

**ARIZONA DEPARTMENT OF CORRECTIONS
HEALTH SERVICES CONTRACT MONITORING BUREAU
ASPC-DOUGLAS
MEMORANDUM**

TO: Debra Kinder, Corizon FHA

THROUGH: Richard Pratt, ADC HSCMB Program Evaluation Administrator Kathy Campbell, RN, ADC HSCNM Health Services Coordinator

FROM: Patricia Arroyo, RN, Nursing Monitor

DATE: April 5, 2013

SUBJECT: Compliance Monitoring Activities/Findings for the month of March, 2013.

This memorandum is for the purpose of providing you a recap of the activities and observations I have encountered during my monitoring visits to the health areas this month.

As March 4, 2013 was the inception of the Corizon / ADC Health Service Contract, and as this required a very short transition from the previous contract vendor, a formal Monitor findings / corrective action plan was deemed not practical for this month. Beginning April, 2013, I will once again commence utilizing the M-GAR, and you and your team will be responsible for providing timely corrective action plans to any negative findings which may be encountered. Please be assured that while the M-GAR is utilized for the purpose of documenting negative findings, which in turn require timely written corrective action plans, my commitment to assisting you and your staff to attain and maintain compliance with ADC policy, the Health Services Contract, and NCCHC standards remains strong.

CONTRACT INCEPTION: in my opinion, was strong and displayed a real commitment by the corporate structure of Corizon to partner with ADC in this large and important undertaking. It was very good to see Corizon Corporate staff at the facility since the middle of February working to ensure as smooth a turnaround as possible and training the local staff in their duties and responsibilities. While there was a great deal of understandable anxiety by you and your staff, it was good to see the professional manner in which ALL reacted to this change.

CHRONIC CARE CLINICS: as you are well aware, chronic care appointments had been pushed to the back burner. While this was a difficult issue to contend with, with only one mid-level providing all the patient care at this facility, I am looking forward to great progress being made. The following charts were reviewed, and Nursing Supervisor was notified. Issues are being addressed.

The following findings need attention:

Gila Unit:

inmate -HTn, Polycystic KD, seen on 12/12, due 2/13, past due,

inmate -HTN, seen 11/12, next visit is not indicated

inmate -HTN seen 11/12, due 2/13, past due,
inmate - Asthma, seen 4/12, due 10/12, past due, before take over
inmate -HTN, seen 6/12, due 12/12 past due
inmate -Asthma, seen 3/13/12, due 9/12, past due,
inmate - HTN, seen 8/12, due 2/13, past due, form not noted. .

Eggers Unit:

inmate -HTN, seen 11/12, due 1/13 past due,
inmate -HTN seen 11/12, due 1/13, past due,
inmate - Asthma, seen 5/12, past due
inmate -HTN, Hep C, seen 8/12, due 2/13,
inmate -Asthma, seen 9/12, due 12/12 past due,

Mohave Unit:

inmate - HTN, seen 11/12, due 2/21/13 past due,
inmate -HTN, seen 7/12, due 12/12, past due
inmate -HTN, seen 7/12, due 1/13, past due
inmate -HTN, Cancer, seen 6/12, due 11/12, past due

Papago Unit:

inmate -HTN, Hep C, seen 8/12, due 9/12, past due
inmate -Asthma, seen 6/12, due 12/12, past due
inmate -HTN, seen 6/12, due 12/12 past due
inmate -Asthma, seen 9/11, due 3/12, past due, before take over,
inmate -HTN, seen 10/12, due 11/12 past due,
inmate -Asthma, seen 6/12, due 12/12

Are CC/DM inmates being provided coaching and education about their condition / disease and is it documented in the medical record

inmate Education is not documented
inmate Education not documented
inmate Education not documented
inmate Education not documented
inmate Education not documented
inmate Education not documented
inmate Education not documented

Medical Consults:

inmate - Facial Surgery
inmate - Neuro
inmate - F/U Surgery
inmate - Oral Surgery
inmate - CT of Abdomen
inmate -Nephro

Consults were not reviewed in 7 day time frame due to shortage of providers.

ADC POLICY, CONTRACT REQUIREMENTS and NCCHC STANDARDS: these three areas are required to be followed explicitly. If there is ever any question as to how something needs to be accomplished, please refer to these documents. I am available as a resource and it is my duty, responsibility and desire to help ensure the success of Corizon Health to provide Constitutionally Mandated Health Care to the Inmate population.

Sincerely,

Patricia Arroyo

c.c Arthur Gross, AD, HSCMB

Sam Tardibuono, Douglas Compliance Monitor I