

July 2013 SAFFORD COMPLEX

Sick Call (Q)						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is sick call being conducted five days a week Monday through Friday (excluding holidays)? P-E-07, DO 1101, HSTM Chapter 5, Sec. 2.04.2, Chapter 7, Sec. 7.6]	X			7/22/2013 2:49 PM Entered By: Troy Evans Tonto- Nursing line was available 5 days a week per the schedule reviewed. Ft. Grant- Compliant with this standard.	1
2	Are sick call inmates being triaged within 24 hours(or immediately if inmate is identified with emergent medical needs)? [P-E-07, DO 1101, HSTM Chapter 5, Sec. 3.1]	X			7/23/2013 1:24 PM Entered By: Troy Evans Tonto/ Graham- Inmate# Received Seen inmate 07/14/2013 07/15/2013 inmate 07/12/2013 07/13/2013 inmate 07/20/2013 07/21/2013 inmate 07/05/2013 07/06/2013 inmate 07/02/2013 07/04/2013 inmate 07/04/2013 07/05/2013 inmate 07/20/2013 07/21/2013 inmate 07/17/2013 07/18/2013 inmate 07/17/2013 07/18/2013 inmate 07/22/2013 07/22/2013 Compliant with a 24 hr. time frame. 7/22/2013 3:00 PM Entered By: Troy Evans Ft. Grant- Inmate# Received Seen inmate 06/21/2013 06/22/2013 inmate 07/09/13 07/10/2013 inmate 07/09/2013 07/10/2013 inmate 07/08/2013 07/10/2013 inmate 07/12/2013 07/12/2013 inmate Dental HNR inmate 07/08/2013 07/09/2013 inmate 07/07/2013 07/09/2013 inmate 07/04/2013 07/05/2013 The majority of HNR's submitted are compliant with being seen in 24 hrs.	1
3	Are vitals signs, to include weight, being checked and documented each time an inmate is seen during sick call? [P-E-04, HSTM Chapter 5, Section 1.3]	X			7/23/2013 1:26 PM Entered By: Troy Evans Of the same bank of charts, only 1 #inmate had no vital signs in the appointment notes. All other 9 charts had vital signs x 5. 7/22/2013 3:03 PM Entered By: Troy Evans Ft. Grant- The bank of charts reviewed were compliant with vital signs X5.	1
4	Is the SOAPE format being utilized in the inmate medical record for encounters? [DO 1104, HSTM Chapter 5, Section 1.3]		X		7/23/2013 1:31 PM Entered By: Troy Evans Tonto/Graham- Charts #inmate #inmate #inmate did not utilize the SOAPE format. 7/22/2013 3:05 PM Entered By: Troy Evans Ft. Grant- The bank of charts reviewed were compliant with SOAPE.	1
5	Are referrals to providers from sick call being seen within seven (7) days? [P-E-07]	X			7/23/2013 1:35 PM Entered By: Troy Evans Charts #inmate #inmate #inmate #inmate #inmate #inmate #inmate #inmate #inmate #inmate were all referred to provider and seen within the 7 day time frame. 7/22/2013 3:08 PM Entered By: Troy Evans Ft Grant- Of the charts reviewed #'s inmate inmate inmate inmate , were all	1

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					referred to the provider and seen within a 7 day time frame.	
6	Are nursing protocols in place and utilized by the nurses for sick call?		X		<p>7/23/2013 1:47 PM Entered By: Troy Evans Tonto/ Graham- Charts #inmate #inmate #inmate #inmate #inmate #inmate Did not utilize the NET's.</p> <p>7/22/2013 3:08 PM Entered By: Troy Evans Ft. Grant- Compliant</p>	1

Corrective Action Plans for Performance Measure: Sick Call (Q)

4 Is the SOAPE format being utilized in the inmate medical record for encounters? [DO 1104, HSTM Chapter 5, Section 1.3]

Level 1 Amber User: Troy Evans Date: 7/23/2013 1:31:29 PM

Corrective Plan: This will be reinforced with both nursing staff and providers through education to be completed by August 15, 2013.

July 26, 2013

Ann Rochelle Mullen, RN FHA
Corizon Health Services
Safford Complex

Corrective Actions: Approved per Troy Evans.

6 Are nursing protocols in place and utilized by the nurses for sick call?

Level 1 Amber User: Troy Evans Date: 7/23/2013 1:47:28 PM

Corrective Plan: Have reviewed all the above listed charts. This is correct, none of the encounters in the charts above had implemented the nets. 4 out of the 6 charts above involved one particular RN. The other 2 involve another RN. Education will be provided in the July 30 staff meeting. Needs to improve will be completed with the RN's that are reluctant to use the nets. The education will be completed on August 9th.

July 26, 2013

Ann Rochelle Mullen, RN FHA
Corizon Health Services
Safford Arizona

Corrective Actions: Approved per Troy Evans.

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Medical Specialty Consultations (Q)						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are urgent consultations being scheduled to be seen within thirty (30) days of the consultation being initiated? [CC 2.20.2.3]		X		<p>7/26/2013 1:50 PM Entered By: Troy Evans Non-Compliant with performance measure.</p> <p>7/12/2013 2:47 PM Entered By: Troy Evans Ft. Grant-Inmate #inmate Urgent Outside Consult Request dated and submitted on 05/09/13 for a CT Neck with and w/o. contrast. Seen by provider on 07/11/13, documented increase in size of mass per provider. CT not performed yet. Tonto- Inmate #inmate Urgent request for Right Knee surgery was originally submitted on 06/19. Recently approved, not scheduled yet. Inmate #inmate had an urgent request for an Echo dated 05/06/13. It was performed on 07/02/13.</p>	2
2	Are consultation reports being reviewed by the provider within seven (7) days of receipt? [CC 2.20.2.3]	X			<p>7/26/2013 1:52 PM Entered By: Troy Evans</p> <p>7/12/2013 3:10 PM Entered By: Troy Evans Ft. Grant- #inmate -Date of Report 06/27 Read by Provider 07/09 #inmate -Date of Report 06/27 Read by Provider 06/27 #inmate -Date of Report 06/25 Read by Provider 06/27 #inmate -Date of Report 06/06 Read by Provider 06/11 #inmate -Date of Report 06/13 Read by Provider 06/13 #inmate -Date of Report 06/10 Read by Provider 06/11</p> <p>7/12/2013 3:02 PM Entered By: Troy Evans Tonto- #inmate -Date of report 06/19 Read by Provider 06/26 #inmate "06/19 Read by Provider 06/20 #inmate -Date of Report 07/02 Read by Provider 07/09 #inmate -Date of report 06/21 Read by Provider 06/24 #inmate -Date of Report 07/02 Read by Provider 07/03 #inmate -Date of Report 07/08 Read by Provider 07/10 #inmate -Date of Report 06/26 Read by Provider 06/27 #inmate -Date of Report 06/12 Read by Provider 06/13 #inmate -Date of Report 06/26 Read by Provider 06/27</p>	2
3	Is the utilization and availability of off-site services appropriate to meet medical, dental and mental health needs? [CC 2.20.2.3]	X			7/26/2013 1:53 PM Entered By: Troy Evans	3
4	Are the emergent medical needs of the inmates appropriate and emergent transports ordered in a timely manner? [P-E-08, CC 2.20.2.3]	X			7/26/2013 1:53 PM Entered By: Troy Evans	2

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5	Do all inpatient admissions have documented utilization review of admission and evidence of discharge planning? [CC 2.20.2.3]	<div style="display: flex; justify-content: space-around; align-items: center;"> X </div>	7/26/2013 1:54 PM Entered By: Troy Evans N/A I was not able to view any inpatient admission charts/	2
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Corrective Action Plans for Performance Measure: Medical Specialty Consultations (Q)

1 Are urgent consultations being scheduled to be seen within thirty (30) days of the consultation being initiated? [CC 2.20.2.3]

Level 2 Amber User: Troy Evans Date: 7/26/2013 1:50:54 PM

Corrective Plan: There has been improvement over the last 2 months on outside consult request. The UM nurses are communicating frequently to corp. to get the approval or denial within the 30 days. On the urgent consults UM nurses are communicating daily until approve or denied.

Ann Rochelle Mullen, RN FHA
Safford, AZ Complex
Sept. 9, 2013

Corrective Actions: See above.

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Prescribing Practices and Pharmacy (Q)						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are recommendations made by the Pharmacy and Therapeutics Committee appropriately enacted? [CC 2.20.2.6]	X			7/24/2013 7:07 AM Entered By: Martin Winland	2
2	Are pharmacy polices, procedures forms, (including non-formulary requests) being followed? [NCCHC Standard P-D-01, CC 2.20.2.6]	X			7/24/2013 7:07 AM Entered By: Martin Winland	2
3	Are all medications being prescribed in the therapeutic ranges as determined by the most current editions of the "Drug Facts and Comparisons" or the packet insert?	X			7/24/2013 7:07 AM Entered By: Martin Winland	1

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Mental Health (Q)						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are HNRs for Mental Health services triaged within 24 hours of receipt by a qualified Mental Health Professional, to include nursing staff? [CC 2.20.2.10]	X			7/23/2013 9:07 AM Entered By: Troy Evans There have been no Mental Health HNR's so far this month per Mental Health.	2
2	Are inmates referred to a Psychiatrist or Psychiatric Mid-level Provider seen within seven (7) days of referral? [CC 2.20.2.10]	X			7/23/2013 9:11 AM Entered By: Troy Evans If Inmates are requesting to see a Psychiatrist, they are evaluated by our Mental Health Provider. If deemed necessary there is an option for Psych Telemed, or the Inmate will be transferred to another yard for further Mental Health evaluation. This would occur well within the 7 day referral parameter.	2
3	Are MH treatment plans updated every 90 days for each SMI inmate, and at least every 12 months for all other MH-3 and above inmates? [CC 2.20.2.10]	X			7/23/2013 9:11 AM Entered By: Troy Evans N/A there are no SMI Inmates at the Safford Complex.	1
4	Are inmates with a mental score of MH-3 and above seen by MH staff according to policy? [CC 2.20.2.10]	X			7/23/2013 9:13 AM Entered By: Troy Evans If an inmate shows up in our complex with a Mental Health Score of MH-3, he will first be evaluated to make sure that the score is correct. If correct, the inmate will be transferred to another facility.	2
5	Are inmates prescribed psychotropic meds seen by a Psychiatrist or Psychiatric Mid-level Provider at a minimum of every three (3) months (90 days)? [CC 2.20.2.10]	X			7/23/2013 9:14 AM Entered By: Troy Evans N/A There are not any psychotropic Mental Health meds being given in our complex.	2
6	Are reentry/discharge plans established no later than 30 days prior release for all inmates with a MH score of MH-3 and above? [CC 2.20.2.10]	X			7/26/2013 3:07 PM Entered By: Troy Evans 7/23/2013 9:16 AM Entered By: Troy Evans N/A There are no MH-3 inmates in our units.	2

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Intake (Reception)						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Have Base Line labs been drawn? Alhambra, Perryville, Tucson Minors only. [P-E-04 and HSTM 2.9.2]	X			7/26/2013 10:51 AM Entered By: Troy Evans 7/26/2013 10:51 AM Entered By: Troy Evans N/A Not an Intake Facility.	1
2	Has a Pano been completed? Alhambra, Perryville, Tucson Minors only [HSTM 2.9.2.6]	X			7/26/2013 10:53 AM Entered By: Troy Evans N/A Not an Intake facility. 7/26/2013 10:52 AM Entered By: Troy Evans N/A No Infirmary at this unit.	1
3	Has a PPD been planted and read? Alhambra, Perryville, Tucson Minors only [HSTM 2.9.2.3]	X			7/26/2013 10:53 AM Entered By: Troy Evans N/A Not an Intake facility.	1
4	Has inmate been given written instructions on how to file a grievance, access health care and health information? Alhambra, Perryville, Tucson Minors only	X			7/26/2013 10:54 AM Entered By: Troy Evans N/A Not an Intake facility.	1
5	Has a PAP been completed (Female)Perryville? [HSTM 2.9.3.3]	X			7/26/2013 10:54 AM Entered By: Troy Evans N/A Not an Intake facility.	1
6	Are all inmates having their needs communicated from the sending facility to the receiving facility by a Continuity of Care form and verbally at the time of transfer? [HSTM 2.9.6.1]	X			7/26/2013 10:54 AM Entered By: Troy Evans N/A Not an Intake facility.	1
7	Are dental emergencies being addressed at the reception center? Alhambra, Perryville, Tucson Minors only	X			7/26/2013 10:56 AM Entered By: Troy Evans N/A Not an Intake facility.	1
8	Are inmate prescribed medications transferred with a 45 day supply? Alhambra, Perryville, Tucson Minors only [HSTM Chapter 5, Section 6.1 and CC 2.12.22]	X			7/26/2013 10:57 AM Entered By: Troy Evans N/A Not an Intake facility.	1
9	Are inmates on medications prior to being placed under ADC custody continued on the medication or a therapeutic substitute? Alhambra, Perryville, Tucson Minors only [P-D-02, HSTM Chapter 5, Setion 2.0.4.2]	X			7/26/2013 10:56 AM Entered By: Troy Evans N/A Not an Intake facility.	1

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No Shows						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are No-Shows being brought to health unit to sign a refusal? [DO 1101, HSTM Chapter 5, Section 7.1]	X			<p>7/23/2013 1:51 PM Entered By: Troy Evans Tonto/ Graham- There are not any no shows for the Tonto Yard. On the Graham Yard if there are no shows they are either brought over to the Health Unit by security, or rescheduled by Medical.</p> <p>7/22/2013 3:11 PM Entered By: Troy Evans Ft. Grant- No shows are tracked down on the yard and brought to the Health Unit to sign a refusal or be seen.</p>	1
2	Are unresolved No-Shows being reported to the unit deputy warden for a written response? [DO 1101]	X			<p>7/26/2013 11:01 AM Entered By: Troy Evans Tonto/ Graham- If the inmate goes out to work they are rescheduled. If the appointment was for something serious, he will be brought up to the Health Unit upon his return to the unit. On Tonto, No Shows are not an option. Also discussed DO 1101 with staff, and they are aware of the policy.</p> <p>7/22/2013 3:22 PM Entered By: Troy Evans DO 1101-1.8 was reviewed with staff at the Health Unit. They are aware of it, but most Inmate Appointments are kept. They have not submitted an IR Form 105-2 with regard to missed appointments.</p>	1
3	Are providers being notified of medication line No-Shows? [DO 1101, HSTM Chapter 5, Section 7.1]	X			<p>7/26/2013 11:02 AM Entered By: Troy Evans There are not medication line no shows.</p> <p>7/22/2013 3:23 PM Entered By: Troy Evans Ft. Grant- There are no medication line no shows.</p>	1
4	Are No-Shows being rescheduled if medically indicated? [DO 1101, HSTM Chapter 5, Section 7.1]	X			<p>7/26/2013 11:02 AM Entered By: Troy Evans Tonto/Graham- Green</p> <p>7/22/2013 3:25 PM Entered By: Troy Evans Ft. Grant- If an inmate signs for an appointment, but does not show up for his appointment, he is brought in off the yard and allowed to be seen if he wants to be. If for some reason he has gone out to work, he will be scheduled to be seen that evening.</p>	1

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Communications of Patients Health Needs						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Are security staff (Wardens & Shift Commanders) being notified of an inmate's special needs that may affect housing, work, program assignments, disciplinary measures, transfers-communication is documented (Special Needs Form)? [NCCHC Standard P-A-08]	X			<p>7/26/2013 1:57 PM Entered By: Troy Evans Tonto- Green #inmate #inmate #inmate All of these charts have recent SNO's that were entered into the DI 35 screen.</p> <p>7/23/2013 9:22 AM Entered By: Troy Evans Ft. Grant Green-Charts found with SNO's. inmate inmate inmate inmate inmate These were all entered into DI 35 Screen.</p>	1
2	Is security given brief written instructions regarding appropriate interventions for medical emergencies that may arise from a chronic condition? [NCCHC Standard P-A-08]	X			<p>7/23/2013 9:22 AM Entered By: Troy Evans Ft. Grant- Green Tonto/ Graham- Green</p>	1

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Medication Administration						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is there a formal medication administration program? [NCCHC Standard P-C-05]	X			<p>7/26/2013 2:02 PM Entered By: Troy Evans New Employee Pryor- Completed whole NEO Packet on 07/15/13. This includes the Medication Administration portion.</p> <p>7/26/2013 2:01 PM Entered By: Troy Evans New Employees Espinoza- completed Phase 1 of NEO Packet. First day was 07/10/13. Phase 2 packet has medication administration, and documentation in it. Employees are given 30 days to complete this packet.</p> <p>7/23/2013 9:24 AM Entered By: Troy Evans For New Employees there is a Medication administration portion of the NEO Paperwork. Ft. Grant- No new employees this month.</p>	1
2	Is the documentation of completed training and testing kept on file for staff who administer or deliver medications? [NCCHC Standard P-C-05; HSTM Chapter 3, Section 4.1]	X			<p>7/23/2013 9:25 AM Entered By: Troy Evans In Corizon Administration DON Office.</p>	1
3	Is there a tracking system for KOP medications to determine if medications have been received by the inmate? [NCCHC Standard P-D-01]	X			<p>7/26/2013 2:04 PM Entered By: Troy Evans</p> <p>7/26/2013 2:04 PM Entered By: Troy Evans Tonto-The MAR is signed when the inmate comes to pick up his KOP medication.</p> <p>7/23/2013 9:26 AM Entered By: Troy Evans Ft. Grant- In the MAR, the inmate signs when he picks up his KOP Meds for the Month.</p>	1
4	Are the Medication Administration Records (MAR) being completed in accordance with standard nursing practices? [HSTM Chapter 4, Section 1.1, Chapter 5, Section 6.4]		X		<p>7/26/2013 2:24 PM Entered By: Troy Evans Updated Tonto/Graham- Amber #inmate No sign Off on DOT MAR AM Insulin 07/05,07/06 #inmate No sign Off on DOT Mar EVE Insulin 07/05/07/12 #inmate No sign Off on DOT Mar Noripryline 07/02, 07/12 #inmate No sign Off on DOT MAR Ribavirin 07/12 #inmate No sign Off on DOT MAR Pamelor 07/12</p> <p>7/23/2013 9:35 AM Entered By: Troy Evans Ft. Grant- Green</p> <p>7/23/2013 9:35 AM Entered By: Troy Evans Tonto/ Graham- Green</p>	1
5	Are medication errors forwarded to the FHA to review corrective action plan?	X			<p>7/23/2013 9:36 AM Entered By: Troy Evans There have been no medication errors.</p>	2
6	Are there any unreasonable delays in inmate receiving prescribed medications?	X			<p>7/23/2013 9:37 AM Entered By: Troy Evans None that were noted or relayed by staff.</p>	2

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7	Are inmates being required to show ID prior to being administered their medications?	X			7/23/2013 9:37 AM Entered By: Troy Evans Ft. Grant- Green Tonto/ Graham-Green	2
8	Are chronic condition medication expiration dates being reviewed prior to expiration to ensure continuity of care? [NCCHC Standard P-D-01]	X			7/23/2013 9:38 AM Entered By: Troy Evans Green	2
9	Are non-formulary requests being reviewed for approval or disapproval within 24 to 48 hours?		X		7/26/2013 2:12 PM Entered By: Troy Evans Ft. Grant-#inmate -submitted 07/09/2013 and approved on 07/11/2013 #inmate submitted 07/18/2013 and approved on 07/22/2013 #inmate submitted 07/18/2013 and approved on 07/22/2013 7/26/2013 2:06 PM Entered By: Troy Evans Tonto-Per the Non-Formulary Request Tracking Log, there was only one non- Formulary request made in July. This inmate came with his meds.	2
10	Are providers being notified of non-formulary decisions within 24 to 48 hours?		X		7/26/2013 3:16 PM Entered By: Troy Evans See #9.	2
11	Are medication error reports being completed and medication errors documented?	X			7/26/2013 3:15 PM Entered By: Troy Evans There have been no medication errors.	2

Corrective Action Plans for Performance Measure: Medication Administration

4 Are the Medication Administration Records (MAR) being completed in accordance with standard nursing practices? [HSTM Chapter 4, Section 1.1, Chapter 5, Section 6.4]

Level 1 Amber User: Troy Evans Date: 7/26/2013 2:24:00 PM

Corrective Plan: Continue educating nursing staff on MARS. Will have MARS reviewed weekly by DON. This will be implemented in the quarterly staff evaluation. Will reassess by August 31, 2013.

August 5, 2013
Ann Rochelle Mullen, RN FHA
Safford Complex

Corrective Actions: See above.

9 Are non-formulary requests being reviewed for approval or disapproval within 24 to 48 hours?

Level 2 Amber User: Troy Evans Date: 7/26/2013 2:12:15 PM

Corrective Plan: Corizon management has developed a plan to notify of non-formulary within 48 hours. Units are to scan request to a email set up special for non-formulary request. Management is to send the answer back to mail boxes set up for the response. Will monitor this for our units at Safford and re-evaluate if this plan works by August 31, 2013.

August 5, 2013
Ann Rochelle Mullen, RN FHA
Safford Complex

Corrective Actions: See above.

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10 Are providers being notified of non-formulary decisions within 24 to 48 hours?

Level 2 Amber User: Troy Evans Date: 7/26/2013 3:16:19 PM

Corrective Plan: Corizon management has developed a plan to notify of non-formulary within 48 hours. Units are to scan request to a email set up special for non-formulary request. Management is to send the answer back to mail boxes set up for the response. Will monitor this for our units at Safford and re-evaluate if this plan works by August 31, 2013.

August 5, 2013
Ann Rochelle Mullen, RN FHA
Safford Complex

Corrective Actions: Was approved per Troy Evans.

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Staffing						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is there an approved staffing pattern available to the Site Manager (FHA)? [NCCHC Standard P-C-07; HSTM Chapter 3, Section 2.0]	X			7/26/2013 3:05 PM Entered By: Troy Evans 7/22/2013 3:40 PM Entered By: Troy Evans Total Contract Breakdown Position Corizon Contract SCD Corizon Filled FTEs % of Contract Fill Rate Corizon Employee (Includes PRN) FTEs Corizon Employee Overtime FTEs Agency/Locum FTEs Total FTEs % of Operating Fill Rate Medical Director 0.75 0.75 75% 0.76 - - 0.76 76% Administrator 1.00 1.00 100% 0.79 - - 0.79 79% Correctional RN Supervisor II / DON 1.00 1.00 100% 0.67 - 0.67 67% Nurse Practitioner 1.00 1.00 100% 0.97 - - 0.97 97% Correctional RN Supervisor I 2.00 2.00 100% 1.88 - - 1.88 94% RN 10.4 8.40 147% 9.68 0.16 - 9.85 173% LPN 1.0 1.00 16% 1.00 0.06 - 1.06 17% Nursing Assistant 4.0 4.00 143% 3.60 0.01 - 3.60 129% X Ray Tech 0.50 0% - - - - 0% Secretary / Administrative Assistant 1.00 1.00 50% 0.99 - 0.99 50% Med Records Supervisor 1.00 1.00 100% 0.93 - - 0.93 93% Med Records Clerk 1.00 1.00 0% 0.88 - - 0.88 0% Dental Director 1.00 1.00 100% 0.73 - - 0.73 73% Dental Hygienist 0.20 0.25 125% 0.05 - - 0.05 27% Dental Assistant 2.00 2.00 100% 1.89 - - 1.89 95% Psych Associates 1.00 1.00 100% 0.90 - - 0.90 90% - Total Contract 25.72 0.23 - 25.95 92% PRN FTEs are included with the Staff FTEs in the Corizon Employee (Includes PRN) FTEs column	1
2	Are the adequacy and effectiveness of the staffing assessed by the facility's sufficient to	X			7/23/2013 9:00 AM Entered By: Troy Evans The Safford Corizon Administration is	3

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	meet the needs of the inmate population? [NCCHC Standard P-C-07; HSMT Chapter 3, Section 2.0]				actively recruiting and hiring new nurses. Compliant with this standard.	
3	Are all positions filled per contractor staffing pattern?	X			7/23/2013 9:02 AM Entered By: Troy Evans Actively hiring staff.	2
4	Is the Site Manager (FHA) kept informed of recruiting efforts being taken to fill vacant positions by the corporate office?	X			7/23/2013 9:02 AM Entered By: Troy Evans Most recruiting for the Safford Complex is done at a local level.	2

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Infirmiry Care						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Does policy or post order define the specific scope of medical, psychiatric, and nursing care provided in the infirmiry setting?	X			7/23/2013 9:43 AM Entered By: Troy Evans N/A This Complex does not have an Infirmiry.	1
2	Are patients always within sight or hearing of a qualified health care professional (do inmates have a method of calling the nurse?)	X			7/23/2013 9:44 AM Entered By: Troy Evans 7/23/2013 9:43 AM Entered By: Troy Evans N/A This Complex does not have an Infirmiry.	1
3	Is the number of appropriate and sufficient qualified health professionals in the infirmiry determined by the number of patients, severity of illnesses and level of care required?	X			7/23/2013 9:44 AM Entered By: Troy Evans 7/23/2013 9:43 AM Entered By: Troy Evans N/A This Complex does not have an Infirmiry.	1
4	Is a supervising registered nurse in the IPC 24 hours a day?	X			7/23/2013 9:44 AM Entered By: Troy Evans 7/23/2013 9:43 AM Entered By: Troy Evans N/A This Complex does not have an Infirmiry.	1
5	Is the manual of nursing care procedures consistent with the state's nurse practice act and licensing requirements?	X			7/23/2013 9:44 AM Entered By: Troy Evans N/A This Complex does not have an Infirmiry.	1
6	Does admission to or discharge from infirmiry care occur only on the order of physician or other provider where permitted by virtue of credentials and scope of practice?	X			7/23/2013 9:45 AM Entered By: Troy Evans N/A This Complex does not have an Infirmiry.	1
7	Is the frequency of physician and nursing rounds in the infirmiry specified based on categories of care provided?	X			7/23/2013 9:45 AM Entered By: Troy Evans N/A This Complex does not have an Infirmiry.	1
8	Is a complete inmate health record kept and include: -Admitted order (admitting diagnosis, medications, diet, activity restrictions, required diagnostic tests, frequency of monitoring and follow-up -Complete document of care and treatment given -Medication administration record -Discharge plan and discharge notes	X			7/23/2013 9:45 AM Entered By: Troy Evans N/A This Complex does not have an Infirmiry.	1
9	If inpatient record is different than outpatient record, is a copy of the discharge summary from the infirmiry care placed in the patient's outpatient chart?	X			7/23/2013 9:46 AM Entered By: Troy Evans N/A This Complex does not have an Infirmiry.	1

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10	If an observation patient is placed by a qualified health care professional for longer than 24 hours, is this order being done only by a physician?	X			7/23/2013 9:46 AM Entered By: Troy Evans N/A This Complex does not have an Infirmary.	1
11	Are vital signs done daily when required?	X			7/23/2013 9:47 AM Entered By: Troy Evans 7/23/2013 9:46 AM Entered By: Troy Evans N/A This Complex does not have an Infirmary.	1
12	Are there nursing care plans that are reviewed weekly and are signed and dated?	X			7/23/2013 9:46 AM Entered By: Troy Evans N/A This Complex does not have an Infirmary.	1
13	Are medications and supplies checked regularly, and who is assigned to do it? [NCCHC Standard P-D-03]	X			7/23/2013 9:47 AM Entered By: Troy Evans 7/23/2013 9:47 AM Entered By: Troy Evans N/A This Complex does not have an Infirmary.	1

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Medication Room						
	Performance Measure (Description)	Grn	Amb	Red	Notifications	Level
1	Is the medical room kept locked when not occupied?	X			7/23/2013 9:48 AM Entered By: Troy Evans Ft. Grant- Green Tonto/ Graham- Green	1
2	Are quarterly audits of the unit (Floor Stock/RDSA) medication by a pharmacist being conducted and documented?	X			7/26/2013 3:12 PM Entered By: Troy Evans Per Kathy Campbell, audits are available and have been completed. There is no documentation at the sites of this. 7/26/2013 2:27 PM Entered By: Troy Evans Tonto- There is no documentation of quarterly audits. 7/23/2013 9:50 AM Entered By: Troy Evans Ft. Grant- There is no evidence that an Audit has been done since the Initial Audit was done in March.	2
2	Are open medication vials being marked with the date they were opened?	X			7/26/2013 2:57 PM Entered By: Troy Evans Tonto- Illeg ble date on a vial of insulin discussed with unit manager and vial was discarded. 7/23/2013 9:51 AM Entered By: Troy Evans Ft. Grant- Green	1
3	Is nursing staff checking for outdated (expiring) medications?	X			7/26/2013 2:56 PM Entered By: Troy Evans Tonto- No expired Medications noted. 7/23/2013 9:54 AM Entered By: Troy Evans Ft. Grant- Vial of PPD Dated 06/21. Discussed thirty day after opening discard policy with Health Unit Manager. Due to a national shortage of PPD, I informed her that I would discuss the policy with Pharmacy Director Winland and get back to her. Per the manufacturer, after 30 days it is expired. Information shared with Health Unit Manager, and PPD was discarded.	1