress, and	Meets Standard		
	Any order issued by such a person, regardless of his or her position of authority, is to be disregarded.			
5.	Specific instructions for escape attempts shall be included in the Post Orders for armed posts.	Meets Standard	The transportation officer post order contains specific instructions for officers in the event of escape attempts.	
6.	Post Orders shall be kept current at all times and formally reviewed at least annually and updated as needed.	Meets Standard	Post orders were reviewed and found to be current and formally reviewed. Post orders are reviewed annually.	
7.	Post Orders and logbooks are confidential and must be kept secure at all times and never left in an area accessible to detainees.	Meets Standard		
8.	The facility administrator authorizes all Post Orders and changes.	Meets Standard	The sheriff authorizes all post orders and changes.	

## PART 2 – 12. POST ORDERS – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

The post orders include information and instructions needed to ensure that each officer assigned to a security post knows the procedures, duties, and responsibilities of that post.

The post orders are based on policies, facility practices and specify the hours of each post. The post orders include special

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 2 - 12. POST ORDERS - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

instructions, and general operating procedures. Officers are required to sign the applicable post order before assuming duty. Officers are encouraged to submit a written list of suggested post order changes to the shift supervisor. The change requests are submitted to the captain for review and to the sheriff for approval.

Evaluation of this standard was based on review of the Post Orders policy, post orders, training records and signature sheets acknowledging receipt of the post order; observation of post orders; and interviews with Captain Brandon Crowley, Officer Zakry Little, Officer Kristin Bonnell, Officer Taylor Bastin and Sergeant Jase Glassburn.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 3 Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

# PART 2 - 13. SEARCHES OF DETAINEES (Key: M)

This Detention Standard protects detainees and staff and enhances facility security and good order by detecting, controlling, and properly disposing of contraband.

and	and properly disposing of contraband.				
	Components	Rating	Remarks (1000 Char Max)		
1.	PRIORITY: The facility has written policy and procedures governing searches of detainees and housing or work areas. The policies and procedures include the requirement that staff employ the least intrusive method of body search practicable, based on security concerns involved; and conduct searches without unnecessary force and in ways that preserve the dignity of detainees.	Meets Standard	Policy addresses component requirements. A detainee pat search or body scan search will be conducted unless a determination has been made that an unclothed or strip search is warranted. Written policy includes the requirement that staff employ the least intrusive method of body search practicable, based on security concerns.		
2.	All staff who do housing or work area searches or body searches shall receive initial training regarding search procedure prior to entering on duty, and annual training in effective techniques thereafter.	Meets Standard	Per the ICE coordinator sergeant, all new staff receive search procedures training upon entry on duty, as well as annual refresher training thereafter. The inspector examined staff search training curriculum to confirm rating.		
3.	The facility shall establish procedures to ensure all housing units and work areas are searched routinely, but irregularly.	Meets Standard	Review of written policy and post orders confirmed that housing units and work areas are to be searched routinely but irregularly.		
4.	Staff shall maintain written documentation of each housing unit search within the individual housing unit.	Meets Standard	Housing unit searches are documented in the housing unit log, which was reviewed by onsite inspector.		
5.	Work areas shall be searched each workday by shop supervisors, and these inspections shall be supplemented with periodic searches by designated search teams.	Meets Standard	Per the ICE coordinator sergeant, work areas are searched each day by a supervisor and periodically by a search team.		
6.	Strip searches are conducted only when there is reasonable belief or suspicion that contraband may be concealed on the person, or a good opportunity for concealment has occurred, and when properly authorized by a supervisor.	Meets Standard	Strip or unclothed searches are conducted when other less intrusive methods, such as pat searches or scans with the Tech 84 body scanner, prove to be ineffective. Detainees are asked to consent to a strip search by signing an authorization form and the shift supervisor must approve any such search, per the ICE coordinator sergeant.		

# PART 2 - 13. SEARCHES OF DETAINEES (Key: M)

This Detention Standard protects detainees and staff and enhances facility security and good order by detecting, controlling, and properly disposing of contraband.

	Components	Rating	Remarks (1000 Char Max)
7.	PRIORITY: Strip searches are performed by an officer of the same gender as the detainee.	Meets Standard	Policy requires that unclothed searches (strip searches) be performed by an officer of the same gender as the detainee. There were no strip searches during this inspection period.
8.	Body cavity searches are conducted by designated health personnel only when authorized by the facility administrator (or acting administrator) on the basis of reasonable belief or suspicion that contraband may be concealed in or on the detainee's person.	Meets Standard	The inspector was informed by staff that body cavity searches are conducted by medical staff only and only when authorized by the OIC. There have been no such searches during the inspection period.
9.	"Dry cells" are used for contraband detection only when there is reasonable belief of concealment, with proper authorization, and in accordance with required procedures.	Meets Standard	Written policy states that the OIC may authorize the placement of a detainee in a dry cell under close staff observation when there is reasonable belief of contraband concealment.
10.	The chief of security shall have post orders for closely observing a detainee in dry cell status.	Meets Standard	Written policy states that if dry cell status is ordered, a post order will be placed by the cell to assure instructions for observing the detainee held in the cell.

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 2 - 13. SEARCHES OF DETAINEES - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

This was a hybrid inspection due to COVID-19 protocols. The evaluation of this standard included review of policy, housing unit logs, post orders, training documents, housing unit activity logs and security check documents; as well as, interview with ICE Coordinator Sergeant Jase Glassburn.

Detainees are protected through an established search program that detects, controls, and properly disposes of contraband discovered in searches of persons and property.

Policy and procedures are in place to enhance facility security and good order by detecting, controlling, and properly disposing of contraband. Pat searches of detainees and non-invasive screenings with a Tech 84 body scanner are conducted during intake processing. Pat searches are routinely conducted to control contraband. The detainees at this facility are pat searched on a routine or random basis to control contraband without a threshold level of suspicion. The search includes a search of the detainee's clothing and personal effects. The post orders for staff assigned to monitor detainees that are in close observation are clear and concise. They contain all the items outlined in the standard. Detainees that are in a dry cell status for more than seven days have the prior approval of both the OIC and medical staff.

In order to provide access to programs and services, the facility provides communication assistance to LEP detainees and detainees with disabilities. This is achieved via bilingual staff, translation services, or other means for LEP detainees; or in the form of auxiliary aids for detainees with disabilities including, but not limited to, those aids listed in the standard. Decisions regarding detainees with disabilities, LEP detainee, and/or detainees included under any SAAPI/DHS PREA protection or category will be made only after consideration of the disability, language difficulty, or SAAPI/PREA condition. The facility does not house detainees with significant physical or mental disabilities. Detainees requiring special housing accommodations or special care due to a disability are transferred to an appropriate facility.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 11

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

	Components	Rating	Remarks (1000 Char Max)
1.	<ul> <li>PRIORITY: Each facility has written policy and procedures for a Sexual Abuse and Assault Prevention and Intervention Program that includes, at a minimum:</li> <li>A zero-tolerance policy for all forms of sexual abuse or assault;</li> <li>Measures taken to prevent sexual abuse or assault, including the designation of specific staff members responsible for staff training and detainee education regarding issues pertaining to sexual assault;</li> <li>Procedures for immediate reporting of any allegation of sexual abuse or assault through the facility's chain-of-command procedure, and to ICE/ERO, including written documentation requirements;</li> <li>Procedures for detainees to report allegations;</li> <li>Measures taken for prompt and effective intervention to address the safety and medical/mental health treatment needs of detainee victims, and to preserve and collect evidence;</li> <li>Procedures for referral of incidents to appropriate investigative agencies (including law enforcement agencies and OPR), and coordination with such entities;</li> <li>Disciplinary sanctions for staff, up to and including termination when staff has violated agency sexual abuse policies; and</li> <li>Data collection and reporting.</li> </ul>	Meets Standard	Per a telephone interview with the SAAPI program coordinator, the sexual abuse and assault prevention and intervention (SAAPI) program contains all of the bulleted items listed in this component.
2.	The facility administrator maintains or attempts to enter into memoranda of understanding (MOU) or other agreements with community service providers or, if local providers are not available, with national organizations that provide legal advocacy and confidential emotional support services for immigrant victims of crime.	Meets Standard	Per a telephone interview with the chief of security, the facility has an agreement with Union Hospital located in Terre Haute, Indiana.
3.	PRIORITY: The facility administrator has designated a Sexual Abuse and Assault Prevention and Intervention Program Coordinator for the facility.	Meets Standard	Per a telephone interview with the chief of security, the facility has a designated SAAPI program coordinator.

	Components	Rating	Remarks (1000 Char Max)
4.	PRIORITY: Training on the facility's Sexual Abuse and Assault Prevention and Intervention Program is included in initial and annual refresher training for employees, volunteers, and contract personnel, and address all training topics required by the Detention Standard. The facility maintains written documentation verifying employee, volunteer, and contractor training.	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because there was no documentation that all staff received annual training. Per a telephone interview with the chief of security, employees and contract personnel receive initial training on the facility's SAAPI program. Annual refresher training on the program is provided to all staff. Volunteer visits during this inspection period were temporarily suspended due to the COVID-19 pandemic. A review of the training log verified that annual training was conducted for all staff on 7/6/2021 and 7/8/2021 and will be provided annually thereafter.
5.	PRIORITY: Detainees are informed about the facility's Sexual Abuse and Assault Prevention and Intervention Program and zero-tolerance policy for sexual abuse and assault through the orientation program and the detainee handbook. Detainee notification, orientation, and instruction must be in a language or manner that the detainee understands.	Meets Standard	Per a telephone interview with the SAAPI program coordinator, detainees are informed about the SAAPI program and the zero-tolerance policy during orientation, the national detainee handbook and the local detainee handbook. The orientation program and handbooks are available in English and Spanish.

	Components	Rating	Remarks (1000 Char Max)
6.	The Sexual Assault Awareness Notice, along with the names of the program coordinator and local organizations that can assist detainees who have been victims of sexual assault, is posted on all housing unit bulletin boards. The "Sexual Assault Awareness Information" brochure is distributed to detainees.	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because the Sexual Assault Awareness Notice was not posted on all the housing unit bulletin boards. Per a telephone interview with the acting HSA and photographs provided, the Sexual Assault Awareness Notice, along with the name of the program coordinator and a local organization that can assist detainees, is posted on all the housing units where ICE detainees are housed. The "Sexual Assault Awareness Information" brochure is distributed to detainees.
7.	Detainees are provided the option to report any incident of sexual abuse or assault to any staff member, including a designated staff member other than an immediate point-of-contact line officer (e.g. the program coordinator or a mental health specialist).	Meets Standard	Per a telephone interview with the SAAPI program coordinator, detainees may report any incident of sexual abuse or assault to any staff member.
8.	PRIORITY: Detainees are screened upon arrival at the facility for potential vulnerabilities to sexually aggressive behavior or tendencies to act out with sexually aggressive behavior.  Detainees identified as being at risk for sexual victimization are monitored and counseled, and placed in the least restrictive housing that is available and appropriate.	Meets Standard	Per a telephone interview with the acting HSA and SAAPI program coordinator, detainees are screened by medical and detention staff upon arrival for potential vulnerabilities to sexually aggressive behavior or tendencies to act out with sexually aggressive behavior. Detainees likely to become victims will be placed in the least restrictive housing that is available. The detainee will be referred to mental health for further evaluation.

	Components	Rating	Remarks (1000 Char Max)
not clas vulr	etainee who is subjected to sexual abuse or assault is returned to general population until proper resisfication, taking into consideration any increased nerability of the detainee as a result of the sexual use or assault, is completed.	Meets Standard	Per a telephone interview with the SAAPI program coordinator, a detainee who is subject to sexual abuse or assault is not returned to general population until proper reclassification is completed and only after consideration is given to any increased vulnerability.
sexu the and	ORITY: Any detainee who alleges that he/she has been ually assaulted is offered immediate protection from assailant and referred for a medical examination d/or clinical assessment for potential negative nptoms.	Meets Standard	Per a telephone interview with the SAAPI program coordinator and review of policy and procedure, any detainee who alleges sexual assault is offered immediate protection from the assailant and referred for a medical assessment for potential negative symptoms.
alleg requ prod Whe facil pror ager to th Whe be t the enfo and gov	ORITY: Staff members who become aware of an ged assault immediately follow the reporting uirements set forth in the written policies and cedures.  en a detainee(s) is alleged to be the perpetrator, the lity administrator ensures that the incident is mptly referred to the appropriate law enforcement ncy having jurisdiction for investigation, and reported he Field Office Director.  een an employee, contractor, or volunteer is alleged to the perpetrator, the facility administrator ensures that incident is promptly referred to the appropriate law orcement agency having jurisdiction for investigation, if reported to the Field Office Director. The local vernment entity or contractor that owns or operates of accility is also notified.	Meets Standard	Per a telephone interview with the ICE DSCO, and review of policy and procedure, any personnel who become aware of an alleged assault immediately follow the reporting requirements outlined in established procedure. Prompt notification is made to ICE and to the Brazil police department when a detainee is alleged to be the perpetrator and when the perpetrator is other than a detainee.

Components	Rating	Remarks (1000 Char Max)
12. The facility uses a coordinated, multidisciplinary team approach to responding to sexual abuse, which includes a medical practitioner, a mental health practitioner, a security staff member, and an investigator from the assigned investigative entity, as well as representatives from outside entities that provide relevant services and expertise.	Meets Standard	Per a telephone interview with the SAAPI program coordinator and policy, the facility uses a coordinated, multidisciplinary team approach to responding to sexual abuse. Team membership includes the SAAPI program coordinator, medical and mental health staff, an investigator from the assigned investigative entity, the ICE officer on site and other individuals as identified by the facility administrator.
13. Care is taken to place a victimized detainee in a supportive environment that represents the least restrictive housing option possible (e.g. protective custody), but victims are not held for longer than five days in any type of administrative segregation except in highly unusual circumstances or at the request of the detainee.	Meets Standard	Per a telephone interview with the SAAPI program coordinator, a victimized detainee is placed in a supportive environment that represents the least restrictive housing option possible. Victims are not held longer than five days in any type of administrative segregation except in unusual circumstances or at the detainee's request.
14. PRIORITY: Staff suspected of perpetrating sexual abuse or assault are removed from all duties requiring detainee contact pending the outcome of an investigation.	Meets Standard	Per a telephone interview with the SAAPI program coordinator, a staff member suspected of perpetrating sexual abuse or assault is removed from all duties requiring detainee contact pending the outcome of an investigation.
15. The facility ensures that all investigations into alleged sexual assault are prompt, thorough, objective, fair, and conducted by qualified investigators. Written procedures establish the coordination and sequencing of administrative and criminal investigations to ensure that the latter is not compromised by the former, including the process for conducting internal administrative investigations only after consultation with the assigned criminal investigative entity or after a criminal investigation has concluded.	Meets Standard	Policy and procedure contain all the requirements listed in this component.

	Components	Rating	Remarks (1000 Char Max)
16.	Information concerning the identity of a detainee victim reporting sexual assault, and the facts of the report itself, are limited to those who have a need-to-know in order to make decisions concerning the detainee-victim's welfare, and for law enforcement/investigative purposes.	Meets Standard	Per policy, access to information of the identity of the victim reporting sexual assault, and the facts of the report, are limited to those with a need-to-know basis.
17.	When possible and feasible, appropriate staff preserve the crime scene, and safeguard information and evidence in coordination with the referral agency and consistent with established evidence-gathering and evidence-processing procedures.	Meets Standard	Policy and procedure require the preservation and safeguarding of the crime scene and evidence, consistent with established evidence gathering and processing procedures.
18.	At no cost to the detainee, the facility administrator arranges for the victim to undergo a forensic medical examination by external independent and qualified health care personnel. The results of the physical examination and all collected physical evidence are provided to the investigative entity.	Meets Standard	Per policy, the facility administrator arranges for the victim to undergo a forensic medical examination by external independent and qualified health care personnel, a sexual assault nurse examiner (SANE), at Union Hospital, Terre Haute, at no cost to the detainee. Results of the examination and collected physical evidence are provided to the investigative entity.
19.	The program coordinator reviews the results of every investigation of sexual abuse or assault to assess and improve prevention and response efforts.	Meets Standard	The SAAPI program coordinator reviews the results of every investigation of sexual abuse or assault to assess and improve prevention and response efforts.
20.	Victims are provided emergency medical and mental health services and ongoing care as appropriate, including testing for sexually transmitted diseases and infections, prophylactic treatment, emergency contraception, follow-up examinations for sexually transmitted diseases, and referrals for counseling (including crisis intervention counseling).	Meets Standard	Per a telephone interview with the SAAPI program coordinator and policy, all the services and care listed in this component are provided to the victim.

This detention standard requires that facilities that house ICE/ERO detainees act affirmatively to prevent sexual abuse and assaults on detainees, provide prompt and effective intervention and treatment for victims of sexual abuse and assault, and control, discipline, and prosecute the perpetrators of sexual abuse and assault.

Components	Rating	Remarks (1000 Char Max)
21. All case records associated with claims of sexual abuse are maintained in a secure location, consistent with the confidentiality requirements of the Detention Standards on "Medical Care" and "Detention Files."	Meets Standard	Per a telephone interview with the SAAPI program coordinator, all case records are maintained and secured in the program coordinator's office consistent with the confidentiality requirements of the detention standards on medical care and detention files. There were no reported allegations of sexual abuse and assault during this inspection period.
22. The program coordinator conducts an annual review of aggregate data regarding sexual abuse or assault incidents at the facility, and presents the findings to the Field Office Director and ICE/ERO HQ for use in determining whether changes are needed to existing policies and practices to further the goal of eliminating sexual abuse.	Meets Standard	Per a telephone interview with the SAAPI program coordinator and ICE DSCO, an annual review of aggregate data regarding sexual abuse or assault incidents was conducted and provided to ICE on 12/8/21.

#### STANDARD 2.11. SEXUAL ABUSE AND ASSAULT PREVENTION AND INTERVENTION - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

The facility has a comprehensive sexual abuse and assault prevention and intervention (SAAPI) program mandating zero tolerance toward all forms of sexual abuse or assault. SAAPI policies and procedures are in place to prevent sexual assault and abuse on detainees and to provide prompt and effective intervention and treatment for victims. Handbooks and posted information are provided in English and Spanish.

Decisions regarding detainees with disabilities, LEP detainees, and/or detainees included under any SAAPI/DHS PREA protection or category, will be made only after consideration of the disability, language difficulty or SAAPI/PREA condition.

Following the intake process, detainees are educated on the SAAPI program as required by the standard. Detainees are provided instructions on how to contact DHS/OIG or ICE to report sexual abuse or assault.

All employees receive related education during orientation and annual refresher training. The SAAPI program coordinator assists with the development of written policies, procedures, and training protocols; maintains SAAPI case records; and serves as liaison with other agencies. The facility has a written agreement with Union Hospital, Terre Haute, for evaluation and treatment by SAFE and SANE personnel.

Statements from detainees claiming to be victims of sexual assaults are taken seriously and professionally responded to. If clinically indicated, prophylactic treatment and follow up examinations for sexually transmitted diseases are offered. After a physical examination, a mental health professional evaluates the need for crisis intervention, counseling and long term follow up as needed. During the community examination, the victim may choose to have an outside advocate present. Once the detainee has been transferred, the facility administrator is notified. There were no SAAPI related allegations filed by ICE detainees during this inspection period.

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### STANDARD 2.11. SEXUAL ABUSE AND ASSAULT PREVENTION AND INTERVENTION - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

The facility utilizes tele-medicine for mental health/ psychiatric encounters.

Due to the COVID - 19 pandemic, this was a hybrid inspection; an inspection of the housing units, medical unit, and the facility overall was not conducted by this inspector.

Evaluation of the standard is based on review of policy, procedures, training documentation, photographs, detention and health records, and training presentations; and on telephone interviews with SAAPI Program Coordinator and Chief of Security Jase Glassburn, Acting HSA Stan Roark, RN, Mental Health Professional Keith Nelson, and ICE DSCO Tashi Tillman.

**Overall Rating:** Meets Standard

**Reviewer Name (Printed):** Inspector 25 **Completion Date:** 12/9/2021

Reviewer Signature (for printed form submission):

	Components	Rating	Remarks (1000 Char Max)
1.	Written policy and procedures are in place for special management units, including Administrative Segregation and Disciplinary Segregation, as well as documenting the reason(s) for placement and periodic reviews.	Meets Standard	Policies and procedures are in place for the special management housing unit (SMU), including administrative segregation and disciplinary segregation. Policy requires that employees document the reasons for placement and periodic reviews. Per the jail commander, the use of SMU for detainees will be moved to two cells in the booking area. There have been no detainees placed in SMU during this inspection period.
2.	The number of detainees confined to each cell or room does not exceed the capacity for which it was designed.	Meets Standard	The two cells that will be used in the booking area are double bunked and do not exceed capacity for which they were designed, per the jail commander and observation of the on-site inspector.
3.	Cells and rooms are well ventilated, adequately lit, appropriately heated and maintained in a sanitary condition at all times.	Meets Standard	On-site inspectors confirmed that the SMU cells are well ventilated, adequately lit, and temperature controlled.
4.	Each facility shall issue guidelines concerning the privileges detainees may have in both Administrative and Disciplinary status.	Meets Standard	The jail commander confirmed adherence to the requirements of this component.
5.	PRIORITY: Detainees in SMUs are personally observed at least every 30 minutes in an irregular schedule and more often when warranted.	Meets Standard	Per policy, detainees on SMU status are personally observed at least every thirty minutes on an irregular schedule and more often when warranted.  Documentation is maintained to verify adherence to policy.

	Components	Rating	Remarks (1000 Char Max)
6.	PRIORITY: A detainee is placed in protective custody status in Administrative Segregation only when there is documentation that it is warranted and that no reasonable alternatives are available.  A detainee is placed in Administrative Segregation only for non-punitive reasons, when necessary to ensure the safety of detainees or others, the protection of property, or the security or good order of the facility.	Meets Standard	Reviewed policy notes that detainees are placed in protective custody status in administrative segregation only when there is documentation that it is warranted and that no reasonable alternatives are available. Detainees are placed in administrative segregation status only for non-punitive reasons, when necessary to ensure the safety of detainees or others, the protection of property, or the security or good order of the facility.
7.	The facility administrator or designee shall complete the Administrative Segregation Order (Form I-885 or equivalent), detailing the reasons for placing a detainee in Administrative Segregation, before his or her actual placement.	Meets Standard	A pre-hearing detention form detailing the reason for placing a detainee on administrative segregation status is completed and signed by the OIC prior to a detainee being placed in that status.
8.	A copy of the decision and justification for each review is given to the detainee, unless, in exceptional circumstances, this provision would jeopardize security. The detainee is given an opportunity to appeal a review decision to a higher authority within the facility.	Meets Standard	Per policy, a copy of the order is provided to the detainee immediately in a language or manner the detainee can understand. Detainees may appeal to the OIC.
9.	A detainee will be placed in Disciplinary Segregation only after a finding by a Disciplinary Hearing Panel that the detainee is guilty of a prohibited act or rule violation classified at a "Greatest," "High," or "High-Moderate" level, as defined in the Detention Standard on Disciplinary System.	Meets Standard	Policy addresses the requirements listed in this component
10.	A written order shall be completed and signed by the chair of the IDP (or disciplinary hearing officer) before a detainee is placed into Disciplinary Segregation. A copy of the order shall be given to the detainee within 24 hours, unless delivery would jeopardize the safety, security, or the orderly operation of the facility or the safety of another detainee.	Meets Standard	Written procedures for placing a detainee in disciplinary SMU status include each of the requirements listed in this component. The jail commander confirmed practice is consistent with policy.

for disciplinary reasons.			
Components	Rating	Remarks (1000 Char Max)	
11. Upon a detainee's release from the SMU, the releasing officer attaches the entire housing unit record to the Administrative Segregation Order or Disciplinary Segregation Order and forwards it to the Supervisor for inclusion in the detainee's detention file.	Meets Standard	The requirements of this component are addressed in policy.	
12. PRIORITY: There are implemented written procedures for the regular review of all detainees in Administrative Segregation.  A supervisor conducts a review within 72 hours of the detainee's placement in Administrative Segregation to determine whether segregation is still warranted. The review includes an interview with the detainee, and a written record is made of the decision and the justification.  If a detainee is segregated for the detainee's protection, but not at the detainee's request, continued detention requires the authorizing signature of the facility administrator or assistant facility administrator.  When a detainee has spent seven days in Administrative Segregation, and every week thereafter for the first 60 days and at least every 30 days thereafter, a supervisor conducts a similar review, including an interview with the detainee, and documents the decision and justification.	Meets Standard	Policy address each of the requirements noted in this component. The frequency of reviews is in compliance with the requirements of the component. All reviews are documented on a local SMU review form. The jail commander confirmed that practice is consistent with policy.	
13. Permanent housing logs are maintained in SMUs to record pertinent information on detainees upon admission to and release from the unit, and in which supervisory staff and other officials record their visits to the unit.	Meets Standard	Per the jail commander, permanent housing logs are maintained for detainees on SMU status to record the required information upon admission to and release from the unit. Information recorded in the permanent housing unit log includes visits to the unit from supervisory staff and other officials. There have been no detainees in SMU status during this inspection period.	
<ul> <li>14. (SPCs/CDFs) A separate log is maintained in the SMU that all persons visiting the unit must sign and record:</li> <li>The time and date of the visit, and</li> <li>Any unusual activity or behavior of an individual detainee, with a follow-up memorandum sent through the facility administrator to the detainee's file.</li> </ul>	Meets Standard	At this IGSA facility, a separate log is maintained to record all persons visiting the special management unit cells.	

Components	Rating	Remarks (1000 Char Max)
15. A Special Management Housing Unit Record is maintained on each detainee in an SMU.	Meets Standard	Per the jail commander, a Special Management Housing Unit Record is maintained on each detainee on SMU status. All of the information required by this component is documented on this record.
16. Health care personnel are immediately informed when a detainee is admitted to an SMU to provide assessment and review as indicated by health care protocols.	Meets Standard	Per policy and procedure, all detainees placed on SMU status must be medically evaluated and cleared prior to being placed in SMU status.
17. PRIORITY: A health care provider visits every detainee in an SMU at least once daily, and detainees are provided any medications prescribed for them.  Detainees will have access to regularly scheduled sick call regardless of housing assignment.  Any action taken is documented in a separate logbook, and the medical visit is recorded on the detainee's SMU Housing Record (Form I-888).	Meets Standard	The requirements of this component are included in facility policy. Policy requires that a health care provider visits detainees on SMU status daily and sees every detainee. Prescribed medication is provided as scripted. All detainees on SMU status have access to regularly scheduled sick call. Any action taken is documented by health care staff and the medical visit is recorded in the SMU logbook and in the detainee's housing record, a form equivalent to Form I-888.
18. Detainees in SMUs may shave and shower three times weekly and receive other basic services (laundry, hair care, barbering, clothing, bedding, linen) on the same basis as the general population.	Meets Standard	Detainees in the SMU may shave and shower daily. All other basic services listed in this component are received on the same basis as general population.

Components	Rating	Remarks (1000 Char Max)
19. Detainees in Administrative Segregation are provided opportunities to spend time outside their cells (over and above the required recreation periods), for such activities as socializing, watching TV, and playing board games and may be assigned to work details (for example, as orderlies in the SMU).	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because detainees housed in administrative segregation were not afforded time outside their cells over and above the required recreation periods. During this inspection, it was determined that detainees in administrative segregation are now allowed an additional hour outside their cells over and above the required recreation periods. There have been no detainees in SMU status during this inspection period.
20. The shift supervisor sees each segregated detainee daily, including weekends and holidays.	Meets Standard	
21. The facility administrator (or designee) visits each SMU daily.	Meets Standard	
22. Detainees in SMUs are provided three nutritionally adequate meals per day, ordinarily from the general population menu.	Meets Standard	Detainees in the SMU cells are provided three nutritionally adequate meals per day from the general population menu. A review of policy noted that detainees will be served three meals each day.
23. Only for documented medical or mental health reasons are detainees denied such items as clothing, mattress, bedding, linens, or a pillow. If a detainee is so disturbed that he or she is likely to destroy clothing or bedding or create a disturbance risking harm to self or others, the medical department is notified immediately and a regimen of treatment and control instituted by the medical officer.	Meets Standard	The jail commander confirmed the sanctions outlined in this component have not been imposed during this inspection period. He stated that if the sanctions were to be imposed, it would be done in adherence with the requirements of the component.
24. Detainees in an SMU may write and receive letters the same as the general population.	Meets Standard	Per policy, detainees in SMU status have the same mail privileges as the general population.
25. Detainees in an SMU ordinarily retain visiting privileges.	Meets Standard	Detainees in SMU status ordinarily retain visiting privileges.

Components	Dating	Pomarks (1999 Charatter)
Components	Rating	Remarks (1000 Char Max)
26. Adequate documentation is generated for any restricted or disallowed general visits for a detainee in an SMU who violated visiting rules or whose behavior indicated the detainee would be a threat to the security or good order of the visiting room in the past year.	Meets Standard	Policy addresses the documentation required by this component.
27. Under no circumstances is a detainee permitted to participate in general visitation while in restraints.	Meets Standard	Detainees are not permitted to visit in restraints.
28. (SPCs/CDFs) Detainees in protective custody and violent and disruptive detainees are not permitted to use the visitation room during normal visitation hours.	Meets Standard	The jail commander confirmed that at this IGSA facility, detainees in protective custody status and violent and disruptive detainees are not permitted to use the visitation room during normal visiting hours, if there is reason to believe that the detainee may disrupt the visitation session.
29. (SPCs/CDFs) Violent and disruptive detainees are limited to non-contact visits and, in extreme cases, not permitted to visit.	Meets Standard	Staff confirmed that at this IGSA facility, visitation is non-contact. Detainees who are violent and disruptive do not receive visitation privileges. There have been no such restrictions during the inspection period.
30. Ordinarily, detainees in SMUs are not denied legal visitation.	Meets Standard	During this inspection period, the jail commander confirmed that legal visitation has not been denied to any ICE detainee. If this sanction is imposed, written justification is required.
31. Detainees in SMUs are allowed visits by members of the clergy, upon request; unless it is determined a visit presents a risk to safety, security, or orderly operations.	Meets Standard	Per policy, detainees may visit with clergy upon request. The visits will only be denied for security or safety concerns. There have been no such restrictions during the inspection period.
32. Detainees in SMUs have access to reading materials, including religious materials. In SPCs and CDFs, the Recreation Specialist offers each detainee soft-bound, non-legal books on a rotating basis, provided no detainee has more than two books (excluding religious material) at any one time.	Meets Standard	At this IGSA facility, the roving officer provides the detainees in SMU status with reading material including religious materials.

	Components	Rating	Remarks (1000 Char Max)
accor and L reasc provi sanit: Detai persc	inees in SMUs have access to legal materials, in rdance with the Detention Standard on Law Libraries Legal Material. Detainees are permitted to retain a bright property and legal material in the SMU, ided it does not create a safety, security and/or ation hazard. Since requests for access to legal material in their bright property are accommodated as soon as possible always within 24 hours of a detainee's request.	Meets Standard	Upon request, detainees on SMU status are escorted individually to the law library. Detainees are permitted to retain all personal legal material provided it does not create a safety, security, and/or sanitation hazard. Per the jail commander, a detainee's request for access to legal material in his or her personal property is accommodated as soon as possible and always within 24 hours of the request.
• S	denial of access to the law library is always: Supported by compelling security concerns, For the shortest period required for security, and Fully documented in the SMU housing logbook. ERO is notified every time law library access is denied.	Meets Standard	Per the jail commander, during this inspection period, no detainee was denied access to the law library. If this sanction is imposed, it will be in accordance with each of the requirements listed in this component.
	eation for detainees in the SMU is separate from the ral population.	Meets Standard	
who	acility has policy and procedures to ensure detainees must be kept apart never participate in activities in ame location at the same time.	Meets Standard	Policy addresses the items listed in this component.
recre least mitig	inees in the SMU are offered at least one hour of eation per day, scheduled at a reasonable time, at five days per week. Where cover is not provided to eate inclement weather, detainees are provided ther-appropriate equipment and attire.	Meets Standard	Detainees in SMU status are offered at least one hour of recreation per day, outside their cells and scheduled at a reasonable time, seven days per week. The facility does not have outside recreation.
woul Whei any ເ	recreation privilege is denied or suspended only if it d unreasonably endanger safety or security.  In a detainee in an SMU is deprived of recreation (or usual authorized items or activity), a report of the n is forwarded to the facility administrator.	Meets Standard	Per policy, recreation privileges may be denied or suspended for safety and security concerns. Such action requires a report to be submitted to the jail commander. There were no such denials during this inspection period.

Components	Rating	Remarks (1000 Char Max)
39. The case of a detainee denied recreation privileges is reviewed at least once each week, as part of the reviews required for all detainees in SMU status. The reviewer documents whether the detainee continues to pose a threat to self, others, or facility security and, if so, why.	Meets Standard	Per the jail commander, denials of recreation privileges are reviewed and documented.
40. Denial of recreation privileges for more than 15 days requires the concurrence of the facility administrator and the health authority.  The facility notifies ICE/ERO when a detainee is denied recreation privileges for more than 15 days.	Meets Standard	Per policy, the jail commander and the health authority must approve any denial of recreation privileges for more than fifteen days. The ICE/ERO is required to be notified when a detainee is denied recreation privileges for more than fifteen days.
41. Ordinarily, detainees in Administrative Segregation have telephone access similar to detainees in the general population, in a manner consistent with the special security and safety requirements of an SMU.  Detainees in Disciplinary Segregation may be restricted from using telephones to make general calls as part of the disciplinary process; however, ordinarily, they are permitted to make direct and/or free and legal calls as described in the Detention Standard on Telephone Access, except for compelling and documented reasons of safety, security, and good order.	Meets Standard	Per reviewed policy, detainees in administrative segregation status are allowed the same telephone access as the general population. Detainees in disciplinary segregation status are provided direct free legal calls as required by this component. Calls are only denied for compelling documented security concerns.
42. After seven consecutive days in Administrative Segregation, the detainee may exercise the right to appeal to the facility administrator the conclusions and recommendations of any review conducted.	Meets Standard	After seven consecutive days in administrative SMU status, the detainee has the right to appeal to the jail commander the conclusions and recommendations of any review conducted.
43. If a detainee has been in Administrative Segregation for more than 30 days and objects to this status, the facility administrator reviews the case to determine whether that status should continue, taking into account the views of the detainee. A written record is made of the decision and the justification.  A similar review is done every 30 days thereafter.	Meets Standard	The jail commander confirmed adherence to the requirements of this component.

This Detention Standard protects detainees, staff, contractors, volunteers, and the community from harm by segregating certain detainees from the general population in Special Management Units (SMUs) with an Administrative Segregation section for detainees segregated for administrative reasons and a Disciplinary Segregation section for detainees segregated for disciplinary reasons.

Components	Rating	Remarks (1000 Char Max)
44. When a detainee has been held in Administrative Segregation for more than 30 days, the facility administrator notifies the Field Office Director.	Meets Standard	The jail commander confirmed that the he would provide the field officer director with the information required by this component. There have been no such events during the inspection period.
45. A permanent log is maintained in each SMU to record all activities concerning SMU detainees (meals served, recreation, visitors, etc.).  In SPCs and CDFs, the SMU log records the detainee's name, A-number, housing location, date admitted, reasons for admission, tentative release date for detainees in Disciplinary Segregation, the authorizing official, and date released.	Meets Standard	At this IGSA facility, policy requires that a permanent log be maintained to record all requirements of this component.

#### PART 2 - 15. SPECIAL MANAGEMENT UNITS - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

This was a hybrid inspection due to COVID-19 protocols. A review of documentation; observations by on-site inspectors; and interview with Jail Commander Brandon Crowley confirmed that the facility has designated two cells in the booking area for special management housing. The cells provide housing for disciplinary and administrative segregation. All policies and procedures that apply to the SMU are applicable to detainees on SMU status. During this inspection period, there were no detainees on SMU status.

Written policy and procedure are in place to control and secure the SMU entrances, contraband, tools, and food carts. Permanent housing logs are maintained to record specific data on detainees upon admission to and release from the unit and for supervisory staff to record their visits to the unit.

A detainee who demonstrates good behavior during pre-disciplinary hearing detention is considered for release to the general population while awaiting his/her disciplinary hearing. Absent compelling circumstances, such as a pending criminal investigation, a detainee does not remain in pre-disciplinary hearing detention for a longer period of time than the maximum term of disciplinary segregation permitted for the most serious offense charged. Seriously mentally ill detainees are given a mental health consultation within 72 hours of placement into the SMU and are seen at least weekly by a mental health provider for the duration of their stay in special management status.

Management, supervisory, and medical personnel visit detainees on SMU status daily. Information is communicated to a detainee in a language or manner the detainee can understand. Written materials are generally translated into Spanish, or when practicable, provisions for written translation are made for other significant segments of the population with limited English proficiency. Oral interpretation or assistance is provided to any detainee who speaks another language in which written material has not been translated or who is illiterate. Bilingual staff or the translation line is used to communicate with non-English speaking detainees.

The Office of Detention Oversight (ODO) report on 5/13/2021 found that some of the administrative segregation files and

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 2 - 15. SPECIAL MANAGEMENT UNITS - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

disciplinary segregation files did not contain the date or time of release on the administrative segregation orders and disciplinary segregation order. They also found that a supervisor did not interview the detainee as part of their review. According to the jail commander, these items have been corrected and he will be doing regular 72-hour reviews on every detainee in SMU status.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 11 Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

### PART 2 – 16. STAFF-DETAINEE COMMUNICATION (Key: P)

This Detention Standard enhances security, safety, and orderly facility operations by encouraging and requiring informal direct and written contact among staff and detainees, as well as informal supervisory observation of living and working conditions.

It also requires the posting of Hotline informational posters from the Department of Homeland Security Office of the Inspector General.

	Components	Rating	Remarks (1000 Char Max)
1.	PRIORITY: ICE/ERO detainees shall have frequent informal access to and interaction with key facility staff members, in a language they can understand.  Facility staff shall conduct scheduled visits to address detainees' personal concerns and monitor living conditions.	Meets Standard	According to the ICE coordinator sergeant, detainees have frequent informal access to and interaction with facility personnel in languages they understand. Facility supervisors conduct visits in detainee housing units to monitor overall living conditions and to listen and respond to detainee concerns.
2.	Each facility shall develop a method to document the unannounced visits by ICE/ERO staff.	Meets Standard	During the last inspection, this was rated Does Not Meet Standard due to health concerns of COVID-19, on-site visits from ICE/ERO officers were suspended. The on-site visits began 10/07/2021. The lobby officer documents unannounced visits by ICE officials.  Documentation was provided verifying the visits.
3.	In SPCs, CDFs, and IGSAs with On-Site ICE/ERO Presence: The facility administrator or Supervisory Detention and Deportation Officer (SDDO) shall develop written schedules of weekly visits and ensure they are posted in detainee living and other appropriate areas. Each facility shall have specific procedures for documenting each visit.	Meets Standard	This IGSA facility does not have an on-site ICE/ERO presence. The DSCO, however, ensures a current weekly ICE/ERO visitation tour/schedule is maintained and posted in the housing units and other common areas. Posted schedules indicate Wednesdays are the regular DO tour days. Per housing unit officers and detainees, the DO is in the housing units at least one day per week. Completed weekly telephone serviceability worksheets and facility liaison checklists filed confirmed the visits.

### PART 2 – 16. STAFF-DETAINEE COMMUNICATION (Key: P)

This Detention Standard enhances security, safety, and orderly facility operations by encouraging and requiring informal direct and written contact among staff and detainees, as well as informal supervisory observation of living and working conditions.

It also requires the posting of Hotline informational posters from the Department of Homeland Security Office of the Inspector General.

	Components	Rating	Remarks (1000 Char Max)
4.	<ul> <li>PRIORITY: Detainees may submit written questions, requests, or concerns to ICE/ERO staff, using the detainee request form, a local IGSA form, or a sheet of paper.</li> <li>Each facility administrator shall:</li> <li>Ensure that adequate supplies of detainee request forms, envelopes, and writing implements are available.</li> <li>Have written procedures to promptly route and deliver detainee requests to the appropriate ICE/ERO officials by authorized personnel (not detainees) without reading, altering, or delaying.</li> <li>Ensure that the standard operating procedures accommodate detainees with special assistance needs based on, for example, disability, illiteracy, or limited use of English.</li> <li>Ensure that each facility provides a secure drop box for ICE detainees to correspond directly with ICE management, and that only ICE personnel have access to the drop box.</li> </ul>	Meets Standard	ICE/ERO detainee request forms are available in each housing unit, in paper and electronic formats, along with writing instruments for detainees to submit written questions, requests, grievances or concerns. The submission of paper request forms is accomplished through deposit into the housing unit's dedicated ICE mailbox. Access to that mailbox is restricted to ICE/ERO personnel. The submission of electronic request forms on the housing unit kiosk to ICE/ERO is direct; it is completed by pressing the send command. Procedure requires any paper correspondence addressed to ICE, discovered in a general mailbox other than an ICE mailbox, is to be treated as special correspondence and immediately forwarded to ICE/ERO. Procedure requires assistance will be given to the special needs of disabled, illiterate and non-English speaking detainees. Language lines are available to all personnel.
5.	In SPCs and CDFs and in IGSAs with ICE/ERO on-site presence: The staff member receiving the request shall normally respond in person or in writing as soon as possible and practicable, but no longer than within 72 hours of receipt.	Meets Standard	This IGSA facility does not have an on-site ICE/ERO presence. However, detainee requests are answered in person and in writing within 72 hours of receipt, according to detainee request logbook entries. Documentation supports component requirements.

### PART 2 – 16. STAFF-DETAINEE COMMUNICATION (Key: P)

This Detention Standard enhances security, safety, and orderly facility operations by encouraging and requiring informal direct and written contact among staff and detainees, as well as informal supervisory observation of living and working conditions.

It also requires the posting of Hotline informational posters from the Department of Homeland Security Office of the Inspector General.

	Components	Rating	Remarks (1000 Char Max)
6.	In IGSA facilities without ICE/ERO on-site presence, each detainee request shall be forwarded to the ICE/ERO office of jurisdiction within two business days.	Meets Standard	This IGSA facility does not have an on-site ICE/ERO presence. A review of the request log revealed that requests, when received, are forwarded within two days.
7.	All requests to ICE/ERO staff shall be recorded in a logbook (or electronic logbook) specifically designed for that purpose. At a minimum, the log shall record:  Date of receipt;  Detainee's name;  Detainee's A-number;  Detainee's nationality;  Name of the staff member who logged the request;  Date the request, with staff response and action, was returned to the detainee; and  Any other pertinent site-specific information.  In IGSAs, the date the request was forwarded to ICE/ERO and the date it was returned shall also be recorded.	Meets Standard	During this inspection reviewed officer's logbooks confirmed that each of items required by this component are recorded.
8.	As required by the ICE/ERO Detention Standard on Detainee Handbook, each facility's handbook (or supplement) shall advise detainees of the procedures to submit written questions, requests, or concerns to ICE/ERO staff, as well as the availability of assistance to prepare such requests.	Meets Standard	The local handbook contains the information addressed in this component.
9.	The facility administrator shall ensure that OIG Hotline posters are posted at appropriate common areas (recreation areas, dining areas, processing areas, etc.) to include each housing area in SPC/CDFs.	Meets Standard	An on-site inspector confirmed requirements of this component.

### PART 2 – 16. STAFF-DETAINEE COMMUNICATION – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Staff-detainee communications are conducted in accordance with the standard. ICE staff provides general information to detainees pertaining to the immigration court process. Detainee written request can be delivered in a sealed envelope with the name and title of the ICE official to whom it should be forwarded. Requests can also be submitted through the kiosks and tablets in the housing units. Detainees are informed that they can obtain assistance from other detainees or facility staff in preparing a request form. All completed detainee requests are considered confidential and are maintained in the field office.

The facility's ICE liaison officer/coordinator and the facility's telephone service provider test all detainee phones at least weekly to verify serviceability. Staff make random calls to pre-programmed numbers for attorney and consulate services,

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### PART 2 - 16. STAFF-DETAINEE COMMUNICATION - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

interview a sampling of detainees regarding telephone services, and check the TTY or other reasonable accommodation ensuring they are working and available for hearing-impaired detainees. The staff document each serviceability test and maintains them by month for three years. OIG contact information posters are in the housing units.

The facility provides communication assistance to LEP detainees and detainees with disabilities. This includes bilingual staff, translation services, or other auxiliary aids for detainees with disabilities, including but not limited to, those aids listed in the Standard.

This was a hybrid inspection due to COVID-19 protocols. The evaluation of this standard included interviews with DSCO Tashi Tillman and ICE Coordinator Sergeant Jase Glassburn; review of handbooks, telephone serviceability logs, detainee request logs, and facility liaison visit logs; and observation by on-site inspectors of required housing units' postings.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 11

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

## PART 2 - 17. TOOL CONTROL (Key: Q)

This Detention Standard protects detainees, staff, contractors, and volunteers from harm and contributes to orderly facility operations by maintaining control of tools, culinary utensils, and medical and dental instruments, equipment, and supplies.

	Components	Rating	Remarks (1000 Char Max)
1.	The use of tools, keys, medical equipment and culinary equipment is controlled.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because inventory of medical equipment was conducted and observed to be inaccurate. Suture removal kits most recent count was conducted on 02/11/2021 and reflected there were ten kits. Inspector and staff RN count conducted count during the inspection period and noted there were nine; not ten kits in stock. The most current 23 gauge, one inch needle count was conducted on 03/05/2020. Count completed during this inspection reflected that the actual count was off by five syringe needles. In the maintence office, tool inventory for the "tool bucket" was not available. Tools are located in a maintence office within the secure perimeter. Culinary equipment inventory was not accurate. A broken tool was observed laying in the bottom of the tool cabinet. Two "seat belt cutters" were observed in the key control cabinet and were not documented on inventory. During this inspection, tool counts were accurate.
2.	<u>PRIORITY:</u> There is an individual who is responsible for developing a tool control procedure and an inspection system to insure accountability.	Meets Standard	The administrative sergeant is assigned tool control officer responsibilities.
3.	PRIORITY: Each facility administrator shall develop and implement a written tool control and storage system to include a tool classification system, and there are policies and procedures in place to ensure that all tools are properly marked and readily identifiable.	Meets Standard	The Tools and Equipment and Supplies policy includes a written tool control and storage system.

## PART 2 - 17. TOOL CONTROL (Key: Q)

This Detention Standard protects detainees, staff, contractors, and volunteers from harm and contributes to orderly facility operations by maintaining control of tools, culinary utensils, and medical and dental instruments, equipment, and supplies.

	Components	Rating	Remarks (1000 Char Max)
4.	The facility has developed and implemented a tool classification system.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because the facility had developed a classification system in policy. However, the tool classification system had not been implemented. Policy has been implemented.
5.	Tool inventories are required for:  Facility Maintenance Department  Medical Department  Food Service Department  Electronics Shop  Recreation Department  Armory	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because tool inventories were not readily available in the maintenance department. The food service inventory was incomplete.  Broken tools were not logged. During this inspection, tool inventories were provided. There is no electronics shop, recreation department, or armory.
6.	Tool Inventories are conspicuously posted on all tool boards, tool boxes and tool kits.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because tool inventories were not conspicuously posted on the "tool bucket" used by the maintenance empoyees. The tool control inventories were provided during this inspection.
7.	(SPCs/CDFs) The new tools shall be issued only after the Tool Control Officer has marked and inventoried them. Inventories that include any portable power tools shall provide brand name, model, size, description, and inventory control/AMIS number.	N/A	At this IGSA facility, policy does not address component requirements.
8.	The facility administrator shall schedule, and establish procedures for, the quarterly inventorying of all tools.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because documentation was not provided to confirm the completion of quarterly inventorying of tools. During this inspection, documentation confirmed quarterly inventorying of tools.

## PART 2 - 17. TOOL CONTROL (Key: Q)

This Detention Standard protects detainees, staff, contractors, and volunteers from harm and contributes to orderly facility operations by maintaining control of tools, culinary utensils, and medical and dental instruments, equipment, and supplies.

Components	Rating	Remarks (1000 Char Max)
<ol> <li>(SPCs/CDFs) Tool inventories shall be numbered and posted conspicuously on all corresponding shadow boards, toolboxes, and tool kits. While all posted inventories must be accurate, only the Master Tool Inventory Sheet in the office of the chief of security requires the certifiers' signatures.</li> </ol>	N/A	At this IGSA facility, policy does not address component requirements.
10. The facility administrator shall develop and implement procedures governing lost tools.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because The Tools and Equipment and Supplies policy includes procedures governing lost tools However, no documentation of implementation was provided. During this inspection, documentation of implementation was provided. There have been no lost tools during the inspection.
11. (SPCs/CDFs) When a restricted or non-restricted tool is missing or lost, staff shall notify the chief of security in writing as soon as possible. When the tool is a restricted (Class "R") tool, staff shall inform the shift supervisor orally immediately upon discovering the loss. Any detainee(s) who may have had access to the tool shall be held at the work location pending completion of a thorough search. The facility administrator shall implement quarterly evaluations of lost/missing tool files.	N/A	At this IGSA facility, policy does not address component requirements.

### PART 2 – 17. TOOL CONTROL (Key: Q)

This Detention Standard protects detainees, staff, contractors, and volunteers from harm and contributes to orderly facility operations by maintaining control of tools, culinary utensils, and medical and dental instruments, equipment, and supplies.

Components	Rating	Remarks (1000 Char Max)
12. All visitors, including repair and maintenance workers who are not ICE/ERO or facility employees, shall submit to an inspection and inventory of all tools, tool boxes, and equipment that could be used as weapons before entering and leaving the facility. The contractor shall maintain a copy of the tool inventory with them while inside the facility.	Does Not Meet Standard	During the previous inspection, this component was rated Does Not Meet Standard because The Tools and Equipment and Supplies policy requires that the workers submit to an inspection and inventory of tools.  Documentation was not available to support practice. The maintenance worker advised that "he always takes the same tool bucket into the facility."  Security officers do not inspect the tools prior to entering the housing unit or departing housing unit.During this inspection, no documentation was available to confirm practice required by component. This is a repeat deficiency.

### PART 2-17. TOOL CONTROL – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

An inspection of relevant materials confirmed the facility is implementing procedures to ensure tools are properly accounted for. Documentation confirmed that tool inventories are conducted daily, monthly and quarterly.

The administrative sergeant is responsible for tool control policy and practices. The tool classification system is now in place. All new tools are labeled and inventoried before being issued. Policy requires that all visitors bringing tools into the facility must have an accurate inventory before being granted entry and must keep the inventory with them at all times while inside the facility. However, no documentation was available to support the practice.

According to the Tools and Equipment and Supplies policy, it is the responsibility of security staff to ensure that knives and other kitchen implements are not concealed and taken to the housing units. At the conclusion of inmate workers shifts, they will be searched before being returned to housing unit. The medical staff does not permit unsupervised access to inmates/detainees. Therefore, they do not have access to medical equipment.

Evaluation of this standard was based on review of the Tools and Equipment and Supplies policy, tool logs, inventories and tool reports; observation of posted tool inventories, etched tools for identification, tool cabinets and tool storage; and interviews with Captain Brandon Crowley, Maintenance Supervisor Tony Bowles and Sergeant Jase Glassburn.

Overall Rating: Meets Standard	
Reviewer Name (Printed): Inspector 3	Completion Date: 12/9/2021
Reviewer Signature (for printed form submission):	

This Detention Standard authorizes staff to use necessary physical force, after all reasonable efforts to otherwise resolve a situation have failed, and only for protection of self, detainees, or others, for prevention of escape or serious property damage, or to maintain the security and orderly operation of the facility.

Or t	or to maintain the security and orderly operation of the facility.			
	Components	Rating	Remarks (1000 Char Max)	
1.	PRIORITY: Staff use physical force only as a last resort after all reasonable efforts to otherwise resolve a situation have failed, and use only the degree of force necessary to gain control of the situation, employing confrontation avoidance techniques and the use-of-force continuum.	Meets Standard	The Reporting Use of Force and Weapons/Physical Force policy includes the component language. There were no use-offorce incidents during the inspection period.	
2.	Staff:			
	<ul> <li>Does not use force as punishment.</li> <li>Attempts to gain the detainee's voluntary cooperation before resorting to force.</li> <li>Uses only as much force as necessary to control the detainee.</li> <li>Uses restraints only when other non-confrontational means, including verbal persuasion, have failed or</li> </ul>	Meets Standard	The Reporting Use of Force and Weapons/Physical Force policy includes component language.	
3.	are impractical.  PRIORITY: All officers receive training in self-defense, confrontation avoidance techniques and the use of force to control detainees.  Specialized training is given to officers ensuring they are certified in all devices including chemical agents, approved for use.	Meets Standard	Documentation confirmed training.	
4.	<ul> <li>PRIORITY: Staff will consult with medical staff prior to a calculated use of force regarding the following:</li> <li>Use of pepper spray/non-lethal weapons.</li> <li>Pregnant detainees.</li> <li>Detainees with wounds or cuts.</li> <li>Detainees with special medical or mental health needs.</li> </ul>	Meets Standard	The Reporting Use of Force and Weapons/Physical Force policy includes component requirements. No pregnant detainees have been housed during the inspection period.	
5.	Special precautions are taken when restraining pregnant detainees.  Medical personnel are consulted.	Meets Standard	The Reporting Use of Force and Weapons/Physical Force policy includes component requirements. No pregnant detainees have been housed during the inspection period.	
6.	Intermediate force weapons, when not in use, are stored in areas where access is limited to authorized personnel and to which detainees have no access.	Meets Standard	Intermediate force weapons are stored in the captain's office, a restricted access area.	
7.	When the detainee is in an area that is or can be isolated (e.g., a locked cell, a range), posing no direct threat to the detainee or others, staff must try to resolve the situation without resorting to force.	Meets Standard	The Reporting Use of Force and Weapons/Physical Force policy includes component requirements.	

This Detention Standard authorizes staff to use necessary physical force, after all reasonable efforts to otherwise resolve a situation have failed, and only for protection of self, detainees, or others, for prevention of escape or serious property damage, or to maintain the security and orderly operation of the facility.

	Components	Rating	Remarks (1000 Char Max)
8.	The facility subscribes to the prescribed confrontation avoidance procedures.  The ranking detention official, health professionals, and others confer before every calculated use of force.	Meets Standard	The Reporting Use of Force and Weapons/Physical Force policy includes component requirements.
9.	When a detainee must be forcibly moved and/or restrained and there is time for a calculated use of force, staff use the use of force team technique.	Meets Standard	According to the Reporting Use of Force and Weapons/Physical Force policy, if time permits and there is not an immediate danger for staff security or safety, the use-of-force team (Detention Response Team) technique is used.
10.	Staff members are trained in the performance of the use-of-force team technique.	Meets Standard	Training documents confirmed component requirements.
11.	PRIORITY: All use of force incidents are documented and reviewed.  All use of force incidents are properly audio-visually documented and forwarded for review. Use of Force documentation at a minimum, shall include the medical examination through the conclusion of the incident. All calculated uses of force incidents must be audio-visually recorded in its entirety from the beginning of the incident to its conclusion.	Meets Standard	Policy requires that all use-of- force incidents are audiovisually documented and reviewed by the captain and lieutenant. According to policy, documentation includes the medical examination through the conclusion of the incident. There were no use-of-force incidents during this inspection period.
12.	Staff shall store and maintain audio-visual recording equipment under the same conditions as "restricted" tools.	Meets Standard	The video recorder was observed in the control center, fully powered and maintained in a secure area.

This Detention Standard authorizes staff to use necessary physical force, after all reasonable efforts to otherwise resolve a situation have failed, and only for protection of self, detainees, or others, for prevention of escape or serious property damage, or to maintain the security and orderly operation of the facility.

Components	Rating	Remarks (1000 Char Max)
<ul> <li>13. Standard procedures associated with using four/five point restraints include:</li> <li>Soft (nylon/leather) restraints.</li> <li>Dressing the detainee appropriately for the temperature.</li> <li>A bed, mattress, and blanket/sheet.</li> <li>Checking the detainee at least every 15 minutes.</li> <li>Logging each check.</li> <li>Repositioning detainee often enough to prevent soreness or stiffness.</li> <li>Medical evaluation of the restrained detainee twice per eight-hour shift.</li> <li>When qualified medical staff are not immediately available, staff position the detainee "face-up."</li> </ul>	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because policy did not address component requirements. This facility utilizes the restraint chair. During this inspection, the Restraint Chair policy was provided to included component requirements.
14. In immediate use of force situations, officers contact medical staff once the detainee is under control.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because policy did not address the component requirements. Policy requires officers to contact medical staff once the detainee is under control. However, documentation in the use-offorce packets did not confirm that medical staff were contacted after the immediate use-of-force incidents. During this inspection, there were no use-of-force incidents. Therefore, documentation is not available to confirm practice. Policy is in place.
15. The shift supervisor monitors the detainee's position/condition every two hours.  He/she allows the detainee to use the restroom at these times under safeguards.	Meets Standard	This facility utilizes the restraint chair. Policy addresses component requirements.
16. All detainee checks are logged.	Meets Standard	This facility utilizes the restraint chair. Policy addresses component requirements.

This Detention Standard authorizes staff to use necessary physical force, after all reasonable efforts to otherwise resolve a situation have failed, and only for protection of self, detainees, or others, for prevention of escape or serious property damage, or to maintain the security and orderly operation of the facility.

Components	Rating	Remarks (1000 Char Max)
17. When any detainee is restrained for more than eight hours, the facility administrator shall telephonically notify the Assistant Field Office Director and provide updates every eight hours until the restraints are removed.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because policy did not address component requirements. This facility utilizes the restraint chair. During this inspection, the Restraint Chair policy was provided to included component requirements. There has been no restraint chair use during the inspection period.
It is standard practice to review any use of force and the non-routine application of restraints.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because documentation was not available to confirm that use-of-force incident reports are routinely reviewed. There have been no use-of-force incidents during the inspection period. Therefore, documentation is not available to confirm practice. Policy is in place.
19. <u>In SPCs,</u> the use of force form is used. In other facilities (IGSAs / CDFs) this form or its equivalent is used.	Meets Standard	During the previous inspection, this component was rated Does Not Meet Standard because, at this IGSA facility, an incident report is used. The form is not an equivalent. During this inspection, an updated equivalent form was provided. There were no use-offorce incidents during the inspection period.

## PART 2 – 18. USE OF FORCE AND RESTRAINTS – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Officers receive use-of-force training during their initial training prior to assuming duty and then receive 24 hours use-of-force training during their basic training. Documentation of Taser inventory was provided. Tasers are permitted for use on ICE detainees as a last resort. Oleoresin Capsicum/pepper spray (OC) is the only chemical agent approved for use. The canine unit will only be deployed outside the presence of detainees. There have been no canine searches during the inspection period. The following acts and techniques are not specifically prohibited in policy: chokeholds, carotid control holds, and other neck restraints. Batons are not used at this facility.

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

### PART 2 – 18. USE OF FORCE AND RESTRAINTS – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Per policy, restraints are prohibited to be used on a female detainee that is pregnant or in post-delivery recuperation unless directed by a medical authority for purpose of their safety. Whenever restraints are used on a pregnant detainee, follow-up of medical attention if necessary is required.

Evaluation of this standard was based on review of the Use of Force policy, Use of Restraint Chair policy, training records, restrain inventories and Use of Restraints policy; interview with Captain Brandon Crowley; and observation of the restraint chair and restraints.

**Overall Rating:** Meets Standard

**Reviewer Name (Printed):** Inspector 3 **Completion Date:** 12/9/2021

Reviewer Signature (for printed form submission):

## Section III: ORDER

**Disciplinary System** 

### PART 3 – 19. DISCIPLINARY SYSTEM (Key: S)

This Detention Standard promotes a safe and orderly living environment for detainees by expecting detainees to comply with facility rules and regulations and imposing disciplinary sanctions to control the behavior of those who do not.

	Components	Rating	Remarks (1000 Char Max)
1.	PRIORITY: The facility has a written disciplinary system using progressive levels of reviews and appeals. Written disciplinary policy and procedures shall clearly define detainee rights and responsibilities. The policy, procedures, and rules shall be reviewed at least annually.	Meets Standard	The written disciplinary system includes progressive levels of reviews, appeal procedures and documentation procedures. Policy clearly defines detainee rights and responsibilities. The policy, procedures, and rules are reviewed annually.
2.	Detainees will receive translation or interpretation services throughout the investigative, disciplinary, and appeal process, including accommodation for the hearing impaired. The facility shall not hold a detainee accountable for his or her conduct if a medical authority finds him or her mentally incompetent.	Meets Standard	Per the jail commander, translation or interpretation services are available throughout the investigative, disciplinary, and appeal process including accommodation for the hearing impaired. If a detainee is determined to be mentally incompetent, they are not held accountable for their conduct.
3.	PRIORITY: Time in disciplinary segregation or withholding of privileges imposed for disciplinary violations do not generally exceed 60 days per violation. Staff do not impose or allow imposition of the following sanctions: corporal punishment; deprivation of food services (to include use of Nutraloaf or "food loaf"); deprivation of clothing, bedding, or items of personal hygiene; deprivation of correspondence privileges; deprivation of legal access and legal materials; or deprivation of physical exercise, unless such activity creates a documented unsafe condition.	Meets Standard	Policy specifically addresses each of the requirements of this component. Time in disciplinary segregation generally does not exceed sixty days per violation.
4.	PRIORITY: The facility supplemental handbook issued to each detainee upon admittance, shall provide notice of the facility's rules of conduct and prohibited acts, the sanctions imposed for violations of the rules, the disciplinary severity scale, the disciplinary process and the procedure for appealing disciplinary findings.	Meets Standard	A review of the local handbook confirmed it includes the required information on the facility's rules of conduct and the referenced information in the component.
5.	Copies of the rules of conduct, rights, and disciplinary sanctions shall be provided to all detainees and posted in English, Spanish, and/or other languages spoken by significant numbers of detainees, as follows:  Disciplinary Severity Scale Prohibited Acts Sanctions	Meets Standard	A review of the local handbook confirmed it includes the required information on the facility's rules of conduct and the referenced information in the component. Copies of the rules of conduct, rights and disciplinary sanctions are posted and available on the housing unit kiosk in each dayroom.

### PART 3 - 19. DISCIPLINARY SYSTEM (Key: S)

This Detention Standard promotes a safe and orderly living environment for detainees by expecting detainees to comply with facility rules and regulations and imposing disciplinary sanctions to control the behavior of those who do not.

	Components	Rating	Remarks (1000 Char Max)
6.	All facilities shall have graduated scales of offenses and disciplinary consequences as provided in this section.	Meets Standard	The facility uses a graduated scale of offenses and consequences.
7.	PRIORITY: Incident reports are investigated within 24 hours of the incident by an officer who had no involvement in the incident. Low or moderate infractions are adjudicated by a Unit Disciplinary Committee (UDC). Unresolved cases and cases involving serious charges are forwarded by the UDC to the Institution Disciplinary Panel (IDP) for adjudication.	Meets Standard	Per policy and procedure, all incident reports are investigated within 24 hours of the incident by an officer who was not involved in the incident. Low or moderate infractions are adjudicated by the unit disciplinary committee and unresolved cases or cases involving serious charges are forwarded to the institution disciplinary panel for adjudication.
8.	A staff representative is available if requested for a detainee facing an IDP disciplinary hearing.	Meets Standard	Per the jail commander, a staff representative is made available upon request for any detainee facing a disciplinary hearing.
9.	The facility permits hearing postponements or continuances when conditions warrant such a continuance. Reasons are documented.	Meets Standard	Per policy, hearing postponements or continuances are permitted when conditions warrant; reasons must be documented.
10.	Written procedures govern the handling of confidential- source information. Procedures include criteria for recognizing "substantial evidence."	Meets Standard	Policy governs handling confidential information and provides procedures for recognizing substantial evidence.
11.	All forms relevant to the incident, investigation, committee/panel reports, etc., are completed and distributed as required.	Meets Standard	Per policy and procedure, all forms relevant to the incident, investigation committee/panel reports, etc., are completed and distributed as required. The jail commander confirmed that practice is consistent with policy.

### PART 3 - 19. DISCIPLINARY SYSTEM - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

This was a hybrid inspection due to COVID-19 protocols. The evaluation of this standard was based on review of policy, the local handbook, and reports; and staff interview with the Jail Commander Brandon Crowley. There have been no disciplinary reports for detainees during this inspection period.

The facility uses progressive levels of appeals and reviews. Policy clearly defines detainee rights and responsibilities. The

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 3 – 19. DISCIPLINARY SYSTEM – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

policy indicates that detainees will not spend over thirty days in segregation for a single infraction. Upon arrival at the facility, detainees receive a local handbook that provides notice of the rules of conduct, sanctions, disciplinary severity scale, the disciplinary process, and the procedure to appeal the disciplinary finding. Incidents are reviewed within 24 hours and are referred to the UDC or IDP, depending on the severity of the incident. This facility has a comprehensive disciplinary process that affords detainees their due process rights and levels of appeals.

Detainees with LEP and disabilities are provided assistance and/or accommodations to ensure that they can meaningfully participate in all aspects of the disciplinary process. When a detainee has a diagnosed mental illness or mental disability or demonstrates symptoms of mental illness or mental disability, a mental health professional, preferably the treating clinician, shall be consulted. The mental health professional will provide input as to the detainee's competence to participate in the disciplinary hearing, any impact the detainee's mental illness may have had on his or her responsibility for the charged behavior, and information about any known mitigating factors regarding the behavior. The disciplinary process is adjusted according to the mental competence of a detainee, as diagnosed or directed by an appropriate health care professional. The disciplinary policy guides disciplinary hearing adjustments including, but not limited to, the provision of assistance to the detainee throughout all phases of the process; mitigation of certain behaviors; imposition of or relief from certain sanctions; ruling a detainee incompetent due to the inability to assist in their defense or the inability to distinguish right from wrong; and postponement of a hearing.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 11

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

## Section IV: CARE

Food Service
Hunger Strikes
Medical Care
Personal Hygiene
Suicide Prevention and Intervention
Terminal Illness, Advance Directives, and Death

	Components	Rating	Remarks (1000 Char Max)
1.	<ul> <li>PRIORITY: The food service program shall be under the direct supervision of an experienced food service administrator (FSA) who is responsible for:         <ul> <li>Planning, controlling, directing, managing, and evaluating food service;</li> <li>Managing budget resources;</li> <li>Establishing standards of sanitation, safety and security;</li> <li>Developing nutritionally adequate menus and evaluating detainee acceptance of them;</li> <li>Developing specifications for the procurement of food, equipment, and supplies; and</li> <li>Establishing a training program that ensures operational efficiency and a high quality food service program.</li> </ul> </li> </ul>	Meets Standard	The head cook (HC) has fifteen years of food service experience and is ServSafe certified. She is responsible for the components listed.
2.	The knife cabinet must be equipped with an approved locking device. Knives must be physically secured to workstations for use outside a secure cutting room. Any detainee using a knife outside a secure area must receive direct staff supervision.	Meets Standard	The food service knife cabinet was secured with a handle lock and a padlock. Knives are secured to the workstation when in use. Knives are used under food service personnel supervision.
3.	Special procedures govern the handling of food items that pose a security threat.	Meets Standard	Food items which could pose a security threat are secured in a locked cabinet.
4.	The FSA annually reviews detainee-volunteer job descriptions to ensure they are accurate and up-to-date.	Meets Standard	The HC develops and reviews detainee job descriptions annually. ICE detainees do not work at this facility.
5.	<ul> <li>During orientation and training session(s), the cook supervisor or equivalent explains and demonstrates:</li> <li>Safe work practices and methods.</li> <li>Safety features of individual products/ pieces of equipment.</li> <li>Training covers the safe handling of hazardous material[s] the detainee are likely to encounter in their work.</li> </ul>	Meets Standard	A review of training records of non-ICE detainees workers confirmed the elements of this components are addressed during training.
6.	The cook supervisor documents all training.	Meets Standard	Training records are maintained for all non-ICE detainee workers. The records were reviewed during the inspection.
7.	Detainees assigned to the food service department shall have a neat and clean appearance.	Meets Standard	Non-ICE detainee workers were observed to be neat and clean in appearance while at work.

	Components	Rating	Remarks (1000 Char Max)
8.	Detainees are served three meals every day, at least two of which are hot meals. No more than 14 hours elapse between the last meal served and the first meal of the following day.	Meets Standard	A review of the menus confirm that detainees are provided three meals each day; two of which are hot meals. The feeding schedule reflected fewer than fourteen hours between the evening meal and the following days' morning meal.
9.	Meals shall always be prepared, delivered, and served under staff supervision.	Meets Standard	During the last inspection this component was found Does Not Meet Standard because meals were trayed without staff supervision and placed in the corridor for delivery without staff supervision. Meals are served on insulated trays, but not transported in locked carts. Trays were passed out by officers once they were delivered to the housing unit. During this inspection, it was observed that the foot carts were delivered to the housing uits by non-ICE detainees under constant staff supervision. All safe food handing procedures were observed.
10	PRIORITY: Before and during the display, service and transportation of food, sanitary guidelines are observed, with hot foods maintained at a temperature of at least 140 F degrees (120 degrees in food trays) and foods that require refrigeration maintained at 41 F degrees or below.	Meets Standard	Random temperatures were taken on the food line as well as on completed trays. All temperatures were within required parameters.

Components	Rating	Remarks (1000 Char Max)
11. Servers must wear food grade plastic gloves and hair nets whenever there is direct contact with a food or beverage. Serving food without use of utensils is strictly prohibited.	Meets Standard	During the last inspection this component was found Does Not Meet Standard because servers utilized food grade gloves, hats, and masks. However, no utensils were used during the traying process. Hamburger patties and french fries were placed in the tray by hand. During this inspection, servers utilized food grade gloves, and hair nets. Servers were observed utilizing utensils to plate the meal into insulated food trays.
12. Utensils shall be sanitized as often as necessary to prevent cross-contamination and other food-handling hazards during food preparation and service.	Meets Standard	During the last inspection this component was found Does Not Meet the Standard because the thermometer used to assure food temperatures was not cleaned between uses. During this inspection, a thermometer was utilized to check food temperatures and was properly cleaned between uses. All other utensils were also sanitzed as required
13. If the facility does not have enough equipment to maintain the minimum or maximum temperature required for food safety, the affected items (for example, salad bar staples such as lettuce, meat, eggs, cheese) must be removed and discarded after two hours at room temperature.	Meets Standard	Food is trayed and served within required time frames. The HC indicated food would be disgarded after two hours at room temperature.
14. Food shall be delivered from one place to another in covered containers.	Meets Standard	Trays are transported to the housing units in covered carts.

Components	Rating	Remarks (1000 Char Max)
15. If food carts are delivered to housing units by detainees, they must be locked unless they are under constant supervision of staff. All food safety procedures (sanitation, safe-handling, storage, etc.) apply without exception to food in transit.	Meets Standard	During the last inspection this component was found Does Not Meet the Standard because meals were trayed without staff supervision and placed in the corridor for delivery without staff supervision. Meals are served on insulated trays, but not transported in locked carts. Trays were passed out by officers once they were delivered to the housing unit. During this inspection, it was observed that the food carts were delivered to the housing units by non-ICE detainees under constant staff supervision. All safe food handling procedures were observed.
16. PRIORITY: A registered dietitian shall conduct a complete nutritional analysis that meets U.S. Recommended Daily Allowances (RDA), at least annually, of every master-cycle menu planned by the FSA. The dietitian must certify menus before they are incorporated into the food service program.	Meets Standard	A registered dietician approves master cycle menus. The most recent analysis was conducted on 05/10/2021.
17. The FSA has established procedures to ensure that items on the master-cycle menu are prepared and presented according to approved recipes.	Meets Standard	A registered dietician approves master cycle menus and recipes. The most recent analysis was conductd 05/10/2021.
18. The FSA or designee has the authority to change menu items if necessary, documenting each substitution, along with its justification, with a copy to the FSA. Menu substitutions will be in accordance with dietician approved substitution guidelines.	Meets Standard	The HC makes menu substitutions changes as needed with similar items and documents the changes.
19. Food service staff and detainee workers involved in cooking shall ensure that potentially hazardous foods are cooked at the required safe temperatures, as listed in the Detention Standard on Food service.	Meets Standard	Observation confirms temperatures are checked and confirmed by food service staff prior to serving.
20. Facilities are required to provide detainees requesting a religious diet a reasonable and equitable opportunity to observe their religious dietary practice by offering a Common Fare Menu. Detainees whose religious beliefs require the adherence to particular religious dietary laws are referred to the Chaplain or FSA.	Meets Standard	The facility offers a religious diet to detainees upon request.

	Components	Rating	Remarks (1000 Char Max)
21.	(SPCs/CDFs) Once a religious diet has been approved, the FSA shall issue, in duplicate, a special-diet identification card.	N/A	At this IGSA facility, the HC does not issue a duplicate special diet identification. Special diets are notated with the detainee's name on a different colored tray.
22.	The common fare menu shall be based on a 14 day cycle. The menus must be certified as exceeding minimum daily nutritional requirements. Hot entrees shall be offered at least three times a week.	Meets Standard	During the last inspection this component was found Does Not Meet Standard because the facility did not have a fourteenday common fare menu. Interviews with the HC indicated commercial meals would be purchased if required for common fare. During this inspection, documentation confirmed a fourteen-day common fare menu is utilized. Hot entrees are offered at least three times a week.
23.	The chaplain, in consultation with local religious leaders if necessary, shall develop the ceremonial meal schedule for the following calendar year and provide it to the facility administrator.	Meets Standard	During the last inspection this component was found Does Not Meet Standard because a ceremonial meal schedule had not been developed at this facilty. During this inspection period, a ceremonial meal was provided to the captain.
24.	The Common Fare Program shall accommodate detainees abstaining from particular foods or fasting for religious purposes at prescribed times of the year, such as Ramadan, Passover, and Lent.	Meets Standard	During the last inspection this component was found Does Not Meet Standard because the facility did not have a common fare menu. Interviews with the head cook indicate commercial meals would be purchased if required for common fare. During this inspection, documentation confirms a fourteen-day common fare menu is utilized for prescribed religious purposes.
25.	Detainees with certain conditions – chronic or temporary; medical, dental, and/or psychological – shall be prescribed special diets as appropriate.	Meets Standard	Medical diets are served as prescribed by health services.

sanitary and hygienic food service operation.			
Components	Rating	Remarks (1000 Char Max)	
26. The sanitary standards, including proper temperature maintenance, are required in the food service department also apply to satellite meals, from preparation to actual delivery.	Meets Standard	Sanitation standards, including proper temperature maintenance, are maintained from preparation to serving.	
27. Food for satellite meals must be prepared and held at the proper temperatures until served. Satellite tray meals must be delivered and served within two hours of food being plated.	Meets Standard	Food is prepared, delivered and served within two hours.	
28. In segregation units, food rations shall not be reduced or changed or otherwise used as a disciplinary tool.	Meets Standard	Detainees in segregation are served meals identical to that of the general population.	
29. Sack meals shall be provided for detainees being transported from the facility, and detainees arriving or departing between scheduled meal hours, and detainees in the SMU, as provided in the standard.  Sack meals shall be of the same nutritional quality as other meals prepared by the food service.	Meets Standard	Sack meals are provided as needed and are approved by a dietician. The sack meals are the same nutritional quality as other meals prepared by food service.	
<ul> <li>30. The food service staff instruct detainee volunteers on:</li> <li>Personal cleanliness and hygiene;</li> <li>Sanitary techniques for preparing, storing, and serving food, and;</li> <li>The sanitary operation, care, and maintenance of equipment.</li> </ul>	Meets Standard	An inspection of the food service area and a review of documentation confirm non-ICE detainee kitchen workers are trained in all aspects outlined in this component and acknowlege this training in writing.	
31. All food service personnel, including staff and detainees, shall receive a pre-employment medical examination. The Cook Foreman or detention staff assigned to food service shall inspect all detainee food service workers on a daily basis at the start of each work period. Detainees who exhibit signs of illness, skin disease, diarrhea (admitted or suspected), or infected cuts or boils shall be removed from the work assignment and immediately referred to Health Services for determination of duty fitness.	Does Not Meet Standard	Documentation confirmed non-ICE detainees working in food service receive a physical and TB test prior to their work assignment. Physical results are maintained in health services, while TB results are contained within the detainee's file in food service. Workers are inspected upon arrival by food service staff. Documentation was not available to confirm that food service staff have had a pre-employment medical examination.	
32. The food service department complies with food safety and sanitation requirements as prescribed by the governing health inspection authority, applicable laws and contract provisions.	Meets Standard	The food service department complies with food safety standards. The Clay County Health Department inspects the food service operation annually. The most recent inspection was conducted 05/10/2021.	

Components	Rating	Remarks (1000 Char Max)
33. All facilities shall meet environmental standards for safety and sanitation.	Meets Standard	The facility food service department meets environmental standards for safety and sanitation.
34. The FSA shall develop a schedule for the routine cleaning of equipment consistent with the information obtained from manufacturers or local distributors, the National Sanitation Foundation International (NSF) standards or equivalent standards of other agencies about the operation, cleaning, and care of equipment.	Meets Standard	The HC has developed a cleaning schedule for the food service department.
35. Spray or immersion dishwashers or devices – including automatic dispensers for detergents, wetting agents, and liquid sanitizer – shall be maintained in good repair. Utensils and equipment placed in the machine must be exposed to all cycles.	Meets Standard	The facility dishwasher is in good repair.
36. Adequate, sanitary, properly equipped, and conveniently located toilet facilities shall be provided for all food service staff and detainee workers.	Meets Standard	There are separate restroom facilities for non-ICE detainee workers and kitchen staff. Both of which were observed to be properly equipped.
37. The FSA is responsible for pest control in the food service department. Air curtains or comparable devices shall be used on outside doors where food is prepared, stored, or served to protect against insects and other rodents.	Meets Standard	There are no doors in food service area where an air curtain would be required. The facility utilizes a licensed pest control company to protect against pests/vermin.
38. The facility shall implement written procedures requiring administrative, medical, and/or dietary personnel to conduct the weekly inspections of all food service areas, including dining, storage, equipment, and food-preparation areas.	Meets Standard	Daily safety and sanitation inspections are made and documented by the HC. Weekly documented inspections of the facility are also conducted.
39. PRIORITY: Staff shall check refrigerator and water temperatures daily and record the results. The FSA or designee will verify and document requirements of food and equipment temperatures.  The FSA or CS shall inspect food service areas at least weekly.  An independent, external inspector shall conduct annual inspections to ensure that the food service facilities and equipment meet governmental health and safety codes.	Meets Standard	Temperature logs were reviewed and confirm staff check temperatures of the dish washer, refrigerators and freezer on each shift daily. The HC inspects the area daily and takes action as required. The kitchen was inspected by the Clay County Health Department on 05/10/2021.
40. The FSA shall develop a cleaning schedule for each food service area and post it for easy reference.	Meets Standard	A cleaning schedule for each area of the food service area is posted.

This Detention Standard ensures that detainees are provided a nutritionally balanced diet that is prepared and presented in a sanitary and hygienic food service operation.

Components	Rating	Remarks (1000 Char Max)
41. Each FSA shall establish procedures for storing, receiving, and inventorying food.	Meets Standard	The HC has established procedures for the storage, receiving and inventorying of food.
42. Store all products at least six inches from the floor and sufficiently far from walls to facilitate pest-control measures.	Meets Standard	An inspection of the food service area confirm that food products are stored appropriatly.
43. Perishables shall be stored at 35-40 F degrees to prevent spoilage and other bacterial action, and maintain frozen foods at or below zero degrees.	Meets Standard	A review documentation confirms proper temperatures are maintained for the storage of cold and frozen items.
44. Inventory levels are established, monitored and periodically adjusted to correct excesses or shortages.	Meets Standard	Inventory levels are maintained as required. The facility maintains a fifteen-day supply of food.

### PART 4 – 20. FOOD SERVICE – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Food service is managed by a head cook and three part-time staff. Non-ICE detainee workers assist with food service operations. The HC and the three part-time staff are ServSafe certified.

On 12/07/2021, the plating and delivery of the lunch meal was observed. Both staff and non-ICE detainees were observed utilizing proper PPE. The meal was plated into insulated food trays and was delivered to the detainee housing units.

The refrigerator, freezer and dry storage areas were found to be secured during the inspection.

Food service utilizes a five-week meal cycle and menus were approved by a registered dietician.

Temperatures and logs confirm food is maintained/prepared within appropriate parameters.

An inspection of the kichen confirmed a clean and well organized area.

Several detainees indicated that they thought the food provided at the facility "is good".

Evaluation of this standard was based on an inspection of the food service department; review of policy, procedures and documentation; interviews with detainees, HC Tammie Fagg, Captain Brandon Crowley, DSCO Tashi Tillman, and HSA Stan Roark.

 Overall Rating: Meets Standard

 Reviewer Name (Printed): Inspector 32
 Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

## PART 4 – 21. HUNGER STRIKES (Key: U)

	Components	Rating	Remarks (1000 Char Max)
1.	All staff receive initial and annual training on recognizing the signs of a hunger striker and on the procedures for referral for medical assessment. Medical staff receive training in hunger-strike evaluation and treatment and remain up-to-date on these techniques.	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because there was no documentation that all staff received initial and annual training, and that medical staff received training on evaluation and treatment. Per a telephone interview with the chief of security and acting HSA, all personnel receive pre-service and annual training on recognizing the signs of a hunger strike and procedures for referral of the hunger striker to medical personnel for evaluation. Training was conducted 07/06/2021-07/08/2021. Medical personnel are kept up- to-date on hunger strike evaluation and treatment and training will be conducted annually.
2.	Procedures for identifying and referring to medical staff a detainee suspected or announced to be on a hunger strike shall include obtaining from qualified medical personnel an assessment of whether the detainee's action is reasoned and deliberate or the manifestation of a mental illness.	Meets Standard	Per a telephone interview with the acting HSA, the mental health professional and policy review, it was confirmed that policy includes procedures for identifying and referring hunger strikers to medical personnel. A referral to mental health is also initiated to assess whether the detainee's action is reasoned and deliberate or the manifestation of a mental illness.
3.	PRIORITY: Facility immediately reports via the chain of command a hunger strike to ICE/ERO.	Meets Standard	Per a telephone interview with ICE DSCO, the facility administrator and ICE/ERO are immediately notified by the facility via the chain of command of a hunger strike through email.

## PART 4 – 21. HUNGER STRIKES (Key: U)

	Components	Rating	Remarks (1000 Char Max)
4.	PRIORITY: Staff shall consider any detainee observed to have not eaten for 72 hours to be on a hunger strike, and shall refer him or her to the clinical medical authority for evaluation and management.	Meets Standard	Per a telephone interview with the acting HSA, any detainee declaring a hunger strike or observed to be refusing nine consecutive meals is referred to medical staff for evaluation and management. There were no reported ICE detainee on hunger strike during this inspection period.
5.	<ul> <li>During the initial evaluation of a detainee on a hunger strike, medical staff shall:</li> <li>Measure and record height and weight;</li> <li>Measure and record vital signs;</li> <li>Perform urinalysis;</li> <li>Conduct psychological/psychiatric evaluation;</li> <li>Examine general physical condition; and</li> <li>If clinically indicated, proceed with other necessary studies.</li> <li>Medical staff record the weight and vital signs and repeat other procedures as medically indicated of a hunger-striking detainee at least once every 24 hours.</li> <li>Medical staff shall record all examination results in the detainee's medical file.</li> </ul>	Meets Standard	Per a telephone interview with the acting HSA, procedures on the initial medical evaluation of a hunger striker include all the bulleted items listed in this component. Weight and vital signs are taken once every 24 hours and documented in the medical record. Other indicated laboratory tests are conducted as ordered by a medical professional. A hunger strike monitoring form is utilized to document all results and is placed in the detainee's medical record. If a hunger strike was noted over the weekend, the staff RN will come to the facility to perform the required 24-hour monitoring and documentation.
6.	All physical and mental examinations, treatments, and other medical procedures require the documented informed consent of the detainee.	Meets Standard	Per review of policy and provided medical records, consent for medical treatment is obtained during intake screening.

## PART 4 – 21. HUNGER STRIKES (Key: U)

	Components	Rating	Remarks (1000 Char Max)
7.	A signed Refusal of Treatment form is required of every detainee who rejects medical evaluation or treatment. If the detainee will not cooperate by signing, staff shall note this on the "Refusal of Treatment" form. Any detainee refusing medical treatment will be monitored by medical staff to evaluate whether the hunger strike poses a risk to the detainee's life or permanent health.	Meets Standard	Per a telephone interview with the acting HSA and review of provided medical records, a refusal form is completed for any detainee who rejects medical evaluation or treatment. If the detainee refuses, a notation is made on the form and witnessed by two detention staff. A detainee on hunger strike is monitored to evaluate whether the hunger strike poses a risk to the detainee's life and medical personnel document repeated treatment attempts and counseling regarding the risk of a hunger strike in the progress notes.
8.	After the hunger strike, medical staff shall provide appropriate medical and mental health follow-up care. Only the clinical medical authority may order a detainee's release from hunger strike treatment and shall document that order in the detainee's medical record. A notation will be made in the detention file when the detainee has ended the hunger strike.	Meets Standard	Per policy, only the clinical medical authority in communication with the mental health provider may order a detainee's release from hunger strike treatment and would document such an order in the medical record. A notation in the detention file will be made when the detainee has ended the hunger strike. There were no reported hunger strikes during this inspection period.
9.	After consultation with the clinical medical authority, the facility administrator may require staff to measure and record food and water intake and output until terminated by the clinical medical authority. An IHSC Hunger Strike Form or equivalent must be used.	Meets Standard	Per a telephone interview with the acting HSA, medical personnel may be required to measure and record food and water intake and output until ordered to discontinue by the clinical medical authority. A locally generated form is used to record intake and output.

## PART 4 - 21. HUNGER STRIKES (Key: U)

Components	Rating	Remarks (1000 Char Max)
10. Unless otherwise directed by the medical authority, staff physically deliver three meals per day to the detainee's room, regardless of the detainee's response to a verbally offered meal and document those meal offers.	Meets Standard	Per a telephone interview with the acting HSA, chief of security, and policy, staff delivers three meals per day to the detainee's cell regardless of the detainee's response. Meal offers are documented as required by the standard.
11. Provide an adequate supply of drinking water or other beverages.	Meets Standard	Per a telephone interview with the acting HSA and policy, an adequate supply of drinking water or other beverages is provided to the detainee.
12. Remove from the detainee's room all food items not authorized by the clinical medical authority.	Meets Standard	Per a telephone interview with the chief of security and the acting HSA, all food items not authorized by the clinical medical authority are removed from the detainee's room.
13. Before involuntary medical treatment is administered, staff shall make reasonable efforts to educate and encourage him or her to accept treatment voluntarily. Involuntary medical treatment shall be administered in accordance with established guidelines and applicable laws and only after the clinical medical authority determines the detainee's life or health is at risk.	Meets Standard	Per a telephone interview with the acting HSA and ICE DSCO, a detainee on hunger strike is provided counseling regarding the risks of a hunger strike and encouraged to accept treatment voluntarily. In the event that involuntary treatment shall be administered, it will be in accordance with established guidelines and applicable laws and only after the clinical medical authority determines that the detainee's health or life is at risk. ICE/ERO will be notified for authorization before forced treatment is administered. Per the acting HSA, detainees that need involuntary treatment will be transferred to Union Hospital or to another facility.

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 4 – 21. HUNGER STRIKES – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

The facility has policies and procedures addressing the identification, evaluation, and treatment of hunger-striking detainees. Per procedure, a hunger-striking detainee is isolated in an observation cell with no personal food items or commissary. Food and fluid intake and vital signs with weight are documented daily. Signed consent for medical treatment is obtained. Mental health personnel will assess whether the detainee's action is reasoned and deliberate, or the result of mental illness.

If a detainee engaging in a hunger strike has been previously diagnosed with a mental health condition or is not capable of giving informed consent due to age or illness, appropriate medical/administrative action is taken in the best interest of the detainee. Only qualified medical staff can modify or augment standard treatment protocols. If medically necessary, detainees are transferred to a community hospital or a detention facility appropriately equipped for treatment. Records are kept of all interactions with the striking detainee, the provision of food, attempted and successfully administered medical treatment, and communications between the physician, the facility administrator and ICE.

Detainees refusing to accept treatment are counseled by medical staff regarding the medical risks associated with refusal of treatment. When clinical assessment and laboratory results indicate the detainee's weakening condition threatens the life or long-term health of the detainee, a physician recommends involuntary treatment. The facility administrator notifies ICE if a detainee is refusing treatment, and the health services administrator notifies the respective FOD in writing of any proposed plan to involuntarily feed the detainee. Any involuntary medical treatment is approved by ICE. The FOD, in consultation with the physician, contacts the respective ICE Office of Chief Counsel and the U.S. Attorney's Office and discusses any impending involuntary medical treatment and makes recommendations regarding pursuing a court order. Per the acting HSA, practice in this facility is that when involuntary treatment is indicated, the detainee will be transferred to Union Hospital or to another facility. Medical personnel continue clinical and laboratory monitoring as necessary until the detainee's life or health is out of danger and continue medical and mental health follow-up as necessary.

There were no reported cases of hunger striking detainees during this inspection period.

The ODO inspection conducted May 10-13, 2021, identified that the nurse and the clinical medical authority (CMA) did not receive annual training to recognize the signs of a hunger strike, the procedures for a referral for a medical assessment, nor the correct procedures for managing a detainee on hunger strike; and the hunger strike policy and local operating procedure did not include the requirement to perform a urinalysis upon the initial evaluation of a detainee on hunger strike. During this inspection the required training was confirmed for the nurse and the CMA. The hunger strike policy was updated to include the requirement to perform a urinalysis upon the initial evaluation of a detainee on hunger strike.

Due to the COVID -19 pandemic, this was a hybrid inspection; an inspection of the housing units, medical unit, and the facility overall was not conducted by this inspector.

Evaluation of the standard is based on review of policy, procedures, and health records; and on telephone interviews with Acting HSA Stan Roark, RN, Mental Health Professional Keith Nelson, Chief of Security Jase Glassburn, and DSCO Tashi Tillman.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 25

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

	Components	Rating	Remarks (1000 Char Max)
1.	<ul> <li>Every facility shall directly or contractually provide its detainee population:</li> <li>Initial medical, mental health, and dental screening,</li> <li>Primary medical and dental care, Emergency care, Specialty health care,</li> <li>Timely responses, Mental health care, and</li> <li>Hospitalization as needed within the local community.</li> </ul>	Meets Standard	Initial medical, mental health, and dental screening are performed by nurses and detention officers. Primary medical and mental health care is provided by contractual staff provided through a comprehensive contractual agreement with Quality Correctional Care. Dental services are provided at all times by Urgent Dental Care, in Indianapolis, IN. Emergency, specialty health care and hospitalization, as needed, would be provided by Saint Vincent Clay Hospital in Brazil, IN, or by Union or Regional Hospitals, located in Terre Haute, IN.
2.	A designated administrative health authority shall have overall responsibility for health care services pursuant to a written agreement, contract, or job description. The administrative health authority is a physician, health services administrator, or health agency. When the administrative health authority is other than a physician, final clinical judgment shall rest with the facility's designated clinical medical authority. In no event should clinical decisions be made by non-clinicians.	Meets Standard	The health services administrator (HSA), who is a registered nurse, is the designated administrative health authority who has the overall responsibility for health care services. The designated clinical medical authority is a physician and has the responsibility for making final clinical judgment and decisions.

	Components	Rating	Remarks (1000 Char Max)
3.	PRIORITY: All facilities shall provide a medical staff and sufficient support personnel to meet these Standards. A staffing plan, which is reviewed at least annually by the administrative health authority, identifies the positions needed to perform the required services.	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because there was no evidence that an annual review of the staffing plan was conducted and the facility did not provide sufficient staff to meet the requirement of the standard. Per a telephone interview with the acting HSA, the staffing plan will be reviewed annually and identifies the positions needed to perform the required services. The current medical staffing plan showed sufficient staff to perform the required services. Staffing consists of a CMA, a physician, an LCSW, two RNs, a CMA and a regional site team leader. Quality Correctional Care is contracted to provide nurses fourteen hours a day, Monday through Friday; seven hours a day for a CMA; one visit a week by a physician; monthly visit by the CMA and placement on an on-call schedule; and a bi-weekly visit by a mental health provider, who is on-call when not on site.
4.	PRIORITY: All health care staff must be verifiably licensed, certified, credentialed, and/or registered in compliance with applicable state and federal requirements. Health care personnel only perform duties for which they are credentialed by training, licensure, certification, job descriptions, and/or written standing or direct orders by personnel authorized by law to give such orders.	Meets Standard	The licenses and certifications of health care personnel were reviewed and found to be current. Health care personnel only perform duties that are within the scope of their respective practice and training and/or pursuant to orders by personnel authorized by law to give such orders. All positions have a written job description.

	Components	Rating	Remarks (1000 Char Max)
cli au ne pro fac tra	the facility administrator, in collaboration with the inical medical authority and administrative health of thority, negotiates and maintains arrangements with earby medical facilities or health care providers to ovide required health care not available within the cility, as well as identifying custodial officers to an ansport and remain with detainees for the duration of my off-site treatment or hospital admission.	Meets Standard	Per a telephone interview with the acting HSA, the facility has arrangements with Saint Vincent and Union Hospitals, and Hamilton Center for mental health emergencies in order to provide the required health care not available within the facility. Procedures are in place for transport of detainees for off-site referrals and/or treatment.
ad co ide ap inc ag	dress the management of infectious and mmunicable diseases, including prevention, education, entification, surveillance, immunization (when eplicable), treatment, follow-up, isolation (when dicated), and reporting to local, state, and federal encies.  Coordination with public health authorities; Ongoing education for staff and detainees; Control, treatment and prevention strategies; Protection of individual confidentiality; Media relations; Procedures for the identification, surveillance, immunization, follow-up and isolation of patients; Manage infectious diseases and report them to local and/or state health departments in accordance with established guidelines and applicable laws; and Management of bio-hazardous waste and decontamination of medical and dental equipment that complies with applicable laws and Detention Standard on Environmental Health and Safety.	Meets Standard	Written plans address the management of infectious and communicable diseases. The written plans include all of the requirements listed in this component.

	Components	Rating	Remarks (1000 Char Max)
7.	PRIORITY: All new arrivals shall receive TB screening within 12 hours of intake and using methods in accordance with CDC guidelines for non-minimal risk detention facilities.	Meets Standard	Review of random medical records, intake screening forms and telephone interview with the acting HSA and regional manager confirmed all detainees receive symptomatic screening for TB during the intake process.  Detainees arriving without recent evidence of testing receive a TB skin test or a chest x-ray, when indicated. Per the regional HSA, if this occurs on the weekend, the staff RNs would be contacted to arrange/provide the required testing.
8.	Detainees with symptoms suggestive of TB shall be placed in a functional airborne infection isolation room with negative pressure ventilation and promptly evaluated for TB disease. Suspected and confirmed active TB patients shall be placed in a functional airborne infection isolation room with negative pressure ventilation (on- or off-site) until determined by a qualified provider to be noninfectious in accordance with CDC guidelines for non-minimal risk detention facilities.	Meets Standard	Per a telephone interview with the acting HSA, detainees with symptoms suggestive of TB will be placed in a negative pressure isolation room located in the intake area. Confirmed active TB patients shall remain in this room until determined by a qualified provider to be noninfectious in accordance with CDC guidelines. No suspected TB cases were reported during this inspection period.
9.	<ul> <li>For all confirmed and suspected active tuberculosis cases, designated medical staff shall report:</li> <li>All cases to local and/or state health departments within one working day of meeting reporting criteria and in accordance with established guidelines and applicable laws.</li> <li>All cases to the ICE HQ Epidemiology Unit within one working day.</li> <li>Any movement of TB patients, including hospitalizations, facility transfers, releases, or removals/deportations to the local and/or state health department and the ICE HQ Epidemiology Unit.</li> </ul>	Meets Standard	Per a telephone interview with the acting HSA, all confirmed and suspected active TB cases are reported to local and/or state health departments and ICE within one working day by the designated medical personnel. Notification is also provided for any movement, including hospitalization, facility transfer or release/deportation of the patient. This information is provided to the IHSC Public Health, Safety, and Preparedness Unit. There were no confirmed/ suspected active cases during this inspection period.

Components	Rating	Remarks (1000 Char Max)
10. PRIORITY: Designated medical staff shall report to the ICE Epidemiology Unit all cases of nationally notifiable infectious diseases as per the CDC guidelines, including, but not limited to: TB, varicella (herpes zoster [shingles], chicken pox), and recent exposures of varicella among non-immune contacts.	Meets Standard	Per a telephone interview with the acting HSA, designated medical personnel report to the IHSC Public Health, Safety, and Preparedness Unit all cases of nationally notifiable infectious diseases as per CDC guidelines.
11. Facilities must develop a plan to ensure the highest degree of confidentiality regarding HIV status and medical condition.	Meets Standard	Per a telephone interview with the acting HSA and review of policy, the established plan ensures the highest degree of confidentiality regarding a detainee's HIV status and medical condition.
12. When current symptoms are suggestive of HIV infection, clinical evaluation shall determine the medical need for isolation.	Meets Standard	Per a telephone interview with the acting HSA, the need for isolation is based on clinical evaluation of the patient.
13. Each facility shall establish a plan to address exposure to blood-borne pathogens, including reporting.	Meets Standard	Policy addresses blood-borne pathogen exposure and reporting.
14. The facility shall provide each detainee, upon admittance, a copy of the detainee handbook and local supplement, in which procedures for access to health care services are explained; access to health care services, sick call and a medical grievance process shall be included in the orientation curriculum for newly admitted detainees.	Meets Standard	Per telephone interview with the acting HSA, upon admission, detainees are provided a copy of the local handbook, which includes procedures for accessing health care services, sick call and the medical grievance process.
15. PRIORITY: Medical, dental, and mental health interviews, examinations, and procedures shall be conducted in settings that respect detainee's privacy.	Meets Standard	Per a telephone interview with the acting HSA and photograph provided, the medical, dental and mental health interviews and procedures are conducted in a manner that provides privacy for detainees.
16. A holding/waiting area shall be located at the entrance to the medical facility that is under the direct supervision of custodial officers. A detainee toilet and drinking fountain shall be accessible from the holding/waiting area.	Meets Standard	Per a telephone interview with the acting HSA and photograph provided, there is a waiting area located in the hallway adjacent to the examination room where detainees are under constant supervision by detention staff. A toilet and drinking fountain are accessible.

Components	Rating	Remarks (1000 Char Max)
17. Medical records shall be kept separate from detainee detention records and stored in a securely locked area within the medical unit.	Meets Standard	Per a telephone interview with the acting HSA, the medical unit utilizes paper medical records. Records are stored in a locked file cabinet in the nurse's office. Access to the medical record is limited to medical personnel only.
<ul> <li>18. If there is a specific area, separate from other housing areas, where detainees are admitted for health observation and care under the supervision and direction of health care personnel, the following minimum standards shall be met: <ul> <li>Clearly defined scope of care services available;</li> <li>Physician on call or available 24 hours per day;</li> <li>Health care personnel are on duty 24 hours per day when patients are present;</li> <li>All patients within sight or sound of a staff member;</li> <li>Housing record that is a separate and distinct section of the complete medical record; and</li> <li>Compliance with all established guidelines and applicable laws.</li> </ul> </li> <li>Facilities are expected to provide detainees in medical housing access to other services such as telephone, legal access and materials consistent with their medical condition.</li> </ul>	N/A	Per a telephone interview with the acting HSA, the medical unit does not have an infirmary or medical observation unit.

Components	Rating	Remarks (1000 Char Max)
19. PRIORITY: Each facility shall have written policy and procedures for the management of pharmaceuticals that include procurement, inventory, prescription, dispensing, and secure storage and disposal of all prescription and nonprescription medicines.	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because inventories of controlled medications, instruments, sharps, needles and syringes were not maintained according to the requirements of the standard and were unsecured. Written pharmacy policy and procedures address all of the items listed in this component. Inventories of controlled medications, sharps, instruments, needles and syringes were accurate. Per the on-site Medical SME, counts were conducted by the out-going and in-coming staff. Controlled medications are stored in a double-locked bin in a secured medication cart. The medication cart is kept in a secured nurse's office when not in use. Sharps, instruments, needles and syringes are stored in a locked cabinet in the nurse's office.
20. The facility administrator and administrative health authority shall jointly approve any non-prescription medications that are available to detainees outside of health services and they shall jointly review the list annually.	Meets Standard	Per a telephone interview with the acting HSA and documentation provided, nonprescription medications were reviewed and approved by the facility administrator and the CMA on 03/13/2021. The list is reviewed annually.

Components	Rating	Remarks (1000 Char Max)
22. If screening is performed by a detention officer, the facility shall maintain documentation of the officer's special training, and the officer shall have available for reference the training syllabus, to include education on patient confidentiality of disclosed information.	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because there was no documentation that training was provided. Per a telephone interview with the acting HSA and training records review, detention officers have been trained to conduct intake screening and on confidentiality of patient information.
23. PRIORITY: If at any time during the screening process there is an indication of need, or request for, mental health services, the health authority must be notified within 24 hours. The clinical medical authority will ensure a full mental health evaluation if indicated.	Meets Standard	Per a telephone interview with the acting HSA, the mental health professional and medical records, a mental health screening is performed during the intake process. A referral to mental health is initiated within 24 hours when indicated and a mental health evaluation is completed by a qualified mental health professional. The mental health professional is on-call when not on site and is also available through telehealth.
24. All facilities shall have policies and procedures to ensure the initial health screening and assessment is documented.	Meets Standard	Per policy, the initial health screening and assessment are documented. A random review of detainee medical records confirmed this procedure.

Components	Rating	Remarks (1000 Char Max)
25. PRIORITY: Upon completion, the in-processing health screening form shall be forwarded to the facility medical staff for appropriate action. The clinical medical authority shall be responsible for review of all health screening forms within 24 hours or next business day to assess the priority for treatment (for example, Urgent, Today, or Routine).	Meets Standard	Per a telephone interview with the acting HSA, detention staff, and review of detainee health care records, it was confirmed detention staff completes the initial in-processing health screen. Upon completion, the inprocessing health screening form is forwarded to the staff RN for appropriate action. Within 24 hours of completion, the staff RN on duty contacts the CMA to review the health screening forms and determine the priority for treatment. This review requires the staff RN to be contacted on weekends when not on duty to contact the physician and/or the mental health provider to review the intake screenings and arrange for any needed treatment and or medications.
26. PRIORITY: Non-English speaking detainees and detainees who are deaf or hard of hearing will be provided interpretation or translation services or other assistance as needed for medical care activities. Language assistance may be provided by another staff member competent in the language or by a professional service, such as a telephone translation service.	Meets Standard	Per a telephone interview with the acting HSA, non-English speaking detainees will be provided interpretation or translation services by utilizing bilingual staff or through Lionbridge translation services. Deaf or hard of hearing detainees will be provided interpretation or translation services as needed. The facility has a TTY system.
27. The clinical medical authority shall establish guidelines for evaluation and treatment of new arrivals who require detoxification.	Meets Standard	Per a telephone interview with the acting HSA, guidelines have been established by the CMA for the evaluation and treatment of newly arrived detainees who require detoxification.

	Components	Rating	Remarks (1000 Char Max)
28.	PRIORITY: Each facility's health care provider shall conduct a health appraisal including a physical examination on each detainee within 14 days of the detainee's arrival unless more immediate attention is required due to an acute or identifiable chronic condition, in accordance with the most recent ACA Adult Local Detention Facility standards for Health Appraisals. If there is documentation of one within the previous 90 days, the facility health care provider upon review may determine that a new appraisal is not required.	Meets Standard	Per a telephone interview with the acting HSA and a random medical record review, physical assessment is conducted by the RNs within fourteen days of the detainee's arrival unless more immediate attention is required due to an acute or identifiable chronic condition.
29.	Detainees will be provided same sex chaperones as appropriate or as requested.	Meets Standard	Per a telephone interview with the acting HSA and policy, detainees will be provided chaperones of the same gender as appropriate or as requested.
30.	PRIORITY: The facility performs mental health intake screening, as well as mental health evaluations based on screening results, medical documentation, or subsequent observations, that include prior history of mental health treatment, medications, drug use, suicidal tendencies, and abuse, observations of current physical and intellectual condition, and recommendations for any appropriate medical or custodial treatment.  Detainees are appropriately referred to a mental health provider for diagnosis, treatment, and/or intervention, and transferred to licensed mental health facilities where detainee mental health needs exceed the capabilities of the facility.	Meets Standard	Per a telephone interview with the acting HSA and medical records, mental health screening is conducted during the intake screening process by medical and detention staff. Detainees are referred to a mental health provider when indicated. Transfer to a mental health facility shall be considered if the detainee's mental health needs exceed the capabilities of the facility. Documentation provided confirmed that medical and detention staff were trained to perform mental health intake screenings.

Components	Rating	Remarks (1000 Char Max)
31. PRIORITY: Any detainee referred for mental health treatment shall receive a comprehensive evaluation by a licensed mental health provider as clinically necessary, but no later than 14 days of the referral.  The provider shall develop an overall treatment/management plan that may include transfer to a mental health facility if the detainee's mental illness or developmental disability needs exceed the treatment capability of the facility.	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because there was no documentation that detention officers performing intake screening had received training. Per a telephone interview with the mental health professional and policy, any detainee referred for mental health treatment will receive a comprehensive evaluation by a licensed mental health provider as soon as possible but not later than fourteen days of the referral. A treatment plan will be developed by the provider in conjunction with the detainee which may consider transfer to a mental health facility if the detainee's mental health needs exceed the capabilities of the medical unit. A random review of medical records verified this procedure. A review of the training logs confirmed that detention officers received and completed their training on mental health screening 07/06/2021- 07/08/2021.
32. The clinical medical authority may place in medical isolation a detainee who is at high risk for violent behavior because of a mental health condition. The clinical medical authority must provide for reassessment on a daily basis the need for continued medical isolation for the health and safety of the detainee.	Meets Standard	Per a telephone interview with the acting HSA, the clinical medical authority may place a detainee at high risk for violent behavior in isolation because of a mental health condition. Medical personnel conduct daily assessments of the need for continued isolation for the health and safety of the detainee.

Components	Rating	Remarks (1000 Char Max)
<ul> <li>33. PRIORITY: The facility shall have written procedures for restraints for medical or mental health purposes that specify: <ul> <li>The conditions under which restraints may be applied;</li> <li>The types of restraints to be used;</li> <li>The proper use, application, and monitoring of restraints;</li> <li>Requirements for documentation, including efforts to use less restrictive alternatives; and</li> <li>After-incident review.</li> </ul> </li> </ul>	Meets Standard	Per a telephone interview with the acting HSA, there were no detainees placed on restraints due to medical or mental health purposes during this inspection period. Policy and procedures address all of the bulleted items in this component.
<ul> <li>34. PRIORITY: Involuntary administration of psychotropic medications to detainees shall comply with established guidelines and applicable laws and only pursuant to the specific, written and detailed authorization of a physician. When psychotropic medication is involuntarily administered, it is required that the administrative health authority contact ERO Management, who shall contact respective DHS/ICE Chief Counsel.</li> <li>The authorizing physician shall: <ul> <li>Review the medical record of the detainee and conduct a medical examination;</li> <li>Specify the reasons for and duration of therapy and whether the detainee has been asked if he or she would consent to such medication;</li> <li>Specify the medication to be administered, the dosage, and the possible side effects of the medication;</li> <li>Document that less restrictive intervention options have been exercised without success;</li> <li>Detail how the medication is to be administered;</li> <li>Monitor the detainee for adverse reactions and side effects; and</li> <li>Prepare treatment plans for less restrictive alternatives as soon as possible.</li> </ul> </li> </ul>	Meets Standard	Policy for the involuntary administration of psychotropic medications addresses all of the bulleted items listed in this component. Administration would occur only pursuant to the specific, written and detailed authorization of a physician. The HSA or designee would contact ICE prior to administration of treatment. Per a telephone interview with the acting HSA, there were no detainees given involuntary administration of psychotropic medications during this inspection period.
35. A detainee that is in ICE custody for over a year shall receive health examinations on an annual basis. Detainees shall have access to age and gender appropriate exams annually, including rescreening for tuberculosis.	Meets Standard	Per a telephone interview with the acting HSA, ICE detainees who are in custody for over a year will receive annual health assessments to include access to age and gender appropriate exams. Rescreening for TB is included in the annual evaluations.

Components	Rating	Remarks (1000 Char Max)
<ul> <li>36. An initial dental screening exam shall be performed within 14 days of the detainee's arrival.</li> <li>Emergency dental treatment shall be provided for immediate relief of pain, trauma and acute oral infection.</li> <li>Routine dental treatment may be provided to detainees in ICE custody for whom dental treatment is inaccessible for prolonged periods because of detention for over six (6) months.</li> </ul>	Meets Standard	A random medical records review revealed that a dental screening exam is conducted by the RN within fourteen days of the detainee's arrival. Routine dental treatment may be provided if dental treatment is inaccessible for prolonged periods because of detention for over six months.
<ul> <li>37. PRIORITY: Each facility shall have a sick call procedure that allows detainees the unrestricted opportunity to freely request health care services (including mental health and dental services) provided by a physician or other qualified medical staff in a clinical setting.  This procedure shall include: <ul> <li>Clearly written policies and procedures;</li> <li>Sick call process will be communicated in writing and verbally to detainees during their orientation;</li> <li>Regularly scheduled "sick call" times will be established and communicated to detainees;</li> <li>All facilities must have an established procedure in place to ensure that all sick call requests are received and triaged by appropriate medical personnel within 48 hours after the detainee submits the request. In an urgent situation, the housing unit officer shall notify medical personnel immediately.</li> <li>All detainees, including those in Special Management Units, regardless of classification, shall have access to sick call.</li> </ul> </li> </ul>	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because medical personnel were only on- site Monday through Friday, and as a result, could not ensure that all sick call requests were received and triaged within 48 hours after the detainee submits the request. Detainees may fill out a sick call request form, and deposit it in the medical box located in each housing unit or submit a request electronically through the tablet. Medical personnel collect the requests Monday through Friday, which are triaged by medical staff within 48 hours after the request is received including requests on weekends. The detainee will be scheduled for an appointment according to the urgency of the medical problem. Sick call is conducted five days a week. In an urgent situation, the detention officer notifies medical staff immediately. Detainees housed in SMU have access to sick call by submitting a sick call request to medical personnel during their daily rounds twice per day.

	Components	Rating	Remarks (1000 Char Max)
38.	If the procedure uses a written request slip, they shall be provided in English and the most common languages spoken by the detainee population of that facility. Non-English speaking detainees and detainees who are deaf or hard of hearing will be provided interpretation/translation services as needed or other assistance as needed to complete a request slip.	Meets Standard	Per a telephone interview with the acting HSA, detainees may request medical services by completing a sick call request form which is available in English and Spanish. Detainees who are deaf or hard of hearing will be provided interpretation or translation services as needed.
39.	<ul> <li>PRIORITY: Each facility shall have a written emergency services plan for the delivery of 24-hour emergency health care.</li> <li>A plan shall be prepared in consultation with the facility's clinical medical authority or the administrative health authority. The plan will include the following:</li> <li>An on-call physician, dentist, and mental health professional, or designee, that are available 24 hours per day;</li> <li>A list of telephone numbers for local ambulances and hospital services available to all staff;</li> <li>An automatic external defibrillator (AED) will be maintained for use at each facility and accessible to staff;</li> <li>All detention staff shall receive cardio pulmonary resuscitation (CPR, AED), and emergency first aid training annually;</li> <li>Security procedures that ensure the immediate transfer of detainees for emergency medical care.</li> </ul>	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because there was no documentation that annual training on CPR, AED use, and emergency first aid was conducted. Per a telephone interview with the acting HSA and the chief of security, the facility has a written emergency services plan for delivery of 24-hour emergency health care when medical staff is not on-site. The physicians are placed on oncall after hours. Emergency medical service (EMS) is activated when indicated by calling 911. All staff received CPR and AED training. Annual training in emergency first aid was also provided. Training files were reviewed and confirmed that training was completed 07/06/2021-07/08/2021. Security procedures ensure immediate transfer for emergency care.
40.	Medical personnel shall review the request slips and determine when the detainee will be seen. All facilities shall maintain a permanent record of all sick call requests.	Meets Standard	Per a telephone interview with the acting HSA, an RN reviews the sick call requests and determines when the detainee will be seen. Appointments are scheduled according to the urgency of need. Sick call requests are filed in the medical record.

Components	Rating	Remarks (1000 Char Max)
<ul> <li>41. PRIORITY: Training is provided to all detention and health care personnel at least annually by a responsible medical authority in cooperation with the facility administrator, and includes: <ul> <li>Responding to health-related situations within four (4) minutes;</li> <li>Recognizing of signs of potential health emergencies and the required responses;</li> <li>Administering first aid and cardiopulmonary resuscitation (CPR);</li> <li>Obtaining emergency medical assistance through the facility plan and its required procedures;</li> <li>Recognizing signs and symptoms of mental illness, suicide risk, retardation, and chemical dependency;</li> <li>The facility's established plan and procedures for providing emergency medical care including, when required, the safe and secure transfer of detainees for appropriate hospital or other medical services, including by ambulance when indicated.</li> </ul> </li> </ul>	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because there was no documentation of annual training provided to all staff. Per a telephone interview with the acting HSA, chief of security and review of the training syllabus, the training provided addresses all of the bulleted items listed in this component. Review of the training logs verified that training was conducted 07/06/2021- 07/08/2021 and will be conducted annually thereafter.
42. The designated health authority and facility administrator shall determine the contents, number, location(s), use protocols, and procedures for monthly inspections of first aid kits.	Meets Standard	The HSA, CMA and facility administrator determine the contents, number, locations, use protocols and procedures for monthly inspections of first aid kits.

Components	Rating	Remarks (1000 Char Max)
43. Distribution of medication shall be in accordance with specific instructions and procedures established by the administrative health authority. Written records of a medication given to detainees shall be maintained. Detainees may not deliver or administer medications to other detainees.	e    	This component was rated Does Not Meet Standard during the previous inspection because there was no documentation that detention officers received training on distribution of medications. Per a telephone interview with the acting HSA and policy, distribution of medication is in accordance with specific instructions and procedures. Detention officers received proper training in distributing medications. An electronic medication administration record is utilized to document medications given to the detainee. A review of the training files confirmed that correctional officers received training on the proper distribution of medications from 07/06/2021-07/08/2021. Detainees do not deliver or administer medications to other detainees.
44. If medication must be delivered at a specific time whe medical staff is not on duty, it may only be distributed by detention officers who have received proper training by the administrative health authority.  The facility shall maintain documentation of the training given any officer required to distribute medication, and the officer shall have available for reference the training syllabus or other guide or protocol provided by the healt authority.	y y g d d	This component was rated Does Not Meet Standard during the previous inspection because there was no documentation that detention officers received training on distribution of medications. Per a telephone interview with the acting HSA, correction officers received proper training in distributing medications. A review of the training files confirmed that correctional officers received training on the proper distribution of medications 07/06/2021-07/08/2021.
45. The health authority shall provide detainees healt education and wellness information.	n Meets Standard	Per a telephone interview with the acting HSA, health education and wellness information are provided by medical personnel.

Components	Rating	Remarks (1000 Char Max)
46. The health administrative authority for each facility in have a plan to notify ICE for any detainee with speneeds. The written notification must become part of detainee's health record file.	nust	The HSA notifies ICE/ERO of any detainee with special needs through email, which is documented in the detainee's medical record.
47. PRIORITY: When a detainee requires close med supervision, including chronic and convalescent car written treatment plan that includes access to health and other personnel regarding care and supervision, so be developed and approved by the appropriate physic dentist, or mental health practitioner, in consulta with the patient, with periodic review. The writtreatment plan will conform to NCCHC and requirements.	e, a care hall ian, tion Meets Standard cten	Per a telephone interview with the acting HSA, detainees who require close supervision are enrolled in a chronic care clinic and a treatment plan conforming to NCCHC and TJC requirements is developed. Treatment plans are developed in consultation with the patient. The detainee is evaluated by the physician, with periodic follow up as needed.
48. PRIORITY: Female detainees shall have access pregnancy testing and pregnancy management serv that include routine prenatal care, addic management, comprehensive counseling and assistantification, and postpartum follow-up.	ices tion	Per a telephone interview with the acting HSA, female detainees are given a pregnancy test during intake screening. Detainees who are pregnant are provided pregnancy management, prenatal care, addiction management, counseling, nutrition, and post-partum follow-up. There were no female detainees housed in this facility during this inspection period.
49. Detainees shall have access to age- and general appropriate examinations.	der- Meets Standard	A medical records review confirmed age and gender appropriate examinations are provided.
50. The facility administrative health authority must ensithat a plan is developed that provides for continuit medical care in the event of a change in deten placement or status.  Upon transfer to another facility or release, the medical revider shall ensure that all relevant medical record and at least 7 days (or, in the case of TB medications days) supply of medication shall accompany the detail	y of tion lical ords , 15	Per a telephone interview with the acting HSA, a transfer summary form is completed for a transferred detainee and contains continuity of care instructions. A seven day supply of prescribed medication, and a fifteen day supply in case of TB medications, is provided for transfer with the detainee.

Components	Rating	Remarks (1000 Char Max)
51. PRIORITY: Documented informed consent, consistent with standards of the jurisdiction, is obtained from a detainee before medical treatment is administered. If a detainee refuses consent to treatment, medical staff explain the medical risks if treatment is declined and document their efforts in the detainee's medical record.	Meets Standard	Per policy and review of a random sample of medical records, informed consent for medical treatment is obtained from a detainee during admission. If a detainee refuses treatment, medical personnel will explain the risks and the encounter is documented in the medical record.
52. If a detainee refuses treatment and the clinical medical authority determines that the treatment is necessary, ICE/ERO shall be consulted in determining whether involuntary treatment shall be pursued.  Involuntary treatment is a decision made only by medical staff under strict legal restrictions. Prior to any contemplated action involving involuntary medical treatment, DHS/ICE respective Chief Counsel will be consulted.	Meets Standard	Per a telephone interview with the acting HSA, if a detainee refuses a treatment that is medically necessary, ICE/ERO will be consulted prior to any contemplated action involving involuntary medical treatment. Involuntary treatment is a decision made only by medical professionals under strict legal restrictions.
<ul> <li>53. PRIORITY: The administrative health authority shall maintain a complete health record on each detainee that is:</li> <li>Organized uniformly in accordance with recognized medical records standards;</li> <li>Available to all practitioners and used by them for health care documentation;</li> <li>Properly maintained and safeguarded in a securely locked area within the medical unit separately from other detention records.</li> </ul>	Meets Standard	The facility utilizes a paper medical record. A complete medical record is maintained on each detainee and kept separate from detention records. The records are organized and are used by medical practitioners for health care documentation.  Access to medical records is limited to medical staff.
54. All medical providers shall protect the privacy of detainees' medical information in accordance with established guidelines and applicable laws. These protections apply, not only to records maintained on paper, but also to electronic records where they are used. Staff training must emphasize the need for confidentiality and procedures must be in place to limit access to health records to only authorized individuals and only when necessary.	Meets Standard	Per a telephone interview with the acting HSA and chief of security, medical personnel and detention staff receive training on the Health Insurance Portability and Accountability Act (HIPAA). Access to health records is limited to authorized individuals and only when necessary.

Components	Rating	Remarks (1000 Char Max)
<ul> <li>55. The administrative health authority shall provide the facility administrator and designated staff information that is necessary: <ul> <li>To preserve the health and safety of the detainee, other detainees, staff, or any other person.</li> <li>For administrative and detention decisions such as housing, voluntary work assignments, security, and transport.</li> <li>For management purposes such as audits and inspections.</li> </ul> </li> </ul>	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because there was no documention that staff received training for confidentiality of medical information. Per a telephone interview with the acting HSA, on a need-to know basis, medical personnel provide the facility administrator and other staff with information needed for reasons listed in this component.
56. Copies of health records shall be released by the administrative health authority directly to a detainee or their designee, at no cost to the detainee, upon receipt by the administrative health authority of a written authorization from the detainee that complies with the Health Insurance Portability and Accountability Act (HIPAA).	Meets Standard	Per a telephone interview with the acting HSA, detainees requesting a copy of their medical records complete an Authorization for Release of Health Information form that complies with HIPAA regulations. Copies of health records are provided at no cost.
57. Detainees who indicate they wish to obtain copies of their medical records shall be provided with the appropriate request form. ICE/ERO, or the facility administrator, shall provide non-English speaking detainees and detainees who are deaf or hard of hearing with interpretation or translation services or other assistance as needed to make the written request and assist in transmitting the request to the facility administrative health authority.	Meets Standard	Per a telephone interview with the acting HSA, detainees are provided copies of their medical records upon written request.  Translation services via a language line will be provided as needed in making the written request. Detainees who are deaf or hard of hearing will also be provided assistance as needed.
<ul> <li>58. PRIORITY: Medical staff shall notify the facility administrator in writing, when they determine that a detainee's medical or psychiatric condition requires:         <ul> <li>Clearance by the medical staff prior to release or transfer, or</li> <li>Medical escort during removal, deportation, or transfer.</li> </ul> </li> </ul>	Meets Standard	Per a telephone interview with the acting HSA, medical personnel notify the facility administrator in writing when the detainee's condition requires clearance by medical staff prior to release or transfer, or medical escort during removal, deportation or transfer.

Components	Rating	Remarks (1000 Char Max)
<ul> <li>59. PRIORITY: The administrative health authority shall be given advance notice prior to the release, transfer, or removal of a detainee, so that medical staff may determine and provide for any medical needs associated with the transfer or release.  A summary of the detainee's medical care (transfer summary) shall be marked "CONFIDENTIAL MEDICAL RECORDS" and shall accompany the detainee who is being transferred.  A transfer summary must include:  TB clearance, including PPD and Chest x-ray results, with the test dates;</li> <li>Current mental and physical health status, including all significant health issues;</li> <li>Current medications, with specific instructions for medications that must be administered en route; and</li> <li>The name and contract information of the transferring medical facility.</li> </ul>	Meets Standard	Per a telephone interview with the acting HSA, the medical unit is given at least a week advance notice prior to the release, transfer or removal of a detainee. An equivalent transfer summary form is completed for each detainee and accompanies the detainee being transferred. The transfer summary includes all the bulleted items listed in this component. The form is placed in an envelope marked "Confidential Medical Records".
60. Detainees will not participate in medical, pharmaceutical or cosmetic research while under the care of ICE detention facilities. This does not preclude the use of approved clinical trials that may be warranted for a specific inmate's diagnosis or treatment when recommended and approved by the clinical medical director. Such measures require documented informed consent.	Meets Standard	Per policy, no detainees will participate in medical, pharmaceutical or cosmetic research. This does not preclude the use of approved clinical trials that may be warranted for a specific treatment when recommended and approved by the clinical medical authority. This would require informed consent.
61. PRIORITY: The administrative health authority shall implement a system of internal review and quality assurance that includes data analysis, a multidisciplinary committee with regular monitoring of health service outcomes, and assessment of ongoing education and training needs.	Meets Standard	Per a telephone interview with the acting HSA, the medical unit has a continuous quality improvement program. A multidisciplinary committee meets quarterly to monitor and discuss health services outcomes.  Quarterly reports were reviewed and these procedures were verified.

This Detention Standard ensures that detainees have access to a continuum of health care services, including prevention and health education, so that their health care needs are met in a timely and efficient manner.

Components	Rating	Remarks (1000 Char Max)
62. The administrative health authority shall implement an intra-organizational, external peer review program for all independently licensed medical professionals. Reviews are conducted at least every two years.	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because there was no documented implementation of an intra- organizational, external peer review program for independently licensed medical professionals. Per policy, intra- organizational clinical performance enhancement/external peer review is conducted at least every two years for all independently licensed medical professionals. A random review of personnel files verified that the last peer review was conducted 09 /09/2021; documentation was provided to confirm this requirement.

#### PART 4 - 22. MEDICAL CARE - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Clay County Jail has policies and procedures in place addressing access to medical care. Medical, dental and mental health care services will be provided by employees and contractors of Quality Correctional Care. Hospitalization and emergency services are provided by Union and Saint Vincent Hospital; other services are as follows: Hamilton Center for mental health emergencies; biohazardous waste services by Stericycle; laboratory services by LabCorp; pharmaceuticals by Diamond Pharmacy, and x-ray services by Mobile X. The facility has one negative pressure isolation room, and no infirmary or medical observation room. The health services unit uses a six part, paper health records system. The medical unit has one exam room, a secured waiting or holding area, and one suicide watch/observation room which meets the requirement of the standard.

Detainees who arrive with prescribed medications or who report being on such medications are evaluated by a qualified health care professional as soon as possible, but not later than 24 hours after arrival. When medication orders are confirmed, provisions are made to secure medically necessary medications. Detainees are not charged for any medical services to include pharmaceuticals dispensed by medical personnel.

Detainee treatment questions are answered by medical personnel; lab results are available to detainees post transfer or release. The quality assurance review includes items required by the standard. Health record reviews confirmed timely access to medical, dental and mental health screenings, TB testing and physical examinations. Decisions regarding detainees with disabilities and/or language difficulty will be made only after consideration of the disability or language difficulty. Telephone interview with detainees did elicit concerns with one of the detainees regarding mental health care; the acting HSA was advised and the detainee was immediately evaluated by medical staff.

Decisions regarding detainees with disabilities, LEP detainees, and/or detainees included under any SAAPI/DHS PREA protection or category will be made only after consideration of the disability, language difficulty or SAAPI/PREA condition.

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 4 – 22. MEDICAL CARE – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

There was one medical grievance filed during this inspection period.

The ODO inspection conducted May 10-13, 2021, identified that licenses for the radiology technicians were not verified, detainee health screening forms were not reviewed by the CMA within the required time in order to assess the priority for treatment, and training records for the nurse and security officers showed that they did not receive annual training to respond to health-related situations within the required time. During this inspection it was confirmed that licenses for the radiology technicians were verified, health screening forms were reviewed by the CMA timely to assess the priority for treatment, and the nurses and security officers received training to respond to health-related situations in a timely manner.

The facility utilizes tele-medicine for mental health/psychiatric encounters.

Due to the COVID-19 pandemic, this was a hybrid inspection; an inspection of the housing units, medical unit, and the facility overall was not conducted by this inspector.

Evaluation of the standard was based on review of policy, procedures, medical records, postings, photographs, housing unit diagrams, handbooks, job descriptions, and training plans; and on a telephone interviews with Acting HSA Stan Roark, RN, LCSW Keith Nelson, Chief of Security Jase Glassburn, and DSCO Tashi Tillman.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 25

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

## PART 4 - 23. PERSONAL HYGIENE (Key: W)

This Detention Standard ensures that each detainee is able to maintain acceptable personal hygiene practices through the provision of adequate bathing facilities and the issuance and exchange of clean clothing, bedding, linens, towels, and personal hygiene items.

1198	nygiene items.			
	Components	Rating	Remarks (1000 Char Max)	
1.	Each detention facility shall have a written policy and procedures for the regular issuance and exchange of clothing, bedding, linens, towels, and personal hygiene items.	Meets Standard	Written policy establishes procedures for the issuance and exchange of clothing, bedding, linens, towels, and personal hygiene items.	
2.	Clothing that is worn out, indelibly stained, or bears offensive or otherwise unauthorized markings should be discarded and replaced as soon as practicable.	Meets Standard	Policy review and staff confirm that detainees are able to complete a property request form in order to exchange/replace any clothing that is worn out, indelibly stained, or bears offensive or otherwise unauthorized markings.	
3.	All new detainees shall be issued clean, indoor/outdoor temperature-appropriate, size appropriate, presentable clothing during in-processing at no cost to the detainee.	Meets Standard	During admission, detainees, at no cost, are issued clean, indoor/outdoor temperatureappropriate, size appropriate presentable clothing.	
4.	Each detainee assigned to a special work area shall be clothed in accordance with the requirements of the job and, when appropriate, provided protective clothing and equipment.	N/A	Detainees are not assigned to any work areas.	
5.	Staff shall provide male and female detainees personal hygiene items appropriate for their gender and shall replenish supplies as needed. The distribution of hygiene items shall not be used as reward or punishment.	Meets Standard	Detainees are initially provided personal hygiene items which are replenished twice weekly. The distribution of hygiene items is not used as reward or punishment. Female and male detainees are housed at this facility. No female detainees were housed during the inspection.	
6.	Razors must be strictly controlled. Disposable razors will be provided to detainees on a daily basis. Razors will be issued and collected daily by staff.	Meets Standard	A review of policy and procedures for the issuance and collection of disposable razors confirmed this component is being met per the standard requirements.	
7.	Female detainees shall be issued and may retain feminine hygiene items as needed.	Meets Standard		

## PART 4 - 23. PERSONAL HYGIENE (Key: W)

This Detention Standard ensures that each detainee is able to maintain acceptable personal hygiene practices through the provision of adequate bathing facilities and the issuance and exchange of clean clothing, bedding, linens, towels, and personal hygiene items.

	Components	Rating	Remarks (1000 Char Max)
8.	Detainees shall be provided an adequate number of toilets 24 hours per day that can be used without staff assistance when detainees are confined to their cells or sleeping areas.	Does Not Meet Standard	This component was rated Does Not Meet Standard during the last inspection because there is not an adequate number of toilets in housing units C and E. Those units have four individuals to a cell with only one toilet. The standard states: "All housing units with three or more detainees must have at least two toilets". During this inspection, it was found that an adequate number of toilets are still not available to detainees in their housing units. Several detainees are sleeping in bed boats in the housing units, adding to the ratio discrepancy. This is a repeat deficiency.
9.	An adequate number of washbasins with temperature controlled hot and cold running water 24 hours per day.	Does Not Meet Standard	An adequate number of washbasins with temperature controlled hot and cold running water are not available 24 hours per day, due to detainees living in housing units on bed boats.  On 12/07/2021, a review of temperature control logs confirm temperatures were being measured per the standard and ranged between 110-120 degrees Fahrenheit.
10.	Operable showers that are thermostatically controlled to temperatures between 100 and 120 degrees Fahrenheit, to ensure safety and promote hygienic practices.	Meets Standard	A review of housing unit water temperature logs confirm water temperatures between 110 degrees Fahrenheit and 120 degrees Fahrenheit.
11.	Detainees with disabilities shall be provided the facilities and support needed for self-care and personal hygiene in a reasonably private environment in which the individual can maintain dignity.	Meets Standard	Per the ICE deportation officer and facility staff, detainees with disabilities would not be housed in this facility; they would be transferred to another detention facility that was equipped to meet disability requirements.

#### PART 4 - 23. PERSONAL HYGIENE (Key: W)

This Detention Standard ensures that each detainee is able to maintain acceptable personal hygiene practices through the provision of adequate bathing facilities and the issuance and exchange of clean clothing, bedding, linens, towels, and personal hygiene items.

Components	Rating	Remarks (1000 Char Max)
<ul> <li>12. PRIORITY: Detainees shall be provided with clean clothing, linen and towels on the following basis: <ul> <li>A daily change of socks and undergarments. An additional exchange of undergarments shall be made available to detainees if necessary for health or sanitation reasons.</li> <li>At least twice weekly exchange of outer garments (with a maximum of 72 hours between changes). An additional exchange of outer garments shall be made available to detainees if necessary for health or sanitation reasons.</li> <li>At least weekly exchange of sheets, towels, and pillowcases.</li> </ul> </li> <li>More frequent exchanges of outer garments may be appropriate, especially in hot and humid climates.</li> </ul>	Meets Standard	The initial issuance of clothing items meets the bulleted items listed in this component and fullfills the standard requirements.

#### PART 4 – 23. PERSONAL HYGIENE – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

The facility maintains an excess clothing inventory of at least two hundred percent of the maximum funded detainee capacity. Personal items of clothing are not permitted. Personal hygiene items from other sources are not permitted.

Detainees are provided with a reasonable private environment in accordance with safety and security needs. Challenged detainees who cannot perform activities of daily living are not housed at this facility.

Each detainee is able to maintain acceptable personal hygiene practices through the provision of adequate bathing facilities and the issuance and exchange of clean clothing, bedding, linens, towels and personal hygiene items.

There is an inadequate number of toilets in housing. Two units contain four-person cells with only one toilet, and the standard requires two toilets. Additional detainees are also housed in these areas on bed boats.

An adequate number of washbasins with temperature controlled hot and cold running water are not available 24 hours per day, due to detainees living in housing units on bed boats.

Evaluation of the standard was determined following review of policy and detainee handbook; inspection of the facility; and interviews with DSCO Tashi F. Tillman, Captain Brandon Crowley and HSA Stan Roark.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 32

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

This Detention Standard protects detainees' health and well-being by training staff to prevent suicide by recognize potential signs and situations of risk and to intervene with appropriate sensitivity, supervision, referral, and treatment.

	Components	Rating	Remarks (1000 Char Max)
1.	PRIORITY: The facility has a written suicide prevention and intervention program that is reviewed and approved by the clinical health authority, approved and signed by the administrative health authority and Facility Administrator and reviewed annually.  At a minimum, the Program shall include procedures to address suicidal detainees. Key components of this program include:  Staff training,  Identification,  Referral,  Evaluation,  Treatment,  Monitoring,  Communication,  Intervention,  Notification and reporting,  Review, and  Debriefing.	Meets Standard	The written suicide prevention and intervention program is reviewed and approved by the clinical medical authority, and approved and signed by the HSA and facility administrator. The program is reviewed annually and includes all of the bulleted items listed in this component.
2.	Every new staff member receives suicide-prevention training. Suicide-prevention training occurs during the employee orientation and annual training.	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because there was no documentation that training was conducted. Per a telephone interview with the chief of security, suicide prevention training is provided to all employees during pre-service and annual refresher training sessions. Training logs were reviewed and confirmed the provision of this training 07/06/2021-07/08/2021.
3.	If a detainee is identified as being suicidal, the detainee is removed from general population, placed on suicide precautions, and is referred immediately to qualified medical staff.	Meets Standard	Per a telephone interview with the acting HSA, detainees identified as suicidal are removed from the general population, placed on suicide precautions, and referred to mental health services.

This Detention Standard protects detainees' health and well-being by training staff to prevent suicide by recognize potential signs and situations of risk and to intervene with appropriate sensitivity, supervision, referral, and treatment.

Components	Rating	Remarks (1000 Char Max)
<ul> <li>4. PRIORITY: All facility staff who interact with and/or are responsible for detainees are trained at least annually on the facility's Suicide Prevention and Intervention Program, to include: <ul> <li>Identifying the warning signs and symptoms of impending suicidal behavior,</li> <li>Demographic, cultural, and precipitating factors of suicidal behavior,</li> <li>Responding to suicidal and depressed detainees,</li> <li>Communication between correctional and health care personnel,</li> <li>Referral procedures,</li> <li>Housing observation and suicide-watch level procedures, and</li> <li>Follow-up monitoring of detainees who have attempted suicide.</li> </ul> </li> </ul>	Meets Standard	This component was rated Does Not Meet Standard during the previous inspection because there was no documentation that training was conducted. Per a telephone interview with the chief of security, all correction and health care employees are trained annually on the suicide prevention and intervention program. A review of the curriculum showed the program includes all the bulleted items listed in this component. A review of the training log showed that all staff received training 07/06/2021-07/08/2021.
5. PRIORITY: Detainees who are identified as being "at risk" for suicide shall immediately be referred to the mental health provider or other appropriately trained medical staff member for evaluation. Appropriately trained and qualified medical staff shall evaluate the detainee within 24 hours of the referral, and re-evaluate any detainee placed on suicide watch on a daily basis. All evaluation is documented in the detainee's medical record. Only the mental health professional, clinical medical authority, or designee may terminate a suicide watch after a current suicide risk assessment is completed.	Meets Standard	Per a telephone interview with the licensed clinical social worker (LCSW), detainees identified as being at risk for suicide are immediately referred to the mental health provider. A qualified health care professional evaluates the detainee within 24 hours of the referral. A detainee on suicide watch is evaluated on a daily basis, with the evaluation documented in the medical record. Only the mental health professional, clinical medical authority or designee is authorized to terminate a suicide watch, and then only after a suicide risk assessment is completed.

This Detention Standard protects detainees' health and well-being by training staff to prevent suicide by recognize potential signs and situations of risk and to intervene with appropriate sensitivity, supervision, referral, and treatment.

	Components	Rating	Remarks (1000 Char Max)
6.	Evaluation by a mental health provider of detainees who are identified as being "at risk" for suicide will be documented in the medical record and include:  Relevant history, Environmental factors, Lethality of suicide plan, Psychological factors, A determination of level of suicide risk, Level of supervision needed, Referral/transfer for inpatient care (if needed), Instructions to medical staff for care, and Reassessment time frames.	Meets Standard	Per a telephone interview with the LCSW and medical record review, evaluation of an at-risk detainee by a mental health provider includes all of the bulleted items listed in this component. The evaluation is documented in the medical record.
7.	Detainees who are placed on suicide watch are to be re- evaluated by appropriately trained and qualified medical staff on a daily basis and this re-evaluation is documented in the detainee's medical record. Only the mental health professional, clinical medical authority, or designee may terminate a suicide watch after a current suicide risk assessment is completed. A detainee may not be returned to the general population until this assessment has been completed.	Meets Standard	Per a telephone interview with the acting HSA and policy, detainees on suicide watch are re-evaluated by a qualified health care professional on a daily basis. The evaluation is documented in the detainee's medical record. Only the mental health professional, clinical medical authority or designee is authorized to terminate a suicide watch and then only after a suicide risk assessment is completed.
8.	PRIORITY: Suicidal detainees should be housed in a room that has been made as suicide resistant as possible. Security staff shall ensure that the area for suicide observation is initially inspected so that there are no objects that pose a threat to the detainee's safety.	Meets Standard	Per a telephone interview with the chief of security, suicidal detainees are housed in a designated suicide watch room that has been made as a suicideresistant as possible. Detention personnel inspect the room before the detainee's placement to ensure there are no objects that pose a threat to the detainee's safety.
9.	When standard-issue clothing presents a security or medical risk, the detainee is to be provided an alternative garment that promotes detainee and staff safety, while preventing the humiliation and degradation of the detainee. The clinical medical authority or designee will determine appropriate clothing.	Meets Standard	Per a telephone interview with the acting HSA, the detainee is provided a tear- resistant gown and blanket as determined by the mental health professional.

This Detention Standard protects detainees' health and well-being by training staff to prevent suicide by recognize potential signs and situations of risk and to intervene with appropriate sensitivity, supervision, referral, and treatment.

Components	Rating	Remarks (1000 Char Max)
10. Suicidal detainees will be monitored by assigned security officers who maintain constant one-to-one visual observation, 24 hours a day, until the detainee is released from suicide watch. The assigned security officer makes a notation every 15 minutes on the behavioral observation checklist.	Meets Standard	Per policy, detainees on suicide watch are under constant one-to-one visual observation by detention officers in the observation room 24 hours a day. The officer makes a notation every fifteen minutes on the checklist. There were no detainees placed on suicide watch during this inspection period.
11. Following a suicide attempt, security staff shall initiate and continue appropriate life-saving measures until relieved by arriving medical personnel.	Meets Standard	Per a telephone interview with the acting HSA and detention staff, appropriate life saving measures are administered by detention personnel until they are relieved by arriving medical personnel.
12. In the event of a suicide attempt or a completed suicide, all appropriate ICE and IHSC officials shall be notified through the chain of command. The victim's family and appropriate outside authorities, as appropriate, shall also be immediately notified. Medical staff shall complete an Incident Report Form within 24 hours.	Meets Standard	Per a telephone interview with the acting HSA and ICE DSCO, all appropriate ICE/ERO officials and appropriate outside authorities are notified through the chain of command in the event of a suicide attempt or completed suicide. The victim's family is notified by ICE/ERO. Medical personnel will complete an incident report within 24 hours.
13. Every completed suicide and serious suicide attempt shall be subject to a mortality review process. A critical incident debriefing shall be provided to all affected staff and detainees.	Meets Standard	Per a telephone interview with the LCSW and policy, every completed suicide and serious suicide attempt is subject to the mortality review process.  Debriefing must be provided to all affected staff and detainees.

#### PART 4 – 24. SUICIDE PREVENTION AND INTERVENTION – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Per policy review, medical, mental health and correction staff can place a detainee on suicide watch status, but only the mental health professional, clinical medical authority or designee can remove a detainee from watch status. When a staff member identifies someone who is at risk of significant self-harm or suicide, the detainee is placed on constant one-to-one observation and is immediately referred to a qualified mental health professional. Based on an evaluation, a mental health professional develops a documented treatment plan that is placed in the medical record. The treatment plan includes strategies and interventions to be followed by staff and the detainee if suicidal ideation reoccurs, strategies for improved

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 4 – 24. SUICIDE PREVENTION AND INTERVENTION – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

functioning, and regular follow up appointments based on level of acuity.

When medical staff determines that a detainee is at imminent risk of bodily injury, the staff may recommend hospitalization for purposes of evaluation and treatment. A court order is sought, if necessary. After a referral for evaluation, security staff will place the detainee in a secure environment, pending transfer.

The mental health professional will determine what clothing the suicidal detainee may wear including standard issue clothing and tear resistant suicide smocks. Privacy accommodations are provided for showering, performing bodily functions and changing clothing, but are implemented in a way that does not pose a safety risk for the detainee. Incidents of opposite gender coverage during a period when the detainee is undressed would be documented. Staff of the same gender are used for monitoring whenever possible.

Per policy, deprivations and restrictions placed on suicidal detainees are kept to a minimum. In the event of a suicide attempt or completed suicide, all personnel who encountered the detainee before the incident will submit statements including their knowledge of the detainee and the incident. Policy requires a critical incident debriefing for affected staff and detainees following successful suicides.

Per telephone interview with the acting HSA and the chief of security, the suicide observation cell is located in the intake area. Per photographs provided, a detainee is easily visible by staff posted directly at the door. There were no detainees on suicide watch during this inspection period. No suicide attempts or completed suicides were reported during this inspection period.

The ODO inspection conducted 05/10/2021-05/13/2021 identified that the nurse and security officers did not receive annual training to respond to health-related situations within the required time. During this inspection the required training for the nurse and security officers was confirmed.

The facility utilizes tele-medicine for mental health/psychiatric encounters.

Due to the COVID-19 pandemic, this was a hybrid inspection; an inspection of the housing units, medical unit, and the facility overall was not conducted by this inspector.

Evaluation of the standard is based on review of policy, procedures, training documentation, detainee health records, and photographs; and on telephone interviews with Acting HSA Stan Roark, RN, LCSW Keith Nelson, Chief of Security Jase Glassburn, and ICE DSCO Tashi Tillman.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 25

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

#### PART 4 – 25. TERMINAL ILLNESS, ADVANCE DIRECTIVES, AND DEATH (Key: Y)

This Detention Standard ensures that each facility's continuum of health care services addresses terminal illness, fatal injury, and advance directives and provides specific guidance in the event of a detainee's death.

#### Standard N/A

Click the above button if the facility does not accept ICE detainees who are severely or terminally ill. ALWAYS complete all references to detainee death and related notifications. (All Line Items and standard will be rated "N/A")

	Components	Rating	Remarks (1000 Char Max)
1.	Detainees, who are chronically or terminally ill, are transferred to an appropriate off-site medical facility, if necessary. Immediately notify the facility administrator and/or ICE/ERO Field Office Director (FOD) of the detainee's condition by phone or in person and document the detainee's condition in a memorandum to the facility administrator that briefly describes the illness and prognosis.	Meets Standard	Per policy, detainees who are chronically or terminally ill are transferred to an off-site medical facility, if necessary. The facility administrator and ICE/ERO are immediately notified via email of the detainee's condition describing the illness and prognosis.
2.	The FOD or designee shall immediately notify (or make reasonable efforts to notify) the detainee's next-of-kin of the medical condition and status, the detainee's location, and the visiting hours and rules at that location, in a language or manner which they can understand.	Meets Standard	Per a telephone interview with ICE DSCO, the detainee's next-of-kin is notified of the detainee's medical condition and status, and the location and visiting hours in a language which they can understand.
3.	When the detainee is at an off-site facility, that facility is expected to assist the detainee in completing an Advance Directive and/or Living Will.  All facilities shall use the State Advance Directive form (in which the facility is located) for implementing Living Wills and Advance Directives.	Meets Standard	Per a telephone interview with the acting HSA, the detainee will receive assistance from the outside hospital in completing an Advance Directive and/or Living Will upon request. The State of Indiana Advance Directive form for implementing Living Wills and Advance Directives will be used.
4.	When the terms of the advanced directive must be implemented, the medical professional overseeing the detainee's care will contact the ICE/ERO FOD or designee and the respective ICE Chief Counsel.	Meets Standard	Per a telephone interview with the acting HSA and policy, when the terms of the advance directive must be implemented, the physician will inform the ICE/ERO FOD or a designee and they will notify the ICE chief counsel.
5.	Each facility holding detainees shall establish written policy and procedures governing DNR orders in accordance with the laws of the state in which the facility is located.	Meets Standard	Policy and procedures established regarding DNR orders are in accordance with the laws of the state.
6.	Health care will continue to be provided consistent with the DNR order.	Meets Standard	Per a telephone interview with the acting HSA, care will continue to be provided consistent with the DNR order.

#### PART 4 – 25. TERMINAL ILLNESS, ADVANCE DIRECTIVES, AND DEATH (Key: Y)

This Detention Standard ensures that each facility's continuum of health care services addresses terminal illness, fatal injury, and advance directives and provides specific guidance in the event of a detainee's death.

#### Standard N/A

Click the above button if the facility does not accept ICE detainees who are severely or terminally ill. ALWAYS complete all references to detainee death and related notifications. (All Line Items and standard will be rated "N/A")

	Components	Rating	Remarks (1000 Char Max)
7.	The detainee's medical file shall include documentation validating the DNR order.	Meets Standard	Per a telephone interview with the acting HSA and policy, the detainee's medical file shall include documentation validating the DNR order.
8.	The facility shall follow written procedures for notifying attending medical staff of the DNR order.	Meets Standard	Per a telephone interview with the acting HSA, written procedures for notifying the attending medical provider of the DNR order would be followed.
9.	The facility has written procedures to address the issues of organ donation by detainees.	Meets Standard	Policy includes procedures addressing organ donation by detainees.
10.	Each facility shall have written policy and procedures that are followed to notify ICE/ERO officials, next-of-kin, and consulate officials of a detainee's death while in custody.	Meets Standard	Per a telephone interview with ICE DSCO and policy review, it was confirmed that written policy and procedures are followed for notifying ICE/ERO of a detainee's death; ICE will notify next of kin and consulate officials.
11.	The facility has a policy and procedure to address the death of a detainee while in transport.	Meets Standard	Per a telephone interview with the acting HSA and ICE DSCO, the facility has a procedure to address the death of a detainee while in transport.
12.	The body must be transferred to the local coroner or medical examiner in the jurisdiction where the death occurred.	Meets Standard	Per a telephone interview with the acting HSA and ICE DSCO, the body is transferred to the local coroner in the jurisdiction where the death occurred.
13.	The Chaplain shall telephone the person named as the next-of-kin in the United States to communicate the circumstances surrounding the death.	Meets Standard	Per a telephone interview with the acting HSA and ICE DSCO, the chaplain will notify the next-of-kin in the United States to communicate the circumstances surrounding the detainee's death, upon request.

#### PART 4 – 25. TERMINAL ILLNESS, ADVANCE DIRECTIVES, AND DEATH (Key: Y)

This Detention Standard ensures that each facility's continuum of health care services addresses terminal illness, fatal injury, and advance directives and provides specific guidance in the event of a detainee's death.

#### Standard N/A

Click the above button if the facility does not accept ICE detainees who are severely or terminally ill. ALWAYS complete all references to detainee death and related notifications. (All Line Items and standard will be rated "N/A")

Components	Rating	Remarks (1000 Char Max)
14. Within seven calendar days of the date of notification (in writing or in person), the family shall have the opportunity to claim the remains.	Meets Standard	Per a telephone interview with ICE DSCO, the family shall have the opportunity to claim the remains within seven calendar days of the date of notification.
15. If family members cannot be located or decline orally or in writing to claim the remains, ICE/ERO shall notify the consulate.	Meets Standard	Per a telephone interview with ICE DSCO, if family members cannot be located or decline orally or in writing to claim the remains, ICE shall notify the consulate.
16. The facility administrator shall specify policy and procedures regarding responsibility for proper distribution of the death certificate.	Meets Standard	Per a telephone interview with ICE DSCO, the original death certificate is given to the next-of-kin and a copy is placed in the A-file.
<ul> <li>17. The facility's written procedures shall address, at a minimum:</li> <li>Contacting the local coroner or medical examiner, in accordance with established guidelines and applicable laws;</li> <li>Scheduling the autopsy;</li> <li>Identifying the person who will perform the autopsy;</li> <li>Obtaining the official death certificate; and</li> <li>Transporting the body to the coroner or medical examiner's office.</li> </ul>	Meets Standard	Per a telephone interview with the acting HSA and policy review, it was confirmed that established procedures address all of the bulleted items in this component.
18. Medical staff shall arrange for the approved autopsy to be performed by the local coroner or medical examiner in accordance with established guidelines and applicable laws.	Meets Standard	Per policy, medical staff will arrange for the approved autopsy to be performed by the local coroner in accordance with established guidelines and appropriate laws.

## Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 4 - 25. TERMINAL ILLNESS, ADVANCE DIRECTIVES, AND DEATH - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Per policy, when a detainee is hospitalized, the HSA and the IHSC field medical coordinator will follow up on a daily basis to receive information about major developments. In conjunction with medical providers, ICE provides family members and any others as much opportunity for visitation as possible in keeping with the safety, security and good order of the facility.

DNR policy complies with the following stipulations: A DNR order can only be written by the physician; it protects basic patient rights and complies with state requirements; a decision to withhold resuscitative services is considered only under specified conditions, i.e., the detainee has a terminal illness, the detainee has requested and signed the order, the decision is consistent with sound medical practice and is not in any way associated with any measures to hasten death; the medical file includes explicit directions regarding the DNR and forms and memoranda regarding diagnosis and prognosis, express wishes of the detainee, immediate family's wishes, consensual decisions and recommendations of medical professionals identified by name and title, mental competency evaluation and informed consent; and the CMA or HSA will notify the IHSC medical director and ICE Office of Chief Counsel of the basic circumstances of any detainee with a DNR order. The facility turns over the property of a deceased detainee to ICE within a week. ICE gives the property of the deceased to the next-of-kin within two weeks unless it is being held as part of an investigation.

ICE may assist the family with transporting the remains to a location in the U.S. If neither family nor consulate claims the remains, ICE schedules an indigent's burial, after contacting the Department of Veterans Affairs to determine burial benefits. The original death certificate will be sent to the person who claims the remains and a certified copy is placed in the A-file. The facility will provide communication assistance to LEP detainees and detainees with disabilities. While an autopy decision is pending, no actions are taken that could affect the validity of the results. The FOD verifies an accommodates the detainee's religious preference prior to autopsy or embalming.

There were no detainee deaths reported during this inspection period. There were no detainees requiring a DNR order, advance directive, living will or requesting to participate in organ transplantation.

Policy and procedures govern organ donations by detainees. The organ recipient is a member of the donor's immediate family. All costs associated with the organ donation (hospitalization, fees, etc.) are at the expense of the detainee, involving no facility funds.

Due to the COVID-19 pandemic, this was a hybrid inspection; an inspection of the housing units, medical unit, and the facility overall was not conducted by this inspector.

Evaluation of the standard is based on review of policy, procedures, and health records; and on telephone interviews with ICE DSCO Tashi Tillman, and Acting HSA Stan Roark, RN.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 25

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

## Section V: ACTIVITIES

## PART 5 – 26. CORRESPONDENCE AND OTHER MAIL (Key: Z)

This Detention Standard ensures that detainees will be able to correspond with their families, the community, legal representatives, government offices, and consular officials consistent with the safe and orderly operation of the facility.

	Components	Rating	Remarks (1000 Char Max)
1.	Each facility shall have written policy and procedures concerning detainee correspondence and other mail.	Meets Standard	Rules governing detainee correspondence are provided in the local handbook which is available on kiosks and electronic tablets in the housing units.
2.	<ul> <li>PRIORITY: A detainee is considered "indigent" if he or she has less than \$15.00 in his or her account. Indigent detainees will be permitted to mail a reasonable amount of mail each week at government expense, as determined by the Facility Administrator, including the following:         <ul> <li>At least five pieces of special correspondence or Legal Mail.</li> </ul> </li> <li>Three pieces of general correspondence.</li> <li>Packages as deemed necessary by ICE.</li> </ul>	Meets Standard	The local handbook states that ICE detainees are considered indigent if they have less than \$15.00 in their commissary account for thirty days. Each of the items listed in this component are addressed through written policy.
3.	The facility shall notify detainees of its rules on correspondence and other mail through the Detainee Handbook, or supplement, provided to each detainee upon admittance.	Meets Standard	The rules on correspondence and other mail are addressed in the local handbook which is provided on the kiosks and electronic tablets in the housing units.
4.	The facility shall provide key information to detainees in languages spoken by any significant portion of the facility's detainee population.	Meets Standard	Key information, to include the local orientation video, is provided in English and Spanish, the languages spoken by most detainees. The local detainee handbook and the National Detainee Handbook are available in multiple languages. The telephonic language line translation service is used when needed.
5.	<ul> <li>PRIORITY: Detainee correspondence and other mail shall be delivered to the detainee and to the postal service on regular schedules.</li> <li>Incoming correspondence shall be distributed to detainees within 24 hours (one business day) of receipt by the facility.</li> <li>Outgoing correspondence shall be delivered to the postal service no later than the day after it is received by facility staff or placed by the detainee in a designated mail depository, excluding weekends and holidays.</li> </ul>	Meets Standard	Review of policy and the local handbook confirmed that incoming general correspondence and other mail is delivered to the detainee within one business day of its receipt at the facility. Outgoing correspondence and other mail are delivered to the U.S. postal service within one business day of it entering the facility mail system. Mail is picked up Monday through Saturday from the housing units by security personnel.

## PART 5 – 26. CORRESPONDENCE AND OTHER MAIL (Key: Z)

This Detention Standard ensures that detainees will be able to correspond with their families, the community, legal representatives, government offices, and consular officials consistent with the safe and orderly operation of the facility.

TCP	Components	Rating	Remarks (1000 Char Max)
6.	All facilities shall implement procedures for the inspection of all incoming general correspondence and other mail (including packages and publications) for contraband.	Meets Standard	Reviewed policy issuances dictate procedures for inspection for all incoming general correspondence and other mail for the presence of contraband.
7.	All facilities shall implement procedures for inspecting special correspondence and legal mail for contraband in the presence of the detainee. Detainees shall sign a logbook upon receipt of special correspondence and/or legal mail to verify that the special correspondence or legal mail was opened in their presence.	Meets Standard	Special correspondence and legal mail are opened and inspected in the presence of the detainee.  Detainees sign a receipt for special correspondence and or legal mail.
8.	Outgoing special correspondence and legal mail shall not be opened, inspected, or read.	Meets Standard	The mail policy addresses component requirement.
9.	All facilities shall implement policies and procedures addressing acceptable and non-acceptable mail.	Meets Standard	Policy and the local handbook set criteria for determining acceptable and non-acceptable mail. Written procedures describe how this mail is documented and processed. Detainees are advised, in writing, of all confiscated/returned correspondence and other mail.
10.	When an officer finds an item that must be removed from a detainee's mail, he or she shall make a written record.	Meets Standard	Reviewed correspondence policy address the requirements of this component.
11.	<ul> <li>Prohibited items discovered in the mail shall be handled as follows:</li> <li>A receipt shall be issued to the detainee for all cash, which shall be safeguarded and credited to the detainee's account in accordance with the Detention Standard on Funds and Personal Property.</li> <li>Identity documents, such as passports, birth certificates, etc., shall be placed in the detainee's A-file. Upon request, the detainee shall be provided with a copy of the document, certified by an ICE/ERO officer to be a true and correct copy.</li> </ul>	Meets Standard	The local handbook explains the process by which discovered prohibited items will be handled; the process discribed in the handbook is in accordance with the requirements of this component.
12.	The facility shall provide a postage allowance at government expense to all detainees, if the facility does not have a system for detainees to purchase stamps.	Meets Standard	Stamps may be purchased from the commissary.
13.	The facility shall provide writing paper, envelopes, and pencils at no cost to ICE detainees.	Meets Standard	Per the ICE coordinator sergeant, writing implements, paper, and envelopes are provided at no cost to detainees by facility staff.

## PART 5 – 26. CORRESPONDENCE AND OTHER MAIL (Key: Z)

This Detention Standard ensures that detainees will be able to correspond with their families, the community, legal representatives, government offices, and consular officials consistent with the safe and orderly operation of the facility.

Components	Rating	Remarks (1000 Char Max)
14. All facilities shall have written policy and procedures regarding mail privileges for detainees housed in a Special Management Unit.	Meets Standard	Policy notes that detainees in special management units shall have the same mail privileges as those in the general population. There were no detainees held in special housing during the inspection period.

#### PART 5 – 26. CORRESPONDENCE AND OTHER MAIL – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

The facility has written policy and procedures concerning detainee correspondence and other mail. The rules for correspondence and other mail, which are provided to detainees in the handbook and are posted in the housing units, address all information required by the standard. The quantity of correspondence a detainee may send or receive at his own expense is not limited.

Incoming priority mail, overnight mail, certified mail and deliveries from a private package service are recorded in a logbook. Packages and publications are subject to certain restrictions. Detainees are not permitted to send or receive packages without the prior approval of the OIC. Detainees must pay postage for packages, unless deemed necessary by the OIC, which includes oversized or overweight mail. Inspection of the mail is for detecting contraband and to maintain security. Incoming general correspondence is opened, but not read, and inspected for contraband before it is delivered to the detainee. Incoming special correspondence is opened in the presence of the detainee but not read. Outgoing general correspondence is inspected if it is addressed to another detainee or there is reason to believe that it may present a threat to the facility or others. Rejected mail is considered contraband and is handled in accordance with the contraband standard. Detainees may appeal rejection of correspondence through the detainee grievance system. Upon approval of the OIC, soft contraband is returned to the sender. The security captain ensures that the records of the discovery and disposition of contraband are accurate and current. Correspondence to/from the news media is considered special correspondence if properly identified as such.

In order to provide access to programs and services, the facility provides communication assistance to LEP detainees and detainees with disabilities. This is achieved via bilingual staff, translation services, or other means for LEP detainees; or in the form of auxiliary aids for detainees with disabilities including, but not limited to, those aids listed in the standard.

Detainees may not receive compensation or anything of value for correspondence with the media and may not act as a reporter or publish under a byline. The facility aids any detainee without legal representation who requests certain services in connection with a legal matter (notary public, certified mail, etc.) if the detainee has no family member, friend, or community organization able to provide assistance. When timely communication through the mail is not possible, a reasonable amount of communication by means of a facsimile device between the detainee and designated legal representative is permitted.

This was a hybrid inspection due to COVID-19 protocols. The evaluation of this standard included review of policy and an interview with Sergeant Jase Glassburn.

Overall Rating: Meets Standard	
Reviewer Name (Printed): Inspector 11	Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

#### PART 5 – 27. ESCORTED TRIPS FOR NON-MEDICAL EMERGENCIES (Key: AA)

This Detention Standard permits detainees to maintain ties with their families and the community by providing detainees emergency staff-escorted trips into the community to visit critically ill members of the immediate family or to attend their funerals.

Standard N/A

Click the above button if all ICE Non-Medical Emergency Escorted Trips are handled only by the ICE Field Office or Sub-Office in control of the detainee case. (All Line Items and standard will be rated "N/A")

	Components	Rating	Remarks (1000 Char Max)
1.	On a case-by-case basis, and with approval of the respective Field Office Director, the facility administrator may allow a detainee, under ICE/ERO staff escort:  To visit a critically ill member of his or her immediate family.	N/A	,
	To attend an immediate-family member's funeral.		
2.	The facility notifies ICE of all detainee requests for non-medical escorts. Each recommendation addresses the individual's suitability for travel, e.g., the kind of supervision required. The Field Office Director is the approving official for all non-medical escorted trips.	N/A	
3.	Escorts shall ensure that detainees with physical disabilities are provided reasonable accommodations in accordance with security and safety concerns.	N/A	

PART 5 – 27. ESCORTED TRIPS FOR NON-MEDICAL EMERGENCIES – Reviewer Summary			
(Use following format for dates: mm/dd/yyyy)			
Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000	Character Max)		
All escorted trips for non-medical emergencies are conducted by ICE officers.			
Overall Rating: N/A			
Reviewer Name (Printed): Inspector 3	Completion Date: 12/9/2021		
Reviewer Signature (for printed form submission):			

#### PART 5 - 28. MARRIAGE REQUESTS (Key: AB)

This Detention Standard ensures that each marriage request from an ICE/DRO detainee receives a case-by-case review and based on internal guidelines for approval of such requests.

	Components	Rating	Remarks (1000 Char Max)
1.	All facilities shall have in place policy and procedures to enable eligible ICE/ERO detainees to marry.	Meets Standard	The sheriff at this facility does not allow detainees, ICE or non-ICE, to marry in this facility. Should ICE approve a detainees' request to marry, the detainee would be moved to another location for the ceremony.
2.	A detainee, or his or her legal representative, may submit the request for permission to marry to the facility administrator or Field Office Director in writing.	Meets Standard	Detainees may submit a request to marry to facility personnel or directly to ICE. Any request submitted to the facility is forwarded directly to ICE. The decision to approve the request to marry rest only with ICE. Should ICE approve the request to marry the detainee would be moved to another location for the ceremony.
3.	The Field Office Director or Facility Administrator considers detainee marriage requests on a case-by-case basis.	Meets Standard	Per ICE personnel, each request to marry is considered on a caseby-case basis.
4.	The facility administrator or designated Field Office staff shall notify the detainee in a timely manner of a time and place for the ceremony.	Meets Standard	ICE personnel would notify a detainee on a time and place for the ceremony in a timely manner.
5.	Once the marriage has taken place, the facility administrator shall forward original copies of all documentation to the detainee's A-file and maintain copies in the facility's detention File.	Meets Standard	Copies of all documentation pertaining to a marriage request and marriage would be maintained in the detainee's Afile and the detainee's detention file.

#### PART 5 – 28. MARRIAGE REQUESTS – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

A review of policy and procedures confirm that detainees are not allowed the opportunity to marry while detained in this facility. Any request to marry is immediately forwarded to ICE for processing. Should the request be approved the detainee will be moved to a facility where marriages can be held. This move is the responsibility of ICE. Requests are considered on a case-by-case basis.

Detainees may seek legal assistance throughout the marriage application process. Guidelines for denying a detainee's marriage request includes the following: the detainee is not legally eligible to be married; the detainee is not mentally competent; the intended spouse has not affirmed, in writing, his/her intent to marry the detainee; the marriage would present a threat to the security or orderly operation of the facility; or there are compelling government interests for denying the request. A detainee may file an appeal to the FOD if the request is denied.

#### PART 5 - 28. MARRIAGE REQUESTS - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

When a request is approved, after the detainee has been moved, the following guidelines are followed: the detainee, legal representative or other individual acting on the detainee's behalf will make all the marriage arrangements including, but not limited to, blood tests, obtaining marriage license, and retaining an official to perform the marriage ceremony. ICE personnel do not participate in making marriage arrangements nor serve as witnesses in the ceremony. The marriage does not interrupt nor stay any hearing, transfer to another facility or removal from the United States. Transfers do not occur solely to prevent a marriage. All arrangements are consistent with the security and orderly operation of the facility according to the following stipulations: the ceremony may take place inside the facility; all expenses relating to the marriage are borne by the detainee or person acting on the detainee's behalf; and the ceremony is private with no media publicity and only individuals essential for the marriage ceremony attend. The ICE OIC has the right of final approval concerning the time, place and manner of all arrangements.

There have been no marriage requests processed during the inspection period.

The evaluation of this standard was based on a review of documentation and procedures; and interviews with Captain Brandon Crowley and Detention Standards Compliance Officer Tashi Tillman.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 32

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

## PART 5 - 29. RECREATION (Key: AC)

This Detention Standard ensures that each detainee has access to recreational and exercise programs and activities, within the constraints of safety, security, and good order.

201	Components	Rating	Remarks (1000 Char Max)
1.	The facility provides an indoor recreation program.	ivarilik	An indoor recreation area,
1.	The facility provides an indoor recreation program.	Meets Standard	separate from the detainee housing units, is available for use.
2.	The facility provides an outdoor recreation program.	Does Not Meet Standard	This component was rated as Does Not Meet Standard during the last inspection because outdoor recreation is not provided. During this inspection, it was confirmed that outdoor recreation is not available at this facility. This is a repeat deficiency.
3.	PRIORITY: If outdoor recreation is available at the facility, each detainee shall have access for at least one hour daily, at a reasonable time of day, weather permitting. Detainees shall have access to clothing appropriate for weather conditions. If only indoor recreation is available, detainees shall have access for at least one hour each day to a large recreation room with exercise equipment and access to natural sunlight. All detainees participating in outdoor recreation shall have access to drinking water and toilet facilities.	Meets Standard	Detainees have access to a multi- purpose room for recreation purposes. This room has access to natural light and weight equipment fixed to the floor. Access to drinking water and toilet facilities is available.
4.	If a detainee is housed for more than 45 days in a facility that provides neither indoor nor outdoor recreation, he or she may be eligible for a voluntary transfer to a facility that does provide recreation.  Likewise, if a detainee is housed for more than six months in a facility that provides only indoor recreation, he or she may be eligible for a voluntary transfer to a facility that also provides outdoor recreation.	Meets Standard	Detainees housed in this facility for more than six months are eligible for a voluntary transfer to a facility which provides outdoor recreation.
5.	PRIORITY: All facilities shall have an individual responsible for the development and oversight of the recreation program. In SPCs/CDFs, a recreational specialist (for facilities with more than 350 detainees) assesses the needs and interests of the detainees.	Meets Standard	In this IGSA facility, the captain is responsible for ensuring detainees have access to recreational activities outside their housing unit. The detainee population is less than 350.
6.	All facilities shall provide recreational opportunities for detainees with disabilities.	N/A	Detainees with disabilities are not held in this facility.
7.	Exercise areas shall offer a variety of equipment. Weight training, if offered, must be limited to fixed equipment. Free weights are prohibited.	Meets Standard	Fixed to floor weight equipment is available in the indoor recreation (multi-purpose) room.
8.	Cardiovascular exercise shall be available to detainees for whom outdoor recreation is unavailable.	Meets Standard	Detainees may walk around the perimeter of the indoor recreation (multi-purpose) room for cardiovascular exercise.

## PART 5 - 29. RECREATION (Key: AC)

This Detention Standard ensures that each detainee has access to recreational and exercise programs and activities, within the constraints of safety, security, and good order.

cor	constraints of safety, security, and good order.			
	Components	Rating	Remarks (1000 Char Max)	
9.	PRIORITY: Dayrooms in general population housing units shall offer board games, television, and other sedentary activities.	Meets Standard	Dayrooms provide sedentary recreation in the form of television and board games.	
10.	Recreational activities shall be based on the facility's size and location. With the facility administrator's approval, recreational activities may include limited-contact sports, such as soccer, basketball, volleyball, and table games, and may extend to intramural competitions among units. Detention personnel shall supervise dayroom activities, distributing games and other recreation materials daily.	Meets Standard	The facility provides recreational activities to detainees.	
11.	Recreation areas shall be under continuous supervision by staff equipped with radios or other communication devices to maintain contact with the Control Center.	Meets Standard	The indoor recreation area is under continuous video supervison by the control center.	
12.	PRIORITY: Recreation for detainees housed in the SMU shall be separate from the general population. Detainees in the SMU shall be offered at least one hour of recreation per day, outside their cells and scheduled at a reasonable time, at least five days per week. Where cover is not provided to mitigate inclement weather, detainees shall be provided weather-appropriate equipment and attire.	Meets Standard	Detainees housed in SMU status, either administratively or disciplinary, are provided one hour of out of cell recreation each day of the week. This opportunity is provided at a reasonable time. The area is climate controlled. Weather appropriate clothing is not required.	
13.	When a detainee in an SMU is deprived of recreation (or any usual authorized items or activity), a written report of the action is forwarded to the facility administrator. Denial of recreation must be evaluated daily by a shift supervisor.	Meets Standard	Should a detainee be deprived of recreation or any other authorized item or activity, a written report would be forwarded to the captain and ICE would be notified of the denial and the reasons for the denial. Per the lieutenant, no detainees have been denied their recreation opportunities.	
14.	When recreation privileges are suspended, the disciplinary panel or facility administrator shall provide the detainee written notification, the reason for the suspension, any conditions that must be met before restoration of privileges, and the duration of the suspension provided the requisite conditions are met for its restoration.	Meets Standard	Should a detainee be deprived of recreation, the detainee would be provided written notification of the denial which includes the reason for the denial and the conditions which must be met before the priviledge is restored. Per the lieutenant, no detainees have been denied their recreation opportunities.	

#### PART 5 – 29. RECREATION (Key: AC)

This Detention Standard ensures that each detainee has access to recreational and exercise programs and activities, within the constraints of safety, security, and good order.

Components		Rating	Remarks (1000 Char Max)
15. The case of a detainee denied recrebe reviewed at least once each wareviews required for all detainees in	eek as part of the	Meets Standard	Should a detainee be denied recreation, the denial would be reviewed at least once each week. Per the lieutenant, no detainees have been denied their recreation opportunities.
16. Denial of recreation privileges for requires the concurrence of the facili a health care professional.	•	Meets Standard	Should a detainee be denied recreation priviledges for more than fifteen days, the concurrence of the captain and health care personnel would be required. ICE personnel would be consulted should this circumstance occur. No detainees have been denied recreation opportunities during the inspection period.
17. The facility shall notify the ICE/ERO F when a detainee's denied recreatio 15 days.	_	Meets Standard	ICE is notified when a detainee is placed in SMU status for any reason and would be notified should a detianee be denied recreation priviledges for fifteen days or more. No detainees have been denied recreation opportunities.

#### PART 5 - 29. RECREATION - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Detainees have access to indoor recreational and exercise programs and activities within the constraints of safety and security. Facility personnel are aware of the detainees right to request a transfer to a facility which provides outdoor recreation after they have been in this facility for six months or more. Indoor recreation is under constant video surveillance.

The captain is responsible for ensuring programs are operated in an orderly, safe and secure manner. Detainees are not required to forgo basic law library privileges for recreation privileges. Officers search the recreation areas before and after each use to detect altered or damaged equipment, hidden contraband and security breaches. All recreational issued equipment is checked for damage and general condition by officers.

COVID-19 restrictions have decreased the number of detainees that can recreate at one time. Intramural competitions and tournaments are currently not offered.

Evaluation of this standard was based on a review of policy and documentation; observations; and an interview with detainees, Captain Brandon Crowley and Officer Bryce Barnes.

Overall Rating: Meets Standard	
Reviewer Name (Printed): Inspector 32	Completion Date: 12/9/2021

PART 5 - 29. RECREATION – Reviewer Summary
(Use following format for dates: mm/dd/yyyy)
Reviewer Signature (for printed form submission):

### PART 5 – 30. RELIGIOUS PRACTICES (Key: AD)

This Detention Standard ensures that detainees of different religious beliefs are provided reasonable and equitable opportunities to participate in the practices of their respective faiths, constrained only by concerns about safety, security, the orderly operation of the facility, or extraordinary costs associated with a specific practice.

	Components	Rating	Remarks (1000 Char Max)
1.	PRIORITY: Detainees have opportunities to engage in practices of their religious faiths (including observance of important holy days, observance of special diets, and use of personal religious property) consistent with safety, security, and the orderly operation of the facility. Attendance at all religious activities is voluntary.	Meets Standard	Policy and procedures are in place to provide detainees with the opportunity to engage in practices of their religious faiths, consistent with the safety, security, and the orderly operation of the facility.  Religious activities are voluntary.
2.	<ul> <li>Religious activities shall be open to the entire detainee population, without discrimination based on a detainee's race, ethnicity, religion, national origin, gender, sexual orientation, or disability.</li> <li>The facility chaplain shall endeavor to provide opportunities for religious practice in major languages spoken by the residents.</li> <li>Accommodations will be provided to residents who are deaf or hard of hearing to provide them access to the service should they wish to participate.</li> </ul>	Meets Standard	Detainees are allowed to practice their religious beliefs in a manner that does not affect other detainees not involved in the practices. Detainees are not required to participate in or attend a religious activity in order to receive a service of the facility.
3.	Facility records shall reflect the limitation or discontinuance of a religious practice along with the reason for such limitation or discontinuance.	Meets Standard	The religious services schedule addresses the limitation of religious services provided by a smaller number of religious volunteers.
4.	PRIORITY: A facility religious services coordinator manages and coordinates religious activities for detainees, which are augmented and enhanced by community clergy, contractors, volunteers, and groups that provide individual and group assembly religious services and counseling that the facility religious services coordinator cannot personally deliver.	Meets Standard	Religious activities are managed and coordinated by a lieutenant. Religious programs, led by approximately two religious volunteers, are available to detainees.
5.	The chaplain or other religious coordinator shall have physical access to all areas of the facility to minister to detainees and staff.	Meets Standard	The facility has a chaplain who also serves as the sheriffs' office chaplain. The chaplain provides religious counseling upon request of a detainee. The chaplain has access to all areas of the facility.
6.	All facilities shall designate space for religious activities.	Meets Standard	Religious services are held in a multi-purpose room.
7.	When recruiting citizen volunteers, the chaplain and other staff shall be cognizant of the need for representation from all cultural and socioeconomic parts of the community.	Meets Standard	Citizen volunteers, represent the cultural and socioeconomic parts of the community.

### PART 5 – 30. RELIGIOUS PRACTICES (Key: AD)

This Detention Standard ensures that detainees of different religious beliefs are provided reasonable and equitable opportunities to participate in the practices of their respective faiths, constrained only by concerns about safety, security, the orderly operation of the facility, or extraordinary costs associated with a specific practice.

0.0	Components	Rating	Remarks (1000 Char Max)
8.	Detainees who are members of faiths not represented by clergy may conduct their own services, provided they do not interfere with facility operations.	Meets Standard	Detainees are allowed to conduct their own services.
9.	If requested by a detainee, the chaplain or designee shall facilitate arrangements for pastoral visits by a clergyperson or representative of the detainee's faith.	Meets Standard	Pastoral telephonic visits, by a clergyperson or representative of the detainees' faith, can be arranged when requested by the detainee.
10.	Detainees may make a request for the introduction of a new component to the Religious Services program (schedule, meeting time and space, religious items and attire) to the chaplain. The chaplain shall ask the detainee to provide additional information to use in deciding whether to include the practice.	Meets Standard	Detainees are encouraged to request introduction of new religious components not currently offered at the facility.
11.	Each facility shall have written policy and procedures to facilitate detainee observance of important holy days, consistent with maintaining safety, security and orderly operations, and the chaplain shall work with detainees to accommodate proper observances.	Meets Standard	During the last inspection this component was found Does Not Meet the Standard because Policy and procedures did not address the observance of important holy days. During this inspection, a facility religious calendar is utilized to ensure holy days are observed.
12.	Each facility administrator shall allow detainees access to personal religious property, as is consistent with safety, security and orderly operation of the facility.	Meets Standard	Detainees are allowed access to personal religious property which does not pose a threat to the safe, secure and orderly operation of the facility.
13.	When a detainee's religion requires special food services, daily or during certain holy days or periods that involve fasting, restricted diets, etc., staff shall make all reasonable efforts to accommodate those requirements (for example, modifying menus to exclude certain foods or food combinations, or providing meals at unusual hours).	Meets Standard	Per the captain and a review of policy, all reasonable efforts are made to accommodate a detainee's religious requirements for special food service, fasting, restricted diets, etc.
14.	The chaplain shall develop the religious fast schedule for the calendar year and provide it to the facility administrator or designee.	Meets Standard	During the last inspection this component was found Does Not Meet Standard because a religious fast schedule for the calendar year had not been developed. During this inspection, a religious fast schedule for the calendar year was available for review.

#### PART 5 - 30. RELIGIOUS PRACTICES - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Religious services have been led by a contingent of volunteers from religious community organizations. Religious activities are coordinated by the lieutenant. Religious activities, including participation by religious volunteers, have been reduced over the past months due to COVID-19 restrictions.

Detainees can designate any or no religious preference during admission. With a written request to the OIC, a detainee can request to change this designation at any time, and the change will be reviewed by the captain and effected in a timely manner.

In the interest of maintaining the safe, secure and orderly operation of the facility and to prevent abuse or disrespect by detainees of religious practices or observances, the lieutenant, acting as the religious services coordinator, monitors patterns of changes in declarations of the detainee's religious preference. When the facility is determining whether to allow a detainee to participate in specific religious activity, the lieutenant, refers to the information contained in the initial classification and the detainee's religious designation. Detainees showing "No Preference" can be restricted from participating in those activities deemed appropriate for members only.

Religious diet requests are forwarded to the lieutenant or captain for review and approval. When approved, the request is forwarded to the food service manager.

Evaluation of this standard was based upon a review of policy, procedures and documentation; and interviews with detainees, Captain Brandon Crowley, and Sergeant Jase Glassburn.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 32

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

	Components	Rating	Remarks (1000 Char Max)
1.	To ensure sufficient access, each facility shall provide at least one operable telephone for every 25 detainees.	Meets Standard	The number of detainee telephones provided exceeds the number required by this component.
2.	<u>PRIORITY:</u> Each facility shall ensure that detainees have access to reasonably priced telephone services. Contracts for such services shall comply with all applicable state and federal regulations and be based on rates and surcharges commensurate with those charged to the general public. Any variations shall reflect actual costs associated with the provision of services in a detention setting.	Meets Standard	The facility has a contract with Securus Technologies (Securus) for detainee telephone services. Securus adheres to all state and federal regulations. Telephone rates are reasonably priced and comparable to the public telephone rates.
3.	Each facility shall maintain detainee telephones in proper working order. Designated facility staff shall inspect the telephones daily, promptly report out-of-order telephones to the repair service and ensure that required repairs are completed quickly. This information will be logged.	Meets Standard	Reviewed ICE officer's telephone serviceability logs document that telephones are maintained in working order, and that out of order phones are promptly repaired or replaced.
4.	Facility staff is responsible for ensuring on a daily basis that telephone systems are operational. Any problems identified must immediately be logged and reported to the appropriate facility and ICE staff personnel.	Meets Standard	Reviewed telephone serviceability logs document that telephones are routinely checked for operability. The logs also document that inoperable telephones are reported to maintainenance for repair.
5.	Each facility shall have a written policy on the monitoring of detainee telephone calls. If telephone calls are monitored, the facility shall include a recorded message on its phone system stating that all telephone calls are subject to monitoring. At each monitored telephone, place a notice that states that detainee calls are subject to monitoring. A detainee's call to a court, a legal representative, OIG, or CRCL, or for the purposes of obtaining legal representation, may not be electronically monitored.	Meets Standard	The telephone policy includes component requirements. The local handbook includes information regarding telephone monitoring. A notice that telephone calls may be monitored is posted by each telephone and a recorded message states that all telephone calls are subject to monitoring. Detainees may request an unmonitored line for legal calls. Special access pro bono calls via the speed dial system are free of charge and not recorded.

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	Components	Rating	Remarks (1000 Char Max)
6.	Each facility shall provide telephone access rules in writing to each detainee upon admission, and also shall post these rules where detainees may easily see them in a language they can understand. Updated telephone and consulate lists shall be posted in the detainee housing units. Translation and interpretation services shall be provided as needed.	Meets Standard	The local handbook addresses each of the items listed in this component.
7.	Each facility administrator shall establish and oversee rules and procedures that provide detainees reasonable and equitable access to telephones during established facility "waking hours."	Meets Standard	Reviewed policy and the local handbook prescribe detainee telephone usage rules.
8.	Detainees are afforded a reasonable degree of privacy for legal phone calls.	Meets Standard	Upon request, detainees may make legal telephone calls from the law library or a private office, per the ICE coordinator sergeant.
9.	A procedure exists to assist a detainee who is having trouble placing a confidential call.	Meets Standard	A staff member will be assigned to assist a detainee who is having trouble placing a confidential call, per the ICE coordinator sergeant.
10.	The facility provides the detainees with the ability to make non-collect (special access) calls.	Meets Standard	Special access speed dial numbers affording detainees the ability to make non-collect calls are programmed into the telephone system, per the ICE coordinator sergeant.
11.	Even if telephone service is generally limited to collect calls, each facility shall permit detainees to make direct or free calls to the offices and individuals listed below. Updated lists need to be posted in the detainee housing units.	Meets Standard	Telephone service is not limited to collect calls. Detainees are permitted to place calls using a debit system. The telephone numbers for pro bono legal organizations, consulates, and other free legal service providers are posted in the housing units. These telephone calls may be placed at no cost to the detainee
12.	If detainees are required to complete request forms to make direct or free calls, facility staff must assist them as needed, especially illiterate or non-English speaking detainees.	Meets Standard	Detainees are not required to complete a request form in order to make a free or direct call. Instructions on how to request assistance in making such a call are included in the local handbook.

them reasonable and equitable access to telephone services.			
Components	Rating	Remarks (1000 Char Max)	
13. PRIORITY: All detainees are able to call their consulate, the DHS Office of the Inspector General, and any organization on the ICE/ERO-provided list of free legal service providers at no charge to the detainee or receiving party. The FOD will ensure that all information is kept current and provided to each facility. Updated contact lists are posted in the detainee housing units. Indigent detainees are afforded the same telephone access and privileges as detainees in the general population. The indigent detainee may also request a free call to immediate family or others in personal or family emergencies or for a compelling need (to be interpreted liberally).	Meets Standard	An on-site inspector observed the required postings in each housing unit. The local handbook explains that indigent detainees are afforded the same telephone access as other detainees; and that they are also assisted in calling family or others in an emergency at no cost to either party.	
14. A facility may neither restrict the number of calls a detainee places to his/her legal representatives nor limit the duration of such calls by rule or automatic cut-off, unless necessary for security purposes or to maintain orderly and fair access to telephones.	Meets Standard	Reviewed written policy addresses the requirements of this component.	
15. The facility has a system for taking and delivering emergency detainee telephone messages.	Meets Standard	Incoming emergency telephone calls are routed to the shift supervisor who takes the necessary action to verify the emergency and inform the detainee, per the ICE coordinator sergeant.	
16. The facility shall take and deliver telephone messages to detainees as promptly as possible. When facility staff receive an emergency telephone call for a detainee, the caller's name and telephone number will be obtained and given to the detainee as soon as possible. The detainee shall be permitted to return the emergency call as soon as reasonably possible within the constraints of security and safety. The facility shall enable indigent detainees to make a free return emergency call.	Meets Standard	Incoming emergency telephone calls are routed to the shift supervisor who takes the necessary action to verify the emergency and inform the detainee. Detainees are permitted to return emergency calls as soon as reasonably possible. Indigent detainees are permitted to return an emergency call free of charge	
17. The facility shall provide a TTY device or Accessible Telephone (telephones equipped with volume control and telephones that are hearing-aid compatible for detainees who are deaf or hard of hearing). Detainees who are hard of hearing will be provided access to the TTY on the same terms as hearing detainees.  Accommodations shall also be made for detainees with speech disabilities.	Meets Standard	Accommodations are made for detainees who are hard of hearing and/or have a speech disability, per the ICE coordinator sergeant.	

them reasonable and equitable access to telephone services.			
Components	Rating	Remarks (1000 Char Max)	
18. Detainees in Disciplinary Segregation may be restricted from using telephones to make general calls as part of the disciplinary process. Even in Disciplinary Segregation, however, detainees shall have some access for special purposes.	Meets Standard	Written policy addresses the requirements noted in this component.	
19. Generally, detainees in administrative segregation should receive the same privileges that are available to detainees in the general population, subject to any safety and security considerations that may exist.	Meets Standard	Per policy, detainees in administrative segregation have similar telephone privileges as those in the general population.	
20. Upon a detainee's request, facility staff shall make special arrangements to permit the detainee to speak by telephone with an immediate family member detained in another facility.	Meets Standard		
21. LYON AGREEMENT: When a detainee requests a direct or free Legal Call to an attorney, court, or government agency or demonstrates a compelling need for other direct or free calls, access is granted within 24 hours of the request and ordinarily within 8 facility waking hours. Further delays may be justified by extraordinary circumstances.	Meets Standard	According to the DSCO and the ICE coordinator sergeant, access is granted to the detainee in accordance with component requirements. There have been no such delays since the previous inspection.	
22. <u>LYON AGREEMENT:</u> The facility documents and reports to ICE/ERO any delays in responding to requests for free or direct Legal Calls beyond 8 facility waking hours.	Meets Standard		
23. LYON AGREEMENT: Detainees are provided private settings for Legal Calls such that calls cannot be overheard by officers, other staff, or other detainees.	Meets Standard	If a detainee needs more privacy than is provided in the housing unit, the ICE coordinator sergeant or a shift supervisor will assist the detainee.	
24. LYON AGREEMENT: The facility has a system for taking and delivering telephone messages to detainees, including but not limited to attorney messages, other messages related to a detainee's legal case, and emergency messages, and ensures the timeliness of such message delivery.	Meets Standard	Written policy addresses the requirements noted in this component.	
25. <b>LYON AGREEMENT:</b> The facility provides translation and interpretation services to detainees who are unable to read written telephone access rules in the languages provided.	Meets Standard	Written policy addresses the requirements noted in this component.	
26. <u>LYON AGREEMENT:</u> Detainees in segregation or other environments with limited physical access to telephones have reasonable and equitable access to telephones during waking hours (i.e., they can request telephone calls and receive them in a timely manner).	Meets Standard	Written policy addresses the requirements noted in this component.	

#### PART 5 - 31. TELEPHONE ACCESS - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

This was a hybrid inspection due to COVID-19 protocols. The evaluation of this standard included review of policy, housing unit logs, and handbooks; interviews with DSCO Tashi Tillman and ICE Coordinator Sergeant Jase Glassburn; and observation by on-site inspectors of telephone banks, electronic tablets (which may be used as a telephone) and postings in housing units.

The facility permits reasonable and equitable access to telephones permitting detainees to maintain established relationships and to conduct legal business via the telephone. Unit telephones are available to detainees during routine dayroom hours, seven days per week. In order to place a telephone call to another country outside normal waking hours, the detainee must submit a request to a supervisor, treatment counselor or ICE officer. Inspections of the telephone system are performed daily by housing unit officers and weekly by ICE staff.

In order to provide access to programs and services, the facility provides communication assistance to LEP detainees and detainees with disabilities. This is achieved via bilingual staff, translation services, or other means for LEP detainees; or in the form of auxiliary aids for detainees with disabilities including, but not limited to, those aids listed in the standard.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 11

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

## PART 5 - 32. VISITATION (Key: AF)

This Detention Standard ensures that detainees will be able to maintain ties through visitation with their families, the community, legal representatives, and consular officials, within the constraints of safety, security, and good order.

COI	nmunity, legal representatives, and consular officials, within	·	
	Components	Rating	Remarks (1000 Char Max)
1.	There is a written visitation procedure, schedule, and hours for general visitation.	Meets Standard	The local detainee handbook and postings in the housing units address the visitation procedure, schedule, and hours for general visitation.
2.	Each facility administrator shall decide whether to permit contact visits, as is appropriate for the facility's physical plant and detainee population.	Meets Standard	All general visitation is conducted via video.
3.	A facility administrator may temporarily restrict visiting when necessary to ensure the security and good order of the facility. Each restriction or denial of visits shall be documented in writing, including the duration of and reasons for the restriction.	Meets Standard	Component requirements are addressed in policy. There have been no such denials since the previous inspection.
4.	<ul> <li>Each facility shall:</li> <li>Make the schedule and procedures available to the public, both in written form and telephonically.</li> <li>Post that information in the visitor waiting area in English, Spanish, and other major languages spoken in the facility.</li> </ul>	Meets Standard	Visiting rules and hours are available by telephone and on the facility's website. The on-site inspector also noted that similar information is also posted in English and Spanish in the visitor's waiting room.
5.	PRIORITY: General visitation is permitted during set hours on Saturdays, Sundays, and holidays, and, to the extent practicable, the facility accommodates the scheduling needs of visitors for whom weekends and holidays pose a hardship. The number of visitors a detainee receives and the length of visits are limited only by reasonable constraints of space, scheduling, staff availability, safety, security, and good order. The minimum duration for a visit is 30 minutes.	Meets Standard	General visitation is conducted via video. Detainees may visit with family and friends a minimum of thirty minutes each The local handbook notes that visits last a minimum of thirty minutes.via a video telephone connection located in their housing unit. The video visits are permitted 8:00 a.m. to 8:00 p.m., seven days a week including holidays. There are on-site monitors for family and friends to visit free of charge. Video visiting from home is permitted for a fee.
6.	Each facility shall maintain a log of all general visitors, and a separate log of legal visitors.	Meets Standard	
7.	If the facility establishes and maintains a dress code for visitors, it shall be made available to the public.	Meets Standard	The dress code is noted on the facility's web page.
8.	The facility's visiting areas shall be appropriately furnished and arranged, and as comfortable and pleasant as practicable.	Meets Standard	

## PART 5 - 32. VISITATION (Key: AF)

This Detention Standard ensures that detainees will be able to maintain ties through visitation with their families, the community, legal representatives, and consular officials, within the constraints of safety, security, and good order.

Components	Rating	Remarks (1000 Char Max)
9. The facility's written rules shall specify time limits for visits. The minimum time limit is 30 minutes.  Output  Description:	Meets Standard	The local handbook notes that visits last a minimum of thirty minutes.
10. At facilities where there is no provision for visits by minors, ICE arranges for visits by children and stepchildren, on request, within the first 30 days.	Meets Standard	Per policy, minors are permitted to visit at this facility.
11. Written procedures shall detail the limits and conditions of contact visits in facilities permitting them.	Meets Standard	Contact visits for social visits are not permitted. Policy addresses contact legal visiting conditions.
12. Anytime a visit is denied, to either a general population detainee or SMU detainee, the denial is documented.	Meets Standard	According to policy, denials are documented. There have been no individual denials of visitation since the previous inspection.
13. While in administrative or disciplinary segregation status, a detainee ordinarily retains visiting privileges.	Meets Standard	Written policy states that baring security concerns detainees held in special housing units will have similar visiting privileges.
14. PRIORITY: Legal visitation is available seven (7) days a week, including holidays. Legal visitation hours provide for a minimum of eight (8) hours per day on regular business days, and a minimum of four (4) hours per day on weekends and holidays.	Meets Standard	Per policy, legal visits are permitted seven days a week, including holidays, twelve hours per day.
15. Private consultation rooms are available for attorney meetings. There is a mechanism for the detainee and his/her representative to exchange documents.	Meets Standard	The on-site inspector observed private rooms where a detainee may meet with their legal representative and exchange legal documents.
16. Legal representatives and assistants are subject to a non-intrusive search such as a pat-down search of the person or a search of the person's belongings — at any time for the purpose of ascertaining the presence of contraband.	Meets Standard	Per the ICE coordinator sergeant, legal representatives and their assistants must clear a metal detector and have their belongings searched prior to their visit.
17. The current list of pro bono legal organizations is posted in the detainee housing areas and other appropriate areas.	Meets Standard	The on-site inspector observed the required postings in each housing.
18. All requests by NGOs and other organizations to send representatives to visit detainees must be submitted in advance and in writing to the ICE/ERO facility administrator or ICE/ERO Field Office supervising the contract, state or local facility. The written request must state the number of visitors, exact reason for the visit and issues to be discussed.	Meets Standard	Reviewed written policy addresses the requirements of this component.

#### PART 5 – 32. VISITATION (Key: AF)

This Detention Standard ensures that detainees will be able to maintain ties through visitation with their families, the community, legal representatives, and consular officials, within the constraints of safety, security, and good order.

Components	Rating	Remarks (1000 Char Max)
19. Facility visitation procedures shall cover law enforcement officials requesting interviews with detainees. Facilities will notify and seek approval from ICE ERO of any proposed law enforcement officer visit with a detainee.	Meets Standard	According to the ICE coordinator sergeant, component requirements are followed. There have been no such requests since the previous inspection.
20. Former ICE/ERO detainees, individuals with criminal records and individuals in deportation proceedings shall not be automatically excluded from visiting. Individuals in any of these categories must so notify the facility administrator before registering for visitation privileges.	Meets Standard	According to the ICE coordinator sergeant, component requirements are followed. There have been no such requests since the previous inspection.

#### PART 5 – 32. VISITATION – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

The facility handles visitation in accordance with the standard. The facility maintains a general visitors log which contains the name and alien-registration number (A-number) of the detainee visited, the visitor's name and address, the visitor's immigration status, the visitor's relationship to the detainee, the date, time in and time out. The facility has written procedures regarding incoming property and money for detainees during visitation. Staff verifies each adult visitor's identity before admitting him or her to the facility. Interpreters can accompany legal representatives. The facility permits messengers who are not legal representatives or legal assistants to deliver documents to and from the facility, but not to visit detainees. Legal representatives must present a State bar card and proper identification such as a driver's license. A separate log is maintained for all legal visitors, including those denied access. The logs include the reason(s) for denying access.

The facility has written procedures for legal representatives and assistants to contact ICE in advance of a visit to determine whether an individual is detained there. The procedures also include guidelines for pre-representation meetings. This facility has procedures in place that liberally allow the opportunity for consultation visitation for detainees subject to expedited removal in accordance with this standard. These visits are conducted in person or by telephone similar to legal visits. Detainees can receive visits by representatives of community service organizations, including civic, religious, cultural, therapeutic, and other groups. All visitors are required to comply with visitation rules.

This was a hybrid inspection due to COVID-19 protocols. During the evaluation of this standard, visitation procedures in written policy and the local handbook were reviewed; ICE Coordinator Sergeant Jase Glassburn and ICE DSCO Tillman were interviewed.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 11

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

### PART 5 – 33. VOLUNTARY WORK PROGRAM (Key: AG)

This Detention Standard provides detainees opportunities to work and earn money while confined, subject to the number of work opportunities available and within the constraints of safety, security, and good order. While not legally required to do so, ICE/DRO affords working detainees basic Occupational Safety and Health Administration (OSHA) protections.

Standard N/A

Click the above button if ICE detainees are not authorized to work at the IGSA facility. (All Line Items and standard will be rated "N/A")

	Components	Rating	Remarks (1000 Char Max)
1.	Detainees who are physically and mentally able to work shall be provided the opportunity to participate in any voluntary work program.	N/A	
2.	The detainee's classification level shall determine the type of work assignment for which he/she is eligible. Level 3 detainees shall not be given work opportunities outside their housing units/living areas.	N/A	
3.	ICE detainees may not work outside the secure perimeter of local jails and facilities used under Intergovernmental Service Agreements.	N/A	
4.	The facility administrator shall develop site-specific rules for selecting work detail volunteers in a facility procedure that will include a voluntary work program agreement.	N/A	
5.	Detainees shall not be denied voluntary work opportunities on the basis of such factors as a detainee's race, religion, national origin, gender, sexual orientation or disability.	N/A	
6.	While medical or mental health restrictions may prevent some physically or mentally challenged detainees from working, those with less severe disabilities shall have the opportunity to participate in the voluntary work program in appropriate work assignments.	N/A	
7.	Detainees who participate in the volunteer work program are required to work according to a fixed schedule.	N/A	
8.	Detainees shall receive monetary compensation for work completed in accordance with the facility's standard policy.	N/A	
9.	The facility administrator shall establish procedures for informing detainee volunteers about on-the-job responsibilities and reporting procedures.	N/A	
10.	When a detainee is removed from a work detail, staff place the written justification for the action in the detainee's detention file.	N/A	
11.	All detention facilities shall comply with all applicable health and safety regulations and standards, to include training.	N/A	

### PART 5 – 33. VOLUNTARY WORK PROGRAM (Key: AG)

This Detention Standard provides detainees opportunities to work and earn money while confined, subject to the number of work opportunities available and within the constraints of safety, security, and good order. While not legally required to do so, ICE/DRO affords working detainees basic Occupational Safety and Health Administration (OSHA) protections.

Standard N/A

Click the above button if ICE detainees are not authorized to work at the IGSA facility. (All Line Items and standard will be rated "N/A")

Components	Rating	Remarks (1000 Char Max)
12. The facility administrator shall ensure that all depart heads, in collaboration with the facility's safety/tra officer, develop and institute appropriate training f detainee workers.	aining N/A	
13. Upon a detainee's assignment to a job or detail supervisor shall provide thorough instructions rega safe work methods and, if relevant, hazardous mater	rding N/A	
14. The facility shall provide detainees with safety equip that meets OSHA and other standards associated wit task performed.		
15. The facility administrator shall implement procedure immediately and appropriately responding to on-th injuries, including immediate notification of ICE/ERC	ie-job N/A	

PART 5 – 33. VOLUNTARY WORK PROGRAM – Reviewer Summary		
(Use following format for dates: mm/dd/yyyy)		
Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000	Character Max)	
Detainees do not participate in the voluntary work program.		
Overall Rating: N/A		
Reviewer Name (Printed): Inspector 32 Completion Date: 12/9/2021		
Reviewer Signature (for printed form submission):		

## Section VI: JUSTICE

Detainee Handbook
Grievance System
Law Libraries and Legal Material
Legal Rights Group Presentations

	Components	Rating	Remarks (1000 Char Max)
1.	PRIORITY: Upon admission to a facility, as part of the orientation program, each detainee shall be provided a copy of the ICE National Detainee Handbook and that facility's local supplement to the handbook.	Meets Standard	The ICE National Detainee Handbook and the Clay County Justice Center Local ICE Detainee Handbook are issued to each detainee upon processing into the facility. Each detainee signs for the receipt of both handbooks.
2.	The facility administrator shall ensure that the local supplement is translated into Spanish and any other language spoken by significant numbers of detainees in that facility.	Meets Standard	The local handbook is translated into Spanish. Interpretive assistance would be provided to a detainee who did not communicate in English or Spanish. The ICE National Detainee Handbook is available in a variety of languages.
3.	Staff shall require each detainee to verify, by signature, receipt of the handbook and maintain that acknowledgement in the detainee's detention file.	Meets Standard	Detainees verify, by signature, their receipt of both handbooks. Documentation is maintained in each detainees detention file and was verified during the inspection.
4.	If a detainee cannot read or does not understand the language of the handbook, the facility administrator shall arrange for the orientation materials to be read to the detainee, provide the material using audio or video tapes in a language the detainee does understand, or provide a translator.	Meets Standard	The local handbook is translated into Spanish. Interpretive assistance would be provided to a detainee who did not communicate in English or Spanish. The ICE National Detainee Handbook is available in a variety languages.
5.	The facility administrator shall provide a copy of the ICE National Detainee Handbook and the local supplement to every staff member who has contact with detainees, and cover its contents in initial and annual staff training.	Meets Standard	Facility staff are provided a copy of the local handbook. The local handbook is also available for review in various locations in the facility. Contents of the local handbook are reviewed during initial and annual refresher training.

	Components	Rating	Remarks (1000 Char Max)
6.	The facility administrator shall appoint a committee to review the local supplement annually and recommend changes. While the handbook does not have to be immediately revised and reprinted to incorporate every change, the facility administrator shall establish procedures for immediately communicating such changes to staff and detainees.	Meets Standard	The local handbook is reviewed annually. The review date on the handbook is 01/28/2020, a memorandum from the jail commander indicates the local handbook was most recently reviewed 05/18/2021. No revisons were made. Procedures are in place to ensure the immediate communication of changes to staff and detainees.
7.	<ul> <li>The detainee handbook (local supplement) address the following issues:</li> <li>Personal Items permitted to be retained by the detainee.</li> <li>Initial issue of clothes, bedding and personal hygiene items.</li> <li>How to access care.</li> </ul>	Meets Standard	The local handbook addresses the elements of this component.
8.	The detainee handbook (local supplement) states in clear language basic detainee responsibilities.	Meets Standard	The local handbook addresses detainees responsibilities.
9.	The handbook (local supplement) clearly outlines the methods for classification of detainees, explains each level, and explains the classification appeals process.	Meets Standard	The local handbook addresses the facilities classification system and explains the classification appeal process.
10.	The handbook (local supplement) states when a medical examination will be conducted.	Meets Standard	The local handbook states that a medical examination will take place within twelve hours arrival to the facility.
11.	The handbook (local supplement) describes the facility, housing units, dayrooms, In-dorm activities and special management units.	Meets Standard	The local handbook describes the facility housing units, in-dorm activities and the special management unit.
12.	The handbook (local supplement) describes official count times and count procedures, meal times, feeding procedures, procedures for medical or religious diets, smoking policy, clothing exchange schedules and if authorized, clothes washing and drying procedures and expected personal hygiene practices.	Meets Standard	The local handbook addresses the elements of this component, including count proceedures, meal times, special diets, clothing exchanges, and hygiene practices.

acknowledge receipt of those materia				
Components		Rating	Remarks (1000 Char Max)	
13. The handbook (local supplemen procedures for obtaining disposa that detainees attending court opportunity to shave first.	ble razors and explains	Meets Standard	The process for obtaining a razor is explained in the handbook as well as the process for obtaining a razor to use prior to a court appearance.	
14. The handbook (local supplement) and hair cutting restrictions.	describes barber hours	Meets Standard	Barbering hours and hair cutting procedures are addressed in the handbook. Restricitions and sanitation guidelines are also addressed in the document.	
15. The handbook (local suppler telephone policy, debit card proceedls; locations of telephones; per demand is high; and policy and prophone calls.	edures, direct and frees policy when telephone	Meets Standard	The elements of this component are addressed in the local handbook.	
16. The handbook (local supplemental programming.	nt) addresses religious	Meets Standard	Religious programming and the process for accessing a religious diet are addressed in the local handbook.	
17. The handbook (local supplementation procedures for commissary or very (where available).	1.5	Meets Standard	Commisary proceedures are outlined in the local handbook.	
18. The handbook (local supplement) voluntary work program.	describes the detainee	Meets Standard	The local handbook informs detainees that they will not be allowed to participate in the volunteer work program.	
19. The handbook (local supplemen location and hours of opera procedures and schedules.		Meets Standard	The law library procedures and schedules are addressed. General library services are provided through the use of a library cart which can be accessed during recreation hours.	
20. The handbook (local supplement) regular visitation hours, police location of the list of pro bono legal rights presentations scluprocedures.	ies, and procedures, gal organizations; group	Meets Standard	The elements of this component are addressed in the local handbook.	
21. The handbook (local suppleme contact information.	nt) provides local ICE	Meets Standard	The local handbook addresses the agreement that the facility has with ICE to provide detention space.	

Components	Rating	Remarks (1000 Char Max)
22. The handbook (local supplement) describes the facility contraband policy.	Meets Standard	The contraband policy is addressed in the local handbook.
23. The handbook (local supplement) describes the facility visiting hours and schedule and visiting rules and regulations.	Meets Standard	Visiting hours, scheduling, rules and regulations are addressed in the local handbook.
24. The handbook (local supplement) describes the correspondence policy and procedures.	Meets Standard	The local handbook describes the correspondence proceedures.
<ul> <li>25. The handbook (local supplement) describes the detainee disciplinary policy and procedures, including: Prohibited acts and severity scale sanctions.</li> <li>Time limits in the Disciplinary Process.</li> <li>Summary of Disciplinary Process.</li> </ul>	Meets Standard	Disciplinary policy and procedures to include prohibited acts and severity scale of sanctions are addressed in the local handbook.
26. The grievance section of the handbook (local supplement) explains all steps in the grievance process, including informal (if used) and formal grievance procedures.	Meets Standard	An explanation of the grievance system and the process for filing informal and formal grievances is addressed in the local handbook. The appeal process is addressed as well as the detainee's right to file an appeal directly to ICE.
27. The handbook (local supplement) describes the medical sick call procedures for general population and segregation.	Meets Standard	The local handbook describes the medical sick call procedures for both general population detainees and for those housed in the special management unit.
28. The handbook (local supplement) describes the facility recreation policy.	Meets Standard	The local handbook describes the facilities recreation policy.
29. The handbook (local supplement) describes the detainee dress code for daily living; and work assignments and the meaning of color-coded uniforms.	Meets Standard	The local handbook addresses the detainee dress code for daily living. Detainees do not participate in the volunteer work program. ICE detainees are dressed in orange and white striped uniforms; their classification is noted by the color of their identification wrist bands.
30. The handbook (local supplement) specifies the rights and responsibilities of all detainees.	Meets Standard	Rights and responsibilities of detainees are addressed in the local handbook.

#### PART 6 - 34. DETAINEE HANDBOOK - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

The local handbook serves as an overview of and guide to the policies, procedures and rules of the facility. It is available in English and Spanish. In addition, an orientation video is provided for review by detainees while in the holding area and translation services are utilized to interpret the information into other foreign languages as needed.

The handbook and the ICE National Detainee Handbook inform the detainee in detail as to how to report allegations of abuse and civil rights violations, along with violations of staff misconduct, directly to ICE headquarters or the DHS OIG. The local handbook is free from derogatory or insensitive statements about detainee religion or culture and describes the facility's rules, programs, procedures and requirements for detainees during their detention.

The facility provides communication assistance to detainees with disabilities and detainees who are limited in their English proficiency (LEP). The facility provides detainees with disabilities with effective communication, which may include the provision of auxiliary aids, such as readers, telecommunications devices for deaf persons (TTYs), and interpreters, as needed. The facility provides detainees who are LEP with language assistance, including bilingual staff or professional interpretation and translation services.

The evaluation of this standard was based on review of policy; a review of the local handbook; and interviews with detainees, Officer Bryce Barnes, and Captain Brandon Crowley.

**Overall Rating:** Meets Standard

Reviewer Name (Printed): Inspector 32 Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

## PART 6 – 35. GRIEVANCE SYSTEM (Key: AI)

This Detention Standard protects detainees' rights and ensures they are treated fairly by providing a procedure by which they may file formal grievances and receive timely responses.

	Components	Rating	Remarks (1000 Char Max)
1.	<ul> <li>PRIORITY: Each facility shall have written policy and procedures for a detainee grievance system that:</li> <li>Establishes a procedure for any detainee to file a formal grievance;</li> <li>Establishes a procedure to track or log all formal grievances;</li> <li>Establishes reasonable time limits for: <ul> <li>Processing, investigating, and responding to grievances, including medical grievances;</li> <li>Convening a grievance committee (or actions of a single designated grievance officer) to review formal complaints; and</li> <li>Providing written responses to detainees who filed formal grievances, including the basis for the decision.</li> </ul> </li> <li>Ensures a procedure in which all medical grievances are received by the administrative health authority within 24 hours or the next business day;</li> <li>Establishes a special procedure for time-sensitive, emergency grievances;</li> <li>Ensures each grievance receives supervisory review;</li> <li>Provides at least one level of appeal;</li> <li>Includes guarantees against reprisal; and</li> <li>Ensures information, advice, and directions are provided to detainees in a language or manner they can understand, or that interpretation/translation services are utilized. Illiterate, disabled, or non-English speaking detainees shall be provided additional assistance, upon request.</li> </ul>	Meets Standard	Policy and procedures address the elements of this component.  Detainees are able to file a grievance electronically both on the kiosks and tablets provided to detainees in the housing units.
2.	Written procedures require that detainees are informed about the facility's informal and formal grievance system.	Meets Standard	Per policy, detainees are issued the local handbook which addresses the informal and formal grievance system.
3.	The grievance section of the handbook explains all steps in the grievance process.	Meets Standard	The grievance section of the handbook explains all the steps in the grievance process.
4.	Written procedures provide for the informal resolution of oral grievances.	Meets Standard	Written proceedures provide for the informal resolution of oral grievances.

## PART 6 – 35. GRIEVANCE SYSTEM (Key: AI)

This Detention Standard protects detainees' rights and ensures they are treated fairly by providing a procedure by which they may file formal grievances and receive timely responses.

	Components	Rating	Remarks (1000 Char Max)
5.	The facility administrator, or designee, shall allow a detainee to submit a formal, written grievance to a single designated grievance officer or the facility's grievance committee and shall be given the opportunity to obtain preparation assistance from another detainee or facility staff.  Formal written grievances regarding medical care shall be submitted directly to medical personnel designated to receive and respond to medical grievances at the facility.	Meets Standard	Detainees submit formal grievances directly to the facility's ICE coordinator/grievance sergeant, or may file electronically on the kiosk and tablets in the detainee housing units. They may obtain assistance in the preparation of grievances from other detainees, facility personnel, family and/or their attorney. Medical grievances are forwarded directly to medical personnel
6.	Each facility shall implement written procedures for identifying and handling a time-sensitive emergency grievance that involves an immediate threat to a detainee's health, safety or welfare.	Meets Standard	Emergency grievances are defined and identified in policy and described in the local handbook
7.	All staff will be trained to appropriately respond to emergency grievances in an expeditious matter.	Meets Standard	Officers are trained to respond to emergency grievances in an expeditious manner.
8.	The facility's established grievance system protocol must provide for at least one level of appeal but may establish more than one. In all instances detainees must receive written decisions about their appeals within reasonable and specified time limits.	Meets Standard	Detainees are provided two levels of appeal to their grievances and may file a grievance directly to ICE at any time.
9.	PRIORITY: Each facility shall devise a method for documenting detainee grievances, at a minimum, a Detainee Grievance Log. The documentation shall include the date of the grievance, nature of the grievance in detail, and the date the grievance was resolved. A copy of the grievance disposition shall be placed in the detainee's detention file and provided to the detainee. Medical grievances are maintained in the detainee's medical file.	Meets Standard	Separate automated grievance logs are maintained which contain requirements for proper tracking. Per policy, a copy of the completed grievance, to include the final disposition, is placed in the detainees detention file and provided to the detainee. Medical grievances are maintained in the detainees'medical file.
10.	PRIORITY: Staff must forward all detainee grievances containing allegations of staff misconduct to a supervisor or higher-level official in the chain of command. While such grievances are to be processed through the facility's established grievance system, CDFs and IGSA facilities must also forward a copy of any grievances alleging staff misconduct to ICE/ERO.	Meets Standard	Per policy, any grievance alleging staff misconduct is forwarded to supervisory personnel and ICE is provided a copy of the grievance. The grievance will be processed through the facility's established grievance system.

#### PART 6 – 35. GRIEVANCE SYSTEM (Key: AI)

This Detention Standard protects detainees' rights and ensures they are treated fairly by providing a procedure by which they may file formal grievances and receive timely responses.

Components	Rating	Remarks (1000 Char Max)
11. Staff shall not harass, discipline, punish, or otherwise retaliate against a detainee who files a complaint or grievance or who contacts the Inspector General or the Office for Civil Rights and Civil Liberties.	Meets Standard	Per policy, staff are prohibited from treating a detainee unfairly who files a complaint or grievance or who contacts the Inspector General or the Office for Civil Rights and Civil Liberties.

#### PART 6 – 35. GRIEVANCE SYSTEM – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Policies and procedures are in place that protect detainee rights and ensure detainees are treated fairly by providing an avenue to file informal and/or formal grievances and to receive timely responses to those complaints. There have been no general grievances and one medical grievance filed by detainees during the inspection period.

Written procedures are in place for handling emergency grievances and urgent access to legal counsel and the law library.

Translation and interpretation services are available as needed. Formal grievance procedures are communicated to detainees in a language and manner they understand. All materials are translated into Spanish, or other languages if significant segments of the detainee population have the need.

Separate automated grievance logs, one for general grievances and one for medical grievances, collect the information required by the standard and is used to track and document grievances.

The facility provides communication assistance to detainees with disabilities and detainees who are limited in their English proficiency (LEP). The facility can provide, if necessary, effective communication to detainees with disabilities, which may include the provision of auxiliary aids, such as readers, telecommunications devices for deaf persons (TTYs), and interpreters via a telephonic language line service. The facility can provide, if necessary, detainees who are LEP with language assistance, including bilingual staff or professional interpretation and translation services.

The evaluation of this standard was based on review of the grievance policy and the grievance logs; interviews with detainees; and interviews Captain Brandon Crowley and Stan Roark, HSA.

Overall Rating: Meets Standard	
Reviewer Name (Printed): Inspector 32	Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

	PART 6 – 36. LAW LIBRARIES AND LEGAL MATERIAL (Key: AJ)			
Thi	This Detention Standard protects detainees' rights by ensuring their access to courts, counsel, and legal materials.			
	Components	Rating	Remarks (1000 Char Max)	
1.	Each facility shall provide a properly equipped law library in a designated, well-lit room that is reasonably isolated from noisy areas and large enough to provide reasonable access to all detainees who request its use. It shall be furnished with a sufficient number of tables and chairs to facilitate detainees' legal research and writing.	Meets Standard	A computer equipped with LexisNexis is provided in a private room.	
2.	PRIORITY: Each detainee shall be permitted to use the law library for a minimum of five hours per week and may not be forced to forego his or her minimal recreation time to use the law library, consistent with the security needs of the institution and the detainee.	Meets Standard	Detainees may use the law library computer one hour per day, each weekday upon request. They do not have to forgo recreation time to use the law library.	
3.	PRIORITY: The law library shall provide an adequate number of computers with printers, access to one or more photocopiers and sufficient writing implements, paper, and related office supplies to enable detainees to prepare documents for legal proceedings. Typewriters, carbon paper, and correction tape may be substituted for computers and printers only if approved by ICE/ERO. Each facility administrator shall designate an employee to inspect the equipment at least weekly and ensure it is in good working order and to stock sufficient supplies.	Meets Standard	There is a sufficient number of computers, printers, photocopiers, writing implements, paper and office supplies to enable detainees to prepare documents for legal proceedings. A computer equipped with LexisNexis is available. The jail commander is designated to inspect the equipment.	
4.	Detainees are provided with the means to save legal work in a private electronic format for future use.	Meets Standard	Flash drives are available for purchase in the commissary. According to the ICE coordinator sergeant, a flash drive would be provided to an indigent detainee for free.	
5.	The facility subscribes to updating services where applicable and legal materials requiring updates are current.	Meets Standard	The LexisNexis applications on the library's computer is routinely updated and is current during this inspection. The last update was in September 2021.	
6.	Each facility administrator shall designate a facility law library coordinator to be responsible for updating legal materials, inspecting them weekly, maintaining them in good condition and replacing them promptly as needed.	Meets Standard	The jail commander is designated responsibilities for inspecting and maintaining the law library computer.	
7.	PRIORITY: The law library contains all materials listed in the "Law Libraries and Legal Materials" Standard, Attachment A. As an alternative to obtaining and maintaining the paper-based publications in Attachment A, a facility may substitute the Lexis/Nexis publications on CD ROM. Any materials listed in Attachment A which are not loaded onto the Lexis/Nexis CD ROM must be maintained in paper form.	Meets Standard	Detainees have access to the LexisNexis electronic immigration prison library which provides all materials listed in Appendix 6.3.A. The LexisNexis law library is available in English and includes a Spanish tutorial.	

PART 6 – 36. LAW LIBRARIES AND LEGAL MATERIAL (Key: AJ)			
Thi	This Detention Standard protects detainees' rights by ensuring their access to courts, counsel, and legal materials.		
	Components	Rating	Remarks (1000 Char Max)
8.	<ul> <li>The facility administrator must certify to the respective Field Office Director – and the Field Office Director must verify – that the facility provides detainees sufficient:</li> <li>Operable computers that are capable of running the Lexis/Nexis CEROM,</li> <li>Operable printers,</li> <li>Supplies for both, and</li> <li>Instructions for detainees on the basic use of the system.</li> </ul>	Meets Standard	
9.	Outside persons and organizations may submit published or unpublished legal material for inclusion in a facility's law library. If the material is in a language other than English, an English translation must be provided. Outside published material is forwarded and reviewed by the ICE prior to inclusion.	Meets Standard	The ICE coordinator stated that requests to submit materials to ICE detainees must be approved by ICE/ERO. Approved materials would, at a minimum, be provided in English and Spanish. There have been no such requests since the previous inspection.
10.	Detainees who require legal material not available in the law library may make a written request to the facility law library coordinator, who shall inform the Field Office of the request as soon as possible.	Meets Standard	The local handbook states that detainees may refer a request for legal materials not available in the law library to ICE. If approved, the requests are addressed in a timely manner.
11.	The facility shall ensure that detainees can obtain photocopies of legal material when such copies are reasonable and necessary for a legal proceeding involving the detainee.	Meets Standard	Detainees may obtain copies of legal materials upon request, per the ICE coordinator sergeant.
12.	The facility permits detainees to assist other detainees, voluntarily and free of charge, in researching and preparing legal documents.	Meets Standard	The local handbook states that detainees may assist one another in researching or preparing legal documents. It further states that the assistance must be voluntary and free of charge.
13.	Unrepresented illiterate or non-English speaking detainees who wish to pursue a legal claim related to their immigration proceedings or detention, and who indicate difficulty with the legal materials, must be provided with more than access to a set of English-language law books. To the extent practicable and consistent with the good order and security of the facility, all efforts will be made to assist disabled persons in using the law library.	Meets Standard	The ICE coordinator sergeant, other staff, or other detainees will assist LEP or unrepresented detainees with using the law library.

PART 6 – 36. LAW LIBRARIES AND LEGAL MATERIAL (Key: AJ)		
This Detention Standard protects detainees' rights by ensuring their access to courts, counsel, and legal materials.		
Components	Rating	Remarks (1000 Char Max)
14. The facility shall permit a detainee to retain all personal legal material upon admittance to the general population or Administrative Segregation or Disciplinary Segregation units, unless this would create a safety, security, or sanitation hazard. Stored legal materials are accessible within 24 hours of a written request.	Meets Standard	The local handbook states that detainees may keep a reasonable amount of legal materials with them in their housing unit or in special housing baring security concerns.
15. Detainees housed in Administrative Segregation and Disciplinary Segregation units have the same law library access as the general population, unless compelling security concerns require limitations.	Meets Standard	Review of written policy found that detainees in administrative and disciplinary segregation are permitted the same law library access as those in the general population, unless there is a threat to safety. Written policy also states that any denial or restriction of detainee law library access must be documented.
<ul> <li>Denial of access to the law library must be: <ul> <li>Supported by compelling security concerns,</li> <li>For the shortest period required for security,</li> <li>Fully documented in the Special Management Unit housing logbook, and</li> <li>The reason should be documented and placed in the detention file.</li> </ul> </li> <li>The facility shall notify the Field Office every time access is denied and send a copy of the proper documentation.</li> </ul>	Meets Standard	Written policy states that all restrictions or denials of detainee law library access must be documented. Such actions must be justifiable; the restriction must be for a limited period and periodically reviewed. Copies of the documentation must be sent to the ICE field office and placed in the detainee's detention file.
17. The facility shall provide assistance to any unrepresented detainee who requests a notary public, certified mail, or other such services to pursue a legal matter, if the detainee is unable do so through a family member, friend, or community organization.	Meets Standard	Services listed in this component are requested through the ICE coordinator sergeant.
18. Staff shall not permit a detainee to be subjected to reprisals, retaliation, or penalties because of a decision to seek judicial or administrative relief or investigation of any matter.	Meets Standard	Policy contains prohibitions for the behaviors and actions listed in the component.

#### PART 6 – 36. LAW LIBRARIES AND LEGAL MATERIAL – Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Detainee's rights are protected by enabling their access to the courts, counsel and legal materials. Each detainee has the opportunity to research his/her legal status and is provided the necessary equipment and materials to do so. Staff accommodates detainee requests for priority access to the law library by giving preference to those facing pressing court deadlines.

Photocopies of a detainee's casework are provided at no charge. The booking sergeant, or designee, inspects documents offered for photocopying to ensure they are licit, but does not read the legal documents. Requests are denied only if the

#### PART 6 - 36. LAW LIBRARIES AND LEGAL MATERIAL - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

document poses a security risk, threat to orderly operations, violation of any law or regulation and/or the request is clearly abusive or excessive. Indigent detainees are provided free envelopes and stamps for domestic mail related to their legal matters and for correspondence to a legal representative, a potential legal representative or any court. Requests to send international mail at no cost are reviewed by ICE/ERO on a case-by-case basis.

ICE/ERO determines acceptance of outside published materials into the law library based on usefulness of the materials and space limitations, and notifies the submitter if materials are declined. ICE/ERO answers all requests for additional legal material promptly. Outdated legal materials are removed from the law library and damaged or stolen materials are replaced as necessary, by the booking sergeant, or his designee.

This was a hybrid inspection due to COVID-19 protocols. Evaluation of this standard was based on interviews with ICE Coordinator Sergeant Jase Glassburn and DSCO Tashi Tillman; observation by on-site inspectors of LexisNexis computer and office supply inventories; and review of policy and handbook.

Overall Rating: Meets Standard

**Reviewer Name (Printed):** Inspector 11 **Completion Date:** 12/9/2021

Reviewer Signature (for printed form submission):

### PART 6 – 37. LEGAL RIGHTS GROUP PRESENTATIONS (Key: AK)

This Detention Standard protects detainees' rights by ensuring their access to information presented by authorized persons and organizations for the purpose of informing them of U.S. immigration law and procedures.

Standard N/A

Click the above button if No Group Presentations were conducted within the past 12 months. (All Line Items and standard will be rated "N/A")

	Components	Rating	Remarks (1000 Char Max)
1.	If upon notification by the Field Office Director that a group presentation on legal rights has been approved, the facility administrator shall telephone the listed contact person to arrange a mutually acceptable date and time for the presentation according to the standard.	N/A	
2.	PRIORITY: At least 48 hours before a scheduled presentation, facility staff shall in each housing unit prominently display the informational posters provided by the presenter, and provide a sign-up sheet for detainees who plan to attend.		
	The facility shall ensure that presentations are open to all detainees, regardless of the presenter's intended audience, except when a particular detainee's attendance would pose a security risk. If a detainee in segregation cannot attend for this reason, facility staff shall make alternative arrangements, if the detainee or the presenter so request.	N/A	
3.	One or more legal assistants may help with a presentation.	N/A	
4.	The presenters ordinarily will have at least one hour for the presentation and additional time for a question-and-answer session ICE/ERO and/or facility staff may observe and monitor presentations, assisted by interpreters as necessary. ICE/ERO and facility personnel will not interrupt a presentation, except for security purposes or if the allotted time has expired.	N/A	
5.	If approved in advance by ICE/ERO, presenters may distribute brief written materials that inform detainees of U.S. immigration law and procedure. The request for approval of a presentation must list any published or unpublished materials proposed for distribution, and the requestor must provide a copy of any unpublished material, with a cover page.	N/A	
6.	Following a group presentation, the facility shall permit presenters to meet with small groups of detainees to discuss their cases as long as meetings do not interfere with facility security and orderly operations.	N/A	

### PART 6 – 37. LEGAL RIGHTS GROUP PRESENTATIONS (Key: AK)

This Detention Standard protects detainees' rights by ensuring their access to information presented by authorized persons and organizations for the purpose of informing them of U.S. immigration law and procedures.

Standard N/A

Click the above button if No Group Presentations were conducted within the past 12 months. (All Line Items and standard will be rated "N/A")

	Components	Rating	Remarks (1000 Char Max)
7.	<ul> <li>The facility may discontinue or temporarily suspend group presentations by any or all presenters, if they:</li> <li>Pose an unreasonable security risk;</li> <li>Interfere substantially with the facility's orderly operation;</li> <li>Deviate materially from approved presentation material, procedures or presenters; or if</li> <li>The facility is operating under emergency conditions.</li> </ul>	N/A	
8.	PRIORITY: If ICE/ERO approves an electronic presentation submitted by qualified individuals or organizations, the facility shall provide regularly scheduled and announced opportunities for detainees in the general population to view or listen to the electronic presentation(s). Each facility shall present only ICE/ERO-approved electronic presentations on detainee legal rights.	N/A	
9.	The facility shall maintain electronically-formatted presentations and equipment in good condition.	N/A	

PART 6 - 37. LEGAL RIGHTS GROUP PRESENTATIONS – Reviewer Summary			
(Use following format for dates: mm/dd/yyyy)			
Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)			
There have been no legal rights presentations conducted at this facility in the past twelve	ve months.		
Overall Rating: N/A			
Reviewer Name (Printed): Inspector 11	Completion Date: 12/9/2021		
Reviewer Signature (for printed form submission):			

## Section VII: ADMINISTRATION & MANAGEMENT

Detention Files
News Media Interviews and Tours
Staff Training
Transfer of Detainees

## PART 7 - 38. DETENTION FILES (Key: AL)

This Detention Standard contributes to efficient and responsible facility management by maintaining for each detainee booked into a facility for more than 24 hours a file of all significant information about that person.

	Components	Rating	Remarks (1000 Char Max)
1.	For every new arrival whose stay will exceed 24 hours, a designated officer shall create a detainee detention file.	Meets Standard	A detention file is created for each new arrival during the admissions process.
2.	The detainee detention file contains either originals or copies of documentation and forms generated during the admissions process.	Meets Standard	Review of detainee files confirmed that detention files contain documentation and forms generated during the admissions process.
3.	The detention files are located and maintained in a secured area.	Meets Standard	Detention files are stored in the ICE coordinator's office which is a secure room. Access to the office is restricted to authorized personnel; detainees have no access to the office or the detention files.
4.	Each detention file remains active during the detainee's stay. When the detainee is released from the facility, staff add copies of completed release documents, the original closed-out receipts for property and valuables, the original I-385 or equivalent and other documentation.	Meets Standard	Per the ICE coordinator sergeant, active files are maintained and closed in accordance with the requirements of this component. The inspector examined detainee files that had been marked "closed" and found copies of the close out documents referenced in the component.
5.	At a minimum, a logbook entry recording the file's removal from the cabinet shall include:  The detainee's name and A-File number;  Date and time removed;  Reason for removal;  Signature of person removing the file, including title and department;  Date and time returned; and  Signature of person returning the file.	Meets Standard	A log is maintained for any detention file that is removed from the records office. The log includes all of the information required by the component.
6.	Electronic record-keeping systems and data are protected from unauthorized access.	Meets Standard	The inspector was informed that electronic files are password protected.

#### PART 7 - 38. DETENTION FILES - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

This was a hybrid inspection due to COVID-19 protocols. The evaluation of this standard included observation by on-site inspectors of the detention file storage area; review of ten active detention files and five closed out detention files; and interview with ICE Coordinator Sergeant Jase Glassburn.

A detention file is created for each newly admitted detainee during the admissions process.

Detention files are handled in accordance with the standard. The facility has procedures in place to ensure that intake officers always have the necessary supplies, that equipment is maintained in good working order, including photocopier(s) and paper and the equipment has the capacity to handle the volume of work generated. The officer closing the detention files makes a notation that the file is complete and ready for archiving. The closed file is not transferred with the detainee to another facility. Detention files are handled in accordance with the provisions of the Privacy Act and records are only released following those guidelines.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 11

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

# PART 7 – 39. NEWS MEDIA INTERVIEWS AND TOURS (Key: AM)

This Detention Standard ensures that the public and the media are informed of events within the facility's areas of responsibility through interviews and tours.

	Components	Rating Remarks (1000 Char Max)	
1. Interviews by reporters, other news media representatives, academics and parties not included in other visitation categories in the Detention Standard on Visitation shall be permitted access to facilities only by special arrangement and with prior approval of the respective ICE/ERO Field Office Director.		Meets Standard	Interviews as described in the component require the approval of ICE.
2.	News media organizations shall abide by the policies and procedures of the facility being visited or toured. Media representatives must obtain advance permission from the facility administrator and FOD before taking photographs in or of any facility. The facility administrator shall advise both media representatives and detainees that use of any detainee's name, identifiable photo, or recorded voice requires his or her prior permission.	Meets Standard	Staff interviews confirmed that the requirements of this standard are complied with.
3.	Media representatives shall obtain a signed release from the detainee before photographing or recording his or her voice. The original of the form is to be filed in the detainee's A-file with a copy in the facility's Detention File.	Meets Standard	Staff interviews confirmed that the requirements of this standard are complied with.
4.	When the alien is the center of a controversy or of a special interest or high profile case, the Field Office Director shall consult with the Headquarters Deputy Assistant Director, Detention Management Division, before deciding whether to allow the interview.	Meets Standard	Per the DSCO, ICE would coordinate with the media representative to obtain a signed release from the detainee as required by the component. The original form would be filed in the A-file with a copy placed in the detention file. No ICE detainees were interviewed since the previous inspection.
5.	A press pool may be established when the Field Office Director and facility administrator determine that the volume of interview requests warrants such action. The facility administrator shall notify all media representatives with pending or requested interviews, tours, or visits that, effective immediately and until further notice, all media representatives must comply with the press pool guidelines established by the Field Office Director.	Meets Standard	The DSCO confirmed that an ICE public information officer would coordinate with the Field Office Director to ensure that press pool protocols for accommodating a large volume of interview requests are followed.

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

## PART 7 - 39. NEWS MEDIA INTERVIEWS AND TOURS - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

This was a hybrid inspection due to COVID-19 protocols. The evaluation of this standard included review of policy and procedures; interviews with ICE Coordinator Sergeant Jase Glassburn and DSCO Tashi Tillman.

News media interviews and tours are handled in accordance with this standard. The facility has procedures in place that provide a location conducive to the interviewing activity, consistent with security and good order. There are written policy and procedures to ensure that a media request does not delay or otherwise interfere with the admission or departure of a detainee.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 11

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

	Components	Rating	Remarks (1000 Char Max)	
1.	The facility conducts appropriate orientation, initial training, and annual training for all staff, contractors, and volunteers with appropriate assessment measures.	Does Not Meet Standard	During the last inspection this component was found Does Not Meet the Standard because per Indiana regulations, new corrections officers must complete the State of Indiana Law Enforcement/Police Academy - Jail School training within their first year of employment.  During this inspection, it was confirmed that per Indiana regulations, new corrections officers must complete the State of Indiana Law Enforcement/Police Academy - Jail School training within their first year of employment. In addition, new Clay County jail employees must complete a forty hour on-the-job training program prior to working a post alone. A forty-hour annual refresher training is provided and	
			documented to corrections personnel. Interviews with staff and a review of documentation indicated volunteers and county maintenance personnel are not provided appropriate training.  This is a repeat deficientcy.	
2.	The amount and content of training is consistent with the duties and function of each individual and the degree of direct supervision that individual receives.	Meets Standard	Training is consistant with the duties each individual performs at the facility.	
3.	At least one qualified individual with specialized training for the position coordinates and oversees the staff development and training program. At a minimum, full-time training personnel complete a 40-hour training-for-trainers course.	Meets Standard	The forty-hour jail school training is provided by certified trainers. The captain and lieutenant are not full-time training personnel; however, they provide training to facility personnel. Each has completed a leadership training program.	

	Components	Rating	Remarks (1000 Char Max)		
4. Training is governed and guided by a training plan that is reviewed and approved annually by the facility administrator.		Meets Standard	The training plan is presented as the required topics covered in the annual refresher plan. The training is presented by the captain, who serves as the facility administrator.		
5.	Training shall be conducted by trainers certified in the subject matter.	Meets Standard	Training is conducted by certified trainers.		
6.	Each trainee shall be required to pass a written or practical examination to ensure the subject matter has been mastered.	Meets Standard	Written or practical examinations are administered after training sessions to ensure the subject matter is understood.		
7.	The formal training received by each trainee shall be fully documented in permanent training records.	Meets Standard	Written training records are maintained for facility staff.		

Components	Rating	Remarks (1000 Char Max)
<ul> <li>8. Each new employee, contractor, and volunteer is provided an orientation prior to assuming duties. While tailored specifically for staff, contractors, and volunteers, the orientation programs include, at a minimum: <ul> <li>ICE/ERO National Detention Standards</li> <li>Working conditions</li> <li>Cultural diversity for understanding staff and detainees</li> <li>Requirements of special-needs detainees</li> <li>Code of ethics</li> <li>Personnel policy manual</li> <li>Employees' rights and responsibilities</li> <li>Drug-free workplace</li> <li>Health-related emergencies</li> <li>Signs of suicide risk, suicide precautions, prevention, and intervention</li> <li>Hunger strikes</li> <li>Use of force</li> <li>Key and lock control</li> <li>Overview of the criminal justice system</li> <li>Tour of the facility</li> <li>Facility goals and objectives</li> <li>Facility organization</li> <li>Staff rules and regulations</li> <li>Sexual harassment/sexual misconduct awareness</li> <li>Hostage situations and staff conduct if taken hostage</li> <li>Program overview.</li> </ul> </li> </ul>	Does Not Meet Standard	During the last inspection, this component was found Does Not Meet Standard because county maintenance personnel and volunteers are not provided orientation training which address at a minimum the elements of this component. County maintenance personnel are not members of jail staff but are in the facility frequently and have interaction with detainees. Interviews with the lieutenant indicated religious volunteers were not trained prior to providing services available to detainees and non-ICE detainees. During this inspection, staff interviews confirm that county maintenance personnel and volunteers are not provided orientation training which address at a minimum the elements of this component. Staff indicated religious volunteers were not trained prior to providing services available to detainees and non-ICE detainees. This is a repeat deficientcy.
<ol> <li>Clerical/support employees who have minimal detainee contact receive the facility initial training and training specific to their job duties.</li> </ol>	N/A	There are no clerical and/or support personnel who have minimal contact with detainees.

Components	Rating	Remarks (1000 Char Max)
Tomponents  10. Professional and support employees (including contractors) who have regular or daily detainee contact will receive training on the following subjects, at a minimum:  ICE/ERO National Detention Standards update Security procedures and regulations Code of Ethics Health-related emergencies Drug-free workplace Supervision of detainees Signs of hunger strike Signs of suicide risk, suicide precautions, prevention, and intervention Use-of-force regulations and tactics Hostage situations and staff conduct if taken hostage Report writing Detainee rules and regulations Key and lock control Rights and responsibilities of detainees Safety procedures	Rating  Meets Standard	There are no clerical and/or support personnel who have minimal contact with detainees. Professional personnel receive training which addresses the elements of this component.
Emergency plan and procedures		
<ul> <li>Interpersonal relations</li> </ul>		
<ul> <li>Social and cultural lifestyles of the detainee population</li> </ul>		
<ul> <li>Cultural diversity for understanding staff and detainees</li> </ul>		
<ul> <li>Communication skills</li> </ul>		
<ul> <li>Cardiopulmonary resuscitation (CPR)/First aid</li> </ul>		
<ul> <li>Counseling techniques</li> </ul>		
<ul> <li>Sexual harassment and sexual misconduct awareness</li> </ul>		

Components	Rating	Remarks (1000 Char Max)
<ul> <li>11. Full-time health care employees receive at least 40 hours of formal orientation before undertaking their assignments. In addition to the training areas above, the health-care employee orientation program includes instruction in the following: <ul> <li>ICE/ERO National Detention Standards update</li> <li>The purpose, goals, policies, and procedures for the facility and parent agency security and contraband regulations</li> <li>Key and lock control; appropriate conduct with detainees</li> <li>Medical grievance procedures and protocols</li> <li>Emergency medical procedures</li> <li>Requirements of special-needs detainees</li> <li>Code of ethics</li> <li>Drug-free workplace</li> <li>Responsibilities and rights of employees</li> <li>Standard precautions</li> <li>Occupational exposure</li> <li>Personal protective equipment</li> <li>Bio-hazardous waste disposal</li> <li>Overview of the detention operations</li> <li>Hostage situations and staff conduct if taken hostage</li> </ul> </li> </ul>	Does Not Meet Standard	During the last inspection this component was found Does Not Meet the Standard because there was no documentation provided to indicate full-time health care personnel receive forty hours of formal orientation training which addresses the elements of this component.  During this inspection, there was no documentation provided to indicate full-time health care personnel receive forty hours of formal orientation training which addresses the elements of this component.  This is a repeat deficientcy.

Components	Rating	Remarks (1000 Char Max)
12. Security personnel (including contractors) will receive training on the following subjects, at a minimum:  ICE/ERO National Detention Standards update Security procedures and regulations Supervision of detainees Searches of detainees, housing units, and work areas Signs of suicide risk, suicide precautions, prevention, and intervention Indicators of hunger strike Code of Ethics Health-related emergencies Drug-free workplace Self-defense techniques Use-of-force regulations and tactics Hostage situations and staff conduct if taken hostage Report writing Detainee rules and regulations Key and lock control Rights and responsibilities of detainees Safety procedures Emergency plans and procedures Interpersonal relations Social/cultural lifestyles of the detainee population Cultural diversity for detainees and staff Communication skills Cardiopulmonary resuscitation (CPR) and first aid Counseling techniques	Meets Standard	Documentation was provided and reviewed which confirms the required training has been provided.
<ul> <li>Situation Response Teams (SRTs) receive:</li> <li>Specialized training before undertaking their assignments.</li> </ul>	N/A	The facility does not have a situation response team. Should this type of assistance be required patrol deputies would be called in to assist jail personnel.
14. Facility management and supervisory staff receive Management and Supervisory training.	Meets Standard	The captain and lieutenant have received leadership training. Documentation of the training was reviewed during the inspection.

This Detention Standard ensures that staff, contractors, and volunteers are competent in their assigned duties by requiring that they receive initial and ongoing refresher training.

Components	Rating	Remarks (1000 Char Max)
15. PRIORITY: Personnel authorized to use firearms receive training that covers their use, safety, and care and constraints on their use – before being assigned to a post involving their possible use.  All personnel authorized to use firearms demonstrate competency in their use at least annually.	Meets Standard	Personnel authorized to use firearms are provided training which addresses the requirements of this component. Competency in the use of the firearm is required annually.
16. PRIORITY: Personnel authorized to use chemical agents receive training in the use of chemical agents and in the treatment of individuals exposed to a chemical agent before being assigned to a post involving their possible use.	Meets Standard	Only authorized and trained staff utilize chemical agents. Those that are authorized to use chemical agents are provided training which addresses the requirements of this component. The training includes the trainees exposure to the chemical agent so the trainee will have a clear understanding of the effects of its use. The training also includes the decontamination of individuals exposed to the chemical.

### PART 7 - 40. STAFF TRAINING - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

**Overall Remarks:** (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Training is provided by certified trainers assigned to the Clay County Sheriff's Office.

New facility officers must complete the State of Indiana Law Enforcement/Police Academy - Jail School training within their first year of employment. The facility has not sent new officers to the training during the inspection period.

Personnel authorized to use firearms are provided training which addresses the requirements of the standard. Competency in the use of the firearm is required annually.

Volunteers who enter the facility are not provided an orientation training as required by the standard. Maintenance is provided by county maintenance personnel, which are not jail personnel nor are they county personnel assigned permanently to the jail.

Evaluation of this standard was based on review of the training plan, training policy and sign-in documents; and interviews with Captain Brandon Crowley and Sergeant Jase Glassburn.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 32

Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

## PART 7 - 41. TRANSFER OF DETAINEES (Key: AO)

This Detention Standard ensures that transfers of detainees from one facility to another are professionally and responsibly managed in regard to notifications, detainee records, safety and security, and protection of detainee funds and personal property.

	Components	Rating	Remarks (1000 Char Max)	
1.	<ul> <li>Facility policy mandates that:</li> <li>Times and transfer plans are never discussed with the detainee prior to transfer.</li> <li>The detainee is not notified of the transfer until immediately prior to departing the facility.</li> <li>The detainee is not permitted to make any phone calls or have contact with any detainee in the general population.</li> </ul>	Meets Standard	Policy and procedures adhere to the requirements of this component. Detainee transfers are scheduled and coordinated by ICE.	
2.	A detainee may not be removed from any facility without a Form I-203 or I-203A or equivalent authorizing the removal of the detainee the facility.	Meets Standard	ICE and facility staff informed the inspector that I-203 forms authorize detainee removals. The inspector also examined I-203 forms contained in closed detainee files.	
3.	The facility health care provider shall be notified sufficiently in advance of the transfer that medical staff may determine and provide for any associated medical needs.	Meets Standard	Per the ICE coordinator sergeant, medical staff is notified of transfers sufficiently in advance of the transfer so that medical staff may determine and provide for any associated medical needs.	
4.	<ul> <li>The sending facility's medical staff shall prepare a Transfer Summary that must accompany the transferee. Either the USM 553 Form or a facility-specific form may be used, provided it shows:         <ul> <li>TB clearance, including PPD and Chest x-ray results, with the test dates;</li> <li>Current mental and physical health status, including all significant health issues;</li> <li>Current medications, with specific instructions for medications that must be administered en route; and</li> </ul> </li> <li>The name and contact information of the transferring medical official.</li> </ul>	Meets Standard	A medical summary is prepared which contains the information required by the component.	
5.	Transportation staff may not transport a detainee without the required Transfer Summary, which is essential for detainee safety while in transit.	Meets Standard	Policy requires a Transfer Summary be provided to transportation staff before a detainee may be transferred.	

## PART 7 - 41. TRANSFER OF DETAINEES (Key: AO)

This Detention Standard ensures that transfers of detainees from one facility to another are professionally and responsibly managed in regard to notifications, detainee records, safety and security, and protection of detainee funds and personal property.

	Components	Rating	Remarks (1000 Char Max)
6.	Medical staff shall notify the facility administrator when they determine that a detainee's medical or psychiatric condition requires:  Clearance by the medical staff prior to transfer, or Medical escort during transfer.	Meets Standard	Facility staff informed the inspector that medical personnel will advise the facility administrator when a detainee's medical or psychiatric condition requires clearance prior to transfer or a medical escort is required during the transfer.
7.	<ul> <li>PRIORITY: Prior to transfer, medical personnel shall provide the transporting officers instructions and, if applicable, medication(s) for the detainee's care in transit.</li> <li>Detainees shall be transferred with, at a minimum, 7 days worth of prescription medications (TB medications, a 15 days supply) to ensure continuity of care throughout the transfer and subsequent intake process.</li> <li>Medications shall be:         <ul> <li>Placed in a property envelope with the detainee's name and A-number on it,</li> <li>Accompany the transfer, and</li> <li>If unused, be turned over to an officer at the receiving Field Office.</li> </ul> </li> </ul>	Meets Standard	Reviewed policy issuances confirmed that each element of this component is addressed. Interviews with staff confirmed that the policy is also followed in practice.
8.	Before transfer, the sending facility shall return all funds and small valuables to the detainee and close out all forms G-589 (or local IGSA funds and valuables receipts) in accordance with the Detention Standard on Funds and Personal Property.	Meets Standard	Reviewed policy issuances confirmed that each element of this component is addressed. Interviews with staff confirmed that the policy is also followed in practice.
9.	Within 24 hours of arrival at the final transfer destination all detainees should be given the opportunity to make a phone call. Any indigent detainee shall be permitted a single domestic phone call at the Governments expense, ordinarily using a PCS Emergency Card or equivalent.	Meets Standard	Facility staff informed the inspector that detainees arriving at this IGSA are provided the opportunity to place a telephone call within 24 hours, free of charge.

### PART 7 - 41. TRANSFER OF DETAINEES - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

Overall Remarks: (Record significant facts, observations, other sources used, etc.) (5000 Character Max)

Transfers are approved and facilitated with consideration for the safety and security of the staff, detainees and the public. Policy and procedures address notifications, detainee records and the protection of detainee funds and property. ICE officer informed the inspector that indigent detainees being transferred will be authorized a single domestic phone call at the government's expense upon arrival at their destination. Non-indigent detainees have access to make calls at their own expense pursuant to the Detainee Telephone Access standard.

# Performance-Based National Detention Standards 2008 Inspection Worksheet for Over 72 Hour Facilities with 2011 SAAPI

### PART 7 - 41. TRANSFER OF DETAINEES - Reviewer Summary

(Use following format for dates: mm/dd/yyyy)

In order to provide access to programs and services, the facility provides communication assistance to LEP detainees and detainees with disabilities. This may be achieved via bilingual staff, translation services, or other means for LEP detainees; or in the form of auxiliary aids for detainees with disabilities including, but not limited to, those aids listed in the standard.

To evaluate this standard, policy was reviewed, a detainee transfer was observed and Jail Commander Brandon Crowley and ICE Coordinator Sergeant Glassburn were interviewed.

Overall Rating: Meets Standard

Reviewer Name (Printed): Inspector 11 Completion Date: 12/9/2021

Reviewer Signature (for printed form submission):

### **DOCUMENT CHECK**

The document check should be run upon completion of the review form and PRIOR to submission to DHS-ICE. This check will help ensure the form is ready for upload to DHS-ICE systems. Errors indicate issues were found with specific data entered into the form. Items Not Rated indicate there were line items found on the form which remain in a "Not Rated" status. This action will also update the table of contents.

The check will take several minutes to complete, during which the screen will flash.

Review Document Issue Summary Ratings check complete.					
Check Document:	Run Check	Error(s) Found:	0	Items Not Rated:	0
Errors:					
No Errors Found					
Items Not Rated:					
All Items Rated					

Run Indicator: