ICE Detention Standards Compliance Review

Glendale City Jail

July 31 - August 1, 2008

REPORT DATE – August 2, 2008



Contract Number: ODT-6-D-0001 Order Number: HSCEOP-07-F-01016

Percy H. Pitzer, Executive Vice President Creative Corrections 6415 Calder, Suite B Beaumont, TX 77706

b6, b7c COTR U.S. Immigration and Customs Enforcement Detention Standards Compliance Unit 801 I Street NW Washington, DC 20536



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August 2, 2008

MEMORANDUM FOR:

James T. Hayes, Jr. Acting Director Office of Detention and Removal Operations

FROM:

b6, b7c Reviewer-In-Charge

SUBJECT:

Glendale City Jail Annual Detention Review

Creative Corrections conducted the Annual Detention Review (ADR) of Glendale City Jail, located in Glendale, California, on July 31 – August 1, 2008. The facility has an Intergovernmental Service Agreement (IGSA) with Immigration and Customs Enforcement (ICE) to house adult male and female ICE detainees for less than 72 hours. As noted on the attached documents, the review team of Subject Matter Experts (SME) consisted of b6. b7c b6. b7c RIC/Security; b6. b7c Medical Health Services; b6. b7c ; Environmental Health and Safety; b6. b7c Food Service; and b6. b7c Administration.

A final review closeout was conducted on Friday, August 1, 2008, with b6, b7c Jail Administrator. During the closeout, the review process and concerns were discussed.

Type of Review

This review is a scheduled Detention Standard Review to determine general compliance with established ICE National Detention Standards.

Review Summary

Glendale City Jail is accredited by the California Corrections Standards Authority, Los Angeles County Grand Jury, Los Angeles County Health Department, and Los Angeles County Juvenile Court. The facility is not accredited by the American Correctional Association (ACA), National Commission on Correctional Health Care (NCCHC) or Joint Commission on Accredited Health Organization (JCAHO). The facility is rated as a Type 1 temporary holding facility in the state of California. Detainees are normally released to ICE within a 12-hour period.

Standards Compliance

The following information summarizes the standards reviewed and the overall compliance for this review.

May 14, 2007	Review	July 31 – August 1, 2008	Review
Compliant	26	Compliant	25
Deficient	0	Deficient	0
At-Risk	0	At-Risk	0
Non-Applicable	1	Non-Applicable	3

Recommended Rating and Justification

It is the Reviewer-in-Charge (RIC) recommendation that the facility receive a rating of "Acceptable." The rating is based on the findings of the standards found during this review. As no deficiencies were identified, a Plan of Action is not required.

<u>RIC</u> Assurance Statement

All findings of this review have been documented on the attached Detention Review Worksheet and are supported by the written documentation contained in the review file.



DETENTION FACILITY INSPECTION FORM

FACILITIES USED LESS THAN 72 HOURS

	FACILITIES USED I	LESS THAN /Z HOUR	<u> </u>				
A. TYPE OF FACILITY REVIE ICE Service Process	and a second	Other Charges: (If None, Indicate N/A) ; ; ; X/A					
ICE Contract Deten		Estimated Man-days per Year					
	ntal Service Agreement	10,950	ujo por 1 ou				
B. CURRENT INSPECTION		G. ACCREDITA	TION CERT	IFICAT		/	
Type of Inspection	1	List all State or I					
Field Office HQ Inspection	oction	Corrs. Stds. Aut					
Date[s] of Facility Review		Juvenile Court a				2 Bir County	
fuly 31 - August 1, 2008				<u>,</u>	. 2 • pt.		
		H. PROBLEMS					
C. PREVIOUS/MOST RECENT	FACILITY REVIEW	The Facility is u					
Date[s] of Last Facility Review		Court Order			ction Fine	ling	
May 14, 2007		The Facility has					
Previous Rating		Major Litigat	ion 🗌	Life/Sa	fety Issue	5	
Superior Good Acc	ceptable Deficient At-Risk	None None					
D. NAME AND LOCATION OF	FACILITY	I. FACILITY H	ISTORY				
Name		Date Built					
Glendale City Jail		2005	×				
Address		Date Last Remo	deled or Upg	raded			
131 North Isabel Street		N/A	. 8				
City, State and Zip Code		Date New Construction / Bed Space Added					
Blendale, California 91205		N/A					
County	2 ₈ , , , , , , , , , , , , , , , , , , ,	Future Construct					
Los Angeles County	5	🗌 Yes 🛛 No		-			
Name and Title of Chief Execu	tive Officer	Current Bed space Future Bed Space (# New Beds only)					
Warden/OIC/Superintendent)		96 Number: N/A Date: N/A					
	b6, b7c ; Jail Administrator	J. TOTAL FAC	U ITY DODIU	INTON			
Telephone Number (Include A	rea Code)	Total Facility Int			nonthe	7/ 	
318-548 b6, b7c		6,261	ake for Flevi	ous 12 h	lionuis		
Field Office / Sub-Office (List	Office with Oversight)	Total ICE Man I	Dave for Prev	ious 12 1	nonthe		
Los Angeles		2,754	Jays 101 1 100	1005 12 1	nonuis	5.52	
Distance from Field Office	and the second sec	2,701		en status			
lo nines		K. CLASSIFICA	TION LEVEL	(ICE SI	PCs AND	CDFs Only)	
E. CREATIVE CORRECTIONS	INFORMATION		L		L-2	L-3	
Jame of Inspector (Last Name		Adult Male	N/		N/A	N/A	
	r-In-Charge / Security & Control	Adult Female	N		N/A	N/A	
Name of Team Member / Title							
b6, b7c / SME / Admi		L. FACILITY C			n a brenne		
Name of Team Member / Title			Rated	-	ational	Emergency	
b6, b7c / SME / Food S		Adult Male	76		76	76	
Name of Team Member / Title	/ Duty Location	Adult Female	20		20	20	
	nmental Health and Safety	Facility Holds	Juveniles Of	fenders 1	6 and Old	er as Adults	
Name of Team Member / Title		M AVEDLOS D	ATT & DODTT	ATTON	·		
b6, b7c / SME / Medical Health Services		M. AVERAGE D	0.011010000000000000000000000000000000		TICATC	Othan	
		Adult Male			USMS	Other	
F. CDF/IGSA INFORMATIO	The second se	Adult Male Adult Female	1		0	16	
Contract Number	Date of Contract or IGSA	Adunt Feiliale	1	-	U	2	
DROIGSA-07-0034	June 23, 2008	N. FACILITY S	CAFFING LEV	VEL			
Basic Rates per Man-Day		Security:		Suppo	ort.		
\$85.00	· · · · · · · · · · · · · · · · · · ·	b2 high		b2 hig		а.	
				DZ HIY			

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SIGNIFICANT INCIDENT SUMMARY WORKSHEET

In order for Creative Corrections to complete its review of your facility, you <u>must</u> complete the following worksheet prior to your scheduled review dates. This worksheet must contain data for the past twelve months. We will use this worksheet in conjunction with the ICE Detention Standards to assess your detention operations with regard to the needs of ICE and its detainee population. Failure to complete this worksheet will result in a delay in processing this report, and may result in a reduction or removal of ICE detainees from your facility.

INCIDENTS	DESCRIPTION	Jan – Mar	Apr – Jun	Jul – Sep	Oct – Dec
Assault:	Types (Sexual ² , Physical, etc.)	0	0	0	0
Offenders on Offenders ¹	With Weapon	· 0,	0	0	0
	Without Weapon	0	0	0	0
Assault:	Types (Sexual Physical, etc.)	0	. 0	0	. 0
Detainee on Staff	With Weapon	0	0	0	0
	Without Weapon	0	0	0	0
Number of Forced Moves, incl. Forced Cell Moves ³		0	0	1	0
Disturbances ⁴		0	0.	0	0
Number of Times Chemical Agents Used		0	0	0	0
Number of Times Special Reaction Team Deployed/Used		0	0	0	0
# Times Four/Five Point Restraints Applied/Used	Number/Reason (M=Medical, V=Violent Behavior, O=Other)	0	0	0	0
	Type (C=Chair, B=Bed, BB=Board, O=Other)	0	0	0	0
Offender / Detainee Medical Referrals as a Result of Injuries Sustained.		0	0	0	0
Escapes	Attempted	0	0	0	0
	Actual	0	0	0	0
Grievances:	# Received	0	0	0	0
	# Resolved in Favor of Offender/Detainee	0	- 0	0	0
Deaths	Reason (V=Violent, I=Illness, S=Suicide, A=Attempted Suicide, O=Other)	0	0	0	0
	Number	0	0	0	0
Psychiatric / Medical Referrals	# Medical Cases Referred for Outside Care	55	51	26	5
	# Psychiatric Cases Referred for Outside Care	0	0	0	0

Any attempted physical contact or physical contact that involves two or more offenders

Oral, anal or vaginal penetration or attempted penetration involving at least 2 parties, whether it is consenting or non-consenting

Routine transportation of detainees/offenders is not considered "forced"

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Any incident that involves four or more detainees/offenders, includes gang fights, organized multiple hunger strikes, work stoppages, hostage situations, major fires, or other large scale incidents.

DHS/ICE DETENTION STANDARDS REVIEW SUMMARY REPORT

1. АССЕРТАВІ	E 2. DEFICIENT	3. AT-Risk	4. Repeat Finding	5. NOT Applicable					
LEGAL ACCE	SS STANDARDS			0	1.	2.	3.	4.	5.
1. Visitat	ion							N 23 6.	
2. Teleph	one Access				\square				
DETAINEE SI	ERVICES								
3. Admis	sion and Release				\square				
4. Classif	ication System				\square				
	ee Handbook				\square				
6. Food S					\boxtimes				
	and Personal Property				· · ·				
8. Detain	ee Grievance Procedures				\square				
9. Issuand	e and Exchange of Cloth	ing, Bedding, and Tov	vels		\square				
10. Religio	ous Practices			5	\square				
HEALTH SER	VICES								
11. Medica	al Care	-							
12. Suicide	Prevention and Interven	tion							
SECURITY AN	ID CONTROL								
13. Contra	band								
14. Detent	ion Files								\square
15. Discipl	inary Policy				\boxtimes				
	ency Plans	· · ·			\boxtimes				
17. Enviro	nmental Health and Safet	У			\square				
18. Hold R	ooms in Detention Facili	ties							
19. Key an	d Lock Control				\boxtimes				
	tion Counts				\boxtimes				
	y Inspections				\square				
	Management Units (Ad				\square				
~	Management Units (Dis	sciplinary Segregation)		\boxtimes				
24. Tool C					\boxtimes				
	ortation (Land manageme	ent)							\square
26. Use of					\boxtimes				
	Detainee Communication		5)		\boxtimes				
28. Detain	ee Transfer (Added Sept	ember 2004)			\boxtimes				
	S OF DEFICIENT AN ESSARY TO REACH CO		IRE WRITTEN CO	OMMENT DESCR	IBING	THE	FINI	DING	AND

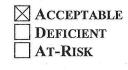
BY SIGNING BELOW, THE REVIEWER-IN-CHARGE (RIC) CERTIFIES THAT:

- 1. ALL FINDINGS OF NON-COMPLIANCE WITH POLICY OR INADEQUATE CONTROLS, AND FINDINGS OF NOTEWORTHY ACCOMPLISHMENTS, CONTAINED IN THIS INSPECTION REPORT, ARE SUPPORTED BY EVIDENCE THAT IS SUFFICIENT AND RELIABLE; AND
- 2. WITHIN THE SCOPE OF THIS REVIEW, THE FACILITY IS OPERATING IN ACCORDANCE WITH APPLICABLE LAW AND POLICY, AND PROPERTY AND RESOURCES ARE BEING EFFICIENTLY UTILIZED AND ADEQUATELY SAFEGUARDED, EXCEPT FOR ANY DEFICIENCIES NOTED IN THE REPORT.

Review	er-In-Charge		
Reviewer-In-Charge: (Print Name)	Signature	b6, b7c	
Title & Duty Location Reviewer-In-Charge/Security and Control	Date August 1, 2008		

	TEAM MEMBERS
Print Name, Title, & Duty Location	Print Name, Title, & Duty Location
b6, b7c ; SME-Administration	b6, b7c ; SME-Environmental Health and Safety
Print Name, Title, & Duty Location	Print Name, Title, & Duty Location
b6, b7c ; SME-Food Service	b6, b7c SME-Medical Services

RECOMMENDED RATING:



COMMENTS:

In the State of California, Glendale City Jail is rated a Type 1 facility, which is considered a short-term holding facility. Detainees are usually held no longer than 48 hours.

MANAGEMENT REVIEW

REVIEW AUTHORITY

THE SIGNATURE BELOW CONSTITUTES REVIEW AND ACCEPTANCE OF THIS REPORT BY THE REVIEW AUTHORITY. FOD/OIC/CEO WILL HAVE THIRTY (30) CALENDAR DAYS FROM RECEIPT OF THIS REPORT TO RESPOND TO ALL FINDINGS AND RECOMMENDATIONS.

HQDRO MANAGEMENT REVIEW: (Print Name) b6, b7c	Signature	b6, b7c	
Title	Date		
Acting Chief		lec. 21, 2008	
		, , , , , , , , , , , , , , , , , , , ,	

FINAL RATING:

ACCEPTABLE
DEFICIENT
AT-RISK

COMMENTS: The Review Authority concurs with the recommended rating of <u>Acceptable</u>. A Plan of Action is requested for the deficient areas identified in the review worksheets under the Detainee Access to Telephones standard.

Creative Corrections 6415 Calder, Suite B Beaumont, Texas 77706

ICE Detention Standards Review Worksheet

(This document must be attached to each Inspection Form) This Form to be used for Inspections of Facilities used less than 72 Hours



\boxtimes	

Local Jail – IGSA State Facility – IGSA

ICE Contract Detention Facility

Name		
Glendale City Jail		
Address (Street and Name)		
131 North Isabel Street		-
City, State and Zip Code		
Glendale, California 91206	and the second state of th	
County		
Los Angeles County		
Name and Title of Chief Executive Officer (Wa	arden/OIC/Superintendent)	
b6, b7c ; Chief / b6, b7c ; Jail Ad	ministrator	
Name and Title of Reviewer-In-Charge		
ьб, b7c ; Reviewer-In-Charge		
Date[s] of Review		
July 31 - August 1, 2008		*
Type of Review		
Headquarters Operational	Special Assessment Other	* . · ·

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Key and Lock Control	
POPULATION COUNTS	
SECURITY INSPECTIONS	
SPECIAL MANAGEMENT UNIT (ADMINISTRATIVE SEGREGATION)	
SPECIAL MANAGEMENT UNIT (DISCIPLINARY SEGREGATION)	
TOOL CONTROL	
TRANSPORTATION (LAND)	
USE OF FORCE	
STAFF/DETAINEE COMMUNICATIONS	
DETAINEE TRANSFER STANDARD	••••

NOTE: FOR EACH STANDARD RATED <u>BELOW</u> ACCEPTABLE, FACILITIES **MUST** ATTACH A PLAN OF ACTION FOR BRINGING OPERATIONS INTO COMPLIANCE. EACH FACILITY SHOULD EXAMINE THE ENTIRE WORKSHEET TO IDENTIFY AREAS OF IMPROVEMENT, <u>INCLUDING</u> THOSE STANDARDS WHERE AN OVERALL FINDING OF ACCEPTABLE WAS ACHIEVED.

SECTION I. LEGAL ACCESS STANDARDS

VISITATION						
POLICY: ICE SHALL PERMIT DETAINEES TO VISIT WITH FAMILY, FRIENDS NEWS MEDIA.		EPRESENT	ATIVES, S	PECIAL INTEREST GROUPS, AND THE		
COMPONENTS	Y	N	NA	REMARKS		
There is a written visitation schedule and hours for general visitation.			· 🗆	A written visitation schedule and hours of visitation are in Operational Procedures and Policies, Chapter 23.1, Prisoner Visitation.		
The visitation schedule and rules are available to the public.				The visitation schedule and rules are available to the public on the facility's website.		
A general visitation log is maintained.				All visits are recorded in the Correctional Management System. The system lists time, relationship, and a copy of the visiting party's identification according to Operational Procedures and Policies, Chapter 23.6, Documentation of all Visitations.		
Visitors are searched and identified according to standard requirements.				There is a sign posted in the front lobby stating that all visitors will be searched.		
ACCEPTABLE DEFICIENT] AT-RI	SK	[]]	REPEAT FINDING		

August 1,2008 AUDITOR'S SIGNATURE/DATE

b6. b7c

DETAINEE TELEPHONE ACCESS						
POLICY: ALL FACILITIES HOUSING ICE DET	CAINEES WILL PERMIT DETAIN	EES' REAS	ONABLE A	ND EQUIT.	ABLE ACCESS TO TELEPHONES.	
Components		Y	N	NA	REMARKS	
Detainees are allowed access to telephone waking hours.	s during established facility				Operational Procedures and Policies, Chapter 21-4, Telephone Calls, allow detainees access to telephones during the established hours.	
Upon admittance, detainees are made awar access policy.	re of the facility's telephone				Detainees are only assigned to the facility for less than 24 hours. If detainees are assigned to the facility over the weekend, they view a DVD and are advised of the telephone policy.	
Detainees are afforded a <i>reasonable degree</i> calls.	e of privacy for legal phone				Detainees notify staff when he/she needs to make a legal phone call. Staff provides a reasonable degree of privacy for legal phone calls.	
Emergency phone call messages are immedi	ately given to detainees.				Emergency phone call messages are immediately given to detainees.	
Detainees are allowed to return emergen possible.	cy phone calls as soon as				Detainees are allowed to return emergency phone calls as stated in Chapter 21-4, Telephone Calls, Operations and Procedures and Policies.	
Detainees in disciplinary segregation ar consular/embassy officials.	e allowed phone calls to			\boxtimes	There is no disciplinary segregation in the facility.	
The OIG phone number for reporting abudetainee phone system and the phone nuinspector during the review.					The OIG phone number is not programmed into the detainee phone system. Recommend the OIG phone number be made available to detainees.	
Detainees in disciplinary segregation are all emergencies.					There is no disciplinary segregation in the facility.	
Detainees in administrative segregation a afforded the same telephone privileges as th		5. 	ул. 			
When detainee phone calls are monitored detainee telephones that phone calls mad monitored. Special Access calls are not mor	e by the detainees may be				Phone calls are monitored and a recording states the call is being monitored. Operational Procedures and Policies, Chapter 21-4, Telephone Calls, states inmates shall be allowed reasonable access to legal telephone calls that are not monitored.	
ACCEPTABLE	DEFICIENT] AT-RI	SK		REPEAT FINDING	

Recommend the OIG telephone number be programmed into the telephone system or be made available to detainees.



SECTION II. DETAINEE SERVICES STANDARDS

ADMISSION AND RELEASE

POLICY: ALL DETAINEES WILL BE ADMITTED AND RELEASED IN A MANNER THAT ENSURES THEIR HEALTH, SAFETY, AND WELFARE. THE ADMISSIONS PROCEDURE WILL, AMONG OTHER THINGS INCLUDE: MEDICAL SCREENING; A FILE-BASED ASSESSMENT AND CLASSIFICATION PROCESS; A BODY SEARCH; AND A SEARCH OF PERSONAL BELONGINGS, WHICH WILL BE INVENTORIED, DOCUMENTED, AND SAFEGUARDED AS NECESSARY.

COMPONENTS	Y	N	NA	REMARKS
In-processing includes an orientation of the facility.	\boxtimes			Admissions view a DVD.
Medical screenings are performed by medical staff <u>or</u> persons who have received specialized training for the purpose of conducting an initial health screening.				Correctional staff has been trained to conduct initial health screening.
All new arrivals are searched in accordance with the "Detainee Search" standard. An officer of the same sex as the detainee conducts the search and the search is conducted in an area that affords as much privacy as possible.				All new arriving detainees are searched. An officer of the same sex as the detainee conducts the search in a private area.
Detainees are stripped searched only when cause has been established and not as routine policy. Non-criminal detainees are not strip-searched but are patted down, unless reasonable suspicion is established.				
The "Contraband" standard governs all personal property searches. IGSAs/CDFs use or have a similar contraband standard. Staff prepares a complete inventory of each detainee's possessions. The detainee receives a copy.				Detainees arrive at this facility with no property and remain in their personal clothing.
Two officers are present during the processing of detainee funds and valuables during admissions processing to the facility. Both officers verify funds and valuables.				According to Operational Procedures and Policies 15-1, Accountability and Storage, the arresting officer shall be responsible for all U.S Currency until the property is given to the custody officer. The booking officer recounts the currency
				and records the amount. The custody officer is responsible for the property until a transfer or release of the detainee.
Staff completes Form I-387 or similar form for CDFs and IGSAs for every lost or missing property claim. Facilities forward all I-387 claims to ICE.				Detainees have no property when they are processed at this facility.
Detainees are issued appropriate and sufficient clothing and bedding for the climatic conditions.		e k f Georgeoidean	a lipa a su t	The detainees are only issued bedding for the night. The
				detainees are housed (only) for less than 48 hours. ICE picks them up for transport to another facility.
The facility provides and replenishes personal hygiene items as needed. Gender-specific items are available. ICE Detainees are not charged for these items.				The facility provides personal hygiene items as needed that are gender specific as listed under Operational Procedures and Policies, Chapter 20-7.
All releases are properly coordinated with ICE using a Form I-203.				ICE uses Form I-216, Record of Person and Property Transferred.
Staff completes paperwork/forms for release as required.				The facility uses the form ICE provides for detainee transfers.
ACCEPTABLE DEFICIENT] AT-RI	SK		REPEAT FINDING



b6, b7c

CLASSIFICATION SYSTEM

POLICY: ALL FACILITIES WILL DEVELOP AND IMPLEMENT A SYSTEM ACCORDING TO WHICH ICE DETAINEES ARE CLASSIFIED. THE CLASSIFICATION SYSTEM WILL ENSURE THAT EACH DETAINEE IS PLACED IN THE APPROPRIATE CATEGORY, PHYSICALLY SEPARATED FROM DETAINEES IN OTHER CATEGORIES.

DETAINEES IN OTHER CATEGORIES			and the second	
COMPONENTS	Y	N	NA	REMARKS
The facility has a system for separating criminal and non-criminal ICE detainees. Violent offenders are separated from non-violent offenders.				All ICE detainees are housed in POD-A (females) and POD-D (males). Detainees are only housed overnight, except weekends.
Housing assignments are based on threat level.				All ICE detainees are housed in POD-A (females) and POD-D (males) and are separated from the general population. Due to the short period of time detainees are housed at this facility, they are separated form each other only if security information is received from the transporting agency.
ACCEPTABLE DEFICIENT] AT-RI	SK		

REMARKS:

008 August AUDITOR'S SIGNATURE/DATE

DETAINEE HANDBOOK					
POLICY: EVERY OIC WILL DEVELOP A SITE-SPECIFIC DETAINEE HANDBOOK TO SERVE AS AN OVERVIEW OF, AND GUIDE TO, THE DETENTION					
POLICIES, RULES, AND PROCEDURES IN EFFECT AT THE FACILITY. THE H	A SALE DO TO A SALE A SALE AND		and the second sec		
OPPORTUNITIES AVAILABLE THROUGH VARIOUS SOURCES, INCLUDING THE		ICE, PRIV	ATE ORC	SANIZATIONS, ETC. EVERY DETAINEE	
WILL RECEIVE A COPY OF THIS HANDBOOK UPON ADMISSION TO THE FACIL	TY. Y	N	NA	Proverbare	
COMPONENTS	Y and	IN	NA	REMARKS	
The detainee handbook is written in English and translated into Spanish, or into the next most-prevalent Language(s).				A DVD is played in the detainee cells explaining the rules and	
or mo the next most-prevalent Language(s).			· · · · · · · · · · · · · · · · · · ·	regulations. The program is	
				currently available in English, but	
				Spanish and Armenian versions	
a construction and and a set of the	·		in a spinere	are being developed.	
The detainee handbook states in clear language the basic detainee					
responsibilities.		ш			
The handbook identifies:			÷.		
• Initial issue of clothing and bedding, and personal hygiene items;					
• When a medical examination will be conducted;					
• The telephone policy, debit card procedures, direct and free				The initial issue of clothing,	
calls, locations of telephones, policy when telephone demand is	\boxtimes			bedding, and personal hygiene	
high, Policy and procedures for emergency phone calls, and the				items are not addressed in the	
Detainee Message System;				orientation video.	
Facility search procedures and contraband policy; and			s	-	
• Facility visiting hours and schedule, and visiting rules and regulations					
The handbook describes the detainee disciplinary policy and procedures,			-		
to include:		81 . R			
 Prohibited acts and severity scale sanctions; 					
• Time limits in the Disciplinary Process;	\boxtimes				
 Summary of Disciplinary Process; 					
• Sick call procedures for general population and segregation; and			-		
• The rights and responsibilities of all detainees.		ar			
ACCEPTABLE DEFICIENT] AT-RIS	SK		REPEAT FINDING	

It is recommended the initial issue of clothing, bedding, and personal hygiene items be addressed in the orientation video.

b6, b7c /August 1, 2008 AUDITOR'S SIGNATURE/DATE

FOOD SERVICE

A. E. P.

THE HIGHEST SANITARY STANDARDS. COMPONENTS	Y	N	NA	REMARKS
Trained staff supervises the food service program.				The food service operation for this jail is a satellite kitchen with all meals being prepared at the San Ana Facility, approximately 30 miles offsite. The meals are prepared and shipped to the Glendale City Jail are kept under refrigeration until they are reheated and served. The facility in San Ana is where the contract company, Aramark Correctional Services Corporation, is located.
Knife cabinets close with an approved locking device and the on-duty cook foreman maintains control of the key that locks the device.				There are no knives within the department. Food service is a satellite contract operation.
All knives not in a secure cutting room are physically secured to the workstation and staff directly supervises detainees using knives at these workstations. Staff monitor the condition of knives and dining utensils				No knives are kept here in this facility. There are no other utensils within the department. Food prep is done by the outside contractor. Equipment onsite is used for reheating the trays.
Detainees are served at least three meals daily. No more than 14 hours elapse between the last meal served and the first meal of the following day.				Detainees are served at least two hot meals a day. There is no more then 14 hours between dinner and breakfast of the next day. (Breakfast - 0500; Lunch - 1100; Dinner - 1700)
A registered dietitian conducts a complete nutritional analysis of every master-cycle menu planned.				A complete nutritional analysis has been conducted on all menus to include master-cycle menu, as well as, the diet and religious menus.
The food service program addresses medical diets.	\boxtimes			If a medical diet is prescribed, the shift supervisor would contac Aramark.
Satellite-feeding programs follow guidelines for proper sanitation.				The staff follows satellite feeding guidelines for proper sanitation, as well as, the temperatures for food items. All foods are kept at the proper temperature and are reheated to the proper temperatures. Meals are served in a timely manner.
Hot and cold foods are maintained at the prescribed, "safe" temperature(s) after two hours. (140 degrees for hot – 40 degrees for cold)				All foods are maintained at the proper temperatures. Cold foods are at 40 or below and hot foods are at 140 or above.
All meals are provided in nutritionally adequate portions.				All foods are nutritionally adequate and the portions are adequate as well.
Food is not used to punish or reward detainees based upon behavior.				Food is not used to reward or punish detainees or inmates.

FOOD SERV	/ICE			
POLICY: EVERY FACILITY WILL PROVIDE DETAINEES IN ITS CARE WITH NUTHE HIGHEST SANITARY STANDARDS.	- Files com			
COMPONENTS	Y	Ν	NA	REMARKS
Standard operating procedures include weekly inspections of all food service areas, including dining and food-preparation areas and equipment.				Inspections of the kitchen are conducted daily by the Jail Administrator or Shift Supervisor as per policy, Jail Sanitation Chapter 9, Section 9-2, Kitchen and Dining Room.
Equipment is inspected daily.	a training	e e fi beter e	1.10 10 11	The equipment is inspected daily
		e d'air	11.1	by the jailers assigned to work in
	\boxtimes			the kitchen. If any problems are noted, they are reported to the
				Shift Supervisor so the needed repairs can be made.
Procedures include inspecting all incoming food shipments for damage,				All incoming supplies are
contamination, and pest infestation.	57		-	inspected by a jail staff for
				damage, contamination, and pest infestation prior to storing the supplies.
Storage areas are locked.		_		When not in use by the staff, the
				storage areas and kitchen are secured.
ACCEPTABLE DEFICIENT] AT-RI	SK		REPEAT FINDING

The facility has a kitchen area where trays are stored until reheated and served to the detainees/inmates. The trays are prepared offsite by a contract company, which follows all the procedures and policies of the Health Department. The off-site food service facility is inspected by the state and local health departments.

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FUNDS AND PERSONAL PROPERTY

POLICY: ALL FACILITIES WILL IMPLEMENT PROCEDURES TO CONTROL AND SAFEGUARD DETAINEES' PERSONAL PROPERTY. PROCEDURES WILL PROVIDE FOR THE SECURE STORAGE OF FUNDS, VALUABLES, BAGGAGE AND OTHER PERSONAL PROPERTY; THE DOCUMENTATION AND RECEIPTING OF SURRENDERED PROPERTY; AND THE INITIAL AND REGULARLY SCHEDULED INVENTORYING OF ALL FUNDS, VALUABLES, AND OTHER PROPERTY.

STANDARD NA: (IGSA ONLY) CHECK THIS BOX IF ALL ICE DETAINEE FUNDS, VALUABLES AND PROPERTY ARE HANDLED ONLY BY THE ICE FIELD OFFICE OR SUB-OFFICE IN CONTROL OF THE DETAINEE CASE.

Components	YES	No	NA	REMARKS
Detainee funds and valuables are properly separated, stored, and are accessible only by designated supervisor(s).		· 🔲 ·	\boxtimes	
Detainees' large valuables are secured in a location accessible to designated supervisor(s) or processing staff only.				
Two officers are present during the processing of detainee funds and valuables during in-processing to the facility. Both officers verify funds and valuables.				
Staff forwards an arriving detainee's medicine to the medical staff.			\square	
Staff searches arriving detainees and their personal property for contraband.			\boxtimes	
Staff procedures follow written policy for returning forgotten property to detainees.			\boxtimes	
Property discrepancies are immediately reported to the CDEO or Chief of Security.				
CDF/IGSA facility procedures for handling detainee property claims are similar with the ICE standard.				ž.
ACCEPTABLE DEFICIENT	AT-RISH	K	נ 🗌 ו	REPEAT FINDING

REMARKS:

The ICE Field Office or Sub-office in control of the detainee case, handles all funds, valuables, and property. Detainees are only held overnight at this facility.

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DETAINEE GRIEVANCE PROCEDURES

POLICY: EVERY FACILITY WILL DEVELOP AND IMPLEMENT STANDARD OPERATING PROCEDURES (SOPS) FOR ADDRESSING DETAINEE GRIEVANCES IN TIMELY FASHION. EACH STEP IN THE PROCESS WILL OCCUR WITHIN THE PRESCRIBED TIME FRAME. AMONG OTHER THINGS, A GRIEVANCE WILL BE PROCESSED, INVESTIGATED, AND DECIDED (SUBJECT TO APPEAL) IN ACCORDANCE WITH THE SOPS; A GRIEVANCE COMMITTEE WILL CONVENE AS PROVIDED IN THE SOPS. STANDARD PROCEDURE WILL INCLUDE PROVIDING THE DETAINEE WITH A WRITTEN RESPONSE TO ANY FORMAL GRIEVANCE, WHICH WILL INCLUDE THE BASIS FOR THE DECISION. THE FACILITY WILL ALSO ESTABLISH STANDARD PROCEDURES FOR HANDLING EMERGENCY GRIEVANCES. ALL GRIEVANCES WILL RECEIVE SUPERVISORY REVIEW. REPRISAL AGAINST THE FILER OF A GRIEVANCE WILL NOT BE TOLERATED

COMPONENTS	Y	N	NA	REMARKS
Every member of the staff knows how to identify emergency grievances,	nooperioser of residenticial		INA	REMARKS
including the procedures for expediting them.	\boxtimes			and the second second second second second
There are documented or substantiated cases of staff harassing,				
disciplining, penalizing, or otherwise retaliating against a detainee who				No cases have been reported as of
lodged a complaint:				this review.
• If yes, explain.				
Procedures include maintaining a Detainee Grievance Log.		1.1		
• If not, an alternative acceptable record keeping system is				
maintained.	—			No log is maintained.
 "Nuisance complaints" are identified in the records. 	_ لیے ا			No log is maintained.
• For quality control purposes, staff document nuisance complaints				
received but not filed.			1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 - 1999 -	
Staff is required to forward any grievance that includes officer misconduct	\boxtimes			
to a higher official or, in a CDF/IGSA facility, to ICE.				
ACCEPTABLE DEFICIENT] AT-RIS	SK		REPEAT FINDING

REMARKS:

A Detainee Grievance Log or alternative acceptable record keeping system is not maintained. It is recommended a log of all ICE grievances be maintained for tracking purposes.

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ISSUANCE AND EXCHANGE OF CLOTHING, BEDDING, AND TOWELS

POLICY: ICE REQUIRES THAT ALL FACILITIES HOUSING ICE DETAINEES PROVIDE CLEAN CLOTHING, BEDDING, LINENS AND TOWELS TO EVERY ICE DETAINEE UPON ARRIVAL. FURTHER, FACILITIES SHALL PROVIDE ICE DETAINEES WITH REGULAR EXCHANGES OF CLOTHING, LINENS, AND TOWELS FOR AS LONG AS THEY REMAIN IN DETENTION.

	18-18-18-18-18-18-18-18-18-18-18-18-18-1			
COMPONENTS	YES	No	NA	REMARKS
All new detainees are issued clean, temperature-appropriate, presentable clothing during in-processing.				ICE detainees are transferred approximately 12 hours from the
				time of arrival. Bedding is issued, but clothing is not as detainees remain in their personal clothes.
New detainees are issued clean bedding, linens, and a towel.	\boxtimes			
Acceptable Deficient	AT-RISI	K		Repeat Finding

REMARKS:

ICE detainees are transferred approximately 12 hours from the time of arrival. Bedding is issued, but clothing is not.

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RELIGIOUS PRACTICES

POLICY: FACILITIES WILL PROVIDE ICE DETAINEES OF ALL FAITHS WITH RI PRACTICES OF THEIR FAITH, LIMITED ONLY BY THE CONSTRAINTS OF SAFE BUDGETARY CONSIDERATIONS.	TY, SECURI	ITY, THE (ORDERLY	OPERATIONS OF THE FACILITY AND
COMPONENTS	Y	N	NA	REMARKS
Detainees are allowed to engage in religious services.				Detainees are allowed to keep paperback Bibles in their possession.
The facility allows detainees to observe the major "holy days" of their religious faith.				If the holy day requires a special diet, the Shift Supervisor is resposible for notifying the contract food services provider of the religious meal.
Each detainee is allowed religious items in his/her immediate possession.	\square			18 ⁴ 2
ACCEPTABLE DEFICIENT	AT-RISH	K	[]]	REPEAT FINDING

REMARKS:

Detainees are generally only held overnight at this facility. If they were held over a weekend, they would be permitted to attend services of their choice.

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SECTION III. HEALTH SERVICES STANDARDS

ACCESS TO MEDI	CAL CAR	E		
POLICY: EVERY FACILITY WILL ESTABLISH AND MAINTAIN AN ACCREDITED WELL-BEING OF ICE DETAINEES.)/ACCREDI	TATION-W	ORTHY F	IEALTH PROGRAM FOR THE GENERAL
COMPONENTS	Y	N	NA	REMARKS
<u>Facilities</u> operate a health care facility in compliance with state and local laws and guidelines.				
The facility's in-processing procedures for arriving detainees include medical screening.				
All detainees have access to and receive medical care.				During the intake screening all detainees are assessed for medical/mental needs. Detainees requiring immediate attention are diverted to paramedics or transfer to the
				Los Angeles County Jail Medical Department. An informational video is available in English, and is being developed in Spanish and Armenian that instructs
				detainees on how to request medical care.
Pharmaceuticals are stored in a secure area.				Pharmaceuticals are not provided in this facility. ICE detainees arrive without property.
Medical screening includes a Tuberculosis (TB) test.				ICE detainees are usually here less than 24 hours. There are no medical personnel in this facility.
Detainees in the Special Management Unit have access to health care services.				There is no special management unit in this facility. There are rooms available for detox, mental health observation, and special management of detainees for six hours initially. After that period, they are transferred to the Los Angeles County Jail Medical Unit for continued care if needed.
The facility has a written plan for the delivery of 24-hour emergency health care when no medical personnel are on duty at the facility, or when immediate outside medical attention is required.				This facility does not accept individuals in need of medical attention. A plan is available for 24-hour emergency health care.
Detention staff is trained to respond to health-related emergencies within a 4-minute response time.	\boxtimes			
Where staff is used to distribute medication, a health care provider properly trains these officers.				
				Medication is not administered by non-medical personnel.

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POLICY: EVERY FACILITY WILL ESTABLISH AND MAINTAIN AN ACCREDITED/ACCREDITATION-WORTHY HEALTH PROGRAM FOR THE C WELL-BEING OF ICE DETAINEES.	
WEEE DEARS OF YOL DEFINITOED.	NERAL
ACCEPTABLE DEFICIENT AT-RISK REPEAT FINDING	

This facility is a Type 1 Jail Facility in Los Angeles County, California. ICE detainees are usually at this facility less than 24 hours from the time of booking until the time of transfer. Files are not developed or maintained on detainees. Detainees are screened for medical and mental conditions upon arrival. Detainees with medical or mental needs are not accepted and are transferred to the Los Angeles County Jail Medical Unit. Should the detainee arrive with or develop emergency needs, policy/procedure is to call the paramedics for treatment and transport.

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SUICIDE PREVENTION AN	D INTER	VENTIO	DN	
POLICY: ALL DETENTION STAFF WORKING WITH ICE DETAINEES WILL BE	TRAINED T	O RECOG	NIZE SUIC	IDE-RISK INDICATORS. STAFF WILL
HANDLE POTENTIALLY SUICIDAL INDIVIDUALS WITH SENSITIVITY, SUPERVI	SION, AND	REFERRA	LS. ACL	INICALLY SUICIDAL DETAINEE WILL
RECEIVE PREVENTIVE SUPERVISION AND TREATMENT.				
COMPONENTS	Y	Ν	NA	REMARKS
Every new staff member receives suicide-prevention training. Suicide- prevention training occurs during the employee orientation program.				
Training prepares staff to:		•		The second se
 Recognize potentially suicidal behavior; Refer potentially suicidal detainees, following facility procedures; and 				
 Understand and apply suicide-prevention techniques. 				
ACCEPTABLE DEFICIENT AT-RISK REPEAT FINDING				

There have been no suicides or deaths at this facility. The Suicide Prevention and Intervention Policy, Operational Policy and Procedure Manual, has an entire chapter, Suicide Recognition and Prevention, that is thorough and concise. The Jail Administrator,

s, b7c z, stated in the case of a hospitalization or suicide attempt, ICE is notified and ICE personnel resume custody.

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SECTION IV. SECURITY AND CONTROL

CONTRABAND					
POLICY: ALL DETENTION FACILITIES WILL ENSURE THE PROPER HANDLING AND DISPOSAL OF ALL CONTRABAND. DOCUMENTATION OF CONTRABAND DESTRUCTION IS REQUIRED.					
COMPONENTS	Y	Ν	NA	REMARKS	
The facility follows a written procedure for handling illegal contraband. Staff inventory, hold, and report it when necessary to the proper authority for action/possible seizure.				Policy 18-3, Page 5, Search of Prisoners, states contraband is to be confiscated and placed either in detainee's property or properly disposed of.	
Upon admittance, detainees receive notice of items they can and cannot possess.				Detainees are verbally told during search procedures, but not in writing.	
ACCEPTABLE DEFICIENT AT-RISK REPEAT FINDING					

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DETENTION FILES

POLICY: EVERY FACILITY WILL CREATE A DETENTION FILE FOR EVERY ICE DETAINEE BOOKED INTO THE FACILITY, EXCLUDING ONLY DETAINEES SCHEDULED TO DEPART WITHIN 24 HOURS. THE DETENTION FILE WILL CONTAIN COPIES AND, IN SOME CASES, THE ORIGINAL OF SPECIFIED DOCUMENTS CONCERNING THE DETAINEE'S STAY IN THE FACILITY: CLASSIFICATION SHEET, MEDICAL QUESTIONNAIRE, PROPERTY INVENTORY SHEET, DISCIPLINARY DOCUMENTS, ETC.

COMPONENTS	Y	Ν	NA	REMARKS
A detention file is created for every new arrival whose stay will exceed 24 hours.				
The detainee detention file contains either originals or copies of documentation and forms generated during the admissions process.			\boxtimes	
The detainee's detention file also contains documents generated during the detainee's custody.		•		
 Special requests Any G-589s and/or I-77s closed-out during the detainee's stay 			\boxtimes	н 1 1 1 1 1
 Disciplinary forms/Segregation forms Grievances, complaints, and the disposition(s) of same 	×.	и.		
The detention files are located and maintained in a secure area. If not, the cabinets are lockable and distribution of the keys is limited to supervisors.			\boxtimes	
The detention file remains active during the detainee's stay. When the detainee is released from the facility, staff adds copies of completed release documents, the original closed-out receipts for property and valuables, the original I-385 or equivalent, and other documentation.			\boxtimes	
The officer closing the detention file makes a notation that the file is complete and ready to be archived.				
Staff makes copies and sends documents from the file when properly requested by supervisory personnel at the receiving facility or office.			\boxtimes	
Appropriate staff has access to the detention files, and other departmental requests are accommodated by making a request for the file. Each file is properly logged out and in by a representative of the responsible department.				
Acceptable Deficient	AT-RISH	K]	REPEAT FINDING

REMARKS:

ICE detainees are housed for a period usually no more than 12 hours and there are no files prepared. ICE staff prepares a Pre-Booking and Transport Form and presents it to the facility. Detainees are released to ICE transportation staff. The facility prepares an initial Crime Summary Form and Arrestee Medical Screening Form and sends it with each detainee.

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DISCIPLINARY POLICY

POLICY: ALL FACILITIES HOUSING ICE DETAINEES ARE AUTHORIZED TO IMPOSE DISCIPLINE ON DETAINEES WHOSE BEHAVIOR IS NOT IN COMPLIANCE WITH FACILITY RULES AND REGULATIONS.						
COMPONENTS	Y	N	NA	REMARKS		
The facility has a written disciplinary system using progressive levels of reviews and appeals.				Policy 20-2, Inmate Discipline Plan, describes progressive discipline.		
The facility rules state that disciplinary action shall not be capricious or retaliatory.						
 Written rules prohibit staff from imposing or permitting the following sanctions: corporal punishment deviations from normal food service 						
 clothing deprivation bedding deprivation						
 denial of personal hygiene items loss of correspondence privileges deprivation of physical exercise 	*					
The rules of conduct, sanctions, and procedures for violations are defined in writing and communicated to all detainees verbally and in writing.	\boxtimes			The orientation DVD is presently in English only, but is in the process of being developed in Spanish and Armenian languages It is shown every morning.		
 The following items are conspicuously posted in Spanish and English, and other dominate languages used in the facility: Rights and Responsibilities Prohibited Acts Disciplinary Severity Scale Sanctions 				The orientation DVD is presently in English only, but is in the process of being developed into Spanish and Armenian. The DVD is shown each morning.		
When minor rule violations or prohibited acts occur, informal resolutions are encouraged.				Policy 20-2 states minor violations may be handled informally by any staff member.		

REMARKS:

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EMERGENCY (CONTINGENCY) PLANS

POLICY: ALL FACILITIES HOLDING ICE DETAINEES WILL RESPOND TO EMERGENCIES WITH A PREDETERMINED STANDARDIZED PLAN TO

MINIMIZE THE HARMING OF HUMAN LIFE AND THE DESTRUCTION OF PROPERTY. IT IS RECOMMENDED THAT SPCs AND CDFs ENTER INTO AGREEMENT, VIA MEMORANDUM OF UNDERSTANDING (MOU), WITH FEDERAL, LOCAL AND STATE AGENCIES TO ASSIST IN TIMES OF EMERGENCY.						
COMPONENTS	Y	N	NA	REMARKS		
Policy precludes detainees or detainee groups from exercising control or authority over other detainees.				The orientation video states a detainee may not exercise control over another detainee.		
Detainees are protected from: Personal abuse Corporal punishment Personal injury Disease Property damage Harassment from other detainees				Policy 20-2 reflects detainee protection from listed components.		
 Written procedures cover: Work/Food Strike Disturbances Escapes Bomb Threats Adverse Weather Facility Evacuation 				The following policies cover the listed procedures: Policy 3.0, Hostages; Policy 19.0, Escapes; Policy 30.0, Escapes; Policy 30.0, Disturbances and Natural Disasters; and Appendix A Facility Evacuation. There are		
 Facility Evacuation Internal Hostages 				b2 high, (b)(5)		
ACCEPTABLE DEFICIENT AT-RISK REPEAT FINDING						

REMARKS:

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ENVIRONMENTAL HEALTH AND SAFETY

POLICY: EVERY FACILITY WILL CONTROL FLAMMABLE, TOXIC, AND CAUSTIC MATERIALS THROUGH A HAZARDOUS MATERIALS PROGRAM. THE PROGRAM WILL INCLUDE, AMONG OTHER THINGS, THE IDENTIFICATION AND LABELING OF HAZARDOUS MATERIALS IN ACCORDANCE WITH APPLICABLE STANDARDS (E.G., NATIONAL FIRE PROTECTION ASSOCIATION [NFPA]); IDENTIFICATION OF INCOMPATIBLE MATERIALS, AND SAFE-HANDLING PROCEDURES

COMPONENTS	Y	N	NA	REMARKS
The facility has a system for storing, issuing, and maintaining inventories of hazardous materials.				There is no written policy for storing, issuing, and maintaining inventories of hazardous materials. Liquid bleach and aerosol cans were noted unsecured in the Laundry and Food Service areas.
Constant inventories are maintained for all flammable, toxic, and caustic substances used/stored in each section of the facility.				Inventories are not maintained of all flammable, toxic, and caustic substances.
The manufacturer's Material Safety Data Sheet (MSDS) file is up-to-date for every hazardous substance used.				
 All personnel using flammable, toxic, and/or caustic substances follow the prescribed procedures. They: Wear personal protective equipment; and Report hazards and spills to the designated official. 				Cleaning is conducted by a contractor. Food service is contracted to a vendor. Maintenance is performed by county employees.
The MSDSs are readily accessible to staff and detainees in work areas.	\boxtimes	· 🗌		
 Hazardous materials are always issued under proper supervision. Quantities are limited; and Staff always supervises detainees using these substances. 				There is no written policy for storing, issuing, and maintaining inventories of hazardous materials. Liquid bleach and aerosol cans were noted unsecured in the laundry and food service areas.
The facility has sufficient ventilation, and provides and ensures clean air exchanges throughout all buildings.				
Vents, return vents, and air conditioning ducts are not blocked or obstructed in cells or anywhere in the facility.	\boxtimes			
Living units are maintained at appropriate temperatures in accordance with industry standards. (68 to 74 degrees in the winter and 72 to 78 degrees in the summer.)				
Shower and sink water temperatures do not exceed the industry standard of 120 degrees.	\boxtimes	- 🗌	,	
Staff directly supervise and account for products with methyl alcohol. Staff receives a list of products containing diluted methyl alcohol, e.g., shoe dye. All such products are clearly labeled. "Accountability" includes issuing such products to detainees in the smallest workable quantities.				
A technically qualified officer conducts the fire and safety inspections.	\boxtimes			
The facility has an approved fire prevention, control, and evacuation plan.				Fire Evacuation and Suppression Plan, dated 12-02-04

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ENVIRONMENTAL HEALTH AND SAFETY

POLICY: EVERY FACILITY WILL CONTROL FLAMMABLE, TOXIC, AND CAUSTIC MATERIALS THROUGH A HAZARDOUS MATERIALS PROGRAM. THE PROGRAM WILL INCLUDE, AMONG OTHER THINGS, THE IDENTIFICATION AND LABELING OF HAZARDOUS MATERIALS IN ACCORDANCE WITH APPLICABLE STANDARDS (E.G., NATIONAL FIRE PROTECTION ASSOCIATION [NFPA]); IDENTIFICATION OF INCOMPATIBLE MATERIALS, AND SAFE-HANDLING PROCEDURES

COMPONENTS	Y	N	NA	REMARKS	
The plan requires:			5 - 5 - 6.º	a a second	
Monthly fire inspections;			2		
• Fire protection equipment strategically located throughout the facility;					
 Public posting of emergency plans with accessible building/room floor plans; 					
• Exit signs and directional arrows; and	5 ¹⁸ 1			1919) A A A A A A A A A A A A A A A A A A A	
 An area-specific exit diagram conspicuously posted in the diagrammed area. 					
Written procedures regulate the handling and disposal of used needles and other sharp objects.			\boxtimes	There are no edical services conducted at this site.	
Standard cleaning practices include:					
 Using specified equipment; cleansers; disinfectants and detergents. 					
• An established schedule of cleaning and follow-up inspections.				l a	
A licensed/Certified/Trained pest-control professional inspects for rodents,		т			
insects, and vermin.			e		
• At least monthly.	\boxtimes				
• The pest-control program includes preventative spraying for indigenous insects.					
ACCEPTABLE DEFICIENT AT-RISK REPEAT FINDING					

REMARKS:

There is no written policy for storing, issuing, and maintaining inventories of hazardous materials. Liquid bleach and aerosol cans were noted unsecured in the Laundry and Food Service areas. It is recommended that a written program for storing, issuing, and maintaining inventories of hazardous materials be developed and implemented.



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HOLD ROOMS IN DETENTION FACILITIES

POLICY: HOLD ROOMS WILL BE USED ONLY FOR TEMPORARY DETENTION OF DETAINEES AWAITING REMOVAL, TRANSFER, EOIR HEARINGS,						
MEDICAL TREATMENT, INTRA-FACILITY MOVEMENT, OR OTHER PROCESSI		I TRACK AND AND AND	A STATE OF			
COMPONENTS	Y X	N	NA	REMARKS		
The hold rooms are situated within the secure perimeter. The hold rooms are well ventilated, well lighted, and all activating switches are located outside the room.				The holding rooms were well lit and ventilated, and switches were located in the control room.		
The hold rooms contain sufficient seating for the number of detainees held.	\boxtimes			Benches and restroom facilities were provided.		
The walls and ceilings of the hold rooms are tamper and escape proof.				The holding rooms were constructed of concrete blocks.		
Individuals are not held in hold rooms for more than 12 hours.		,, ,		ICE detainees are normally dropped off at the facility around 6:00 pm and picked up around 6:00 am the following morning.		
Male and females are segregated from each other.				Females are held in A Pod and males are held in the other six pods.		
Detainees under the age of 18 are not held with adult detainees.				Juveniles are only held up to six hours and are sent home or to the county facility.		
In older facilities, officers are within visual or audible range to allow detainees access to toilet facilities on a regular basis.	\boxtimes					
All detainees are given a pat down search for weapons or contraband before being placed in the room.						
 Officers closely supervise the detention hold rooms using direct supervision (Irregular visual monitoring.). Hold rooms are irregularly monitored every 15 minutes. Unusual behavior or complaints are noted. 						
Acceptable Deficient At-Risk Repeat Finding						

REMARKS:

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KEY AND LOCK CONTROL (SECURITY, ACCOUNTABILITY AND MAINTENANCE)

COMPONENTS	Y	N	NA	REMARKS
Facility policies and procedures address the issue of compromised keys and locks.			·□	Policy, Security Doors/Key Control, 13-4, addresses the issue of compromised keys.
Padlocks and/or chains are prohibited from use on cell doors.				All doors and locks are electronically operated and emergency keys are available for manual operation.
 The entrance/exit door locks to detainee living quarters, or areas with an occupant load of 50 or more people, conform to: Occupational Safety and Environmental Health Manual, Ch. 3; National Fire Protection Association Life Safety Code 101. 				
Emergency keys are available for all areas of the facility.	\boxtimes			
The facilities use a key accountability system.				The keys are assigned an inventory number and are logged out to staff.
Authorization is necessary to issue any restricted key.	\boxtimes			
 Individual gun lockers are provided. They are located in an area that permits constant officer observation. In an area that does not allow detainee or public access. 	\boxtimes			Gun or weapon lockers are available in the sallyport area.
 All staff members are trained and held responsible for adhering to proper procedures for the handling of keys. Issued keys are returned immediately in the event an employee inadvertently carries a key ring home. When a key or key ring is lost, misplaced, or not accounted for, the shift supervisor is immediately notified. Detainees are not permitted to handle keys assigned to staff. 				Annual key control training is provided to staff.
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REMARKS:

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POPULATION COUNTS

POLICY: ALL DETENTION FACILITIES SHALL ENSURE AROUND-THE-CLOCK ACCOUNTABILITY FOR ALL DETAINEES. THIS REQUIRES THAT THEY CONDUCT AT LEAST ONE FORMAL COUNT OF THE DETAINEE POPULATION PER SHIFT, WITH ADDITIONAL FORMAL AND INFORMAL COUNTS CONDUCTED AS NECESSARY.

Components	Y	Ν	NA	REMARKS	
Staff conduct a formal count at least once each shift.			1900 B	Policy, Prisoner Safety Checks,	
				13-10 and the housing unit log	
			- 🗌	reflect all formal counts are taken	
		-		during shift change and informal counts are taken each hour during	
		a da		the shift.	
Activities cease or are strictly controlled while a formal count is being					
conducted.					
Formal counts in all units take place simultaneously.	\square				
Detainee participation in counts is prohibited.					
Officers positively identify each detainee before counting him/her as	\boxtimes		É T		
present.					
Officers positively identify each detainee before counting him/her as				Officers complete hourly	
present.				informal counts.	
Written procedures cover informal and emergency counts.	\boxtimes				
• They are followed during informal counts and emergencies.					
The control officer (or other designated position) maintains an out -count		-		There are no written out-count	
record of all detainees temporarily leaving the facility.		1. <u>1.</u>		procedures. It is recommended	
		\boxtimes		to add these procedures to the	
				detainee/inmate accountability	
				policy.	
ACCEPTABLE DEFICIENT AT-RISK REPEAT FINDING					

REMARKS:

It is recommended the that facility incorporate out-count procedures to existing policy.



YES	TY OPERA	NA	REMARKS
			Inspection/Security Measures, Policy 13.0
			Shift Supervisors complete a daily search of the facility. Each housing unit officer must complete a weekly search of their unit verified by housing logs.
			-
			It should be noted that officers rotate in and out of the Control Center posts.
			Control Center officers monitor the sallyport cameras.
			A log is not maintained, but the vehicles are monitored in the Control Center.
			A log is not maintained, but the vehicles are monitored in the Control Center.
			Housing unit searches are logged in the unit electronic logbook.
		YES NO Image: Constraint of the second	YES NO NA Image: Second state sta

REMARKS:

Recommend logging all vehicles entering and exiting the facility for additional security.

August 1 AUDITOR'S SIGNATURE/DATE

SPECIAL MANAGEMENT UNIT (SMU) Administrative Segregation

POLICY: THE SPECIAL MANAGEMENT UNIT REQUIRED IN EVERY FACILITY ISOLATES CERTAIN DETAINEES FROM THE GENERAL POPULATION. THE SPECIAL MANAGEMENT UNIT WILL CONSIST OF TWO SECTIONS. ONE, ADMINISTRATIVE SEGREGATION, HOUSES DETAINEES ISOLATED FOR THEIR OWN PROTECTION; THE OTHER FOR DETAINEES BEING DISCIPLINED FOR WRONGDOING (SEE THE "SPECIAL MANAGEMENT UNIT [DISCIPLINARY SEGREGATION]" STANDARD).

COMPONENTS	Y	N	NA	REMARKS	
 The Administrative Segregation unit provides non-punitive protection from the general population and individuals undergoing disciplinary segregation. Detainees are placed in the SMU (administrative) in accordance with written criteria. 				Administrative Segregation, Policy 22-3, reflects guidelines.	
 In exigent circumstances, staff may place a detainee in the SMU (administrative) before a written order has been approved. A copy of the order given to the detainee within 24 hours. 					
Administratively segregated detainees enjoy the same general privileges as detainees in the general population.	\boxtimes				
 The SMU is: Well ventilated; Adequately lighted; Appropriately heated; and Maintained in a sanitary condition. 				All cells were adequately lit and ventilated. The cells are cleaned daily by the contracted cleaning agency.	
All cells are equipped with beds.Every bed is securely fastened to the floor or wall.	\boxtimes			The detainee beds are steel beds secured to the cement block wall with a mattress.	
The number of detainees in any cell does not exceed the occupancy limit.	\boxtimes			Normally, cells are double bunked.	
Detainees receive three nutritious meals per day, from the general population's menu of the day.				Detainees receive three nutritious meals daily. Meals are provided by the Aramark Company.	
Each detainee maintains a normal level of personal hygiene in the SMU.	\boxtimes			Detainees receive daily hygiene items.	
A health care professional visits every detainee at least three times a week.				Detainees are asked daily if they need to see a medical professional. If they state "yes" the detainee is transported to the contracted hospital.	
The SMU maintains a permanent log of detainee-related activity, e.g., meals served, recreation, visitors etc.				All logs are maintained electronically in the housing unit Control Center.	
Staff record whether the detainee ate, showered, exercised, and took any applicable medication during every shift.				Detainee activities are maintained in the housing unit Control Center computer.	
ACCEPTABLE DEFICIENT AT-RISK REPEAT FINDING					

REMARKS:

August 1, 2008 AUDITOR'S SIGNATURE/DATE

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SPECIAL MANAGEMENT UNIT Disciplinary Segregation

POLICY: EACH FACILITY WILL ESTABLISH A SPECIAL M	ANAGEMENT UNIT	N WHICH TO ISC	DLATE CERTAIN D	ETAINEES FROM THI	E GENERAL
POPULATION. THE SPECIAL MANAGEMENT UNIT WILL H	IAVE TWO SECTIONS,	, ONE FOR DETA	INEES IN ADMINI	STRATIVE SEGREGA	ATION; THE
OTHER FOR DETAINEES BEING SEGREGATED FOR DISCIPL	and the second				

COMPONENTS	Y	Ν	NA	REMARKS
Officers placing detainees in disciplinary segregation follow written procedures.	Ċ		\boxtimes	
A completed Disciplinary Segregation Order accompanies the detainee into the SMU.			\boxtimes	
Standard procedures include reviewing the cases of individual detainees housed in disciplinary segregation at set intervals.				
The conditions of confinement in the SMU are proportional to the amount of control necessary to protect detainees and staff.			\bowtie	
All cells are equipped with beds that are securely fastened to the floor or wall of the cell.				
When a detainee is segregated without clothing, mattress, blanket, or pillow (in a dry cell setting), a justification is made and the decision is reviewed each shift. Items are returned as soon as it is safe.				
Detainees in the SMU receive three nutritious meals per day, selected from the Food Service's menu of the day.			\boxtimes	
Detainees are allowed to maintain a normal level of personal hygiene, including the opportunity to shower and shave at least three times/week.			\boxtimes	
A health care professional visits every detainee in disciplinary segregation every week day.				
All detainee-related activities are documented, e.g. meals served, recreation activities, visitors, etc.				
 SMU staff record whether the detainee ate, showered, exercised, took medication, etc. Details about the detainee logged, e.g., a medical condition, suicidal/violent behavior, etc. 		• 🗖		
ACCEPTABLE DEFICIENT] AT-RIS	SK		REPEAT FINDING

REMARKS:

All disciplinary segregation detainees are transported to the Los Angeles County Jail. No disciplinary detainees are held at the Glendale City Jail.

b6, b7c August 1, 2008 AUDITOR'S SIGNATURE/DATE

TOOL CONT	ROL			
POLICY: IT IS THE POLICY OF ALL FACILITIES THAT ALL EMPLOYEES SHAPOLICY. THE MAINTENANCE SUPERVISOR SHALL MAINTAIN A COMPUTER G AND EQUIPMENT AND THE LOCATION IN WHICH TOOLS ARE STORED. THESE FOR TOOL INVENTORY AND ACCOUNTABILITY DURING AN AUDIT.	ENERATED	OR TYPE IES SHAL	WRITTEN L BE CURI	MASTER INVENTORY LIST OF TOOLS RENT, FILED AND READILY AVAILABLE
COMPONENTS	Y	Ν	NA	REMARKS
The facility has a tool classification system. Tools are classified according to: Restricted (dangerous/hazardous); and Non-Restricted (non-hazardous).				All tools are considered restricted, as detainees do not handle tools within the facility.
Each facility has procedures for the issuance of tools to staff and detainees.				The facility maintenance projects are handled by Glendale City Maintenance Department and there are no maintenance tools
				stored in the facility. City Maintenance staff utilizes tool pouches and carts with inventories. Tools are accounted for when entering and exiting the facility.
ACCEPTABLE DEFICIENT	AT-RISI	K		REPEAT FINDING

REMARKS:

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TRANSPORTATION LAND TRANSPORTATION

POLICY: THE IMMIGRATION AND NATURALIZATION SERVICE WILL TAKE ALL NECESSARY PRECAUTIONS TO PROTECT THE LIVES, SAFETY, AND WELFARE OF OUR OFFICERS, THE GENERAL PUBLIC, AND THOSE IN ICE CUSTODY DURING THE TRANSPORTATION OF DETAINEES. STANDARDS HAVE BEEN ESTABLISHED FOR PROFESSIONAL TRANSPORTATION UNDER THE SUPERVISION OF EXPERIENCED AND TRAINED DETENTION ENFORCEMENT OFFICERS OR AUTHORIZED CONTRACT PERSONNEL.

STANDARD NA: CHECK THIS BO	OX IF ALL ICE TRA	NSPORTATION IS	HANDLED ONLY BY	THE ICE FIELD	DFFICE OR SUB-C)FFICE IN
CONTROL OF THE DETAINEE CASE.						

COMPONENTS	YES	No	NA	REMARKS
Transporting officers comply with applicable local, state, and federal motor vehicle laws and regulations. Records support this finding of compliance.				
Every transporting officer required to drive a commercial size bus has a	2 			w ²
valid Commercial Driver's License (CDL) issued by the state of				· · · · ·
employment.				- 14 1
Supervisors maintain records for each vehicle operator.				
Officers use a checklist during every vehicle inspection.				
• Officers report deficiencies affecting operability; and				2
• Deficiencies are corrected before the vehicle goes back into		. –		
service.				
Transporting officers:			v.	
 Limit driving time to 10 hours in any 15 hour period; 				
• Drive only after eight consecutive off-duty hours;		-	· · ·	
• Do not receive transportation assignments after having been on	8			en en la construcción de la constru
duty, in any capacity, for 15 hours;				
• Drive a 50-hour maximum in a given work week; a 70-hour				a at 1
maximum during eight consecutive days;		. 8		
• During emergency conditions (including bad weather), officers may drive as long as necessary and safe to reach a safe	* ¹⁰ 1			
area-exceeding the 10-hour limit.	1			
Two officers with valid CDLs required in any bus transporting detainees.				x
• When buses travel in tandem with detainees, there are two				
qualified officers per vehicle.				
• An unaccompanied driver may transport an empty vehicle.				
Before the start of each detail, the vehicle is thoroughly searched.				
Positive identification of all detainees being transported is confirmed.				
All detainees are searched immediately prior to boarding the vehicle by staff				
controlling the bus or vehicle.				a no a
The facility ensures that the number of detainees transported does not				a
exceed the vehicles manufacturer's occupancy level.				
Protective vests are provided to all transporting officers.				
The vehicle crew conducts a visual count once all passengers are on board				- L.
and seated.	Π			8
• Additional visual counts are made whenever the vehicle makes a				
scheduled or unscheduled stop. Policies and procedures are in place addressing the use of restraining	8			
equipment on transportation vehicles.				
Officers ensure that no one contacts the detainees.		3		
 One officer remains in the vehicle at all times when detainees are 		П		
present.				
Meals are provided during long distance transfers.				
• The meals meet the minimum dietary standards, as identified by				
dieticians utilized by ICE.	at the second second	neder og	anistiation and	and a series and a set of the second set of the second second second second second second second second second

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TRANSPORTATION LAND TRANSPORTATION

POLICY: THE IMMIGRATION AND NATURALIZATION SERVICE WILL TAKE ALL NECESSARY PRECAUTIONS TO PROTECT THE LIVES, SAFETY, AND WELFARE OF OUR OFFICERS, THE GENERAL PUBLIC, AND THOSE IN ICE CUSTODY DURING THE TRANSPORTATION OF DETAINEES. STANDARDS HAVE BEEN ESTABLISHED FOR PROFESSIONAL TRANSPORTATION UNDER THE SUPERVISION OF EXPERIENCED AND TRAINED DETENTION ENFORCEMENT OFFICERS OR AUTHORIZED CONTRACT PERSONNEL.

STANDARD NA: CHECK THIS BOX IF ALL ICE TRANSPORTATION IS I CONTROL OF THE DETAINEE CASE.	HANDLED	ONLY BY	тне ісе	FIELD OFFICE OR SUB-OFFICE IN
COMPONENTS	YES	No	NA	REMARKS
 The vehicle crew inspects all Food Service pickups before accepting delivery (food wrapping, portions, quality, quantity, thermos-transport containers, etc.). Before accepting the meals, the vehicle crew raises and resolves questions, concerns, or discrepancies with the Food Service representative; Basins, latrines, and drinking-water containers/dispensers are cleaned and sanitized on a fixed schedule. 				
Vehicles have:				

cleaned and sanitized on a fixed schedule.				×
Vehicles have:				×
 Two-way radios; 				
Cellular telephones; and				
• Equipment boxes stocked in accordance with the Use of Force				
Standard.				and the second
The vehicles are clean and sanitary at all times.				
Personal property of a detainee transferring to another facility is:			~	
• Inventoried;				
• Inspected; and				
Accompanies the detainee.				
The following contingencies are included in the written procedures for		× n 	5	
vehicle crews:			2	
• Attack				
• Escape			-	
 Hostage-taking 				
Detainee sickness	. (° – 6)	С. р.		
• Detainee death				
• Vehicle fire	· · ·			
• Riot		a		
Traffic accident		÷		
Mechanical problems				and the second design of the second se
Natural disasters	5 M 11 1 0			
Severe weather				
Passenger list includes women or minors				
ACCEPTABLE DEFICIENT	AT-RISI	X		REPEAT FINDING

REMARKS:

All ICE detainee transportation is handled through the ICE Office and ICE transports the detainees. Two ICE transports were viewed during the review and were found to be appropriate.

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USE OF FORCE

POLICY: THE U.S. DEPARTMENT OF HOMELAND SECURITY AUTHORIZES THE USE OF FORCE ONLY AS A LAST ALTERNATIVE AFTER ALL OTHER REASONABLE EFFORTS TO RESOLVE A SITUATION HAVE FAILED. ONLY THAT AMOUNT OF FORCE NECESSARY TO GAIN CONTROL OF THE DETAINEE, TO PROTECT AND ENSURE THE SAFETY OF DETAINEES, STAFF AND OTHERS, TO PREVENT SERIOUS PROPERTY DAMAGE AND TO ENSURE INSTITUTION SECURITY AND GOOD ORDER MAY BE USED. PHYSICAL RESTRAINTS NECESSARY TO GAIN CONTROL OF A DETAINEE WHO APPEARS TO BE DANGEROUS MAY BE EMPLOYED WHEN THE DETAINEE:

COMPONENTS	YES	No	NA	REMARKS
There is a use of force policy outlining immediate and calculated use of force, and confrontation avoidance.				Policy outlines the use of force continuum.
Staff members are trained in the performance of the Use-of-Force Team Technique.				
All use-of-force incidents are documented and reviewed.				Use of Force Policy 3-1 states reports are reviewed by the Jail Administrator, Custody Supervisor, and/or watch Commander. Review of reports revealed proper handling.
 Staff: Do not use force as punishment; Attempt to gain the detainee's voluntary cooperation before resorting to force; Use only as much force as necessary to control the detainee; and 				
Medication may only be used for restraint purposes when authorized by the Medical Authority as medically necessary.	\boxtimes			
In immediate-use-of-force situations, staff contacts medical staff once the detainee is under control.	\boxtimes			Detainees are transported to the contracted hospital for a checkup.
 Special precautions are taken when restraining pregnant detainees. Medical personnel are consulted 				
The officers are thoroughly trained in the use of soft and hard restraints.				Staff receives annual use of force training.
For incidents involving calculated use of force, a videotape is made and retained for review.				
ACCEPTABLE DEFICIENT AT-RISK REPEAT FINDING				

REMARKS:

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STAFF DETAINEE COMMUNICATIONS

POLICY: PROCEDURES MUST BE IN PLACE TO ALLOW FOR FORMAL AND INFORMAL CONTACT BETWEEN KEY FACILITY STAFF AND ICE STAFF AND ICE DETAINEE AND TO PERMIT DETAINEES TO MAKE WRITTEN REQUESTS TO ICE STAFF AND RECEIVE AN ANSWER IN AN ACCEPTABLE TIME FOR AME

FRAME.		和 的复数生物 经不可	e le le compresentation de la compresentation de la compresentation de la compresentation de la compresentation	
COMPONENTS	Y	N	NA	REMARKS
ICE information request Forms are available at the IGSA for use by ICE detainees.				The detainces use an intercom button to get the attention of the staff if they are in need of anything. Detainces are allowed to contact the ICE office when requested.
The IGSA treats detainee correspondence to ICE staff as Special Correspondence.	\boxtimes			If a detainee requests to contact ICE, the staff notifies the ICE officer on duty in Los Angeles.
Acceptable Deficient	AT-RISI	K		REPEAT FINDING

REMARKS:

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DETAINEE TRANSFER STANDARD

POLICY: ICE WILL MAKE ALL NECESSARY NOTIFICATIONS WHEN A DETAINEE IS TRANSFERRED. IF A DETAINEE IS BEING TRANSFERRED VIA THE JUSTICE PRISONER ALIEN TRANSPORTATION SYSTEM (JPATS), ICE WILL ADHERE TO JPATS PROTOCOLS. IN DECIDING WHETHER TO TRANSFER A DETAINEE, ICE WILL TAKE INTO CONSIDERATION WHETHER THE DETAINEE IS REPRESENTED BEFORE THE IMMIGRATION COURT. IN SUCH CASES, THE FIELD OFFICE DIRECTOR WILL CONSIDER THE DETAINEE'S STAGE WITHIN THE REMOVAL PROCESS, WHETHER THE DETAINEE'S ATTORNEY IS LOCATED WITHIN REASONABLE DRIVING DISTANCE OF THE FACILITY, AND WHERE THE IMMIGRATION COURT PROCEEDINGS ARE TAKING PLACE.

TAKING PLACE.	**			-
COMPONENTS	Y	N	NA	REMARKS
 When a detainee is represented by legal counsel or a legal representative, and a G-28 has been filed, the representative of record is notified by the detainee's Deportation Officer. The notification is recorded in the detainee's file; and When the A File is not available, notification is noted within DACS 				Detainees have not made a legal request due to the short length of stay at this facility.
Notification includes the reason for the transfer and the location of the new facility.				
The deportation officer is allowed discretion regarding the timing of the notification when extenuating circumstances are involved.	\boxtimes			ICE transportation officers normally pickup detainees on a regular schedule (7:00am daily).
The attorney and detainee are notified that it is their responsibility to notify family members regarding a transfer.				
 Facility policy mandates that: Times and transfer plans are never discussed with the detainee prior to transfer; The detainee is not notified of the transfer until immediately prior to departing the facility; and The detainee is not permitted to make any phone calls or have contact with any detainee in the general population. 	\boxtimes			The detainee is never notified of a pending transfer for security reason.
The detainee is provided with a completed Detainee Transfer Notification Form.	\boxtimes			Detainees are notified by ICE transportation officers on the day of transfer.
Form G-391 or equivalent authorizing the removal of a detainee from a facility is used.	\boxtimes			
 For medical transfers: The Detainee Immigration Health Service (or IGSA) (DIHS) Medical Director or designee approves the transfer; Medical transfers are coordinated through the local ICE office; and A medical transfer summary is completed and accompanies the detainee. 				If any medical issues arise, ICE is contacted to transfer the detainee to another facility. If it is an emergency, the facility transports the detainee to the local contracted hospital and contacts ICE for transfer from this facility.
Detainees in ICE facilities having DIHS staff and medical care are transferred with a completed transfer summary sheet in a sealed envelope with the detainee's name and A-number, and the envelope is marked Medical Confidential.				
For medical transfers, transporting officers receive instructions regarding medical issues.				Medical transfers are handled by local contracted ambulance service.
Detainee's funds, valuables, and property are returned and transferred with the detainee to his/her new location.				The detainees have no property when they arrive at the facility and remain in their personal clothes.
Transfer and documentary procedures outlined in Section C and D are followed.				
Meals are provided when transfers occur during normally schedule meal times.				Detainees are fed at 5:00 am, prior to the transfer.

DETAINEE TRANSFER STANDARD

POLICY: ICE will make all necessary notifications when a detainee is transferred. If a detainee is being transferred via the Justice Prisoner Alien Transportation System (JPATS), ICE will adhere to JPATS protocols. In deciding whether to transfer a detainee, ICE will take into consideration whether the detainee is represented before the immigration court. In such cases, the Field Office Director will consider the detainee's stage within the removal process, whether the detainee's attorney is located within reasonable driving distance of the facility, and where the immigration court proceedings are taking place.

COMPONENTS	Y	Ν	NA	REMARKS
An A File or work folder accompanies the detainee when transferred to a different field office or sub-office.			\boxtimes	The A File is created by ICE once transferred from the facility.
Files are forwarded to the receiving office via overnight mail no later than one business day following the transfer.				There are no files created at this facility, but the intake screening forms are transferred with the detainee.
ACCEPTABLE DEFICIENT	AT-RISK		REPEAT FINDING	

REMARKS:

August 1, 2008 **AUDITOR'S SIGNATURE/DATE**

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