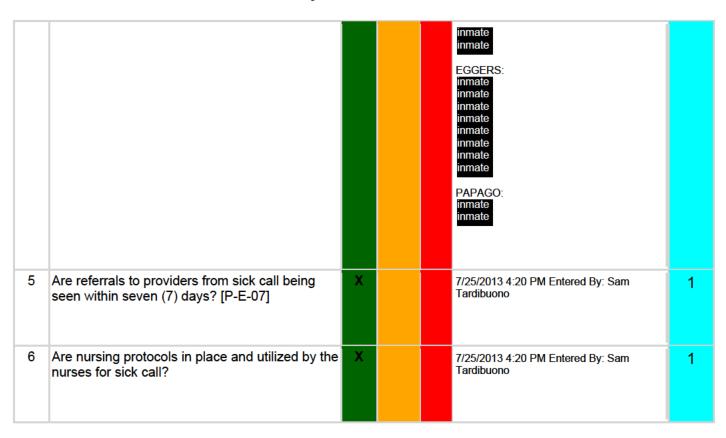
	Sic	k Cal	II (Q)			
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is sick call being conducted five days a week Monday through Friday (excluding holidays)? P-E-07, DO 1101, HSTM Chapter 5, Sec. 2.04.2, Chapter 7, Sec. 7.6]	X			7/16/2013 11:56 AM Entered By: Sam Tardibuono	1
2	Are sick call inmates being triaged within 24 hours(or immediately if inmate is identified with emergent medical needs)? [P-E-07, DO 1101, HSTM Chapter 5, Sec. 3.1]		X		7/25/2013 4:07 PM Entered By: Sam Tardibuono Of 40 Medical Charts reviewed (10 at ea. Unit), 18 were not seen within 24 hours of their respective HNR being triaged.  The 18 identified are:  DATE DATE TRIAGED SEEN MOHAVE: inmate 6/5 6/10 (6/8&9=W/E) inmate 6/3 6/7 inmate 6/3 6/7 inmate 6/20 6/26 (6/22&23=W/E) inmate 6/18 6/21  GILA: inmate 6/20 6/22 inmate 6/20 6/25 (622&23=W/E) inmate 5/30 6/7 (6/1&2=W/E) inmate 6/6 6/14 (6/8&9=W/E) inmate 5/30 6/7 (6/1&2=W/E) inmate 5/30 6/18 (6/1&2; 6/8&9; 6/15&16=W/E)  EGGERS: inmate 6/18 6/21 inmate 6/18 6/21 inmate 6/18 6/24 (6/22&23=W/E)  PAPAGO: inmate 6/18 6/25 (6/22&23=W/E) inmate 6/25 6/28 inmate 6/20 6/25 (6/22&23=W/E) inmate 6/18 6/25 (6/22&23=W/E) inmate 6/25 6/28 inmate 6/20 6/25 (6/22&23=W/E) inmate 6/20 6/25 (6/22&23=W/E) inmate 6/20 6/25 (6/22&23=W/E) inmate 6/20 6/25 (6/22&23=W/E) inmate 6/15 6/20 (6/15&16=W/E)	1
3	Are vitals signs, to include weight, being checked and documented each time an inmate is seen during sick call? [P-E-04, HSTM Chapter 5, Section 1.3]	Х			7/25/2013 4:10 PM Entered By: Sam Tardibuono	1
4	Is the SOAPE format being utilized in the inmate medical record for encounters? [DO 1104, HSTM Chapter 5, Section 1.3]		X		7/25/2013 4:19 PM Entered By: Sam Tardibuono Of 40 Medical Charts reviewed (10 at ea Unit), 16 had no documentation of education provided. As stated last month, a new Tab has been instituted into some of the medical charts, but none of the charts reviewed had any documentation included within the tab.  The 16 without documentation of education are: MOHAVE: inmate GILA: inmate inmate inmate	1



#### Corrective Action Plans for PerformanceMeasure: Sick Call (Q)

2 Are sick call inmates being triaged within 24 hours(or immediately if inmate is identified with emergent medical needs)? [P-E-07, DO 1101, HSTM Chapter 5, Sec. 3.1]
Level 1 Amber User: Sam Tardibuono Date: 7/25/2013 4:07:32 PM

Corrective Plan: See October action plan as submitted by Corizon. HNRs are triaged within time frames. Appointments are scheduled and seen according to need. If this is for shaving waiver, eyeline, lab reviews then they may not be within time frame. All urgents are seen right away. Not every yard has a nurse daily to run line for routine issues.

Corrective Actions: See above.

4 Is the SOAPE format being utilized in the inmate medical record for encounters? [DO 1104, HSTM Chapter 5, Section 1.3]

Level 1 Amber User: Sam Tardibuono Date: 7/25/2013 4:19:51 PM

Corrective Plan: See October action plan as submitted by Corizon. We are reviewing these records as some charts pulled will not have tab or documentation unless said inmate was seen and depending upon issue it may have been documented within the SOAP note as not all issues have a preprinted sheet.

Corrective Actions: See above.

	Medical Specia	alty C	onsul	tatio	ons (Q)	
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
2	Are urgent consultations being scheduled to be seen within thirty (30) days of the consultation being initiated? [CC 2.20.2.3]  Are consultation reports being reviewed by the	X	X		T/30/2013 12:19 PM Entered By: Troy Evans The last entry on Urgent request for Cardiology Consult was inmate #inmate  7/30/2013 12:04 PM Entered By: Troy Evans Inmate's #inmate #inmate and Inmate #inmate are all outside the parameter.  7/30/2013 11:57 AM Entered By: Troy Evans Eggers-Urgent request for Urology Inmate #inmate Requested on 07/01/2013. Not approved as of 07/29/13.  Gila- Urgent request for dermatology Inmate #inmate Requested on 06/20/2013, appointment on 08/26/2013.  Urgent request for Cardiology Inmate #inmate Requested 06/18/13 appointment 06/20/13.  Urgent request for Ophthalmology Inmate #inmate Requested on 06/18/13, appointment date 07/12/13. This inmates chart was very difficult to follow. The appointment from 07/12/generated another ORC for visual field test from the provider. However there was no referral in the consult section from Dr. Dagenais for the original appointment. Mohave- Urgent request for Ophthalmology inmate #inmate Requested on 06/26/13 appointment 07/15/13.  Urgent request for Neurology inmate #inmate Requested on 06/26/13 appointment on 07/17/13.  Urgent request for an Ultra Sound #inmate Requested on 06/26/13 appointment on 07/17/13.  Urgent request for an Ultra Sound #inmate Requested on 06/27/13, Ultrasound performed on 07/10/13. upon review of this inmate chart, there was no report in chart , nor was there a request for an Ultrasound noted in chart. On the inmate's 06/25 appointment with the provider, she mentions in her notes that she suspects this is a benign condition. There was not a note made in the chart regarding an Ultra Sound to be ordered. On the inmate visit of 07/12/13, it states that "Inmate here for Ultra Sound Report". When I asked staff about this they were able to provide me with a report, as well as a request and approval date, however the report should have been in the inmates chart.  Urgent Request for Orthopedics Consult inmate #inmate Date of request 06/12/13, date of approval 06/19/13.  Urgent Request for Cardiology Consult. Date of Request 06/	
_	provider within seven (7) days of receipt? [CC 2.20.2.3]				7/30/2013 11:53 AM Entered By: Troy Evans 12 urgent request charts were reviewed. 8 were signed off in the parameter required.4	2

				had not been seen yet.	
3	Is the utilization and availability of off-site services appropriate to meet medical, dental and mental health needs? [CC 2.20.2.3]	Х		7/30/2013 11:53 AM Entered By: Troy Evans	3
4	Are the emergent medical needs of the inmates appropriate and emergent transports ordered in a timely manner? [P-E-08, CC 2.20.2.3]	Х		7/30/2013 11:54 AM Entered By: Troy Evans	2
5	Do all inpatient admissions have documented utilization review of admission and evidence of discharge planning? [CC 2.20.2.3]	X		7/30/2013 11:54 AM Entered By: Troy Evans	2

#### Corrective Action Plans for PerformanceMeasure: Medical Specialty Consultations (Q)

1 Are urgent consultations being scheduled to be seen within thirty (30) days of the consultation being initiated? [CC 2.20.2.3]

Level 2 Amber User: Troy Evans Date: 7/30/2013 12:18:19 PM

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See above.

1 Are urgent consultations being scheduled to be seen within thirty (30) days of the consultation being initiated? [CC 2.20.2.3]

Level 2 Amber User: Troy Evans Date: 7/30/2013 12:18:19 PM

Corrective Plan: See October action plan as submitted by Corizon.

Corrective Actions: See above.

	Prescribing Pra	ctices	and I	Phari	macy (Q)	
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are recommendations made by the Pharmacy and Therapeutics Committee appropriately enacted? [CC 2.20.2.6]	X			7/24/2013 7:06 AM Entered By: Martin Winland	2
2	Are pharmacy polices, procedures forms, (including non-formulary requests) being followed? [NCCHC Standard P-D-01, CC 2.20.2.6]	X			7/24/2013 7:06 AM Entered By: Martin Winland	2
3	Are all medications being prescribed in the therapeutic ranges as determined by the most current editions of the "Drug Facts and Comparisons" or the packet insert?	X			7/24/2013 7:06 AM Entered By: Martin Winland	1

	Menta	al He	alth (0	2)		
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Leve
1	Are HNRs for Mental Health services triaged within 24 hours of receipt by a qualified Mental Health Professional, to include nursing staff? [CC 2.20.2.10]	X			7/8/2013 12:26 PM Entered By: Sam Tardibuono No MH HNR's submitted.	2
2	Are inmates referred to a Psychiatrist or Psychiatric Mid-level Provider seen within seven (7) days of referral? [CC 2.20.2.10]	X			7/8/2013 12:27 PM Entered By: Sam Tardibuono No referrals submitted.	2
3	Are MH treatment plans updated every 90 days for each SMI inmate, and at least every 12 months for all other MH-3 and above inmates? [CC 2.20.2.10]	X			7/8/2013 12:27 PM Entered By: Sam Tardibuono No SMI I/m's at this facility.	1
4	Are inmates with a mental score of MH-3 and above seen by MH staff according to policy? [CC 2.20.2.10]	X			7/8/2013 12:28 PM Entered By: Sam Tardibuono	2
5	Are inmates prescribed psychotropic meds seen by a Psychiatrist or Psychiatric Mid-level Provider at a minimum of every three (3) months (90 days)?[CC 2.20.2.10]				7/8/2013 12:29 PM Entered By: Sam Tardibuono I/m's prescribed psychotropic madications are not housed at this facility.	2
6	Are reentry/discharge plans established no later than 30 days prior release for all inmates with a MH score of MH-3 and above? [CC 2.20.2.10]	X			7/8/2013 12:29 PM Entered By: Sam Tardibuono	2

	Intake	(Re	ceptio	n)		
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Have Base Line labs been drawn? Alhambra, Perryville, Tucson Minors only. [P-E-04 and HSTM 2.9.2]	X			7/8/2013 12:14 PM Entered By: Sam Tardibuono Not an Intake Facility.	1
2	Has a Pano been completed? Alhambra, Perryville, Tucson Minors only [HSTM 2.9.2.6]	X			7/8/2013 12:15 PM Entered By: Sam Tardibuono Not an Intake Facility.	1
3	Has a PPD been planted and read? Alhambra, Perryville, Tucson Minors only [HSTM 2.9.2.3]	Х			7/8/2013 12:15 PM Entered By: Sam Tardibuono Not an Intake Facility.	1
4	Has inmate been given written instructions on how to file a grievance, access health care and health information? Alhambra, Perryville, Tucson Minors only	Х			7/8/2013 12:15 PM Entered By: Sam Tardibuono Not an Intake Facility.	1
5	Has a PAP been completed (Female)Perryville? [HSTM 2.9.3.3]	Х			7/8/2013 12:15 PM Entered By: Sam Tardibuono Not an Intake Facility.	1
6	Are all inmates having their needs communicated from the sending facility to the receiving facility by a Continuity of Care form and verbally at the time of transfer? [HSTM 2.9.6.1]	X			7/8/2013 12:16 PM Entered By: Sam Tardibuono Not an Intake Facility.	1
7	Are dental emergencies being addressed at the reception center? Alhambra, Perryville, Tucson Minors only	X			7/8/2013 12:16 PM Entered By: Sam Tardibuono Not an Intake Facility.	1
8	Are inmate prescribed medications transferred with a 45 day supply? Alhambra, Perryville, Tucson Minors only [HSTM Chapter 5, Section 6.1 and CC 2.12.22]	Х			7/8/2013 12:16 PM Entered By: Sam Tardibuono Not an Intake Facility.	1
9	Are inmates on medications prior to being placed under ADC custody continued on the medication or a therapeutic substitute? Alhambra, Perryville, Tucson Minors only [P-D-02, HSTM Chapter 5, Setion 2.0.4.2]	X			7/8/2013 12:16 PM Entered By: Sam Tardibuono Not an Intake Facility.	1

	N	o Sh	ows			
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are No-Shows being brought to health unit to sign a refusal? [DO 1101, HSTM Chapter 5, Section 7.1]	X			7/15/2013 9:44 AM Entered By: Sam Tardibuono	1
2	Are unresolved No-Shows being reported to the unit deputy warden for a written response? [DO 1101]	X			7/15/2013 9:44 AM Entered By: Sam Tardibuono	1
3	Are providers being notified of medication line No-Shows? [DO 1101, HSTM Chapter 5, Section 7.1]	X			7/15/2013 9:44 AM Entered By: Sam Tardibuono	1
4	Are No-Shows being rescheduled if medically indicated? [DO 1101, HSTM Chapter 5, Section 7.1]	X			7/15/2013 9:44 AM Entered By: Sam Tardibuono	1

	Communications	of Pa	tients	Hea	ilth Needs	
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are security staff (Wardens & Shift Commanders) being notified of an inmate's special needs that may affect housing, work, program assignments, disciplinary measures, transfers-communication is documented (Special Needs Form)? [NCCHC Standard P-A-08]	х			7/26/2013 11:34 AM Entered By: Jen fontaine  7/30/2013 12:12 PM Entered By: Troy Evans SNO's are being entered into AIMS by	1
2	Is security given brief written instructions regarding appropriate interventions for medical emergencies that may arise from a chronic condition? [NCCHC Standard P-A-08]	X			Medical Records.  7/30/2013 12:13 PM Entered By: Troy Evans	1

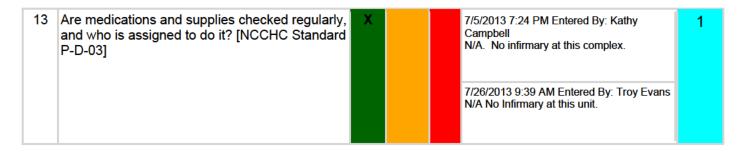
	Medicatio	n Ad	minist	tratio	on	
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is there a formal medication administration program? [NCCHC Standard P-C-05]	X			7/26/2013 8:45 AM Entered By: Troy Evans New employees are required to fill out NEO Training Hand book. In Phase Two there are specific medication administration applications that are filled out.	1
2	Is the documentation of completed training and testing kept on file for staff who administer or deliver medications? [NCCHC Standard P-C-05; HSTM Chapter 3, Section 4.1]	X			7/26/2013 8:47 AM Entered By: Troy Evans I reviewed the file of the most recently hired RN. Her paperwork was on file in the DON's Office.	1
3	Is there a tracking system for KOP medications to determine if medications have been received by the inmate? [NCCHC Standard P-D-01]	Х			7/26/2013 8:51 AM Entered By: Troy Evans Douglas has a unique system of KOP Medication delivery. There is a centralized pharmacy that distr butes the medication two each unit. They provide a sign sheet with the medications and they are handed out by the officers. The sign sheet is then returned to the pharmacy where the mars are reconciled and stamped that each inmate has received their respective medication. At the end of the month the stamped mars are returned to the health units and filed.	1
4	Are the Medication Administration Records (MAR) being completed in accordance with standard nursing practices? [HSTM Chapter 4, Section 1.1, Chapter 5, Section 6.4]	X			7/26/2013 8:51 AM Entered By: Troy Evans	1
5	Are medication errors forwarded to the FHA to review corrective action plan?	X			7/26/2013 8:52 AM Entered By: Troy Evans There have been no medication errors.	2
6	Are there any unreasonable delays in inmate receiving prescribed medications?	Х			7/26/2013 8:52 AM Entered By: Troy Evans	2
7	Are inmates being required to show ID prior to being administered their medications?	Х			7/26/2013 8:53 AM Entered By: Troy Evans Inmates are required to show their ID's to the officers handing out meds.	2
8	Are chronic condition medication expiration dates being reviewed prior to expiration to ensure continuity of care? [NCCHC Standard P-D-01]	Х			7/26/2013 8:53 AM Entered By: Troy Evans	2
9	Are non-formulary requests being reviewed for approval or disapproval within 24 to 48 hours?	Х			7/26/2013 9:01 AM Entered By: Troy Evans There are not alot of Non-Formulary Medications being written by providers. The only examples I have are Inmate #Inmate submitted on 07/13/13 and received on 07/22/13. Inmate #Inmate submitted on 07/17/13 received on 07/22/13. The performance measure is 24 to 48 hours for approval or disapproval. In this instance it would be noncompliant. I discussed this with the the Pharmacy Staff in Douglas, and	2

				there was some changes recently that they feel are going to make non-formulary requests much better. This will be a green, and reviewed next month for immproved compliance.	
10	Are providers being notified of non-formulary decisions within 24 to 48 hours?	X		7/26/2013 9:01 AM Entered By: Troy Evans See # 9	2
11	Are medication error reports being completed and medication errors documented?	X		7/26/2013 9:02 AM Entered By: Troy Evans There have been no medication errors.	2

	\$	Staffi	ng			
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is there an approved staffing pattern available to the Site Manager (FHA)? [NCCHC Standard P- C-07; HSTM Chapter 3, Section 2.0]	Х			7/15/2013 9:45 AM Entered By: Sam Tardibuono	1
2	Are the adequacy and effectiveness of the staffing assessed by the facility's sufficient to meet the needs of the inmate population? [NCCHC Standard P-C-07; HSMT Chapter 3, Section 2.0]	Х			7/15/2013 9:45 AM Entered By: Sam Tardibuono	3
3	Are all positions filled per contractor staffing pattern?	X			7/15/2013 9:45 AM Entered By: Sam Tardibuono	2
4	Is the Site Manager (FHA) kept informed of recruiting efforts being taken to fill vacant positions by the corporate office?	X			7/15/2013 9:45 AM Entered By: Sam Tardibuono	2

	Infi	rmary	/ Care			
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Does policy or post order define the specific scope of medical, psychiatric, and nursing care provided in the infirmary setting?	X			7/5/2013 7:22 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1
					7/26/2013 9:38 AM Entered By: Troy Evans	
					7/26/2013 9:35 AM Entered By: Troy Evans N/A No Infirmary at this unit.	
2	Are patients always within sight or hearing of a qualified health care professional (do inmates have a method of calling the nurse?)	X			7/5/2013 7:22 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1
					7/26/2013 9:35 AM Entered By: Troy Evans N/A No Infirmary at this unit.	
3	Is the number of appropriate and sufficient qualified health professionals in the infirmary determined by the number of patients, severity of illnesses and level of care required?	Х			7/5/2013 7:22 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1
					7/26/2013 9:36 AM Entered By: Troy Evans	
					7/26/2013 9:35 AM Entered By: Troy Evans N/A No Infirmary at this unit.	
4	Is a supervising registered nurse in the IPC 24 hours a day?	Х			7/5/2013 7:22 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1
					7/26/2013 9:36 AM Entered By: Troy Evans N/A No Infirmary at this unit. 7/26/2013 9:36 AM Entered By: Troy Evans	
					N/A No Infirmary at this unit.	
5	Is the manual of nursing care procedures consistent with the state's nurse practice act and licensing requirements?	Х			7/5/2013 7:22 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1
					7/26/2013 9:36 AM Entered By: Troy Evans N/A No Infirmary at this unit.	
6	Does admission to or discharge from infirmary care occur only on the order of physician or other provider where permitted by virtue of credentials and scope of practice?	X			7/5/2013 7:23 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1

				7/26/2013 9:37 AM Entered By: Troy Evans N/A No Infirmary at this unit.	
7	Is the frequency of physician and nursing rounds in the infirmary specified based on categories of care provided?	Х		7/5/2013 7:23 PM Entered By: Kathy Campbell N/A. No infirmary at this complex. 7/26/2013 9:37 AM Entered By: Troy Evans N/A No Infirmary at this unit.	1
				TW/TWO IIIIIIIIIIIIII Y GE UIIS UIIIE.	
8	Is a complete inmate health record kept and include: -Admitted order (admitting diagnosis, medications, diet, activity restrictions, required diagnostic tests, frequency of monitoring and follow-up -Complete document of care and treatment given -Medication administration record -Discharge plan and discharge notes	X		7/5/2013 7:23 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1
				7/26/2013 9:37 AM Entered By: Troy Evans N/A No Infirmary at this unit.	
9	If inpatient record is different than outpatient record, is a copy of the discharge summary from the infirmary care placed in the patient's outpatient chart?	Х		7/5/2013 7:23 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1
				7/26/2013 9:37 AM Entered By: Troy Evans N/A No Infirmary at this unit.	
10	If an observation patient is placed by a qualified health care professional for longer than 24 hours, is this order being done only by a physician?	Х		7/5/2013 7:23 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1
				7/26/2013 9:37 AM Entered By: Troy Evans N/A No Infirmary at this unit.	
11	Are vital signs done daily when required?	Х		7/5/2013 7:23 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1
				7/26/2013 9:38 AM Entered By: Troy Evans N/A No Infirmary at this unit.	
12	Are there nursing care plans that are reviewed weekly and are signed and dated?	Х		7/5/2013 7:23 PM Entered By: Kathy Campbell N/A. No infirmary at this complex.	1
				7/26/2013 9:38 AM Entered By: Troy Evans N/A No Infirmary at this unit.	



Medication Room									
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level			
1	Is the medical room kept locked when not occupied?	X			7/26/2013 9:39 AM Entered By: Troy Evans	1			
2	Are quarterly audits of the unit (Floor Stock/RDSA)medicaton by a pharmacist being conducted and documented?		X		7/26/2013 9:40 AM Entered By: Troy Evans No documentation of quarterly audits was noted in any medication room.	2			
2	Are open medication vials being marked with the date they were opened?	Х			7/26/2013 9:46 AM Entered By: Troy Evans	1			
3	Is nursing staff checking for outdated (expiring)medications?	Х			7/26/2013 9:46 AM Entered By: Troy Evans	1			

#### Corrective Action Plans for PerformanceMeasure: Medication Room

2 Are quarterly audits of the unit (Floor Stock/RDSA)medicaton by a pharmacist being conducted and documented?

Level 2 Amber User: Troy Evans Date: 7/26/2013 9:40:58 AM

Corrective Plan: Audit information is kept in Complex med room

Corrective Actions: See above.