

County of Los Angeles

Sheriff's Department Headquarters 4700 Ramona Boulevard Monterey Park, California 91754–2169



LEROY D. BACA, SHERIFF

January 5, 2012

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

Dear Supervisors:

# 30-DAY STATUS OF RECOMMENDATIONS MADE IN THE OCTOBER 18, 2011, BOARD OF SUPERVISORS' MEETING REGARDING THE MERRICK BOBB AND OFFICE OF INDEPENDENT REVIEW REGARDING THE JAIL SYSTEM

On October 18, 2011, your Board requested that the Sheriff's Department (Department) report back on the motion to immediately implement the recommendations previously made by Special Counsel Merrick Bobb and the Office of Independent Review. In addition, your Board requested the Department report back on deputy worn video cameras, the status of the Department's hiring practices, sting audits, a force rollout team, and the length of time deputies serve in the jails. Attached is an update on each recommendation from the November 29, 2011, response.

Should you have any questions or require additional information, please contact me or Assistant Sheriff Cecil W. Rhambo, Jr., at (323) 526-5065.

Sincerely,

LEROY D. BACA V

A Tradition of Service

# COUNTY OF LOS ANGELES - SHERIFF'S DEPARTMENT

The purpose of this document is to provide a status to the recommendations by date, title, prepared by Special Counsel Merrick J. Bobb, the Office of Independent Review, and the Board of Supervisors.

I. Install surveillance cameras at the Men's Central Jail, the Inmate Reception Center and the Twin Towers within 30 days and develop a plan to purchase and install surveillance cameras at the remaining jail facilities.

The Department received 300 cameras on November 23, 2011, which is Phase II of this project and will be installed at Men's Central Jail (MCJ) and Twin Towers Correctional Facility (TTCF). This is in addition to the 86 cameras that were previously installed as of October 31, 2011. To date, 214 of the 300 cameras have been installed. The remaining 86 are scheduled to be installed by January 15, 2012. The installation priority for the assessment of force incidents is what currently determines the schedule.

Listed below depicts the Department's current status on camera installation for MCJ, TTCF, and the Inmate Reception Center (IRC) and the total cameras upon completion of the project.

Men s Ce			
	Old Side	New Side	<u>Total</u>
Cameras needed:	473	205	678
HD cameras Installed:	131	163	294
Existing analog cameras:	50	50	100
Cameras to be installed or replaced	342	42	384

Men's Central Jail

#### Inmate Reception Center

Cameras needed:	104
HD Cameras Installed:	17
Existing analog cameras:	35
Cameras to be installed or replaced	87

	<u>Tower I</u>	<u>Tower II</u>	<u>Total</u>
Cameras needed:	332	345	677
Cameras Installed:	0	0	0
Existing analog cameras:	36	39	75
Cameras to be installed or replaced	332	345	677

#### Twin Towers Correctional Facility

On December 5, 2011, the Internal Services Division (ISD) provided 9 contract employees to assist in the installation effort. This has enabled installation procedures to run 10-hours a day, 7-days a week.

The Department processed an order through ISD for 990 additional cameras. The Department received 470 cameras, all of which were in-stock and immediately available from the vendor. The balance of 520 cameras is estimated to be delivered by January 24, 2012. These cameras will outfit MCJ and TTCF.

#### Data Storage

New servers for storage of video data were delivered on December 13, 2011, and fully operational by December 15, 2011. These servers will enable the Department to provide permanent storage for up to 25 months at MCJ.

Note: Any noteworthy incident is immediately copied to a permanent file for any investigative purpose.

#### *II.* Eliminate the use of heavy flashlights as batons to subdue inmates.

All CMTF policy recommendations, revisions and subsequent implementations, have been slowed due to requests by the Association for Los Angeles Deputy Sheriffs (ALADS) and the Professional Peace Officers Association (PPOA), to meet and consult regarding any future policy changes.

#### III. Eliminate the use of "steel-toe" shoes.

Recommendation implemented – noted in the November 1, 2011, letter.

On October 24, 2011, the Department made revisions to the existing "Footwear" policy (3-03/225.00).

Research of existing personnel showed that Department personnel have never worn "steel toe" boots in any capacity; however, the Department formally revised the policy to strictly prohibiting any use of "steel toe" boots.

IV. Revise the Policy on Head Strikes with Impact Weapons to forbid all head strikes, including, but not limited to, head strikes against fixed objects such as floors, walls or jail bars, unless the standard for lethal force has been met.

Recommendation implemented – noted in the November 1, 2011, letter.

On October 10, 2011, the Sheriff initiated a new policy "Force Prevention Policy" (3-02-035.00) which provides directions for personnel relating to respect based treatment of incarcerated individuals.

On October 26, 2011, the Department made additions to the existing "Unreasonable Force" policy (3-01/025.10) to strictly prohibit head strikes against a hard object.

Additionally, the new Custody Force Response Team has established criteria to respond to any head strike, whether strike initiated by personnel, or by contact with floors, walls or other hard objects.

V. Rotate Jail Deputies between floors at Men's Central Jail and to other jail facilities at no less than six-month intervals.

Recommendation implemented – noted in the November 1, 2011, letter.

In January 2011, Men's Central Jail began rotating their staff no less than every six months. All other jail facilities are currently developing these scheduled rotations for immediate implementation.

VI. Enforce the Anti-Retaliation Policy to prevent Sheriff's deputies from retaliating against inmates speaking with legal representatives or inmate advocacy groups or for expressing dissatisfaction with jail conditions.

Recommendation implemented – noted in the November 1, 2011, letter.

In August 2011, the Department made revisions to the existing "Treatment of Inmates (5-12/005.00) policy to prevent deputies from retaliating against inmates. All staff assigned to Custody and Correctional Divisions were provided a formal briefing of the revisions to the policy. The briefing began August 4, 2011, and continued for a two-week period. In addition, the Department has redistributed the policy on October 25, 2011, for another two-week recurring briefing to ensure

each staff member is fully aware of the expectations of the policy and have mandated quarterly recurring briefings be conducted.

All complaints of retaliation will be thoroughly investigated by Internal Affairs and reviewed by the Commanders in the CMTF.

VII. Interviews of inmates who make claims of excessive force should not be conducted by, or in the presence of, the deputies or their supervising sergeant involved in the alleged use of force.

Recommendation implemented – noted in the November 1, 2011, letter.

On October, 26, 2011, the Department made revisions to the existing "Use of Force Reporting and Review Procedures" policy (5-09/430.00) ensuring privacy during force interviews.

In addition, the new Custody Force Response Team has the responsibility to immediately assume control of the investigation and initiate an internal investigation if any policy violations are observed.

# VIII. Interviews of inmates alleging use of force and any witnesses must occur as soon as feasibly possible, but no later than within 48 hours of the incident.

Recommendation implemented – noted in the November 1, 2011, letter.

On October, 26, 2011, the Department made revisions to the existing "Use of Force Reporting and Review Procedures" policy (5-09/430.00) directing supervisors to conduct interviews within 48 hours.

IX. Develop a prioritization process for Use of Force Investigations to ensure that the most severe incidents are completed within 30 days and that all others are completed within 60 to 90 days.

Recommendation Implemented – noted in November 1, 2011, letter.

As noted in the November 1, 2011, letter, the Departments developed a new Custody Force Response Team (CFRT) Policy that established new criteria for force review in the jails. The new categories of force and the CFRT ensure that more severe force cases are externally evaluated and completed within 30 days. At that time, they are reviewed by the newly formed Custody Force Review Committee (CFRC), which consists of three Commanders.

The Department continues to process the most severe incidents as Internal Affairs Investigations, which are generally completed within 90 days unless unexpected circumstances arise.

X. Develop a plan for more intense supervision that requires jail sergeants to directly supervise jail deputies, including walking the row of jail cells and floors and responding as soon as possible to any notification of interaction where force is being used on an inmate.

Recommendation Implemented at MCJ – noted in November 1, 2011, letter.

On October 27, 2011, the Department delivered a letter to the Chief Executive Officer requesting additional supervisory staff in the jails. However, the Department felt it was imperative to immediately increase staffing at MCJ.

Effective November 6, 2011, 19 sergeants were added to MCJ current staffing to ensure the appropriate supervision was in place. These items were removed from other critical areas within the Department and deployed to cover both Day and PM shifts. There are now 2 sergeants assigned to 2000, 3000, 4000, 5000, and 9000 floors, and a full-time sergeant dedicated to 1700/1750. All sergeants were briefed on the expectations to be visible and actively monitoring activity on the floor at all times. In addition, the Department is working on "duty statements" for all Custody personnel to ensure they have a full understanding of the expectations of their assignment.

XI. Immediately mandate that all custody medical personnel report all suspicious injuries of inmates to the Internal Affairs Unit or the Captain of the jail facility where the inmate is housed.

Recommendation implemented – noted in the November 1, 2011, letter.

On October 28, 2011, the Department's Medical Services Bureau revised the "Injury/Illness Report Inmate" policy (M206.09) to include a provision requiring medical staff to advise the facility watch commander in the event an inmate reports/alleges that their injuries are the result of a force used by a Department employee.

To date, all medical personnel have been noticed of the new policy. As a result of this new policy, one incident was reported and documented as a use of force incident.

XII. Report back on the role of the new Jail commanders and how they will be used to reduce jail violence.

Since the implementation of efforts by the Commander Management Task Force (CMTF) to reduce jail violence and associated use of force incidents, total monthly use of force incidents have declined by 48 percent. The 2011 year end totals depicted a 21 percent decrease compared to 2010.

Effective January 1, 2012, all Custody and Correctional facilities were mandated to begin tracking force through a central database known as e-LOTS. The e-LOTS database system will enable better tracking on all administrative packages (i.e. force, complaints, allegations, risk management incidents, etc.) throughout the Division.

At the direction of the Sheriff, the CMTF implemented a new 5 level force category system which has been integrated into the PPI database. The 5 level system was devised in order to better monitor and track use of force incidents and trends as it relates to individual personnel and the type(s) of force used.

The CMTF conducted a force analysis to determine if there was a pattern of force incidents involving inmates with mental illness. The analysis reflected a higher amount of force involving mentally ill inmates during the evening and early morning hours. Further review revealed a lack of available mental health intervention services after 4pm. The Department currently deploys a Jail Mental Evaluation Team (JMET) of seven deputies and one sergeant (5 deputies assigned to south facilities and 2 assigned to the north facilities). The JMET have specialized training to respond to inmate housing locations in order to conduct assessments and provide intervention services for those requiring mental assessment. These deputies are accompanied by Psychiatric Social Workers from the Department of Mental Health (DMH). Budget restraints have restricted the availability of these specialized deputies and clinicians during the evening and early morning hours.

In the Department's efforts to impact violence in the jails, it is critical to have deputies with specialized training to deal with mentally ill inmates. Toward that end, the Department reassigned six deputies (from other vital assignments) to deploy during the evening hours as JMET deputies. These additional deputies will have a higher level of skill to interact with mentally ill inmates and aid in the prevention of force incidents.

The Department authored a letter to the DMH requesting additional mental health clinicians be hired to assist with afterhours mental health interventions services. However, a response from the DMH noted a lack of funding available to address our concerns.

Based on the above, the Sheriff's Department is requesting \$777,000 in annual funding for the 6 additional JMET deputies. In addition, the Department is requesting \$547,299 annual funding be allocated to the DMH budget to provide 6

additional Psychiatric Social Worker II items to assist the deputies in providing mental health services, which will directly impact the Department's mission to reduce violence in the jails.

The Jail Commanders continue to work with each Custody unit to accomplish the goals set forth by the Sheriff and CMTF.

The new Jail Commanders oversee the operations of the CMTF, which is comprised of 4 commanders, 8 lieutenants, 8 sergeants, and 4 support staff. The lieutenants, sergeants, and support staff are all items that were removed from critical units within the Department and deployed to this task force.

The CMTF Mission is to assess and transform the culture of the custody facilities in order to provide a safe, secure learning environment for our Department personnel and the inmates placed in the Department's care. The CMTF's purpose is to empower Department personnel to provide a level of professionalism and serve the needs of inmates consistent with the Department's "Core Values."

The CMTF's responsibilities and goals include promoting community trust, reducing jail violence by changing the deputy culture of the custody environment, encouraging respect based communications with inmates, review and implement new training for staff assigned to the jails, prepare and revise all directives/policies necessary to implement Special Counsel Merrick Bobb/Office of Independent review recommendations, analyze force incidents and developing and implementing a custodial career path.

The 8 lieutenants that work directly in accomplishing the goals set forth by the Sheriff and Commanders. The 8 sergeants are comprised as a jail force "roll-out" team (Custody Force Response Team) who will oversee, mentor and review all significant force cases that meet a particular criterion, yet do not rise to the level of an Internal Affairs Bureau for investigation.

A "CMTF Strategic Plan," timeline, and organizational chart were submitted with the November 1, 2011, letter.

Three documents are attached relating to force incidents in the jails:

- Force Used by Month Significant force vs. Less significant force
- Force Year to date 2007 to 2011
- Assaults against Jail Personnel
- XIII. Sheriff to work with the Chief Executive Office to immediately study the feasibility of purchasing Officer Worn Video cameras for all Custody personnel to use, to identify potential funding for this purpose, and

develop appropriate policies and procedures for the use of these cameras. Policies should include a requirement that custody personnel record all interactions with inmates, including Title 15 checks, any movement throughout the jail facilities and any use of force. Each failure to record or immediately report any use of force against inmates must be appropriately disciplined.

The Department concurs with this recommendation; however, it requires field testing. On December 18, 2011, ISD posted a Request for Information (RFI) on the County's website. Upon completion of the RFI process, the Department will work with ISD in procuring and deploying the devices for a field test (pilot program) and report its findings to the Board. The Department anticipates initiation of a pilot program in February 2012.

XIV. Consider the feasibility of targeted and random undercover sting operations performed in custody facilities to ensure deputies are working within policy.

The Sheriff discussed this motion during the November 1, 2011, closed session meeting.

# XV. Consider a "roll-out team" to investigate when there is a use of force in a custody facility.

Recommendation implemented – noted in the November 1, 2011, letter.

Beginning November 2011, the Department created a Custody Force Response Team (CFRT), comprised of 8 sergeants and a lieutenant, who are tasked with responding to custody facility force incidents.

The CMTF created a set of criteria that mandate facility watch commanders to contact the CFRT and request a response. The CFRT sergeant will oversee and assist in the force documentation for the facility. In the course of reviewing the incident, the CFRT Sergeant shall give specific direction to the handling supervisor. If any policy violations are discovered, the CFRT will immediately assume responsibility of the force investigation and initiate an internal investigation.

All incidents requiring a CFRT response will be reviewed by a newly formed Custody Force Review Committee (CFRC) comprised of 3 Commanders assigned to Custody and Correctional Services Divisions. The CFRC has the authority to order additional investigation, make recommendations, or request an Internal Affairs Investigation if there appears to be a possible violation of Department policy.

As of January 1, 2012, the CFRT has responded to assist in investigation and documentation of 10 use of force incidents and monitoring two additional incidents.

# XVI. Report back in 30 days on the hiring standards for deputy sheriffs and how they changed during the last hiring push.

Recommendation completed - A full report on the hiring standards was provided in the November 1, 2011, letter.

# XVII. Consider a two-track career path for deputies, patrol deputies and custody deputies.

On December 16, 2011, members of the CMTF concluded an extensive twomonth study which analyzed different methods of implementing a two-track career path within the LASD. Study results and CMTF recommendations were presented to the Sheriff, on December 21, 2011. The Department will be meeting with members of ALADS and PPOA to discuss the recommendations.

# XVIII. Review existing policy of assigning new deputies to custody functions, specifically, the length of time spent in custody and the hiring trend as its primary determining factor, and revise the policy to reduce the length of time deputies serve in custody.

On October 28, 2011, the Department authorized custody personnel to initiate extensions if they desire to remain in their current assignment. To date, 228 deputies have taken advantage of this offer, which will ultimately cause a reduction of time that deputies will serve in a Custody assignment.

Recommendations for a two-track career path were reviewed by the Sheriff on December 21, 2011, which will reduce the length of time deputies serve in custody. Department members will be meeting with members of ALADS and PPOA to discuss the recommendations.

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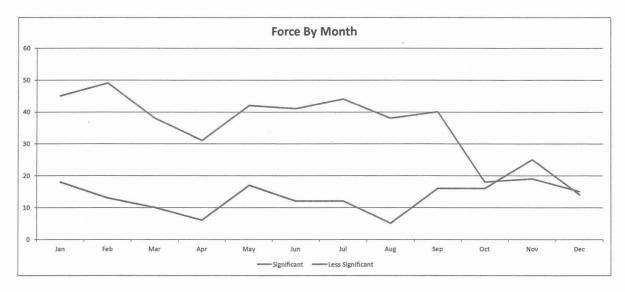
#### LOS ANGELES COUNTY SHERIFF'S DEPARTMENT

FORCE USED BY MONTH SIGNIFICANT VS LESS SIGNIFICANT

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Contraction (																		
Υ.		January		F	ebruary			March			April		May			June		
	Sig	Less Sig		Sig	Less Sig		Sig	Less Sig		Sig	Less Sig		Sig	Less Sig		Sig	Less Sig	
CUSTODY DIVISION	Force	Force	Total															
CRDF	6	2	8	8	5	13	4	4	8	2	2	4	5	2	7	10	1	11
EAST FACILITY	3	3	6	4	0	4	0	0	0	0	0	0	0	1	1	0	1	1
CST	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IRC	9	3	12	9	1	10	12	1	13	10	0	10	7	6	13	8	2	10
MEN'S CENTRAL JAIL	16	1	17	19	1	20	11	1	12	9	2	11	16	5	21	10	3	13
MIRA LOMA FACILITY	0	0	0	0	2	2	1	0	1	0	0	0	0	0	0	0	0	0
NCCF	6	6	12	1	3	4	5	2	7	2	1	3	2	3	5	7	4	11
NORTH FACILITY			0			0			0			0			0			0
SOUTH FACILITY	0	1	1	0	0	0	2	0	2	1	0	1	2	0	2	0	0	0
TWIN TOWERS	5	2	7	8	1	9	3	2	5	7	1	8	10	0	10	6	1	7
	45	18	63	49	13	62	38	10	48	31	6	37	42	17	59	41	12	53

	July				August		S	eptember			October November Decemb			ecember	r Totals						
CUSTODY DIVISION	Sig Force	Less Sig Force	Total	Sig Force	Less Sig Force	Total	Sig Force	Less Sig Force	Total	Sig Force	Less Sig Force	Total	Sig Force	Less Sig Force	Total	Sig Force	Less Sig Force	Total	Sig	Less Sig Force	Total
CRDF	7	2	9	6	2	8	6	1	7	3	1	4	4	4	8	3	4	7	64	30	COUPSEIR POINT
EAST FACILITY	0	1	1	1	0	1	3	2	5	0	0	0	0	4	4	1	0	1	12	N 963) 5 28 703	2012/02/2018
CST	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	2	2	0	2
IRC	6	2	8	4	1	5	12	4	16	0	4	4	2	2	4	1	0	1	80		106
MEN'S CENTRAL JAIL	17	3	20	17	0	17	11	2	13	4	5	9	6	6	12	2	3	5	138	32	170
MIRA LOMA FACILITY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	3
NCCF	5	3	8	5	1	6	2	3	5	4	1	5	3	3	6	2	4	6	44	34	78
NORTH FACILITY			0			0			0			0			0	0	0	0	0	0	0
SOUTH FACILITY	2	0	2	0	0	0	2	0	2	1	0	1	1	1	2	0	0	0	11	2	13
TWIN TOWERS	7	1	8	5	1	6	4	4	8	6	5	11	3	5	8	4	3	7	68	26	94
	44	12	56	38	5	43	40	16	56	18	16	34	19	25	44	15	14	29	420	164	584



\*Totals presented are as of 01/03/2012

Reportable force is *less significant* when it is limited to any of the following and there is no injury or complaint of pain nor any indication of misconduct:

- Searching and handcuffing techniques resisted by the suspect,
- Department-approved control holds, come-along, or take down,
- Use of Oleoresin Capsicum spray, Freeze +P or Deep Freeze aerosols, or Oleoresin Capsicum powder from a Pepperball projectile when the suspect is not struck by a Pepperball projectile.

Reportable force is *significant* when it involves any of the following:

- Suspect injury resulting from use of force,
- Complaint of pain or injury resulting from use of force,
- Indication or allegation of misconduct in the application of force,
- Any application of force that is greater than a Department-approved control hold, come-along, or take down. This includes the activation of the electronic immobilization belt or the use of the Total Appendage Restraint Procedure (TARP).



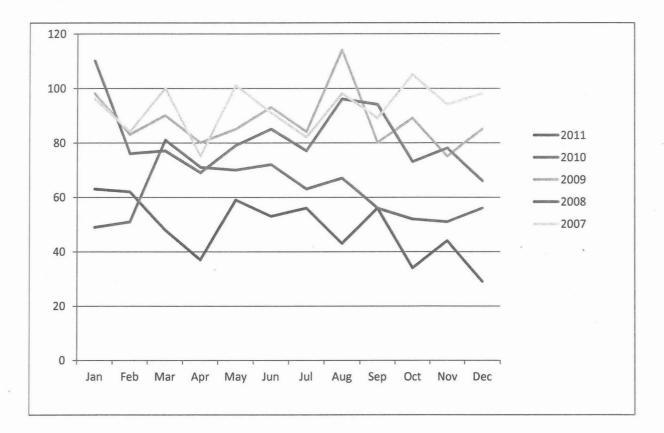
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# LOS ANGELES COUNTY SHERIFF'S DEPARTMENT

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FORCE USED YTD 2007-2011

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	2007	2008	2009	2010	2011
Month	Total	Total	Total	Total	Total
	Incidents	Incidents	Incidents	Incidents	Incidents
Jan	96	110	98	49	63
Feb	84	76	83	51	62
Mar	100	77	90	81	48
Apr	75	69	80	71	37
May	101	79	85	70	59
Jun	91	85	93	72	53
Jul	82	77	84	63	56
Aug	98	96	114	67	43
Sep	89	94	80	56	56
Oct	105	73	89	52	34
Nov	94	78	75	51	44
Dec	98	66	85	56	29
Grand Total	1113	980	1056	739	584

\*Totals presented are as of 01/03/2012



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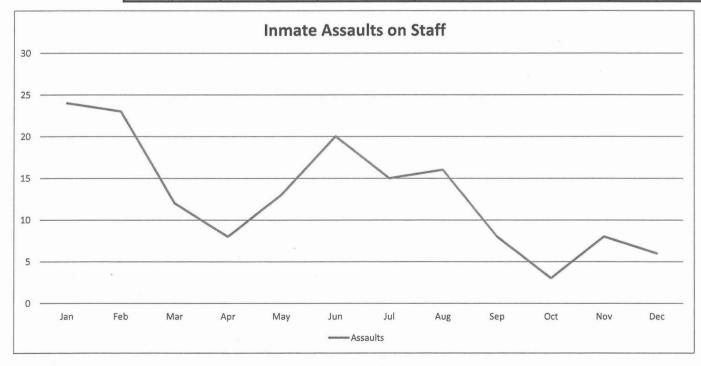
### LOS ANGELES COUNTY SHERIFF'S DEPARTMENT

INMATE ASSAULTS ON STAFF; INCIDENTS BY MONTH

Υ.	January		Febr	uary	Ma	rch	Ap	oril	M	ay	June	
	IM vs		IM vs		IM vs		IM vs		IM vs		IM vs	
CUSTODY DIVISION	Staff	Staff Inj	Staff	Staff Inj	Staff	Staff Inj	Staff	Staff Inj	Staff	Staff Inj	Staff	Staff Inj
CRDF	5	3	5	3	1	0			2	2	4	3
EAST FACILITY			1	0								
IRC				·							2	1
MEN'S CENTRAL JAIL	10	7	9	3	6	2	2	2	6	2	6	1
MIRA LOMA FACILITY												
NCCF	4	2	1	0	1	1	1	0			2	0
NORTH FACILITY												
SOUTH FACILITY					1	0	1	1				
TWIN TOWERS	5	3	7	2	. 3	2	4	3	5	2	6	3
Rel	24	15	23	8	12	5	8	6	13	6	20	8

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	July		Aug	gust	Septe	mber	Oct	ober	Nove	mber	December	
	IM vs		. IM vs		IM vs		IM vs		IM vs		IM vs	
CUSTODY DIVISION	Staff	Staff Inj	Staff	Staff Inj	Staff	Staff Inj	Staff	Staff Inj	Staff	Staff Inj	Staff	Staff Inj
CRDF	3	0	5	4	1	0			3	1	3	3
EAST FACILITY					1	0						
IRC			1	0	1	0					1	0
MEN'S CENTRAL JAIL	9	4	7	2	3	1			3	2		
MIRA LOMA FACILITY												
NCCF .			2	0	1	1	2	0	1	0	1	1
NORTH FACILITY												
SOUTH FACILITY	1	0										
TWIN TOWERS	2	1	1	1	1	0	1	1	1	0	1	0
	15	5	16	7	8	2	3	1	8	3	6	4



\*Totals presented are as of 01/03/2012