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# ICE Detention Standards Compliance Review

**Webb County Detention Center**

August 12-14, 2008

REPORT DATE – August 21, 2008



Contract Number: ODT-6-D-0001  
Order Number: HSCEOP-07-F-01016

b6

Executive Vice President  
Creative Corrections  
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August 21, 2008

MEMORANDUM FOR: James T. Hayes, Jr., Acting Director  
Office of Detention and Removal Operations

FROM: [redacted] *ja* [redacted]  
Reviewer-In-Charge (RIC)

SUBJECT: Webb County Detention Center  
Annual Detention Review (ADR)

Creative Corrections conducted an ADR of the Corrections Corporation of America's Webb County Detention Center, located in Laredo, Texas, on August 12-14, 2008. As noted on the attached documents, my team of Subject Matter Experts (SME) included [redacted] SME for Security; [redacted] SME for Medical; [redacted] SME for Safety; and [redacted] SME for Food Service.

A review closeout was conducted with Warden [redacted] on August 14, 2008, and included a discussion of all aspects of our review.

**Type of Review:**

This review is a scheduled Detention Standard Review to determine general compliance with established ICE National Detention Standards for facilities used for over 72 hours.

**Review Summary:**

The Webb County Detention Center was accredited by the American Correctional Association (ACA) on January 14, 2008. The facility is not accredited by the National Commission on Correctional Health Care (NCCHC), or the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).

**Standards Compliance:**

The following statistical information outlined provides a direct comparison of the January 2008 ADR and this ADR conducted in July 2008.

<u>June 26-27, 2007</u>	<u>Review</u>	<u>August 12-14, 2008</u>	<u>Review</u>
Compliant	27	Compliant	35
Deficient	8	Deficient	0
At-Risk	0	At-Risk	0
Not-Applicable	3	Not-Applicable	3

## **Area of Strength**

### ***Chemical Control***

The Webb County Detention Center has developed an exceptional hazardous materials program that insures the control and inventory of flammable, toxic, and caustic materials. The policies and procedures are well written and comprehensive. Staff and detainees have a clear understanding of their responsibilities when handling hazardous materials. The hazardous materials program met or exceeded each standard requirement.

## **Recommended Rating and Justification**

It is the Reviewer-in-Charge's (RIC) recommendation that the facility receive a rating of "Good." Since there were no deficiencies, no further action is necessary.

## **RIC Assurance Statement**

All findings of this review have been documented on the Detention Review Worksheet and are supported by the written documentation contained in the review file.

**A. Type of Facility Reviewed**

ICE Service Processing Center  
 ICE Contract Detention Facility  
 ICE Intergovernmental Service Agreement

**B. Current Inspection**

Type of Inspection  
 Field Office  HQ Inspection  
Date[s] of Facility Review  
August 12 - 14, 2008

**C. Previous/Most Recent Facility Review**

Date[s] of Last Facility Review  
June 26 - 27, 2007  
Previous Rating  
 Superior  Good  Acceptable  Deficient  At-Risk

**D. Name and Location of Facility**

Name  
Webb County Detention Center  
Address (Street and Name)  
9998 South Highway 83  
City, State and Zip Code  
Laredo, Texas  
County  
Webb  
Name and Title of Chief Executive Officer (Warden/OIC/Superintendent)  
b6, b7c Warden  
Telephone # (Include Area Code)  
956 b6, b7c  
Field Office / Sub-Office (List Office with oversight responsibilities)  
San Antonio, Texas  
Distance from Field Office  
180 miles

**E. Creative Corrections Review Team**

b6, b7c Reviewer, In-Charge  
b6, b7c SME for Security  
b6 SME for Food Service  
b6 SME for Medical  
b6, b7c SME for Safety

**F. CDF/IGSA Information Only**

Contract Number  
ODT-8-C-0002  
Date of Contract or IGSA  
11/2007  
Basic Rates per Man-Day  
64.87  
Other Charges: (If None, Indicate N/A)  
N/A  
Estimated Man-days Per Year  
6,600

**E. Accreditation Certificates**

List all State or National Accreditation[s] received:  
ACA Accreditation on January 14, 2008  
 Check box if facility has no accreditation[s]

**F. Problems / Complaints (Copies must be attached)**

The Facility is under Court Order or Class Action Finding  
 Court Order  Class Action Order  
The Facility has Significant Litigation Pending  
 Major Litigation  Life/Safety Issues  
 Check if None.

**I. Facility History**

Date Built  
April 1999  
Date Last Remodeled or Upgraded  
N/A  
Date New Construction / Bedspace Added  
N/A  
Future Construction Planned  
 Yes  No Date: 2009  
Current Bedspace  
603  
Future Bedspace (# New Beds only)  
Number: 740 Date: 2009

**J. Total Facility Population**

Total Facility Intake for previous 12 months  
4,796  
Total ICE Mandays for Previous 12 months  
6,755

**K. Classification Level (ICE SPCs and CDFs Only)**

	L-1	L-2	L-3
Adult Male	-	-	-
Adult Female	-	-	-
	-	-	-

**L. Facility Capacity**

	Rated	Operational	Emergency
Adult Male	470	570	630
Adult Female	33	33	100
<input type="checkbox"/> Facility holds Juveniles Offenders 16 and older as Adults			

**M. Average Daily Population**

	ICE	USMS	Other
Adult Male	13	591	0
Adult Female	0	51	0

**N. Facility Staffing Level**

Security: [REDACTED] Support: [REDACTED]  
b2High

**Significant Incident Summary Worksheet**

For ICE to complete its review of your facility, the following information must be completed prior to the scheduled review dates. The information on this form should contain data for the past twelve months in the boxes provided. The information on this form is used in conjunction with the ICE Detention Standards in assessing your Detention Operations against the needs of the ICE and its detained population. This form should be filled out by the facility prior to the start of any inspection. Failure to complete this section will result in a delay in processing this report and the possible reduction or removal of ICE' detainees at your facility.

<i>Incidents</i>	<i>Description</i>	Jan – Mar	Apr – Jun	Jul – Sept	Oct – Dec
Assault: Offenders on Offenders <sup>1</sup>	Types (Sexual <sup>2</sup> , Physical, etc.)	Physical	Physical	Physical	Physical
	With Weapon	0	1	0	0
	Without Weapon	6	9	4	12
Assault: Detainee on Staff	Types (Sexual Physical, etc.)	Physical	Physical	Physical	Physical
	With Weapon	0	1	0	0
	Without Weapon	0	1	0	1
Number of Forced Moves, incl. Forced Cell moves <sup>3</sup>		2	3	9	4
Disturbances <sup>4</sup>		0	2	0	2
Number of Times Chemical Agents Used		0	0	1	0
Number of Times Special Reaction Team Deployed/Used		0	0	0	0
# Times Four/Five Point Restraints applied/used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	I=M	0
	Type (C=Chair, B=Bed, BB=Board, O=Other)	-	-	B	-
Offender / Detainee Medical Referrals as a result of injuries sustained.		2	4	2	0
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	13	16	4	9
	# Resolved in favor of Offender/Detainee	8	16	4	7
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	-	-	-	-
	Number	0	0	0	0
Psychiatric / Medical Referrals	# Medical Cases referred for Outside Care	20	19	15	25
	# Psychiatric Cases referred for Outside Care	0	0	0	0

<sup>1</sup> Any attempted physical contact or physical contact that involves two or more offenders  
<sup>2</sup> Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting  
<sup>3</sup> Routine transportation of detainees/offenders is not considered "forced"  
<sup>4</sup> Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

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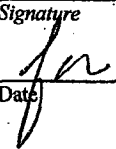
DHS/ICE Detention Standards Review Summary Report						
1. Acceptable 2. Deficient 3. At Risk 4. Repeat Finding 5. Not Applicable						
Legal Access Standards		1.	2.	3.	4.	5.
1.	Access to Legal Materials	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2.	Group Presentations on Legal Rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3.	Visitation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4.	Telephone Access	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Detainee Services						
5.	Admission and Release	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6.	Classification System	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7.	Correspondence and Other Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8.	Detainee Handbook	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
9.	Food Service	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10.	Funds and Personal Property	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11.	Detainee Grievance Procedures	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
12.	Issuance and Exchange of Clothing, Bedding, and Towels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
13.	Marriage Requests	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14.	Non-Medical Emergency Escorted Trip	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
15.	Recreation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
16.	Religious Practices	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
17.	Voluntary Work Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Health Services						
18.	Hunger Strikes	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
19.	Medical Care	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
20.	Suicide Prevention and Intervention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
21.	Terminal Illness, Advanced Directives and Death	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Security and Control						
22.	Contraband	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
23.	Detention Files	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24.	Disciplinary Policy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
25.	Emergency Plans	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
26.	Environmental Health and Safety	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
27.	Hold Rooms in Detention Facilities	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
28.	Key and Lock Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
29.	Population Counts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
30.	Post Orders	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
31.	Security Inspections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
32.	Special Management Units (Administrative Segregation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
33.	Special Management Units (Disciplinary Segregation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
34.	Tool Control	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
35.	Transportation (Land management)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
36.	Use of Force	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
37.	Staff / Detainee Communication (Added August 2003)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
38.	Detainee Transfer (Added September 2004)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

All findings (Deficient and At-Risk) require written comment describing the finding and what is necessary to meet compliance.

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**RIC Review Assurance Statement**

By signing below, the Reviewer-In-Charge (RIC) certifies that all findings of noncompliance with policy or inadequate controls contained in the Inspection Report are supported by evidence that is sufficient and reliable. Furthermore, findings of noteworthy accomplishments are supported by sufficient and reliable evidence. Within the scope of the review, the facility is operating in accordance with applicable law and policy, and property and resources are efficiently used and adequately safeguarded, except for the deficiencies noted in the report.

Reviewer-In-Charge: (Print Name) b6, b7c	Signature 	b6, b7c
Title & Duty Location Reviewer -In-Charge, Creative Corrections	Date August 14, 2008	b6, b7c

Team Members	
Print Name, Title, & Duty Location b6, b7c SME for Security	Print Name, Title, & Duty Location b6 SME for Food Service
Print Name, Title, & Duty Location b6 SME for Medical	Print Name, Title, & Duty Location b6, b7c SME for Safety

**Recommended Rating:**

- Superior
- Good
- Acceptable
- Deficient
- At-Risk

# HEADQUARTERS EXECUTIVE REVIEW

## Review Authority

The signature below constitutes review of this report and acceptance by the Review Authority. OIC/CEO will have 30 days from receipt of this report to respond to all findings and recommendations.

HQDRO EXECUTIVE REVIEW: (Please Print Name) b6, b7c	Signature b6, b7c
Title Acting Chief, Detention Standards Compliance Unit	Date Dec 21, 2008

- Final Rating:
- Superior
  - Good
  - Acceptable
  - Deficient
  - At-Risk
  - No Rating

Comments: The Review Authority concurs with the recommended rating of "Good". A Plan of Action is required to address the line item deficiencies noted in the Detainee Grievance Procedures, Contraband, and Use of Force standards.