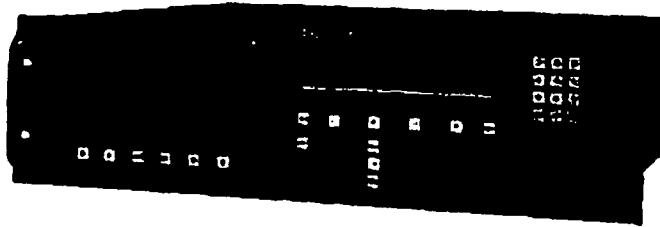


Recorders / Monitors

MODEL VR320 48-Channel Digital Communications



Logger

[Larger Photo](#)

The Reliability of Purpose-Built Hardware, The Convenience of Network Access

The Eventide VR320 Digital Logging Recorder is designed to perform flawlessly in the most demanding situations. Eventide has combined the reliability and security of stand-alone digital logging recorders with the flexibility and convenience of PC control. No wonder so many emergency call centers turn to Eventide for performance and reliability.

Reliability is Built In

One key to confidence in the VR320 logging recorder is Eventide's complete control over the hardware and software platforms. Other manufacturers make logging recorders out of modified computers and must rely on the care taken by the PC manufacturer for reliable hardware and the quirks of giant operating system software companies for their program's performance. Eventide has a better approach, we build and test every unit shipped. And, since our proprietary software resides in non-volatile chips on our motherboard, a rare event of an internal hard disk failure won't prevent the logger from recording. Furthermore, Eventide's control over upgrades and enhancements gives us the opportunity to offer updates to existing units, insuring that every logging recorder in the field has a long and productive life.*

Network Access Without Network Vulnerability

While the model VR320 logging recorder is designed as an easy-to-use, self-contained unit that can be controlled from the front panel, it can also be accessed over an existing or a dedicated network. A user interface, written by Eventide, resides in the computer and installs and opens like other PC programs. Complete access to all search and play functions is available from the PC, over the network, without being directly linked the internal operation of the logger. Since the VR320 is a self-contained recorder, even inevitable network crashes won't disturb the recording of your valuable archives.

Customize to Fit Your Application and Budget

Choose a single or dual archive drive configuration

- 9.4 gigabyte DVD-RAM Archive Drive.

The DVD-RAM represents the state-of-the art for archive storage and retrieval. The 1400+ channel-hour capacity makes this medium perfect for storing multiple channels of high volume of traffic on a compact and nearly indestructible fast-access disk.



5.2 gigabyte DVD-RAM Archive Drive

The storage capacity of 745 channel-hours is perfect for low- and medium-volume use. Some users like to take the medium out once a month whether it's full or not!



DDS Cassette Archive Drive

Store up to 550 hours per DDS-2 or 1600 hours per DDS-3. To ensure that the tape drive mechanism remains dependable, Eventide developed the exclusive SafeDrive™ buffering system. It's designed to minimize the wear and tear of hundreds of starts and stops that typical tape drives undergo.

Choose On-line Storage Capacities

On-line, hard disk storage is an important feature for anyone who needs immediate access to a database of previously recorded voice recordings. Every VR320 comes standard with a 4GB internal hard disk that provides 540 channel hours of on-line storage capacity. Optional hard disks can be ordered that provide 1230 (9GB), 2460 (18GB), or 4900(!) (36GB) hours of on-line storage. Greater capacities (up to 400GB) can be obtained with an optional series MS320 Mass Storage Unit.

Choose Channel Capacity

The model VR320 logging recorders can be configured in 8-channel steps with a 48- channel maximum capacity in a single unit. All models can be easily upgraded in the field making the addition of channels painless and inexpensive. Of course, multiple logging recorders can be "stacked" to provide a virtually unlimited channel configuration that is accessed seamlessly over an existing or dedicated LAN.

Choose Convenient Remote Access

Eventide gives you three different ways to access the VR320 remotely:



Network Access Software

A versatile method of operating and monitoring the VR320 over an existing or dedicated Ethernet LAN. Full access to multiple units by multiple users is available with an array of features that include the ability to grant or deny access (on a channel-by-channel basis) to the internal hard disk, archive drives, or live audio. Various ".wav" file recording options are available that allow the customer to recreate events, edit existing files to remove unwanted audio or noise, and create a comprehensive local library of communications stored in standard PC format. Available alone or as a complete, integrated package.



Easy Intranet/Internet Access

A standard feature in all VR320s shipped after Y2K is the ability to access the logging recorder over an existing Ethernet network. Add the logger to your existing network by using the front panel controls to enter a TCP/IP address. Click [here](#) for installation instructions and to download the required plugins. Then access the logger using either the Netscape or Internet Explorer web browser by "book marking" the TCP/IP address the same way you would type a URL address of your favorite web site.



PC Remote Software

Eventide's remote access software controls the logger using an RS232/RS485 interface. The software may be used to recreate events by compiling .wav files, monitor live or archived communications through the computer sound card, and optionally call the logging recorder from any touch-tone telephone. Available alone or as a complete, integrated PC package.

Call Records Database

Standard in all VR320 units, the Call Records Database can be accessed from the front panel of the logging recorder, from a PC over a network connection, or from a stand- alone PC equipped with ArchiveReview™ software. A call list is automatically compiled with the voice recording. Call data includes time, date, duration, DTMF or CLID data, channel descriptor, and channel number. Custom

applications can be accommodated if additional data is needed (such as PIN numbers or other user-identification). To make searching and sorting through communications fast and easy, Eventide stores each record on the hard disk and medium in the order it was received. A few quick clicks and the operator can recreate events, compile comprehensive call records, find specific users, create usage reports, sort, search, play, and edit.

ArchiveReview™ Software - a new way to play archives

With ArchiveReview, the original archive medium recorded on an Eventide VR320 can be played on a standalone PC that has a SCSI DVD-RAM or DAT drive. Neither a physical connection to the logger nor converting the data to a .wav file is necessary.

Complete access to all archived communications, including the Call Records Database, is available. A simple, intuitive user interface makes ArchiveReview easy-to-use by incorporating familiar controls for play back of up to 24 channels simultaneously and providing multiple rewind and fast-forward speeds. Back and Next buttons also help to sort through the data with ease. The interface windows can be expanded to fill an entire computer screen—ideal for viewing in a public setting such as a courtroom — or minimized to allow simultaneous operation of the computer for other tasks. An optional foot control is available for users who wish to transcribe communications into a word processor while listening to the original archive.