

* THIS IS A PUBLIC COMMENT FOR THE
WRIGHT PETITION (CC DOCKET # 96-128)

Dear Chairman Genachowski, 10-31-12

It is difficult to call my family
because it cost so much. My grandma
lives in Florida and I would like to
talk to her more.

Thank you

Sincerely,

Doree E. Healey
526608
PO Box 8312
Cranston, RI
02920

Received & Inspected

NOV - 8 2012

FCC Mail Room

Received & Inspected

NOV - 8 2012

FCC Mail Room

This is a public comment for the Wright Petition (CC Docket#96-128).

Darin Bufalino
190 River Road
Winthrop, MA 02152

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski,

I write to you urging for your help in passing of the Wright Petition. The goal of the Wright Petition is not only fair pricing for interstate prison phone calls but for the ability of prisoners to be able to stay connected to family members and thereby creating stronger ties to the community in which they will return. As it stands presently the high cost of these calls are a formidable obstacle for poor prisoners to communicate with family and friends and is detrimental to the re-entry process for prisoners returning to the community.

For those of us incarcerated the passing of the Wright Petition will mean more than cheaper phone calls, it could possible be a life saver. Thank you for your consideration.

Sincerely,



Darin Bufalino

Received & Inspected

OCT 19 2012

FCC Mail Room

David Lambert
No. KD-2560
SCI-GREENE
175 Progress Drive
Waynesburg, Pa 15370

October 7, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski:

This is a public comment for the Wright Petition (CC Docket #96-128).

Hello Mr. Chairman. My name is David Lambert and my Pennsylvania Inmate Number is KD-2560. I am an inmate at SCI-GREENE located in Western Pennsylvania. In comment of the high prices of telephone calls, I must say that it is totally out rages. It cost app. \$5.00 and some odd change for a 15 minute phone call. Which is a tough pill to swallow for most of us inmates. It is very tough considering the fact that most of us don't have a in-house job, and there are plenty whom are on an extensive list waiting to be appointed a job. However, the inmates that does not have a job are placed in the General Labor Pool (GLP), in which we receive app. \$12-\$15 per month. This would be enough to buy a \$10.00 phone card and we'd be able to make one or two phone calls. Even with this being an option it is not quite the whole story. We must consider that this will only allow an individual to call home once a month. The rest of the story to consider is that this option mat not be available for many, because if an individual owes money to the Crime Victims Compensation Fund, 10% of that is deducted. Also if an individual owes money for cost & fines or restitution, 20% is also deducted. Therefore, the situation puts a person below \$10.00 for the month and the cheapest phone card available is a \$10.00 card. Because of this, a person's opportunity to call home is no longer an option. As I reflect even further into this problem of high price telephone services, there remain another obstacle which causes friction in our situation. We are put in a situation where we must choose between purchasing a phone card or purchasing cosmetics. This D.O.C. does not provide soap, toothpaste, toothbrush, lotion, razor, shaving cream, Q-tips, deoderant, hair grease, and etc. So we are pressured into making very hard decisions, because most of us want to speak to our loved ones like our children, or our mothers, fathers, and grandparents. Most of our parents are older and they would love to speak to

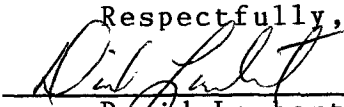
us also. One of my children, particularly speaking of my 12 year old daughter, asked me "Daddy why you don't be calling us?" The question broke my heart. So I explained to her the situation and further explained that I always write to her because of the phone situation. Then I told her to be sure to write me back and we can communicate via U.S. Mail. Mr. Chairman, that situation was also subject to change because of the cut backs that were made in the institution. When I first came to prison, which was only one year ago, we were being given 10 envelopes and free postage were reduces to 8. However, it doesn't stop there. Visitation has also been attacked. Visitation days wre, in the past, Sun-Sat. As months pasted, Tuesday was taken. Then Wednesday was also taken; followed by Monday. Our current visitation schedule is Thurs-Sun, which further does not allow us to communicate with loved ones. Not including the fact that I am from Philadelphia and I'm being held in Waynesburg, Pa.; which is a half an hour from W. Virginia. Not only is this Cruel and Unusual Punishment, but it is very oppressive. One must ask himself, "Is this a chess move in the bigger scheme of things to pressure one to buy phone cards, Are we being further punished by the D.O.C. after we have already been punished by the courts, Do we have any rights, why does my family have to suffer also, does the D.O.C. make commissions or get kickbacks for their participation, if so, where is this money going?"

In conclusion to these facts and these questions, I've formulated an opinion of these D.O.C. practices. They are oppressors, extortionist, a monopoly, and a corrupt organization in and of itself.

So one must ask himself, what is the best way to deal with this? My answer is to remain patient during these trying times. Also, I must be thankful that I was awoken to see another day. I also must be thankful that, by minimum, I am given three meals a day. I always reflect on the words of the late Dr. Martin Luther king Jr. He said, "The ultimate measure of a man is not where he stands in times of comfort and convenience, but where he stands in times of trials and controversy."

I humbly thank you, Mr. Chairman, for your time and effort in attempting to ratify the issue at hand.

Respectfully,


David Lambert

Kenneth Bibbs #1114910

10-12-12

Po Box 670

Received & Inspected

Dillwyn, VA 23936

OCT 19 2012

PCU #5

FCC Mail Room

This is a public comment for the Wright
Petition (CC Docket #96-128)

Dear Chairman Genachowski,

I am housed at Dillwyn Correctional Center in Dillwyn VA, where a local 20 minute phone call is over \$7.00 per call. Out of state and non local calls are over \$15.00 per call. I have been using a discount inmate telephone calling services which allows my family and friends to pay a 7.95 per month services fee and it only cost me 90¢ for each per-paid 20 minute call.

Today the VA Doc put out a memo to inform all inmates who are using this services that those phone number would be blocked and our family and friends would need to contact Global Tel Link at www.offenderconnect.com or call 1-800-483-8314. With this service I am able to talk to my family at least once a week by use^{ing} my state pay to pay for all my phone calls. I make \$54.00 per month from my state inmate pay. I am able to make about 8-10 phone calls per month. When I am forced to use Global Tel Link those same 10 calls which I pay \$9.00

out of my \$54.00 state plus the Doc take 10%
each month. Those same 10 come will cost me \$72.00
per month that neither I nor my family can afford!

Thank you for your time.
Kenneth Bell

Received & Inspected

OCT 19 2012

FCC Mail Room

Oct 11, 2012

Dear Chairman Benachowski,

I am writing to you today about my son who is in mount olive Correctional Complex in mount olive, WV. I'm on a fixed income and I'm only able to visit my son one time a year so the phone calls I receive from him mean so much to me but they cost us a lot on our monthly bill. It would be such a relief if some how they could be lowered to help to help people who don't have a lot of money to spare.

Thank you for
listening
Sandra Jenkins

THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION

(CC DOCKET # 96-128)

Received & inspected

OCT 19 2012

FCC Mail Room

"Dear Chairman Genachowski"

I was a
house at "Leif" Federal Correctional
Institution.

a Private Prison. The telephone
rate was very cheap, a one minute
Local ^{call} anywhere in the U.S. was 9¢
a minute. Then I was transferred
to the B.O.P. The telephone rate
was out Rerigious Indeed, it's 23¢
a minute, that is very very expensive
Frankly I can't talk get the the
fifteen minutes, such a
high telephone rate put a Big
dent in ^{my} telephone calls, and
also my conversation too.

I'm

your

Faithful

Leonard R.

Andrew Hersh
JW2630
175 Progress Drive
Waynesburg, PA 15370

Received & Inspected

OCT 19 2012

FCC Mail Room

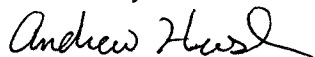
Chairman Julius Genachowski
Federal Communications Commission
Public Comments
145 12 Street, SW
Washington, DC 20554

This is a public comment for the Wright Petition
(CC Docket #96-128)

Dear Chairman Genachowski,

My name is Andrew Hersh, I am currently incarcerated at SCI-Greene in Waynesburg, PA. Waynesburg is about 4½ hours from my hometown of Gettysburg, PA. Due to being incarcerated so far from home it costs me quite a bit to call home. It costs about \$5.15 to call home to my fiance and my family that is in Gettysburg. However, my mother and other family live in Florida. It costs about \$11 dollars for any out of state call I make to my mother. Since I have been incarcerated I have been spending about \$50.00 per week on phone cards. That may not seem like a lot to most people, but when you are incarcerated making only prison salary of \$ 0.33/ hour. It then forces your family to foot the additional part of the bill. Unfortunately for most families this is very difficult to do. I am somewhat fortunate that my family has stepped up to the plate but with it costing more than \$200 a month on strictly phone calls per month, Its extremely taxing even for those families who are willing to help. In the economic times we are living in \$200 per month is the difference between eating or important medication or calling and talking to those of us that are incarcerated. I would appreciate your support in this matter. Prison phone calls financially do not hurt those of us incarcerated, it hurts the law abiding, tax paying family members of ours that are out there struggling through a dilapidated economy. Thank you for your time and support in this matter.

Sincerely Yours



Andrew Hersh
JW2630

Received & Inspected

OCT 25 2012

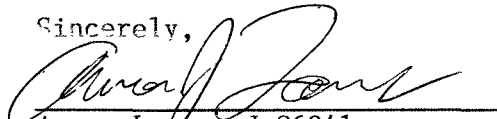
FCC Mail Room

This is a public comment for the Wright Petition (CC Pocket #06-128)

Dear Chairman Genachowski,

I have been incarcerated for the last eighteen years and during that time my wife and family members have routinely paid in excess of eight hundred dollars a year annually in collect toll charges. In some years that number has exceeded one thousand. This cost is for one fifteen minute phone call a day, never more. It is difficult enough to maintain familial relationships while incarcerated, having to pay exorbitate rates for short phone calls only makes it more difficult. I'm writing this letter with the hope that th Wright Petition will move forward apace, and perhaps the difficulty I, and many others, have long endured will soon be remedied.

Sincerely,



Aaron Lovers J-26041
CSP-Solano 20-7-4u
P.O. Box 4000
Vacaville, CA 95606

Richard Flood #BC1488
175 Progress, Drive.
Waynesburg, PA 15370

October 17, 2012

Received & Inspected

OCT 23 2012

FCC Mail Room

Chairman Julius Genachowski
Federal Communication Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Re: This is a public comment for the Wright Petition
(CC Docket #96-128).

Dear Chairman Genachowski,

I am writing you this letter concerning the extremely high cost, that I and other inmates who are presently incarcerated in the SCI-Greene institution in Pennsylvania, are paying to keep our lines of communication open with our families. Sir I have presently been in the department of corrections for twenty-four years now, and have seen many changes in those years, some for the better but many for the worse. One of the worse being this monopolized prison phone service, that is daily gouging prisoner's and our families.

The phone company that is dealing with the department of corrections here in Pennsylvania, is truly taking an unfair advantage of a captive audience. Giving us no other options but to use their phone service, and charging outrageous exorbitant rates, when we who are in these prison's aren't making much of nothing. The department of corrections do allow us inmates to work in the institution, but they only let us make nineteen cent a hour, and only four to six hours a day. Sir I may make only fifteen dollars a month a mere stipends, and after paying for the basic things I need like toiletry items, soap, toothpaste, and deodorant, I don't have much of nothing left to pay for a phone call. More less a phone call where I'm charged \$15.00 dollars or more for 15 minutes, to speak with my family right here in Pennsylvania.

Sir the rates that we as prisoner's are force to pay, are extremely to high. So I and many other are reduced to just writing to our families by letters, because we can't afford the high cost of calling our love ones.

Mr. Genachowski whatever help you can provide will genuinely be a great help to so many in the prison system, as well to so many struggling families who are trying to stay in touch with their love ones.

Sincerely yours,
Richard Flood
Richard Flood.

This is a Public Comment for the Wright Petition (CC Docket #96-128)

Dear Chairman Genachowski,

Received & Inspected

OCT 23 2012

599 Mail Room

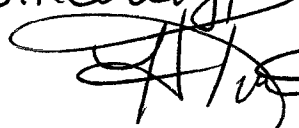
I would like to encourage you to support capping rates charged for prisoners calling family across state lines.

I have been incarcerated at Perryville Prison in Arizona since 2007. During this time I have had 2 great grandmothers, a brother and my father pass away. I was never able to speak with them on the phone in their last years of life because of the exorbitant call fees.

Additionally, my sister has had 2 children. My eldest niece has just started learning how to write and I realize how she is a stranger to me. I have not been able to speak to my 2 nieces in their entire life and hence not heard my sisters voice in years.

Family unification has been proven to dramatically reduce recidivism. It would be irresponsible to continue discouraging this with high costs of phone calls.

I appreciate your consideration and thank you for taking the time to read this letter.

Sincerely,


SCI-GREENE

FROM - PEDRO CABRERA Received & Reported:

DEAR: CHAIRMAN GENOCHOWKI

OCT 23 2012

FCC Mail Room

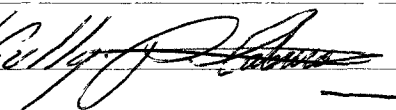
CHAIRMAN GENOCHOWKI, THE REASON FOR THIS LETTER TO TELL YOU HOW MUCH THE HIGH COST OF PRISON CALLS HURTTED ME AND MY FAMILY & FRIENDS. I'M ORIGINAL FROM N.Y. SO I DON'T HAVE FAMILY IN P.A., ALL MY CALLS ARE OUT OF STATE.

MY SISTERS LIVE IN FLORIDA AND MY AUNT IN CALIFORNIA. THEY HAVE JOBS & PERSONAL FAMILY TO TAKE CARE. SO TO SAY THEY HAVE A VERY BUSSY ESCHEDULE. SOME TIME IT'S HARD FOR THEM TO WRITE A LETTER. ABOUT MY AUNT WELL IT'S JUST PLAIN IMPOSIBLE TO TRY TO CALL I DON'T HAVE THAT KIND OF \$ MONEY TO EVEN TRY. BUT MY SISTERS ARE ALL I HAVE. I LOST MY MOTHER IN A YOUNG AGE AND MY FATHER ON MY TEEN YEARS SO MY SISTERS AND AUNT ARE ALL I HAVE.

I HAVE A DOUGHTER IN DOMINICAN REP. AND ALL I HAVE IS A CELLPHONE # BECAUSE HER MOTHER RE-MARRIED AND ALL I CAN DO IS JUST THINK THAT I CAN'T EVEN TALK TO MY ONLY CHILD.

I THOUGHT THAT WE ARE SUPPOST TO TRY TO GET REINSTATED IN SOCIETY. THAT WE SHOULD FIX THE TIES THAT BUILT A STRONG FAMILY. HOW CAN WE DO THIS IF YOU CAN EVEN HEAR YOUR LOVED ONES VOICE. A LETTER IS BEAUTIFUL FOR IT KEEP YOU INFORM IT REVIVES YOU. BUT NOTHING CAN SAY OR REVIVES YOU MORE THAN A PHONE CALL. VISITS. IT'S NOT A THOUGHT IN MY MIND.

THANK YOU FOR LISTENING TO MY STORY. I HOPE THAT SOMETHING CAN BE DONE TO HELP THE FAMILIES & FRIEND OF ALL OF US WHO HAPPENS TO BE IN PRISON. FOR WHATEVER REASON.

Respectfully 

SCI GREENE
175 PROGRESS DRIVE
WAYNESBURG, PA 15370

Received & Inspected

OCT 24 2012

FCC Mail Room

Dear Chairman Conachowst.

This is a public comment for the Wright Petition (cc Docket #96-128)

In regards to our phone calls I wanted to say that I'm a father and a son and each call is \$3.25 for 20 minutes in the state of Colorado and 3.50 out the state.

In Colorado we are given whats called state pay and with it we have to buy our hygiene and writing supplies. The thing is Mr Chairman all we get is \$4.00 a month to take care of ourselves.

With phone prices at its current rate how can I be a active parent? How can I stay in touch with my family?

For us that dont have very much & its hard enough to survive in this place not to mention have phone calls.

I'm not asking for our phone
calls be free but maybe you
can get our rates lowered so
I can afford them.
Thanks for your time!

Partridge Vigil # 131785

Received & Inspected

OCT 19 2012

FCC Mail Room



T: (321) 622-8866
F: (321) 622-8867
E: bill@clecknerlaw.com

**GLOBAL TEL* LINK PHONE SERVICES
BREVARD COUNTY JAIL, FLORIDA**

October 10, 2012

Brevard County Jail
Attention: Communications Director
860 Camp Rd
Cocoa, FL 32927

Global Tel*Link
Brian Oliver, CEO
2609 Cameron Street
Mobile, Alabama 36607

AdvancePay Service Department
P O BOX 911722
Denver, Colorado 80291-1722

Office of Attorney General
State of Florida
The Capitol PL-01
Tallahassee, FL 32399-1050

Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Global Tel Link (GTL) Phone Services in Florida

Dear Brian Oliver, CEO GTL, Brevard County Jail Communications Director, AdvancePay Service Department, the Florida Attorney General and the Federal Communications Commission,

I am bringing a problem with the communications Global Tel Link provides, their deceptive tactics and their unacceptable customer service to your attention for several reasons:

First, I called Global Tel Link customer service on 10/4/12 because I have been having

multiple instances of dropped calls, specifically yesterday 10/4/12, I received 5 or 6 calls from my client who is an inmate at the Brevard County Jail and the calls dropped off each time and I was charged approximately \$3.00 for each call. I immediately called and asked customer service to refund the \$25.00 credit card payment I paid on 10/4/12 and they basically told me dropped calls were not their fault without doing any checking into my complaint, it was like there was a scripted answer customer service gave to my complaint. I was able to speak to my client for a few seconds during one of the calls and he said the person next to him at the jail was on the phone and his calls kept dropping off also clearly indicating this was a GTL problem. It was not a problem with my phone. I did not have any dropped calls on 10/4/12 except for calls made through GTL and I had dozens of phone calls that day to different numbers. I told the customer service representative on 10/4/12 that if they did not give me a refund I would dispute the \$25.00 charge with my credit card company because I did not receive the services I paid for. I have since made that complaint to my credit card company as GTL did not give me a refund.

More importantly, my client is in the Brevard County Jail could not conduct the business he needed to conduct with me because of problems with GTL equipment/phone services. This is not the first time the GTL system has had problems. A week or so ago over the weekend the GTL phone system was down at the jail. Also, I have had at least 10 other GTL calls that were dropped over the past two months, right after being connected (and of course GTL collected their fee instantly and I did not get the service I paid for). I am asking for a refund of \$50.00 from GTL based on GTL's failure to provide the services I have paid for over the past several months. GTL charges a \$5.00 service charge each time we prepay a \$25.00 account, that's a 20% fee. On \$50.00 prepays we are charged a service charge of \$10.00, again a 20% fee. The prepay fees are in addition to the \$3.00 fee for each phone call.

How and why can GTL charge such an outrageous "service fee" before they ever provide any communications service? Who gets this fee, what does GTL do with it? Once we accept a call from the jail we are instantly charged about \$3.00 whether the call connects or drops right off or not. GTL calls have a 15 minute time limit for the fees we pay and many times the calls drop off well before the 15 minute limit. I am not paying for phone calls that are not completed or that drop off right away, whether it is a problem with GTL equipment or the interfaces of GTL equipment with other service providers. No excuses – if we don't receive the communications service GTL charges us up front for, GTL should not be paid, period!!!

Second, about a month or more ago I called GTL customer service to have statements for my two accounts mailed to me. I was promised I would have the account statements within a week or so. I have received no statements for my accounts (321) 622-8866 and (321) 626-9782 from GTL and when I asked GTL customer service representative about it on 10/4/12 he had no answer and took no action to send me my statements.

Third, I find it appalling that GTL is taking advantage of those that are least able to afford telephone services, citizens that are incarcerated by the state and their families. The people that are in jail typically are represented by the public defender because they are declared

indigent, and they are unable to post bond. GTL's 20% service charges are outrageous and \$3.00 for a local 15 minute call is ridiculous. I hope the Attorney General and FCC will investigate these charges to determine if they are proper and lawful.

Finally, I received a call from an inmate at the jail on 10/8/12 and followed GTL's instructions to block all calls from the jail on my phone (321) 626-9782. GTL's recorded message then told me to call an 800 number and I would receive a text message from GTL to complete the process of blocking my phone from jail calls. Well it did not work. I did get a text message from GTL after calling the (800) number and here is what it said:

"Locator Svc \$9.99/mo Msg&date rates may apply for 20 lookups/mo. Reply HELP for help www.wmw181.com Reply Y for info on # you R dialing Reply STOP to cancel."

I replied "STOP"

GTL replied with: "You are NOT subscribed to the Locator Svc. No further charges apply or msgs sent. For more assistance, Reply HELP or call 800-850-5400."

I am still receiving inmate calls from the jail. This is another example of how GTL plays games to try to take advantage of those least able to afford it by trying to sell something to someone trying to cancel service. This really needs to be looked at by the Attorney General and FCC.

Global Tel Link: Please respond specifically and in detail to the following:

- I request a \$50.00 refund for reasons stated above, please immediately credit my credit card accounts that I used to pay these fees or send me a check at the address listed below.
- I request complete written statements of my accounts as listed above from January 2012 to present. You may be violating the law by not providing an accounting statement of the communications services we pay for, but regardless, that is very poor customer service, especially with the outrageous up-front fees you are charging your customers.
- What specifically is the purpose of the \$5 and \$10 service charge fees (20% rate) and why are they so high and what do you do with these fees?
- Why do you charge \$3.00 for a local 15 minute phone call?
- How much does the Brevard County Jail collect from Global Tel Link for each \$5 or \$10 service charge and for each phone call?
- Please immediately refund all credit balances on my accounts listed above to me by crediting my credit card accounts or mail a check to me at the address listed below.
- Close both of my accounts immediately and block my phone numbers so I cannot receive calls from inmates because I refuse to do business with Global Tel Link. On
- You make it very easy to make payments to you as that is the first prompt when we call

your customer service number and get the automated payment system with instructions in crystal clear English language. However, you make it virtually impossible to speak with a live customer service representative when we have a problem as there are multiple automated prompts before we can actually speak with a live person. When we finally reach customer service there is a distinct language barrier to communicating with your representatives. I point this out to illustrate that you have put a lot of resources into collecting fees and charges but not at providing quality customer service.

I am also bringing these issues to the attention of the Florida Attorney General and the Federal Communications Commission.

I look forward to hearing from you promptly.

Thank you,

A handwritten signature in black ink, appearing to read "William J. Cleckner". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

William J. Cleckner, Esquire

7777 N. Wickham Rd #12-411

Melbourne, FL 32940

Office (321) 622-8866; Cell (321) 626-9782; Fax (321) 622-8867

bill@clecknerlaw.com

Received & Inspected

OCT 19 2012

FCC Mail Room



T: (321) 622-8866
F: (321) 622-8867
E: bill@clecknerlaw.com

**GLOBAL TEL* LINK PHONE SERVICES
BREVARD COUNTY JAIL, FLORIDA**

October 10, 2012

Brevard County Jail
Attention: Communications Director
860 Camp Rd
Cocoa, FL 32927

Global Tel*Link
Brian Oliver, CEO
2609 Cameron Street
Mobile, Alabama 36607

AdvancePay Service Department
P O BOX 911722
Denver, Colorado 80291-1722

Office of Attorney General
State of Florida
The Capitol PL-01
Tallahassee, FL 32399-1050

Federal Communications Commission
445 12th Street SW
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multiple instances of dropped calls, specifically yesterday 10/4/12, I received 5 or 6 calls from my client who is an inmate at the Brevard County Jail and the calls dropped off each time and I was charged approximately \$3.00 for each call. I immediately called and asked customer service to refund the \$25.00 credit card payment I paid on 10/4/12 and they basically told me dropped calls were not their fault without doing any checking into my complaint, it was like there was a scripted answer customer service gave to my complaint. I was able to speak to my client for a few seconds during one of the calls and he said the person next to him at the jail was on the phone and his calls kept dropping off also clearly indicating this was a GTL problem. It was not a problem with my phone. I did not have any dropped calls on 10/4/12 except for calls made through GTL and I had dozens of phone calls that day to different numbers. I told the customer service representative on 10/4/12 that if they did not give me a refund I would dispute the \$25.00 charge with my credit card company because I did not receive the services I paid for. I have since made that complaint to my credit card company as GTL did not give me a refund.

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indigent, and they are unable to post bond. GTL's 20% service charges are outrageous and \$3.00 for a local 15 minute call is ridiculous. I hope the Attorney General and FCC will investigate these charges to determine if they are proper and lawful.

Finally, I received a call from an inmate at the jail on 10/8/12 and followed GTL's instructions to block all calls from the jail on my phone (321) 626-9782. GTL's recorded message then told me to call an 800 number and I would receive a text message from GTL to complete the process of blocking my phone from jail calls. Well it did not work. I did get a text message from GTL after calling the (800) number and here is what it said:

"Locator Svc \$9.99/mo Msg&date rates may apply for 20 lookups/mo. Reply HELP for help www.wmw181.com Reply Y for info on # you R dialing Reply STOP to cancel."

I replied "STOP"

GTL replied with: "You are NOT subscribed to the Locator Svc. No further charges apply or msgs sent. For more assistance, Reply HELP or call 800-850-5400."

I am still receiving inmate calls from the jail. This is another example of how GTL plays games to try to take advantage of those least able to afford it by trying to sell something to someone trying to cancel service. This really needs to be looked at by the Attorney General and FCC.

Global Tel Link: Please respond specifically and in detail to the following:

- I request a \$50.00 refund for reasons stated above, please immediately credit my credit card accounts that I used to pay these fees or send me a check at the address listed below.
- I request complete written statements of my accounts as listed above from January 2012 to present. You may be violating the law by not providing an accounting statement of the communications services we pay for, but regardless, that is very poor customer service, especially with the outrageous up-front fees you are charging your customers.
- What specifically is the purpose of the \$5 and \$10 service charge fees (20% rate) and why are they so high and what do you do with these fees?
- Why do you charge \$3.00 for a local 15 minute phone call?
- How much does the Brevard County Jail collect from Global Tel Link for each \$5 or \$10 service charge and for each phone call?
- Please immediately refund all credit balances on my accounts listed above to me by crediting my credit card accounts or mail a check to me at the address listed below.
- Close both of my accounts immediately and block my phone numbers so I cannot receive calls from inmates because I refuse to do business with Global Tel Link. On
- You make it very easy to make payments to you as that is the first prompt when we call

your customer service number and get the automated payment system with instructions in crystal clear English language. However, you make it virtually impossible to speak with a live customer service representative when we have a problem as there are multiple automated prompts before we can actually speak with a live person. When we finally reach customer service there is a distinct language barrier to communicating with your representatives. I point this out to illustrate that you have put a lot of resources into collecting fees and charges but not at providing quality customer service.

I am also bringing these issues to the attention of the Florida Attorney General and the Federal Communications Commission.

I look forward to hearing from you promptly.

Thank you,

A handwritten signature in black ink, appearing to read "William J. Cleckner". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

William J. Cleckner, Esquire
7777 N. Wickham Rd #12-411
Melbourne, FL 32940
Office (321) 622-8866; Cell (321) 626-9782; Fax (321) 622-8867
bill@clecknerlaw.com

Chairman Julius Genachowski
Federal Communication Commission
Public Comments
445 12th Street SW
Washington DC 20554

Received & Inspected
NOV - 9 2012
FCC Mail Room

DARRELL REESE DS-9336
1000 Fallies Road
Dallas Pa 18612

Nov 4, 2012

DEAR MR. JULIUS GENACHOWSKI:

I'm writing in concern of PENN PRISON SYSTEM phone rate. The cost of a direct phone call is \$5.15 and a collect call to your family is now \$6.38. The jail will not allow your family to get collect on their phone, your family have to set up an account with the jail in order to use the collect calls. Your family have to send you money to buy phone time off of commissary. A direct collect cost 4 or 5 times than a collect. My family always question me about why are the price for a phone call are so high. A direct phone call on the street cost \$50 and a collect cost \$1.00. They want me to write more because the phone rates are to much. PLEASE help us get the phone rate down
THANK YOU SINCERELY Darrell Reese

This is a public comment for the Wright Petition (CC Docket #96-128)

Received & Inspected

November 4, 2012

NOV -9 2012

Dear Chairman Genachowski,

FCC Mail Room

I'm writing to you to explain how the high cost of prison phone calls are having on me and my family. I'm currently incarcerated at the J.C.I. Annex in Jessup, Maryland. The current rate for a phone call is .30¢ for the first minute and .30¢ for each additional minute. So a half hour ~~phone~~ long distance phone call runs \$9 dollars. The majority of my family lives in the Washington D.C. area which is in 20 to 30 miles but is considered long distance and charged as such. The person in my family that I'm most close with is my twin sister who lives in North Hollywood, California. She moved out there almost seven years ago and lives out there by herself with none of our family out there with her, and is only able to make it home to visit no more then two or three times a year. So it's important that I stay in contact with her if for nothing else to make sure that she is alright out there by herself. Our state jobs in here average around \$20 dollars a month. That's almost half your months pay going to one half hour phone call. With the difficult economic times I don't want to put the burden of my family to have to pay for these phone calls. When companies like "Freedom Line" come up with a legal way to give us a opportunity to pay a fair price for a phone call T-netix the company who has the phone contract for this region blocks the calls forcing us to have to continue to pay there inflated prices. As hard as it is for my family members to visit on a regular it's extremely important for me to be able to keep those family ties strong by phone and this system that we have in place is making that extremely difficult. People on the street if they don't like there long distance carrier can switch it, while we have no choice but to pay these high prices or not be able to stay in contact with our loved ones by phone. Where in desperate need of some type of relief in this matter. Thank you for listening and I hope that you will give us some type of help in this matter.

Sincerely,

Maurice Osborne

Received & Inspected

NOV - 9 2012

FCC Mail Room

Jermaine Williams
DF-7887
1000 Follies Road
Dallas, PA 18612

November 2, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Re: Prison Phone Justice

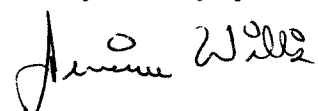
Dear Chairman Genachowski:

This is a public comment for the Wright Petition (CC Docket #96-128). I am an inmate currently resididng in the State Correctional Institute at Dallas, in Pennsylvania. The Phone system here is extremely costly for me and my family. It costs \$5.15 for a call to Philadelphia, Pennsylvania. Which is approximately 150 miles from the institution. The cost is slightly higher when calling collect.

Moreover, GTL the system which is used by the institution is forcing us to use their system or not use the phone at all. Your family can no longer use their long distance provider to accept collect calls from their incarcerated family members. You now have to set up an account with GTL in order to make collect calls. This is monopolizing and is criminal and must be stopped.

I would like to thank you in advance for any help that you may provide us in this unfair and unfortunate situation we are in.

Very truly yours,



Jermaine Williams

Received & Inspected

OCT 31 2012

FCC Mail Room

Dear; Chairman Genachowski

This is a public comment for the
wright Petition (cc Docket #96-128)

Mr. Chairman, I am a prisoner in
Huntingdon PA, going on 15 years now and I'm from
New York, which makes this a little more harder for me.
The communication I have with my family over
the phone is almost none existence because the cost
is like \$11.00 a call, and now my collect is being
taken if my family doesn't have some kind of agreement
with one of the phone companies. Mr. Chairman,
the jail sent a lot of inmates to another state some
years ago, when those inmates came back, one of
the biggest stories was about how their phone calls
was so much cheaper than ours was, Mr. Chairman
some inmates went to Michigan and some went to
Virginia, how is it that I'm a couple of hours away
and pay close to \$11.00 and Michigan and Virginia
is close to a couple a days away and they was payin
\$1.80 for their calls, its more feeling in a phone call
then on paper, Thank you for your time.

Kagwan Milligan

1.)

Mr. David Esco Welch #E-25702
San Quentin State Prison 3-EY-47
San Quentin, Calif. 94974

Received & Inspected

OCT 31 2012

October, 18th 2012
FCC Mail Room

Federal Communications Commission
(Public Comments)
445-12th Street, SW
Washington, DC. 20554

Please tries FCC,

I'm a Fifty (54) Four, years of
age, Black, condemned prisoner
here. I read about your
good intention's, within a
Prison Legal News paper.

My Families, and Friends
phone number's here, has stopped,
putting my collect phone
call's through. There's, preventing
them from making a decision,
to accept the call's or
not.

2.)

When I've made inquiries to Prison Officials, they suggest my family call Global Tel Link, which I'm not familiar with, nor have access to the number, ect...

It's rather frustrating, trying to prepare for my Appellate hearings, and not having a real access to a phone.

Also, I'm a long time newspaper subscriber. Many of my daily issues, haven't been issued to me. Prison Officials, are knowingly, stealing the incoming mailed newspapers, to read the sport's section's, there's.

These newspaper subscriptions, are seriously needed. To help condemned prisoners, keep abreast of current events, surrounding their Appeals.

Myself, I've recently lodged complaint's with the Warden.

3.)

which, hasn't brought, about,
any results yet. Last month,
each of my Monday, issues
was missing. That's day's, after
the week-end sport's events.

My Mother's name, address
and phone number is listed
here below. Feel free, to call
and make inquiries. Helpful,
so my call's can get accepted,
soon!

Thanks, very much!

Sincerely & respectfully,

D. Lisa Welch

Mrs. Milwite B. Welch
521 Loperenda Dr.
Oakland, Calif. 94603

(510) 562-2905

I'd like to join: The Prison
Phone Justice Campaign

Received & Inspected

OCT 31 2012

FCC Mail Room

October 22, 2012

TO: Chairman Julius Genachowski
Federal Communications Commission
Public Comments
455 12TH Street, SW
Washington, DC 20554

From: Michael Drayton BS-6812
1100 Pike Street
Huntingdon, PA 16654-1112

Sir, I'm writing to find out if you have a solution to the high cost of a call here in Pennsylvania that we must endure in the institutions throughout this state. This system has been a heavy burden not only for me and my family but for the entire population of inmates here in PA. We're currently paying \$5.15 for a 15 minute call that's if we have the funds to pay for a Pre-Paid calling card if we call collect then it's \$6.20 on our families bill for 15 minutes, and that cost gets even higher for those inmates who are calling out of state.

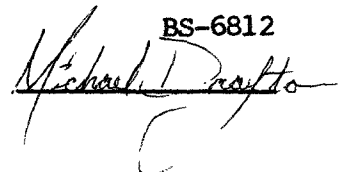
Sir, I'm trying to understand how inmates were shipped out to Michigan, to help with the increase of the population that all calls were only \$1.80 and that's to call anywhere in the USA. So, I'm asking not just for me but for everyone that this problem effects is there a solution to the high cost of the calls that we been dealing with for years and they're only getting higher and higher. I don't need help we all need help with this problem the inmate population as well as our love ones.

Thank you for taking the time to read my issue I hope that you can help me in this matter

Thank You

Michael Drayton

BS-6812

A handwritten signature in black ink that reads "Michael Drayton". The signature is written in a cursive style and is positioned below the typed name and ID number.

Received & Inspected

OCT 31 2012

FCC Mail Room

This is a public comment for the WRIGHT PETITION (CC Docket #96-128)

Chairman Julius Genachowski
Federal Communications Commission
Public Comment
445 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski:

I'm writing to ask that you act on the WRIGHT petition to cap inmate telephone rates and stop the exploitation of prisoners and their loved ones.

I am serving time in the Michigan Department of Correction. Since coming to prison, I have tried to remain in close contact with my family and friends, but with each passing year it becomes more difficult. Despite publicly trumpeting the benefits of prisoners remaining in close contact with their families, the self serving policies and actions by the MDOC are continuing to tear at the very fabric of these bonds.

The two most important and critical ways for a prisoner to keep in contact with his family comes through visits and telephone calls. For most families, including mine, making the trip to visit is a rare occurrence. When you consider the bad economic times, and that most of these visitors themselves are struggling near the margins, the cost of making the trip to visit is prohibitive. Add to this that the MDOC has reduced the amount of days a prisoner can get visits, and restricted the number of visitors an inmate is allowed to see, it's not surprising to see the number of visits being reduced by 70%.

This leaves the telephone as the main lifeline for a majority of prisoners. Rather than making this critical service more convenient, the MDOC has chosen instead to exploit this service for profit. They, along with predatory telephone providers, have colluded to extort and target those who can least afford it. Of the average \$3.25 charged for a 15 minute call, \$2.50 goes directly into the pockets of the MDOC and telephone provider.

The MDOC claims it needs its share to shore up its budget. Prisoners and their families should not be charged outrageous rates to support prison budgets, that burden should be borne by the entire tax base. As for the telephone provider, they get a 30 % cut of the overcharge. Remember, the telephone provider has already built in their cost and profit margins for providing the actual telephone service. Public Communication Services is Michigan's current provider and they are making more money from administering this slush fund than they are from providing the actual inmate telephone service.

It seems one of the functions of our Federal Communications Commission is to protect the consumer from predatory behavior, and if this doesn't qualify for that protection, then I don't know what would. Please put a stop to this. Cap the rates!

Sincerely,

Wesley Deal 11
227148

OCT 31 2012

FCC Mail Room

This is a Public Comment for the
wright Petition CC Docket #96-128.

Dear Person's,

I would like to comment on
my experience with Phone Comp-
anies and Jails and prison's.
At the expense of a prisoner
in the united states of America
Jails and prison's open their
door's to Phone Companies that
Promise Kick backs in all kinds
of different ways to the Jail
and prison. I will speak on
the Utah Department of Correct-
ion's as that is where I am and
have personal experience with the
problems of the Phone and being
overcharged for the use of them.
In 2009 the inmates where flat
told after the rates had gone
up exuberantly that the extra
revenue made on the phones
was going to "sports" equipment
for inmates. We the inmates
of course never saw any

for inmates so they can keep strong ties to the community for reasons of a successful re-entry but then with actions the prison takes as explained above and many other ways the prison and phone companies isolate family members away from each other and make it a miserable and lonely time for not only the prisoner, "who's life is already unbearably miserable", but also for their family. If a entity of an unrepeatable stance were to do what phone companies and prison administrators do they would be arrested and jailed for racketeering, extortion and bullying. Until one has experienced what I am talking about they have no idea the helplessness and feeling of hopelessness that nothing can change this huge system in place. I humbly as that this matter not only get looked into but ultimately gets changed so

change in the equipment or how
 administration handled the sports
 department nor did any of the
 old broken down equipment get
 replaced. In 2010 nothing was said
 to inmates when their phone call
 home automatically switched them
 and their family to a V-connect
 service that cost \$22.50 for me
 to make a 30 min call to my
 mom in Omaha NB. My grandmother
 cannot get through the maze
 of bureaucracy to get a phone
 line established let alone figure
 out how to get V-connect off
 of her service so I can just call
 collect through her normal carrier.
 It is not the person in jail or
 prison that suffers the great
 costs of the phone companies and
 prison's monopolizing on the costs
 and lack of options on prison phones
 it is the families and loved ones
 of people who are incarcerated
 that suffer. The system say they
 want easy and open communication

4

there can be healthy competition
opened up amongst the phone -
companies in jails and prisons.
Thank you for your time.

Sincerely

Curtis Ellis #187815

cc: FCC

This is a public comment for the WRIGHT PETITION (CC Docket #96-128)

Chairman Julius Genachowski
Federal Communications Commission
Public Comment
445 12th Street, SW
Washington, DC, 20554

Received & Inspected
OCT 31 2012
FCC Mail Room

Dear Chairman Genachowski:

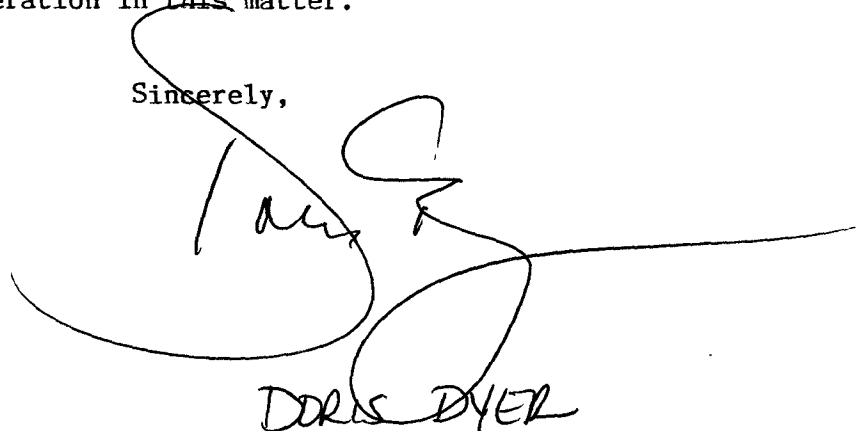
I have a family member who is currently incarcerated in a Michigan prison. For many years I have been subjected to excessive telephone rates when he calls home. I'm told the extra charges go towards supporting the state's prison budget. If the state needs additional funding for it's prison budget then it should collect those funds from the entire tax base in Michigan as part of raising general revenue; not select a certain group of taxpayers to pay more than everyone else. That's unfair and discriminatory.

Keeping in contact with those who are incarcerated has proven to be one of the most effective tools for a prisoner's rehabilitation and success upon release. The politicians and prison officials publicly trumpet the benefits of keeping prisoners and their families connected, but behind closed doors they collude with predatory telephone companies to exploit this critical service. In Michigan, the state and telephone company are generating \$10 million annually over and above the necessary cost of providing the actual inmate telephone service.

The FCC should protect consumers from just this type of predatory behavior. Please put a cap on inmate telephone rates and stop this abuse on those who can least afford it.

Thank you for your time and consideration in this matter.

Sincerely,



DORIS DYER

Received & Inspected

DEAR: CHAIRMAN GENACHOWSKI

OCT 31 2012

FCC Mail Room

I HOPE THIS LETTER FIND YOU AND YOURS IN THE BEST OF HEALTH, AND UNDER THE LORDS MANY BLESSINGS.

I AM WRITING THIS LETTER TO SHARE MY STORY, ON HOW THE HIGH COST OF PRISON CALLS HAS AFFECTED MY FAMILY & FRIENDS & MYSELF. MY FAMILY AND FRIEND HAVE ALWAYS BEEN THEIR FOR ME EVEN AFTER MY CIRCUMSTANCES .WE WHERE CLOSE & EVEN AFTER ALL THESE YEARS WE TRY TO REMAIN CLOSE.THE PROBLEM IS NOT ONLY THE DISTANCE IN MILES THAT SEPERATE US,BUT ALSO BECAUSE WE CANN'T COMMUNICATE AS WE ALWAYS DID.

YES I KNOW THAT I COMMITTED A CRIME.BUT WHAT I DON'T UNDERSTAND IS WHY MY FAMILY HAS TO PAY FOR MY MISTAKE.I ALWAYS THOUGHT THAT JAIL WAS TO REABILITATE US & REBUILD THOSE RELATIONSHIPS WE HAD WITH OUR FAMILY.AT LEAST THAT IS WHAT OUR FAMILIES ARE TOLD.BUT I FIND IT DIFFICULT TO BELIEVE THIS.BECAUSE NOT ONLY DO I FIND MYSELF AT THE OTHER END OF THE STATE,S.C.I. GREEN,WHEN MY FAMILY IS FROM BERKS COUNTY.THEY ARE NOT RICH,THEY ARE HARD WORKING TAX PAYING CITIZENS.

HERE IS MY STORY.I WAS ONE OF THE LUCKY ONES WHO GOT SENT TO THE STATE OF MICHIGAN.THERE THE LITTLE MONEY FROM FAMILY & FRIENDS SENT TO ME ALLOWED ME TO BE ABLE TO AFFORD TO CALL HOME FREQUENTLY,DUE TO THE CHEAP COST OF CALLS.I LOST MY FATHER TO CANCER,WHICH WAS A VERY TRAMATIC TIME FOR ME.BUT WITH THE LOVE & SUPPORT OF FAMILY & FRIENDS I MADE IT THROUGH THAT RUFF PATCH,& WAS EVEN ABLE TO PARTICIPATE IN THE FUNERAL SERVICE.ALSO MY SISTER YEIM COLON HAS A FOUR(4) YEAR OLD DAUGHTER,WHO I LOVE DEARLY,& WAS ABLE TO SPEAK TO ON A REGULAR BASIS WHEN I WAS IN MICHIGAN.SHE WAS ONLY TWO(2) YEARS OLD AT THE TIME,BUT KNEW MY VIOCE DUE TO THE FREQUENEY OF MY CALLS.NOW SHE IS SHY & TIMID WHEN SPEAKING TO ME BECAUSE I CANN'T AFFORD TO CALL FREQUENTLY ANY MORE.MY SISTER LIVES IN VA. & I CALL COLLECT,SO SHE ENDS UP PAYING A SMALL FORTUNE IN COLLECT CALLS FROM ME.

ALSO MY YOUNGEST DAUGHTERGOT SO USED TO HEARING MY VOICE WHEN I USED TO CALL FROM MICHIGAN THAT WHEN I CAME BACK TO PA. IT DEVASTED HER WHEN I COULDN'T AFFORD TO CALL HER.SHE WROT ME A LETTER & TOLD ME SHE MISSED SPEAKING TO ME & KEPT ASKING WHY I DIDN'T CALL ANYMORE.SHE EVEN WENT AS FAR AS TELLING ME SHE WOULD SAVE HER OWN ALLOWANCE MONEY & SEND IT TO ME SO THAT I COULD CALL HER.IT ALSO BREAKS MY MOTHERS HEART THAT I CAN NO LONGER CALL HER ON A REGULAR BASIS.

CHAIRMAN GENACHOWSKI I UNDERSTAND THAT WE MUST PAY FOR OUR CRIMES,WHEATHER WE DID THEM OR NOT,BUT I WAS SENTENCED TO LIFE WITHOUT PAROLE NOT MY FAMILY.I'VE LOST MY FREEDOM,WHY SHOULD I HAVE TO LOSS MY FAMILY?I SHOULD BE ABLE TO SPEAK TO THEM ON REGULAR BASIS,BUT CANN'T DUE TO THE HIGH COST OF THE CALLS.

THANK YOU FOR YOUR TIME & PATIENCE IN THIS MATTER.I HOPE THAT YOU CAN HELP, NOT ONLY ME & MINE,BUT ALL OF US WHO ARE IN CARCERATED WHO HAVE FAMILY & FRIENDS WHO STILL LOVE US.

RESPECTFULLY,



ABIMAEAL CASIANO #GK-8608
175 PROGRESS DRIVE
WAYNESBURG,PA.15370

Received & Inspected

OCT 31 2012

Ronald Williams, GB-7178
175 Progress Drive
Waynesburg, Pa 15370

FCC Mail Room

Chairman Julius Genachowski
Federal Communications Commission
Public comments
445 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski,

This is a public comment for the 'Wright Petition' (CC
Docket#96-128)

The high cost of the prison phone call are extremely expensive here at SCI-Greene. It is over \$5 per 15 minute phone call within the state limits and up to \$15 to call to any neighboring states.

I personally Have experienced hardships when trying to reach my family and friends during vital times. I feel as if it is almost impossible to stay in contact with my wife on a weekly basis and still purchase food and cosmetics. My family are already experiencing troubles with income, so staying in touch with me has become a huge burden.

I do not wish to take toomuch of your time Mr. Chairman, I just sincerely ask of you to help me and others as well with this gruesome phone situation.

Respectfully Yours,

Ronald Williams

Received & Inspected

Boymah Traub CJ-0593
175 Progress Drive
Waynesburg, PA 15370

OCT 31 2012

FCC Mail Room

10/22/12

Chairman Julius Genachowski
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: This is a public comment for the Wright Pettion (CC Docket #96-128)

Dear Mr. Chairman Julius Genachowski:

I am writing you this letter in hopes that change can be made with regards to these overly expensive phone prices. I am from Philadelphia and I am currently incarcerated at S.C.I. Greene which is located in the Western part of Pennsylvania. I've been at this jail since August of 1999, and these expensive phone prices has taken its due toll upon me and my loved ones. It has been and still is difficult to maintain communications with them. I am 5½ hrs. away from Philadelphia and I pay around \$5.55 per phone call, this price is for the pre-paid phone cards that we can purchase from the Commissary. My family pays \$6.25 for collect calls. The average paying job here pays .35¢ an hour, 6 hrs a day, which totals \$2.10 a day making total pay per month \$42.00. For some of us there is a 20% deduction for Court fines (Act 84), bringing the monthly income to \$33.60. After this 20% deduction there's the monthly toiletries and food. The cheapest phone card available for us to purchase is \$10.60 (sales tax included), this is if our family members phones don't accept collect calls. A \$10.00 phone card gets you almost two whole phone calls. This only enables one to call home twice during that month. If we take into consideration we'll be calling our parent(s), sibling(s), children etc. it is impossible to maintain any healthy relationship with anyone on the outside because of these overly expensive phone rates. The purposes for incarceration is firstly protection for the community then punishment of the perpetrator of the crime then comes rehabilitation. Part of rehabilitation is having healthy communications with the outside world. Instead of our incarceration being a punishment with steps toward rehabilitation incarceration has turned into a business slogan - "Inmates: Products that make us money".

As for my personal experience. As stated above, it has been hard. I still have my mother and also two younger siblings, a brother and sister, who try to maintain the ties. I speak with my mother as much as I am able, it has not been the same with my siblings and others. Over the last three years I've held five conversations with my brother and I haven't seen him since I've been at S.C.I. Greene, he has three children that I've never met and I've spoken to his oldest twice, the other two I don't even know, the situation with my sister is similar. I speak with her and her children more because of her location. However, its still a hardship. Once we are incarcerated our loved ones also become incarcerated in a sense, they have to endure the emotional and physical absence of the loved one who's incarcerated. They are already suffering emotionally they should not have to suffer financially as well. The Economy is in "The Toilet" as they say, who has the finances to pick up an extra bill? If I were to call my mother,

brother, and sister two times each every week I would be paying a total of \$133.20 a month, this is my purchase of phone cards from the commissary, but when it's from my family's end the bill is \$150.00. Either way this is looked at my family is still paying the bill. And now our phone system has changed. Global Tel-Link has kidnapped the phone system, and we are literally forced to set up an independent account for collect calls. This means that on top of our family paying their regular phone bill that has a long distance carrier they have to set up an account to receive collect calls from the prisons. If this is a crime, then what is!? Something has to change. How are we to be productive people within our communities upon our release when it is so difficult to maintain healthy communications with the outside world. How can one function in a society he or she is disconnected from and unfamiliar with?

In closing, I ask you to take into consideration all of the above mentioned and reign in the out of control monster called GTL (Global Tel-Link). Enclosed is a Notice from GTL and also a memo from our in house phone operator. Thank you for listening to an individual who's frustrated with these exuberant phone prices.

Sincerely,


Boymah Traub

PHONE ISSUE - COLLECT CALLS

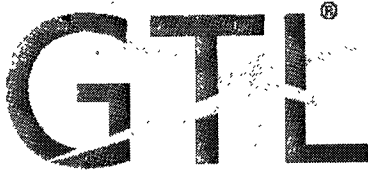
The collect issue is still being addressed by GTL, and until we are formally informed of the cause and solution I will not have any further information. I will update everyone as I am updated. I believe this has been caused by the switch over to the new GTL Advance Auto-Pay system, and thus resulting in called parties not being able to receive collect calls due to their previous billing arrangements. So in turn, I believe the end result will be these phone numbers inmates are having collect issues with, will just simply need to set up a GTL account.

Again, I am just speculating as this is not 100% confirmed and when I have more information I will provide. Until then please tell your inmates, that we are aware of the issue and there is no need to send multiple requests for this issue. They can try calling their people using their debit funds if have any, and can pass along the GTL 1-888-385-9366 # in case they want to try and get it resolved potentially sooner.

Thanks,

Ron Nopwasky | Site Administrator
Inmate Phones | ShawnTech Communications, Inc.

Memo put out by Phone Operator



Received & Inspected

OCT 31 2012

FCC Mail Room

NOTICE

Enhanced Service for Family and Friends for Inmate Telephone Calling

During the week of July 26th, 2012, families and friends who receive phone calls from inmates in any Pennsylvania Department of Corrections facility will be **automatically** converted from their GTL Direct Billed accounts to a Global Tel-Link AdvancePay Account. Families' and friends' new GTL AdvancePay account will be identified by a **new number**, which will be **their ten digit phone number**. GTL is pleased to provide this enhanced service to the Pennsylvania Department of Corrections customers.

Changes associated with this conversion are as follows:

AdvancePay will be at **lower rates** than traditional collect calling. Mailed monthly statements will be eliminated. AdvancePay accounts can be managed and money can be deposited into an account in several ways.

Payments to an AdvancePay account can be made by:

- Using a MasterCard or Visa branded credit or debit card online at www.offenderconnect.com
- Calling GTL's automated number 1-800 483-8314
- Mailing a check or money order payable to Global Tel-Link at PO BOX 911722, Denver, CO 80291-1722

Regardless of the method:

Families and friends can manage phone numbers on their GTL AdvancePay Account, make payments, view balances online at the offenderconnect website and more!

Toll Free Number: 1-888-385-9366 • Fax Number: 251-473-2802

Hours of operation:
Monday-Friday, 8am to Midnight, EST
Saturday and Sunday, 9am to 8pm, EST

Mailing Address:
AdvancePay Service Dept.
Department 911722
Denver, Colorado 80291-172

Website: www.offenderconnect.com

Received & Inspected

OCT 31 2012

FCC Mail Room

Mr. David Lee #AS3041
1100 Pike Street
Huntingdon, PA 16654-1112
October 19, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
455 12th Street, SW
Washington, DC 20554

Pleasant Greetings:

Sir, I am writing you at this time to express the urgent need to have the outrageous telephone prices reduced. I have been in prison for over 24 years, and the telephone rates are draining my loved ones. I understand the business aspects of the phone system, but at some point, the human side must be considered as well. The current system not only exploits us as prisoners, but our families and others who love and care about us.

A few years ago PA prisoners were sent to Michigan due to an out of state contract. The men whom were sent to Michigan actually paid less to make a telephone call than those of us in PA. They were paying under \$2.00 per call. While we pay over \$5.00 per call. (They were calling from Michigan to PA.) Something is drastically wrong with such a system, and I am praying that something is done to correct this injustice.

The enormous phone bills my family has had to endure over the years is nothing less than exploitative of those whom love us, and wish to speak with us. Please help us in the very serious matter. Thank You!

Sincerely

David Lee #AS3041

David Lee

Received & Inspected

OCT 31 2012

FCC Mail Room

Jose M. Feliciano
CA-5085
175 Progress Drive
Waynesburg, PA. 15370

Chairman Julius Genechowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

October 23, 2012

RE: This is a Public Comment for the Wright Petition
(CC Docket #96-128)

Dear Chairman Genechoski,

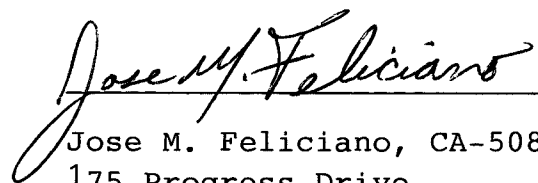
I have been incarcerated in the Commonwealth of Pennsylvania since May 15, 1992, and I would like to tell you my experience with the Prison Telephone Rates and the effects it has had on me and my family.

Since 1992 my family has done everything they could to assure that I had sufficient funds to be able to make a phone call, if only once (1) a week. They would always say that I should not allow the system to disconnect me with them, my children and my love ones. My mother and father would do their best to keep me able to speak with my children, because in his words, "they need you now, more than ever." Throughout the years times got harder and the cost of paying for my calls became a burden on everyone. When my dad lost his job, due to the economy, he was so depressed that he had let me down, that my mom told me he took out a loan, just so that he could continue sending me money so that I could continue to talk with him and my children. Unfortunately, he became "delinquent" and the loan he took became just another burden on him. He lost weight because he fell into a deeper depression and this, in turn, caused me to fall into a state of depression of my own. Communication with my family only became worst when I was transferred to the "other side" of the state, only to be punished further. My visitation became nonexistent and I lost all communication with my children. I would write as often as

I could, but there was nothing like the sound of ones voice to help bring ease and the feeling of being loved to a child. Nevertheless, the children got older, my sister and brother past away, and I wasn't even able to talk with them before they left Us.

Sir, the cost of talking to my mother and father is \$9.25 cents for only fifteen minutes. Of those fifteen minutes, a recording interrupts the call at a minimum of four times, to remind of that the call comes from and correctional institution, is being recorded and will terminate if three way or call waiting devices are used. Never mind that a big red sign on every wall where the phones are located state the same as the recording. Just recently I found out, from my cousin, that my mother was sending me money when she received her S.S.I check, not worrying about herself or paying the rent, as long as she was able to hear from me, if only once a week. She couldn't do that anymore and when I would call home she would hang up and not except my calls. I wanted to tell her that I truly understood, but she was so sad that she had failed me, that she cried everyday. Especially on Fridays, when we would always talk, and we couldn't. Visiting me was out of the question, since a trip all the way from New York, where my entire family reside, is over eight (8) hours away.

I plead with you Sir Chairman, to intervene and help put a cap on Prison Phone Rates so that the phone companies are banned from charging us the exorbitant prices that they charge us and our families.



Jose M. Feliciano, CA-5085
175 Progress Drive
Waynesburg, PA. 15370

Received & Inspected

OCT 31 2012

FCC Mail Room

This is a public comment for the Wright Petition
[CC Docket #96-128]

Dear Chairman Genachowski;

10/20/12

As an inmate in the Pa. Department of Corrections working for mere pennys per hour it is almost impossible for me to contact my children and other family members on a regular basis.

One fifteen (15) minute phone call costs over Five (5) dollars. I try to coordinatate my calls to be able to speak to everyone at the same time which is also virtually impossible since my children are all in different places.

I live on a very limited income with very little outside help and my family also live on a fixed income and therefore, can not afford to accept more than one or two collect calls per month. The phone company knows this is our only form of contact other than letters and charge exorbitant amounts for phone calls and we as inmates, as well as our family, are left with no alternative.

I, among thousands of other inmates and countless friends and family members across the nation would be grateful for anything you do to stop phone company from padding their pockets

with our very limited funds.

Sincerely,

Tracy Fletcher

BF15-17

This is a Public Comment for the Wright
Petition (CC Docket # 96-128)

Received & Inspected

OCT 31 2012

FCC Mail Room

October 21, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

I am a female, 40 yr old inmate in a Florida state prison.
My Mother, sisters, and Aunts, who are my emotional
and financial support, live in S.C., N.C., and Maryland.
To call them is a financial strain yet is very needed
in order to get through my time successfully.

It would be a great help to my family, which
consists of retired school teachers, retired federal
worker, a small business owner, and a bank
employee, to be able to pay rates comparable to
what they pay to call people who aren't in prison.
Remember that our family already provides inmates
with the money to purchase deodorant, snacks, and
other needs from prison commissary. High phone rates
are a burden and penalty to those who aren't
incarcerated, but merely love & support an incarcerated
person.

Please make prison phone rates competitive and
comparable to the public phone rates.

Respectfully submitted,

Yolinda Zimmerman

Yolinda Zimmerman

Inmate # 154212

Lowell Correctional Institution

1120 NW Gainesville Road

Ocala, FL 34482

"This is a Public comment for Wright Petition (CC Docket #96-128)

Received & Inspected

OCT 31 2012 22-oct-2012

Dear chairman Julius Genachowski **FCC Mail Room**

#45273

Greetings Sir, my name is Ricky Brady

I'm an inmate at mt. olive cc in W.V. Sir, my letter to you is in regarding the Prison Phone "System GtL". Sir, "GtL" is highly over charging my family with an rate of \$ 12.14 Per 15 min phone call and we are in the same state.

Sir I truly do believe this is highly unfair to my family who are retired and just simply cannot afford these unheard of prices.

Sir I'm not the only troubled inmate in this matter, sir the numbers are great in which I'm sure that you are well informed of. Sir your help is greatly needed at this time.

Thank you for your time.

Sincerely

Ricky Brady # 45273

Received & Inspected

OCT 31 2012

October, 17, 2002 FCC Mail Room

Alfonzo Exum #JB 3278

175 Progress Drive

Waynesburg, Pa, 15370

Dear, Chairman Julius Benachowski:

I write to you regarding the phone situation in Pennsylvania state jails since I've been incarcerated in Pennsylvania state prisons, my family have struggled to pay the phone bill due to the high cost of calls both direct, and collect while in the same state. Yet in Michigan phone calls were only (\$1.00) to anywhere in the country. I really don't think it's fair that my family have to pay the high cost of (\$25) a call while in the same state. And to accept a call if cost (\$2.00) or something in that range. I want hold you up anymore. Just want you to know I truly appreciate what you and your organization are doing for us in the prison system. Thank you for your time, and concern.
Peace & Blessings

Received & Inspected

OCT 31 2012

FCC Mail Room

This is a public comment for the Wright Petition
[CC Docket #96-128]

Dear Chairman Genachowski,

10/20/12

I am an inmate in the Pa. Department of Corrections and make less than sixty dollars per month. For me to make one telephone call for fifteen minutes costs me nearly six dollars, or 10 percent of my monthly income.

The phone company here, Global Tel Link, no longer allows my friends and family members to accept collect calls because they all subscribe to Verizon. I, personally haven't been able to call anyone in over a month. I can't afford to purchase phone time through commissary. My friends and family can't afford to set up a pre-paid account with Global-Tel Link and pay for the same call twice.

It's not only unfair to us as inmates and our friends and family members but it is also Global Tel Link monopolizing the phone calls which is illegal. It's time for a change and it starts with you!

Sincerely,
Jeffrey Miller
GA 1595

19 OCTOBER 2012

Received & Inspected

OCT 31 2012

FCC Mail Room

CHAIRMAN JULIUS GENACHTOWSKI
FEDERAL COMMUNICATIONS COMMISSION
PUBLIC COMMENTS
445 12TH ST. S.W.
WASHINGTON, D.C. 20554

DEAR CHAIRMAN GENACHTOWSKI:

I AM A 12-30 YA. PRISONER IN THE OHIO PRISON SYSTEM. I HAVE BEEN INCARCERATED FOR 6 YEARS, DURING WHICH I HAVE BEEN UNABLE TO PERSONALLY SPEAK WITH MY FAMILY MEMBERS. I AM NOW 71, HAVE A MASTER'S DEGREE IN COMMUNICATIONS, AM THE FATHER OF SEVEN CHILDREN (WITH ONE WIFE) AND THE GRAND-FATHER OF 23. Interstate phone costs are outrageously high in Ohio prisons and I AM A VICTIM OF BLATANT PROFITEERING BY PRISON MANAGEMENT AND PRIVATE PHONE COMPANIES — A PROBLEM FREE CITIZENS DO NOT HAVE AS A RESULT OF THE FEDERAL BREAKUP OF THE BELL SYSTEM MONOPOLY.

IT CURRENTLY COSTS ME \$15⁰⁰ TO MAKE AN AVERAGE PHONE CALL TO MY HOME STATE OF NORTH CAROLINA. SINCE I AM ALLOWED TO KEEP ONLY \$15⁰⁰ A MONTH FOR ALL LIVING EXPENSES IN PRISON SUCH AS SOAP, POSTAGE, VITAMINS, RAZORS, TOOTHPASTE AND

2

THE LIKE, THERE IS NO WAY TO MAKE
PHONE CALLS, EVEN IF I COULD CALL "COLLECT"
THE ADDITIONAL \$15⁰⁰ FEE IS PROHIBITIVE
EVEN IF MY FAMILY COULD AFFORD IT.

I URGE YOU TO GIVE RELIEF TO US
WHO ARE IMPRISONED BY OATD.

Thank you,

Richard M Gibbs

RICHARD M GIBBS
530-087

L.O.C.-I

P.O. BOX 69

LONDON, OH 43140

THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION (CC DOCKET # 96-128)

Received & Inspected

OCT 31 2012

FCC Mail Room

CHAIRMAN JULIUS GENACHOWSKI

FEDERAL COMMUNICATIONS COMMISSION

PUBLIC COMMENTS

455 12TH STREET, SW

WASHINGTON, DISTRICT OF COLUMBIA

20554 ~

DEAR CHAIRMAN GENACHOWSKI,

SIR, IT IS TIME TO REGULATE PRISON/JAIL PHONE CALLS, NO OTHER SERVICE ENJOYS SUCH AN OPENLY PREDATORY MONOPOLY. SIMPLY STATED, IT IS WRONG, IT FLIES IN THE FACE OF THE COMPETITIVE AMERICAN SPIRIT, INSTEAD REWARDING THE GREEDIEST OF COMPANIES AND PRISON/JAIL ADMINISTRATIONS. V.A.C WHICH IS THE PHONE SYSTEM CARRIER WHERE I AM INCARCERATED CHARGES \$5.50 TO CONNECT LONG DISTANCE PLUS .75 CENT A MINUTE. WITH THE MAJORITY OF MY FAMILY OUT OF STATE THIS IS A SERIOUS HARDSHIP ESPECIALLY AS THIS FACILITY DOES NOT ALLOW US TO RECIEVE LETTERS THROUGH THE U.S.P.S. I HAVE ALREADY LOST BOTH OF MY GRANDFATHERS NEITHER OF WHOM I WAS ABLE TO SPEAK TO BEFORE THEIR PASSING, BECAUSE OF THE COSTS OF CALLS, MY GRANDMOTHER WHOM IS EXPECTED TO PASS ANY DAY NOW AND IS SURROUNDED BY FAMILY AS I WRITE THIS WILL NOT HEAR FROM HER GRANDSON AGAIN BEFORE SHE DIES BECAUSE OF THE \$20+ CHARGE FOR A SIMPLE PHONE CALL. I COULD CALL, AND MY CALL WOULD BE ACCEPTED, MY AUNT WHO CARES FOR MY GRANDMOTHER WOULD THEN HAVE TO CHOOSE WHETHER TO PAY THE PHONE BILL OR PAY FOR HER M.S. MEDICATION, BUT I CANNOT DO THAT. THIS HAS REAL EFFECTS UPON REAL PEOPLE. IT IS TIME TO DO WHAT IS RIGHT.

SINCERELY,

JASPER RUSHING

Received & Inspected

OCT 31 2012

FCC Mail Room

Chairman Julius Genachowski
FCC
445 12th St. SW
Washington, DC 20554

Todd Tarselli
BY-8025
175 Progress Drive
Waynesburg, PA 15370

October 24, 2012

RE:Inquiry into filing a complaint

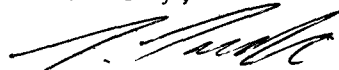
Dear Chairman Julius Genachowski,

I wish to inquire into how I may file a complaint against T-Netix Telecommunications regarding unfair phone rates and/or monopoly on prison phone rates.

Please forward me any information/forms you may have.

Thank you for your time and consideration. Your quick response will be greatly appreciated.

Sincerely,



Todd Tarselli

Received & Inspected

OCT 31 2012

FCC Mail Room

Mr. Chris Briggman
Inmate # BM-7109
1100 Pike Street
Huntingdon, PA 16654-1112

October 24, 2012

Federal Communications Commission
Public Comments
c/o: Julius Genachowski, Chairman
455 12th Street, SW
Washington, DC 20554

Dear, Chairman Genachowski:

I am writing you about the concerns I have with the high cost of a phone call here in Pennsylvania's State Correctional Institutions throughout this State. We're currently paying \$5.15 for a 15 minute phone call that's if we have the funds to pay for a pre-paid calling card. If an inmate calls collect then it's \$6.20 on our families phone bill for a 15 minute call, furthermore, that cost doubles for those inmates who are calling out of State. This inmate phone system has been a heavy burden not only for me and my family and friends but for the entire population of inmates in the Pennsylvania State Prison System. My Grandmother is 97-years old and on a fixed income, with my prison pay being .42¢ an hour, six hours a day I can barely afford to call her once a month.

Sir, I'm trying to find a solution to the high cost of these inmate calls. I'm trying to understand how inmates shipped from Pennsylvania to the State of Michigan where able to call anywhere in the U.S.A. at a rate of \$1.80 a call for 15 minutes and we are in State and it cost us \$5.15 for the same time spent on the phone. I'm not asking just for me but for everyone that this problem effects. Is there a solution to the high cost of the phones calls that we've been dealing with for years and they are only getting higher and higher?

Thank you for your time and consideration given to this matter. If there is anything I need to do to help you assist us here please let me know. I look forward to hearing from you soon.

Sincerely,
Chris Briggman
Chris Briggman

cc:cb

Received & Inspected

OCT 31 2012

October 22, 2012

FCC Mail Room

TO: Chairman Julius Genachowski
Federal Communications Commission
Public Comments
455 12TH Street, SW
Washington, DC 20554

From: Eric Brooks BU-2766
1100 Pike Street
Huntingdon, PA 16654-1112

Sir, I'm writing to find out if you have a solution to the high cost of a call here in Pennsylvania that we must endure in the institutions throughout this state. This system has been a heavy burden not only for me and my family but for the entire population of inmates here in PA. We're currently paying \$5.15 for a 15 minute call that's if we have the funds to pay for a Pre-Paid calling card if we call collect then it's \$6.20 on our families bill for 15 minutes, and that cost gets even higher for those inmates who are calling out of state.

Sir, I'm trying to understand how inmates were shipped out to Michigan, to help with the increase of the population that all calls were only \$1.80 and that's to call anywhere in the USA. So, I'm asking not just for me but for everyone that this problem effects is there a solution to the high cost of the calls that we been dealing with for years and they're only getting higher and higher. I don't need help we all need help with this problem the inmate population as well as our love ones.

Thank you for taking the time to read my issue I hope that you can help me in this matter

Thank You

Eric Brooks

BU-2766



This is a public comment for the Wright Petition (CC Docket #96-128).

Matthew Clarke # 478025
TDCJ Ramsey Unit
1100 FM Road 655
Kosharon, TX 77583-8817

Received & Inspected

OCT 31 2012

FCC Mail Room

October 21, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski,

I am writing to support the Wright Petition. I have been a Texas state prisoner for 25 years. Texas state prisoners are not paid for their labor. Thus, money is always tight. Therefore, the high costs of using the prisoner phone system in the Texas Department of Criminal Justice (TDCJ)--29¢ per minute for in-state calls and 41¢ a minute for out-of-state calls--is a difficult burden for me and my family to bear.

My wife is a biology professor at a small Christian private college in Tennessee. Because of the distance, the fact that professors at small private colleges are not paid large salaries and the fact that she is the primary caregiver for a frail elderly parent, we are unable to visit in person as much as we would like. This leaves the telephone as an important way for us to maintain our relationship.

As I said, the telephone is important and it is much better to have a telephone, even an expensive one, than not to have one at all. However, even limiting myself to two 20-minute phone calls a weeks with my wife, our phone bill for those nine calls alone exceed \$70 per month. Because of this large expense, I am only rarely able to call my father and stepmother, who live in Arkansas, or my other relatives. This is especially sad as my father and step mother have medical conditions which prevent them visitin_g in person.

Chairman Genachowski, I am not adverse to a private company making money from services rendered. However, to charge rates which exceed those charged customers in the free world by a thousand percent while offering "commissions" to public entities such as TDCJ as an incentive to allow the exorbitant rates is unconscionable. In a situation such as Texas, where inmates are not paid, it merely serves to drain the already stresses financial resources of the prisoners' families. Please give the Wright Petition due consideration.

Thank you.

Sincerely,



Matthew Clarke

To: Chairman Genachowski, F.C.C.

From: Joseph Tetelman 296124
State Prison
Trenton, NJ 08625-0861

Received & Inspected

OCT 31 2012

FCC Mail Room

Date: 10-20-2012

Re: This is a public comment for the Wright Petition
CC Docket # 96-128

Sir:

I would just like to express that these prison phone rates cause further alienation between many prisoners and their families, it hurts the children more than anyone most of whom come from low income backgrounds. Many of these kids need to be able to talk to their fathers who can encourage them to live right and not make the same mistakes we did. Many of us will never see freedom again and our families are rarely able to make the long drive to the prison or accept expensive collect calls, I feel every human needs some communication with their loved ones, to hear my children's voices and for them to hear mine. Unfortunately their mother is unable to afford it.

Sincerely,

J Tetelman

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington DC 20554

Received & Inspected
OCT 31 2012
FCC Mail Room

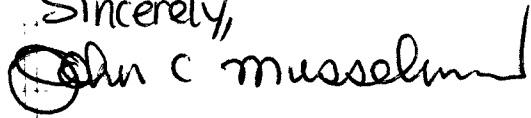
Dear Chairman Genachowski:

October 25, 2012

This is a public comment for the Wright Petition (CC Docket # 96-128). During my 13½ years of incarceration, I've witnessed both immediate and long-term benefits for prisoners who are privileged enough to be able to phone friends and family on a regular basis. I use the word "privileged" because between the state of our country's economy and the exorbitant rates charged to make these calls, you truly must be privileged to call often. Poor families make large sacrifices to speak with an incarcerated loved one. But the actual advantages to the prisoners who can call often go far beyond the scope one might consider.

Perhaps the most overlooked benefit of regular phone calls from prisoners to friends and family is hope. For those who have strong bonds maintained through regular phone calls, they have hope. Prison is a cesspool of negativity in which hope is nearly impossible to find! And hope, as it turns out, is critical to avoiding violence in prison. The storehouse of self-respect and pride that a person finds in family and community can ward off the shame and humiliation that lead prisoners to violence while incarcerated. The by-product of hope: increased safety and security of almost 800,000 correctional officers, line officers, and other staff in the country's jails and prisons, as well as the safety of

Phone calls are a luxury most cannot afford on a regular basis. Therefore its benefits in prisoner rehabilitation are not fully realized. Until States of agencies, such as yours, enact strict guidelines limiting the gouging of prices for these calls, we and our families are at the mercy of a monopoly (i.e. Global Tel*Link). My family and I hope you will help us in this matter! Thank you for your time and consideration!

Sincerely,

John C. Musselman

John C. Musselman #143882
ASPC Lewis Barchey
PO Box 3200
Buckeye AZ 85326-0302

Received & Inspected

Sterling G49238
Solano CA-194L
Box 4000
Vacaville CA 95696

OCT 31 2012

FCC Mail Room

Chairperson Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington DC 20554

Dear Mr Genachowski:

Please make every effort to reduce interstate telephone rates for prisoners nationwide. While California has recently taken steps to reduce interstate rates from \$15.00 to \$7.50, that is still an unnecessary burden which falls primarily on the inmates families.

I personally know of cases where inmates' families have had their phones disconnected due to huge telephone bills that were impossible to pay.

States, counties and local jails, while they doubtless need additional sources of revenue to pay for their operating costs should not be given free rein to victimizing inmates and their families.

Thank you for your attention.

Sincerely, Kenneth Sterling

13.5 million people who spend time in jail or prison over the course of a year.

Phonecalls made also smooth the process of reentry and make it more likely that prisoners will succeed after release. While 95 percent of those incarcerated will eventually return to the street, and ^{with} the overcrowding of institutions, you would think prison administrators would want to encourage these bonds. Instead prison directors use telephone contracts to seek income for state general funds or corrections budgets, rather than ensuring family unification. Maintaining bonds with the community is essential, for these are the individuals who will help prisoners successfully reenter society and prevent recidivism. Most prisons are located in rural areas in which regular visits are not possible, so affordable phone calls are vital.

Finally, there is the incentive factor. Many prisons and jails revoke phone calling (and visiting) privileges for inmates who cause disciplinary problems. However, if one cannot afford these privileges the loss is inconsequential. I've observed decisions made based on the possibility that those incentives might be revoked. If more could afford to make phone calls, the incentives would apply to more than the minority who's families can afford to pay for those calls!

As it is, The Arizona Department of Corrections receives money for visitor's application fees, commissions on phone contracts, monthly utilities charges, room and board fees (for the minority earning over \$2.00 per hour), inmate trust account fees, commissary commissions, ~~and~~ fees for certain programs offered to rehabilitate offenders, and medical copayments.

Received & Inspected

OCT 31 2012

FCC Mail Room

Nelson Birdwell

DA9633

SCI-Greene

175 Progress Drive

Waynesburg, PA 15370

October 23, 2012
Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

**THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION
CC DOCKET #96-128**

Dear Chairman Genachowski:

I'm writing in response to your fight to lower the high cost of phone calls from prisoners.

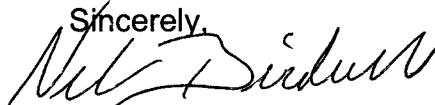
I'm incarcerated at SCI-Greene, Greene County, Pennsylvania. For me to call home (in-state) is \$5.41 through a pre-paid calling card sold in the prison commissary and \$6.00 to call collect (15 minute call). My mother is disabled--can't work, can't drive--so the only contact I have with her is phone calls. The very little money she has from disability, she has to budget and go without so that I can call once per week.

I was one of the 1,000 inmates shipped to Michigan due to Pennsylvania's overcrowding. Phone calls from Michigan to my mother's home in Pennsylvania were only \$1.80 for the same 15 minute call. I don't understand why we don't have the same rates here, IN-STATE, when the out-of-state calls from Michigan to Pennsylvania were so much cheaper.

There are people that I can't call because they can't afford the cost. My father, who lives in Florida, is ill with liver problems and can't work. We have almost no contact because a call to Florida from PA prisons cost \$10.00.

I hope something can be done because all they do is take advantage of our situation and call us criminals. Thank you for your time and assistance.

Sincerely,



Nelson Birdwell

DA9633

175 Progress Drive

Waynesburg, PA 15370

Received & Inspected

OCT 31 2012

FCC Mail Room

OCT. 24, 2012

EDWARD SCHULER # 140938
NORTH CENTRAL UNIT
10 PRISON CIRCLE
CALICO ROCK AR 72519.

RE: THIS IS A PUBLIC COMMENT FOR
THE WRIGHT PETITION (C.C. DOCKET # 96-128)

DEAR CHAIRMAN GENACHOWSKI,

I AM AN INMATE IN THE ARKANSAS DEPARTMENT OF CORRECTIONS. I DO NOT UNDERSTAND WHY THE FEDERAL COMMUNICATIONS COMMISSION, ALLOWS SUCH HIGH TELEPHONE RATES FOR PRISONS/JAILS. MY FAMILY LIVES ON A FIXED INCOME, AND THE EXPENSES THAT OCCUR WHEN I CALL HOME, COLLECT IS APPROX. \$27.95 FOR 15 MINUTES, IF THEY GO WITH THE PRE-PAID OPTION THE FIRST MINUTE COST \$4.45, (THAT IS JUST TO ACCEPT THE CALL, PLUS \$.45 PER EACH ADDITIONAL MIN. PLUS TAX THE CALL RUNS \$15.65. MY ENTIRE FAMILY IS NOT IN GOOD HEALTH, MY GRANDMOTHER, 96 YR OLD, IS DIABETIC, AND BLIND, SO THERE IS NO WAY SHE CAN TAKE A CALL, FROM ME. MY MOTHER IS 72, WITH A BAD HEART. AND BOTH MY SISTERS ARE WITH LIFE THREATENING ILLNESSES, THEY ALL RECEIVE SS./SSI.

I AM FORCED TO NOT HAVE CONTACT BECAUSE OF THE HIGH TOLL ON CALLS.

THE PRISONS, GET AN AVERAGE OF \$1.00 PER LONG DISTANCE PHONE CALLS. ITS A KICK BACK, THAT THEY GET FROM GLOBAL TEL LINK, AND A SCAM, TO STEAL FROM INMATES. AS AN ARKANSAS INMATE I RECEIVE NO PAY FOR MY SERVICES THAT I PERFORM FOR THE PRISON. ON THAT MEANS MY FAMILY HAS TO ENDURE THE WHOLE EXPENSE, OF HIGH COST PHONE CALLS, PLUS MEDICAL EXPENSES, AS WELL AS BUYING MY NEEDED ITEMS, FOR EVERY DAY LIVING. IN STATE CALLS COST \$3.12 FOR THE FIRST MINUTE. 12 C. EACH ADDITION MIN PLUS TAX. X 15 MIN = \$5.60

PREPAID PHONE CALLS SHOULD NOT BE ANY MORE THAN WHAT IT COST. FOR THE GENERAL PUBLIC TO PICK UP THE PHONE AND CALL YOUR LOVED ONES, THERE ARE PLANS THAT COST AS LITTLE AS 5¢ PER SOME HAVE \$.3¢ PER MIN.

THERE (GTA) ALLOWED TO HOLD THE MONOPOLY OF PRISON PHONE CALLS BECAUSE THE KICK MONEY BACK TO THE PRISONS. THERE IS VERY LITTLE CONCERN ABOUT THE FAMILY MEMBERS WHEN SOME ONE IS LOCKED UP IN PRISON/JAILS, ITS ALL ABOUT ROBBING THE POOR.

Thank you for your

time
Sincerely

Edward Schuler.

Received & Inspected

OCT 31 2012

FCC Mail Room

October 22, 2012

To: Chairman Julius Genachowski
Federal Communications Commission
Public Comments
455 12TH Street, SW
Washington, DC 20554

from: 1100 PIKE Street
Huntingdon, PA. 16654-1112

Sir, I'm writing to find out if you have a solution to the high cost of a call here in Pennsylvania that we must endure in the institutions throughout this state. This system has been a heavy burden not only for me and my family but for the entire population of inmates here in PA. We're currently paying \$5.15 for a 15 minute call that's if we have the funds to pay for a pre-paid calling card if we call collect. Then it's \$6.20 on our families bill for 15 minutes, and that cost gets even higher for those inmates who are calling out of state.

Sir, the cost for calls threw out the state of Pennsylvania are not the same at all. When the inmates from Pennsylvania were shipped out of state to Michigan, to help with the increase of the population in this state of PA. ALL THERE CALLS WERE only \$1.80 and that was to call anywhere in the USA. SO I WOULD LIKE SOME TYPE OF HELP WITH THIS MATTER AT HAND.

THANK YOU for taking some time out to read this letter. I HOPE you can help us out with this issue!

THANK YOU FOR YOUR TIME!

JERMAINE SMITH
DN-0886

Jermaine Smith
DN-0886

Received & Inspected

OCT 31 2012

FCC Mail Room

Turn Over

10/25/2012

Christopher Weleh

Inmate# K 3661

P.O. Box 200

Camp Hill, PA 17001

Chairman Julius Genachowski

Federal Communications Commission - Public Comment

445 12th St., S.W.,

Washington, DC 20554

Re: Wright Petition (CC Packet# 96-128) "This letter is public comment for the above petition."

Dear Chairman Genachowski:

I am writing to explain the impact on high phone costs. I pray you give me a minute to review this letter that comes from My heart. My Father is currently dying of Colon Cancer, and is in the last stage. The only way I keep in touch with My Father is by telephone. He's too sick to visit, and finds it unbearable to write letters. Unlike myself, My Father is a good one of a kind man who retired from the United States Marine Corps. My Father helps me out on what he can as far as money in prison. The money he sends me goes to calling him. My Father would like to speak with me more as he's near his death as well as I would like to speak to him.

End

The phone rates implemented by Global Tel LITVIL are flat out ridiculous. I contacted Global Tel LITVIL to see if they offered discounts to Veterans by mail, and I didn't even get a response from them. I'm sure there are other prisoners in my position or even worse. "We need (prisoners' families) need your help with this problem?" This problem is just not with my father BUT as well with my entire family. The part with my father is what affects me most though. I'm begging you to take action on this issue. I would like to thank you for your patience, and time in reading this letter. May your upcoming holidays be blessed. Have a good day!

Sincerely,

Mr. Christopher Welch

CC: File

This is a public comment for the WRIGHT PETITION (CC Docket #96-128)

Chairman Julius Genachowski
Federal Communications Commission
Public Comment
445 12th Street, SW
Washington, DC, 20554

Received & Inspected
OCT 31 2012
FCC Mail Room

Dear Chairman Genachowski:

I have a family member who is currently incarcerated in a Michigan prison. For many years I have been subjected to excessive telephone rates when he calls home. I'm told the extra charges go towards supporting the state's prison budget. If the state needs additional funding for it's prison budget then it should collect those funds from the entire tax base in Michigan as part of raising general revenue; not select a certain group of taxpayers to pay more than everyone else. That's unfair and discriminatory.

Keeping in contact with those who are incarcerated has proven to be one of the most effective tools for a prisoner's rehabilitation and success upon release. The politicians and prison officials publicly trumpet the benefits of keeping prisoners and their families connected, but behind closed doors they collude with predatory telephone companies to exploit this critical service. In Michigan, the state and telephone company are generating \$10 million annually over and above the necessary cost of providing the actual inmate telephone service.

The FCC should protect consumers from just this type of predatory behavior. Please put a cap on inmate telephone rates and stop this abuse on those who can least afford it.

Thank you for your time and consideration in this matter.

Sincerely,

Brittany Buzzett
Brittany Buzzett
3412 Wallace Ct. Apt. 3
Grandville MI 49418
10/26/12

This is a public comment for the WRIGHT PETITION (CC Docket #96-128)

Chairman Julius Genachowski
Federal Communications Commission
Public Comment
445 12th Street, SW
Washington, DC, 20554

Dear Chairman Genachowski:

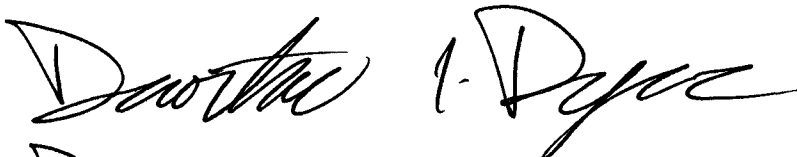
I have a family member who is currently incarcerated in a Michigan prison. For many years I have been subjected to excessive telephone rates when he calls home. I'm told the extra charges go towards supporting the state's prison budget. If the state needs additional funding for it's prison budget then it should collect those funds from the entire tax base in Michigan as part of raising general revenue; not select a certain group of taxpayers to pay more than everyone else. That's unfair and discriminatory.

Keeping in contact with those who are incarcerated has proven to be one of the most effective tools for a prisoner's rehabilitation and success upon release. The politicians and prison officials publicly trumpet the benefits of keeping prisoners and their families connected, but behind closed doors they collude with predatory telephone companies to exploit this critical service. In Michigan, the state and telephone company are generating \$10 million annually over and above the necessary cost of providing the actual inmate telephone service.

The FCC should protect consumers from just this type of predatory behavior. Please put a cap on inmate telephone rates and stop this abuse on those who can least afford it.

Thank you for your time and consideration in this matter.

Sincerely,



Devonstae I. Dyer

4051 IVANBEST
GRANDVILLE, MI 49418

10/26/12

This is a public comment for the WRIGHT PETITION (CC Docket #96-128)

Chairman Julius Genachowski
Federal Communications Commission
Public Comment
445 12th Street, SW
Washington, DC, 20554

Dear Chairman Genachowski:

I have a family member who is currently incarcerated in a Michigan prison. For many years I have been subjected to excessive telephone rates when he calls home. I'm told the extra charges go towards supporting the state's prison budget. If the state needs additional funding for it's prison budget then it should collect those funds from the entire tax base in Michigan as part of raising general revenue; not select a certain group of taxpayers to pay more than everyone else. That's unfair and discriminatory.

Keeping in contact with those who are incarcerated has proven to be one of the most effective tools for a prisoner's rehabilitation and success upon release. The politicians and prison officials publicly trumpet the benefits of keeping prisoners and their families connected, but behind closed doors they collude with predatory telephone companies to exploit this critical service. In Michigan, the state and telephone company are generating \$10 million annually over and above the necessary cost of providing the actual inmate telephone service.

The FCC should protect consumers from just this type of predatory behavior. Please put a cap on inmate telephone rates and stop this abuse on those who can least afford it.

Thank you for your time and consideration in this matter.

Sincerely,



RAKIM DYER
4051 IVAN RE ST
GRANDVILLE MI 49418

10/26/12

Received & Inspected

OCT 31 2012

FCC Mail Room

Raymond J. Smolsky
SCI @ Mahanoy BM-2892
301 Morea Road
Frackville, Pennsylvania
17932

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, S W
Washington, District of Columbia
20554

October 21, 2012

RE: "THIS IS A PUBLIC COMMENT FOR WRIGHT-PETITION (CC Docket #96-128)."

Dear Chairman,

Here, since taking over the telephone services in Pennsylvania, by Global Tel * Link, Corporation in 2007, they, for one, contracted for "one price" then charge another price altogether. Example the "local" phone call was contracted at \$1.60 and when I was charged \$3.80 and questioned them about it, they wrote (which writing I have) that it was due to local, state and federal taxes. Which does not add up. This remains true with all call service fees.

Secondly, they contracted to "reimburse" everyone for cut-off calls but refuse to do so.

Third, we purchase "pre-paid" calling cards at commissary with the taxes already included in the prices, yet when we make the calls, we are again charged again the taxes we just paid. **Double-taxing us.**

The fact that the prices are astronomical and price-gouging to start with is egregious enough, let alone the shannagans of these unlawful, unfair and corrupt operations of their phone services without concern for anyone stepping up to confront them about it in fear to stop any of it.

I have been to both of Pennsylvania's Public Utility Commission and Commonwealth Court and appeals to no avail.

Because the Governor's Office of Administration contracted with GTL the DOC says they have no say so to stop any of this. Which I have in writing too.


The kick-back scheme committed by the State's politicians is illegal. The government is not a business nor should be using tax payers money to fund or operate one. They wouldn't charge free-citizens extra phone or utility fees so why kick-backs from the poor, helpless prisoners and their families?

I can only pray your Commission intervenes for right and justice equally

for all consumers of utility services in the entire United States of America and stops these horrid abuses once and for all.

Thank you for your divided attention to this new single letter piece of evidence in support of Wright's Petition in hopes of it enabling you to act justly and God Bless America. I remain sincerely.

Very Truly Yours,


Raymond J. Stolsky

RJS/File

This is a Public comment for the Wright petition CC Docket #96-128

Received & Inspected

Dear Chairman Menachowski,

10/22/12

OCT 31 2012

FCC Mail Room

I am writing this note to express my, and many other inmates outrage of the exorbitantly high cost of prison phone calls. As you may know, continued communication with friends and family is vital to rehabilitation.

Thankyou for your interest

Sincerely,

Guy Rowe Colorado Doc# 148221

Guy Rowe

TO: Chairman Julius Genachowski
Federal Communications Commission
445 12th St, SW
Washington, DC 20554

Received & Inspected

OCT 31 2012

FCC Mail Room

FR: Gregory Thomas # 85-6309
SCI-Huntingdon
1100 Pike St.
Huntingdon, PA 16654

DATE: 10-00-12

**RE: A PUBLIC COMMENT FOR THE WRIGHT PETITION
(CC DOCKET #96-128)**

Dear Chairman Genachowski:

I'm writing this letter to implore you to support lower cost of calls made from prison. The high cost of prison calls, collect & prepaid calls have become an imposing burden on myself & family. What's notable is, in Pennsylvania the State Department of Corrections wages for inmate jobs is 19 cents an hour for six hours of work a day; that equals \$22.00 dollars a month. The cheapest prepaid calling card an inmate can purchase from the jail's commissary is \$10.60. To make a 15 minute call to (Delaware) on a prepaid call cost \$9.20¢ per call. To call collect to (Delaware) it cost \$9.20¢ plus taxes per call. Global Tel Link is the service provider that has a monopoly on the Pennsylvania State Prison's phone system.

Also calls to Dearborn Hts, MI 48127
\$9.20

Despite, the primary phone carrier or long distance provider my family already has a binding contract with, I can not call them collect unless, they first set up an prepaid account with Global Tel Link due to G.T.L. placed collect blocks on all their phone lines. Which their prices and hidden fees are so exorbitant it equates to extortion! Those high rates prevent me from communicating with my family do to my family have other pressing responsibilities that prevent them from being able to afford the high rates on their fixed incomes. It's an injustice that my family & other less fortunate families are being punished because of the exploitation of a phone company that is preying on & taking advantage of our incarcerated circumstances. Regulating the high cost of prison calls to affordable rates is long overdue. I respectfully request your urgent attention in addressing the exploitation & this injustice so that the practice of our families being blatantly victimized by opportunist who are profiting off of our vulnerability can be curtailed. Thank you!

Sincerely,

Gregory Thomas

Received & Inspected

OCT 31 2012

FCC Mail Room

MR. Phillip Perdue FF-9102

1100 Pike ST

Huntingdon, PA 16654-1112

TO: MR. Chairman Julius Genachowski

Federal Communications Commission

Public Comments

445 12th street, SW

Washington, DC 20554

October 23, 2012

Dear MR. Chairman Genachowski,

I would like to address to you the hard ship of the high cost of the Inmates Phone Calls to our family.

I am a long term ~~defender~~ and which I am housed in a different state. My Mother is unable to visit me because of her disability. I don't make good money nor do I receive money from family. I have a Job paying \$20 hour the cost of Commissary and Phone is to high for me to keep up. I need to keep in contact with my Mother by Phone, and just to here her voice keeps me happy. It's hard to keep in contact with her; because of the high cost of the Inmate Phone Service. What could be done to bring down the cost of our Service?

Thank you!, I hope that you may reply. Sincerely, Phillip Perdue

TO: Chairman Julius Genachowski
Federal Communications Commission
445 12th St, SW
Washington, DC 20554

Received & Inspected
OCT 31 2012
FCC Mail Room

FR: Curtis Manning #BA-1998
SCI-Huntingdon
1100 Pike St.
Huntingdon, PA 16654

DATE: 10-22-12

**RE: A PUBLIC COMMENT FOR THE WRIGHT PETITION
(CC DOCKET #96-128)**

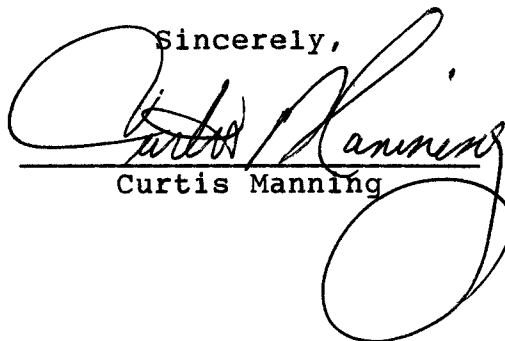
Dear Chairman Genachowski:

I'm compelled to write this letter to implore you to support lower cost of calls made from prison. Do to the high cost of prison calls; collect and prepaid calls have become a great burden on myself and family. What's highly notable is, in Pennsylvania the State Department of Corrections pay wages for inmate jobs is 19¢ an hour for six hours of work a day; that equals \$22.00 dollars a month. The cheapest prepaid calling card that a prisoner can purchase via the jail's commissary is \$10.60. To make a 15 minute call to Philadelphia on a a prepaid call cost \$5.15 per call. To call my family collect in Philadelphia it cost \$6.25 plus taxes per call. And to add insult to further injury, a phone company titled; Global Tel Link has a monopoly on the Pennsylvania State Prison's phone system.

And regardless of what primary phone carrier or long distance provider my family already has a contract with, I can't call them collect unless they first pay Global Tel Link to set up an prepaid account with them due to G.T.L. placed collect blocks on all their lines. Which their prices and hidden fees are so exorbitant (high) it equates to extortion! Which some of my family members are on fixed incomes so those high rates prevent me from communicating with them at all! And my wife, daughter, sisters and mother have other burdensome responsibilities that prevent them from being able to afford the high rates. Which adds further stress to my family being my family is very passionate about being supportive in my situation. Which, unfortunately I'm been in for the past 26 years and communicating with me is something that is very important to them and myself. It's an injustice that my family and other less fortunate families are being punished because of the exploitation of phone companies that are preying on and taking advantage of our incarcerated circumstances.

Regulating the high cost of prison calls to affordable rates is long overdue. In conclusion, I respectfully ask that you have some compassion for my family and other families that are being victimized by opportunist who's sole objective is to exploit and profit off of other people's misery. Your urgent attention in addressing this injustice is well needed and warranted! Your time & consideration in this matter is appreciated.

Sincerely,



Curtis Manning

cc/file

Received & Inspected

OCT 31 2012

FCC Mail Room

MICHAEL W. OWENS #149344 C-5 B-3i

POWHATAN CORRECTIONAL CENTER

STATE FARM, VIRGINIA 23160

FEDERAL COMMUNICATIONS COMMISSION (F.C.C.)

ATTN: CHAIRMAN

445 12TH STREET, S.W.

WASHINGTON, D.C. 20554

RE: COMPLAINT AGAINST VIRGINIA DEPARTMENT OF
CORRECTIONS TELECOMMUNICATIONS CONTRACT
VENDOR GLOBAL TEL-LINK (GTL)

OCTOBER 23, 2012

DEAR SIR OR MADAM

GREETINGS! THIS CORRESPONDENCE SERVES AS A COMPLAINT AGAINST THE ABOVE-MENTIONED TELECOMMUNICATIONS ENTITY, WHO IS CURRENTLY UNDER CONTRACT WITH THE VIRGINIA DEPARTMENT OF CORRECTIONS (VDOC) IN PROVIDING TELEPHONE SERVICES TO PRISONERS WITHIN THE JURISDICTION OF THE VDOC.

GLOBAL TEL-LINK (GTL) HAS PROVIDED A DEBT CALL SERVICE FOR PRISONERS IN ALLOWING THEM TO DEPOSIT A

CERTAIN AMOUNT OF FUNDS TO ESTABLISH PRE-PAID TELEPHONE CALLS UNDER THAT SYSTEM.

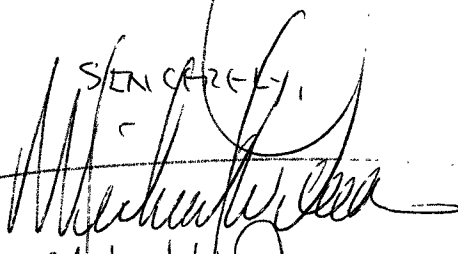
HOWEVER, THE PROCESS OF THE SYSTEM BECOMES AN ISSUE FOR REASONS OF HOW THESE FUNDS ARE COLLECTED BY THE INDIVIDUAL ACCOUNTING DEPARTMENTS WITHIN THE INDIVIDUAL INSTITUTIONS. AND HOW GTL "PROCESS" THESE FUNDS. IT IS MY BELIEF THAT GTL AND THE VDOC ARE ACTING IN CONCERT WITH EACH OTHER (BY "STIPULATION" OF CONTRACT) IN COMMITTING CRIMINAL RACKETEERING UNDER FEDERAL RICO STATUTES IN MANIPULATING PRISONER MONEY FOR PRE-PAID DEBT CALLS IN THE MANNER DESCRIBED HEREIN.

IN SHOWING THIS IRREGULARITY. I MADE A REQUEST OF \$20.00 TO BE RELEASED FROM MY PRISON ACCOUNT. THE ACCOUNTING DEPARTMENT NOTIFIED ME BY RECEIPT ON OCTOBER 1, 2012. THE REQUEST WAS MADE ONE WEEK PRIOR TO THE ABOVE-MENTIONED DATE. AS OF THE DATE OF THIS LETTER, GTL "CLAIMS" I HAVE INSUFFICIENT FUNDS IN ~~THE~~^{MY} DEBT ACCOUNT. DESPITE THE FACT THAT IT HAS BEEN CLOSE TO THREE WEEKS, SINCE THE TIME THIS INSTITUTION SUPPOSEDLY "RELEASED" THE FUNDS TO GTL. IT IS MY BELIEF THAT GTL AND THE VDOC HAS WORKED OUT SOME TYPE OF AGREEMENT IN HOLDING THESE FUNDS IN SOME FORM OF "ESCROW", OR IN AN ACCOUNT FOR A CERTAIN PERIOD OF TIME IN AN ATTEMPT TO COLLECT SOME FORM OF "INTEREST" FROM THOSE FUNDS. THEREBY, GTL AND THE VDOC "SPLIT" THE ~~PROCEEDS~~ "PROCEEDS", ALLOWING THE PRINCIPAL TO BE SENT TO

GTL TO BE "PROCESSED" BY GTL FOR DEBT USE BY THE PRISONERS.

IN CONCLUSION, I'VE TALKED TO SEVERAL PRISONERS ABOUT THIS ISSUE, AND SOME OF THEM SAID THAT THEY HAD TO WAIT UP TO TWO MONTHS BEFORE GTL WOULD PLACE THEIR MONEY ON THEIR DEBT ACCOUNTS. THIS OBVIOUS TELECOMMUNICATIONS MONOPOLY IS UNFAIR FOR REASONS THAT IF WE HAVE TO MAKE AN EMERGENCY PHONE CALL, VDOC POLICY FORBIDS PRISONERS TO USE INSTITUTIONAL PHONES TO MAKE OUTSIDE CALLS. THE ONLY EXCEPTIONS ARE 1) DEATH IN FAMILY 2) MEMBER OF FAMILY IS IN MILITARY AND AN OUTSIDE PHONE IS NEEDED TO CALL. THERE NEEDS TO BE AN INVESTIGATION OF THIS PRACTICE, BASED ON THE FACTS DESCRIBED HEREIN.

THANK YOU FOR YOUR COOPERATION AND ASSISTANCE IN THIS MATTER.

SEN. CAREY,

Michael W. Owens

Received & Inspected

OCT 31 2012

FCC Mail Room

Oct. 20th

DEAR CHAIRMAN GENACHOWSKI,

Pleasant greetings:

This is formally sent as a public comment for the Wright Petition (CC Docket #96). My humble letter is merely sent in an effort to get some recourse in our quandary as prisoners who are pretty much forced to pay exorbitant phone fees. It's an onus because for some of us, a phone call will almost exceed what we're allocated by the state. Which is usually a stipend of between fourteen and fifteen dollars. So I'm forced to choose between a ten dollar phone card or cosmetics like soap, toothpaste or deodorant that I'll need to sustain me through the month. Not even mentioning a few food items that I'd like to purchase, but can't because we're only paid a few pennies. For me personally I've been incarcerated since the nineteen eighties and our prison wages ^{pennies} haven't increased since the nineties, despite the prices of everything going up. Moreover, I've basically lost my whole family and support due to death over the years. So Chairman Genachowski whatever type of redress you can give us to alleviate these excessive fees we pay would be greatly appreciated. For your time and anticipated cooperation.

Thank

T. Pites

TERENCE PITES BL5742
1100 Pike St.
Huntingdon, PA. 16654

Brian Blaine KS 7980
1100 S. 1st St.
Huntington, W. Va. 26654-1112

Received & Inspected

OCT 31 2012

FCC Mail Room

Re: This is a public comment for the Wright petition. CC # 96-128

Dear Chairman Menachowski,

I am an inmate at S.C.I. Huntington, and I'm writing to you concerning the above referenced Wright petition.

The inmate telephone system here is set up for collect calls, or prepaid calls. While I can't speak for how much collect calls are, I can say that one 15 minute phone call costs \$5.15. And if we have to use the payphone calling, the phone cards through the prison commissary cost 10.60, 15.90, 26.50 & 53.00. We're only allowed to purchase \$106.00 in phone time per week. My pay, after money has been deducted for food costs is roughly 12.00 a month. The cost of phone calls is crazy, but we've had the mercy of the phone company. If there is anything you can do to help reduce the price of our calls, it would be most appreciated.

Thank you for your time and consideration in this matter

Sincerely yours,

Date: 10-24-12

Brian Blaine

Received & Inspected

NOV 06 2012

FCC Mail Room

To: Bonnie Lee Thomas
#129350 regard Hughes Unit
Rt 2, P.O. Box 4400
Gattonville, Tx 76597
Date: 10-31-12

To: Public Comments
445 12th Street, SW
Washington, DC 20554

To Whom This May Concern;

Hello! I am writing in the regard due to the high price to call home from prison. My family is poor, I have been in prison for the last eighteen years and eight months. My father passed away in 1978, my mother is a old woman 77 years old, with very little money to live on. I still have five years and some months to do if I don't make parole. I do not get any visits, and to hear my mother voice on the phone mean the world to me! But do to the high prices I am no longer able to call her. and I wish that the price can be brought down so that I can call again to hear my mother voice.

Sincerely, Bonnie Lee Thomas

Received & Inspected

NOV - 6 2012

FCC Mail Room

Oct 30, 2012

Dear Chairman Genachowski

This is a public comment for the Wright Petition (CC Docket #96-128).

I am incarcerated in Kentucky. My crime was made out to be something [Capital murder] it was not by lies told by a crooked cop [Ky state police Det. Steve Sittles]. This particular officer is known by Ky Supreme Court to have lied. In concern with this writing the high cost of calls prevent me from seeking help to have my charge for sentence corrected. Also when arrested I had planned on getting married. She already had children I loved like my own. I have lost all contact with these loved ones & most of my family due to the high cost of calls from EKCC (Eastern Kentucky Correctional Complex)

Thank you for your attention.

Thanks for reading this.

227824
William Rogers
EKCC
Dorm 5 DU 14
200 Road to Justice
West Liberty, Ky
41472

Mr. Allen Ross
AJ-1152
SCI Greene
175 Progress Drive
Waynesburg, PA 15370-8082

Received & Inspected

NOV - 6 2012

FCC Mail Room

October 31, 2012

Chairman Julius Genachowski
Federal Communication Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Re: Global Tel-link over charging inmates coupled with the Pennsylvania Department of Corrections receiving kick backs from Global Tel-link to profit from impoverished inmates and their family members.

Dear Chairman Genachowski:

I am taking my time to dispatch you this missive in correlation to me being adamantly disgruntled pertaining to the excessive telephone emoluments of Global Tel-link over charging me related to my pre-paid calling card in addition to Global Tel-link engaging in the same unethical practices using surreptitious means to over charge my cousin when I call her collect. Moreover in both aforementioned examples Global Tel-link and the Pennsylvania Department of Corrections is engaging in a malfeasance stealing monies from me when I use my pre-paid calling card whereas, the same unethical practice is implemented by the Pennsylvania Department of Corrections and Global Tel-link when I call my cousin Ms. Celestine Martin collect.

These unethical deceptive practices has been and ongoing insurmountable indelible common practice for the Department of Corrections and Global Tel-link to knowingly on their own volition to extort inmates and their family member's by over charging inmates and their family member's since the inception when the Pennsylvania Department of Corrections and Global Tel-link became the telephone carrier for the Pennsylvania Department of Corrections in Pennsylvania and because of the unethical practices implemented by the Pennsylvania Department of Corrections receiving kick backs from Global Tel-link which is illegal and has been a indelible intense burden on me and my family members financially.

Moreover and because of the unethical practices of Global Tel-link coupled with the Pennsylvania Department of

Corrections having inmates from Philadelphia Pennsylvania housed in the Western part of Pennsylvania forces these inmates to purchase a pre-paid calling card or call their family members in Philadelphia collect. Moreover inmates from Pittsburgh housed in the Eastern part of Pennsylvania have no other choice but to purchase a pre-paid calling card or call their love ones collect.

Because the Pennsylvania Department of Corrections has complete authority to place incarcerated inmates in difference parts of the State of Pennsylvania to houses inmates out of their home region is completely beneficial to the Pennsylvania Department of Corrections to receive kick backs from Global Tel-link because every inmates is force to use Global Tel-link's telephone services with excessive telephone rates.

Moreover as a result of me being manipulated and extorted by the Pennsylvania Department of Corrections coupled with Global Tel-link has spawned an execrable intense hardship on me and my family members as a result of being over charged for my pre-paid calls in addition to me calling my cousin collect has been a complete hardship financially in addition to me and my family member's being extorted by Global Tel-link so they can pay the Pennsylvania Department of Corrections kick backs.

As I would like to join the prison phone Justice Campaign to have my horrific experience of what I have described in my letter incorporated in your Petition related to case docket number-96-128.

As I would like to thank you and staff member's in advance for taking your time to review the contents of my letter concerning this matter of excessive telephone rates which need to be address.

Sincerely Yours



Mr. Allen Ross

Received & Inspected

NOV - 6 2012

FCC Mail Room

TO: CHAIRMAN JULIUS BENACHOWSKI 10-31-12
From: STEVE HALCOMB #874953 Loc. B-710
W. V. C. F.
PO. BOX 1111
CARLISLE, IN. 47838

RE: Phone RATES: WRIGHT PETITION

DEAR MR. CHAIRMAN.

AS PHONE RATES OVER THE LAST COUPLE OF DECADES HAVE DECREASED IN SOCIETY, THEY CONTINUE TO INCREASE FOR PRISONERS, AND OUR FAMILIES. FOR ALL PRACTICAL PURPOSES, THE KICKBACKS PAID TO THE D. O. C. IS A REGRESSIVE TAX BECAUSE IT FUNDS A GOVERNMENT AGENCY. FURTHERMORE, IT IS KEPT UPON THE POOREST SEGMENT OF SOCIETY WHO CAN NOT AFFORD IT.

THESE PHONE RATES HAVE GREATLY DECREASED THE COMMUNICATION BETWEEN MY FAMILY AND MYSELF BECAUSE THEY CANNOT AFFORD REGULAR CALLS APPROX. SIX DOLLARS (\$6.00) FOR TWENTY MINUTES.

MY FAMILY AND I ASK THE F. C. C. TO REMEDY THIS PROBLEM BY HONORING THE WRITE PETITION. WE FULLY SUPPORT THE WRITE PETITION AND THANK ALL OTHER PARTIES WHO WORK TO MAKE IT A SUCCESS.

LASTLY, WE LOOK FORWARD TO THE F. C. C. —

(1)

- TO ALSO PRESS THE STATE AGENCIES TO REDUCE
INTRA-STATE PRISON PHONE RATES BECAUSE IN SOME
CASES, THEY ARE JUST AS HIGH AS INTER-STATE CALLS.

Respectfully,

Steve Halcomb
STEVE HALCOMB
W. V. C. F. / I. D. O. C.
P. O. Box 1111
CARLISLE, IN. 47838

October 30, 2012

Received & Inspected

NOV - 6 2012

FCC Mail Room

Chairman Julius Genachowski
Federal Communication Commission
Public Comments
445 12th Street, Sw
Washington, DC 20554


Re: Blocking me from calling my children collect as i have done for 17yrs.
"This is a public comment for the wright Petition(CC Docket#
96-128)

Dear Mr Genachowski

On saturday 10-27-12 i made an attempt to call my two daughters inwhich is only source of communicating through collect calling i was met with the prison system telling me the call wouldn't be process unless my family buy their phone service/provider. This is nothing more than attempt to break up families and monaponize money from out love ones. Someone family that has been dealing with AT&T etc shouldn't have to drop their phone provider in order for an inmate and family have communication. I have been calling my children collect since 1997 and now i'm being told i cant call is mind bothering. Having to switch over to the institution servcie would be more burdensome than the already \$5.60 my family pay for fifteen minutes a call. It is heavy burden on family paying the high cost the is over charging them compared to Michigan phone fees.

I look for your help for those poor families of Philadelphia, PA.

Sincere,


Mr. Gary Walker DJ-1481
175 Progress Drive
Waynesburgh, Pa 15379

Received & Inspected

NOV - 6 2012

FCC Mail Room

Chairman Julius Genachowski

October 31, 2012

Federal Communications Commission

Public Comments

445 12th STREET, SW

Washington DC 20534

re: Blocking me from calling my family & children collect as I
have done for the last (22 years) of my confinement
"This is a public comment for the Wright Petition (cc: Docket #
96-128).

Dear Mr. Genachowski;

On October 22nd of 2012, I made an attempt
to call my mother Bessie Howard (215) 465 8510 collect in which is
my only source of communication through collect calling, I was
met with the prison system telling me that the bill
wouldn't go through unless my family pay their phone service
provider.

This is nothing more than an attempt to suck up families &
friends & monopolize money from out of our pockets. Someone
family & friends that have been dealing with AT&T etc.
shouldn't have to dig their phone provider in order for us
prisoners & family to have communication.

I have been calling my family, children collect since (1990) & now
I'm being told that I can't call is an adversity to me.
Having to switch over to the institutional service would be more
understandable that the money since it is my family & friends
paying for a (15) minute call, it is a heavy burden on family &
friends paying the high cost & over charging them, compared
to the state of Michigan phone fees.

In February of 2010, the "D.O.C." switched us prisoners from the state of Pa. & compelled us prisoners by force to pick up our property & be shipped to the state of Michigan & being in Michigan their phone service was affordable at a rate of \$1.80 for a (15) minute phone call any where in the United States.

Why was that when we prisoners where further away from the state of Pa. & when to make a call in the state of Pa. to Pa. is \$5.60?

That the next part is when families & friends open up an account with "Global Tel Link", they expect the lawyers by not allowing us to use up all the money that is in the account.

For an Example: such & such family opens up an account with Global Tel Link for the amount of \$25.00 but that inmate was only allowed to make (2) fifteen phone calls & when that inmate try to make us third call, the prison system informed him that he need to put more money in his account, why should he have to put more money in his account when he has \$18.80 left in his account? This is an "EXTORTION".

I look for your help for these poor families & friends & us inmates that located in the state of Pa.

SINCERE,
PRICE HAGWOOD
DA 5019
175 Progress Drive
Waynesburg Pa. 15370

From Reynold Blossingale 54-8379
1700 Pike ST
Huntingdon, Pa, 16654-1112

Received & Inspected

NOV 14 2012

FCC Mail Room

I would like to join the Prison
Justice Campaign (Packet #96-128)

Mr J, Genachowski

I am a state prisoner at the above
address, I am complaining about
the high cost of phone calls here.
I make \$30.98 a month, a \$15.00 phone
card cost 15.90 with tax, I am only
able to get almost three phone calls
at the price of \$5.15 each call. I
feel the cost is too high, at
Greentown prison, which is
also in Pennsylvania, they pay \$1.69
a call, they pay a flat rate, why
must we pay more, 15 minutes for
\$5.15, its too much, not only am I
over

suffering, but my family is, as well.
My mother is up in age, who retired, and
had a bad stroke, that look forward
to my calls, but can't afford them.
She on a fix income, she would
also like the pay rates to be
lower, I'm you know just as well
as I, these phone calls are to
high \$5.15 for 15 minutes, I would
appreciate your cooperation, in
helping have our phone calls
deduct to a affordable price

Thank you

Reginald

Blossingale

Thomas DeGroot
JG-5778

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

Received & Inspected
NOV 14 2012
FCC Mail Room

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

**THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION
CC DOCKET #96-128**

Chairman Genachowski:

I'm writing in response to your fight to lower the high cost of phone calls from prisoners. *I call home NYC. New York \$15.00 a call to Queens NY. \$20.00 for collect calls.*

I'm incarcerated at SCI-Greene, Greene County, Pennsylvania. For me to call home (in-state) is \$5.41 through a pre-paid calling card sold in the prison commissary and \$6.00 to call collect (both 15 minute calls). This is simply too much money for most of my family, my support network, to afford. I have very limited contact with my family due to the excessive cost of these phone calls.

Recently, Pennsylvania transferred more than 1,000 inmates to Michigan due to overcrowding. Phone calls from MI to PA were only \$1.80 for the same 15 minute call. these are the same phone calls I try to make from Pennsylvania but can't afford, but in Michigan they were 70% cheaper. I don't understand how rates from MI to PA are 30% of the cost we pay in PA for in-state calls.

There are too many people that I can't call because they can't afford the cost. These are the same family members and friends whose support I need to have a successful reentry into society upon my release, but I'm losing my relationships with them due to the lack of interaction and contact.

I hope something can be done because it seems like all the phone company (GTL) and Department of Corrections do is take advantage of our situation.

Sincerely,

Thomas DeGroot

Received & Inspected

NOV 14 2012

FCC Mail Room

MARC CARTER
KD8214

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

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CC DOCKET #96-128**

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Sincerely,

Marc Carter

William Wallace, Jr.
AS-0568

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

Received & inspected

NOV 14 2012

FCC Mail Room

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

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CC DOCKET #96-128**

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I hope something can be done because it seems like all the phone company (GTL) and Department of Corrections do is take advantage of our situation.

Sincerely,

William Wallace, Jr.

CARLOS Tirado
AM 9155

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

Received & Inspected

NOV 14 2012

FCC Mail Room

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

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CC DOCKET #96-128**

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I hope something can be done because it seems like all the phone company (GTL) and Department of Corrections do is take advantage of our situation.

Sincerely,

Carlos Tirado

THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION (CC DOCKET #96-128)

James T. Saye, Jr. # EJ-6573
S.C.I. Huntingdon
1100 Pike Street
Huntingdon, PA 16654-1112

Received & Inspected

NOV 14 2012

FCC Mail Room

Mr. Julius Genachowski, Chairman
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Dear Mr. Genachowski,

My name is James T. Saye, I am happily writing to congratulate you and all advocate at your office for taking the responsibility to under go this **Campaign For Prison Phone Justice**, and it is my pleasure to be part of this campaign to fight high cost of prison phone call.

Right now I'm residing here in the **Pennsylvania correctional facility at Huntingdon**. I am one of the people who has been affected by the high cost of prison phone call, including my family too. I am ~~person~~ who have to make out of Country call and it is costing me more money to make a fifteen^{MINUTE} call over-sea. Mean while the family I get here in **Pennsylvania, in Philadelphia** when I call them, it cost me ten dollars for one call.

And now they have this system that been introduce within the prison that is costing more problem for me and also my family because with the new system even if your family have collect you can not get through to them because the prison want your family to open an account with them, so they block our family phone and forcing them buy into their company before they take the block off my family phone. So I am very happy to be part of this campaign.

Sincerely

James T. Saye, Jr.

Received & Inspected

NOV 14 2012

FCC Mail Room

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

**THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION
CC DOCKET #96-128**

Chairman Genachowski:

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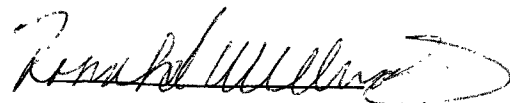
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Recently, Pennsylvania transferred more than 1,000 inmates to Michigan due to overcrowding. Phone calls from MI to PA were only \$1.80 for the same 15 minute call. these are the same phone calls I try to make from Pennsylvania but can't afford, but in Michigan they were 70% cheaper. I don't understand how rates from MI to PA are 30% of the cost we pay in PA for in-state calls.

There are too many people that I can't call because they can't afford the cost. These are the same family members and friends whose support I need to have a successful reentry into society upon my release, but I'm losing my relationships with them due to the lack of interaction and contact.

I hope something can be done because it seems like all the phone company (GTL) and Department of Corrections do is take advantage of our situation.

Sincerely,



Daniel Pinkney
JJ4299

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

Received & Inspected

NOV 14 2012

FCC Mail Room

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

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I hope something can be done because it seems like all the phone company (GTL) and Department of Corrections do is take advantage of our situation.

Sincerely,

D. Pinkney JJ4299

Received & Inspected

NOV 14 2012

FCC Mail Room

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

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CC DOCKET #96-128**

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I hope something can be done because it seems like all the phone company (GTL) and Department of Corrections do is take advantage of our situation.

Sincerely,

Kevin Mitchell

Leonard McNair
CM5821
SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

Received & Inspected

NOV 14 2012

FCC Mail Room

November 7, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 10554

THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION
CC DOCKET #96-128

Dear Chairman Genachowski:

I'm writing in response to your fight to lower the high cost of phone calls from prisoners.

I'm an incarcerated inmate housed at SCI-Greene, Greene County, Pennsylvania. For me to call home (in-state) is \$5.41 through a prepaid calling card sold in the prison commissary and \$6.00 to call collect (both 15 minutes calls). This is simply too much money for most of my family, my support network, to afford. Sir, I have very limited contact with my family due to the excessive cost of these phone calls.

Recently, Pennsylvania transferred me and more than 1,000 inmates to Michigan due to overcrowding. Phone calls from MI to PA were only \$1.80 for the same 15 minute call. These are the same phone calls I try to make from Pennsylvania, but can't afford it. In Michigan these calls were 70% cheaper. I don't understand how rates from MI to PA are 30% of the cost we pay in PA for in-state calls.

There are too many people that I can't call because they can't afford the cost. These are the same family members and friends whose support I need to have a successful reentry into society upon release, but I'm losing all my relationships with them due to lack of interaction and contact.

I hope something can be done, because it seems like all the phone company (GTL) and Department of Corrections do is take advantage of our situation.

Sincerely

CC:L.M.

Luis Rodriguez
GA-9261

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

Received & Inspected

NOV 14 2012

FCC Mail Room

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

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CC DOCKET #96-128**

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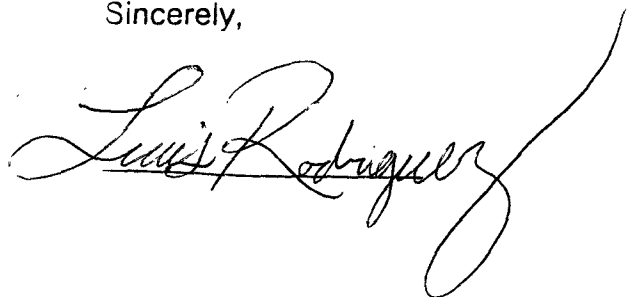
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I hope something can be done because it seems like all the phone company (GTL) and Department of Corrections do is take advantage of our situation.

Sincerely,



KENYATA WILLIAMS
BX 2709

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

Received & Inspected

NOV 14 2012

FCC Mail Room

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

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Sincerely,

K. Williams

Received & Inspected

NOV 14 2012

FCC Mail Room

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

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CC DOCKET #96-128**

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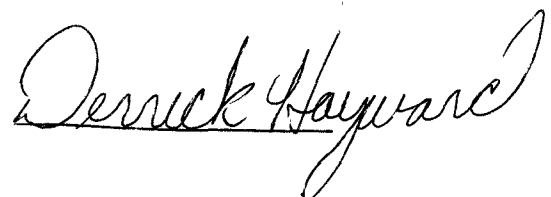
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Sincerely,



Mr. Gary Walker
DJ1481

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

Received & Inspected

NOV 14 2012

FCC Mail Room

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

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CC DOCKET #96-128**

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Sincerely,

Gary Walker

Michael Thorpe

BK 4993

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

Received & Inspected

NOV 14 2012

FCC Mail Room

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

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CC DOCKET #96-128**

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Sincerely,

Michael Thorpe

Received & Inspected

NOV 14 2012

FCC Mail Room

SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

November 6, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th St., SW
Washington, DC 20554

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Sincerely,

Mr. Chris E. Martin

Received & Inspected

NOV - 7 2012

31 October 2011 FCC Mail Room

Dear Chairman Genachowski,

This is a public comment for the Wright Petition
(CC Docket #96-128).

I am an inmate in TDCJ. I have a large family of
nine surviving members. I am the only male in the
family and I am very close to all my sisters and
their families. My incarceration is difficult
enough without the added lack of communication
with my family.

My family struggles to make ends meet due to my
incarceration (I was a monthly source of financial
assistance to the entire family). The exhorbant
fee's to make calls has created additional undue
stress to us all.

Please help us by making calls more affordable to
all incarcerated people.

God Bless You!

R. Amaya / Reynaldo Amaya
TDCJ # 01607287

11-1-12-THURS.

Received & Inspected

NOV - 7 2012

FCC Mail Room

SINCERELY: Mr. Angela N. Rodriguez

HM-7321

DEAR CHAIRMAN GENACHOWSKI

THIS IS A PUBLIC
COMMENT FOR THE WRIGHT
PETITION (CC DOCKET # 96-128)

SIR I AM INCARCERATED
AT SCI-HUNTINGDON IN
PENNSYLVANIA & MY MOTHER
& TWO SONS LIVE IN
COLUMBIA MARYLAND, IT
COSTS ME ALMOST (\$10)
FOR A (15) MINUTE PHONE
CALL & I ONLY MAKE
(42¢) AN HOUR! THIS RATE
IS UNFAIR & IT IS KILLING
MY FEW PENNIES!

(OVER)

②

PS. MICHIGAN WENT THROUGH THE (WWW.ETCCAMPAIGN.COM) & IT TOOK THEM (10) YEARS FROM (1999-2008) TO GET THEIR SYSTEM! I HOPE IT DOESNT TAKE US THAT LONG!

I SHOULD NOT HAVE MAKE A CHOICE OF BUYING SOME COSMETICS FOR MY HYGIENE OR ANYTHING ELSE I MAY NEED FROM THE COMMISSARY OR TALK TO MY KIDS! MY FAMILY IS POOR, SO THE ONLY MONEY I GET IS FROM MY JOB IN THE KITCHEN & I SEND MY MOTHER (\$50) EACH MONTH BECAUSE HER & MY TWO SONS ARE IN A HOMELESS SHELTER CALLED GRASSROOTS! WHILE WE WERE HOUSED IN (MI.) I WAS ABLE TO CALL BECAUSE THEY FOUGHT FOR A SYSTEM THAT CHARGES ONLY (\$1.80) FOR A (15) MINUTE CALL ANYWHERE IN THE WORLD! IM BACK IN (PA.) & MUST WRITE LETTERS!

Received & Inspected

NOV - 7 2012

FCC Mail Room

DEAR CHAIRMAN GENACHOWSKI

11/1/2012

This is a public comment for the
Weight Petition (cc docket #96-128)

I'm writing your office IN CONCERN OF
the HIGH cost of making a phone call local or
long distance to my love one's. I'm from outstate
(NYC). An to call my love one's cost me \$9.57
from the lack of family help "due to ~~wean~~
economy issues we face, plus low wages by
the jail ".13pr hr" it's impossible for me to
call my family as needed. Just to make a
local call cost \$5.47 These high cost
impact me either way, how is that fair?
I fully understand that the phone company
has to earn money, but does that comes at the
cost of overcharging us inmates or putting
extra burden on our family?

We need your help badly, overall I
believe it's fair to ask for it; so I'm
respectfully submitting this letter with
much intentions to seek help/better
improvement of these outrageous phone prices
on our families as well as us inmates! →

10/10/2013
10/10/2013
10/10/2013

10/10/2013

Respectfully Submitted
Mr. R. James Sims
#HF0433

11/2/2012

Chairman, Julius Genachowski
Fed Comm Commission
Public Comments
445 12th Street, SW
Wash, DC 20554

Received & Inspected

NOV - 7 2012

FCC Mail Room

Re: "This is a public comment for the Wright-Petition (CC Docket #96-128)"

Chairman,

As a Federal Prisoner (1-5 will be 23 yrs) I have loss of family members; due to Telephone Cost Rates, which appear un-regulated? As well, what seems in violation of Washington vs Reno, 35 F.3d 1054 (6th Cir. 1994)?

I would add, State & Federal Law require (Freedom of Speech, 1st Amend), our Constitutions suffer; from seemingly non-regulation.

Finally, this year, I'd lost two (2) family members; but couldn't call! Nor, could I be reached; I only found out (about their demise) months, later!

"When the law is in a gray area, then she must be highlighted!" "Haiku" DAB ©

Darrell Lamont Bailey 00973-424
P.O. Box 8500 ADX
Florence, CO 81226-8500

cc: 2
file

28 U.S.C. 5. 1746 DAB

Received & Inspected

NOV - 7 2012

FCC Mail Room

Wright
Petition

"This is a public comment for the Wright Petition (cc docket #96-128)"

Jason J. Pfaff #403933
Stanley Corr. Inst.
100 - Corrections Drive
Stanley, WI. 54768

Oct. 31st, 2012

Received & Inspected

NOV - 7 2012

FCC Mail Room

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 - 12th Street, SW
Washington, DC 20554

Dear Chairman Genachowski,

My name is Jason Pfaff and I am currently locked up in the Wisconsin Dept. of Corr. at Stanley Corr. Inst. I was recently going through the July 2012, Vol. 23 No. 7 issue of Prison Legal News and came across an Article on page 38. It was about the Missouri Prisoner Phone contract. Missouri uses the same phone system as Wisconsin. This article talks about what the inmates in Missouri pay a min. which is .05/min, when here in Wisconsin we pay .13/min. So this is showing how big of a kickback the state of Wisconsin is receiving, How much it is costing our Family and Friends. I am about 6hrs away from home so visits are very rare for me. With the way the economy is it makes it hard for family and friends to pay for me to call, so my main communication is through letters. But if we (inmates, Family, Friends) could get some help from the FCC and they do something about these high and unreasonable phone charges more of us could have more contact with our loved ones. I would like to thank you for taking the time to read my letter,

Sincerely,
Jason J. Pfaff
Jason J. Pfaff

Received & Inspected

NOV - 7 2012

FCC Mail Room

James M. Davis
CT -0980
1000 Bollies Rd.
Dallas, Pa. 18612

Federal Communication Commission
Public Comments
445 12th Street, SW
Washington, DC. 20554

Date: October 31, 2012

Dear Chairman Julius Genachowski:

I am requesting that my name be added to the petition of Docket # 96-128 regarding the prison phone justice.

My situation is that I have been incarcerated for the last thirty years, and been trying to keep ties with my family. I currently don't have any money. I work in the prison kitchen; and live from month, to month from the money that I make. I earn 42¢ an hour, which equal \$73.92 at the end of the month. Monthly it is high for me to stay in contact with my family over the phone, and personally buy the commissary items that I tend to need. Furthermore, I don't receive monetary support from home considering all the head members of my family had died during my incarceration.

I end this letter, hoping that the petition help with low phone cost.

Respectfully,

James M. Davis

NOV -7 2012 10/31/12

DEAR CHAIRMAN GENACHOWSKI,

FCC Mail Room

It has come to my attention a long time ago how the phone companies that work along side the Prison System can charge outlandish fees just to call within the state. I am currently at the GREEN Facility S.C.I. I reside in Pennsylvania "SHAMOKIN PA" which is 5 hours from S.C.I GREENE. I am charged \$5.00 sometimes \$ 5.15 for a 15 minute call. My family currently is in a financial bind with my incarceration and cannot afford to accept collect calls with the high costs. Whatever monies that I receive for my employment here at S.C.I GREENE goes towards a phone card which means that I have to go without other necessities. Talking with my family is more important and I'd make any sacrifice to do so. The current phone system that we have to be forced to go through is faulty. For instance, if I am on the phone and the PA system is announcing something, the phone is dis-connected stating a 3 way call has been detected! At other times the phone just shuts off by itself! Putting in a phone discrepancy form is of no use because nothing is looked into and receiving a re-fund is out of the question... but I continue to purchase the phone cards whenever possible because it's such a pleasure hearing my daughters voices who are 1 1/2 yrs old. I have to split the 15 minutes between my daughters and my wife... something needs to be done and I hope you're that someone that can change things to make it a little easier for families to be able to accept collect calls without worrying about the

high costs at the end of the month. We all here wonder just how much a kick back the prison is getting from the current phone company we are forced to use.

Sincerely,
James Latshaw
KE-6819
175 Progress Dr.
Waynesburg PA
15370

11-1-12

THIS IS A PUBLIC COMMENT FOR THE
WRIGHT PETITION
(CC DOCKET # 96-128)

Received & Inspected

NOV - 7 2012

FCC Mail Room

Dear Chairman GENACHOWSKI,

The cost of the phones charges cast an expensive shadow on my family. My dear mother is SEVENTY-TWO (72) YEARS old and NEEDS EVERY PENNY to COVER monthly bills. ON TOP OF BEING WAREHOUSED LIKE LIVING ZOMBIES with virtually NO educational programs to speak of, it is of great mental comfort to speak with a loved one as much as possible. The state SEEMS all too happy to lock a human being away FOREVER with the only means of communication being a literal lifeline.

WE ARE NOT INFINITE BEINGS but HAVE ONLY ONE (ONE) short life to live.

Respectfully,

Samuel L. Layton

Samuel L. Layton

SBI# 00247902

J.T.V.C.C.

1181 Paddock Road

Smyrna, Delaware

19977

Received & Inspected

NOV - 2 2012

FCC Mail Room
Dear Chairman Genodowski:

This is a public comment for the Wright Petition, CC Docket # 96-128.

My name is Bradley R. Burns, and I send this letter in hopes to bring the attention of the public to issues regarding corruption and other things within our Department of Corrections. The DOC refuses to find an adequate provider for phones (and canteen). We pay more for items than it is priced on the streets, it's unethical, and possibly illegal. Our phone rates are ridiculous, especially when in other states, Massachusetts is \$15.00 for one collect call.

Here in VT we put money on our account for phone debit and it seems like we get charged for more time than we actually used. Phone contact with our families is essential for our reintegration into society, rehabilitation, and bettering ourselves. Is this not the goal of all DOC's, so why are we forced to spend money for this. It should be a provided service by DOC (within reason, details can be worked out). So by not doing so it's counter-productive and only makes an already objectionable circumstance exponentially more abhorable.

Sincerely,

Bradley R. Burns

Greetings:

My name is Wen-Dell. Presently, I am incarcerated in a correctional institution. I spend \$75 per month on the phone. One local call cost me \$5.30 for 15 minutes. The crazy thing is I only make \$25 dollars per month. I do not receive any raises because prisoners do not have any rights. My wife sends me \$50 each month and I spend each and every dime on the phone. Occasionally my mother or brother sends me money and I spend that on everything else I need.

My confinement is really hard on my mother. She has had two heart attacks and two strokes worrying about me. I have to keep in contact with my sons because I am the only person that they listen to. I have been in prison for 25 years for a crime I did not commit. I am 15 years over my minimum. My incarceration is hard enough upon me, to place my wife in dire straits to pay my phone bill so that I can talk to my mother and children is an overbearing burden. I was the primary bread winner. My wife had to get a job when I was wrongfully imprisoned. She now is living on a fixed income. Please have some compassion upon me and the 51K other prisoners in Pennsylvania. Most people believe that prisoners deserve what we get until they find themselves on this side of the bars.

There are many who deserve to be here, but none of us or our family members deserve to be exploited. PA prisoners pay hire phone rates than any prisoners in America. A few greedy people are getting rich off of many poor people. We pray that you hear our cries. You have heard my sighs and grant us succor!

Received & Inspected

NOV - 2 2012

FCC Mail Room

Received & Approved

NOV - 2 2012

Telephone System Discrepancy Form

FCC Mail Room

Inmate Name: Wendell Caldwell

Inmate Number: AS-1344

Inmate Housing Unit/Cell Number: JB - 52

All information must be completely filled in. Please be specific.

Telephone Number Called: 610-931-6966

Inmate Telephone Used: 2 or 3

Time and Date of Call: 7:15 PM & 8:10 PM 10-12-12

State exact nature of problem and/or concern: (Please print)

On Wednesday 10-10-12 I left \$21 and a few cents in my account. On Friday 10-12-12 I checked my account and there was only \$6 in my account.

I placed a call which went through however as soon as I said hello the phone hung up. I tried to call back however I only had \$3 left in my account which wasn't enough for a phone call. The phones did not work properly on 10-11-12 and 10-12-12. I am missing \$18 dollars from my account. I wish to be reimbursed for \$18 dollars. The phone were not working properly on Friday as you well know.

Please be advised that the following are some reasons that your call may be disconnected:

- a. Other party accepts a call waiting tone;
- b. Other party trying to make a three-way call;
- c. Playing with the buttons, switch hook or receiver during your call;
- d. Answering machines;
- e. All 800, 888, and 900 numbers; and
- f. Any number that does not allow collect calls.

Sprint Cell Phone

DOC Policy No Refunds.

1580

Signature:

Wendell Caldwell

Date:

10-19-12

Received & Inspected

DC-804
Part 1
Rev 9/2010

NOV - 2 2012

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF CORRECTIONS
P.O. BOX 598
CAMP HILL, PA 17001-0598

FOR OFFICIAL USE
472423
GRIEVANCE NUMBER

FCC Mail Room

OFFICIAL INMATE GRIEVANCE

TO: FACILITY GRIEVANCE COORDINATOR Ms. Heidi Sroka	FACILITY: SCI-Somerset	DATE: 10-15-12
FROM: (INMATE NAME & NUMBER) Wen-Dell O. Caldwell AS-1344	SIGNATURE OF INMATE: <i>Wen-Dell O. Caldwell</i>	
WORK ASSIGNMENT: Act. Dept.	HOUSING ASSIGNMENT: JB-52	

INSTRUCTIONS:

1. Refer to the DC-ADM 804 for procedures on the inmate grievance system.
2. State your grievance in Block A in a brief and understandable manner.
3. List in Block B any action you may have taken to resolve this matter. Be sure to include the identity of staff members you have contacted.

A. Provide a brief, clear statement of your grievance. Additional paper may be used, maximum two pages (one DC-804 form and one one-sided 8½" x 11" page). State all relief that you are seeking.

This is my problem: I had 21 dollars and some change in my phone account on 10-10-12. On 10-12-12 after a failed attempt to place a call I checked my account and I was missing \$15. I then made an attempt to place another call with the remaining \$6 I placed another call. It went through but as soon as I said hello, it hung up. I checked my account again and I only had \$3 left which wasn't enough to place a call.

I have had problems in the past with the phone however, I never complained because it was only for a few dollars. The phone hangs up regularly saying three way call alert when my wife does not have three way call capability. Anyway, I would like to be reimbursed \$18. At 07:15 PM on 10-12-12 I noticed that I was missing \$15 after I tried to place a call. At 09:10 PM I placed a call and it hung up after my wife said hello. I also said hello but the phone hung up.

SPENT!

I have sent \$640.00 making phone calls in the last six months. Money always seems to be missing from my phone account / account yet I never once complained. This time it is just too much to over look. I want my \$18 back. RESPECTFULLY SUBMITTED!

B. List actions taken and staff you have contacted, before submitting this grievance.

I filed a telephone discrepancy form; however, I wish it placed into the record that this is an on-going problem. The phones were being worked on Thursday 10-11-12. The phones were off all day Thursday and half of the day on Friday 10-12-12. I saw two other individuals filing discrepancy forms on Friday as well.

Your grievance has been received and will be processed in accordance with DC-ADM 804.

Signature of Facility Grievance Coordinator

Date

WHITE Facility Grievance Coordinator Copy CANARY File Copy PINK Action Return Copy
GOLDEN ROD Inmate Copy

Received & Inspected

Michael June, #76496
Erie County Holding Center
40 Delaware Avenue
Buffalo, New York 14202

NOV - 2 2012

FCC Mail Room

October 25, 2012

Julius Genachowski, Chairman
Federal Communications Commission (FCC)
445 12th Street, S.W.
Washington, DC 20554

RE: Complaint about phone charges

Dear Mr. Genachowski:

I am making this formal complaint, under the Federal Communications Act (FCA) 47 USC § 151, that the phone company's phone rates are exorbitant and unreasonably high.

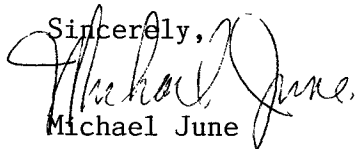
The Erie County Holding Center and phone company ICS, d/b/a ICSolutions (ICS) has entered into a telephone service contract that I believe is illegal, as I contend that these entities conspired to enter into a monopolistic contract, in violation of the Federal Sherman Antitrust Act (15 USCA § 1); in violation of this State's Business Law §§ 340 & 349, and of the Civil Right of Institutional Persons Act (42 USCA § 1997).

The phone service contract between the Holding Center and ICS forces me and my family to put money into a pre-paid account for phone services and charges a \$9 fee everytime money is added to such account regardless of how much is added. If a pre-paid account isn't set up, no calls can be made or received by inmates and their families. In addition to the \$9 fee, there is a \$1.50 connection fee and a 10¢ per minute charge for a 15-minute call. So regardless of what phone company my family has, I am forced to open a pre-paid account with ICS or I cannot make any calls to my family.

Thus, the \$9 account fee that the jail and phone company's contract imposes is an unlawful tax and/or regulatory fee, in violation of Business Law §§ 340 and 349, and tortiously interferes with my contractual rights to

use alternative phone service carriers offering call options at lower rates, which violates the federal Sherman Antitrust Act by charging exorbitant phone charges that are higher than required to cover the costs involved with providing phone service to me and other inmates. Further, because I cannot seek an alternative carrier and am only limited and restricted to the ICS phone service, the contract is an monopolistic conspiracy, as the Holding Center grants ICS the exclusive right for telephone service in exchange for an unreasonably high portion of the revenue generated (kickbacks). Thus, the restriction to only deal with phone service through ICS charges anti-competitive rates, based on such exclusive contract. Daleure, 119 F.Supp.2d 683; Arsberry 244 F.3d 558.

Finally, I ask that you please send me a copy of the contract that the phone company, Inmate Calling Solutions, LLC, d/b/a ICSolutions, has filed with your agency, which involves the contractual agreement it has with the Erie County Holding Center, located in Buffalo, New York, at 40 Delaware Avenue, 14203. Also, I request that you file this complaint and investigate my assertions.

Sincerely,

Michael June

file/mj

Received & Inspected

OCT 22 2012

FCC Mail Room

Kevin J Barrett
Inst.# DY-6599
P.O. Box 244
Graterford, PA.
19426-0244

FCC
445 12th Street SW
Washington, DC. 20554

Oct. 10, 2012

Dear Sir/Madam:

This letter is to advise your Agency about "Acts of Extortion" being perpetrated by phone service provider, Global Tel Link, and the Pennsylvania Department of Corrections. As you can tell by the address on the envelope that this letter was sent in I am a resident of the Pa. Dept. of Corrections, which I hope has no bearing on your review and consideration of my complaint outlined herein.

My complaint is that phone service provider, Global Tel Link, and the Pa. Dept. of Corrections are "Extorting" my family members, and friends, by placing what they describe as "Collect Call High Usage Blocks" on my family and friend's phones making it impossible for me to call them collect. I may call a specific number once or twice a month collect and don't understand how this can be considered "collect call high usage" warranting a block. They are doing this to all inmates who make collect calls. They are telling my family and friends that they have to set up a "Advance Pay Account" with Global Tel Link in order for them to receive a collect call from me, in other words they have to pay before they will remove the "phone block". I have been making collect calls to my family and friends for more than ten (10) years and have never had a problem, everyone I call has paid their bills. Now, Global Tel Link, and the Pa. Dept. of Corrections, have begun "EXTORTING" my family and friends.

When my family called their phone company they were told that they did not place a block on their phone, and in fact told them they were in good standing with the phone company, and even offered them a discount on long distance service. When they (family) called Global Tel Link, they were told that they (GTL) did not place a block on their phone, but they could set up a "Advance Pay Account", by giving them a debit card or credit card number, and then they would be able to receive collect calls from me. If Global Tel Link, or my family's phone company, didn't place a block on the phone, who did?

One specific instance of how Global Tel Link tried to "Extort" money from a family member is this. My Aunt in West Virginia, who I call about once a month, (is this "Collect Call High Usage") received a call from a representative of Global Tel Link asking for a Debit Card or Credit Card number so that they could set her up with an "Advance Pay Account", needless to say,

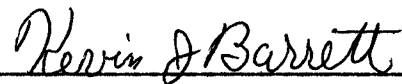
my Aunt refused to give them a debit or credit card number, several weeks later when I tried calling her my call would not go through. A message came on the phone saying that "we had exceeded our account balance". I don't know how we could have exceeded our account balance when we did not have their so-called Advance Pay Account.

The actions of Global Tel Link, and the Pa. Dept. of Corrections, amount to "Extortion", "Racketeering", and "Monopoly", which I ask your Agency to look into and take the appropriate action against. Keep in mind that this is not an isolated incident, as it is happening to all inmates who make collect calls. Should your agency need any further information please feel free to contact me at the address listed at the top of this letter.

I have attached herewith a memo, from Global Tel Link, that is posted inside the institution where I am housed, and a telephone discrepancy/request form that I filed with the institution, and their response, which shows the actions of Global Tel Link and the PA. Dept. of Corrections.

I wish to thank you for looking into this matter and I hope that your agency will take the necessary actions to stop this illegal activity. Should your agency not be the correct one to handle this matter I would ask that you advise me of what agency I may contact concerning this issue.

Respectfully,

A handwritten signature in cursive script that reads "Kevin J Barrett". The signature is written in black ink and is positioned above a horizontal line.

Kevin J Barrett



NOTICE

Enhanced Service for Family and Friends for Inmate Telephone Calling

integrity

innovation

responsiveness

accountability

During the week of July 26th, 2012, families and friends who receive phone calls from inmates in any Pennsylvania Department of Corrections facility will be **automatically** converted from their GTL Direct Billed accounts to a Global Tel-Link AdvancePay Account. Families' and friends' new GTL AdvancePay account will be identified by a **new number**, which will be **their ten digit phone number**. GTL is pleased to provide this enhanced service to the Pennsylvania Department of Corrections customers.

Changes associated with this conversion are as follows:

AdvancePay will be at **lower rates** than traditional collect calling. Mailed monthly statements will be eliminated. AdvancePay accounts can be managed and money can be deposited into an account in several ways.

Payments to an AdvancePay account can be made by:

- Using a MasterCard or Visa branded credit or debit card online at www.offenderconnect.com
- Calling GTL's automated number 1-800 483-8314
- Mailing a check or money order payable to Global Tel-Link at PO BOX 911722, Denver, CO 80291-1722

Regardless of the method:

Families and friends can manage phone numbers on their GTL AdvancePay Account, make payments, view balances online at the offenderconnect website and more!

Toll Free Number: 1-888-385-9366 • Fax Number: 251-473-2802

Hours of operation:
Monday-Friday, 8am to Midnight, EST
Saturday and Sunday, 9am to 8pm, EST

Mailing Address:
AdvancePay Service Dept.
Department 9111722
Denver, Colorado 80291-172

Website: www.offenderconnect.com

Pallott, Sylvia

From: Roberts, Donna (GRA)

Sent: Friday, September 21, 2012 11:39 AM

To: CR-CHS Counselors; CR-CHS Unit Managers; CR-CHS; CR-GRA

Good Morning:

If you have inmates complaining about collect calls not going through please have the inmate let their families and friends know that they will have to contact GTL at 1-888-385-9366 in regarding to the latest billing change. This could explain why the complaints are rising with collect calls not going through. (The complaints are that the calls are being disconnected as soon as the person answers the phone).

Apparently Global Tel Link has been advising users that their numbers are permanently blocked from receiving collect calls. There is a new procedure called Collect Call High Usage Block and each person receiving collect calls needs to call them to unblock their phone number and adjust their payment plan.

If this doesn't rectify the problem please have them fill out a discrepancy form.

Thank you!

[REDACTED]
[REDACTED] Inc
[REDACTED] 25
[REDACTED]

"Providing over 25 years of legendary service"

Blacked Out Info

Donna Lee Roberts | Site Administrator
Inmate Phones | Shawn Tech Communications Inc
SCI Chester 610.875.3571 | SCI Graterford 610.489.0125
C-dorobert@pa.ici | www.shawntech.com

A-BLOCK TELEPHONE DISCREPANCY/ REQUEST FORM

Date: 9-30-12

To: Institutional Telephone Coordinator

From: Kevin J. Barrett DY-6549 A-B-2053
Name DC# Cell Location

PIN #: 675598

RE: Telephone Trouble

Please give a brief but detailed explanation about your telephone/pin problem. If you are having a problem with a specific telephone number(s), be sure to list them. # called 304-384-9455

On 9-19-12 I called a family member in West Virginia and had No Problems with my call going through. On 9-30-12 I tried calling this same family member again and my call would not go through. Phone rings & when answered a recording says "you have a collect call from", a pause and then "you have a collect call from". The recording does not say you have a collect call from Kevin Barrett. After the second "you have a collect call from" the recording says your call has not been accepted. I know my call would be accepted if not for this GTL phone company and the games they are playing. I ask that the block that the institution, or GTL, has placed on this # be removed. I will not have my Telephone Coordinator's Response family set up a Pay Pal or pre paid account.

See attached

Inmate's Signature Kevin J Barrett

Unit Manager [Signature]

INMATES:

REGARDING THIS COLLECT CALL
PROBLEM YOUR FAMILY AND FRIENDS
NEED TO CALL GLOBAL TEL LINK (1-
888-385-9366) REGARDING THE
LATEST BILLING CHANGE. GLOBAL
TEL LINK WILL BE ABLE TO EXPLAIN
TO THEM THE PROBLEM AND
HOPEFULLY THIS WILL RESOLVE THIS
ISSUE.

THANK YOU
PHONE ROOM

Received: 10-6-12
(Response to Telephone
Discrepancy/Request Form)

Received & Inspected

OCT 22 2012

Arnold Butcher BX1889

SCI-Greene

175 progress Drive

Waynesburg PA 15370

FCC Mail Room

TO: chairman Julius Genachowski

I'm writing in regards to the telephone high rates in the D.O.C here in PA. I'm a lifer of 22 1/2 yrs. I have family in chester PA where I was born in raise, And my mother lives in CA.

For all these yrs when I called collect to chester I was paying \$7.00 for 15 mins, now its \$6.00/\$5.00 something for 15 mins a call. Then on top of that you got to pay that high surcharge rate just to get through \$2.50, now if I only talk for 2 to 5 mins, that's what it would cost \$2.50.

Now it's even higher calling my mother. It's \$12.00 to \$13.00 for a collect call for 15 mins.

Even if I pre-paid call on my end, the rates is to high. ~~The~~ phone people is making Millions of dollars monthly off the inmates in the D.O.C system (27) prisons I believe, And on a yearly basis there making Billions.

And ~~to~~ SCI-Chester, SCI-Greerford there calls is only \$1.60 to \$2.00 for a collect or pre-paid call. And other places like SCI-Greene is \$5.00! some charge for the exact same call in the same state. How can the price been different in the same state.

When some of the inmates got transfer to michigan they had it hook up where as we only paid \$1.60 for a 15 min call, And you was able to call multiply people in that 15 min span time And it still was \$1.60

I would like to thank you, And your staff for acknowledging this problem and trying to do something about it.

OCT 22 2012

FCC Mail Room

RE: Joining the Prison Justice CAMPAIGN
against Global Tel-link doling out kick back
to the Pennsylvania Department of corrections.
Dear Mr. Genachowski I am dispatching you
this letter in regards to joining the Prison
Phone Justice campaign because of the horrific
extreme burden that has been placed on me
and my family members as a result of
Global Tel-link over charging me and my
family members in regards to collect calls and
pre-paid calls as a result of the Pennsylvania
Department of corrections receiving kick backs
from Global Tel-link has placed a tremendous
burden on me and my family members
financially.

Therefore I would like for my comments in
regards to my letter be placed in the petition
related to case docket number-96-128. AS I
honestly feel that something should be done to
stop unfair unethical practices of telephone
carriers providing kick backs to the Department
of corrections. AS I would like to thank you
for taking your time to review the contents of
my letter. Sincerely yours. MR. Anthony German

Received & Inspected

OCT 22 2012

Mr. Calvin Walker
ET-6197
SCI-Greene
175 Progress Drive
Waynesburg, PA 15370

FCC Mail Room

October 17, 21012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Re: Excessive's telephone rates Global Tel-link charges related to kick backs the Department of Corrections receives.

Dear Mr. Genachowski:

I am disoatching you this letter to join the prison phone justice campaign in regards to case docket number-96-129.

I am completely disgruntled because I am being charged excessive telephone rates by Global Tel-link when I use my pre-paid calling card. I also would like to bring to your attention when I call my family member's collect they incur the astronomical cost of my collect call which creates a adverse situation of my family member's being victimized by Global Tel-link in a surreptitious manner based on the crucial facts of the Pennsylvania Department of Corrections receiving kicks backs from Global Tel-link which is a devastating horrific burden on me and my family member's financially.

Therefore I would like the contents of my correspondence letter added to your Petition related to case docket number-96-129.

Moreover I would like to thank you for taking your time to review the contents of my letter concerning this matter because something has to be done about unethical telephone carriers doling out kick backs to the Department of Corrections which is completely ludicrous.

Sincerely Yours

Mr. Calvin Walker

cc: file



OCT 22 2012

FCC Mail Room

Mr. Michael Jones
KK-9867
SCI-Greene
Waynesburg, PA 15370

October 17, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Re: Joining the Prison Justice Campaign against Global Tel-link doling out kick back to the Pennsylvania Department of Corrections.

Dear Mr. Genachowski:

I am dispatching you this letter in regards to joining the Prison phone Justice campaign because of the horrific extreme burden that has been placed on me and my family member's as a result of Global Tel-link over charging me and my family member's in regards to collect calls and pre-paid calls as a result of the Pennsylvania Department of Corrections receiving kick backs from Global Tel-link has placed a tremendous burden on me and my family member's financially.

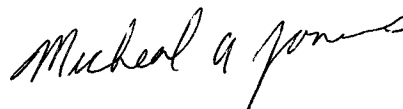
Therefore I would like for my comments in regards to my letter be placed in the Petition related to case docket number-96-128. As I honestly feel that something should be done to stop unfair unethical practices of telephone carriers providing kick backs to the Department of Corrections.

As I would like to thank you for taking your time to review the contents of my letter.

Sincerely Yours

cc: file

Mr. Michael Jones



Received & Inspected

OCT 22 2012

FCC Mail Room

Mr. John Cataquet
JL-5320
SCT-Greene
175 Progress Drive
Waynesburg, PA 15370

October 17, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Re: Global Tel-link doling out kick backs to the Department
of Corrections.

Dear Mr. Genachowski:

I am dispatching you this letter in reference to joining the Prison phone Justice Campaign based on the horrific intense burden in regards to the excessive outrageous telephone rates Global Tel-link charges me and my family member's which is a complete financial hardship creating a horrific burden on me and my family member's as a result of Global Tel-link disseminating kick backs to the Pennsylvania Department of Corrections.

As a result of my horrific experience of me and my family members being over charged is causing me to limit my calls to family members severing family ties which is very depressing for my family members.

As I would like you to add my unfortunate devastating situation that I have described in my correspondence letter to you, for you to incorporate my facts in your Petition related to case docket number-96-128. Moreover I would like to thank you for taking your time to review the contents of my letter concerning this matter.

Sincerely Yours

John Cataquet

Mr. John Cataquet

cc: file

Received & Inspected

OCT 22 2012

FCC Mail Room

Date: October 13, 2012

From: Michael Anthony Lewis #93202
175 Progress Drive
Wagner, PA 15370

Re: This is a public comment for the Wright Petition (cc docket #96-125)

Dear Chairman Genackowski,

Mr. Chairman, I'm crying for help and assistance on how is inmates in the state of Pennsylvania can get justice and equality from the high phone cost here in PA prisons? Why does a prison call in prison in the same state I'm making the call is over \$5.00 a call? I was housed in Michigan prison about a year and a half ago and we only payed \$1.50 a call anywhere in the United States.

I'm from Philadelphia which is on the other side of state, so I don't get to see my family or friends at all because its so far. So I can only call them and write letters, but the phone calls are so high that I only can call a few times a month and most of the time I got to neglect some of my essential need in order to try and keep some type of relationship and communication with my mother let alone my brothers and father.

OCT 22 2012

FCC Mail Room

My little brothers doesn't even really know who their big brother is due to the burden of these high cost phone calls. My mother stresses herself out a lot from trying to scrape up money to send me so I can call her. So this injustice of these high cost phone calls has caused me and some of my family and friend to become estranged.

In conclusion, I ask you and the FCC to intervene for our justice and equality, so inmate all over PA. and other states can operate the phone at reasonable rates and ultimately this will keep families together and not broken apart. Mr. Chairman I want to thank you in advance for your assistance.

Sincerely and Respectfully
Mr. Antwayne Reid 793202

Duane R. Lynch #820234
Washington State Penitentiary
1313 N. 13th Ave
Walla Walla, WA. 99362

Received & Inspected
OCT 22 2012
FCC Mail Room

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW.
Washington, DC. 20554

RE: Public comment for the Wright petition (cc Docket # 96-128)

Dear Chairman Genachowski,

I am writing you today to share my story of how the high phone prices have effected me with my involvement and interactions, as well as relationships with my family.

It costs me \$30.00 for a single 20 minute call to my daughter who resides in Florida, and with the sometimes faulty phone system that disconnects for no reason the phone money adds up quick.

I feel that high phone prices have effected my relationship with me and my daughter and me and my family in a very negative way. The phone is the only relationship builder I have available to me, other than mail and E-mails. I am only able to call once every 3 or 4 months, unless the phone disconnects. That is 3 or 4 months, without the more personal interactions with my daughter who is 11 years old. The lapse of times in communications due to high phone prices has in a sense isolated her and my communication.

we are not able to stay updated, or talk about her school, grades, friends, her personal life, leaving me feeling like a friend rather than her father.

My family isn't rich, they do all they can, but at \$30.00 a phone call, it becomes a burden for phone money and everyday costs of life in society, with bills, gas, etc. The story seems to be the same for many prisoners, it is sad but it is all too real.

Thank you for your time and consideration.



Duane Lynch #820234
Washington State Penitentiary
1313 N. 13th Ave
Walla Walla, WA 99526

October 15, 2012

①

This is a public comment for the Wright
Petition (CC Docket #96-128).

Received & Inspected

Dear Chairman Genachowski,

OCT 22 2012

FCC Mail Room

I am writing in regards to the unfair
high rates for us prisoners to call our
family friends and loved ones.

My first bad experience when the Carrier
blocking started was in 2003 when my mom
was dying from cancer. Never had a delinquent
or late bill, just out of the blue her phone
was blocked. Family members tried to get the
block lifted, to no avail!

Finally they added a 2nd line having
to pay for excavation to lay a new phone
line, etc, etc... on top of mounting ~~phone~~ ^{medical}
bills, It caused alot of added stress within
the family.

One sister paid fail calls the \$50 deposit
to receive calls from me. Once the deposit
was paid she was then informed the \$50 would
cover 2-15 minute calls, then another \$50
would be required!

Presently I have 2 brothers who has
suffered strokes. One just recently, and due
to the Carrier Blocks I cant call.

(2)

Arthritis runs in my family so its hard on a few family members to write that wish to keep in touch. Due to Carrier Blocks I cant call them either.

Recently I found out I had a adult daughter that I waent aware of. I have no way of trying to reach out via phone unless I choose to use a cell phone, which is illegal.

None of my family has ever had problems paying their phone bills yet this is a form of punishment putting unauthorized blocks on their phones.

This system is broken and needs fixing so we can communicate with our family and friends.

This is a crime and punishes our children, family, friends and our rights.

Sincerely,
Timmie Lee Fletcher

Received & Inspected

OCT 22 2012

10-15-2012

FCC Mail Room

To whom this may concern:

I am currently a prisoner at
A. C. i Greene. I am from the
U. S. Virgin Islands. Writing letters
and receiving them is always good,
but talking to friends and family is always
good to hear there voice. To call
the Virgin Islands is highway robbery from
a \$10.00 card & I'm on the western side
of P. A and to call the eastern side is like
\$5.70 which is ridiculous. I was just
sent to Michigan because P. A was too
over crowded. The phone calls were a \$1.80
to anywhere in the U. S. Now back in P. A
they're killing us here. Please have someone
look into this please. We really
appreciate the effort from your group.
Thank you.

Laura Blue
KAREN GREENE #H1856

This is a public comment for the WRIGHT PETITION * (CC DOCKET #96-128).

Chairman Julius Genachowski,
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Received & Inspected

OCT 22 2012

FCC Mail Room

Dear Chairman Genachowski,

I am writing to express my concern over the outrageous cost of telephone calls made from the prisons in the state of Wisconsin system and from the Federal Bureau of Prisons.

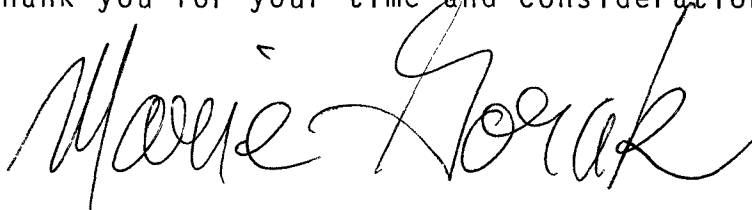
Our family includes three children who are now teenagers and have had limited verbal contact with their father for the past 6 years because of the high cost of collect calls and of calls that are pre-paid at alarming rates which include surcharges beyond a price per minute structure. This system must change.

Our family is made to suffer with the loss of a parent due to criminality, but it should not be made to further suffer for the financial benefit of corporations whose industry is in collusion with the prison systems to take advantage of a truly captive market and of vulnerable families.

Our family as a whole is forced to go without personal need items on a monthly basis for the ability to maintain verbal contact, which is already a poor substitute for contact visits in person, which are entirely too cost prohibitive given the vast distances the prisons are from our home.

Please recognize that some regulation must be enacted to stop these companies and prison systems from taking advantage of inmates and their families for the sake of profits and benefits.

Thank you for your time and consideration.

A handwritten signature in cursive script that reads "Marie Gorak". The signature is written in black ink and is positioned at the bottom of the page, below the typed text.

Received & Inspected

OCT 22 2012

FCC Mail Room

10/15/12

"This is a public comment for the Wright Petition (CC Docket # 06-128)."

Dear Chairman,
Julius Genachowski,

Unfortunately, I've been incarcerated unjustly for over 15-years now. Every single day I call my love ones & the stress of paying \$8.50-\$9.50 per call is beyond overwhelming. At times my wife has informed me of her financial situation which did bring strain to our relationship. But we've weathered the storm because of our love towards each other & of the necessary communication/networking which is essential in proving my actual innocence.

So, in closing I personally invite you to audit my calls & see if you're comfortable with these results. (1-217-481-0488 My Wife Angel). Also, I invite you to research my actual innocence. I've enclosed a fact sheet and letter for you. THANKS FOR YOUR TIME!

Plight. Jamain Merritt P.S. An innocent man's

Dear Chairman, Genachowski
(Wright Petition (cc Docket # 96-128))

To whom it may concern,

My name is Jarmain Merritt. I am an inmate at Jacksonville Correction Center; I am writing you with the request that you take an in-depth look into my case. I was wrongfully convicted of a crime that I did not commit and therefore sentenced to serve thirty five years in prison.

It is my hope that you will comb through my trial transcripts so that you are fully aware of the facts surrounding this case. In doing so, you will find that not only was my trial council ineffective, but the trial itself was unjust. You can review my trial transcripts, police reports and affidavits online by visiting www.freejarmainmerritt.blogspot.com & www.facebook.com/freejarmainmerritt.

There has never been any evidence linking me to the crime for which I have been convicted. After being placed in several suspect lineups, neither victim nor witnesses were able to positively identify me as the perpetrator in this crime yet I was still convicted.

Due to my vigorous campaign efforts, my case has caught the attention of Professor Jane Raley at Northwestern University School of Law (Center on Wrongful Convictions) in Chicago. Professor Raley and her students are avid supporters of my case. I strongly encourage you to contact Professor Raley at 312-503-8576, she will be happy to discuss my case with you.

My case is currently being heard in federal court. My next court date is on October 26, 2012 at 9:00am, at the Dirksen Federal Building in downtown Chicago. The Honorable Judge Sharon Johnson-Coleman is the presiding judge (Case # 06-c-6296). I extend an invitation to this and all future hearing, as my fate rests in not only in the hands of Governor Pat Quinn, but also the hands of Judge Sharon Johnson-Coleman.

In closing I would like to say that this entire wrongful conviction has been a complete miscarriage of justice! It has not only affected me, but my entire family. I have been deprived the right to be an intricate part of my children's lives. My parents have been mental and spiritual supporters of mine.

Unfortunately, I have had to suffer the hurt of losing a parent while in prison. In December 2011 I lost my DAD. Waking up each day in prison for a crime that I did not commit is a feeling that I would not bestow upon anyone; however, waking up to find that I had lost a person so near and dear to me as my DAD, triggered a feeling in me I have yet to find words to describe!

My petition for Executive Clemency was submitted to Governor Pat Quinn's office in 2010 (Executive Clemency # 28980). I ask that you please review my petition and recommend my immediate release. Attorney Jeffery Levine is my new court appointed attorney. He is willing to substantiate the circumstances surrounding my case and wrongful conviction. Mr. Levine can be reached at (312) 372-4600.

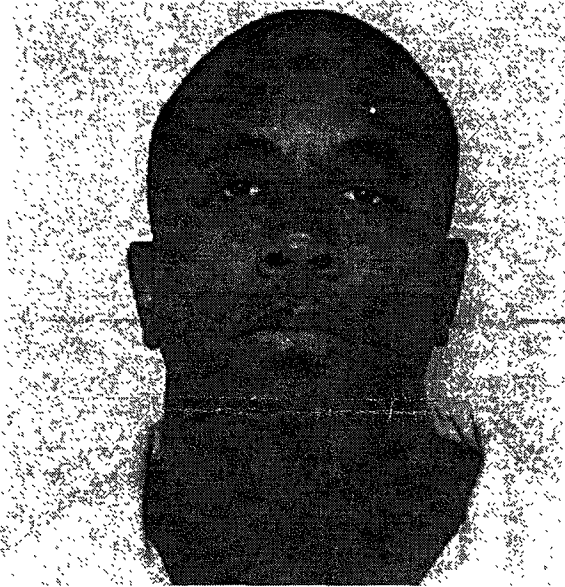
I appreciate your time! I look forward to your response, and know that you will do your best in seeing that this injustice is rectified.

Sincerely,
Jarmain Merritt

Received & Inspected
OCT 22 2012
FOC Admin Room

JARMAIN MERRITT

Sentenced To 35 Years For a Crime That He Did Not Commit.



On September 6, 1997, Jarmain Merritt, a tire repair specialist, was organizing a block party for his son, Jockess' sixth birthday. Detectives drove up to his home with guns drawn. Moments later, Merritt found himself in a squad car heading to Forest Park where he was told he was wanted for a carjacking and other crimes, even though he claimed that he had never been there.

In Forest Park, Merritt was placed in several lineups, approximately 4-5 in each district. No one could identify him. Frustrated, the police told Merritt that he would be released if he signed some papers. Merritt realized it was a confession and he refused to sign. He was held by false drug charges while the police attempted to ID him with a different carjacking in Oak Park. Merritt was held without bond.

After six weeks, Oak Park Police took Merritt from Forest Park to Oak Park where he was again placed in several lineups. Eight hours later, he was charged with aggravated kidnapping and vehicular hijacking and was taken back to Cook County Jail.

The Kidnapping and Carjacking of Ida Vanessa Dorantes

On Saturday, August 30, 1997, Ida Vanessa Dorantes was the victim of an attempted carjacking. Dorantes told the police and the court that at about 1:15pm, she went to the St. Paul bank branch at 6020 W. Roosevelt Rd. to make a deposit for her mother. When she got back into her car, a man who had been hiding on the floor behind the seat grabbed Dorantes around the neck and ordered her to drive, threatening to kill her. Dorantes caught only a glimpse of his face.

After driving two blocks, she pulled up in front of her house. Dorantes honked the horn, parked the car and turned off the ignition, leaving the key in place. The man began hitting her in the head with his left fist while holding her in place with his right arm. Dorantes escaped and the perpetrator turned on the car again.

Raul Martinez, a bystander, saw the incident take place and tried to detain the attacker. Martinez was able to hit him a few times and turn off the car. The perpetrator started the ignition again and drove off. The police found Dorantes' car three blocks away. The car was immediately searched for evidence and fingerprints.

Merritt's Trial Counsel Was Ineffective

Julie Harmon, Merritt's public defender, had Investigator Paul Rossi interview Martinez in person. Martinez said that the incident lasted twenty-five seconds, he was not sure about the ID and that he could not be sure if the man was African American or Puerto Rican. Dorantes said that the whole thing lasted five minutes or less, that the offender was sitting behind her, and that she had not gotten a good enough glimpse of her attacker's face to make a positive ID. When asked if she could be wrong about Merritt, she said she did not get a look at him.

Public Defender Harmon submitted at least two motions to get the case against Merritt dismissed. His family pooled enough funds to retain Attorney Anderson J. Ward to represent him. P.D. Harmon told Ward that if she were called to testify, she would say that she had never felt so compelled to prove someone's innocence as she has been in Merritt's case. She highlighted the fact that she spoke to the victim who was unable to identify the perpetrator as Mr. Merritt.

Ward did not conduct a thorough investigation and never interviewed anyone involved. He also did not interview any of the five people who were with Merritt at his home at the time the crime was being committed. Ward pointed out that Merritt is right handed (the perpetrator was left handed) and that the fingerprints found in Dorantes' car did not belong to Merritt. Ward never examined the video tapes of the bank that police used as evidence. They were blank. Dorantes testified that the perpetrator was about 5' 10' and 150 pounds, wore a blue long sleeve button shirt and tan dress pants. She gave a description that could have been any African American man. It is believed that she was told by the police to give this description. She could not describe the offender to detectives and previously said that she doubted it was Merritt. At trial, she said that she was positive on the ID. Ward did not use this evidence effectively. He also missed five court dates and was late for trial.

Judge William Prendergast found Merritt guilty of aggravated kidnapping and vehicular hijacking and sentenced him to thirty-five years in prison. Prior to trial the prosecution had offered Merritt a plea bargain of seven years which he had refused. He was punished for maintaining his innocence in a crime that he did not commit.

Where Was Jarmain Merritt on August 30, 1997?

Jarmain Merritt was at his family residence at 1408 East 67th St. in Chicago, Illinois. He was with his son Jockess and his two month old daughter Jermani the entire weekend planning a party for his son. Merritt was home that day until late in the evening when he went to the corner store for some diapers. Also at Merritt's house that entire afternoon were his mother, Dorothy Burnett, his step-father, Frank Burnett, and his brother, Howard Burnett. Horace Hardy also spoke with Merritt by telephone that afternoon. He is a Cook County Sheriff's Correctional Officer and a family friend. Lashauna Pinkston stopped at Merritt's home at 1:25 that afternoon and spoke with him in person. Anderson J. Ward, Merritt's attorney, never called any of these individuals to testify.

Why did the police frame Jarmain Merritt for this crime?

According to police reports there were two perpetrators of the carjacking in Forest Park. During the carjacking that Merritt was first accused of, the victim heard one of the offenders call the other by a nickname, "Juice." Jarmain Merritt was known to the police by the same nickname. The victim of the Forest Park carjacking did not ID Merritt because he wasn't the suspect. However, he vaguely fit Ida Vanessa Dorantes' description in a different carjacking in Oak Park.

Police Investigation Tactics

Chicago Police falsely charged Merritt with drug possession while trying to pin the crime on him. Charges were dropped. The day before Merritt's arrest, the Forest Park Police visited the home of Merritt's mother. She was not home. They removed the window air conditioner, entered, and searched her house without a warrant. A neighbor called the CPD to report the incident. Police took Lashauna Pinkston to the police station where she was held and questioned for over 24 hours regarding his whereabouts, which she did not know. She was threatened with the seizure of her children and her own arrest if she did not tell them where Mr. Merritt was. She was not released until Merritt himself was arrested the following day.

Protest the Wrongful Conviction of Jarmain Merritt!

For more information go to <http://freejarmainmerritt.blogspot.com/>. Letters supporting Merritt's Petition for Executive Clemency can be sent to Governor Pat Quinn at the Office of the Governor, 207 State House, Springfield, IL 62706, Phone: 217-782-0244. Write to Cook County State's Attorney Anita Alvarez and demand that she grant a new trial to Jarmain Merritt! Email her at: statesattorney@cookcountyil.gov

Anyone with knowledge of the actual carjacking against Ida Vanessa Dorantes on August 30, 1997, please contact Mr. Merritt's attorney or the Chicago Alliance Against Racist and Political Repression.

Mr. Jeffrey Levine, Attorney at Law

20 N Clark Street # 800

Chicago, IL 60602-4119

312-372-4600

Chicago Alliance Against Racial and Political Repression

1325 S. Wabash Ave., Suite 105

Chicago, IL 60605

312-939-2750

You may also write a letter of support to Mr. Merritt during this difficult time.

Mr. Jarmain Merritt, B39606

Logan Correctional Center

P.O. Box 1000

Lincoln, IL 62656

" This is a Public Comment For the Wright Petition (CC Docket #96-128)."

Chairman Julius Genachowski
Federal Communications Commission
445 12th. Street. S.W.
Washington D,C. 20554

Received & Inspected

OCT 22 2012

FCC Mail Room

Dear Chairman Genachowski,

October 4, 2012

I am presently an inmate housed at the Roxbury Correctional Institution in Hagerstown, Maryland. This is just one of the many institutions in this State and this area that is in the business of robbing the poor through the phone system. I have been incarcerated for 28 years and I have family members and friends who phone numbers have not change in three decades, and never had a block put on there phone or ask to have one placed on there phone. T-Netix or Securus or whatever the company is calling it's self, is placing blocks on my family members and friends phone and are refusing to remove them when they are call and ask to. I have been experiencing number by number being block by this company, and when I large my complaint to the Institution there answer is always the same; Have your family call Securus ! Well my family did just that and Securus was trying to convince my family member to change phone carrier to there company or prepaid \$50.00 to use there services. My mother change her phone number to get around that problem just to see would that help, and it did for a little while. But once they pick up on a phone number that is being use regular. They throw a block on that number in hope that they can convince your family member or friends to change phone company carrier. This practice need to be stop.



Mr. Theo Lay, Jr.
ID No.: 177-433
18701 Roxbury Road
Hagerstown, Maryland 21746

OCT 22 2012

FCC Mail Room

Dear, Chairman Julius Genachowski, My NAME IS -
Michael Vaughn #1196635 I AM an INMATE IN THE VAD.O.C
KEEN MOUNTAIN CORRECTION CENTER. I HAVE SOME PROBLEMS
LATELY BEING ABLE TO MAKE PHONE CALLS TO MY FAMILY
BECAUSE OF THE COSTS OF PHONE CALLS, I LIVE ABOUT 1 HOUR AND
45 MINUTES FROM HOME AND IT COST ME ABOUT \$8 DOLLARS
PER PHONE CALL TO MY MOTHER, AND WHEN I CALL MY
GRANDMOTHER IT COST ABOUT \$20 DOLLARS TO CALL HER IN TENNESSEE
WHICH ISN'T, BUT ABOUT 2 HOURS FROM WHERE I AM AT.

THE PHONE SERVICE THAT THE VIRGINIA PRISON SYSTEM
PROVIDES IS CALLED G.T.L. GLOBAL TEL LINK WHICH
IS BASED OUT OF DENVER, COLORADO, REALLY MAKES
THINGS DIFFICULT TO CONTACT WITH FAMILY. I AM
SERVING AN LIFE SENTENCE AND I AM ONLY 30 YEARS
I HOPE THAT SOMEWAY OR ANOTHER THING WILL
CHANGE WILL THE PHONE SYSTEM THAT IS WHY HAVE
DECIDED TO WRITE YOU. THANK YOU FOR YOUR HELP

Sincerely yours

Michael Vaughn

Kern Valley State Prison
Facility D, Building 4

OCT 22 2012

FCC Mail Room

Dear Chairman Genachowski,

I'm writing you in hopes to persuade you into taking action regarding the high cost of prison phone calls.

In prison it is imperative that inmates stay connected to loved ones to gain a better chance for rehabilitation. For me personally I get a lot of love and support from the phone calls I make. Each time I use the phone I am reminded that there is someone out there in the free world who cares about me and is counting on my success within these walls.

With phone calls being as expensive as they are I am forced to limit the amount of them I make. My family is struggling right now to pay the bills but never pass up the chance to talk to me and ask how I'm doing.

Letters are a great way to stay in touch but nothing can compare to a loved one's voice. Sharing recent stories about family and current events in real time is also a treasure that letters can not compete with.

With that said I hope you consider my plea along with others who share my sentiment. Please cap the rates charged for inmate phone calls across state lines. Thank you for your time.

Respectfully,

Tyler

OCT 22 2012

FCC Mail Room

"This is a public comment for the Wright Petition (CC Docket #96-128)"

Dear Chairman Genachowski,

I am an inmate at Montana State prison and would like to comment on the Wright Petition to lower costs of interstate prison phone calls. Rates are exorbitant and cost inmates and families more money than they are able to afford.

In this institution we are only paid at the rate of \$1.25 for each day that we work. Our Phone rates are \$4.75 for a 30 min. call. I have to work 4 days in order to pay for a call to my spouse or family. This would amount to nearly a \$400 call if I were payed an average wage on the streets. In perspective, of course.

My wife is out there trying to make ends meet as well as my family members.

I hereby urge you to pass the Wright Petition!

Sincerely,

Danny Sartain

Danny Sartain
A.O. # 2009296
Montana State Prison
700 Conley Lake Rd.
Deer Lodge, MT 59722

Received & Inspected

FCC Mail Room

Dear Chairman Lemkauski, OCT 22 2012 Oct 16, 2012

This is a public comment for the Wright Station
(cc Docket #09-128) I'm a detainee in a county jail and
the high cost of making a 15 min phone call has me
know contacting and communicating will have costs
especially my sons that can't read or write yet, live
thousands away and a phone call would be my only way to
be with them via phone heifer here are about \$6.00
for a 15 min you can only imagine how much it'll cost
just to stay in touch. This is such one way the first phone
is effect me my name is Emilio and this is my father
He supports the end of exchanges phone call prices in
Prison and jails.
suspect will, &

Received & Inspected

OCT 22 2012

FCC Mail Room

Dear "Chairman Genachowski":

Thank you for taking the time out of your busy schedule to read this letter.

I am deeply embarrassed to have to write to you from prison to begin with. I am "New York City" resident who has gotten in trouble in Pennsylvania. Currently, for the last 6 yrs. I have been paying, roughly & painfully \$ 9.30 for a 15 minute phone call. Being without any family in the state of Pennsylvania, this keeps havoc on my family ties both monetarily, & psychologically!

Recently, my grandfather passed away right before his 95th birthday. A week later his wife, my grandmother suffered a stroke... not being able to communicate with my

Don't "Chin" and "Senjapan" K'...



Received & Inspected

OCT 18 2012

FCC Mail Room

THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION (CC DOCKET #96-128)

DEAR CHAIRMAN GENACHOWSKI,

OCTOBER 3, 2012

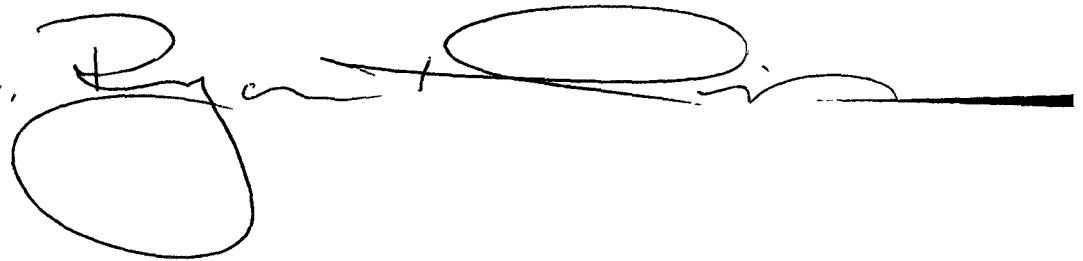
THE HIGH COST OF PRISON PHONE CALLS IS ONE OF THE MOST DISGUSTING OCCURENES HAPPENING RIGHT NOW IN THE AMERICAN JUDICAL SYSTEM.

ALLOWING COMPANIES TO PROFIT OFF OF THE FAMILY'S OF PRISONERS (AT AN UNFAIR AND UNJUST RATE) IS WRONG IN EVERY SENCE OF THE WORDS.

I DON'T ASK YOU TO FEEL SORRY FOR PRISONERS SUCH AS MYSELF, BUT I DO ^{ASK} YOU TO PLEASE DO WHAT IS MORALLY RIGHT AND END THIS SHAMEFUL PRACTICE.

THANK YOU FOR YOUR TIME IN THIS MATTER.

SINCERELY,

A large, stylized handwritten signature in black ink, appearing to read "Ryan Michael Hill". The signature is written over a horizontal line that extends across the width of the page.

RYAN MICHAEL HILL

#2130948

50 CROSSROADS DR.

SHELBY, MT 59474-9248

Received & Inspected

OCT 18 2012

FCC Mail Room

"This is a public comment for the Wright Petition (CC Docket#96-128)

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

"Dear Chairman Genachowski,"

My name is Stanley Washington and I'm writing you to share my story of how the telephone system (Global Tel*link) used by the state of Pa nearly destroyed my relationship with my mom. My mother retired from her job two years ago due to clinical depression. And for awhile after her retirement I was able to talk to her every Sunday which her Dr. said helped her depression immensely. What I didn't know was my mom was spending her life savings to accept my calls. When the money ran out I was unable to get in touch with my mom for months and I didn't know why. I wrote her letters that went unanswered, I sent my wife to her house and she wouldn't answer the door and again I didn't know why. Only after my 81 year old grandfather found a letter that I had written to my mom and got in contact with my wife did I find out what was going on. My mom was so embarrassed to tell me that she couldn't afford to answer my calls that she barricaded herself in her house falling deeper into depression because she felt like she failed me as a mother for being unable to answer my calls. My wife who lives a half hour away and who also works 3 to 11 Monday through Friday had to pick up my grandfather and drive to my mom's house every Sunday morning for several months before they were finally able to convince her that I wasn't upset and that I didn't think it was her fault that I wasn't able to call. They also were able to convince her to come with my wife to visit me where I was able to tell her face to face that I wasn't upset and that I was sorry that she spent her life savings answering my calls. Mr. Chairman what hurts me the most is that I have been doing everything humanly possible to get home so that I can help my mother, but now I live everyday with the burden of having possibly hurt her more than I can ever help her because she spent her life savings on those calls.

Sincerely depressed in Pennsylvania,
Stanley Washington
State Correctional Institution at Greene County

GRATER FRIENDS

A Publication of The Pennsylvania Prison Society

Promoting a humane, just and constructive correctional system and a rational approach to criminal justice since 1787

Volume 40 Issue 6 www.prisonsociety.org ■ www.facebook.com/PennsylvaniaPrisonSociety June 2010

ON THE RIGHT PATH

2010 PRISONER OF THE YEAR HONOREE

Stanley Washington, CE-1247, SCI Greensburg

The Prisoner of the Year Award is presented to individuals in recognition of their constant efforts to improve themselves and the world around them, the hope they ignite in others, and the positive and effective leadership they provide.

First and foremost, I would like to thank God for guiding me in the direction of seeking peace, being remorseful, and for meeting Debra Germany, Prison Society Official Visitor Cconvener at SCI Laurel Highlands/Somerset.

I read a newspaper article about her in which she held a violence prevention forum in 2005 at Columbus Middle School on Pittsburgh's northside. Reading the article pulled at my heart because I had committed a violent crime and I understood the effect of committing that crime.

Because Mrs. Germany is a mother who had lost her only child to violence, I could imagine how tough it must have been for her to do what she was doing. And I thought I should (as well as others in my shoes) be paying attention to the Debra Germany's of the world.

Before reading the article, I had thought of myself as being remorseful. But after reading it, I said to myself: "Who other than me knows it?"

So I leaped out on faith, wrote Mrs. Germany a letter, and told her that I commended her for being brave enough to go forward and to do what she was doing. I also told her that her remarkable work was not going unnoticed. And Mrs. Germany responded to that letter.

She wrote: "When my son was killed, I asked God to give me the opportunity to help a young man who had

committed a homicide, who was truly remorseful; someone who truly wanted to give back. Someone who had a testimony that would touch the heart of another young man not to travel down that same road." And, she stated, she believed that young man could be me.

I had already been whispering to young men and telling them that we could do better. But she inspired me to speak out loud to anybody and everybody who would listen. She inspired me to shout that we were more and we owed more because of the crimes we had committed.

Mediocre is something I've never wanted to be so I accepted her challenge to make a difference. And, I am diligent in doing so.

I never thought about awards or recognition. I only thought that it was a duty to myself, Mrs. Germany, my mother, and mothers of young men who had succumbed to violence to touch as many lives as I possibly could.

So today, I am humbled to be the recipient of an award of such distinction and prestige. Because of Mrs. Germany, I am a product of her belief in me, due diligence, and faith.

I would like to thank the Prison Society, its board, staff, and supporters because you believe in prisoner rehabilitation and in second chances. And, I would like to thank Mrs. Germany; the staff of Divine Intervention Ministries; my mother, Joanne Washington; and Jackie McCrommon for their unwavering support.

By no means is my work done, nor is my debt to society or my community fully paid. I will work at this for the rest of my life; this is just the beginning. And being the recipient of this award has reenergized me and reaffirmed that I am indeed on the right path. ■

OCT 16 2012

FCC Mail Room

10/9/12

Dear Mr. Julius Genachowski,

My name is Michael Samson, 53 yrs. of age, in a For profit private prison, from Hawaii, born & raised, working on my 33rd consecutive yr. of a 35 yr. minimum term set by the Parole Board of a Life w/sentence. I was shipped off of Hawaii to a For profit private prison (Bobby Ross Group) on Dec. 1995 & since Nov 1998 have been under CCA. There was 300 of us shipped out on Dec. 1995 & over the yrs. there are about 1500 to 1800 (last sure the correct number) now shipped out of state.

First of all this whole situation of high cost of prison phone calls is my fault mainly because I had put myself here yrs. ago. I'm sure the FCC knows how these high prices are affecting our communication w/ anyone outside. I have no sad stories as I'm sure you are aware of what these high phone costs are causing.

Simply, prices are too HIGH (25¢ a minute "if" I say). Can you do something about it. I'm not sure that you'll get alot of letters out of these places as money is tight which leaves not much for stamps & envelopes. And, alot simply don't care to write you thinking it won't help to do so. We don't like asking family & friends to contact you due to we put ourselves back here. Most of us in here simply just don't care. So I won't be surprize if not many write out of these places.

Thank you very much for all your help.

Respectfully,

Michael Samson
 A0107199 * HA 64
 1250 E. ARICA RD
 ELOY AZ 85131

Received & Inspected

This is a public comment for the Wright Petition OCT 16 2012
(CC Docket #96-128)

FCC Mail Room

Robert Dallis Payne #101123
Unit #6 A-105 / RMSI
7475 Cockrill Bend Blvd.
Nashville, TN.
37209-1048

Monday, October 08, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC. 20554

Dear Chairman Genachowski;

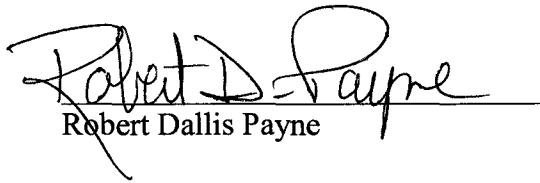
My name is Robert Dallis Payne and I'm currently serving time at the above address. I have been locked up since March 1, 1982. I was given a flyer about the up coming bill on prison phones and the high cost. This is my experience with Global Tel Link here in Tennessee.

- 1.) Some times when you call, the phone will cut off and then you have to re-dial and then you and your family are charged for another call. This may happen several times during the day. The prison here has looked into it and stated that it is Global Tel's system that is doing this not the prison.
- 2.) When an inmate calls from his own account, the recording states that local calls are just .81 cents but they are taken .89 out of our account. We reported this to the prison administer and was informed that Global Tel Link told them that this was taxes for using their system.
- 3.) When your family puts money on using the Credit Card, Global Tel Link will charge them \$5.00 for every \$25.00 they put on.
- 4.) When I make a call from my prison account the calls are .89 for local calls, but when my people use the credit card and I call that way, they are being charged .99 cents. This is on top of them taken the \$5.00 for putting money on the account.

My lady has Dementia and MS. I call at least four times a day. Sometimes I call five times depending on how she is doing. This is costing us between \$90 to \$110 per month for just a local call. I would hate to see what it would cost us if I was on the other side of the state and having to make a long distance call to check on my family.

I hope that you or someone can somehow get control of this situation. I feel that the company is taking advantage of our family due to the situation that we are in. Thank you for your time and consideration in this important matter to us.

Kindly,


Robert Dallis Payne

Cc: File

Received & Inspected

OCT 16 2012

FCC Mail Room

CORTEZ DAVIS-EL #237818
THUMB CORRECTIONAL FACILITY
3225 JOHN CONLEY DRIVE
LAPEER, MICHIGAN 48446

JULY 11, 2012

CHAIRMAN JULIUS GENACHOWSKI
FEDERAL COMMUNICATIONS COMMISSION
PUBLIC COMMENTS
445 12TH STREET, SW
WASHINGTON, DC 20554

RE: " THIS IS A PUBLIC COMMENT FOR THE WRIGHT PETITION (CC DOCKET #96-128)."

DEAR CHAIRMAN GENACHOWSKI:

I WAS TORN FROM MY FAMILY AND FRIENDS DUE TO INCARCERATION SINCE I WAS 16 YEARS OLD, THAT WAS 18 YEARS AGO. THE MAJORITY OF THE PEOPLE THAT I STILL COMMUNICATE WITH WAS STRUCK HARD BY THE DECLINING ECONOMY AND TELEPHONE CALLS ARE FOR THE MOST PART OUR ONLY LINE OF COMMUNICATION OUTSIDE OF LETTERS. MY GRANDMOTHER IS IN HER 80'S AND SUFFER FROM MANY ILLNESSES THAT PREVENTS HER FROM WRITING. SHE DOES NOT GET AROUND THAT EASY, SO VISITS ARE RARE. OUR ONLY TRUE SOURCE OF COMMUNICATION IS THROUGH PHONE CALLS. HOWEVER THIS IS BECOMING A BURDEN BECAUSE THE COST OF A 15 MINUTE CALL IS TOO HIGH AND THIS IS PROMOTING THE SEPARATION OF FAMILIES THAT PRISONS HAS STARTED.

I HAVE TWO SONS THAT HAS TO GROW UP WITHOUT THEIR FATHER IN THE HOME AND PHONE CALLS ARE OUR WAY OF BEING AND STAYING CONNECTED, BUT THE COST IS TAKING ITS TOLL ON THAT BECAUSE WE CAN'T AFFORD THE PRICE. IN ORDER FOR ME TO TALK TO MY CHILDREN ON A REGULAR BASIS, MY FAMILY HAS TO GO WITHOUT SOME OF THE THINGS THAT THEY NEED AND ENJOY. I CAN GO ON FOREVER ABOUT THE HIGH COST OF PHONE CALLS AND THE AFFECT THAT IT HAS ON MY FAMILY AND FRIENDS, BUT I KNOW THAT YOU ARE A VERY BUSY PERSON THAT RECEIVE LETTERS ALL DAY EVERY DAY. SO I WILL NOT CONTINUE WITH MY PERSONAL STORIES. HOWEVER, ON BEHALF OF MY FAMILY AND FRIENDS I APPEAL TO YOUR HUMAN DECENCY AND ASK THAT YOU DO ALL THAT YOU CAN TO LOWER THE COST OF FAMILIES COMMUNICATING WITH THEIR LOVED ONES THAT ARE INCARCERATED. A STRONG SUPPORT SYSTEM FOR INCARCERATED PEOPLE GOES A LONG WAY TO HELP THEM BECOME BETTER CITIZENS UPON THEIR RELEASE AND PHONE CALLS ARE A VERY IMPORTANT PART OF THAT SUPPORT SYSTEM. PLEASE HELP MAKE IT AFFORDABLE.

THANK YOU IN ADVANCE FOR YOUR TIME AND HELP WITH THIS MATTER.

SINCERELY,


CORTEZ DAVIS-EL

Received & Inspected

OCT 16 2012

FCC Mail Room

Kevin J Barrett
Inst.# DY-6599
P.O. Box 244
Graterford, PA.
19426-0244

FCC
445 12th Street SW
Washington, DC. 20554

Oct. 10, 2012

Dear Sir/Madam:

This letter is to advise your Agency about "Acts of Extortion" being perpetrated by phone service provider, Global Tel Link, and the Pennsylvania Department of Corrections. As you can tell by the address on the envelope that this letter was sent in I am a resident of the Pa. Dept. of Corrections, which I hope has no bearing on your review and consideration of my complaint outlined herein.

My complaint is that phone service provider, Global Tel Link, and the Pa. Dept. of Corrections are "Extorting" my family members, and friends, by placing what they describe as "Collect Call High Usage Blocks" on my family and friend's phones making it impossible for me to call them collect. I may call a specific number once or twice a month collect and don't understand how this can be considered "collect call high usage" warranting a block. They are doing this to all inmates who make collect calls. They are telling my family and friends that they have to set up a "Advance Pay Account" with Global Tel Link in order for them to receive a collect call from me, in other words they have to pay before they will remove the "phone block". I have been making collect calls to my family and friends for more than ten (10) years and have never had a problem, everyone I call has paid their bills. Now, Global Tel Link, and the Pa. Dept. of Corrections, have begun "EXTORTING" my family and friends.

When my family called their phone company they were told that they did not place a block on their phone, and in fact told them they were in good standing with the phone company, and even offered them a discount on long distance service. When they (family) called Global Tel Link, they were told that they (GTL) did not place a block on their phone, but they could set up a "Advance Pay Account", by giving them a debit card or credit card number, and then they would be able to receive collect calls from me. If Global Tel Link, or my family's phone company, didn't place a block on the phone, who did?

One specific instance of how Global Tel Link tried to "Extort" money from a family member is this. My Aunt in West Virginia, who I call about once a month, (is this "Collect Call High Usage") received a call from a representative of Global Tel Link asking for a Debit Card or Credit Card number so that they could set her up with an "Advance Pay Account", needless to say,

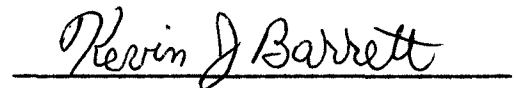
my Aunt refused to give them a debit or credit card number, several weeks later when I tried calling her my call would not go through. A message came on the phone saying that "we had exceeded our account balance". I don't know how we could have exceeded our account balance when we did not have their so-called Advance Pay Account.

The actions of Global Tel Link, and the Pa. Dept. of Corrections, amount to "Extortion", "Racketeering", and "Monopoly", which I ask your Agency to look into and take the appropriate action against. Keep in mind that this is not an isolated incident, as it is happening to all inmates who make collect calls. Should your agency need any further information please feel free to contact me at the address listed at the top of this letter.

I have attached herewith a memo, from Global Tel Link, that is posted inside the institution where I am housed, and a telephone discrepancy/request form that I filed with the institution, and their response, which shows the actions of Global Tel Link and the PA. Dept. of Corrections.

I wish to thank you for looking into this matter and I hope that your agency will take the necessary actions to stop this illegal activity. Should your agency not be the correct one to handle this matter I would ask that you advise me of what agency I may contact concerning this issue.

Respectfully,

A handwritten signature in cursive script that reads "Kevin J Barrett". The signature is written in dark ink and is positioned above a solid horizontal line.

Kevin J Barrett



NOTICE

Enhanced Service for Family and Friends for Inmate Telephone Calling

integrity

innovation

responsiveness

accountability

During the week of July 26th, 2012, families and friends who receive phone calls from inmates in any Pennsylvania Department of Corrections facility will be **automatically** converted from their GTL Direct Billed accounts to a Global Tel-Link AdvancePay Account. Families' and friends' new GTL AdvancePay account will be identified by a **new number**, which will be **their ten digit phone number**. GTL is pleased to provide this enhanced service to the Pennsylvania Department of Corrections customers.

Changes associated with this conversion are as follows:

AdvancePay will be at **lower rates** than traditional collect calling. Mailed monthly statements will be eliminated. AdvancePay accounts can be managed and money can be deposited into an account in several ways.

Payments to an AdvancePay account can be made by:

- Using a MasterCard or Visa branded credit or debit card online at www.offenderconnect.com
- Calling GTL's automated number 1-800 483-8314
- Mailing a check or money order payable to Global Tel-Link at PO BOX 911722, Denver, CO 80291-1722

Regardless of the method:

Families and friends can manage phone numbers on their GTL AdvancePay Account, make payments, view balances online at the offenderconnect website and more!

Toll Free Number: 1-888-385-9366 • Fax Number: 251-473-2802

Hours of operation:
Monday-Friday, 8am to Midnight, EST
Saturday and Sunday, 9am to 8pm, EST

Mailing Address:
AdvancePay Service Dept.
Department 9111722
Denver, Colorado 80291-172

Website: www.offenderconnect.com

Pallott, Sylvia

From: Roberts, Donna (GRA)

Sent: Friday, September 21, 2012 11:39 AM

To: CR-CHS Counselors; CR-CHS Unit Managers; CR-CHS; CR-GRA

Good Morning:

If you have inmates complaining about collect calls not going through please have the inmate let their families and friends know that they will have to contact GTL at 1-888-385-9366 in regarding to the latest billing change. This could explain why the complaints are rising with collect calls not going through. (The complaints are that the calls are being disconnected as soon as the person answers the phone).

Apparently Global Tel Link has been advising users that their numbers are permanently blocked from receiving collect calls. There is a new procedure called Collect Call High Usage Block and each person receiving collect calls needs to call them to unblock their phone number and adjust their payment plan.

If this doesn't rectify the problem please have them fill out a discrepancy form.

Thank you!

[REDACTED]
[REDACTED] Inc
[REDACTED] 25
[REDACTED]

"Providing over 25 years of legendary service"

Blacked Out Info

Donna Lee Roberts | Site Administrator
Inmate Phones | Shawn Tech Communications Inc
SCI Chester 610.875.3571 | SCI Greaterford 610.489.0125
C-donobert@pa.ici | www.shawntech.com

A-BLOCK TELEPHONE DISCREPANCY/ REQUEST FORM

Date: 9-30-12

To: Institutional Telephone Coordinator

From: Kevin J. Barrett DY-6599 A-B-2053
Name DC# Cell Location

PIN #: 675598

RE: Telephone Trouble

Please give a brief but detailed explanation about your telephone/pin problem. If you are having a problem with a specific telephone # ^{called} number(s), be sure to list them. ³⁰⁴⁻³⁸⁴⁻⁹⁴⁵⁵

On 9-29-12 I called a family member in West Virginia and had NO
problems with my call going through. On 9-30-12 I tried calling
this same family member again and my call would not go through.
Phone rings & when answered & recording says "you have a
collect call from", a pause and then "you have a collect call
from". The recording does not say you have a collect call from
Kevin Barrett. After the second "you have a collect call from"
the recording says your call has not been accepted. I know my
call would be accepted if not for this GTL phone company and
the games they are playing. I ask that the block that the
institution, or GTL, has placed on this # be removed. I will not have my
Telephone Coordinator's Response family set up a Pay Pal or pre paid account.

See attached

Inmate's Signature Kevin J Barrett

Unit Manager [Signature]

INMATES:

*REGARDING THIS COLLECT CALL
PROBLEM YOUR FAMILY AND FRIENDS
NEED TO CALL GLOBAL TEL LINK (1-
888-385-9366) REGARDING THE
LATEST BILLING CHANGE. GLOBAL
TEL LINK WILL BE ABLE TO EXPLAIN
TO THEM THE PROBLEM AND
HOPEFULLY THIS WILL RESOLVE THIS
ISSUE.*

*THANK YOU
PHONE ROOM*

*Received: 10-6-12
(Response to Telephone
Discrepancy/Request Form)*

OCT 16 2012

FCC Mail Room

TO Chairman Julius Genachowski,

This is a public comment for the Wright
Petition.

Sir I have been incarcerated for 8 years now,
and have been forced to pay Outrageous costs to
talk to my family and loved ones. My family has
had to set up Pre Pay Accounts with Telephone
Companies and this is totally Unacceptable. Global
Tel Link is Extorting INMATES + FAMILIES. They
Charge Crazy Prices and then to top it off they
give Pennsylvania Dept of Corrections a 44.4%
Kick Back totalling some 7 Million dollars per
year. Yes 7 Million!

Other States pay \$1.00 per 15 minute call any
where in the Nation. Our Average Costs are \$5.00 per
Call.

This Needs to Change!!! Prison Pay Rates don't
cover calls and survival, its one or the other.

I ask that you do what you can to help
inmates and families stay connected without
going into foreclosure.

Thank you

Respectfully

Robert J. Jett

GE-5735

SCI-GREENE

PENNSYLVANIA

October 10, 2012

Received & Inspected

OCT 16 2012

FCC Mail Room

Alexandra Lilley EF0344
175 Progress Drive
Waynesburg PA 15370

Dear: Chairman Julius Genachowski

My letter is about the exorbitant prices we pay for the telephone we use at SCI Greene County State Prison.

These phone calls cost approximately \$5.75 from Green County to Philadelphia I can't call but once per month. If I only get GIP \$15.84 for the month, a \$10.00 phone card is actually \$10.60 for taxes. For the first minute I'm charged over \$2.00 for the first minute and \$.15 each additional minute.

When inmates were shipped from Greene County State Prison to Michigan Prison, Muskegon State Prison the inmates were paying \$1.80 for (1) 15 fifteen minute call.

Can you please help Penn State prisoners concerning the phone calls which are

expensive. And we can not afford.

Furthermore, why are the prisoners charged a tax when we purchase the phone time taxed again when we use the first minute 2.35 and what can you try to do to eliminate this phone system?

We need a service to help us call our families often as we can for a price we can afford.

The same price as Michigan Michigan State Prison was \$1.80 for fifteen minutes.

Sincerely,
Orally

11-17-12

Received & Inspected

NOV 26 2012

Ms. Marlene H. Dortch,

Secretary,

Federal Communications Commission **FCC Mail Room**

Re: Public ~~Comment~~ for C.C. Docket # 96-128

Dear Ms. Dortch -

The Wright Petition, CC docket # 96-128 is needed for at least 2 reasons:

The phone charges at prison facilities for inmate use are exorbitantly high and create a hardship for the caller or call recipient. Also, ~~high phone rates~~ ^{high phone rates} restrains frequent communication between inmates and their families due to high cost. Studies and statistics show that maintaining strong family ties ~~reduces~~ ^{reduces} recidivism, and helps families emotionally and economically when they remain intact.

Please endorse and enact this petition.

Thank you

Jane Tuber
203 Cypress St.
Bakersfield, CA 93304

CC Code _____

Received & Inspected
NOV 23 2012
FCC Mail Room

701 Plantation Estates Dr.
OBT 239
Matthews, 28105

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street S.W.
Washington DC 20554

Re: Public Comment for CC Docket No. 96-128

Dear Ms. Dortch:

I would like to talk with you in person. I am sure you are a caring individual. I am writing regarding the petition limiting phone rates for incarcerated persons. It seems a shame to make calling too expensive for many of the prisoners who desperately need the support of their families. I have never been in prison but I have been overseas where it was not expedient to call family due to cost. I also remember lying by the phone part of the night waiting for a call from my husband who was overseas in the Service. It came through about 5 a.m. and I will never forget the boost it gave me...I think to him also.

I know people are imprisoned for many reasons, but I do not think they should be denied the privilege of talking with family because of cost. I find it disturbing that they are limited in their calling privileges due to cost and the state profits from this.

I hope you will give your concern to this situation. And, thank you so much for caring.

Sincerely,



Mary Nelson

No. of Copies rec'd 0
List ABCDE

The current approach to regulation of prison phone calls is extremely out of touch with real phone costs as well as current technology trends.

Many families of prisoners already face heavy economic burdens due to the absence of their loved one. The cost of a dollar a minute or more to talk to a loved one who lives in your same state is outrageous. It is a predatory practice carried out upon a population that has no recourse to complain or abstain from participating in the market. Even without considering a family's financial situation, the practice to price gouge families who have no alternatives is reprehensible.

Additionally, many individuals and families no longer have landlines and rely only on cell phones to make phone calls. By restricting prisoners to call only landlines, they are often unable to reach loved ones.

Restructuring costs to be more in line with market rates and permitting access to call cell phones should be a major priority of the FCC.

The FCC should set caps on rates and the caps should bring costs down to the most reasonable and fair rate possible. For too long companies have price gouged in this nice industry.

The impact is not on prisoners but instead this impacts often times low income families who send money in to pay for phone time. Also the standards of the service provided are much lower than any other phone service offered to consumers.

Family relationships are very important especially to people in prison. I believe that the prisons and the courts should encourage interactions between prisoners and family. Charging exorbitant prices for phone calls to loved ones impeded prisoners rehabilitation especially when they get out. I call on you to provide prisoners with reasonably priced phone calls so they can stay in touch with family and have a family to go back to not a bunch of strangers. Thanks, Sandy

November 8, 2012

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Received & Inspected

NOV 15 2012

FCC Mail Room

Re: Public Comment for CC Docket No. 96-128 ("Wright Petition")

Dear Secretary Dortch:

I have a family member who has been incarcerated since 1989 and I have paid well over \$4,000.00 for collect calls to keep in touch with him. The cost for inmates to maintain connection with their families is outrageous and now he cannot call us unless we establish an account and have money in that account at all times so that he can call us. A minimum of \$25.00 must be put in that account.

As a matter of fact my family member has technical skills, has a place to live and a family that fully supports him and yet he is continually denied parole. He has been a tremendous asset to the prison system where he resides. Has maintained commendable personal development.

Another aspect of unfairness to inmates is lowering the amount of income they receive per hour for the work they do in the prison. That small bit of money is sometimes all they have to purchase even the smallest personal items.

The prison medical system charges the inmates for prescriptions and doctor visits. If the family sends the inmate any money for snacks shoes, etc. that money is first applied to any of the medical bills left outstanding from the past. The inmate has no chance to improve on his or her situation when that happens. My family member has diabetes and requires close medical monitoring.

Keeping in touch with family members is so key to the emotional stability of all inmates everywhere. Our family had to drive over 10 hours to visit him in the past which is another key issue for the inmate. Why is it so difficult to have inmates as close to their family as possible. It is a hardship to even visit at this point.

I realize I am in and out of the current issue here but someone needs to do something about the high cost to families for phone services.

State prisons often contract with a single phone company, allows that company to charge for services at rates far above the market price, and then they actually receive "commissions" from company revenues. To think that commissions are paid to prison at the expense of families providing for each other outside of the prison is unconscionable.

We as family members plead with you to help us with this extreme financial burden that has been forced upon us.

Thank you,
Karen Deeds

No. of Copies rec'd 0
List ABCDEs rec'd _____
ACDE _____

Received & Inspected

NOV 16 2012

FCC Mail Room

November 8, 2012

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Public Comment for CC Docket No. 96-128 (“Wright Petition”)

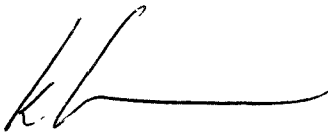
Dear Secretary Dortch:

I am writing to echo the comments submitted on this matter from Justice Fellowship:

Justice Fellowship believes that these unjust prison telephone policies must be eradicated. The FCC should uphold the Wright Petition by requiring companies to charge reasonable rates for prison calls that are comparable to rates outside of prison. Adopting such policy reforms will facilitate more communication between incarcerated offenders and their families, enabling them to draw from the encouragement and accountability that those relationships provide. Keeping these relationships a priority enhances offenders’ well-being and protects the well-being of their communities.

My son has gotten into some trouble a couple of times and talking to him on the phone from jail has been very costly and confusing. My experience with the third party carriers has been one of frustration, aggravation and prohibitive cost. We can do better.

Respectfully,



William Weckesser
618 Kensington Rd.
E. Lansing, MI 48823

No. of Copies rec'd 0
List ABCDE

1275 So. Enterprise Road
Ponca City, OK 74604
November 9, 2012

Received & Inspected

NOV 16 2012

FCC Mail Room

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Re: Public comment for CC Docket No. 96-128
In support of the "Wright Petition"

Dear Ms. Dortch,

I'd like to strongly encourage you to do whatever you can to cut the costs of telephone calls to/from inmates in jails and prisons around this nation. It seems that those who can least afford it, have to pay the highest rates! Families who want to keep in touch with their incarcerated loved ones pay a higher rate for jail telephone calls than ordinary citizens pay for overseas calls! Often, inmates are incarcerated so far from their families that face-to-face visits are major hardships for those left behind and phone calls are their only option to keep in touch.

Given that over 75% of prisoners are eventually released back into their communities, and given that it has been shown that the more contacts and communication that those prisoners can have with family and friends on the outside, the better their chances of succeeding as law-abiding citizens after their release (vs. recidivating back into the prison system again), it would seem that the government should do all that it can to encourage families to keep strong ties with their incarcerated loved ones. Currently, the phone situation is an obstacle to maintaining those ties.

I understand that the Bureau of Prisons' experience in charging minimal phone rates has been that they made a whopping \$34 million PROFIT in 2010 in spite of even those reasonable rates. That kind of profit made on the poor should be criminal!

The high price of prison phone calls are expected to be borne by those LEAST able to pay; minimum-wage families often left without their breadwinner struggle just to make ends meet, and high phone costs make that method of maintaining ties prohibitive.

Please support the Wright Petition to put a cap on prison telephone costs. Thank you.

Sincerely,



Nancy LeFebvre

No. of Copies rec'd _____
List ABCDE _____

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Received & Inspected

NOV 16 2012

FCC Mail Room

Kayla Marnach
1022 Merlene Drive
Austin, Texas 78732

November 8, 2012

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Public Comment for CC Docket No. 96-128 ("Wright Petition")

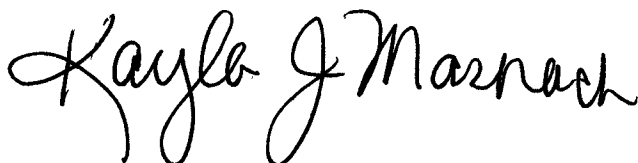
Dear Ms. Dortch,

I whole heartedly support the Wright Petition and beg that you will, too. When prisoners are sentenced, so are their families. Families have to do "time" just like the prisoner. Contact is so limited due to distance; phone calls become the lifeline that holds the families together.

I have two friends from two different cities who have sons in prison and on their limited budget they do all they can to provide funds for their sons. Both sons are without fathers. It's the mother's who bear the burden and the exorbitant phone rates are unconscionable.

Please bring justice to those outside the prison walls by mandating fair phone rates for all prisoners.

Respectfully,



Kayla Marnach,
Concerned citizen and friend

No. of Copies rec'd _____
List ABCDE _____

November 8, 2012

Received & Inspected

NOV 16 2012

FCC Mail Room

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Public Comment for CC Docket No. 96-128 ("Wright Petition")

Dear Ms. Dortch:

It has been brought to my attention the excessive phone rates some prisoners' families have to pay to keep in touch with their loved ones who are incarcerated. I understand there are inconsistencies between States on this issue. I am writing to request your investigation into these issues and provide justice to the families of inmates.

Thank you for your time and careful consideration. I would appreciate hearing from you regarding this issue.

Sincerely,



Judy Roberts
712 S. Kennedy Ave.
Sioux Falls, South Dakota 57103

No. of Copies rec'd 0
List ABCDE

November 9, 2012

Received & Inspected

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

NOV 16 2012

FCC Mail Room

Re: Public Comment for CC Docket No. 96-128 ("Wright Petition")

Jacqueline Pena
2932 Behrns Dr.
Melrose Park, IL 60164

Dear Ms. Dortch:

My husband has been incarcerated for the past 21 years. I have been accepting collect calls and now using Consolidated Communications for all these years. I must say that I have thousands and thousands of dollars trying to keep the communication lines open between my husband and our family. My husband at times has been hundreds of miles away from us. According to my understanding my calls are based on how far he is and the charges of accepting and talking. A typical interstate collect call from a prison has a \$3.95 connection fee (regardless of the length of the call), and, in addition, the rate per minute can be as high as almost *90 cents per minute*. **This can result in charges of between \$10 and \$17 for a 15-minute collect call.**

Not only do I accept his calls I have to drive long distance to see him, so now I have to include gasoline and motel or hotel stays that honestly I can't afford, but I need to see my husband and spend time with him. This is a very hard life and I know he did the crime, but do I also have to be punished financially? My calls with my husband are necessary. This is the way our family keeps in touch on a daily basis. Yes, he calls daily, we try to keep the family as united as possible, but sometimes it's impossible because of the extremely high phone rates.

We as the family on the outside bear these costs. I live paycheck to paycheck and barely am NOT making ends meet. I take from one bill to pay another and this has been going on for years. I don't have a choice to go to another company that has cheaper rates, I am stuck with one company called Consolidated Communications because that is the company that the Illinois Prison System has chosen and we are stuck with their decisions.

I can tell you that my calls with my husband help keep my family together. They are extremely important to us and we look forward to that phone call every day. I write this letter in hopes that you will help us with these rates. As a wife and mother, I am begging you to help us. Please help us families lower the cost of inmate calls.

Respectfully,



Jacqueline Pena, Wife of an Illinois Inmate

Copies rec'd 0
LIST ABCDE

MICHAEL R. DAVIS

1701 RUSSELL DRIVE, GARLAND, TEXAS 75040-8345
TELEPHONE 972.278.4358 FACSIMILE 972.278.4358

Received & Inspected

NOV 16 2012

EMAIL: MICHAEL.R.DAVIS@VERIZON.NET
CELL #: 214.668.2771

FCC Mail Room

November 8, 2012

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street S.W.
Washington, DC 20554

Re: Public Comment for CC Docket No. 96-128 (“**Wright Petition**”)

Dear Secretary Dortch:

As someone who was just released from federal prison on October 17, 2012, I want to strongly encourage the FCC to uphold the Wright Petition by requiring companies to charge reasonable rates for prison calls that are comparable to rates outside of prison.

Over 1.6 million people are currently incarcerated in the United States, and approximately 700,000 will be released this year.¹ Research has shown that maintaining family relationships is a significant factor in the reduction of recidivism. For example, the Jane Addams Center for Social Policy and Research determined that “[family roles and relationships are important in reentry planning Family connections and other social networks impact not only families’ and children’s well-being, but also the achievement of social goals such as the reduction of crime and the building of vibrant communities.”² Additionally, the Urban Institute identified that released prisoners who had “closer family relationships, stronger family support, and fewer negative dynamics in relationships with intimate partners were more likely to have worked after release and were less likely to have used drugs. It is evident that family support, when it exists, is a strong asset that can be brought to the table in the reentry planning process.”³ These findings have long been recognized by corrections officials. In describing the purpose behind prisoner telephone access, the Federal Bureau of Prisons states, “Telephone privileges are a supplemental means of maintaining community and family ties that will contribute to an inmate’s personal development.”⁴ Consensus is clear that maintaining and building family relationships have a positive impact on recidivism—when released prisoners are in relationship with a supportive family, they are more likely to find a job, less likely to use drugs, and less likely to be involved in criminal activities.

Unfortunately, maintaining contact with family members by telephone is often extremely difficult for offenders due to the exorbitant rate of prison phone charges. State prisons often contract with a single phone company, allow that company to charge for services at rates far above the market price, and then receive substantial “commissions” from company revenues. Some states use a debit system for prisoners to buy phone minutes, but collect call systems are

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List ABCDE

MICHAEL R. DAVIS

Ms. Marlene H. Dortch

Page 2

November 8, 2012

the norm. This means that many offenders' families must bear the financial burden of calls, which is often overwhelming for those who come from impoverished communities. Not only do these practices oppress poor families, they are also perverse public policy. The "commission" that State governments receive represents a regressive and highly selective tax that collectively punishes offender families.

I believe that these unjust prison telephone policies must be eradicated. The FCC should uphold the Wright Petition by requiring companies to charge reasonable rates for prison calls that are comparable to rates outside of prison. Adopting such policy reforms will facilitate more communication between incarcerated offenders and their families, enabling them to draw from the encouragement and accountability that those relationships provide. Keeping these relationships a priority enhances offenders' well-being and protects the well-being of their communities

Very truly yours,



Michael R. Davis

1

PAUL GUERINO, PAIGE M. HARRISON, AND WILLIAM J. SABOL, U.S. DEP'T OF JUST., OFF. OF JUST. PROGRAMS, BUREAU OF JUST. STAT., NCJ 236096, PRISONERS IN 2010 [at] 1, 5 (rev. Feb. 9, 2012), available at <http://bjs.ojp.usdoj.gov/content/pub/pdf/p10.pdf>.

2

Creasie Finney Hairston et al., *Children, Families, and the Criminal Justice System: Family Connections During Imprisonment and Prisoners' Community Reentry* 3 (Jane Addams Ctr. for Soc. Pol'y and Res., Research Brief, Winter 2004), available at http://www.uic.edu/jaddams/college/research_public_service/files/familyconnections.pdf.

3

Christy Visher et al., *Baltimore Prisoners' Experiences Returning Home* 6 (Urban Institute March 2004), available at http://www.urban.org/UploadedPDF/310946_BaltimorePrisoners.pdf.

4

28 C.F.R. § 540.100(a) (2012).

Dear Commissioners,

I am in support of the petition limiting excessive prison phone rates. Most inmates are held in prisons hundreds of miles from their homes and it is a hardship to have families drive the long distances to visit, when one considers both the price of gas and even a motel room. Phone calls really are the best way for these families and inmates to stay in touch. However, if prisons and jails charge extremely high, burdensome, and predatory rates for these calls, it will cause greater burden on families who cannot in many cases afford this.

It is possible for there to be good security and reasonable rates for these phone calls, as evidenced by different states' rates. It appears that the disparity in these rates is due oftentimes due to phone companies paying a commission to the state for the service, hence why it is predatory to the families those who are forced to use this system.

I support ending this type of practice and setting up more reasonable rates for families of inmates who are forced to use this system. Part of the system of reform will come when bonds are strengthened for inmates and their families, not when they are hindered.

Thank you for your consideration.



Business Law & Litigation

Los Angeles: (213) 401-2550 - Lynnwood: (425) 672-3300 - New York: (212) 964-1960 - Portland: (503) 224-4600

San Francisco: (415) 735-3400 - Seattle: (206) 624-5300

November 13, 2012

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Public Comment for CC Docket No. 96-128 ("Wright Petition")

Dear Secretary Dortch:

The Wright Petition should be upheld. As a former CEO of several CLECs with many years' experience with telecom businesses, I am experienced with the process of attempting to bid on the lucrative prison phone business. It is my impression that states have locked up the business with a few favored suppliers and there was little effort to obtain competitive rates. We were not allowed to bid even though our rates would have been substantially lower.

As a lawyer with 38 years of experience, I have seen the difficulty prisoners have in maintaining contact with their families. Often travel is difficult or visiting hours inconvenient. The telephone is the lifeline for the family. I have seen the difficulty prisoners have obtaining the money to talk on the telephone to maintain their relationship with their children. These children need their parents or are at risk to follow the same path due to neglect. Most prisoners I have known have no money. There is no moral justification for charging obscene telephone rates.

Sincerely,

A handwritten signature in cursive script that reads "John J. Tollefsen".

John J Tollefsen
Attorney at Law

To Whom It May Concern:

It is of great need that the excessive phone charges to a prison are made unacceptable.

I would guess the average person can not afford these excessive rates. The need for anyone in prison to communicate with their loved ones is of extreme importance, both on a daily basis as well as a future basis.

Please see that this is changed, because it is very unreasonable and unproductive except for the system that is allowed to do it.

Dawn Romine

November 9, 2012

I am urging you to approve the petition to place a cap on the amount that prisons can charge for inmate phone calls. As the mother of an inmate, I can vouch that the exorbitant rates currently charged are not affordable. I don't get to talk to my son very often, and while I realize that he brought this on himself, it's hurtful to the rest of the family to have so little contact. My son has a 3 year old, and it would be nice if it was more affordable for him to talk to his daddy. We would like to show him love and support, and help keep him positively focused, but it would be a lot easier if we could talk more often.

Thank you for your consideration,

Candace Spilman

Form 2000B – Billing, Privacy, or Service Quality Complaint SEP 24 2012

Consumer's Information:

S.I.F.C. Mail Room

First Name: Allison, K. Last Name: Arnold #6653923

Company Name: N/A
(Complete only if you are filing this complaint on behalf of a company or an organization.)

Street Address or Post Office Box Number: 2605 state street

City: Salem State: Oregon Zip Code: 97310

Telephone Number (Residential or Business): () - - - - Ext: -

E-mail Address: N/A

***** ANSWER EACH QUESTION THAT APPLIES TO YOUR SPECIFIC COMPLAINT *****

1. Telephone number(s) involved (including area code): 503-203-8931 Ext: -
() - - - - Ext: -

2. What is the name of the telephone company, wireless carrier, or other company that is the subject of your complaint? Telmate

3. What is the account number that is the subject of your complaint? 2304236

4. If you are disputing charges on a telephone bill, complete the following:

a. Disputed amount: \$ -

b. Have you paid any of the disputed charges? - Yes - No

c. Did the billing company adjust or refund the disputed charges? - Yes - No

d. If yes, what was the amount of the adjustment or refund? \$ -

e. Are the disputed charges related to additional services? - Yes - No

If yes, please explain: - - - -

5. For billing and non-billing complaints (including privacy and service quality issues) please provide the details of your complaint or any additional information below:

The Complex nature of Telmate's Collect Call policy, By design, caused the customer out of sheer frustration to switch to Pre-Paid service. See attached letter.

Dear F.C.C.

I'll Begin with the "30 day period" issue. You are allowed 8 calls in the 30 day period. As an inmate, I used the question and complaint voicemail service provided by Telmate to try to get some answers as to why I was having calling issues. Telmate would not answer any of the questions I asked them in regards to their collect call policies. Specifically their "30 day period" policy structure. If you do not log the exact date and time of your first and subsequent calls, it is possible to never be able to make a successful collect call due to penalties. Also, what I call "False call status" has been going on. I would call my mother using the phone in the Lieutenant's office and tell her to stand-by. I would then call her on the Telmate phone getting the message that "my call was not answered." I would then call her back, again using the Lieutenant's phone, and she would tell me that the phone never rang. Those attempts cost me one of my 8 allowed calls each time. This can be verified by Lt. Taylor, Mill Creek Correctional Facility.

Telmate phone rules and instructions are posted in all phone areas but nowhere in the literature is there anything regarding collect call use or policy.

For an attempted call using pre-paid service there is no penalty if unsuccessful. Using collect services, an unsuccessful attempt at the wrong date and time can result in a person losing 2 of their 8 allowed calls for the "unknown" 30 day period.

With pre-paid service the Company can sit on a persons unused balance and collect daily interest from the bank. I believe that this is their motivation behind making collect calling so frustrating. My solution to this problem is threefold. Have the "30 day period" coincide with the standard 30-day billing cycle, raise the number of allowed calls up to 10, and attempted call don't count against you.

Thank you for your time and consideration in this matter. I will be eagerly looking forward to your response.

Sincerely,
Allison Kenneth Arnold #6653923
Mill Creek Correctional Facility
2605 state street
Salem, Or 97310

Page 2 of 2

This is a public comment for the Wright Petition
(C.C. Docket # 96-128)

Received & Inspected

SEP 24 2012 9:12:12

FCC Mail Room

Dear Chairman Genachowski,

I am writing to you in order to call attention to the outrageous phone prices within prisons. As it stands now, it costs \$6.00 for a 15 minute call to my family which lives an hour away. The mere fact that we are also charged for the time it takes for our family to listen to the pre-recording and accept, adds to the outrageousness because it means we really only get 13 1/2 minutes for \$6.00.

Most in prison chose a lifestyle for which they should be punished. However, most families of prisoners are law abiding citizens that pay taxes. Their only crime is that they love someone that made a bad decision which led to them being incarcerated. For them to be exploited, with outrageous phone prices, in order to talk to their loved ones is wrong. It merely points out the greed of a corporation that capitalizes off of a people's love. A people which, by in large, are overwhelmingly lower income families.

My mother is 61 years old, single, disabled, and without a car. She lives off of S.S.I which is \$637 a month. She suffers from depression, and the only happiness she gets is talking to me on the phone. Because she has no car, it has been 28 months since she has seen me. So the only way for us to communicate is by phone. Only, the outrageous phone prices mean that she has to save up for two months in order to get one phone call from me, which only lasts for 13.5 minutes. This is a shame. How many others are in the same position? Who will stand up for them?

90% of prisoners will one day be released from prison. I find it ironic that prisoners are viewed as predators that prey on the weak. Yet, when they are sent to prison they and their families are then preyed (continued on 2nd pg.)

②

upon by corporations and exploited. This exploitation can serve to fracture family ties further. Which means that upon release from prison, these frustrated family ties means no support system for those that are released. With no support system, coupled with the fact that prisons have gone away from rehabilitation, it makes it more difficult for the prisoner to be free from his past lifestyle. Adding to a fracture of family ties will only serve to create future victims of crimes.

It would serve society better to strengthen family ties of prisoners. Unfortunately, you can only help with making phone calls reasonably priced. This will be a significant start at showing that the government is for strengthening family ties of prisoners. We need to recognize that the majority of crimes committed in this country are due to economics. While the majority of the blame should be on the prisoners, due to their choices, these corporations, and their exploitations, along with the government turning a blind eye to it, are not blameless. We ALL need to play a part in correcting this problem, it is not just on prisoners.

Thank you for your time, and consideration.

Sincerely,
Erik S. Maloney

ERIK S. Maloney #149284

A.S.P.C. Florence/EAST H-3'20

P.O. Box 5000

Florence, AZ 85132

Rick Bonillas, Jr., #115905
Arizona State Prison
Complex-Florence
East Unit, PO Box 5000
Florence, AZ 85132

Received & Inspected

SEP 24 2012

FCC Mail Room

Re: "This is a public comment for the Wright
petition"

Dear Chairman Genachowski,

Phone calls are extremely expensive, which means I have almost zero communication with my family and friends - it's too expensive for me and too expensive for the ones I want to call.

For as long as I have been in prison - 18 consecutive years - my state pay checks have been based on a .35[¢] pay wage. After I pay "taxes" I end up with a pay check that's about \$15. It takes two weeks to earn this.

This is my point:

This isn't enough of an income to do this and support myself. It's not realistic. It's also unrealistic for my friends and family to pay \$5 for a local call! _____

I hope this letter works as another reason to enable the Wright petition.

Also, thank you for your efforts to make life equal. Have a great day. _____

Sincerely,

A handwritten signature in black ink, appearing to read "R. G. B. J. R.", written in a cursive style.

Rick Bonillas, Jr.

9-12-12, 6:23 pm

Craig Saunders
D.O.C. # FS1684
S.C.I. Rockview
Box A
Bellefonte, Penn. 16823-0820

September 17, 2012

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

Received & Inspected

SEP 24 2012

FCC Mail Room

Re: Wright Petition (CC Docket #96-128)

Dear Chairman Genachowski:

This is a public comment for the Wright Petition (CC Docket #96-128). I have been personally and severally effected by the high cost of prison phone calls. To call family members outside of my home state of Pennsylvania, it cost approximately \$12.00 for a 15 minute phone call. For 15 minute phone calls within the state, they are about \$5.00. Not only are the cost extraordinarily high, but the prison administration restricts our family's ability to reduce the cost by using services like "Google Voice" numbers, which would allow us to make calls at local rates. In the 10 years that I have been in prison, these calls have cost me and my family thousands of dollars. There is no justification for charging prisoners rates higher than the rest of society.

Thank you for your time and attention in this matter.

Respectfully Submitted,



Craig Saunders

cc: file

Received & Inspected

SEP 24 2012

FCC Mail Room

9-16-12

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC #20554

Dear Chairman Genachowski:

This is a public comment for the Wright Petition (CC Docket #96-128).

The other day I heard the attorney general of Michigan warning gas stations about "gas price gouging". I thought to myself, 'what about the phone gouging, the mp3 gouging, and any other price gouging that can be laid on us, doesn't he care?' Before the thought ended I smiled and said "No Way." I realize that prison is a money farm. That's why they don't want to do right by the people that live in here; prisoners & our families. The worst of these examples is the high cost of the phone calls for us and our families.

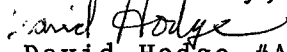
Calls use to cost about \$9 each, then something happened a few years back and for a year calls only cost .10\ a minute. But then some one must have figured that was too low, because after that year was over it went up to about .25\ a minute, a 250% increase. I make about \$22 a month carrying a yellow bucket. So if I make a 10 minute phone call, I have just spent roughly 10% of my monthly income.

My sister and brothers always ask, "why don't you call more, your nieces and nephews want to talk with you." When calls were only .10\ a minute, I was able to tutor my nephew to a GED--that felt really good.

Now it is financially impossible for me to maintain close ties with all of my family, so I do what I can. This gap will have to be filled when I am released from here in a short time. So I will be able to get myself a new "calling plan". But what is being done is nothing short of deliberate family separation. The phone company could make their money and give the MDOC their required kick-back by charging less for call and thereby having more calls made. Their profit would come off of the volume of calls. But to all but destroy communication between some of the poorest people in the country, prisoners and their families, is just a ruthless business practice.

You know that old saying about power and how it corrupts, and how absolute power corrupts absolutely? Well you are looking at an example of that here. The intervention of the FCC is implored. Please helps us.

Sincerely,


Wm David Hodge #A166300
Kinross Corr. Faciltiy
16770 Water Tower Dr.
Kincheloe, MI. 49788

September 11, 2012

Received & Inspected

SEP 24 2012

FCC Mail Room

Chairman Julius Genachowski
Federal Communications Commission
Public Comments
445 12th Street, SW
Washington, DC 20554

RE: "This is a public comment for the **Wright** petition (CC Docket #96-128)."

Dear Chairman Genachowski:

Thank you very much for taking interest in the outrageous problems we are experiencing in the prison phone systems.

Our current phone system here at CDCr is nothing but unfair and unjust. As you will quickly be able to see from the letters I've included I have, along with many other inmates have been being tramitized and taken advantage of for a long time. This is all being done by a soleprovider Global-tellink.

Ever since I've come to prison I have been having an extremely hard time maintaining contact with my family, or anyone else I try to call. We cannot contact anyone unless they have previously set up and maintained an account with Global. And they make it hard to initialy set up an account

With todays technology almost all people have cell phones that don't except collect calls, therefore we cannot call. Many times inmates need to call parties that don't have an account with Global, and can't.

We need to have a prepaid phone card system. This would abolish all the problems were having. It would cause no security risk, every thing else will still be in place. I have tried to contact them on several occasions to offer them suggestions and let them know about all the stress their company causes and they have never had the common courtesy to return any of my letters.

Any help you can provide in this much deserved campaign will greatly be appreciated. Please let me know what else I can do to help.

Sincerely,



Randy D. Pierce
F-48204 C4 212u
P.O. Box 8500
Coalinga, Ca 93210

RANDY D PIERCE

F-48204 c2 134v
POB 8500
Coalinga, Ca 93210

BUSINESS, PROFESSIONS AND CONSUMER PROTECTION,
Capitol bldg. Room 3013
Sacramento Ca 95814

Dear Sir or Madam,

As an inmate in the California State Prison system and a citizen of the state, it is my duty to inform you of the problems involving the telephone system and it's current provider, Global Tel-Link. Global institutes policies and procedures which are ineffective and unjust. As we are forced to deal with this company for phone service, I believe a sincere attempt should be made to rectify the situation.

Inmates have very little in the way of resources and, due to Global's policies, it is almost impossible to maintain positive connections with family, friends, employers and the community at large. Such connections are imperative for a successful reintergration into society once our sentences have been completed.

We are currently unable to place collect calls to anyone who has not first established an Account with Global and paid a \$100. security deposit. This severely limits an inmates ability to maintain contact with the outside world. We should be allowed to place collect calls to whomever we wish as long as the recieving party is willing to accept the charges. In the alternative, allowing the use of prepaid calling cards along with direct dial privileges would allow inmates to establish and maintain contacts with the community at large.

Another issue that arises frequently when an inmate attempts to remain connected with the community is that calls to cell phones are automatically blocked. Since the cell phone is now a more popular choice than a landline, it is fast becoming impossible to call many friends and relatives. In order to call these people, they must maintain two separate phone systems. This is not a practical solution for many people in today's economy and is extremely counterproductive.

Any help or insight you can offer in this matter would greatly be appreciated. Thank you for taking the time to consider the matter put forth in this letter.

Sincerely,

Randy D Pierce

Randy D Pierce
F-48204 C2 134
POB 8500
Coalinga, Ca 93210

To CEO Global Tel-link,

This is a formal complaint regarding your company's customer service representatives as well as its policies and procedures dealing with the setting up of accounts. You have caused me much stress and heartache to date and there are many inmates in the California State Prison system that have been treated just as poorly by your company.

In 2008, my mother Lorene J. Haddy, went through the process of setting up an account with you so that I could call her collect. This process took several months and my mother was required to place a \$100. deposit on her account. This deposit was required even though my mother maintained home and business telephone services for over 50 years and had never received a disconnect notice.

After only two collect calls lasting 15 min. each, your company placed a block on the line. She attempted to have the block removed but had nothing but problems when dealing with your customer service. The block was never removed.

My mother then became very ill and found it extremely hard to write to me. She needed to be able to talk to me so she attempted once more to have the block removed from her line. She understood that her account was reactivated and that the block had been removed. She sent me a note advising me that I should now be able to make collect calls again, however the block was still in place, this was in early 2011. Due to the ineffectiveness of your customer service department, we were never able to have the block removed.

NOW IT'S TOO LATE. My mother passed away and your business practices have cost me the opportunity to speak with my mother and comfort her during the last few months of her life. I am extremely sad and heartbroken not to mention angry that I was unable to speak with her while a terminal illness slowly took her away from me.

Because of your policies and practices regarding the establishment of accounts and the payments of deposits, I am still unable to place calls to the rest of my family, and this is very upsetting and is what truly hurts my heart.

We as inmates in California State Prisons, should be able to place calls to anyone we wish and have them billed collect. This sort of policy change would enable all of those concerned to avoid all of the problems that arose in my case.

Would you please provide me with a copy of your policies and an explanation as to why it is so difficult for reliable telephone customers to get service. I would also like to know why I am not allowed to place collect calls to whomever I wish.

Sincerely,

Randy D Pierce

Received & Inspected

SEP 24 2012

FCC Mail Room

Jacques Villafana *1185491 62-213

LVCC

1607 Planters Rd.

Lawrenceville, VA. 23868

9.13.12

Chairman Julius Genachowski

Federal Communications Commission

Public Comments

445 12th Street, SW.

Washington, DC 20554

RE: This is a public comment for the wright petition (cc docket # 96-128)

Dear Chairman Genachowski,

The rate of prison calls are extremely high. I am incarcerated in Virginia and the closest relative that I am able to call lives in New York City.

Due to lockdowns and policy changes with this facility's administration informing my family of changes oftentimes comes at a loss. Many times in their attempt to visit, I would receive their correspondence after the weekend visitation. It has been by the grace of God that at times they were even allowed to visit. If the rates were competitive, a scheduled phone call would have saved time and traveling expenses.

With new technology on the rise, few of my relatives have land lines and having to pay an exorbitant amount for fees from calls from prison tacked on to their cellular contract is overwhelming.

DEAR CHAIRMAN

CC DOCKET #96-128 THE

HIGH COSTS OF PRISON PHONE CALLS AND

Received & Inspected

SEP 24 2012

MY FAMILY AND LAWYER'S GOT

FCC Mail Room PDY T

MUCH FOR CALLS COMING FROM ME I HAD

NOW BEEN LOCK-UP 28 YEARS AND THING WAS

NOT THIS HIGH WHEN I GOT LOCK-UP AND

IT IS VERY HARD ON MY FAMILY TO KEEP

PAYING THE HIGH COST, I AM LEONARD

J. KIDD AND I AM AT STATEVILLE PRISON

IN ~~STATE~~^{JOLIET} ILL.

SINCERELY

LEONARD J. KIDD

1423646

F-239

9-13-12

This is a Public comment for the
wright petition (cc docket # 96-128).

Received & Inspected

SEP 24 2012

FCC Mail Room

Dear chairman Genachowski,

The High Phone costs in the ~~state~~
MI, D.O.C. Has made it increasingly
difficult to stay in contact with my friends
and family. only a little over a year
ago it cost \$1.50 for a 15 min phone
call. Now however the cost has almost ~~about~~
~~about~~ ~~to~~ doubled to \$2.88 a phone call.
I now find it difficult to call home once
a week. It is a statistical fact that ~~those~~
with strong connections with family have a
much higher likely hood of getting out and
staying out of prison. Please help us to
reduce the phone ~~cost~~ price of phone calls.
Thank you for your time. I would also
like to apologise for my poor grammar skills.
Thank you again.

Marc Hendricks
MARC Hendricks
MDOC # 788596