

## RECEIVED

2828 Capitol Blvd. PO Box 40911 Olympia, WA 98504-0911 STATE OF WASHINGTON PERSONNEL APPEALS BOARD JUN 360 53-0139 FAX (360) 753-0139 Department of Corrections Division of Human Resources

E-ShalizeAndo BODTWK

June 27, 1997

Elizabeth Baker Washington Public Employees Association 124 - 10th Avenue SW Olympia, WA 98501

RE: George Allen v. Department of Corrections, Reduction in Salary Appeal, Case No. RED-97-0034

Dear Ms. Baker:

This letter is to acknowledge receipt of the above entitled appeal by the Personnel Appeals Board on June 16, 1997.

Sincerely,

Kenneth J. Latsch Executive Secretary

KJL:tmp cc: George Allen Linda A. Dalton, AAG Jennie Adkins, DOC

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WASHINGTON STATE PERSONNEL APPEALS				APPENLS SCARD
2828 Capitol Boulevard	PH:		321-1481	
P. O. Box 40911	<b>E3 V</b> .	(206) 5	586-1481 753-0139	
Olympia, WA 98504-0911	ема:	(200)	122-0138	• . •
This form will help you provide ne you file an appeal. You are not a in accordance with the requirement	equired	to use	this form;	however, acceals must be filed
If the space on the form is insuff you may attach additional pages.			• '	• •
PART I. APPELLANT IDENTIFICATI			en on fage	2
NAME: <u>APPEndant IDENTIFICATI</u> (Last name, first name	-0-98	e initia	al)	
HCME ADDRESS:	eet)		<b>.</b>	
(City, state an	d ZIP (			
PHONE NUMBERS: SCAN:		(	Off-SCAN:	426-4433
HCME: (I	nclude a	area cod	e)	
EMPLOYING AGENCY: DOC-	<u>.</u>	zshre	List C	DEFECTIONS CENTER-
Name of agency or agencies		J		
DEpt. of (		ction	15	
PART II. REPRESENTATIVE'S NAME Elizabeth Baleer			<u>eleisadne</u> nu	Mark:
124 10th Aug Sw An Appellant may authorize The Board must be notified	a repré	sentativ	re to act in	n his/her behalf.
PART III. TYPE OF APPEAL				
Check one of the following	to indi	cate the	e type of ag	ppeal you are filing:
Da Disciplinary: (c	heck an	plicable	action(s)	).
Dismissal,	s			
h. Disability Separa	tion	-		ł
c. Merit System Rule (complete FART				am Atotartou »
d. Reduction in Ford				
(complete PART	IV. cí		-	
e. Allocation (posit				
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APPEAL FORM

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WASHINGTON STATE PERSONNEL APPEALS BOARD

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> Appeal Form Revised 3-2-92

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APPEALS BOARD

RED-97-003

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2828 Capitol Blvd. PO Box 40911 Department of Corrections Olympia, WA 98504-0911



VOICE (360) 586-1481 FAX (360) 753-0139 E-MAIL info-pab@pab.state.wa.us

STATE OF WASHINGTON PERSONNEL APPEALS BOARD HOME PAGE www.wa.gov/pab

March 31, 1998

CC: WLC BODTWK

### STATEMENT OF RESULTS OF PRE-HEARING CONFERENCE

George Allen v. Department of Corrections Case No.: RED-97-0034 (Reduction in Salary)

A pre-hearing conference was held in the above-captioned matter at 2:00 PM on March 31, 1998 by telephone conference call. Participants in the conference were:

Mark S. Lyon, for the Appellant;

Elizabeth Delay Brown, for the Department of Corrections; and

Don Bennett, for the Personnel Appeals Board.

This statement is issued to record the agreements made by the parties' representatives during the pre-hearing conference and to control the subsequent course of the proceeding. The parties stipulated to the following matters:

- 1. Discovery is to be completed by August 28, 1998. Requests for discovery must be served with sufficient time for responses to be completed by August 28, 1998.
- 2. Witness lists and exhibit lists are to be exchanged on or before September 16, 1998. The parties reserve the right to supplement the lists.
- 3. Pre-hearing briefs, if prepared at the discretion of the parties, will be filed on or before September 25, 1998.
- 4. The hearing in this matter will be held on September 29, 1998 beginning at 9:00 AM in the Personnel Appeals Board Hearing Room, located at 2828 Capitol Boulevard; Olympia, Washington.
- 5. This appeal will be assigned to a mediator by the Executive Secretary so that the parties may meet on a mutually agreed date and engage in a good faith attempt to negotiate a resolution of the appeal pursuant to WAC 358-30-024.

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Statement of Results of Pre-hearing March 31, 1998 Page 2

The pre-hearing conference was recessed until 9:30 AM on September 25, 1998. At that time, the Executive Secretary or his designee will initiate a conference call with the parties' representatives to discuss possible stipulations on witnesses, exhibits, and the issue to be presented for determination by the Personnel Appeals Board.

The parties shall arrive at the hearing location thirty (30) minutes before the hearing time for the purpose of exchanging copies of exhibits and, if possible, stipulating to admission of exhibits. The parties shall bring six (6) copies of the pre-marked exhibits which they intend to offer into evidence.

Any objections or corrections must be filed with the Executive Secretary within 20 days of the date of this statement and shall, at the same time, be served upon each of the participants named above. This statement becomes part of the official record of the proceedings, and the stipulations will be binding on the parties, unless this statement is modified for good cause.

Dated: 3-31-98

PERSONNEL APPEALS BOARD

Bv:

DON BENNETT Executive Secretary

## RECEI :D

JUN 0.0 1998



CC: M. Lee B. TUrk ADW 1/1/981CE (360) EDE --FAX (360) 753-0139 E-MAIL info-pab@pab.state.wa.us

Department of Corrections Division of Human Resources

#### STATE OF WASHINGTON

PERSONNEL APPEALS BOARD

HOME PAGE www.wa.gov/pab

June 5, 1998

2828 Capitel Blvd. PO Box 40911

Olympia, WA 98504-0911

Elizabeth Delay Brown Assistant Attorney General P.O. Box 40145 Olympia, WA 98504-0145

Mark S. Lyon WPEA P.O. Box 7159 Olympia, WA 98507

RE: George Allen v. Department of Corrections, Reduction in Salary appeal, Case No.: RED-97-0034

Dear Ms. Brown and Mr. Newberry:

This letter is to advise you that this case has been assigned to Michael Mallinger. He is a mediator contracted by the Personnel Appeals Board. Mr. Mallinger will be contacting you for the purpose of scheduling a mutually agreeable date and time for a mediation. We appreciate your cooperation in scheduling mediation as soon as possible or the file may be returned to our office to set a date for hearing.

Mediation is an opportunity to bring the parties together to attempt a settlement of the issues on appeal without the need for a hearing. If settlement efforts are unsuccessful, the meeting will move into the prehearing phase and the parties will select a hearing date, attempt to narrow the scope of the issues to be presented to the board, discuss witness and exhibit lists, and possible stipulations between the parties.

If you have any questions, please contact me.

Sincerely,

Don Bennett Executive Secretary

DB:py cc: George Allen Jennie Adkins

F:Paulette/Mediators/letter to parties

	1	CC: WCC ZOBTUK
	RECEIVEL	306TUNK
	APR 03 1998	
1	Department of Corrections Division of Human Resources	
2	BEFORE THE PERSON	NEL APPEALS BOARD
3	STATE OF W	ASHINGTON
4		
5	GEORGE ALLEN,	) Case No. RED-97-0034
6	Appellant,	NOTICE OF SCHEDULING
7	v.	)
8	DEPARTMENT OF CORRECTIONS,	) .
9	Respondent.	) · · · · · · · · · · · · · · · · · · ·
10	Notice is hereby given of scheduling the hearing o	n the anneal before the Demonstration is Demonstration
11	The hearing will be held in the Personnel Appeals	Board Hearing Room, 2828 Capitol Boulevard
12	Olympia, Washington, on Tuesday, September 2	-
13	The parties shall arrive at the hearing location third purpose of exchanging copies of, and when possib	ty (30) minutes before the hearing time for the
14	six (6) copies of the premarked exhibits which the	y intend to offer into evidence. Whenever
15	possible, the parties should exchange witness lists	prior to the day set for the hearing.
16	If the services of an interpreter are needed, notify l prior to the hearing. The hearing site is barrier free	Personnel Appeals Board staff at least two weeks
	prior to the nearing. The nearing site is battler field	e and accessible to the disabled.
17	DATED this 1st day of April, 1998.	
18	DATED dus ist day of April, 1998.	
19		
20	WASHINGTON ST	ATE PERSONNEL APPEALS BOARD
21	Veren 1	arson
22	Teresa Parsons, Hea	rings Coordinator
23	(360) 664-0479	
24	cc: George Allen, Appellant Mark S. Lyon, Attorney	•
25	Cindy Nabbefeld, WPEA	
26	Elizabeth Delay Brown, AAG Jennie Adkins, DOC	0994
		Personnel Appeals Board 2828 Capitol Boulevard
		Olympia, Washington 98504
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CC:U VOICE (360) 586 FAX (360) 753-0139 E-MAIL info-pab@pab.state.wa.us

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Bepartment or Corrections Division of Human Precures



STATE OF WASHINGTON

PERSONNEL APPEALS BOARD

HOME PAGE www.wa.gov/pab

August 25, 1998

2828 Capitol 8lvd.

Olympia, WA 98504-0911

PO Box 40911

Mark S. Lyon **WPEA** PO Box 7159 Olympia, WA 98507

RE: George Allen v. Department of Corrections, Reduction in Salary Appeal, Case No. RED-97-0034

Dear Mr. Lyon:

Enclosed is a copy of the order of the Personnel Appeals Board in the above-referenced matter. The order was entered by the Board on August 25, 1998.

Sincerely,

Don Bennett **Executive Secretary** 

DB:kw Enclosure

George Allen, Appellant cc: Elizabeth Delay Brown, AAG Jennie Adkins, DOC Cindy Nabbefeld, WPEA

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	AUG 9 / 1999						
	Department of the solutions AUG 2 4 1998						
1	Division of Human Haddler APPEALS BOARD BEFORE THE PERSONNEL APPEALS BOARD						
2	STATE OF WASHINGTON						
3	)						
4	GEORGE ALLEN ) ) Case No. RED-97-0034						
5	Appellant, )						
6	v. ) MOTION AND ORDER ) OF DISMISSAL						
7	) DEPARTMENT OF CORRECTIONS, )						
8	)						
9	Respondent. )						
10	The Appellant hereby notifies the Personnel Appeals Board that he wishes to						
11	·						
12	withdraw the above-entitled appeal.						
13	DATED this 20th day of August. 1998						
14	CALL La						
15	MARK S. LYON, WSBA # 12769						
16	WPEA General Counsel Attorney for the Appellant						
17	y y						
18	This matter came regularly before the Personnel Appeals Board on the						
19	consideration of the request of the Appellant to withdraw his appeal. The Board having						
20	reviewed the files and records herein, being fully advised in the premises, and it						
21	appearing to the Board that the Appellant has requested to withdraw his appeal, now						
22	enters the following:						
23							
24							
25							
26	0996	;					
27	MOTION AND ORDER OF DISMISSAL - 1 Mailing Address: P.O. Box 7159, Olympia, WA 98 Location: 140 Percival St. N.W., Olympia Telephone: (360) 943-1121	1507					

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	· · ·
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2	ORDER
3	NOW, THEREFORE, IT IS HEREBY ORDERED that the Appellant's request to
4	withdraw his appeal is granted and the appeal is dismissed.
5	DATED this 25th day of <u>August</u> , 1998
6	$\frac{19 - 4}{2}$
7	WASHINGTON STATE PERSONNEL APPEALS BOARD
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25	0997
26 27	MOTION AND ORDER MARK S. LYON
21	OF DISIMISSAL - 2 WPEA General Counsel Washington Public Employees Association Mailing Address: P.O. Box 7159, Olympia, WA 98507 Location: 140 Percival St. N.W., Olympia Telephone: (360) 943-1121

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4/30/97	RECOMMENDED ACTION:
Date Received at Headquarters	Reduction in Pay 10%/G.months : 5:01 + c1 \$ 2070.00 2
INZ	Demotion to: (Percéntage/Length) (Total \$ Amount)
Employee's Job Classification	(Job Classificiation)
WCC Employee's Job Location	Suspension: /s
	(Length) (Total \$ Loss)
ice Ando 427-4616	Effective)
ssigned Personnel Officer/Phone #	Hand Delivered 5 89

The attached disciplinary action has been reviewed as noted below. This information is provided under the attached disciplinary action has been reviewed as noted below. This information is provided under the attached considered CONFIDENTIAL in nature.

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Initials/Title	Approve	Comments
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DHR Director		
<u>J</u>		
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Appropriate Division		emore as well a the been of us
TCCB		Minid know from Try & effection
DOC Secretary 51697		econd True - Excupt
	AG BALL hell & C	dilation The other lac
Please hand deliver to all reviewers an	BV while is the more of the second	

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60 days end 5/21/97 10% for 6 months

#### DRAFT

#### DATE

# George Allen

#### PERSONAL SERVICE CONFIDENTIAL

Mr. Allen: .

This is official notification that you will be reduced in pay within your present class of \_ Registered Nurse 2 with the Department of Corrections (DOC), Washington Corrections Center (WCC) from Range 45N, Step P, \$3690 per month to Range 45N, Step L, \$3345 per month effective (DATE) through (DATE).

This disciplinary action is taken pursuant to the authority of the Civil Service Law of Washington State, Chapter 41.06 Revised Code of Washington (RCW), and the Merit System Rules (MSR), Title 356 Washington Administrative Code (WAC), WAC 356-34-010 (1) (a) Neglect of duty, (i) Willful violation of the published employing agency or department of personnel rules or regulations and WAC 356-34-020 Reduction in salary--Demotion—Procedure.

Specifically, you neglected your duty and willfully violated department policy on January 26, 1997, when you gave Inmate and # and two 60 mg. tablets of MS Contin (morphine sulfate) instead of the prescribed two 30 mg. tablets of Percocet. This error eventually led to the transport of the inmate to a local hospital. Additionally, on this same date, you made an unauthorized visit to Inmate and # and to the security of the shift commander that you were going to make this visit and circumvented the security process at St. Peter Hospital to gain access to the inmate's hospital room. These incidents are described in detail in the Employee Conduct Report (ECR) completed on March 21, 1997, which is attached hereto and incorporated herein (Attachment 1).

By your actions, you willfully violated departmental expectations and neglected your duty by failing to meet these expectations that are outlined in the DOC Employee Handbook, which states in part:

#### **"DEPARTMENT EXPECTATIONS**

As a representative of the Department of Corrections, you will be expected to:

Remain constantly alert in all situations;

George Allen DATE Page 2

1

#### You are not allowed to:

Engage in personal relationships with offenders, their family members, or close personal associates;"

Further, your actions constitute neglect of duty and willful violation of DOC Policy 854.075, Employee Relationships with Department of Corrections Offenders, which states in part:

\*2. Association with Offenders: Association with DOC offenders is to be avoided in the interest of professional unbiased service. Unofficial contacts with known offenders under the jurisdiction of DOC are to be reported by employees to their supervisors on form DOC 3-39(X). This does not include casual, unintentional and unsubstantive contacts.

Personal communications and/or relationships between employees and offenders are not appropriate and are prohibited."

On October 11, 1993, you signed an Acknowledgement of Receipt of DOC Employee Handbook, which states:

"I acknowledge receipt of the June 1993 Washington State Department of Corrections Employee Handbook and agree to become familiar with and have a thorough knowledge and understanding of the contents."

On May 7, 1990, in reference to DOC Policy 854.075, you acknowledged that you have "read, discussed, and understand the contents of this Policy Directive." Copies of the DOC Employee Handbook, pages 2 and 3, DOC Policy 854.075 and Acknowledgementof Receipt of DOC Employee Handbook are attached hereto and incorporated herein (Attachments 2 through 4, respectively).

When we met on March 21, 1997, to discuss the incidents that occurred on January 26, 1997, you readily admitted that you had given Inmate the first state wrong medication. You stated that you were experiencing stress and picked up the MS Contin instead of the Percocet. You explained that the two medications are stored close together and packaged similarly but at the time, you thought you had the correct medication. It was not until the narcotics were being counted that it was discovered that two tablets of 60 mg. MS Contin were missing.

As medical professional, you are expected and have a duty to be alert to details while dispensing medications. This is extremely important to minimize the possibility of making errors or causing a serious life-threatening incident. Your inattention in retrieving and administering the correct medication to the inmate could have resulted in serious medical consequences for the inmate. You not only gave the inmate the wrong

George Allen DATE Page 3

medications, but you also gave him twice as much medication as prescribed, i.e. 120 mg. instead of 60 mg. When I asked you what could be the worst thing that could happen from making a medication error such as the one that you made, you indicated that the inmate could have died. Fortunately, this did not occur in this situation but there was an emergent need to transfer the inmate to a local hospital for closer observation. Your lack of attention in the performance of your duty to properly dispense medications constitutes a neglect of duty.

In discussing your unauthorized visit to Inmate # you stated while on your way home, you decided to stop by and visit the inmate because you had cared for him while he was in the infirmary at WCC. You knew he was dving and wanted to know how he was doing. However, you did not inform your supervisor or the shift commander that you were intending to visit the inmate. When you arrived at St. Peter was hospitalized, you did not gain clearance from. Hospital where Inmate the receptionist or the ward staff to proceed to the inmate's hospital room. At no time. did you identify yourself as a WCC employee. Hospital staff alerted the officer on duty that an unauthorized and unidentified visitor was on their way to the room. The officer responded to this call by ensuring the inmate was secure. When you arrived at the room, the officer did recognize you as a nurse from WCC. Shortly thereafter, a hospital security officer arrived at the inmate's room, guestioned who you were and explained that you had failed to comply with hospital security procedures. Your actions caused undue alarm for hospital security and the officer on duty as well as disrupting the care of the inmate. You acted in an irresponsible and unprofessional manner thereby neglecting your duty.

Additionally, your visit to Inmate the terms and the terms at St. Peter Hospital was an unauthorized and intentional personal communication with an offender. This was inappropriate and prohibited behavior on your part. Employees have a responsibility and are required by policy to maintain an unbiased and professional relationship with offenders at all times. By your actions, you have willfully violated agency policy and neglected your duty to comply with the policy.

You signed acknowledgements stating that you had received and understood DOC Policy 854.075 and the DOC Employee Handbook. Your knowledge of department policy and expectations demonstrates the willfulness of your acts of misconduct.

Your actions on January 26, 1997, cause me to have serious concerns about your judgment and your ability to properly and effectively perform your duties as a registered nurse. Your medication error on this date was not the first error that you have made. You admitted that you have made four or five medication errors since you began work here seven years ago. You went on to say that you never tried to hide these errors and reported them immediately. You stated procedural changes have been made to help reduce the possibility of making medication errors. Nonetheless, your inattention in properly dispensing medications is a liability for the facility and could place an inmate in a life or death situation.

#### George Allen DATE Page 4

Your failure to comply with policy and refrain from personal and unprofessional communications with an offender causes me to have doubts that in the future you will act appropriately. Improper communications with inmates could potentially lead to safety and security issues. Given the seriousness and nature of your misconduct as well as the obvious lack of judgment on your part, I believe the disciplinary action described in the first paragraph is appropriate and warranted. You are hereby forewarned that future performance problems/errors/omissions may lead to further corrective/disciplinary action, up to and including dismissal.

You have the right to appeal this action under the provisions of WAC 358-20-010 and WAC 358-20-040, or to file a grievance in accordance with Article 10 of the Collective Bargaining Agreement between the Department of Corrections and the Public Employees Association. If you file an appeal, it must be filed in writing at the office of the Personnel Appeals Board, 2828 Capitol Boulevard, Olympia, WA 98504, within 30 days after the effective date stated in the first paragraph of this letter.

The Merit System Rules, WACs, Department of Corrections policies and Collective Bargaining Agreement are available for your review upon request.

Phil Stanley Superintendent

PS:sma

Attachments (4)

cc: Jennie Adkins, Director, Division of Human Resources Eldon Vail, Command Manager, Division of Prisons Linda Dalton, Senior Assistant Attomey General Robert Turk, Area Personnel Manager Shalice Ando, Personnel Officer Personnel File

#### **DEPARTMENT OF CORRECTIONS**

#### **EMPLOYEE PROFILE**

Page One of Two

			Lafa oue or two
Name		Classification	
ALLEN, George		Registered	Nurse 2
Status	Current Range/Step	Amount	PID Date (Affects?)
Permanent	Range 45N, Step P	\$3690.00/month	11-1-97 (Yes)
PROPOSED ACTION: 10% fo	or 6 months		
DATES 6 / 1 / 9	97 To <u>12 / 1 / 97</u>	No. of Months 6	TOTAL LOSS
RANGE/STEP From _45N/P	To <u>45N/L</u>	(\$) <u>3345.00/mo</u>	(s) 2070.00

A. PERSONNEL/PAY ACTIONS (Information obtained from P-2 Documents): Original date of hire, date(s) of agency/institution transfer(s), date(s) of promotion(s), date(s) of pay change(s) due to disciplinary action(s), etc. List only information which is relevant to the action being proposed.

	EFFECTIVE DATE	TYPE OF ACTION	DISCIPLINARY?
1	5-7-90	DATE OF HIRE	No
2			
3			
4			
3			
6		•	

Above section continued on Page Two

#### **B. EMPLOYEE PERFORMANCE EVALUATIONS**

DATES (Mo/Yr) From To	Ratings * Far Exceeds	Ratings * Exceeds	Ratings * Normal	Ratings * Minimum	Ratings * Fails Min.	Туре	Comments (Note If EPE is part of Disciplinary Letter)
5/95 to 5/96	A	,B,C,E	D			A	
5/94 <sup>to</sup> 5/95	A	,B,C,D	E			A	
5/93 <sup>to</sup> 5/94	A	,B,C,D,E				A	
5/92 <sup>to</sup> 5/93	A	,B,C,D,E				A	
5/91 <sup>to</sup> 5/92		С	A,B,D,E			A	
<u>9/90</u> to 5/91		с	A, B, D, E			A	
5/90 <sup>to</sup> 9/90		C,D	A,B,E			Р	
· to							

Above section continued on Page Two

#### \* List Performance Dimensions:

A = Accomplishment of Job Requirements

- B = Job Knowledge and Competence
- C = Job Reliability
- D Personal Relations
- E Communications Skills
- F Performance as Supervisor

\* Indicate Type of Evaluation:

P = Probationary

- A = Annual
- T = Trial S = Special
  - -----

DOC 3-104 m (4/91) Page One

DEPARTMENT OF CORRECTIC ...

# EMI JYEE CONDUCTARE PORT

THIS FORM TO BE USED IN COMPLIANCE WITH POLICY DIRECTIVE NO. 857.005 FEB 3 1997

#### INSTRUCTIONS AND TIME LIMITS:

PERSONNEL OFFICE
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at

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PAGE

- The person making the report shall provide a clear description of the incident under "Description of Incident" and, with any witness(es) or person(s) having knowledge, shall sign in the space provided and submit to the supervisor of the involved employee within fourteen (14) calendar days after the date of discovery of an employee's alleged misconduct.
- 2. The form shall be submitted to the employee involved who shall complete the "Employee's Statement" and return the report to his/her supervisor within seven (7) calendar days following the date of receipt.
- 3. The appropriate supervisor shall review the facts of the incident, complete the "Supervisor's Report" and submit the report to the Office Head within seven (7) calendar days following the date of receipt.
- 4. The Office Head or designated representative shall review and within thirty (30) calendar days following the date of receipt determine whether misconduct has occurred. This shall be reported under "Administrative Comments" and shared with the employee. When the supervisor and Office Head are the same person, the supervisor's supervisor shall complete the Administrative Comments.

EMPLOYEE INVOLVED	GRGAMZATIONAL UNIT	
George Allen	WCC / Infirmary	
POSITION TITLE	OATE OF INCIDENT	TIME OF INCIDENT
Registered Nurse 2	1/26/97	

**DESCRIPTION OF INCIDENT:** 

inmate

It is alleged that on January 26, 1997, that you erroneously gave a medication to

DOC resulting in potential danger to the patient and his

emergency transport to Mason General Hospital.

It is further alleged that you attempted to contact inmate DOC ;

St. Peter Hospital, also on January 26, 1997, without the knowledge of your supervisors.

	•		<u> </u>
INITIATED BY:			
NAME (PLEASE PRINT)	POSITION TITLE	SIGNATURE	DATE
Frank Barth	Health Care Manager	11 banks	2/4/97
WITNESS(ES):			
NAME	POSITION TITLE	SIGNATURE	DATE
NAME	POSITION TITLE	SIGNATURE	DATE
			! ·!
00C 3+30 (REV 3-65) -294-		- 1	005 1
		1	ATTACHMENT

14 DATE DELIVERED TO EMPLOYEE 2 EMPLOYEE'S STATEMENT: MAKE STATEMENT AT HEARING W Signature of Employee: Date# SUPERVISOR'S REPORT: DATE RECEIVED BY SUPERVISOR\_ 7-11-97 list 1 BY: In review of the attached documentation, and statements made by Employee George Allen, it appears that both the incidents as alleged in the ECR have occurred as reported. In review of the attached documentation, it is apparent that employee Allen was aware of appropriate procedures regarding giving the medications and his actions did create a potential danger to a patient. In reference to the second allegation, and review of employee Allen's personnel file, he had signed receipt and been aware of Policy Directive 854.075, Employee's Relationch: with the DOC Offenders. The employee was contacted and declined interview. Signature & Title Date: 2/ JI of Supervisor: ADMINISTRATIVE COMMENTS: DATE RECEIVED BY OFFICE HEAD. We met on March 21, 1997, to discuss this ECR. Present besides you and I were Shalice Ando, Personnel Officer and Rick Root, your representative. After considering the information available to me, I find that misconduct occurred. Appropriate corrective/disciplinary action will follow under separate cover.

	Signature of Office Head:	ahte	1006 
75500xCA +234-	DISTRIBUTION ORIGINAL - EMPLOYEE'S PERSONNEL FOLE ONE COPY - EMPLOYEE		ATTACHMENT

DEPARTMENT OF CORRECTIONS

#### EMP. EE CONDUCT REPORT

RECEIVEL THIS FORM TO BE USED IN COMPLIANCE WITH POLICY DIRECTIVE NO. 857.005

FEB 0 4 1997

### INSTRUCTIONS AND TIME LIMITS:

- 1. The person making the report shall provide a clear description of the incident under "Description of Incident PRSONNEL OFFICE and, with any witness(es) or person(s) having knowledge, shall size in the incident under "Description of Incident PRSONNEL OFFICE and, with any witness(es) or person(s) having knowledge, shall sign in the space provided and submit to the supervisor of the involved employee within fourteen (14) calendar days after the date of discovery of an employee's alleged misconduct.
- 2. The form shall be submitted to the employee involved who shall complete the "Employee's Statement" and return the report to his/her supervisor within seven (7) calendar days following the date of receipt.
- 3. The appropriate supervisor shall review the facts of the incident, complete the "Supervisor's Report" and submit the report to the Office Head within seven (7) calendar days following the date of receipt.
- 4. The Office Head or designated representative shall review and within thirty (30) calendar days following the date of receipt determine whether misconduct has occurred. This shall be reported under "Administrative Comments" and shared with the employee. When the supervisor and Office Head are the same person, the supervisor's supervisor shall complete the Administrative Comments.

LPLOYEE INVOLVED		CRGANIZATIONAL UNIT	
George Allen		WCC / Infirma	
· Registered Nur	se 2	DATE OF INCIDENT	
DESCRIPTION OF INCIDENT	:		· · · · ·
It is alleged that	on January 26, 1997, th	at you erroneously	gave a medication to
inmate D. D	OC ( resulting in	<u>potential danger t</u>	o the patient and his
emergency transpor	t to Mason General Hospi	tal.	
It is further alle	ged that you attempted t	o contact inmate	DOC (
St. Peter <u>Hospita</u> ]	, also on January 26, 19	97. without the kno	wledge of your supervisors.
			· ·
			·····
			·····
			•
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INITIATED BY: NAME (PLEASE PRINT)	POSITION THE	I SIGNATURE	
Frank Barth	Health Care Mana		2/4/97
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			ATTACHMENT
			PAGE 3 OF 106

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## DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 · Shelton, Washington 98584

February 10, 1997

TO:

FROM:

Jerry Tauscher Correctional Program Manager Jason R. P. Crabbe Human Resource Assistant

**ECR - GEORGE ALLEN** 

SUBJECT:

The Superintendent has designated you as the "Supervisor" or investigator for the ECR initiated on 02/04/97 concerning George Allen. The employee has yet to turn in the "Employee's Statement" which is due on February 11, 1997. When this is turned in, you will have seven (7) calendar days to complete your investigation.

If you have any questions, you may contact me at 5267.

/jrpc

cc. Shalice Ando, Personnel Manager

ATTACHMEN PAGE OF\_106

C recycled paper

ALLEN, GEORGE

Employee Name (Please Print)

10/11

Date

# ACKNOWLEDGEMENT OF RECEIPT OF DOC EMPLOYEE HANDBOOK

I acknowledge receipt of the June 1993 Washington State Department of Corrections Employee Handbook and agree to become familiar with and have a thorough knowledge and understanding of the contents.

Employee Signature

Original - Personnel File

1010 ATTACHMENT PAGE OF 100

BASIC ORIENTATION TREAT ONE GROUP, BETTER THAN ANOTHER USA PENCILS, OR OTHER SELF DEFENSE PARAPHANALIA ON TO WCC GROUNDS (SETHIC, RELIGIOUS ETC. ) a real RIM TALK ABOUT OR AGAINST OTHER STAFF OR DEPARTMENTS IN A NEGATIVE MANNER IN BRING MORE THAN ONE DAYS SUPPLY OF YOUR LOSE YOUR TEMPER OR USE PROFANITY OR MEDICATION, VITAMINS OR OTHER MEDICAL VULGARITY, TOWARDSSTAFFIOR INMATES MATERIALS ON TO WCC GROUNDS A MAKE PROMISES THAT CANNOT BE KEPT SENTER INSTITUTION UNDER THE INFLUENCE OF USE NICKNAMES INTORUGS OR ALCOHOLS STORE DISCUSSIPERSONAL" PROBLEMS WITH TIN AT CIDRINK ALCOHOLIC BEVERAGES 8 HOURS PRIOR .TO. HELP INMATES WITH WRITS OR LEGAL SLEEP, ON DUTYER THE REPAIR OF THE PARTY OF THE PARTY OF THE MISUSE, TAMPERIWITH OR DEFACE STATE BE LAX IN PERFORMING YOUR ASSIGNED PROPERTY OR EWUIPMENT READ ON DUTY EXCEPT FOR JOB RELATED FORGET TO CALL THE INSTITUTION AND/OR MATERIALS AS REQUIRED WE A YOUR SUPERVISOR AT LEAST ONE HOUR BEFORE HT YOUR ASSIGNED WORK SCHEDULE IF YOU LEPLAY CARDS ; CHES, CHECKERS OR OTHER SIT SICK, OR TITHERWISE DETAINED GAMES WITHTINMATES OR OTHER STAFF OF ACCEPT PERSONAL FAVORS OR GIFTS FROM THEIR FAMILIES 可加高剧证: 0.14周期的VI.V高剧性问题注意 产生的 建氯氟化合金 CELGET PERSONALLY INVOLVED WITH INMATES WAS ISSUED AND READ DIVISION POLICY OR THEIR FAMILIES DIRECTIVE 854.075 時代書におり CAN DO CAN TOO a training a set ----the second 同时的目标 BE FRIENDLY IN A PROFESSIONAL MANNER SOL ASSIST INMATES BY DIRECTION THEM TO THE : ::: .: .: PROPER STAFF OR DEPARTMENT BEST ABLE TO BERA GOOD LISTENER, BUT REMEMBER THE HANDLE GIVEN PROBLEM OTHER INMATES - ARE YOU PURPOSELY BEING 法形式 建成的 化乙酰基氨基乙酰 REPRIMAND WHEN GUIDANCE AND CORRECTION DUSEARCH INMATE PERSON, PROPERTY, AND HAVE FAILED. DOCUMENT IN WRITING. 这位相关。 1 1 1 1 1 1 1 SURROUNDING AREA USE PHYSICAL FORCE FOR PERSONAL PROTECT OR TO GAIN CONTROL, OR MOVEMENT OF AN WSET A GOOD EXAMPLE IN EVERYTHING YOU UNRULY INMATE. DO NOT GO BEYOND WHAT 1 DO, SAY AND ARE A PART OF NECESSARY AND BECOME THE AGRESSOR 1998年1月19日1月1日1月1日 (05-20-88) ATTACHMEN





**Department** of Corrections

PERSONNEL SERVICES

No. 854.075

·Effective Date: July 1, 1983

Page 1 of \_\_\_\_\_2\_\_

Subject:

EMPLOYEE RELATIONSHIPS WITH DEPARTMENT OF CORRECTIONS OFFENDERS

Objective:

To provide guidelines to ensure that employee relationships with offenders are maintained in a professional manner.

Policy:

Relationships with offenders must be conducted in a manner consistent with state law and prudent correctional practice. Employees are expected to manage their relations with offenders in a professional manner at all times and to treat offenders with respect and dignity.

- 1. Favoritism: Staff must recognize the individuality of offenders without favoritism. Such conduct is inherently unfair to both the favored and the nonfavored. Conversely, grudge holding, bias, or unwarranted negativism toward or regarding an offender is to be avoided. Professional reaction to offenders must always be objective and <u>not</u> based on personal or subjective issues.
- 2. Association with Offenders: Association with DOC offenders is to be avoided in the interest of professional unbiased service. Unofficial contacts with known offenders under the jurisdiction of DOC are to be reported by employees to their supervisors on form DOC 3-39(X). This does not include casual, unintentional and unsubstantive contacts.

Personal communications and/or relationships between employees and offenders are not appropriate and are prohibited.

- 3. Trafficking: Without specific written approval of the appointing authority, no employee may give or accept gifts, gratuities or favors, have any barter or financial dealings with an offender, an offender's family or agent. "Gratuities" include any form of property or services.
- 4. Messages and Articles of Property: Employees may engage in the transmission of messages, mail, or articles of property only as part of their 1012 authorized duties.

ATTACHMENT PAGE

POLICY Department of Corrections 1 854.075 No. Page. Writs and Petitions: Without specific approval from the appointing authority, 5. employees are not to, desist, advise, or counsel offenders in the preparation of writs, appeals, or petitions for executive elemency or other legal concerns of similar nature. Employees may refer offenders to the appropriate legal service agency or persons for assistance in these matters." Offender Sponsorship: Employees are not to serve as furlough sponsors for 6. inmates or work/training residents: Exceptions to this policy require the written permission from the Secretary or his designee. Υ. Supersession: Policy Directive 851.005, Employee Relationships with Department of Corrections Offenders, May 1', 1982. ų. I have read, discussed, and understand the contents of this Policy Directive. Trainer ATTACHMEN 17:0 OF. PAGE 1013Approvad, Sacralary of Corrections

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DEPARTMENT	OF	CORRECTIONS
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# REPORT OF CONTACT WITH A D.O.C. OFFENDER

	DIVISION OR OFFICI				
NSTITUTION OR REGION	נסט אזוא 100.0.2				
PURSUANT TO THE REQUIREMENTS OF DOC POLICY DIRECTIVE 854.075, REC THIS IS TO REPORT THAT I HAD THE FOLLOWING CONTACT:	GARDING EMPL	OYEE RELAT	IONSHIPS WITH	D.O.C. OFFE	NDERS,
NAME OF OTHER OFFENDER OR IDENTIFYING FEATURE		LOCATION OF C	CNTACT	•	
DESCRIPTION OF CONTACT		LENGTH OF CO		-	
EMPLOYEE'S SIGNATURE	<u></u>	DATE OF REPO	TR	•	•
REPORT REVIEWED BY:		<u>.</u>		elizzatio 1 -	
SUPERVISOR TITLE	DATE		CONTACT WAS:	SIGNIFIC	ARCANT_
SUPERINTENDENT/REGIONAL ADMINISTRATOR/COMMUNITY RESIDENTIAL A	REA ADMINISTR	ATOR OR DIV	VISION DIRECTO	R OR OFFIC	ECHIEF
SIGNATURE	че <u>.</u>		1	DATE	

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1014 ATTACHMENT\_\_\_\_\_ PAGE\_10\_OF\_0



CHASE RIVELAND SECRETARY

# STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS MEMORANDUM

TO: Phil Stanley SUPERINTENDENT DATE: Jan 24, 1997

FROM: WCC DUTY OFFICER

SUBJECT: WEEK-END DUTY OFFICER REPORT

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date	time	place	incident
1-24-97	1608	Major Control	RICHARDSON 215029 back from St Peter's hospital stay to Ce G6.
0	1305	R-2	HOLM 759363 from R2 to WCC Infirmary/COU
. 11	2010	R-1	KELLEY 633330 (1G5U) and JONES 963530 (1G5L) to IMU/PHC for fighting
61	2020	R-3	DAVIS 756290 (3A4) to WCC Infirmary - fell in shower, sust injury to leg.
- 10	2030	R-3	MARCELL 703494 (3B10) to IMU/Ad Seg for secured housing.
11	2050	R-3	BURTON 702476 (3A7) to to IMU for possible assault on MARC 703494.
1-25-97	0545	MAJOR CONTROL	NO ENTRIES
1-25-97	1325	MAJ. CONT.	NO ENTRIES.
1-25-97	1515	R-2	PELKEY 760235 (2E10) to IMU/Ad Seg for secured housing.
54	1900	R-3	COOK 760390 (3G4) and RETINGER 287570 (3G4) to IMU / PHC infraction 602. COOK also infracted with 660 and 663
19	1945	R-3	CHAM 759699 (3B5) to IMU/Ad Seg for secured housing.
	-*» *		St-Julian 2
1-26-97 1-26-97	1925 2121	R-5 HOSPITAL	Inmate clearcoats #719544 to I.M.U. for infraction #103,1 Inmate for medication for Mason General Hospital via ambulance for medication error.
1-26-97	2200	WCC	ADMITTED NGH #147
			· · · · ·
			1015
		-	ATTACHMENT
			PAGE_11_OF_CL
	DCC 02-113-3-915	gi n Assin	

WASHINGTON DEPARTMENT OF CORRECTIONS DATE: 01/26/97 0785310 INCIDENT REPORT TIME: 22:20.49 NO:3817 TYPE:MEDICAL TRANSPORT STAFF REPORTING: LT. R. BROWN TYPE: TYPE: OCCURRED ON: 01/26/97 AT 08:55PM REPORTED ON: 01/26/97 AT 10:25PM CONFIDENTIAL: NO LOCATION: WA COR CTR HOSP PLACE: LIVING UNIT 1 WCC INFIRMARY RM HC02 STAFF INVOLVED INJ HOS OFFENDERS INVOLVED INJ HOS Y Y ALLEN, GEORGE N N TUPTS-RICH, BETH N N WILLIAMS, HAL N N MOUNTS, CHERYL N N BORCHERS, BEVERLY N N DESCRIPTIONS INMATE WAS ADMINISTERED A DOSE OF MORPHINE BY MISTAKE AT APPROXIMATELI 02:50PM BY GEORGE ALLEN, RN. INMATE DEVELOPED AN ADVERSE REACTION AND WAS TRANSPORTED TO MASON GENERAL HOSPITAL BY AMBULANCE AT 09:05PM. ROPERTY DAMAGE: NO APPROXIMATE COST: \$ 0. THER AGENCIES CONTACTED: DATE: 01/26/97 TIME: 08:55PM MASON MEDIC ONE AMBULANCE MASON GENERAL HOSPITAL HOSP NAME: MASON GENERAL HOSPIT FOLLOWUP RPT: NO AGAINST: INMATE OFFENDERS INVOLVED NAMES: LAST KNOWN ADDR: DOC NO . CLASS: CLOSE WA DOB: 08/30/1969 SEX: M RACE: WHITE HISP.ORIG: N REL.DATE: 03/02/2002 MSC: OTHER VIOL CHILD SEX COUNTY: CLARK RECEIVED WCC-R: 11/15/96 TRANSFER TO PRESENT FACILITY: 01/22/97 FURLOUGH . NO VIC/WIT ELIGIBLE: YES

FBI NO: 959338JA5

SSA NO:

SID NO: 14237644

e.

1016

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PAGE



### DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shelton, Washington 98584

01-26-97

TO: LT. BROWN, SHIFT hautonioni

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PURSUANT TO VERBAL REQUEST OF DUTY OFFICER ELIDINE THIMAS THIS IS TO ADDISE HAT WHALE CONFORMING THE GOUTTNE CANDO OF SINFT NARCOTIC COUNT WITT DAY SHIPT RAD GERGE WLLEN, IT WAS DECOVERED THAT (2) THACKETS OF LOO ONON ALS CONTIN MIND BEEN ENUGU TO 11M COM (# COM) BY GOODLE ALLEN, KN ON THATS WATE ON ALLEN ADVISED, JAC ALLEN RIDDLE OF MEDICATION EKRON ALUS ORDERS WERE WRITTEN TO COUNTER ACT THE EFFECT OF 120 MGMS OF MS COUTIN LULACH IN BEEN GIVEN (NO.) TO 1/m Old FT KENDER, F. TUFTS -KICH, ON TOXIK CHANGE OF IMPLEMENTING NEW DUDENS AND COURDINGT, CONTINUOUS MONITORING OF 1/m 10:7 ATTACHMENT\_\_\_\_ Hen adopente, I PAGE\_13\_OF\_DLe\_ CHERRA MOUNTS LON C recycled paper



#### DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 • Shelton, Washington 98584

TC: Lt. Brown

2200.

Date: 1/26/97

Twas notified in change of suff report that In had been given 2 tabs of Morphine Sulfate 60mg (ea.) in stead of 2 Percocet at 1440 teda PAC. Riddle was notified immediately after discovery of error. Arlens were recel. + carried out, requiring 111 Nursing from 1500 til departure from Wec @2120. Im was tared for by F. Tufts-Rick RN, I did Diabetic Lines + Treatment Room, helping with his care Im became much more sedated @ 2050 with H sinrred specch and dilated pupils. Erders were received from PAC williams to Send to MGH Hm sent via ambulance because of the increased risk of aspiration should be reserve vonciting while So sedated. We were notified of his admission to MGH @ appk

Barchersth

CC. i Jodi Coleman RNIII Frank Barth HCMI Gary McCracter HCMI Hal Williams PAC.





# DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 · Shelton, Washington 98584

To Il. BROWN FROM. Flutts Rich

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26 Jan 97

On 26 fan 97 "1500" I recured nurbal report from day skift no 1/m I was advised the above the had received 120mg MS contin, and was evaluated By fiddle PAC. Orders had been received and instituted. PAC Riddle advised that he polified Williams PAC Re In Satus. was tod it monstored Through out som. Im Ilm sktus changes were geperied to Williams PAC. Orders recieved from Williams wore noted and executed. Per order. E Thomas QD., JARNA BARKA HOM Was advised RE. above. · And memo completed.





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JAN 28 897

ATTACHMENT

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CHASE RIVELAND SECRETARY STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS MEMORANDUM

TO: LT BROWN

FROM () FFICER B. FRAHM

SUBJECT: RAGEORGE ALLEN AND ST PETERS HOSPITAL

DATE: 1-27-97

On 1-26-97, AT ST PETER'S HOSPITAL, AT APROX. 1935, I RECEIVED A PHONE CALL FROM THE 3RD FLOOR NURSES STATION INFORMING ME THAT AN UNIDENTIFIED PERSON WAS ON THEIR WAY UP FROM THE LOBBY. AT THE SAME TIME A FLOOR RACAME TO THE ROOM TO ASSIST WITH BAGBING CARE OF IMMATER . HE Also IN FORMED ME OF A VISITOR (OMMING FROM THE LOBELY. AND THAT SECURITY HAD BEEN CALLED TO ASSIST. I MOUBLE CHECKED THE INMATES RESTRAINTS, FINDING THEM ALL SELVICE THERE LUAS A KNUCK ON THE DOOR I ANSWERED, I SAW RIGHTS ALLEN. HE STATED, I WAS JUS, OUT WATCHING THE SUPPER BOWL AND DECIDE TO STOP AND CHECK ON INMATE HIM THAT THIS WAS A BAD TIME, BUT SINCE HE WAS HERE, HE COULD STICK HIS HEAD IN FAIL



Γ,

## STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS MEMORANDUM

DATE:

ATTACHMENT\_\_\_\_\_ PAGE\_\_\_\_\_OF\_\_\_\_

SUBJECT:

CHASE RIVELAND SECRETARY

TO:

FROM:

A MINUTE, HE STEPDED INTO THE ROOM AND ASKED HOW THE JAMATE WAS, AS THE INMATE ANGUERED THERE WAS AND THER KNICK ON THE DOR. It was SHEER'S HOSPITAL SECURITY. HE ASKED IF EVERY-THING WAS ALL RIGHT. I ANSWERED 'YE,''I KNOWS THIS GENTERMAN FROM WILL. HE'S AN RITHERE." HE REPLIED 'OK, COULD I HAVE HIM STEPSUT INTO THE HALL FOR A MINUTE. "I REPLIED 'SURE, HOT A PROBLEM"

RN. ALLEN WAS ALLREADY AT THE DOOR BY THIS TIME AND STEPPED OUT INTO THE HAIL. THE SECURITY OFFICER ASKED TO SEE HIS D.D.C., I DENTIFICATION.

KIT ALLEN PRODUCED ITIS DUC. ID AN DEANE IT TO THE OFFICER. THE OFFICEN COPIED THE INFORMATI. DOWN. HE THEN SAID." YOU SHOULD KNOW THAT THE PRODER PROCEDURE FOR USITING SCHOULD KNOW THAT THE MOVER D.D.C. ID AND LET THE RECEPTION BT CALL UP HERE AND CHECK WITH THE OFFICER FIRST." CAN YOU SEE THAT WHEN YOU COME IN AND ACK 0.7



CHASE RIVELAND SECRETARY

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STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS MEMORANDUM

ATTACHMENT OF 106 13 PAGE

TO:

SUBJECT:

DATE:

TO SEE THIS MAN AND CARE TO ID HE'S NOT HERE AND YOU TELL HER THAT YOU KNOW HE'S HERE AND YOUR GOING UP, DO, YOU SEE WERE THIS SETS OFF BELLS HERE?" HE RESPONDED," WELL DIDN'T THINK THAT IT WOULD BE A PROBLEM ! THE OFFICEN SAID, WELLMUIDADENSTANDING WAS YMAT THELE IS TO BE NUDISATONS TO THESE ROOMS, THIS OFFICEN Knows YOU SO THIS ISN'T APROBLEM NOW BUT YOU ATLEAST NEED TO WEAR YOUR DOLID ANDGO THAD THE PROPER PROCEDURES. DO YOU UNDERSTAND RNALLEN REPLED, "JES, SORRY, I DIDNY THINK THIS WOU! D BE A PROBLEM." THE SECURITIOFFICERLEFT. KA ALLEN TURNED AND STEPPED IN TO THE DOOR WAY. HE ASKED ME, IS THIS GOING TO BE A PROBLEM FOR YOU?" I SAID" YES, PROBIBLY, AND PROBIBLY ONE FOR YOU TO BELAUSE I'M GOING TO HAVE TO LOG THIS AND WRITE A MENO, IF I HAD KNOWN THAT YOU DIDN'T JOENTIFT YOURSEIF AND CAME UPHERED AFTER THE RELIEPTIONET HAD TOID YOU NOT 10, J WOUDATHAVE EVENLET YOU IN. YOU'SHOULD



CHASE RIVELAND SECRETARY

# STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS MEMORANDUM

DATE:

TO:

SUBJECT: HAVE KNOWN BETTER THAN THIS, RN. ALLEN REALIED "I DIDN'T THINK THIS WELLS FROM: BE A PROBLEM, ISHOUD PROBABILY LEAVE, I RESPONDED "THAT'S THE BEST THING TO DO" HE SADGOODBYE TO INMATE AND LEFT. AY THE 2100 COUNTIT TALKED WITH OFFICEN LEETER. ] ASKED TO SPEEK WITH THE MAJON CONTROL SERGANT. HESAID THAT THEY WERE IN THE MIDDLE OF AN AMBULANCE RUN AND WERE STARTING COUNT AND SHE WAS VERY BUSY. ITOLD HIM THATS OK I'll JUST WRITE AMEMO TARAN.

102**3** 

TO:NORRIS LAWRENCEDOC-DP-C1-LNOFrom:ARMSTRONG CLYDEDOC-DP-C1-CA1Date:Sunday 26-Jan-97 a. 11:07pmDoc-DP-C1-CA1Subject:GEORGE ALLEN RNMr George visted Inmateat St Peters Hospital at 2009 to 2011.His visit was without notification to Hospital security.They wereconcerned and requested that they be notified of any one coming to thehospital for the purpose of visiting/checking on an inmate in thecc:BARTH FRANKDOC-DP-C1-FBC

..... Message amended by: DOC-DP-C1-FBC BARTH FRANK on: Tue 28-Jan-97 at: 3:20pm phil, is this the visit you referred to? frank.

OFFICE OF THE SUPPRACEMENT JAH 28 857 MASHINGTON TO STO  $\mathbb{T}$ ül.t 1024

ATTACHMENT PAGE


STATE OF WASHINGTON

## DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER

P.O. Box 900 • Shelton, Washington 98584

January 27, 1997

G. L. Navarro, M.D. TO: & Frank Barth, Health Care Man FROM:

Jodi Coleman, RN 3

SUBJECT: Incident Involving Medication Error by George Allen, RN 2 My Investigation and Findings

At approximately 9:00 p.m. on January 26, 19997, I received a phone call from Beth Tufts-Rich, RN 2, stating that she had sent a patient to the hospital due to a medication error by George Allen, RN 2. She stated custody was quite upset about a medication error and wanted to know "why". She said that the PA had said to send him to Mason General Hospital. She also stated that the standard procedures and precautions had to been observed.

I called her back at 11:00 p.m. and asked her to call Frank Barth, HCM. She stated she had already done so.

At approximately 6:55 a.m., January 27, 1997, I called Mason General Hospital ICU to inquire the condition of Mr bar DOC # The ICU nurse reassured me several times the patient was fine. She stated the ER physician had put him ICU as a precaution only. "He is a very cautious doctor." She stated he was having chest pain this morning but only after the Corrections Officer asked if he could come back to WCC today.

On January 27, 1997, at 7:00 a.m., under my office door I found three pages of memo from the 3 - 11 p.m. shift regarding the incident.

- 1) Memo from Tufts-Rich to Lt. Brown per order of Elaine Thomas, Duty Officer.
- 2) Memo from Cheryl Mounts, LPN, to J. Coleman, Frank Barth and Gary McCracken.

3) Memo from Beveriy Borchers, RN, to Lt. Brown. See attached.

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ATTACHMENT PAGE

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Dr. Navarro / Frank Barth January 27, 1997 Page Two

On January 27, 1997, at 7:00 a.m., I asked George Allen where his Accident/Incident Report was and he provided me with a copy. It only states the error and treatment. please note the times between ingestion and treatment was 5 minutes. See attached.

On January 27, 1997, at 8:15 a.m., Crystal Nielsen, HCM Secretary, informed me.Frank Barth, HCM, requested me to do an investigation.

Conclusion and recommendations about why so many errors by George Allen, RN.

My investigation (procedurally)

- Checking on the patient's condition at the hospital, at 9:30 a.m., I called ICU and patient is being discharged to WCC this a.m. (January 27, 1997). I requested all the hospital ICU and ER records be copied and sent back with the patient to establish patient status (my first concern is the patient).
- 2. I called the ambulance company, Medic 3, and asked for a copy of the ambulance report. They said they will fax this information (to avail myself of all information).
- I talked with the staff involved (essentially an interview), George Allen, RN 2, Allen, Riddle, CHCS 2, and Cheryl Mounts, LPN.
  - a. George Allen, RN, gave me a detailed outline of the incident (see attached). He stated he had already given Cheryl Mounts the narcotics keys, then took them back to give the this prn med. He then counted the narcotics and realized he had an error. He reported this error without five minutes and orders were received. patient was checked by PA.
  - Allen Riddle, PA-C, stated he had been informed and had acted on the information. He provided a written statement to Dr. Navarro who gave me a copy. There is no notation in the patient's record that reflects this January 27 written statement by A. Riddle. Some appear to be verbal orders and should have been in the provider's notes.
  - c. Cheryl Mounts, LPN, was interviewed by telephone and will bring in a detailed written report today. She said that she already received the narcotic keys from George and had completed the instrument/needle counts with Doylene Grimes in the treatment room and sterile room at 2:35 p.m. When she returned to the nurses station, George had asked for the keys tack to give give prn med because he was in pain and most uncomfortable. 0.26 George gave the meds and then started the narcotic count.

ATTACHMENT. PAGE 22 OF 156

Dr. Navarro / Frank Barth January 27, 1997 Page Three

- 4. Review of medical record (documentation review).
  - a. WCC Health Record concludes a medication error was made on January 26 and a provider was notified immediately and orders received.
  - b. Mason General Hospital See attached.
  - c. Mason county ambulance Medic I Not received yet.
- 5. Physical examination of the narcotics and the way they are stored.
  - The two meds (percocet and MS) are stored next to each other and have the same color wrapper. A work order was sent in on January 24 to have a special box made with dividers so the narcotic pills are easier to use and to count. (This is the area where the error occurred.)
- 6. Review of procedure for narcotic medications on the inpatient ward (see attached). They still apply and are relevant.

Conclusion: A serious accident did occur. We are fortunately we had a positive outcome.

Recommendations:

- 1. Give George Allen, RN, a letter of counseling and review all recent med errors with him to include a review every month for six months.
- A better Accident/Incident report form. This form must be more specific to medication errors. (Could be like the WCC Injury Form and Med. See January 16, 1997, memo from myself).
- 3. Review Allen Riddle's notes to Dr. Navarro. If this information is not in the chart, it should have been, especially the vital signs.
- 4. Obtain narcotics box for ward narcotics that has dividers.
- 5. Determine why a patient was sent to Mason General Hospital ER. Vital signs and ranges were in Mr. Riddle's notes. (See MGH papers).

JC:cn

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ATTACHMENT\_ PAGE 23 OF 166



DEPARTMENT OF CORRECTIONS CCIDENT/INCIDENT REPORT OFFENDER LD. DATA

8/30/69 NOTE: REPORT ALL ACCIDENTS OR INCIDENTS EVEN IF NO APPARENT INJURY. DATE OF ACCIDENT OR INCIDENT EXACT LOCATION TIME MONTH YEAR DAY AH 1A-AC 26 7 1 ж WAS IT NECESSARY TO NOTIFY A PRACTITIONER FIRST REPORTED FOR TREATMENT TIME TIME MONTH DAY YEAR ж 1444 🗗 YES 97 6 PJL NAME OF PRACTITIONER NAME OF SUPERVISING NURSE JODA וסת INCIDER DESCRIBE HOW INJURY OCCURRED: DESCRIBE LOCATION AND EXTENT OF INJURIES: . Ð RESULTS OF X-RAY/OTHER DIAGNOSTIC TESTS: . ALE TREATMENT ADMINISTERED: ΜΟΝΠΩ **DISPOSITION:** OTHER (spacify) HOSPITALIZED MINOR INJURY - NO SIGNIFICANT LOSS OF TIME ANTICIPATED 1028 FIRST AID ONLY VITFOLLOW-UP BY PRACTITIONER TIME SIGNAT\_PE DATE SPORTED BY: 15/ F.V Custy Heres were Coordinator ATTACHMENT DISTRIBUTION: + Health Care Authority Savery Orli <u>24</u>

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PAGE

DOC 13-12 (AEV 34

DO NOT FILE IN HEALTH RECORD

1-27-77 d. www. notified at approx 1445 - on 1-26-97 by bunge allen, RN that he had grown Z 60 mg us contin tablets to me by enon On examination The ine was about, ovented and in No acute districy. He had No respiratory duties, speech was normal . I ondered preac 30 to be given with water. When in vomited up tohets could be seen in the vometur. I ordered activated chanval and may citrate po Orden when also gren for close monstoring of Br thep as well as O. Ying Narcon J **.**.... BP J to 690 uptobe and for step L12/mm - I also archiel. The nursing staff to contact PA williams, who I informed of the situation via plyhone of any changes in the wir stotus. I vertally instructed the neurois to part in a hep-back if vancan was to be used and prepare to transfer 141 To WGH. The in was stable when my shift endel. / relightened the neuse of was stated to this proof the in following \_\_\_\_\_ commended for thing proupt bythe and camping out the order. Aler & huldh ------ ATTACHMENT\_\_\_ 1 PAGE 25 OF 106.



STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 · Shelton, Washington 98584

To Il. Brown From Flits Rich

26 Jan 97

on 26 fan 97 ~ 1500 & received niebel report from day shift no 1/m I was alwined the above in had recieved 120mg MS contin, and was evaluated By fide PAC. Onlars had been received and instituted. PAC Riddle sptus. advised That he polified Williams PAC Ro Im was too' it mensioned Through and pom. In status Ifm changes wire Reported to Williams PAC. Orders received from Williams Wore noted and executed. - Ter . onder . E Thomas QD, JAANK BARK HOM Was advised RE. above. and memo completed.



0. -27-97 ATTACHMENT\_\_\_\_

PAGE 27\_OF 106

MEDICATION ERROR INCIDENT ON 01-26-97.

AT APPROX. 2:25 Am, I ARRIVED ON THE WARD. I OBTAINED MEDICATION KEVS FROM GEORGE ALLEN, GUI. I ASKED IF HE WANTED TO COUNT IN THE MED Prom on GO COUNT WITH THE TREASTONENT NURSE FIRST. HE STRED, "GO COLUT WITH HER FIRST." TREATME NURSE DOPLEVE (?SP.) GRIMES, RN AND I COMPLETED TUR COUNTS BY APPRIX. 2:35 P.M. WHEN I RETURNED TO THE HOURD, GETMES ASKED FOR HIS KEVS, STATING "I NEED TO GIVE THEOF GUY HIS PRIN CILLS" WHEN HE RETURNED, HE GIVE ME BACK THE MED KERS AND I WENED THE MED CUPSODD AND WAR COTTC BUX AND WE BE-GAN TO COUNT THE NARCOTTCS. WHEN WE GOT TO THE 60 MGM MS CONTIN TALS, GOODLOG STATED, "NO, THERE SNOULD BE MORE THAN THAT " I COUNTED AGAIN AND THE COUNT WAS THE SAME. I CHEEKED THE PERLOCET TABS NEXT TO THE GUMEN M'S LOWTIN. AT THAT POINT GEENGE STATED, "OH SHIT! I GUVE UM (11m THE WHORK BILLS." HE CONNECTED INS EVERY ON THE NARCONCLOG TO REFLECT THE MEDICATION ERROR AND WE COMPLETED THE COUNT TO CONFIRM IT WAS COMED THEN, WE COMPLETED THE REMAINING COUNTAINES AND

SYRUP OF IRECAC WHICH HE DAD. BY THIS TIME BEVENCY BONCHERS, RU AND F.TURTS-RICH, RU WERE ON THE WARD AND BEGAN ASSISTING WHITH THE CARE OF I'M MED . THEY BELIEVED GEORGE WHO CHARTED, TRANSCRIPED DUDENS AND THEN GRIE ME REPORT. FURTHER ORDERS WERE IMPLEMENTED BY F. TURTS-RICH, RN WITH ASSIST OF BEVENLY BONCHERS, RN. THE THINGS OF US MONITOR I'M MED (# CONTINUALSUL UNTIL HE LODS TRANSPORTED VIA AMBUNANCE TO AGA.

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Cherge A. Mowrs, Low

1032 ATTACHMENT\_\_\_\_ PAGE 27 OF 106



### STATE OF WASHINGTON **DEPARTMENT OF CORRECTIONS**

WASHINGTON CORRECTIONS CENTER P.O. Box 900 . Shelton, Washington 98584

01-26-97

TO: JODY COLOMAN, RN3

FRANK BARTS, ISCMI GANY MC CRACKEN, HEMZ

THIS IS TO ADVISE THAT WHILE BERFORMING THE ROUTINE CHANGE OF SHIPT WARCOTIC COUNT WITH DAY SHIFT RN, GEORGE ALLEN, IT WAS DISCOVERED THAT (2) THESCETS OF 60 MGm MS CONTIN HAD BEEN GIVEN IN ERROR TO 1/M (# BY GEORGE ALLEN, RN ON THIS DATE. RN ALLEN ADVISED POR ALLEN RIDDLE DE MEDICATION ERROR AND ORDERS WERE WRITTE. TO CONNTENACE THE EFFECT OF THE 120 MGm OF MS CONTIN WITH (12 14) BEER GIVEN (PO.)T . SIMFT LODOK, F. TUFTS - RICH, 1/m RN TOOK CHARGE OF IMPLOMENTING NEW OLDERS AND COONDINATING CONTINUOUS MONITONIDG OF 1/M PAGE 29 OF 101 Cher A. MOUNTS. I.P.)

C recycled paper



STATE OF WASHINGTON

DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shellon, Washington 98584

TO: Lt. Brown

Date: 1/26/91

I was notified in change of shift report that I in had been given 2 tabs of Morphine Sulfate 60mg (ea.) in steat of 2 Percocet at 1440 today MC Riddle was notified immediately after discovery) of error: Orders were rec'd. + carried out, requiring 1:1 Nursing from 1500 til departure from WCC 12120: If was cared for by F. Tufts-Rick RN, I did Dabetic Lines + Treatmant Roon, helping with his care. If became much more Sedated @ 2050 with S. Surred speech and dilated pupil's. Orders were received from PAC Williams to Send to MGH. If sent via ambulance because of the increased risk of aspiration should be reserve vomiting while So sedated. We were notified of his admission to MGH @ apply 2200.

Barcherster

CC & Jodi Coleman RNIII Frank Barth HCM I Gary Mª Crackin HEMIL Hal Williams PAC

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ATTACHMENT\_\_\_ page 31 of SUNDAY 1/26 1000 - MEDILATED FOR PAIN C Z PERCOCETS E GOOD TO FAIR RESULTS 1435 - MER KENS PALLED TO LPN MOUNTS \_ DES\_ ODUNTS\_IN THE RM. 11438 - 1/M 1438 - 1/M ASKED FOR PAIN MEDICATIONS HAS LED A NOTED THAT HE WAS IN MORE PAIN THEN NORMAC. WAS THINKING THAT I MAY GIVE HIM DEMEROL BUT, DECIDE ON 2 PD. FELCONET 1440 - LAN MOUNTS COMES BACK TO DO MOUNTS. THINKING OF 1/M AND THAT IT WOULD HELP HIM. I ASKED FOR THE KEYS AND MEDICATED HIM FOR PAIN, INGTERD OF PASSING IT ON TO THE NEXT SHIFT. THE GONG MS COTTIN AND RERODUET ARE ABOUT THE SAME SIZE, SAME COLD AND MONNATURE. THE COUNT FOR THE MSCOTIN AND

1035

ATTACHMEN 1448 PAC FIDDLE WROTE GROEDS 1515 - INCIDENT REPORT WRITTEN BEING UPSET INPORE THAT I BAVE EMETROC INSTEAD OF IPECAL I DID GIVE ZOLC'S OF IPECIAC AT THAT TIME ÷ 1036

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DEPARTMENT OF CORRECTIONS

PATIENT LD. DATA

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ML FIRST NAME TRANSFERRING HOSPITAL / PHYSICIAN MASON GENERAL HOSPITAL/ Receiving Hospital / Physician ACORESS, CITY, STATE, ZIP COOE PHONE WIL Diagnosis:  $l \sim l$ Past OAE OF BIRTH AGE SEX MARITAL STATUS CHURCH Admit Date: TTACHMEN 12 9 ى '5 Allergies: RELATIVE OR GUARDIAN SCOOM (elationship) NAME, ACORESS, PHONE ncil YES FAMILY NOTIFIED OF TRANSPORT JX+10 SIGNIFICANT MEDICAL HISTORY 151 0 23 **ORIENTATION** NEURO JA1= MOTOR PUPILS EMOTIONAL 0+ n HEART SOUNDS CURRENT MEDICATIONS CARDUL янутим 171 nn EDEMA NECK VEIN DIST. PULSE / QUALITY Â ECTOPY P NARY ULMO PATTERN **BREATH SOUNDS** SPUTUM Additional Nursing Information 0, Ten - duated in to monitor ten , EΠ ABDOMEN Ģ BOWEL SOUNDS LAST BM URINE CHARACTER GU **VOIDING / FOLEY** S K COLOR MOISTURE L Ň TEMPERATURE CENTRAL LINE I HES NVASIVE ARTERIAL LINE PA LINE IV SITE HL SITE 1 V S O TRANSPORTED: AMB. PRIVATE AUTO L U Receiving Hospital Notified Luc Do Heport Given\_ VALUABLES ACCOMPANYING PATIENT: N MONEY JEWELRY CLOTHES LAST 8 HOURS DENTURES HEARING AID GLASSES 64 600 TOTAL INTAKE DIET FOLLOWING COPIES ATTACHED: ent 61 TOTAL OUTPUT ACTIVITY LEVEL ADMIT SHEET TheP A BAY BEPORTS CH+++ PATH OPERATIVE DISCHARGE MED REC. **OTHER** т 99.5 የጉ VITAL SIGNS Ð YES LIVING WILL NO BP 140/14T 651 WT Unit CCA Date 1/27/17 If discharged to \_\_\_\_\_\_ Complete form # HOME \_\_\_\_\_\_\_112, 244A HOME HEALTH CARE \_\_\_\_\_\_\_112, 244A (244B NURSING HOME / REHAB CTR \_\_\_\_\_\_244A, 244B Nurse Sig. ACUTE CARE TRANSFER NURSING CARE MASON GENERAL HOSPITAL 1049 2100 Sherwood Lane • P.O. Box 1668 • Shelton, WA 98584 ANOTHER ACUTE CARE HOSPITAL (From ICCU) - 024. 244A. 244C While to Transfer Location Yelow copy on Chart Pink copy for Physician MGH 244C 0552 CHICK 9752

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#### DATE 1-26-97

HISTORY OF PRESENT ILLNESS: This is a 27-year-old male per chart review received a dose of 120 mg MS Contin yesterday evening. He subsequently became lethargic and improved with Narcan but then became lethargic again after this wore off. He was transferred to Mason General Hospital and subsequently disposition was made to admit him overnight for observation. The patient had been running a low grade temperature at WCC. He has been having pain in the heel postop which he states is gradually improving. Since admission he has had a temperature maximum of 100.8°; temperature is 99.5° this morning. He has no other complaints other than pain at the operative site.

PAST MEDICAL HISTORY: Past history is unremarkable. Prior surgeries include arthroscopy.

ALLERGIES: Penicillin, ? type of reaction to this.

MEDICATIONS: Percocet.

PHYSICAL EXAMINATION:

GENERAL: Patient is a well-developed male in no apparent distress.

VITAL SIGNS: Vital signs are normal with exception of low grade temperature. Heart rate is in the 90s. O, saturation 96%.

HEAD-NECK: ENT is normal.

LUNGS: Lungs are normal.

HEART: Heart is normal.

ABDOMEN: Abdomen is normal.

EXTREMITIES: He has a cast placed on his left lower extremity. He has normal sensation in his toes and normal warmth in his toes. There is no tenderness above the cast or swelling. No cords palpable. Negative calf tenderness on the opposite side.

LABORATORY: White count is normal. Urinalysis is negative. ----

ATTACHMENT	<u> </u>
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23 70 13 DR. ROTH -

#### HISTORY AND PHYSICAL EXAMINATION

MASON GENERAL HOSPITAL 901 Mt. View Drive Shelton, Washington 98584 :

#### Page 2

#### ASSESSMENT:

-Status post morphine overdose, resolved. -Low grade postoperative temperature. Differential diagnosis would include atelectasis or normal postoperative temperature from surgery. No evidence of cellulitis at this time.

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**PLAN:** Continue to follow temperature. Repeat white count will be done prior to discharge. We will continue to have his temperature monitored at Washington Corrections Center. The fact that his pain is improving would go against wound infection. Case discussed with Dr. Barnard who concurred with this plan.

Jeffrey A. Roth, M.D. JAR:pah D 1-27-97 0846/0851 T 1-27-97 0907 cc: Dr. Fred Navarro, Washington Corrections Center

ATTACHMEN OF PAGE

23 70 13 DR. ROTH

# HISTORY AND PHYSICAL EXAMINATION

MASON GENERAL HOSPITAL 901 ML View Drive Shelton, Washington 98584

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#### 01-26-97 ADMISSION

HISTORY OF PRESENT ILLNESS: This is a 27-year-old male inmate at WCC who received 120 mg of MS Contin p.o. mistakenly instead of Percocet at about 1500 hours today. He received Ipecac which resulted in vomiting followed by activated charcoal p.o. He was noted to be becoming somnolent with decreased respiratory rate at 1930 hours and received Narcan .8 mg IV with improvement in his symptoms. His symptoms noted to be returning somewhat and he was transferred to Mason General Hospital for further evaluation at the recommendation of the P.A. at WCC. He also was noted to have a low grade temp yesterday and states he is feeling slightly feverish; however, he denies other symptoms such as nausea, vomiting, chills, nasal congestion, sore throat, cough, abdominal pain, diarrhea or urinary tract symptoms. He states that his surgical site is somewhat uncomfortable but not appreciably worse than it has been since his surgery.

MEDICATIONS: Current medications -- Percocet.

ALLERGIES: Allergic to Penicillin.

PAST MEDICAL HISTORY: No history of diabetes.

PHYSICAL EXAMINATION: Alert and oriented in no apparent distress. VITAL SIGNS: Blood pressure 149/92, pulse rate 88, respiratory rate 22 and temp 101.2°.

HEENT: Normocephalic, atraumatic. TMs are nonerythematous bilaterally. Partially obscured by cerumen. Canals nonerythematous. Pharynx nonerythematous. Some black staining from his tongue is noted from the charcoal.

NECK: Supple and nontender. Full range of motion without pain.

CHEST: Lungs clear, breath sounds equal bilaterally.

ABDOMEN: Bowel tones normoactive, soft and nontender without rebound, guarding, distention or organomegaly.

EXTREMITIES: Short leg cast on the left leg. No lymphangitic streaking or swelling. Toes are mobile without pain. Toes are warm. Capillary refill less than 2 seconds. Fine touch intact grossly.

DIAGNOSTIC WORKUP: CBC -- white count 9.2, hemoglobin 15.1. 84% polys and no bands.

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ATTACHMENT

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EMERGENCY SERVICES REPORT

23 70 13 DR. MALTZ

MASON GENERAL HOSPITAL 901 Mt. View Drive Shelton, Washington 98554 Page 2

ASSESSMENT:

-Narcotic overdose of long-acting oral preparation of Morphine. He experienced some mild symptoms by history of somnolence and with decreased respiratory rate that improved promptly with Narcan. The patient was discussed with Beth, RN at WCC, and she advised that they are quite full and she does not believe that they can provide him with close enough observation at the Infirmary.

-Fever without identifiable source at this time. The patient is postop Achilles tendon repair on Friday, three days ago. He was discussed with Dr. Barnard as Dr. Brinkman is unavailable at this time. Dr. Barnard felt it very unlikely that the fever was secondary to the surgical wound and recommended that the cast not be removed. There is no lymphangitic streaking or other clinical evidence of wound infection at this time. The drainage through the cast is not increasing. Urinalysis will be obtained. He has no cough.

PLAN: He was admitted to the ICU on a short stay basis to the care of Dr. Schlauderaff, on call for Dr. Roth, with admission orders written by me. The patient was discussed with Dr. Schlauderaff and care was turned over to him at that time.

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FINAL DIAGNOSIS: Narcotic overdose and fever.

Ben R. Maltz, M.D.

BRM:slc D 01-26-97 2347 T 01-27-97 0749

cc: Dr. Schlauderaff

ATTACHMENT		
PAGE 55	OF_106	

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23 70 13 DR. MALTZ EMERGENCY SERVICES REPORT

MASON GENERAL HOSPITAL 1059 901 ML View Drive Shelton, Washington 98584

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ADMISSION DATE: 01/26/97 REPORT DATE: 01/27/97

HOING PHYSICIAN: ROTH

PATIENT NAME PATIENT NO: 237013-0

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IENT NUMBER: 237013-0 ENILRGENCY SERVICL MASON GENERAL HOSPITAL 901 ML View Dr. BLIZ I, Sheltan, Washington 95534 SLAY NUMBER:7146843 ADMISSION · • DATE MGH 05+ REV 4, 15 (3+0) 424-141 26-JAN-1997 PRALE PHYSICIAN NOT CALLED ( PO BOX 900 SS NOT AVAILABLE O SHELTON STATE NA 98534 CALLED :(360) 426-4433 ATE SEEN BY ED PHILSCHI. MEDICAL RECORDS OF BIRTH :30-AUG-1969 SEX: N AGE: 027 ENT DATE : NTOR NAME : WASHINGTON CORRECTION CTP RELATION: WARD/COURT ------NTOR ADDR :PO BOX 900 Bed. Sols Centra 120m CITY-STATE :SHELTON VA 98584 ~1500 in 50 HICR PHONE : (360) 426-4433 PRIMARY CARE PHY: MER : noval :( ) privers : 1930 ENCY PHY: MALTZ. BEH R. ADHIT TIME :21:34 بهرسرزهر Mar. r. cla A e. SEC NO \_ PREPARED BY \_\_ ;HLW ms RANCE WASH, CORRECTION CENTER POLICY\_\_\_\_ ? NAKE WCC INMATE -.GROUP NUMBER : DOCT 943404 . **:VASHINGTON CORRECTION CTR** ••• RED 30P.A.S POLICY :SELF PAY 3 HANE :YCC INHATE ... GROUP HUMBER : DOCI REB ... E COMPLAINT : VIA ANB AX AND PHYSICAL Pzqy . بالمجريح إخرا 0 123.335 Marcotic merdese, 100-21 • 2 C STRUCTIONS ATTACHMENT PAGE OF The 1064 PATIENTS SID-T. RE: I have received, read and understand these instructions. A STrastic less and therapoutic measures were ordered by: fam. intertim 1/26/97

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## DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shelton, Washington 98584

January 16, 1997

TO: All Nursing Staff

FROM: Jodi Coleman, RN 3 Inpatient Nursing Supervisor

SUBJECT: Accident/Incident Report, DOC 13-42 & Personal Injury Form, DOC 3-133

Please complete the Accident/Incident Report form if you have:

- a. Medication error
- b. Injury to inmate, i.e., falls in hall, falls out of bed, falls off ER table, etc.

and it is also used if:

c. there is an altercation between inmates.

Please be sure you make five copies (see distribution list on attached). It is not used If you wish to report an employee personal injury. You would then use DOC 3-133. Please advise others if you are injured. If you are sent or go to a physician, please advise the doctor that you were injured at work. You will then complete an L & I form.

JC:cn Attachment

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CHASE RIVELAND -



#### STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shelton, Washington 98584

August 1, 1996

то:	Nursing Staff	7
FROM:	JoAnn Coleman, RN 3	•

SUBJECT: Controlled Substance Handling Procedures

The following guidelines are provided as a reminder of the appropriate handling of controlled substances in this facility. These guidelines are applicable to all nursing staff <u>EXCEPT</u> those functioning as medication administration staff at designated medication lines. It is expected that each individual encompassed by the scope of this memorandum will comply with these guidelines.

- 1. Controlled substances are to be signed out in single dose increments only.
- 2. Once signed out of working stock, controlled substances are to be administered immediately.
- 3. Controlled substances designated on an "as needed" basis are not to be signed out based on anticipated need but on a frequency no oftener than specified by the practitioner's orders and then only if requested by the inmate.
  - The staff member signing out the controlled substance must be the individual who administers the medications.
- 5. Verify the inmate's identity prior to controlled substance administration.
- 6. The staff member administering an oral controlled substance is responsible for ensuring the medication has not been cheeked palmed or otherwise concealed.
- 7. The staff member administering any controlled substance is responsible for documentation of administration on the medication administration record and in the nursing notes, if applicable.

ATTACHMEN 62 PAGE

Nursing Staff August 1, 1996 Page Two

- 8. The sign-out entry in the controlled substance log will include (A) date, (B) time (in 2400 hour format), (C) quantity checked out (in arabic numerals only), (D) balance (which must be verified after each entry), (E) inmate name (last name and first initial or first name), (F) inmate DOC number, (G) prescription number if available, and (H) full legible signature and title.
- 9. Any error made on the controlled substance sign out sheet will be justified/ explained on the reverse side of the page by the staff member making the error. If that staff member is the not in the facility, the explanation is made by the staff member discovering the error if possible, i.e., math error, wrong sheet, etc.
- 10. Disposal of unused or partially used controlled substance shall be witnessed by two medical staff members and attested to by the same with their signatures on the back of the sign out sheet. A brief explanation of the reason for destruction must precede their signatures.
- 11. If the required dose of an injectable controlled substance is less than that contained in the syringe, the quantity to be wasted/destroyed will be expelled in the presence of a witness utilizing guideline #10 and the remainder then administered to the patient.
- 12. When conducting controlled substance inventory (counts), each staff member must witness the actual count <u>and</u> the documentation of the count in the controlled substance log for accuracy prior to signing each document. The staff member conducting the actual count should not know the quantity of controlled substance indicated in the controlled substance log.
- 13. If partial tablets are found in working stock which are unidentifiable, notify the pharmacist who will assist with disposal.
- 14. If a seal is broken on an injectable controlled substance held in working stock, the drug should be held in working stock until destruction/disposal by appropriate pharmacy staff can be completed.
- 15. If an error is made when making an entry in the controlled substance log, draw a single line through that portion of the entry in error and make and initial the correction. The portion of the entry in error must remain legible.

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ATTACHMENT. PAGE 63 OF OG I 1067

# NURSING PROCEDURE

## **INPATIENT ORDERS**

#### **MEDICATIONS:**

- 1. Advise the physician/provider that medication orders need to include:
  - a. Date
  - b. Time must have exact time
  - c. Controlled substance ordered must also include Form DOC 13-15 (This must be identical to the Inpatient order to be valid.)
  - d. Exact length of time of the medication being ordered, i.e., 24 hours, 48 hours, 72 hours, 96 hours OR 2 days, 3 day, 7 days (each day equals 24 hours)
- 2. Telephone orders must include:

1 a., b., c., d., and Form DOC 13-15, if applicable. These orders are to be signed as soon as possible.

- 3. All orders are to be legibly signed.
- 4. When transcribing medication orders, the nursing staff will bracket the order with {} date, time, a clear complete signature and their name stamp on each copy.
- 5. The order must be <u>completely</u> reviewed for completeness and Form 13-15 for exactness and completion before taking to the Pharmacy.
- 6. If orders are unclear, the nurse attempting to transcribe is responsible for returning the order to the physician/provider for clarity, then delivery them to the Pharmacy.

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Signature.

1-9-96 Date

ATTACHMENT PAGE 64 OFIDE

# NURSING PROCEDURES

#### **MEDICATION RECORD - INPATIENT:**

- 1. A medication record DOC 13-16 is to be prepared by the nurse who transcribes the first medication order.
- 2. This medication record will contain complete information:
  - a. Inmate: Name (Last, first, middle) printed
  - b. Facility: WCC Inpatient (Ward)
  - c. DOC # clearly printed
  - d. Month and year
  - e. All allergies are to be printed in red
  - f. The name of the nurse who transcribed these orders and prepared this medication record will be printed in the lower right corner.
  - g. "Name Alert" shall be printed in red directly below the inmate name if the chart has indicated name alert.
- 3. Medication: [Rx]
  - a. Name of the medication both the ordered name and the generic drug supplied by the pharmacy.
  - b. Frequency i.e., QID, TID, PRN, q 4 hours.
  - c. Amount, i.e., 1 tab, 1 cc.
  - d. Route of administration, i.e., oral (p.o.), IM, IV, rectal, etc.
  - f. Physician/provider.
  - g. Start date and time, if applicable.
  - h. End date and time, if applicable.
- 4. At the top of DOC 13-16, must have the provider (nurse) name clearly written and initialed.
- 5. If the medication is ordered on any other date than the first day of the month, use a wide-top felt marker to draw a line to the correct start date.
- 6. If the medication order spans into the next month and space is available on the medication record, the Rx may be written and labeled with the month (i.e., August) in the left margin. If the record has insufficient space, a new medication record must be prepared for the following month.
- 7. Renewing medication(s) orders, except controlled substances, may be continued on the same Rx as the Medication Record if there is no change in dose, frequency or route of administration. This is accomplished by running a red line through the start and end dates and putting in-new dates in red. This also applies to a Physician/provider change.

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PAGE 65

## NURSING PROCEDURE Page Two

## **MEDICATION RECORD - INPATIENT:**

- 8. Orders to stop medication or change the order are to be effective immediately. The medication record will be marked by:
  - a. A diagonal line through the Rx box.
  - b. A wide felt marker line following the last dose given.
  - c. Under the wide line, the nurse who transcribed the order will write DC or change, write their name, date and stamp.
- 9. Medication orders that are changing or Discontinuing medications will cause the nurse to return the medication to the pharmacy along with the orders (yellow copy of the PER).
- 10. Controlled substance changes require the provider to write a <u>new</u> order and DOC 13-15 and a new Rx section on the Medication Record to be completed, as described in (3 above).
- 11. Medication given past the ending time of the order constitutes a medication error, thus requiring the nurse to complete an incident report with copies to the nursing supervisor, pharmacy, health care manager and medical records.
- 12. Medication(s) that are refused by the patient are to be marked on the medication record on that dose/time with a red (R). Precharting of medication can potentially be a liability.

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Date

ATTACHMENT PAGE\_66 0 1070

Department of Corrections DIVISION OF PRISONS		mber WCC 650.570
	FIELD	Issue Date
	INSTRUCTION	Effective Date
		Page 1 of S

## PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

## AUTHORITY: DOP 420.540

PURPOSE: To provide procedures for handling and control of all controlled substances.

APPLICABILITY: Applies to all WCC staff.

#### **DEFINITIONS:**

TITLE

<u>Controlled Substance</u>: A drug substance or immediate precursor of such drug or substance so designated under or pursuant to Chapter 69.50 RCW, the Uniform Controlled Substance Act.

<u>Responsible Pharmacist</u>: A licensed pharmacist placed in charge of a pharmacy by a nonlicensed proprietor/owner. Every portion of the establishment coming under the jurisdiction of the pharmacy laws shall be under the full and complete control of such responsible pharmacist.

#### FIELD INSTRUCTION:

The Pharmacist Supervisor/Responsible Pharmacist is responsible for all controlled substances.

Controlled substances stocked within the pharmacy are stored in a locked cabinet. The cabinet key is on each pharmacist's key ring. In an emergency, designated medical staff may contact the pharmacist or pharmacist supervisor in order to facilitate withdrawal of controlled substances from Vault/Pharmacy stock. Controlled substances removed from the pharmacy must be signed cut in the Vault/Pharmacy Controlled Substance Log which is also stored in the cabinet. Windrawals of controlled substances from the pharmacy must immediately be entered as a receipt in the appropriate work station Controlled Substance Log.

Each receipt of a controlled substance is immediately documented in the Vault/Pharmacy Controlled Substance Log. Documented information includes current date; quantity received; Field Order number; current balance; and full signature and title. Perpetual inventory of all controlled items shall be maintained at all times.

Pharmacy stock of controlled substances is stored in two locations within the institution. These locations are: 1) the locked cabinet within the pharmacy and 2) the controlled substance vault located in Major Control. For security reasons, the bulk of all controlled substances within the institution is stored in the vault. Vault storage is inaccessible except to

ATTACHMENT 1071 PAGE 67 OF 100

Department of Corrections DIVISION OF PRISONS		N .er WCC 650.570
	FIELD	Issue Date
	INSTRUCTION	Ellective Oate
		Page 2 of 5

## PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

TITLE

the two institution pharmacists and the Superintendent. The Superintendent maintains a duplicate vault combination in a sealed envelope, plainly marked, and filed in another safe.

Inventories, inspections, searches or shakedowns are never made in the controlled substance vault or pharmacy locked cabinet except in the presence of the responsible pharmacist.

Once each quarter, the Superintendent or designee appoints a staff member <u>not assigned to</u> <u>health services</u> to conduct jointly with the responsible pharmacist and the health authority an inventory of all controlled items. Verification of inventory is documented in the Vault/ Pharmacy Controlled Substance Log indicating date, the word "inventory", current balance, and signatures of all members of the inventory team. Discrepancies, if any, are reported to the Superintendent, Washington State Board of Pharmacy, and Drug Enforcement Administration as applicable. When personnel changes involve the health authority or responsible pharmacist, a controlled substance inventory shall be performed and all appropriate documentation reviewed. Vault combinations are changed whenever personnel changes involve the responsible pharmacist or the Superintendent.

Expenditures of controlled substances from the vault stock are documented in the appropriate section of the Vault Controlled Substance Log. Documentation information includes: 1) date; 2) amount withdrawn; 3) current balance; 4) destination of issue, and 5) full signature and title. Whenever possible, this procedure is carried out by the responsible pharmacist.

A working stock of controlled substances is held in a double locked storage in the Medication Room and in the inpatient workstation (nurses station). Receipt of controlled substances into either stock is entered in the appropriate Controlled Substance Log indicating date, time, amount received, current balance, source of receipt, signature, and title. Expenditures of controlled substances from the Medication Room supply are documented in the Medication Room Controlled Substance Log indicating date, time, amount withdrawn, balance, inmate name, inmate DOC number, prescription number, signature, and title. Expenditures of controlled substances from the nurses station supply are documented on the Inpatient Controlled Substance log indicating time, inmate name, DOC number, provider's name, dosage, any amount wasted, amount withdrawn in the appropriate column and medical staff person's signature and title. If any cuantity of the dose withdrawn is wasted, the destruction must be witnessed and co-signed by a second medical staff person. Documentation is provided for each expenditure from Controlled Substance stock. Except in the case of extreme emergency, controlled substances shall not be drawn from nurses station stock for outpatient use or from medication room stock for inpatient use.

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Department of Corrections DIVISION OF PRISONS		Number WCC 650,570
	FIELD	Issue Date
	INSTRUCTION	Effective Date
	•	Page 3 of 5

## TITLE

### PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

Pharmacy staff monitor controlled substance stock levels in the medication room and replenish this supply in quantities to meet anticipated/possible requirements. Inpatient nursing staff monitor controlled substance stock levels in the nurses station. New stock or restock items are requested via a preprinted form which must be signed by two health care providers and delivered to the pharmacy. Controlled substance items are supplied in minimum quantities as indicated on the order form and must be ordered/reordered in those quantities or multiples thereof. Filled orders for bulk controlled substances are delivered to nurses station by the pharmacist and receipted for by two health care providers on the order/reorder form. Order/reorder forms remain a portion of permanent pharmacy controlled substance receipts on the controlled substance log. Such entry includes the time, the statement "from pharmacy" or other source, if applicable, the quantity received in the appropriate column and the signature of two medical staff providers completing the entry.

In some instances, controlled substances may be stocked in the nursing station which are not included on the preprinted inventory listing on the form. In those instances, the drug name and strength must be entered in a column at the top of the page when initially received in stock.

A new inpatient unit controlled substance log sheet is initiated at midnight and is utilized for a 24 hour period. Utilization of a new form includes completion of the following items: 1) page number, 2) date, 3) balance brought forward from the previous 24 hour period at the top of the page and 4) the signature of the transcriber in the same block as the wording "balance brought forward". At the end of the 24 hour period, the ending balance is tabulated at the bottom of the page. The completed log sheet is then photocopied and the original form delivered to pharmacy through the access port in Room 38. The copy is retained in the nurses station for a period of 30 days.

An inventory of all controlled substances stored in the Medication Room and in the nurses station is carried out at the change of each shift by a member of the oncoming and offgoing shifts. Each controlled substance stocked is physically counted by tablet, capsule, milliliter, etc., and documented in the Medication Room or Nurses Station Controlled Substance Log. Documentation includes date, time, the words "count correct/count incorrect", quantity inventoried, and signature of each health care provider involved.

Under unusual circumstances, controlled substances may be transferred between Medication Room stock and Nurses Station stock. Such transfers require two staff persons, one responsible for each stock, to complete the entry on each log. Entries include date, time,

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Department of Correction DIVISION OF PRISON		Number WCC 650.570
	FIELD	Issue Date
	INSTRUCTION	Effective Date
	-	Page 4 of 5

#### TITLE

## PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

"transferred to" or "received from" (indicating Medication Room or Nurses Station), the quantity of controlled substance transferred and the signature of each staff person on each log. Transfers from one stock are immediately listed as receipts in the receiving inventory. In addition, when controlled substances are transferred between working stocks, pharmacy is notified immediately by memo indicating drugs transferred, source and destination, and the reason necessitating the transfer.

In the absence of the pharmacist, discrepancies that cannot be immediately corrected are reported in writing by the inventory team to the responsible pharmacist. If the responsible pharmacist is unable to reconcile any discrepancies, a written report is made to the Health Care Manager, Captain/Shift Lieutenant, and, if applicable, to the Superintendent, Washington State Board of Pharmacy, and Drug Enforcement Administration.

Attached are general controlled substance handling procedures for inpatient nursing and outpatient nursing staff.

#### PROCEDURE:

RESPONSIBLE PERSON	SEQUENCE	ACTION TAKEN
Responsible Pharmacist	1	Stores and controls all controlled substances securely.
n <b>-</b>	2	Maintains documentation of all receipts and withdrawals of controlled substances from pharmacy or vault.
4	3	Attends all inventories, inspections, searches or shakedowns of controlled substance -storage
	4	areas. Maintains a working supply of controlled substances in Medication Room storage cabinet.
	5	Provides working supply of controlled substances for nursing station stock upon proper request.
	6	Conducts inventory of all controlled substances on a quartery basis in conjunction with health authority and appointed staff.
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•	Department of Corrections DIVISION OF PRISONS	•	Number WCC 650.570
		FIELD	Issue Date
			Effective Date
			Page 5 of 5

## PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

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Monitors inventory and uses documentation provided by clinical staff for all controlled substances provided from Medication Room and Nurses Station stock.

Maintains documentation of all receipts and withdrawals of controlled substances from Medication Room and Nurses Station.

Nursing Staff/Medical Provider

TITLE

Documents each withdrawal and receipt, if applicable, of controlled substance from Medication Room or Nurses Station stock. Conducts inventory of all controlled substance stock stored in the Medication Room and Nurses Station at change of each shift.

REVIEW: This field instruction is reviewed annually.

REFERENCE: MSS 13.47

SUPERSESSION: WCC 650,570 dated 9Mar95

ATTACHMENTS:

CKEN, Health Care Manager

PHIL STANLEY, Superintendent

10/25/96

DATE

ANDREA BYNUM, Command Manager

DATE

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## CONTROLI 57 SUBSTANCES HANDLING PROCEDUF 73 FOR JRSING STATION MEDICAL STAFF

- 1. Controlled substances are to be signed out in single dose increments only.
- 2. Once signed out of working stock, controlled substances are to be administered immediately.
- 3. Controlled substances designated on an "as needed" basis are not to be signed out based on anticipated need but on a frequency no oftener than specified by the practitioner's order and then only if requested by the inmate.
- 4. The staff member signing out the controlled substance must be the individual who administers the medications.
- 5. Verify the inmate's identity prior to controlled substance administration.
- 6. The staff member administering an oral controlled substance is responsible for ensuring the medication has not been cheeked, palmed or otherwise concealed.
- 7. The staff member administering any controlled substance is responsible for documentation of administration on the medication administration record and in the nursing notes, if applicable.
- The sign-out entry in the controlled substance log will include: 1) date, 2) time (in 2400 hour format), 3) inmate name (last name and first initial or first name), 4) inmate DOC number, 5) name of provider, 6) dose, 7) quantity wasted, if any, 8) quantity checked out (in arabic numerals only), 9) balance, and 10) full <u>leaible</u> signature(s) and title(s).
- 9. Any error made on the controlled substance sign out sheet will be justified/ explained on the reverse side of the page by the staff member making the error. If that staff member is not in the facility, the explanation is made by the staff member discovering the error if possible, i.e., math error, wrong sheet, etc.
- 10. Disposal of unused or partially used controlled substance shall be witnessed by two medical staff members and attested to by the same with their signatures on the sign out sheet. A brief explanation for the destruction is to be documented on the back of the sign out sheet.
- 11. If the required case of an injectable controlled substance is less than that contained in the syringe, the quantity to be wasted/destroyed will be expelled in the presence of a witness utilizing guideline #10 and the remainder then administered to the patient.
- 12. When conducting controlled substance inventory counts, each staff member must witness the actual count and the documentation of the count in the controlled substance log for accuracy prior to signing each document. The staff member conducting the actual count should not know the quantity of controlled substance indicated in the controlled substance log.
- 13. If partial tablets are found in working stock which are unicentifiable, notify the pharmacist who will assist with disposal.
- 14. If a seal is broken on an injectable controlled substance neld in working stock, the drug should be held in working stock until destruction/disposal by apprecriate charmacy staff can be completed.
- 15. If an error is mate when making an entry in the controlled substance log, draw a single line through that portion of the entry in error must remain legible.

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#### CONTROLLE SUBSTANCES HANDLING PROC URES FOR OUTPATIENT NURSING STAFF

- 1. Controlled substances are to be signed out in single dose increments only.
- 2. Once signed out of working stock, controlled substances must be administered at the next medication line except in the cases of "no shows" or "refusals".

ATTACHME

PAGE

- 3. The staff member signing out the controlled substance must be the individual who administers the medications.
- 4. Verify the inmate's identity prior to controlled substance administration.
- 5. The staff member administering an oral controlled substance is responsible to ensure to the greatest extent possible that medication has not been cheeked, palmed or otherwise concealed.
- 6. The staff member administering any controlled substance is responsible for documentation of administration on the medication administration record.
- 7. The sign-out entry in the controlled substance log will include: 1) date, 2) time (in 2400 hour format), 3) quantity checked out (in arabic numerals only), 4) balance (which must be verified after each entry), 5) inmate name (last name and first initial or first name), 6) inmate DOC number, 7) prescription number if available and 8) full legible signature and title.
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- 10. When conducting controlled substance inventory (counts), each staff member must witness the actual count and the occumentation of the count in the controlled substance log for accuracy prior to signing each cocument. The staff member conducting the actual count should not know the quantity of controlled substance indicated in the controlled substance log.
- 11. If partial tablets are found in working stock which are unidentifiable, notify the pharmacist who will assist with disposal.
- 12. If a seal is broken on an injectable controlled substance held in working stock, the drug should be held in working stock until destruction/disposal by appropriate pharmacy staff can be completed.
- 13. If an error is made when making an entry in the controlled substance log, draw a <u>single</u> line through that portion of the entry in error and make and initial the correction. The portion of the entry in error must remain legible. 1077

NURSES STATION CO .. ROLLED SUBSTANCE RDER FORM

DATE: _	<u></u>	(PHONE ORDER	RS WILL NOT	BE ACCEPTED)
SUPPLY		DESCRIPTION		PHARMACY Qt sent & Lot #
	•	ORAL		
	<u>:</u>	Acetaminophen/codeine 30 mg	20	
<u> </u>	************************************	Clonazepam 1 mg	25	
··	<u></u>	Diazepam 5 mg	20	
<u></u>	·	Lorazepam 1 mg	10	
	<u></u>	Methadone 10 mg	25	
<u> </u>		MS Contin 15 mg	25	
	<u></u> _	MS Contin 30 mg	25	
······		MS Contin 60 mg	25	
		Oxycodone APAP 5/325	25	- <u></u>
		Pentazocine/Naloxone 50/.5	25	
·	·	Phenobarbital 30 mg	10	-
	· · · · · · · · ·	Other		
	·	Other		
		INJECTABLE		
•		Diazepam 10 mg/2 ml	1	
·		Lorazepam 2 mg/ml 1 ml (Refrigerate)	5	•
·	·	Meperidine 50 mg Inj.	10	<u>-</u>
	·	Meperidine PCA	1	
· · · ·		Morphine 10 mg Inj.	10	·
		Morphine PCA	1	•
·		Other	· ·	·
	`.	Other		••••••••••••

SIGNATURE OF TWO ORDERING HEALTH CARE PROVIDERS:

Requesting

DATE:

Co-Signature

## SIGNATURE OF PHARMACIST FILING ORDER:

Signature of Pharmacist

**Date Filled** 

Signature/Date/Time

OF

## SIGNATURE OF TWO RECEIVING HEALTH CARE PROVIDERS:

Signature/Date/Time.



STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shelton, Washington 98584

To II. Brown From. Flatts Rich

26 Jan 97

on 26 fan 97 ~ 1500 & received werbal report from day shift no 1/m I was advised the above the had received 120mg MS contin, and was evaluated By fiddle PAC. Onlars had been received and instituted. PAC Riddle advised that he polified Williams PAC Re Im status. 1/00 was tod i monitored Through out pm. the status changes were reported to williams PAC. Orders received from Williams Wore noted and executed. Ter order E Thomas aD., Frank Barth HOM was advised RE. above. And memo completed.



## STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shelton, Washington 98584

01-26-92

TO: JODY COLOMAN, RN3 FRANK BARTIN, NCMI.

GANY MC CRACKEN, HEMZ

THIS IS TO ADDISE THAT WHILE PERFORMING TTIS ROUTINE CHANGE OF SHIPT WARCOTIC COUNT WITH DAY SHIFT RN, GEORGE ALLEN, IT WAS DISCOVENED TADT (2) TABLETS OF 60 MGm MS CONTI HAD BEEN GIVEN IN EXPOR TO 1/m (# BY GEORGE ALLEN, RN ON THIS DATE. RN ALLEN ADVISED POR ALLEN RIDDLE OF MEDICATION ERROR AND ORDERS WERE WRITTE. TO CORNTERACE THE EFFECT OF THE 120 MGm OF MS. CONTIN WITHCH HAD BEEN GIVEN (PO.)T . Sist FT LODDER, F. TLEFTS - RICH, 1/m RN TOOK CHARGE OF IMPLEMENTING NEW OLDERS AND COORDINATING CONTINUOUS MONITONING OF 1/m ATTACHMENT\_ Merga Sprinte Son

EN/L A: MOUNTS, MAN

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## DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shelton, Washington 98584

TO: Lt. Brown

Date: 1/26/97

I was notified in change of shift report that Ifm \* The had been given 2 tabs of Morphine Sulfate 60mg (ea.) instead of 2 Percocet at 1440 today PAC Riddle was notified immediately after discovery) of error. Orders were rec'd. + carried out, requiring 1:1 Nursing from 1500 til departure from Wee @ 2120. Ifm was cared for by F. Tufts-Rich RN, I ald Diabetic Lines + Treatment Roon, helping with his care. Ifm became much more Sedated @ 2050 with S. Surred speech and dilated pupils. Orders were received from PAC Williams to Send to MGH. Him sent via ambulance because of the increased risk of aspiration should be resume vomiting while So sedated.

We were notified of his admission to MGH @ apple 2200.

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ATTACHMENT

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CC : Jodi Coleman RNIII Frank Barth HCM I Gary McCracken HCMI Hal Williams PAC

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## DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 . Shelton, Washington 98584

January 27, 1997

To:

Frank Barth, Health Care Manage

G. L. Navarro, MD From:

Subject: Investigation report of the incident that occurred on January 26, 1997.

Enclosures:

- 1. Statement from PA-C Riddle
- 2. Statement from PA-C Williams
- 3. Statement from Mr. George Allen RN
- 4. Statement from Nursing staff on duty: Ms. Tufts-Rich, Ms.

Mounts, Ms. Borchers

5. Nursing instructions and procedures on handling of medications

At approximately 1445, January 26, 1997 MS Contin 120 mg. (an oral morphine preparation) ordered for another inmate was inadvertently given by Mr. George Allen RN, by his own admission, to another patient, inmate PA-C Riddle was immediately notified and gastric emptying procedures were promptly started. The patient was closely observed for any untoward occurrence and eventually transferred at 2120 for more intensive observation, to Mason General on orders of PA-C Williams after he received phone reports that Mr was becoming more sedated with slurred speech and dilated pupils. All the steps needed to be sure that the patients health is not placed in jeopardy after the incident, was accomplished in a timely fashion. Verbal report from MGH this morning was encouraging, in that they did not observe any untoward side effects of this incident and will transfer the patient back to us sometime today. Mr. Allen was involved in an incident of a similar nature approximately two weeks ago,

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and admitted to a total of 4-5 other similar errors in his seven years employment at WCC.

Review of the nursing procedures indicated that there are documented instructions to ensure that the proper dose and medications are given to the right patient for controlled substances. I do not see any instructions of a similar nature for drugs other than controlled medications. There are also no instructions that I could find on how to document these incidents and what steps the nursing service have to do in order to correct any deficiencies in the quality of patient care, if required. This incident appears to be a simple case of the nurse not paying attention to the necessary steps needed in order to carry out the physician's or providers medication orders accurately. There is, however, the need to have a revised medications instruction to clearly state the steps needed to ensure that <u>all</u> medications are administered properly and accurately in a timely fashion. There should be continuing emphasis on the strict adherence to these steps during regularly recorded meetings by the nursing staffs. If a pattern of incidents appear to occur on the same individual, a process of action to help rectify the problem should be clearly documented in a separate instruction. Finally I would recommend that the nursing supervisor revisit the previous incidences that Mr. Allen was involved in, and recommend a plan to assist this individual who appears to be experiencing some difficulties at this time.





CHASE RIVELAND Secretary



## STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS MEMORANDUM

TO: D.R. NAVARRO

DATE: /-27-97

FROM: HE WILLIAMS, PAC

SUBJECT: I/ 1/

I was telephonically mitted by RN2 Tuffs-Rich - that I/m had become lethargic with Sturred speach and dilated pupils despite 10 Narcan given. The decision was made by me at that time to refer the patient to MAHER.



1-27-97 d. was notified at approx 1445 - on 1-26-97 by bearge aller, RN That he had grun Z\_60 mg us contin tablets to m by enor. On examination the in was alist, avented and in 10 acute distring. He had No respiratory duties, speech was nounal. I andered specar soce to be given with water. When in vomited vo johlets could be seen in the cometur. I ordered activated chan val and may citrate po. Order were also gren for close montoning of Br & Rep as well as 0.4 mg Narvan J\_\_\_\_ BP I to 690 uptobe and for Mp L12/mm I also ardered The nursing staff to contact PA williams, who I informed of The situation status. I vertally instructed The muses to put in a hep-bed if varian was to be used and prepare to transfer 100 To wGH. The in was stable when any shift endel. I relightened The nurse at approx 5:45 pm and was Told the in was stopp. The Pri vuises should be commended for this prought between in follow 1085 ATTACHMENT



DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 300 • Shelton, Washington 98584

To Il. Brown FROM. FLATS Rich

26 Jan 97

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PAGE 8)

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#### DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shelton, Washington 98584

TO: JODY COLOMAN, RN3

01-26-97

FRANK BARTH, NCM, GARY MC. CRACKEN, HEME

THIS IS TO ADDISE THAT WHILE PERFORMING THIS ROUTINE CHANGE DE SHIPT NARCOTIC COUNT WITH DAY SHIFT RN, GEORGE ALLEN, IT WAS DISCOVERED THAT (2) THESCETS OF 60 MGm MS CONTIL HAD BEEN GIVEN IN EXROR TO 1/m (# BY GEORGE ALLEN, RN ON THIS DATE. RNALLEN ADVISED POR ALLEN PADDLE DE MEDICATION ERROR AND ORDERS WERE WRITTED TO COUNTERACT THE EFFECT OF THE 120 MGM OF MS CONTIN, WITH (14 14AD BEEN GIVEN (PO) TO 1/M Sight LEADER, F. TLEFTS - RICH, RN TOOK CLARAGE OF IMPLEMENTING NEW ORDERS AND COORDINATING CONTINUOUS MONITONING OF 1/m ATTACHMENT - Cherga Spente, Son (ISTYK A. MOUNTS LA) 🖸 recycled paper



#### DEPARTMENT OF CORRECTIONS

WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shelton, Washington 98584

TO: Lt. Brown

Date: 1/26/97

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Barcherski

CC i Jodi Coleman RNIII Frank Barth HCM I Gary MªCracken HCM II Hal Williams PAC



HASE RIVELAND Secretary



#### STATE OF WASHINGTON DEPARTMENT OF CORRECTIONS WASHINGTON CORRECTIONS CENTER P.O. Box 900 • Shelton, Washington 98584

August 1, 1996

Nursing Staff TO:

JoAnn Coleman, RN 3 R WCR Gary Siegel P P FROM:

SUBJECT: **Controlled Substance Handling Procedures** 

The following guidelines are provided as a reminder of the appropriate handling of controlled substances in this facility. These guidelines are applicable to all nursing staff EXCEPT those functioning as medication administration staff at designated medication lines. It is expected that each individual encompassed by the scope of this memorandum will comply with these guidelines.

- Controlled substances are to be signed out in single dose increments only. 1.
- 2. Once signed out of working stock, controlled substances are to be administered immediately.
- 3. Controlled substances designated on an "as needed" basis are not to be signed out based on anticipated need but on a frequency no oftener than specified by the practitioner's orders and then only if requested by the inmate.
  - The staff member signing out the controlled substance must be the individual who administers the medications.
- Verify the inmate's identity prior to controlled substance administration. 5.
- The staff member administering an oral controlled substance is responsible for 6. ensuring the medication has not been cheeked palmed or otherwise concealed.

7. The staff member administering any controlled substance is responsible for documentation of administration on the medication administration record and in the nursing notes, if applicable.

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Nursing Staff August 1, 1996 Page Two

- 8. The sign-out entry in the controlled substance log will include (A) date, (B) time (in 2400 hour format), (C) quantity checked out (in arabic numerals only), (D) balance (which must be verified after each entry), (E) inmate name (last name and first initial or first name), (F) inmate DOC number, (G) prescription number if available, and (H) full legible signature and title.
- 9. Any error made on the controlled substance sign out sheet will be justified/ explained on the reverse side of the page by the staff member making the error. If that staff member is the not in the facility, the explanation is made by the staff member discovering the error if possible, i.e., math error, wrong sheet, etc.
- 10. Disposal of unused or partially used controlled substance shall be witnessed by two medical staff members and attested to by the same with their signatures on the back of the sign out sheet. A brief explanation of the reason for destruction must precede their signatures.
- 11. If the required dose of an injectable controlled substance is less than that contained in the syringe, the quantity to be wasted/destroyed will be expelled in the presence of a witness utilizing guideline #10 and the remainder then administered to the patient.
- 12. When conducting controlled substance inventory (counts), each staff member must witness the actual count <u>and</u> the documentation of the count in the controlled substance log for accuracy prior to signing each document. The staff member conducting the actual count should not know the quantity of controlled substance indicated in the controlled substance log.
- 13. If partial tablets are found in working stock which are unidentifiable, notify the pharmacist who will assist with disposal.
- 14. If a seal is broken on an injectable controlled substance held in working stock, the drug should be held in working stock until destruction/disposal by appropriate pharmacy staff can be completed.
- 15. If an error is made when making an entry in the controlled substance log, draw a <u>single</u> line through that portion of the entry in error and make and initial the correction. The portion of the entry in error must remain legible.

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1090 ATTACHMENT\_/ PAGE\_86\_OF\_06

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DEPARTMENT OF CORRECTIONS WASHINGTON CORRECTIONS CENTER P. O. Box 900 • Shelton, Washington 98584

February 8, 1994

TO: All Nursing Staff

FROM: Jodi Coleman, RN 3

SUBJECT: Pre-packaged Prescriptions

The items on the attached list are available to the nursing staff as nursing prepackaged prescriptions. These items are located in Drawer #5 of the Documed. These pre-packaged prescriptions may be used <u>after</u> the nurse secures an order from the PA or MD if the pharmacy is closed.

To use the Documed in this manner, requirements are:

- 1. An authorized key.
- 2. Leave documentation for any item(s) removed. (Leave the documentation any place in the Documed.)
- 3. Completion of information on the pre-packaged prescription label:
  - a. Inmate name (complete)
  - b. Inmate DOC number
  - c. Date of issue
  - d. Complete directions for use by the inmate.
  - e. Name of drug and number issued
  - f. Expiration date
  - g. Name of prescribing practitioner

Insurance: Consider after completing all required information on the pre-packaged prescription the photocopying of this package to protect yourself.

If a medication/prescription is needed for an emergency, the nurse must call/contact the PA, not the pharmacist. The PA may call the pharmacist.

If any or all of the nursing staff want a demonstration of this memo, please contact Gary Siegel, R.Ph.

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Attached is the WAC 246-869-120, Mechanical Devices.

JC:cn Attachments

PAGE



## DEPARTMENT OF CORRECTIONS WASHINGTON CORRECTIONS CENTER P. O. Box 900 • Shelton, Washington 98584

February 3, 1994

TO:	All Medical	Providers
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FROM: Gary Slegel, R.Ph.

SUBJECT: Pre-Pack Prescriptions

The following medications are available as nursing pre-packs, effective date February 7, 1994.

MEDICATION	Amount in pack	# of pre-pack	<u>S</u>
Albuterol Inhaler	ea	3	·• · •
Amox/K Clavulantate 250 mg	10	2	
Belladonna w/Pb ¼ tabs	10	2	•.
Cephalexin 500 mg caps	13	2	
Clonidine 0.2 mg tabs	10	· 2	•.•
Diphenhydramine 50 mg caps	10 <sup>°</sup>	2	
Erythromycin 250 mg tabs	13	2	
Hydroxyzine 50 mg tabs	10 .	· 2	
Ibuprofen 400 mg	20	4	_3
Lindane Shampoo	2 oz	2	
Metaproterenol Inhaler	ea	3	
Methocarbamol 750 mg	20	3	• • • • • •
Midrin (generic)	12	2	
Nitroglycerin 1/150 gr S.L.	25	2	
Prochlorperazine 10 mg caps	7	· 2	
Ranitidine 150 mg	7.	2	1092
Sulfameth/Trimeth DS	'7 -	2	ATTACHMENT
GS:cn	3		PAGE_88

OF.

WAC 246-869-120 Mechanical devices in auspin-Mechanical devices for storage of flo tock, shall be limited to hospitals and shall comply w ... all the following provisions:

(1) All drugs and medicines to be stocked in the device shall be prepared for use in the device by or under the direct supervision of a registered pharmacist in the , of the hospital and shall be prepared in the hosсп pita, from the hospital stock in which the drug is to be administered. 'Hospital' shall mean any hospital licensed by the state department of health or under the direct supervision of the state department of institutions.

(2) Such device shall be stocked with drugs and medicines only by a registered pharmacist in the employ of the hospital.

(3) A registered pharmacist in the employ of the hospital shall be personally responsible for the inventory and stocking of drugs and medicines in the device and he shall be personally responsible for the condition of the drugs and medicines stored in the device.

(4) A registered pharmacist in the employ of the hospital shall be the only person having access to that portion, section, or part of the device in which the drugs or medicines are stored.

(5) All containers of drugs or medicines to be stored in the device shall be correctly labeled to include: Name. strength, route of administration and if applicable, the expiration date.

(6) At the time the removal of any drug or medicine from the device, the device shall automatically make a written record showing the name, strength, and quantity of the drug or medicine removed, the name of the patien' for whom the drug or medicine was ordered, and ntification of the nurse removing the drug or the medicine from the device. The record must be maintained for two years by the hospital and shall be accessible to the pharmacist.

(7) Medical practitioners authorized to prescribe, pharmacists authorized to dispense, or nurses authorized to administer such drugs shall be the only persons authorized to remove any drug or medicine from the device and such removal by a nurse or medical practitioner shall be made only pursuant to a chart order. An identification mechanism, required to operate the device shall be issued permanently to each operator while the operator is on the staff of, or employed by the hospital. Such mechanism must imprint the operator's name or number if it permits the device to operate.

(8) The device shall be used only for the furnishing of drugs or medicines for administration in the hospital to registered in-patients or emergency patients in the hospital.

stocking the device; the manufacturer's name and model.

(9) Every hospital seeking approval to use any device shall, prior to installation of the device, register with the board by filing an application. Such application shall contain: The name and address of the hospital; the name of the registered pharmacist who is to be responsible for 

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ploy of the hospital hall not include any pharmacist who is, or is employ ... by, a manufacturer, wholesaler, distributor, or itinerant vendor of drugs or medicines.

(12) Each and every device approved by the board shall be issued a certificate of location. Such certificate must be conspicuously displayed on the device and contain the following:

(a) Name and address of the hospital

(b) Name of the registered pharmacist who is to be responsible for stocking the device

(c) Location of the device in the hospital

(d) Manufacturer's name of the device and the serial number of the device.

(13) Upon any malfunction the device shall not be used until the malfunction has been corrected.

(14) A copy of this regulation shall be attached to each and every device certified by the board of pharmacy. [Statutory Authority: RCW 18.64.005. 92-12-035 (Order 277B), § 246-369-120, filed 5/28/92, effective 6/28/92. Statutory Authority: RCW 18.64.005 and chapter 18.64A RCW. 91-18-057 (Order 191B),

recodified as § 246-869-120, filed 8/30/91, effective 9/30/91; Regulation 47, filed 12/1/65.]

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. WAC 246-873-050 Abse. of a pharmacist. (1) General. Pharmaceutical services shall be available on a

24-hour basis. If round-the-clock services of a pharma- cist are not feasible, arrangements shall be made in advance by the director of pharmacy to provide reasonable assurance of pharmaceutical services.

(2) Access to the pharmacy. Whenever a drug is required to treat an immediate need and not available from floor stock when the pharmacy is closed, the drug may be obtained from the pharmacy by a designated registered nurse, who shall be accountable for his/her actions. One registered nurse shall be designated in each hospital shift for removing drugs from the pharmacy.

(a) The director of pharmacy shall establish written policy and recording procedures to assist the registered nurse who may be designated to remove drugs from the pharmacy, when a pharmacist is not present, in accordance with Washington State Pharmacy Practice Act, RCW 18.64.255(2), which states that the director of pharmacy and the hospital be involved in designating the nurse.

(b) The stock container of the drug or similar unit dose package of the drug removed shall be left with a copy of the order of the authorized practitioner to be checked by a pharmacist, when the pharmacy reopens, or as soon as is practicable.

(c) Only a sufficient quantity of drugs shall be removed in order to sustain the patient until the pharmacy opens.

(d) All drugs removed shall be completely labeled in accordance with written policy and procedures, taking into account state and federal rules and regulations and current standards. [Statutory Authority: RCW 18.64-.005 and chapter 18.64A RCW. 91-18-057 (Order 191B), recodified as § 246-873-050, filed 8/30/91, effective 9/30/91. Statutory Authority: RCW 18.64.005(11). 81-16-036 (Order 162), § 360-17-050, filed 7/29/81.]



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WAC 246-873-060 Emergency orrotatient medicatiors. The director of pharmacy of . spital shall, in concert with the appropriate committee of the hospital medical staff, develop policies and procedures, which shall be implemented, to provide emergency pharmaceuticals to outpatients during hours when normal community or hospital pharmacy services are not available. T 'elivery of a single dose for immediate administration to the patient shall not be subject to this regulation. Such policies shall allow the designated registered nurse(s) to deliver medications other than controlled substances, pursuant to the policies and procedures which shall require that:

(1) An order of a practitioner authorized to prescribe a drug is presented. Oral or electronically transmitted orders must be verified by the prescriber in writing within 72 hours.

(2) The medication is prepackaged by a pharmacist and has a label that contains:

(a) Name, address, and telephone number of the hospital.

(b) The name of the drug (as required by chapter 246-899 WAC), strength and number of units.

(c) Cautionary information as required for patient safety and information.

(d) An expiration date after which the patient should not use the medication.

(3) No more than a 24-hour supply is provided to the patient except when the pharmacist has informed appropriate hospital personnel that normal services will not be available within 24 hours.

(4) The container is labeled by the designated registered nurse(s) before presenting to the patient and shows th `'llowing:

Name of patient;

(b) Directions for use by the patient;

(c) Date;

(d) Identifying number;

(c) Name of prescribing practitioner;

(f) Initials of the registered nurse;

(5) The original or a direct copy of the order by the prescriber is retained for verification by the pharmacist after completion by the designated registered nurse(s) and shall bear:

(a) Name and address of patient;

(b) Date of issuance;

(c) Units issued;

(d) Initials of designated registered nurse.

(6) The medications to be delivered as emergency pharmaceuticals shall be kept in a secure place in or near the emergency room in such a manner as to preclude the necessity for entry into the pharmacy.

(7) The procedures outlined in this rule may not be used for controlled substances except at the following rural hospitals which met all three of the rural access project criteria on May 17, 1989:

Haspital		City
2. J. 4. 5. 6.	Lincoln Hospital	Chelan Chewelah Colfax Davenport Dayton Ilwaco Newport
ð.	Jefferson General Hospital Ritzville Memorial Hospital	Port Townsend Birmille

10. Willapa Harbor Hospital South Bend

[Statutory Authority: Amended effective 6/28/92; Statutory Authority: RCW 18.64.005 and chapter 18.64A RCW. 91-18-057 (Order 191B), recodified as § 246-873-060, filed 8/30/91, effective 9/30/91. Statutory Authority: RCW 18.64.005. 89-12-011 (Order 225), § 360-17-055, filed 5/26/89; 83-23-109 (Order 179), § 360-17-055, filed 11/23/83.]



Department of Corrections DIVISION OF PRISONS			יייג ז WCC (	650.570
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### AUTHORITY: DOP 420.540

PURPOSE: To provide procedures for handling and control of all controlled substances.

APPLICABILITY: Applies to all WCC staff.

**DEFINITIONS:** 

<u>Controlled Substance</u>: A drug substance or immediate precursor of such drug or substance so designated under or pursuant to Chapter 69.50 RCW, the Uniform Controlled Substance Act.

<u>Responsible Pharmacist</u>: A licensed pharmacist placed in charge of a pharmacy by a nonlicensed proprietor/owner. Every portion of the establishment coming under the jurisdiction of the pharmacy laws shall be under the full and complete control of such responsible pharmacist.

#### FIELD INSTRUCTION:

The Pharmacist Supervisor/Responsible Pharmacist is responsible for all controlled substances.

Controlled substances stocked within the pharmacy are stored in a locked cabinet. The cabinet key is on each pharmacist's key ring. In an emergency, designated medical staff may contact the pharmacist or pharmacist supervisor in order to facilitate withdrawal of controlled substances from Vault/Pharmacy stock. Controlled substances removed from the pharmacy must be signed out in the Vault/Pharmacy Controlled Substance Log which is also stored in the cabinet. Withdrawals of controlled substances from the pharmacy must be entered in the Medical Room Controlled Substance Log.

Each receipt of a controlled substance is immediately documented in the Vault/Pharmacy Controlled Substance Log. Documented information includes current date; quantity received; Field Order number; current balance; and full signature and title. Perpetual inventory of all controlled items shall be maintained at all times.

Pharmacy stock of controlled substances is stored in two locations within the institution. These locations are: 1) the locked cabinet within the pharmacy and 2) the contolled substance vault located in Major Control. For security reasons, the bulk of all controlled substances within the

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institution is stored in the vault. Vault storage is inaccessible except to the responsible pharmacist and the Superintenderit. The Superintendent maintains a duplicate vault combination in a sealed envelope, plainly marked, and filed in another safe.

Inventories, inspections, searches or shakedowns are never made in the controlled substance vault or pharmacy locked cabinet except in the presence of the responsible pharmacist.

Once each quarter, the Superintencient or designee appoints a staff member <u>not assigned to</u> <u>health services</u> to conduct jointly with the responsible pharmacist and the health authority an inventory of all controlled items. Venfication of inventory is documented in the Vault/ Pharmacy Controlled Substance Log indicating date, the word "inventory", current balance, and signatures of all members of the inventory team. Discrepancies, if any, are reported to the Superintendent, Washington State Board of Pharmacy, and Drug Enforcement Administration as applicable. When personnel changes involve t'ne health authority or responsible pharmacist, a controlled substance inventory shall be performed and all appropriate documentation reviewed. Vault

substance inventory shall be performed and all appropriate documentation reviewed. Vault combinations are changed whenever personnel changes involve the responsible pharmacist or the Superintendent.

Expenditures of controlled substances from the vault stock is documented in the appropriate section of the Vault Controlled Substance Log. Documentation information includes: 1) date; 2) amount withdrawn; 3) current balance; 4) destination of issue, and 5) full signature and title. Whenever possible, this procedure is carried out by the responsible pharmacist.

A working stock of controlled substances is held in the locked safe in the Medication Room. Receipt of controlled substances into this stock is entered in the Medication Room Controlled Substance Log indicating date, time, amount received, current balance, source of receipt, signature, and title. Expenditures of controlled substances from the Medication Room supply are documented in the Medication Room Controlled Substance Log indicating date, time, amount withdrawn, balance, inmate name, inmate DOIC number, prescription number, signature, and title. This documentation is provided for <u>each</u> expenditure from this stock.

An inventory of all controlled substances stored in the Medication Room is carried out at the change of each shift by a member of the oncoming and offgoing shifts. Each controlled substance stocked is physically counted by tablet, carsule, milliliter, etc., and documented in the Medication Room Controlled Substance Log. Documentation includes date, time, the words - "count correct/count incorrect", quantity inventoried, and signature of each clinical staff member

\_ involved.

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Department of Corrections DIVISION OF PRISONS				650.570
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In the absence of the pharmacist, discrepancies that cannot be immediately corrected are reported in writing by the inventory team to the responsible pharmacist. If the responsible pharmacist is unable to reconcile any discrepancies, a written report is made to the Health Care Manager, Captain/Shift Lieutenant, and, if applicable, to the Superintendent, Washington State Board of Pharmacy, and Drug Enforcement Administration.

#### **PROCEDURE:**

TITLE

	RESPONSIBLE PERSON	SEQUENCE	ACTION TAKEN
	Responsible Pharmacist	1	Stores and controls all controlled substances securely.
•		• 2	Maintains documentation of all receipts and withdrawals of controlled substances from pharmacy or vault.
		3	Attends all inventories, inspections, searches or shakedowns of controlled substance storage areas.
	· ·	·4	Maintains a working supply of controlled substances in Medication Room storage cabinet.
	- ,	<b>5</b>	Conducts inventory of all controlled substances on a quarterly basis in conjunction with health authority and appointed staff.
	· · · · · ·	6	Monitors inventory and uses documentation provided by clinical staff for all controlled substances stored in the Medication Room.
	and the second sec	, 7	Maintains documentation of all receipts and withdrawals of controlled substances from
	•		Medication Room.
	•	8	Documents each withdrawal of controlled substance from medication Room stock.
	. ·	9	Conducts inventory of all controlled substance stock stored in the Medication Room at change of each shift.

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REVIEW: This field instruction is reviewed annually.

1098ATTACHMENT 94\_\_\_OF\_1016 PAGE

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	Page 4 of 4	•	

REFERENCE: MSS 13.47

SUPERSESSION: WCC 650.570 dated 19Oct90

ATTACHMENTS: None

TITLE

E

GARY McCRACKEN, Health Care Manager

- KURT S. PETERSON, Superintendent

ANDREA BYNUM, Command Manager

DATE

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DATE

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# NURSING PROCEDURE

#### **INPATIENT ORDERS**

#### **MEDICATIONS:**

- 1. Advise the physician/provider that medication orders need to include:
  - ·a. Date
  - b. Time must have exact time
  - c. Controlled substance ordered must also include Form DOC 13-15 (This must be identical to the Inpatient order to be valid.)
  - d. Exact length of time of the medication being ordered, i.e., 24 hours, 48 hours, 72 hours, 96 hours OR 2 days, 3 day, 7 days (each day equals 24 hours)
- 2. Telephone orders must include:

1 a., b., c., d., and Form DOC 13-15, if applicable. These orders are to be signed as soon as possible.

- 3. All orders are to be legibly signed.
- 4. When transcribing medication orders, the nursing staff will bracket the order with { } date, time, a clear complete signature and their name stamp on each copy.
- 5. The order must be <u>completely</u> reviewed for completeness and Form 13-15 for exactness and completion before taking to the Pharmacy.
- 6. If orders are unclear, the nurse attempting to transcribe is responsible for returning the order to the physician/provider for clarity, then delivery them to the Pharmacy.

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1-9-96 Date

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# NURSING PROCEDURES

#### **MEDICATION RECORD - INPATIENT:**

- 1. A medication record DOC 13-16 is to be prepared by the nurse who transcribes the first medication order.
- 2. This medication record will contain complete information:
  - a. Inmate: Name (Last, first, middle) printed
  - b. Facility: WCC Inpatient (Ward)
  - c. DOC # clearly printed
  - d. Month and year
  - e. All allergies are to be printed in red
  - f. The name of the nurse who transcribed these orders and prepared this medication record will be printed in the lower right corner.
  - g. "Name Alert" shall be printed in red directly below the inmate name if the chart has indicated name alert.
- 3. Medication: [Rx]
  - a. Name of the medication both the ordered name and the generic drug supplied by the pharmacy.
  - b. Frequency i.e., QID, TID, PRN, q 4 hours.
  - c. Amount, i.e., 1 tab, 1 cc.
  - d. Route of administration, i.e., oral (p.o.), IM, IV, rectal, etc.
  - f. Physician/provider.
  - g. Start date and time, if applicable.
  - h. End date and time, if applicable.
- 4. At the top of DOC 13-16, must have the provider (nurse) name clearly written and initialed.
- 5. If the medication is ordered on any other date than the first day of the month, use a wide-top felt marker to draw a line to the correct start date.
- 6. If the medication order spans into the next month and space is available on the medication record, the Rx may be written and labeled with the month (i.e., August) in the left margin. If the record has insufficient space, a new medication record must be prepared for the following month.
- 7. Renewing medication(s) orders, except controlled substances, may be continued on the same Rx as the Medication Record if there is no change in dose, frequency or route of administration. This is accomplished by running a red line) 1 through the start and end dates and putting in new dates in red. This also applies to a Physician/provider change.

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#### NURSING PROCEDURE Page Two

#### **MEDICATION RECORD - INPATIENT:**

- Orders to stop medication or change the order are to be effective immediately. 8. The medication record will be marked by:
  - A diagonal line through the Rx box. a.
  - A wide felt marker line following the last dose given. b.
  - Under the wide line, the nurse who transcribed the order will write DC or C. change, write their name, date and stamp.
- Medication orders that are changing or Discontinuing medications will cause the 9. nurse to return the medication to the pharmacy along with the orders (yellow copy of the PER).
- Controlled substance changes require the provider to write a new order and 10. DOC 13-15 and a new Rx section on the Medication Record to be completed, as described in (3 above).
- 11. Medication given past the ending time of the order constitutes a medication error, thus requiring the nurse to complete an incident report with copies to the nursing supervisor, pharmacy, health care manager and medical records.
- Medication(s) that are refused by the patient are to be marked on the medication 12. record on that dose/time with a red (R). Precharting of medication can potentially be a liability.

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Date

ATTACHMENT PAGE

# Department of Corrections DIVISION OF PRISONS FIELD INSTRUCTION Issue Date Effective Date Page 1 of 5

## PHARMACEUTICAL SERVICES - CONTROLLED SUBSTANCES

#### AUTHORITY: DOP 420.540

PURPOSE: To provide procedures for handling and control of all controlled substances.

APPLICABILITY: Applies to all WCC staff.

#### DEFINITIONS:

TITLE

<u>Controlled Substance</u>: A drug substance or immediate precursor of such drug or substance so designated under or pursuant to Chapter 69.50 RCW, the Uniform Controlled Substance Act.

<u>Responsible Pharmacist</u>: A licensed pharmacist placed in charge of a pharmacy by a nonlicensed proprietor/owner. Every portion of the establishment coming under the jurisdiction of the pharmacy laws shall be under the full and complete control of such responsible pharmacist.

#### FIELD INSTRUCTION:

The Pharmacist Supervisor/Responsible Pharmacist is responsible for all controlled substances.

Controlled substances stocked within the pharmacy are stored in a locked cabinet. The cabinet key is on each pharmacist's key ring. In an emergency, designated medical staff may contact the pharmacist or pharmacist supervisor in order to facilitate withdrawal of controlled substances from Vault/Pharmacy stock. Controlled substances removed from the pharmacy must be signed out in the Vault/Pharmacy Controlled Substance Log which is also stored in the cabinet. Windrawals of controlled substances from the pharmacy must immediately be entered as a receipt in the appropriate work station Controlled Substance Log.

Each receipt of a controlled substance is immediately documented in the Vault/Pharmacy Controlled Substance Log. Documented information includes current date; quantity received; Field Order number, current balance; and full signature and title. Perpetual inventory of all controlled items shall be maintained at all times.

Pharmacy stock of controlled substances is stored in two locations within the institution. These locations are: 1) the locked cabinet within the pharmacy and 2) the controlled substance vault located in Major Control. For security reasons, the bulk of all controlled substances within the institution is stored in the vault. Vault storage is inaccessible except to

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TITLE

the two institution pharmacists and the Superintendent. The Superintendent maintains a duplicate vault combination in a sealed envelope, plainly marked, and filed in another safe.

Inventories, inspections, searches or shakedowns are never made in the controlled substance vault or pharmacy locked cabinet except in the presence of the responsible pharmacist.

Once each quarter, the Superintendent or designee appoints a staff member <u>not assigned to</u> <u>health services</u> to conduct jointly with the responsible pharmacist and the health authority an inventory of all controlled items. Verification of inventory is documented in the Vault/ Pharmacy Controlled Substance Log indicating date, the word "inventory", current balance, and signatures of all members of the inventory team. Discrepancies, if any, are reported to the Superintendent, Washington State Board of Pharmacy, and Drug Enforcement Administration as applicable. When personnel changes involve the health authority or responsible pharmacist, a controlled substance inventory shall be performed and all appropriate documentation reviewed. Vault combinations are changed whenever personnel changes involve the responsible pharmacist or the Superintendent.

Expenditures of controlled substances from the vault stock are documented in the appropriate section of the Vault Controlled Substance Log. Documentation information includes: 1) date; 2) amount withdrawn; 3) current balance; 4) destination of issue, and 5) full signature and title. Whenever possible, this procedure is carried out by the responsible pharmacist.

A working stock of controlled substances is held in a double locked storage in the Medication Room and in the inpatient workstation (nurses station). Receipt of controlled substances into either stock is entered in the appropriate Controlled Substance Log indicating date, time, amount received, current balance, source of receipt, signature, and title. Expenditures of controlled substances from the Medication Room supply are documented in the Medication Room Controlled Substance Log indicating date, time, amount withdrawn, balance, inmate name, inmate DOC number, prescription number, signature, and title. Expenditures of controlled substances from the nurses station supply are documented on the Inpatient Controlled Substance log indicating time, inmate name, DOC number, provider's name, dosage, any amount wasted, amount withdrawn in the appropriate column and medical staff person's signature and title. If any quantity of the dose withdrawn is wasted, the destruction must be witnessed and co-signed by a second medical staff person. Documentation is provided for <u>each</u> expenditure from Controlled Substance stock. Except in the case of extreme emergency, controlled substances shall not be drawn from nurses station stock for outpatient use or from medication room stock for inpatient use.

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Pharmacy staff monitor controlled substance stock levels in the medication room and replenish this supply in quantities to meet anticipated/possible requirements. Inpatient nursing staff monitor controlled substance stock levels in the nurses station. New stock or restock items are requested via a preprinted form which must be signed by two health care providers and delivered, to the pharmacy. Controlled substance items are supplied in minimum quantities as indicated on the order form and must be ordered/reordered in those quantities or multiples thereof. Filled orders for bulk controlled substances are delivered to nurses station by the pharmacist and receipted for by two health care providers on the order/reorder form. Order/reorder forms remain a portion of permanent pharmacy controlled substance receipts. Nursing staff are responsible for entering all controlled substance receipts on the controlled substance log. Such entry includes the time, the statement "from pharmacy" or other source, if applicable, the quantity received in the appropriate column and the signature of two medical staff providers completing the entry.

In some instances, controlled substances may be stocked in the nursing station which are not included on the preprinted inventory listing on the form. In those instances, the drug name and strength must be entered in a column at the top of the page when initially received in stock.

A new inpatient unit controlled substance log sheet is initiated at midnight and is utilized for a 24 hour period. Utilization of a new form includes completion of the following items: 1) page number, 2) date, 3) balance brought forward from the previous 24 hour period at the top of the page and 4) the signature of the transcriber in the same block as the wording "balance brought forward". At the end of the 24 hour period, the ending balance is tabulated at the bottom of the page. The completed log shee: is then photocopied and the original form delivered to pharmacy through the access pcr. in Room 38. The copy is retained in the nurses station for a period of 30 days.

An inventory of all controlled substances stored in the Medication Room and in the nurses station is carried out at the change of each shat by a member of the oncoming and offgoing shifts. Each controlled substance stocked is provided by tablet, capsule, milliliter, etc., and documented in the Medication Room or Nurses Station Controlled Substance Log. Documentation includes date, time, the words "count correct/count incorrect", quantity inventoried, and signature of each health care provider involved.

Under unusual circumstances, controlled substances may be transferred between Medication Room stock and Nurses Station stock. Sum transfers require two staff persons, one responsible for each stock, to complete the erry on each log. Entries include date, time,

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"transferred to" or "received from" (indicating Medication Room or Nurses Station), the quantity of controlled substance transferred and the signature of each staff person on each log. Transfers from one stock are immediately listed as receipts in the receiving inventory. In addition, when controlled substances are transferred between working stocks, pharmacy is notified immediately by memo indicating drugs transferred, source and destination, and the reason necessitating the transfer.

In the absence of the pharmacist, discrepancies that cannot be immediately corrected are reported in writing by the inventory team to the responsible pharmacist. If the responsible pharmacist is unable to reconcile any discrepancies, a written report is made to the Health Care Manager, Captain/Shift Lieutenant, and, if applicable, to the Superintendent, Washington State Board of Pharmacy, and Drug Enforcement Administration.

Attached are general controlled substance handling procedures for inpatient nursing and outpatient nursing staff.

#### PROCEDURE:

RESPONSIBLE PERSON	SEQUENCE	ACTION TAKEN
Responsible Pharmacist	1	Stores and controls all controlled substances securely.
	2	Maintains documentation of all receipts and withdrawals of controlled substances from charmacy or vault.
•	3	Attends all inventories, inspections, searches or shakedowns of controlled substance storage areas.
	4	Maintains a working supply of controlled substances in Medication Room storage cabinet.
	5	Provides working supply of controlled substances for nursing station stock upon proper request.
	6	Conducts inventory of all controlled substances on a quarterly basis in conjunction with health authority and appointed staff.
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	7	Monitors inventory and uses documentation provided by clinical staff for all controlled substances provided from Medication Room and Nurses Station stock.
•	8	Maintains documentation of all receipts and withdrawals of controlled substances from Medication Room and Nurses Station.
Nursing Staff/Medical Provider	9	Documents each withdrawal and receipt, if applicable, of controlled substance from Medication Room or Nurses Station stock.
	10	Conducts inventory of all controlled substance stock stored in the Medication Room and

REVIEW: This field instruction is reviewed annually.

MSS 13.47 **REFERENCE:** 

SUPERSESSION: WCC 650.570 dated 9Mar95

**ATTACHMENTS:** 

TITLE

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GARY McCRACKEN, Health Care Manager

10/25/96

Nurses Station at change of each shift.

PHIL STANLEY, Superintendent

DATE

DATE

ANDREA BYNUM, Command Manager

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#### CONTF LED SUBSTANCES HANDLING PROCEL (ES FOR NURSING STATION MEDICAL STAFF

- 1. Controlled substances are to be signed out in single dose increments only.
- 2. Once signed out of working stock, controlled substances are to be administered immediately.
- Controlled substances designated on an "as needed" basis are not to be signed out based on anticipated need but on a frequency no oftener than specified by the practitioner's order and then only if requested by the inmate.
- 4. The staff member signing out the controlled substance must be the individual who administers the medications.
- 5. Verify the inmate's identity prior to controlled substance administration.
- 6. The staff member administering an oral controlled substance is responsible for ensuring the medication has not been cheeked, palmed or otherwise concealed.
- 7. The staff member administering any controlled substance is responsible for documentation of administration on the medication administration record and in the nursing notes, if applicable.
- 8. The sign-out entry in the controlled substance log will include: 1) date, 2) time (in 2400 hour format), 3) inmate name (last name and first initial or first name), 4) inmate DOC number, 5) name of provider, 6) dose, 7) quantity wasted, if any, 8) quantity checked out (in arabic numerals only), 9) balance, and 10) full <u>legible</u> signature(s) and title(s).
- 9. Any error made on the controlled substance sign out sheet will be justified/ explained on the reverse side of the page by the staff member making the error. If that staff member is not in the facility, the explanation is made by the staff member discovering the error if possible. i.e., math error, wrong sheet, etc.
- 10. Disposal of unused or partially used controlled substance shall be witnessed by two medical staff members and attested to by the same with their signatures on the sign out sheet. A brief explanation for the destruction is to be documented on the back of the sign out sheet.
- 11. If the required dose of an injectable controlled substance is less than that contained in the syringe, the quantity to be wasted/destroyed will be expelled in the presence of a witness utilizing guideline #10 and the remainder then administered to the patient.
- 12. When conducting controlled substance inventory :counts,. each staff member must witness the actual count and the documentation of the count in the controlled substance log for accuracy prior to signing each document. The staff member conducting the actual count shourt for know the quantity of controlled substance indicated in the controlled substance log.
- 13. If partial tablets are found in working stock which are unidentifiable, notify the pharmacist who will assist with disposal.
- 14. If a seal is broken on an injectable controlled subserve and in working stock, the drug should be held in working stock until destruction/disposal by approximation practice charmacy staff can be completed.
- 15. If an error is made when making an entry in the controlled substance log, draw a single line through that portion of the entry in error and make and initial the correction. The portion of the entry in error must remain legible.

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## CONTROL D SUBSTANCES HANDLING PROCEDURES FOR OUTPATIENT NURSING STAFF

- PAGE 105 OF 101
- Controlled substances are to be signed out in single dose increments only.
- Once signed out of working stock, controlled substances must be administered at the next medication line except in the cases of "no shows" or "refusals".
- . The staff member signing out the controlled substance must be the individual who administers the medications.
- . Verify the inmate's identity prior to controlled substance administration.
- . The staff member administering an oral controlled substance is responsible to ensure to the greatest extent possible that medication has not been cheeked, palmed or otherwise concealed.
- The staff member administering any controlled substance is responsible for documentation of administration on the medication administration record.
- The sign-out entry in the controlled substance log will include: 1) date, 2) time (in 2400 hour format), 3) quantity checked out (in arabic numerals only), 4) balance (which must be verified after each entry), 5) inmate name (last name and first initial or first name), 6) inmate DOC number, 7) prescription number if available and 8) full <u>legible</u> signature and title.
- Any error made on the controlled substance sign out sheet will be justified/ explained on the reverse side of the page by the staff member making the error. If that staff member is not in the facility, the explanation is made by the staff member discovering the error if possible, i.e., math error, wrong sheet, etc.
- Disposal of unused or partially used controlled substance shall be witnessed by two medical staff members and attested to by the same with their signatures on the back of the sign out sheet. A brief explanation of the reason for destruction must preceded their signatures.
- 10. When conducting controlled substance inventory (counts), each staff member must witness the actual count and the occumentation of the count in the controlled substance log for accuracy prior to signing each document. The staff member conducting the actual count should not know the quantity of controlled substance indicated in the controlled substance log.
- 11. If partial tablets are found in working stock which are unidentifiable, notify the pharmacist who will assist with discusal.
- 12. If a seal is broken on an injectable controlled substance held in working stock, the drug should be held in working stock until destruction/disposal by appropriate pharmacy staff can be completed.
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- 13. If an error is made when making an entry in the controlled substance log, draw a single line through that portion of the entry in error and make and initial the correction. The portion of the entry in error must remain legible.

# NURSES STATION CUNTROLLED SUBSTANCE ORDER FORM

DATE: \_\_\_\_\_

## (PHONE ORDERS WILL NOT BE ACCEPTED)

SUPPLY on hand		DESCRIPTION		PHARMACY Qt sent & Lot #
	••••	ORAL		· · · · · · · · · · · · · · · · · · ·
<u> </u>	÷	Acetaminophen/codeine 30 mg	20	
	<del>````````````````````````````````</del>	Clonazepam 1 mg	25	
		Diazepam 5 mg	20	
	<u></u>	Lorazepam 1 mg	10	
	<u> </u>	Methadone 10 mg	25	
	<del></del>	MS Contin 15 mg	25	<u></u> .
		MS Contin 30 mg	25	<u> </u>
		MS Contin 60 mg	25	
<u> </u>	· .	Oxycodone APAP 5/325	25	
	<u></u>	Pentazocine/Naloxone 50/.5	25	<u> </u>
	·	Phenobarbital 30 mg	<b>1</b> 0	<u></u>
	<u> </u>	Other		
÷	:	Other	<u> </u>	;
•		INJECTABLE		
		Diazepam 10 mg/2 ml	1	
÷		Lorazepam 2 mg/ml 1 mi (Refrigerate)	5	
`		Meperidine 50 mg Inj.	10	······································
		Meperidine PCA	1	
		Morphine 10 mg Inj.	10	
		Morphine PCA	1	· · · · · · · · · · · · · · · · · · ·
· · · · · · · · · · · · · · · · · · ·		Other	·	
<u></u>		Other		
<b></b>				<u> </u>

SIGNATURE OF TWO ORDERING HEALTH CARE PROVIDERS:

Requesting

Co-Signature

## SIGNATURE OF PHARMACIST FILING ORDER:

Signature of Pharmacist

Date Filled

SIGNATURE OF TWO RECEIVING HEALTH CARE PROVIDERS:

Signature/Date/Time

Signature/Date/Time ATTACHMENT

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## INTRODUCTION

- Provide for restitution;
- Be accountable to the citizens of the state;
- Meet the national standards appropriate to the State of Washington.

#### CODE OF ETHICS

High moral and ethical standards among correctional employees are essential for the success of the department's programs. The Department of Corrections subscribes to a code of unfailing honesty, respect for dignity and individuality of human beings, and a commitment to professional and compassionate service.

#### DEPARTMENT EXPECTATIONS

As a new employee of the department, you will have many things to learn, not the least of which will be the expectations of your supervisor, your co-workers, and the agency as a whole. To assist you with this responsibility, following is a list of some departmental expectations for your study. Familiarize yourself with the list so that you may understand and fulfill the duties of your position.

As a representative of the Department of Corrections, <u>you will be</u> expected to:

- Positively represent Washington State government to everyone you meet. You are our best public relations agent;
- Dress appropriately for your job classification and duties. Clothing may not have mottos, logos, or advertisements that may be offensive or in conflict with the goals of the Department;
- Wear issued uniforms only as authorized;
- Be a good citizen, obey laws while on and off-duty. Your conduct off duty may reflect on your fitness for duty;
- · Treat fellow staff with dignity and respect;
- · Be impartial, understanding and respectful to offenders;
- Serve each offender with appropriate concern for their welfare and with no purpose of personal gain;

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#### **EMPLOYEE HANDBOOK**

- Report all personal contact from offenders, their families, or known associates, outside your job in accordance with department procedures;
- Report through the proper chain of command any corrupt or unethical behavior which could affect an offender or the department's integrity;
- · Remain constantly alert in all situations;
- Custody staff: remain at your job/post until properly relieved;
- Let your supervisor know about any personal, emergency use of equipment or phones;
- Obtain appropriate permission before removing any state property from state premises;
- Conduct yourself and perform your duties safely;
- Smoke only in designated smoking areas.

It is also important as a new employee, that you understand some of the specific prohibitions that the department must enforce. You are not allowed to:

- Discriminate against any offender, employee, prospective employee, or volunteer on the basis of race, color, religion, gender, sexual orientation, age, creed, national origin, marital status, veteran status or disability;
- Use profanity or inflammatory remarks with offenders or individuals with whom you work;
- · Report to work under the influence of alcohol or drugs; -
- Traffic or bring any article of contraband into an institution, facility or office;
- Barter or make personal deals with offenders, offender families or visitors;
- Engage in personal relationships with offenders, their family members, or close personal associates;

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	Page	9 1 of	2	• •
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				•
Objective			• • • •	
	e guidelines to ensure that employee re	elationshi	.ps with of	fenders
are maint	ained in a professional manner.			•
<b>Dalie</b>				•
Policy: Policy:	hips with offenders must be conducted i		er consists	ont with
state law their rel	and prudent correctional practice. En ations with offenders in a professional enders with respect and dignity.	nployees a	are expecte	ed to manage
nonfa towar to of	ritism. Such conduct is inherently unfa avored. Conversely, grudge holding, bi ed or regarding an offender is to be avo Efenders must always be objective and <u>n</u> ive issues.	as, or un oided. P:	warranted n rofessiona	negativism l reaction
avoi cont repo	ciation with Offenders: Association wi ded in the interest of professional unb acts with known offenders under the jur rted by employees to their supervisors not include casual, unintentional and	iased ser isdiction on form D	vice. Uno of DOC ar OC 3-39(X)	fficial e to <sup>°</sup> be . This
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sion	ages and Articles of Property: Employe of messages, mail, or articles of prop porized duties.			
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Department of Corrections

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- 5. Writs and Petitions: Without specific approval from the appointing authority, employees are not to assist, advise, or counsel offenders in the preparation of writs, appeals, or petitions for executive elemency or other legal concerns of similar nature. Employees may refer offenders to the appropriate legal service agency or persons for assistance in these matters.
- 6. Offender Sponsorship: Employees are not to serve as furlough sponsors for inmates or work/training residents.

Exceptions to this policy require the written permission from the Secretary or his designee.

Supersession: Policy Directive 851.005, Employee Relationships with Department of Corrections Offenders, May 1, 1982.

I have read, discussed, and understand the contents of this Policy Directive.

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Approved, Secretary of Corrections,

DEPARTMENT OF CORRECTIONS

# REPORT OF CONTACT WITH A D.O.C. OFFENDER

		•		DIVISION OR	OFFICE			
STITUTION CA REGION		•	······································	JOB TITE (M	ITH DOC)		<u> </u>	-
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#### ALLEN, GEORGE

Employee Name (Please Print)

Date

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# ACKNOWLEDGEMENT OF RECEIPT OF DOC EMPLOYEE HANDBOOK

I acknowledge receipt of the June 1993 Washington State Department of Corrections Employee Handbook and agree to become familiar with and have a thorough knowledge and understanding of the contents.

Employee Signature

Original - Personnel File