	Sic	k Ca	II (Q)			
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Leve
1	Is sick call being conducted five days a week Monday through Friday (excluding holidays)? P-E-07, DO 1101, HSTM Chapter 5, Sec. 2.04.2, Chapter 7, Sec. 7.6]	X			5/28/2013 10:51 AM Entered By: Sam Tardibuono	1
2	Are sick call inmates being triaged within 24 hours(or immediately if inmate is identified with emergent medical needs)? [P-E-07, DO 1101, HSTM Chapter 5, Sec. 3.1]	X			5/28/2013 10:51 AM Entered By: Sam Tardibuono	1
3	Are vitals signs, to include weight, being checked and documented each time an inmate is seen during sick call? [P-E-04, HSTM Chapter 5, Section 1.3]	X			5/28/2013 10:51 AM Entered By: Sam Tardibuono	1
4	Is the SOAPE format being utilized in the inmate medical record for encounters? [DO 1104, HSTM Chapter 5, Section 1.3]	X			5/28/2013 10:51 AM Entered By: Sam Tardibuono	1
5	Are referrals to providers from sick call being seen within seven (7) days? [P-E-07]	Х			5/28/2013 10:51 AM Entered By: Sam Tardibuono	1
6	Are nursing protocols in place and utilized by the nurses for sick call?	Х			5/28/2013 10:51 AM Entered By: Sam Tardibuono	1

	Medical Specia	alty C	onsu	Itatio	ons (Q)	
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are urgent consultations being scheduled to be seen within thirty (30) days of the consultation being initiated? [CC 2.20.2.3]	X			5/28/2013 2:18 PM Entered By: Patricia Arroyo	2
2	Are consultation reports being reviewed by the provider within seven (7) days of receipt? [CC 2.20.2.3]		X		5/28/2013 2:26 PM Entered By: Patricia Arroyo Gila Unit: Inmate	2
3	Is the utilization and availability of off-site services appropriate to meet medical, dental and mental health needs? [CC 2.20.2.3]	X			5/28/2013 2:27 PM Entered By: Patricia Arroyo	3
4	Are the emergent medical needs of the inmates appropriate and emergent transports ordered in a timely manner? [P-E-08, CC 2.20.2.3]	X			5/28/2013 2:27 PM Entered By: Patricia Arroyo	2
5	Do all inpatient admissions have documented utilization review of admission and evidence of discharge planning? [CC 2.20.2.3]	X			5/28/2013 2:27 PM Entered By: Patricia Arroyo There is no documentation to verify	2

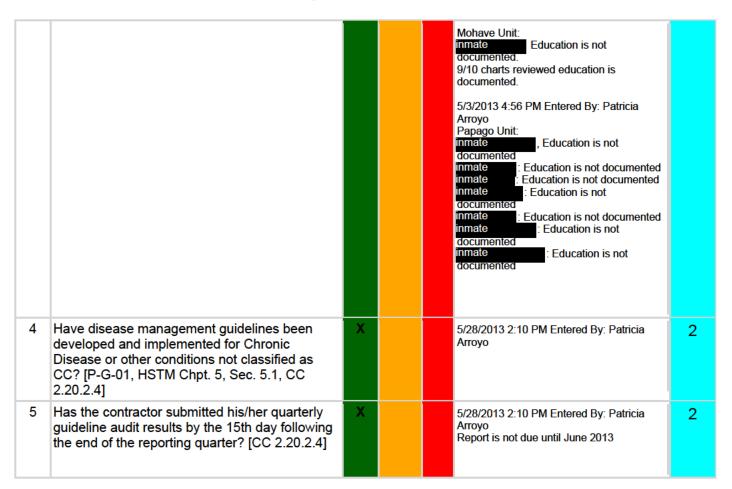
#### Corrective Action Plans for PerformanceMeasure: Medical Specialty Consultations (Q)

2 Are consultation reports being reviewed by the provider within seven (7) days of receipt? [CC 2.20.2.3] Level 2 Amber User: Patricia Arroyo Date: 5/28/2013 2:26:58 PM

Corrective Plan: We rarely receive a dictated note from an outside consultant. Their notes are written on the consultation form provided at the inmates visit. Surgeries are generally the only dictated notes received has not been followed yet with the ophthalmologist. He had been out to court and since his return a consult by the provider for the specialist has been requested

Corrective Actions: See above.

	Chronic Condition ar	nd Di	sease	Mar	nagement (Q)	
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are treatment plans developed and documented in the medical record by a provider within thirty (30) days of identification that the inmate has a CC? [P-G-01, CC 2.20.2.4]	X			5/28/2013 2:01 PM Entered By: Patricia Arroyo	1
2	Are CC inmates being seen by the provider (every three (3) to six (6) months) as specified in the inmate's treatment plan? [P-G-01, DO 1101, HSTM Chpt. 5, Sec. 5.1, CC 2.20.2.4]		X		5/28/2013 2:06 PM Entered By: Patricia Arroyo Gila Unit: Inmate	2
3	Are CC/DM inmates being provided coaching and education about their condition / disease and is it documented in the medical record? [P-G-01, CC 2.20.2.4]		X		5/28/2013 2:10 PM Entered By: Patricia Arroyo Gila Unit: Inmate	1



# Corrective Action Plans for PerformanceMeasure: Chronic Condition and Disease Management (Q)

2 Are CC inmates being seen by the provider (every three (3) to six (6) months) as specified in the inmate's treatment plan? [P-G-01, DO 1101, HSTM Chpt. 5, Sec. 5.1, CC 2.20.2.4] Level 2 Amber User: Patricia Arroyo Date: 5/28/2013 2:06:35 PM

Corrective Plan: As stated in previous CAP There was one provider. We have since 3/4/13 had 2 providers and have been working to clear backlog. We are verifying these listed inmates as to when they were or are scheduled to be seen.

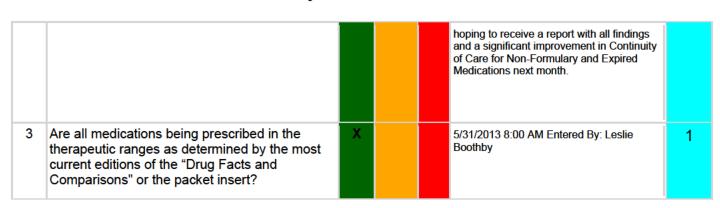
Chronic care visits are every 6 months for everything except DM or cancer history. Please write these notes so they may be read clearly and correctly as they run together

Corrective Actions: See above.

3 Are CC/DM inmates being provided coaching and education about their condition / disease and is it documented in the medical record? [P-G-01, CC 2.20.2.4]
Level 1 Amber User: Patricia Arroyo Date: 5/28/2013 2:10:35 PM

Corrective Plan: See October action plan as submitted by Corizon.

	Prescribing Prac	tices	and F	har	macy (Q)	
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are recommendations made by the Pharmacy and Therapeutics Committee appropriately enacted? [CC 2.20.2.6]	X			5/30/2013 2:03 PM Entered By: Leslie Boothby	2
2	Are pharmacy polices, procedures forms, (including non-formulary requests) being followed? [NCCHC Standard P-D-01, CC 2.20.2.6]		X		5/31/2013 8:00 AM Entered By: Leslie Boothby HSTM 4.1.6 Non-Formulary Drug Requests & HSTM 4.1.1 Pharmaceutical Dispensing Procedures - Amber — will remain amber until a completed written action plan is received and implemented with weekly follow up documentation of results to ADC from each Complex Site by Corizon Health.  A) HSTM 4.1.6 Non-Formulary Drug Requests: A written Action Plan is required from Julie Carter, Regional Pharmacist, Corizon, to ensure that requests for necessary non-formulary medications at each Complex Site, are received by inmate patients in a timely manner. Providers will need to provide formulary medications, if needed, to provide continuity of care while the NFDR is being processesd. This Action Plan requires documented weekly follow-up from Corizon staff that identifies that medications have been approved or denied and if denied, an appropriate therapy is instituted so that the patient will not go without medication during the approval/denial process. May 2013 Non Formulary Drug Requests - Stop Date Reports indicate: 1363 Non-formulary drugs expiring for 1171 patients  B) HSTM 4.1.1 Pharmaceutical Dispensing Procedures: A written Action Plan is required from Julie Carter, Regional Pharmacist, Corizon, to ensure that all prescriptions are dispensed in a timely manner so as not to contribute to morbidity or mortality and so that the inmate population receive continuity of care. This Action Plan requires weekly documented follow-up from Corizon staff. Medications should be renewed before the expiration date to provide continuity of care. May 2013 Expired Medications - Stop Date Report indicates: 10,117 Expired Medications for 5,168 Patients. Snapshot of April 1, 2013 – May 16,2013 for Psychotropic medications (not including amitriptyline, nortriptyline and gabapentin for medical use). Stop Date Report indicates: 1051 Expired Psychotropic Medications for 694 patients. Note: not same paramerer as May 2013 reporting. Some information will be duplicated in the Expired Medications for 694 pa	2



# Corrective Action Plans for PerformanceMeasure: Prescribing Practices and Pharmacy (Q)

2 Are pharmacy polices, procedures forms, (including non-formulary requests) being followed? [NCCHC Standard P-D-01, CC 2.20.2.6]

Level 2 Amber User: Leslie Boothby Date: 5/31/2013 8:00:06 AM

Corrective Plan: See October action plan as submitted by Corizon.

	No Shows (Q)							
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level		
1	Are medical, dental and mental health line "no- shows" being reported and documented per policy, Department Order 1101? [DO 1101, HSTM Chpt 5, Sec. 7.1, CC 2.20.2.9]	X			5/15/2013 12:38 PM Entered By: Sam Tardibuono	1		

	Menta	al He	alth (C	2)		
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are HNRs for Mental Health services triaged within 24 hours of receipt by a qualified Mental Health Professional, to include nursing staff? [CC 2.20.2.10]	Х			5/9/2013 12:41 PM Entered By: Sam Tardibuono 5/9/2013 12:41 PM Entered By: Sam Tardibuono	2
2	Are inmates referred to a Psychiatrist or Psychiatric Mid-level Provider seen within seven (7) days of referral? [CC 2.20.2.10]	X			5/9/2013 12:44 PM Entered By: Sam Tardibuono No referrals for this rating period.	2
3	Are MH treatment plans updated every 90 days for each SMI inmate, and at least every 12 months for all other MH-3 and above inmates? [CC 2.20.2.10]	X			5/9/2013 12:44 PM Entered By: Sam Tardibuono No SMI I/m located at this facility.	1
4	Are inmates with a mental score of MH-3 and above seen by MH staff according to policy? [CC 2.20.2.10]	X			5/9/2013 12:45 PM Entered By: Sam Tardibuono No SMI I/m's located at this facility.	2
5	Are inmates prescribed psychotropic meds seen by a Psychiatrist or Psychiatric Mid-level Provider at a minimum of every three (3) months (90 days)?[CC 2.20.2.10]				5/9/2013 12:46 PM Entered By: Sam Tardibuono No SMI I/m's located at this facility.	2
6	Are reentry/discharge plans established no later than 30 days prior release for all inmates with a MH score of MH-3 and above? [CC 2.20.2.10]	Х			5/9/2013 12:47 PM Entered By: Sam Tardibuono No SMI I/m's located at this facility and no psychotropic meds prescribed currently.	2

	Grievances								
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Leve			
1	Is a grievance tracking system in place and being utilized? [P-A-11; P-A-04]	X			5/15/2013 12:37 PM Entered By: Sam Tardibuono	1			
2	Are grievance trends being tracked and addressed? [P-A-11; P-A-04]	X			5/15/2013 12:37 PM Entered By: Sam Tardibuono	1			

	Transfer Screening									
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level				
1	Are the inmate medical record being reviewed within 12 hours of Inmate arrival to unit by nursing staff? [NCCHC Standard P-E-03 and HSTM Chapter 5, Section 2.0, 5.0; DO 1104.05]	Х			5/20/2013 9:13 AM Entered By: Sam Tardibuono	1				
2	Is nursing staff ensuring inmate medication was transferred with inmate? [HSTM Chpt. 5, Sec. 6.1, 5.0, CC 2.7.2.3]	X			5/20/2013 9:13 AM Entered By: Sam Tardibuono	1				
3	Is mental health staff reviewing inmate medical record with 24 hours of arrival (72 hours Friday / Weekend)? [CC 2.7.2.3, HSTM Chapter 5, Section 6.1,5.0]	Х			5/20/2013 9:13 AM Entered By: Sam Tardibuono	1				
4	Is dental staff reviewing inmate medical record with 24 hours of Inmate arrival (72 hours Friday / Weekend)?	X			5/20/2013 9:14 AM Entered By: Sam Tardibuono	1				

	Medicatio	n Ad	minis	tratio	on	
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is there a formal medication administration program? [NCCHC Standard P-C-05]	X			5/28/2013 2:31 PM Entered By: Patricia Arroyo	1
2	Is the documentation of completed training and testing kept on file for staff who administer or deliver medications? [NCCHC Standard P-C-05; HSTM Chapter 3, Section 4.1]	Х			5/31/2013 3:09 PM Entered By: Patricia Arroyo	1
3	Is there a tracking system for KOP medications to determine if medications have been received by the inmate? [NCCHC Standard P-D-01]	X			5/28/2013 2:32 PM Entered By: Patricia Arroyo Pharmacy Techs are keeping all KOP MARs in Pharmacy Room.	1
4	Are the Medication Administration Records (MAR) being completed in accordance with standard nursing practices? [HSTM Chapter 4, Section 1.1, Chapter 5, Section 6.4]		X		5/31/2013 2:29 PM Entered By: Patricia Arroyo Mohave Unit: Inmate Innate Inmate Inmate Inmate Inmate Inmate Inmate Inmate Inmate Ino Diagnosis Ino Diagnosis Inmate Ino Diagnosis Ino Diagnosis Inmate Ino Diagnosis Ino Di	

				signature inmate No diagnosis, No Nurses signature inmate signature.  5/28/2013 2:33 PM Entered By: Patricia Arroyo Papago Unit: Green	
5	Are medication errors forwarded to the FHA to review corrective action plan?	X		5/28/2013 2:32 PM Entered By: Patricia Arroyo	2
6	Are there any unreasonable delays in inmate receiving prescribed medications?	X		5/28/2013 2:34 PM Entered By: Patricia Arroyo	2
7	Are inmates being required to show ID prior to being administered their medications?	X		5/28/2013 2:34 PM Entered By: Patricia Arroyo	2
8	Are chronic condition medication expiration dates being reviewed prior to expiration to ensure continuity of care? [NCCHC Standard P-D-01]		X	5/29/2013 3:03 PM Entered By: Patricia Arroyo Gila Unit: 11 prescriptions reviewed: Inmate  Mesalamine expired 5/23/13  Mohave Unit: Inmate  Famotidine expired 5/23/13  Albuterol Inhaler expired 5/8/13 Inmate  Gabapentin expired 5/2/13 Inmate  Amitriptyline expired 5/15/13  Papago Unit: Inmate  Mercaptopurine Expired 5/23/13  Eggers Unit: Green	2
9	Are non-formulary requests being reviewed for approval or disapproval within 24 to 48 hours?	Х		5/28/2013 2:35 PM Entered By: Patricia Arroyo There is a tracking system in place. The Pharmacy Techs are tracking the apporvals and disapprovals. Provider is notified	2
10	Are providers being notified of non-formulary decisions within 24 to 48 hours?	X		5/28/2013 2:35 PM Entered By: Patricia Arroyo	2
11	Are medication error reports being completed and medication errors documented?	X		5/28/2013 2:43 PM Entered By: Patricia Arroyo There are no medication error reports at this time for entire complex	2



#### Corrective Action Plans for PerformanceMeasure: Medication Administration

4 Are the Medication Administration Records (MAR) being completed in accordance with standard nursing practices? [HSTM Chapter 4, Section 1.1, Chapter 5, Section 6.4]

Level 1 Amber User: Patricia Arroyo Date: 5/31/2013 2:29:43 PM

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See October action plan as submitted by Corizon.

8 Are chronic condition medication expiration dates being reviewed prior to expiration to ensure continuity of care?

[NCCHC Standard P-D-01]

Level 2 Amber User: Patricia Arroyo Date: 5/29/2013 3:03:29 PM

Corrective Plan: See October action plan as submitted by Corizon.

	Infirmary Care									
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level				
1	Does policy or post order define the specific scope of medical, psychiatric, and nursing care provided in the infirmary setting?	Х			5/28/2013 2:12 PM Entered By: Patricia Arroyo There is no infirmary at this facility	1				
2	Are patients always within sight or hearing of a qualified health care professional (do inmates have a method of calling the nurse?)	Х			5/28/2013 2:13 PM Entered By: Patricia Arroyo There is no infirmary at this facility	1				
3	Is the number of appropriate and sufficient qualified health professionals in the infirmary determined by the number of patients, severity of illnesses and level of care required?	Х			5/28/2013 2:13 PM Entered By: Patricia Arroyo There is no infirmary at this facility	1				
4	Is a supervising registered nurse in the IPC 24 hours a day?	X			5/28/2013 2:13 PM Entered By: Patricia Arroyo There is no infirmary at this facility	1				
5	Is the manual of nursing care procedures consistent with the state's nurse practice act and licensing requirements?	Х			5/28/2013 2:14 PM Entered By: Patricia Arroyo There is no infirmary at this facility	1				
6	Does admission to or discharge from infirmary care occur only on the order of physician or other provider where permitted by virtue of credentials and scope of practice?	X			5/28/2013 2:14 PM Entered By: Patricia Arroyo There is no infirmary at this facility	1				
7	Is the frequency of physician and nursing rounds in the infirmary specified based on categories of care provided?	X			5/28/2013 2:14 PM Entered By: Patricia Arroyo There is no infirmary at this facility	1				
8	Is a complete inmate health record kept and include: -Admitted order (admitting diagnosis, medications, diet, activity restrictions, required diagnostic tests, frequency of monitoring and follow-up -Complete document of care and treatment given -Medication administration record -Discharge plan and discharge notes	Х			5/28/2013 2:15 PM Entered By: Patricia Arroyo There is no infirmary at this facility	1				
9	If inpatient record is different than outpatient record, is a copy of the discharge summary from the infirmary care placed in the patient's outpatient chart?	Х			5/28/2013 2:15 PM Entered By: Patricia Arroyo There is no infirmary at this facility	1				
10	If an observation patient is placed by a qualified health care professional for longer than 24 hours, is this order being done only by a physician?	Х			5/28/2013 2:16 PM Entered By: Patricia Arroyo There is no infirmary at this facility	1				
11	Are vital signs done daily when required?	Х			5/28/2013 2:17 PM Entered By: Patricia Arroyo	1				

				There is no infirmary at this facility	
12	Are there nursing care plans that are reviewed weekly and are signed and dated?	Х		5/28/2013 2:18 PM Entered By: Patricia Arroyo There is no infirmary at this facility	1
13	Are medications and supplies checked regularly, and who is assigned to do it? [NCCHC Standard P-D-03]			5/28/2013 2:18 PM Entered By: Patricia Arroyo 5/28/2013 2:18 PM Entered By: Patricia Arroyo There is no infirmary at this facility	1

	Medical Tools										
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level					
1	Do nursing staff inventory and account for tools assigned to medical areas? D.O 702	Х			5/9/2013 12:29 PM Entered By: Sam Tardibuono	1					
2	Are missing / lost health tools or instruments reported immediately to the shift commander?	X			5/9/2013 12:29 PM Entered By: Sam Tardibuono	2					
3	Does the Site Manager (FHA) maintain a Master Tool Inventory for all non-disposable surgical/dental tools, medical instruments/devices and hand-held medical/dental tools?	X			5/9/2013 12:30 PM Entered By: Sam Tardibuono	1					
4	Are medical tools engraved, where practical, to identify the tools as health services items?	Х			5/9/2013 12:30 PM Entered By: Sam Tardibuono	1					
5	Where dental tools/hand pieces cannot be engraved, is the serial number used for identification?	X			5/9/2013 12:30 PM Entered By: Sam Tardibuono	1					
6	Are sharps being inventority at the beginning and end of each shift?	X			5/9/2013 12:30 PM Entered By: Sam Tardibuono	2					
7	If sharps count is off is nursing notifying the shift commander?	X			5/9/2013 12:30 PM Entered By: Sam Tardibuono	2					
8	Are officers present for sharps inventories with the nursing staff?	Х			5/9/2013 12:31 PM Entered By: Sam Tardibuono	2					

	Medication Room											
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level						
1	I the medical room kept locked when not occupied?	X			5/28/2013 2:35 PM Entered By: Patricia Arroyo	1						
2	Are quarterly audits of the unit (Floor Stock/RDSA)medicaton by a pharmacist being conducted and documented?	X			5/28/2013 2:42 PM Entered By: Patricia Arroyo The Quarterly Audit is due June 2013 for all Units	2						
2	Are open medication vials being marked with the date they were opened?		X		5/28/2013 2:39 PM Entered By: Patricia Arroyo Mohave Unit: Suture Removal Kit Expire 9/12 x 3 Dexamethason 1 ml vial Expired 2/13 x 10 vials Filter straw x 4 Expired 3/13 Lantus vials x 3 expired 4/13 Pneumo vaccine 10 vials exp 5/12/13 Gila Unit: Green Eggers Unit: Benadryl x 1 vial expired 4/13 5/3/2013 4:59 PM Entered By: Patricia Arroyo Papago Unit: Sterile H2O 1 bottle Exp: 4/13,#2 bottle opened 1/13 still in use Eye wash Exp: 4/13 Betadine Solution Exp: 2/13, #2 bottle opened 11/12 still in use	1						
3	Is nursing staff checking for outdated (expiring)medications?		X		5/28/2013 2:40 PM Entered By: Patricia Arroyo Papago Unit: Sterile H2O 1 bottle Exp: 4/13,#2 bottle opened 1/13 still in use Eye wash Exp: 4/13 Betadine Solution Exp: 2/13, #2 bottle opened 11/12 still in use Eggers Unit: Green Gila Unit: Green 5/10/2013 3:03 PM Entered By: Patricia Arroyo Mohave Unit: Suture removal kit x 3 expired 9/12 Filter Straws x 4 expired 3/13 Dexamethason 1mi vials x 10 expired 2/13 Lantus Insulin vials x 3 expired 4/13 Pneumo vaccine 10 vials expire 5/12/13	1						

### **Corrective Action Plans for PerformanceMeasure: Medication Room**

2 Are open medication vials being marked with the date they were opened? Level 1 Amber User: Patricia Arroyo Date: 5/28/2013 2:39:25 PM

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See October action plan as submitted by Corizon.

3 Is nursing staff checking for outdated (expiring)medications? Level 1 Amber User: Patricia Arroyo Date: 5/28/2013 2:40:41 PM

Corrective Plan: See October action plan as submitted by Corizon.