

June 2013 DOUGLAS COMPLEX

Intake (Q)						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is a physical examination completed by a Medical Provider by day two of an inmate's arrival at the facility? (Alhambra, Eyman D/R, Perryville, Tucson Minors only)[P-E-04, DO 1104, HSTM, Chapter 5, Sec. 2.0, 2.1]	X			6/6/2013 9:17 AM Entered By: Sam Tardibuono Douglas is not an intake facility.	2
2	Is a mental health assessment completed by a Mental Health Practitioner by day two of an inmate's arrival at the facility? (Alhambra, Eyman D/R, Perryville, Tucson Minors only)[P-E-04,P-E-05, DO 1104, HSTM, Chapter 5, Sec. 2.0, 2.1]	X			6/6/2013 9:18 AM Entered By: Sam Tardibuono Douglas is not an intake facility.	2

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Sick Call (Q)						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is sick call being conducted five days a week Monday through Friday (excluding holidays)? P-E-07, DO 1101, HSTM Chapter 5, Sec. 2.04.2, Chapter 7, Sec. 7.6]		X		6/24/2013 3:09 PM Entered By: Sam Tardibuono According to the FHA, due to the cutback of staff, primarily nurses and med techs, she has had to curtail daily nurse lines at both Mohave and Gila Units to 3 day only. With this cut back, I/m patients cannot be seen within 24 hours of triage as required under MGAR.	1
2	Are sick call inmates being triaged within 24 hours(or immediately if inmate is identified with emergent medical needs)? [P-E-07, DO 1101, HSTM Chapter 5, Sec. 3.1]		X		6/26/2013 10:58 AM Entered By: Sam Tardibuono Of 40 Medical Charts reviewed (10 at ea Unit), 17 were not seen within 24 hours of their respective HNR being triaged. The 17 identified are: DATE DATE TRIAGED SEEN MOHAVE: inmate 5/6 5/8 inmate 5/6 5/8 inmate 4/30 5/3 GILA: inmat 5/18 5/28 (5/18 & 19 and 5/56 & 26 = W/E) inmate 5/9 5/13 (5/11 & 12 = W/E) inmate 5/28 5/31 EGGERS: inmate 5/5 5/10 (5/5 = Sun) inmate 5/15 5/17 inmate 5/27 5/31 inmate 5/30 6/3 (6/1 & 2 = W/E) inmate 5/30 6/3 (6/1 & 2 = W/E) inmate 5/27 5/29 inmate 5/15 5/17 inmate 5/21 5/24 PAPAGO: inmate 5/9 5/14 (5/11 & 12 = W/E) inmate 5/13 5/17 inmate 5/25 5/30 (5/25 & 26 = W/E)	1
3	Are vitals signs, to include weight, being checked and documented each time an inmate is seen during sick call? [P-E-04, HSTM Chapter 5, Section 1.3]	X			6/24/2013 3:09 PM Entered By: Sam Tardibuono	1
4	Is the SOAPE format being utilized in the inmate medical record for encounters? [DO 1104, HSTM Chapter 5, Section 1.3]		X		6/24/2013 3:18 PM Entered By: Sam Tardibuono Of 40 charts reviewed (10 at ea Unit), 10 had no documentation of education provided. A new Tab has been instituted into some of the medical charts, but none of those had any documentation included within the tab. The 10 without documentation of education are: MOHAVE: inmate	1

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				inmate inmate inmate GILA: inmate inmate inmate EGGERS: inmate inmate PAPAGO: inmate		
5	Are referrals to providers from sick call being seen within seven (7) days? [P-E-07]	X			6/24/2013 3:07 PM Entered By: Sam Tardibuono	1
6	Are nursing protocols in place and utilized by the nurses for sick call?	X			6/24/2013 3:07 PM Entered By: Sam Tardibuono	1

Corrective Action Plans for Performance Measure: Sick Call (Q)

1 Is sick call being conducted five days a week Monday through Friday (excluding holidays)? P-E-07, DO 1101, HSTM Chapter 5, Sec. 2.04.2, Chapter 7, Sec. 7.6]

Level 1 Amber User: Sam Tardibuono Date: 6/24/2013 3:09:16 PM

Corrective Plan: See October action plan as submitted by Corizon. Previously answered

Corrective Actions: See above.

2 Are sick call inmates being triaged within 24 hours (or immediately if inmate is identified with emergent medical needs)? [P-E-07, DO 1101, HSTM Chapter 5, Sec. 3.1]

Level 1 Amber User: Sam Tardibuono Date: 6/26/2013 10:58:11 AM

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See above.

4 Is the SOAPE format being utilized in the inmate medical record for encounters? [DO 1104, HSTM Chapter 5, Section 1.3]

Level 1 Amber User: Sam Tardibuono Date: 6/24/2013 3:18:57 PM

Corrective Plan: See October action plan as submitted by Corizon. Education tabs are needed and we have brainstormed several ideas to get tabs in all charts. We have also been working with staff to do education sheets. Having NA make sure forms in chart for providers.

Corrective Actions: See above.

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Medical Specialty Consultations (Q)						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are urgent consultations being scheduled to be seen within thirty (30) days of the consultation being initiated? [CC 2.20.2.3]		X		6/30/2013 10:25 AM Entered By: Kathy Campbell Gila- Inmate Urgent consult ordered 4/8/13 and not seen as of 6/10/13. Eggers- No Urgent Consults noted. Mohave- inmat -Green Papago- N/A	2
2	Are consultation reports being reviewed by the provider within seven (7) days of receipt? [CC 2.20.2.3]		X		6/30/2013 10:27 AM Entered By: Kathy Campbell Gila- inmat -Report from 5/30/13 not signed off as of 6/10/13. Mohave- inmat - EKG from 5/23/13 not signed off as of 6/28/13 Papago- N/A Eggers- N/A	2
3	Is the utilization and availability of off-site services appropriate to meet medical, dental and mental health needs? [CC 2.20.2.3]	X			6/30/2013 10:27 AM Entered By: Kathy Campbell	3
4	Are the emergent medical needs of the inmates appropriate and emergent transports ordered in a timely manner? [P-E-08, CC 2.20.2.3]	X			6/30/2013 10:27 AM Entered By: Kathy Campbell	2
5	Do all inpatient admissions have documented utilization review of admission and evidence of discharge planning? [CC 2.20.2.3]	X			6/30/2013 10:27 AM Entered By: Kathy Campbell	2

Corrective Action Plans for Performance Measure: Medical Specialty Consultations (Q)

1 Are urgent consultations being scheduled to be seen within thirty (30) days of the consultation being initiated? [CC 2.20.2.3]

Level 2 Amber User: Kathy Campbell Date: 6/30/2013 10:25:14 AM

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See October action plan as submitted by Corizon.

2 Are consultation reports being reviewed by the provider within seven (7) days of receipt? [CC 2.20.2.3]

Level 2 Amber User: Kathy Campbell Date: 6/30/2013 10:27:01 AM

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Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See October action plan as submitted by Corizon.

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Chronic Condition and Disease Management (Q)						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are treatment plans developed and documented in the medical record by a provider within thirty (30) days of identification that the inmate has a CC? [P-G-01, CC 2.20.2.4]	X			6/30/2013 10:30 AM Entered By: Kathy Campbell Eggers- Green N/A. Gila- Green N/A Mohave- Green N/A. Papago-Green N/A	1
2	Are CC inmates being seen by the provider (every three (3) to six (6) months) as specified in the inmate's treatment plan? [P-G-01, DO 1101, HSTM Chpt. 5, Sec. 5.1, CC 2.20.2.4]		X		6/30/2013 10:39 AM Entered By: Kathy Campbell Eggers-(5 of the 10 charts reviewed were not in compliance) inmate - Last seen 12/28/12, was to be seen 6/28/13, but rescheduled for next week. This resulted in the inmate being out of the specified treatment plan timeline. inmate - New Hep C diagnosis from 1/18/13, not addressed in 3/18/13 cc visit. Scheduled for 9/6/13 for Hep C visit. inmate - cc Asthma, was last seen 11/14/12 with 6 month f/u ordered. Was due 5/14/13, but not seen as of 6/28/13. inmate - cc form was started for HTN on 5/31/13 (previously seen 11/19/12 with 6 month f/u), but apparently went to work and was to be rescheduled, but not seen as of 6/28/13 inmate - Hep C. Had a generic note (apparently made up by NP Clyne, per Nursing Supervisor Montoya), instead of cc form dated 5/31/13. This form does not have information that cc form has and has not been approved by ADC to be utilized. Also, there is no form # of this form. Gila- Of the 10 charts reviewed, all were in compliance. Mohave- Of the 8 charts reviewed, all were in compliance. Papago- Of the 10 charts reviewed, all were in compliance.	2
3	Are CC/DM inmates being provided coaching and education about their condition / disease and is it documented in the medical record? [P-G-01, CC 2.20.2.4]		X		6/30/2013 10:47 AM Entered By: Kathy Campbell Gila- (2/10 charts reviewed not in compliance) inmate - No education given. inmate - No education given. Eggers- (3/10 charts reviewed not in compliance)	1

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				inmate - No education given. inmate - No education given. inmate - No education given. Mohave- (2/8 charts not in compliance) inmate - No education given. inmate - No education given. Papago - (1/10 charts was not in compliance) inmate - No education given. Charts were also checked for education log. Of those listed above, there was no education log located anywhere in the charts.	
4	Have disease management guidelines been developed and implemented for Chronic Disease or other conditions not classified as CC? [P-G-01, HSTM Chpt. 5, Sec. 5.1, CC 2.20.2.4]		X	6/30/2013 10:49 AM Entered By: Kathy Campbell See #2 and #3 as Inmates not seen within time frames and education not completed.	2
5	Has the contractor submitted his/her quarterly guideline audit results by the 15th day following the end of the reporting quarter? [CC 2.20.2.4]	X		6/30/2013 10:49 AM Entered By: Kathy Campbell	2

Corrective Action Plans for Performance Measure: Chronic Condition and Disease Management (Q)

2 Are CC inmates being seen by the provider (every three (3) to six (6) months) as specified in the inmate's treatment plan? [P-G-01, DO 1101, HSTM Chpt. 5, Sec. 5.1, CC 2.20.2.4]

Level 2 Amber User: Kathy Campbell Date: 6/30/2013 10:40:00 AM

Corrective Plan: We had scheduled Chronic care inmates with conditions such as HTN, DM as priorities to catch up backlogs. We have since 5/1/2013 started to schedule HCV visits to now catch them up. I have spoken with Ms Clyne regarding forms.

Corrective Actions: See above.

3 Are CC/DM inmates being provided coaching and education about their condition / disease and is it documented in the medical record? [P-G-01, CC 2.20.2.4]

Level 1 Amber User: Kathy Campbell Date: 6/30/2013 10:47:44 AM

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See October action plan as submitted by Corizon.

4 Have disease management guidelines been developed and implemented for Chronic Disease or other conditions not classified as CC? [P-G-01, HSTM Chpt. 5, Sec. 5.1, CC 2.20.2.4]

Level 2 Amber User: Kathy Campbell Date: 6/30/2013 10:49:05 AM

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See October action plan as submitted by Corizon.

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Prescribing Practices and Pharmacy (Q)						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are recommendations made by the Pharmacy and Therapeutics Committee appropriately enacted? [CC 2.20.2.6]	X			6/26/2013 12:34 PM Entered By: Martin Winland	2
2	Are pharmacy polices, procedures forms, (including non-formulary requests) being followed? [NCCHC Standard P-D-01, CC 2.20.2.6]		X		6/26/2013 12:42 PM Entered By: Martin Winland A) HSTM 4.1.6 Non-Formulary Drug Requests: A written Action Plan is required from Julie Carter, Regional Pharmacist, Corizon, to ensure that requests for necessary non-formulary medications at each Complex Site, are received by inmate patients in a timely manner. Providers will need to provide formulary medications, if needed, to provide continuity of care while the NFDL is being processed. This Action Plan requires documented weekly follow-up from Corizon staff that identifies that medications have been approved or denied and if denied, an appropriate therapy is instituted so that the patient will not go without medication during the approval/denial process. May 2013 Non Formulary Drug Requests – Non-Formulary Reports indicate: 1363 Non-formulary drugs expiring for 1171 patients	2
3	Are all medications being prescribed in the therapeutic ranges as determined by the most current editions of the "Drug Facts and Comparisons" or the packet insert?	X			6/26/2013 12:42 PM Entered By: Martin Winland	1

Corrective Action Plans for Performance Measure: Prescribing Practices and Pharmacy (Q)

2 Are pharmacy polices, procedures forms, (including non-formulary requests) being followed? [NCCHC Standard P-D-01, CC 2.20.2.6]

Level 2 Amber User: Martin Winland Date: 6/26/2013 12:42:32 PM

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See above.

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Grievances (Q)						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are grievances being responded to within fifteen (15) working days of receipt per Department Order 802? [P-A-11, DO 802, HSTM Chpt. 1, Sec. 8.0, CC 2.20.2.8]	X			6/17/2013 2:24 PM Entered By: Sam Tardibuono	2

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Mental Health (Q)						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are HNRs for Mental Health services triaged within 24 hours of receipt by a qualified Mental Health Professional, to include nursing staff? [CC 2.20.2.10]	X			6/26/2013 11:38 AM Entered By: Sam Tardibuono No MH HNR's submitted this month.	2
2	Are inmates referred to a Psychiatrist or Psychiatric Mid-level Provider seen within seven (7) days of referral? [CC 2.20.2.10]	X			6/26/2013 11:39 AM Entered By: Sam Tardibuono N/A	2
3	Are MH treatment plans updated every 90 days for each SMI inmate, and at least every 12 months for all other MH-3 and above inmates? [CC 2.20.2.10]	X			6/26/2013 11:39 AM Entered By: Sam Tardibuono N/A	1
4	Are inmates with a mental score of MH-3 and above seen by MH staff according to policy? [CC 2.20.2.10]	X			6/26/2013 11:39 AM Entered By: Sam Tardibuono	2
5	Are inmates prescribed psychotropic meds seen by a Psychiatrist or Psychiatric Mid-level Provider at a minimum of every three (3) months (90 days)?[CC 2.20.2.10]	X			6/26/2013 11:40 AM Entered By: Sam Tardibuono N/A	2
6	Are reentry/discharge plans established no later than 30 days prior release for all inmates with a MH score of MH-3 and above? [CC 2.20.2.10]	X			6/26/2013 11:40 AM Entered By: Sam Tardibuono N/A	2

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Administrative Meetings and Reports						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is the Site Manager (or designee in the absence of the Site Manager) attending weekly warden executive staff meetings? [NCCHC Standard P-A-04; DO 117]	X			6/5/2013 1:00 PM Entered By: Sam Tard buono	1
2	Is the Site Manager conducting monthly meetings with Warden and unit Deputy Wardens and include: -responsibilities of health staff -procedures for triage -predetermination of site for care -telephone #s & procedures for calling health staff & the community emergency response system -procedures for evacuating patients -alternate back-ups for each plan element? [DO 117]		X		6/5/2013 1:00 PM Entered By: Sam Tard buono 6/24/2013 10:43 AM Entered By: Jen fontaine monthly Medical Advisory Committee meetings are not being conducted at Florence Complex.	1
3	Are monthly staff meetings being conducted and documented? [NCCHC Standard P-A-04]	X			6/5/2013 1:01 PM Entered By: Sam Tard buono	1
4	Are monthly reports identified in Exhibit 2 of the health services contract being submitted in accordance with the contract?	X			6/5/2013 1:01 PM Entered By: Sam Tard buono	2

Corrective Action Plans for Performance Measure: Administrative Meetings and Reports

2 Is the Site Manager conducting monthly meetings with Warden and unit Deputy Wardens and include:
-responsibilities of health staff
-procedures for triage
-predetermination of site for care -telephone #s & procedures for calling health staff & the community emergency response system
-procedures for evacuating patients
-alternate back-ups for each plan element? [DO 117]

Level 1 Amber User: Jen fontaine Date: 6/24/2013 10:43:10 AM

Corrective Plan: Douglas conducts proper meetings with Warden and ADW Emergency disaster plan has been discussed

Corrective Actions: See above.

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Medication Administration						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is there a formal medication administration program? [NCCHC Standard P-C-05]	X			6/30/2013 10:49 AM Entered By: Kathy Campbell	1
2	Is the documentation of completed training and testing kept on file for staff who administer or deliver medications? [NCCHC Standard P-C-05; HSTM Chapter 3, Section 4.1]	X			6/30/2013 10:49 AM Entered By: Kathy Campbell	1
3	Is there a tracking system for KOP medications to determine if medications have been received by the inmate? [NCCHC Standard P-D-01]	X			6/30/2013 10:50 AM Entered By: Kathy Campbell	1
4	Are the Medication Administration Records (MAR) being completed in accordance with standard nursing practices? [HSTM Chapter 4, Section 1.1, Chapter 5, Section 6.4]		X		<p>6/30/2013 11:00 AM Entered By: Kathy Campbell</p> <p>Multiple MARs not being completed in accordance with standard nursing practices.</p> <p>Eggers- Green Only one DOT and MAR completed appropriately.</p> <p>Gila- (5/10 MARs reviewed are not in compliance) inmate - Methotrexate ordered q Wednesday and missing initials for earlier in June. inmate -Hydroxyzine without start date. inmate - No initials for Tramadol on 6/2 and 6/3 am doses. inmat - Nortriptyline ordered 6/5/13, but did not receive as of 6/10/13. inmate - Methotrexate weekly, missing initials earlier in June for q Wednesday dose.</p> <p>Mohave- (6/10 MARs reviewed not in compliance) inmate - Nortriptyline ordered 6/18/13 w/o route. inmate - Carbamazepine orders (x3) without route. Also 6/28/13 am dose of 400 mg blank. inmate - Bactrim DS 6/25/13 dose without time. inmat - No diagnosis. Tramadol orders (x3) without route. inmate - 6/8/13 Carbamazepine blank (am) dose. inmate - Vitamin B 6 blank on 6/23, 6/26, 6/27, 6/28 and INH blank on 6/26/, 6/27, 6/28.</p> <p>Papago- (3/5 MARs reviewed not in compliance) inmate - Tetracycline 500mg po daily ordered 4/2/13 was to be changed on 5/7/13, but not changed yet. inmate - Order from 4/9/13 BID daily, but has not received medication to date (as of 6/10/13). inmate - Medication expired 6/1/13 (on 6/10/13) and signing off as it being given.</p>	1

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5	Are medication errors forwarded to the FHA to review corrective action plan?	X			6/30/2013 11:00 AM Entered By: Kathy Campbell	2
6	Are there any unreasonable delays in inmate receiving prescribed medications?		X		6/30/2013 11:01 AM Entered By: Kathy Campbell See #4.	2
7	Are inmates being required to show ID prior to being administered their medications?	X			6/30/2013 11:01 AM Entered By: Kathy Campbell	2
8	Are chronic condition medication expiration dates being reviewed prior to expiration to ensure continuity of care? [NCCHC Standard P-D-01]		X		6/30/2013 11:01 AM Entered By: Kathy Campbell See # 4	2
9	Are non-formulary requests being reviewed for approval or disapproval within 24 to 48 hours?		X		6/30/2013 11:01 AM Entered By: Kathy Campbell See # 4.	2
10	Are providers being notified of non-formulary decisions within 24 to 48 hours?		X		6/30/2013 11:01 AM Entered By: Kathy Campbell See #4.	2
11	Are medication error reports being completed and medication errors documented?	X			6/30/2013 11:01 AM Entered By: Kathy Campbell	2

Corrective Action Plans for Performance Measure: Medication Administration

4 Are the Medication Administration Records (MAR) being completed in accordance with standard nursing practices? [HSTM Chapter 4, Section 1.1, Chapter 5, Section 6.4]

Level 1 Amber User: Kathy Campbell Date: 6/30/2013 11:00:46 AM

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See October action plan as submitted by Corizon.

6 Are there any unreasonable delays in inmate receiving prescribed medications?

Level 2 Amber User: Kathy Campbell Date: 6/30/2013 11:01:02 AM

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See October action plan as submitted by Corizon.

8 Are chronic condition medication expiration dates being reviewed prior to expiration to ensure continuity of care?

[NCCHC Standard P-D-01]

Level 2 Amber User: Kathy Campbell Date: 6/30/2013 11:01:23 AM

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See October action plan as submitted by Corizon.

9 Are non-formulary requests being reviewed for approval or disapproval within 24 to 48 hours?

Level 2 Amber User: Kathy Campbell Date: 6/30/2013 11:01:43 AM

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Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See October action plan as submitted by Corizon.

**10 Are providers being notified of non-formulary decisions within 24 to 48 hours?
Level 2 Amber User: Kathy Campbell Date: 6/30/2013 11:01:53 AM**

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See October action plan as submitted by Corizon.

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Staffing						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is there an approved staffing pattern available to the Site Manager (FHA)? [NCCHC Standard P-C-07; HSTM Chapter 3, Section 2.0]	X			6/5/2013 1:02 PM Entered By: Sam Tardibuono	1
2	Are the adequacy and effectiveness of the staffing assessed by the facility's sufficient to meet the needs of the inmate population? [NCCHC Standard P-C-07; HSMT Chapter 3, Section 2.0]		X		6/5/2013 1:11 PM Entered By: Sam Tardibuono According to the FHA, due to the cutback of staff, primarily nurses and med techs, she has had to curtail daily nurses lines at both Mohave and Gila Units to 3 day only at Mohave and 2 days only at Gila. With this cut back, l/m patients cannot be seen within 24 hours of triage as required under MGAR Competency Area: Sick Call (Q) question 2: Are sick call inmates being seen within 24 hours of the HNR being triaged... A CAP needs to be developed as soon as possible to rectify this situation.	3
3	Are all positions filled per contractor staffing pattern?		X		6/5/2013 2:09 PM Entered By: Sam Tardibuono 6/5/2013 1:18 PM Entered By: Sam Tardibuono One nurse recently transferred to Tucson and the Nurse Supervisor has submitted her resignation effective the end of this month. With the decision by the FHA to cut back on daily nurse lines at Mohave and Gila Units, it is critical to fill these allotted positions as soon as possible. Please provide a CAP to correct this issue. 6/5/2013 1:18 PM Entered By: Sam Tardibuono One nurse recently transferred to Tucson and the Nurse Supervisor has submitted her resignation effective the end of this month. With the decision by the FHA to cut back on daily nurse lines at Mohave and Gila Units, it is critical to fill these allotted positions as soon as possible. Please provide a CAP to correct this issue.	2
4	Is the Site Manager (FHA) kept informed of recruiting efforts being taken to fill vacant positions by the corporate office?	X			6/5/2013 1:18 PM Entered By: Sam Tardibuono	2

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Corrective Action Plans for Performance Measure: Staffing

2 Are the adequacy and effectiveness of the staffing assessed by the facility's sufficient to meet the needs of the inmate population? [NCCHC Standard P-C-07; HSMT Chapter 3, Section 2.0]

Level 3 Amber User: Sam Tardibuono Date: 6/5/2013 1:11:28 PM

Corrective Plan: See October action plan as submitted by Corizon. Sick call is being conducted 3 days per week at Gila and Mohave. Eggers and Papago are 3 days per week. All urgent HNRs are called in when HNRs received. We do sick call lines days, evenings, weekends and when needed nights. With the staff available at present time this goal of 24 hours cannot be obtained.

Corrective Actions: See above.

3 Are all positions filled per contractor staffing pattern?

Level 2 Amber User: Sam Tardibuono Date: 6/5/2013 2:09:31 PM

Corrective Plan: See October action plan as submitted by Corizon. The filling of the positions is in process. Applicants have been interviewed and all required paperwork is being submitted to ADC for processing. Once start dates are issued then the nurses will be oriented. Even with the filling of these 2 positions the units will remain on rotating schedule until all training and other client and contract generated assignments are completed. The processing of HNRs continues within guidelines and emergencies are handled as they arise.

Corrective Actions: See above.

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Infirmiry Care						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Does policy or post order define the specific scope of medical, psychiatric, and nursing care provided in the infirmiry setting?	X			6/7/2013 12:08 PM Entered By: Kathy Campbell N/A. No infirmiry at this complex.	1
2	Are patients always within sight or hearing of a qualified health care professional (do inmates have a method of calling the nurse?)	X			6/7/2013 12:08 PM Entered By: Kathy Campbell N/A. No infirmiry at this complex.	1
3	Is the number of appropriate and sufficient qualified health professionals in the infirmiry determined by the number of patients, severity of illnesses and level of care required?	X			6/7/2013 12:08 PM Entered By: Kathy Campbell N/A. No infirmiry at this complex.	1
4	Is a supervising registered nurse in the IPC 24 hours a day?	X			6/7/2013 12:08 PM Entered By: Kathy Campbell N/A. No infirmiry at this complex.	1
5	Is the manual of nursing care procedures consistent with the state's nurse practice act and licensing requirements?	X			6/7/2013 12:08 PM Entered By: Kathy Campbell N/A. No infirmiry at this complex.	1
6	Does admission to or discharge from infirmiry care occur only on the order of physician or other provider where permitted by virtue of credentials and scope of practice?	X			6/7/2013 12:08 PM Entered By: Kathy Campbell N/A. No infirmiry at this complex.	1
7	Is the frequency of physician and nursing rounds in the infirmiry specified based on categories of care provided?	X			6/7/2013 12:08 PM Entered By: Kathy Campbell N/A. No infirmiry at this complex.	1
8	Is a complete inmate health record kept and include: -Admitted order (admitting diagnosis, medications, diet, activity restrictions, required diagnostic tests, frequency of monitoring and follow-up -Complete document of care and treatment given -Medication administration record -Discharge plan and discharge notes	X			6/7/2013 12:08 PM Entered By: Kathy Campbell N/A. No infirmiry at this complex.	1
9	If inpatient record is different than outpatient record, is a copy of the discharge summary from the infirmiry care placed in the patient's outpatient chart?	X			6/7/2013 12:08 PM Entered By: Kathy Campbell N/A. No infirmiry at this complex.	1
10	If an observation patient is placed by a qualified health care professional for longer than 24 hours, is this order being done only by a physician?	X			6/7/2013 12:09 PM Entered By: Kathy Campbell N/A. No infirmiry at this complex.	1
11	Are vital signs done daily when required?	X			6/7/2013 12:09 PM Entered By: Kathy Campbell	1

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					N/A. No infirmary at this complex.	
12	Are there nursing care plans that are reviewed weekly and are signed and dated?	X			6/7/2013 12:09 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1
13	Are medications and supplies checked regularly, and who is assigned to do it? [NCCHC Standard P-D-03]	X			6/7/2013 12:09 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1